

Information Governance Report

Responses to Requests

Period: 01/11/2010 to 30/11/2010

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
Media	7827	22/09/2010	01/11/2010	DP - CYPS Social care	<p>Subject: Complaints in relation to Adult Social Care</p> <p>Please send me numbers of complaints received in relation to adult social care services for older people (aged 65 and over) which are provided or commissioned by this local authority over the last 5 years. Please use the grid attached.</p>	<p>Summary:</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the 'appropriate limit'. We believe in this case such an exemption applies and has decided to refuse your requests for information as it will take longer than 2.5 working days to locate and analyse the information requested.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p> <p>Therefore, please advise whether you wish to narrow your request so that the information you feel is essential can be supplied within the Freedom of Information and Data Protection (Appropriate Fees Limit) Regulations 2004.</p>
Voluntar	7927	04/10/2010	01/11/2010	Communic	Subject: Council spending over	Summary:

Public Sector				actions	<p>£500 online</p> <p>As there are only 64 working days until the January deadline for all Councils to publish their spending over £500 online, are you able to confirm whether LB Newham intends to make this information available earlier, as a number of other councils have done?</p>	<p>London Borough of Newham will comply with the regulations regarding publication of payments set out by Government.</p>
Public	7871	05/10/2010	01/11/2010	Service and Performance Improvement Service	<p>Subject: Admission arrangements for primary schools</p> <p>Please can you tell me when the current admission arrangements for primary schools were approved by the council, whether this approval was only by a committee or the whole council and which councillors voted for and against?</p>	<p>Summary:</p> <p>Newham's 2010-11 admission arrangements were approved by the Mayor in consultation with the cabinet on 23rd April 2009.</p>
Public	7059	10/06/2010	02/11/2010	Newham Unit for 2012 Games	<p>Subject: Contamination and remediation on the Olympic Site</p> <p>Please could you arrange to provide me with the following information by email concerning contamination and remediation on</p>	<p>Internal Review Response:</p> <ol style="list-style-type: none"> 1. The information requested is contained in the enclosed CD. 2. Remediation forum minutes are drawn up by the Olympic Development Authority (ODA). Please contact the ODA directly to obtain the requested information as

				<p>the Olympic Site:</p> <p>1. All the correspondence provided appears to relate only to CZ6A, B and D of the development site - I believed I was requesting correspondence related to all areas that lie within Newham (CZ3A, CZ2A/B, CZ1A/B etc). This may be the result of a misunderstanding of my request - in requesting "all emails and attachments between the Olympic Delivery Authority and Newham related to this matter" I was referring to the introductory sentence of my request (' information concerning contamination and remediation on the Olympic Site") not specifically CZ6.</p> <p>2. Remediation Forum minutes as requested in Q1 are not included, these are sent out to all the relevant borough EHOs so I expected this information to be held, could you please confirm if they are not held for any reason or why they were not supplied?</p> <p>3. The response to Q3 was 'we do not hold the requested information'. Does this mean it is not known whether Nick Marks' query</p>	<p>the ODA produce the minutes and a full set of the documents can be obtained from them.</p> <p>The contact details for the Freedom of Information section at the ODA are as follows: Freedom of Information Officer Olympic Delivery Authority One Churchill Place Canary Wharf London E14 5LN E-mail: information.officer@london2012.com</p> <p>3. We can find no record of a document with this information. Therefore, this information is not held by the London Borough of Newham. The questions asked are opinions and speculations we do not consider these as a valid request for information. If you are not satisfied with the decision, you may ask for a further review, in line with our Stage 2 complaint and review procedures.</p> <p>Summary:</p> <p>1. The information requested is contained in the enclosed CD ROM.</p> <p>2. The matter of radiation on CZ6a was dealt with through the planning process by means of a 'change note'. The documentation was dealt with by the Planning Decisions Team (PDT) under reference 09/90048/AODODA. A report was provided for the PDT for the discharge of this condition. An e-mail was sent following a request for comment from the PDT (see attached e-mail). The report and other documentation can be found on the PDT's web page, please see below link: http://www.london2012.com/planning/</p>
--	--	--	--	---	---

					regarding the derivation of background levels of radiation was answered? Or that it was never answered, therefore no information received in response can be provided? I would appreciate clarification.	3. We do not hold the requested information.
Public Bodies	7654	02/09/2010	02/11/2010	CYPS - Safeguarding Assessment	<p>Subject: Children in Need cases</p> <p>1. How many Children in Need cases (excluding Looked After Children/Children in Care and Child Protection cases) are currently allocated to a qualified social worker in your council?</p> <p>2. How many Children in Need cases (excluding Looked After Children/Children in Care and Child Protection cases) are currently not allocated to a qualified social worker in your Council?</p> <p>3. How many Children in Need cases (excluding Looked After Children/Children in Care and Child Protection cases) are currently allocated to a professional who is not a qualified social worker?</p> <p>4. How many Looked After Children cases are currently allocated to a qualified social</p>	<p>Summary:</p> <p>1. 2,116</p> <p>2. 106 please note that this does not include over 18 care leavers as they are considered as adults.</p> <p>3. None</p> <p>4. 522</p> <p>5. None</p> <p>6. None</p> <p>7. 346</p> <p>8. None</p> <p>9. None</p>

					<p>worker in your council?</p> <p>5. How many Looked After Children cases are currently not allocated to a qualified social worker in your council?</p> <p>6. How many Looked After Children cases are currently allocated to a professional who is not a qualified social worker?</p> <p>7. How many Child Protection cases are currently allocated to a qualified social worker in your council?</p> <p>8. How many Child Protection cases are currently not allocated to a qualified social worker in your council?</p> <p>9. How many Child Protection cases are currently allocated to a professional who is not a qualified social worker?</p>	
Media	7937	04/10/2010	02/11/2010	Adult Services (FOI)	<p>Subject: Standard charges for domiciliary services</p> <p>I would like to know the following information as it applies in the financial year 2010-2011:</p> <p>1. Please tell me your standard charges for the following</p>	<p>Summary:</p> <p>1. Our answer for a, b, e, f and g is that we do not make charges for personal care.</p> <p>c. We do not provide home care services.</p> <p>d. Flat charge rate for meals (at home and at day centres) is currently £2.70</p>

				<p>domiciliary services to those aged over 65:</p> <p>a. Personal care (e.g. getting up, washing, getting dressed etc) – hourly rate.</p> <p>b. Domestic help (e.g. shopping, laundry etc.) - hourly rate(s).</p> <p>c. Home care services (e.g. cleaning curtains, turning mattresses, repairs and gardening) – hourly rate(s)</p> <p>d. Meals (at home or at a day care centre) - flat rate per meal.</p> <p>e. Transport (round trip to day care centre and back).</p> <p>f. Day care - rate per day or per session.</p> <p>g. Careline - per week.</p> <p>If you do not charge in the way I have suggested above, please can you describe the charge in the way it is usually described to those eligible, from your authority, for domiciliary care?</p> <p>2. For each of the services described in paragraphs (a)-(g) above, please confirm whether your authority commissions these from (a) in-house providers (b) independent sector providers (including third sector) or (c) another type of organisation (please state).</p>	<p>2. a. Commissioned mainly from the independent sector with a small residual amount of in-house home care.</p> <p>b. Commissioned mainly from the independent sector with a small residual amount of in-house home care.</p> <p>c. Commissioned mainly from the independent sector with a small residual amount of in-house home care.</p> <p>d. Commissioned exclusively from one independent sector provider</p> <p>e. Commissioned exclusively using in-house transport services</p> <p>f. Commissioned exclusively from in-house services</p> <p>g. This is not provided locally.</p> <p>3. No, we do not operate a cap on individuals.</p> <p>4. The unit cost of in-house day care used in statements includes the cost of in-house transport to day centres.</p> <p>5. We cover the top two categories :</p> <p>a. Critical needs only.</p> <p>b. All critical and substantial needs.</p>
--	--	--	--	---	--

				<p>3. Does your authority operate a weekly cap on charges per individual? If so, please confirm the cap(s) in place for the financial year 2009-2010 and those for 2010-2011.</p> <p>4. If someone requires transport to get to a day centre, would your authority normally consider this as part of that person's assessed needs, such that it becomes part of the package for consideration within the means test?</p> <p>5. Based on the FACs eligibility criteria (as set out in the Fair Access to Care Services, Department of Health Guidance, issued under section 7(1) of the Local Authority Social Services Act 1970), please confirm which of the following applies: Subject to appropriate means testing, our authority supports:</p> <ul style="list-style-type: none"> a. Critical needs only; b. All critical and substantial needs; c. All critical, substantial and moderate needs; d. All critical and substantial needs, and some moderate needs. e. None of the above, we provide a different level of support. <p>If the answer to this question is</p>	
--	--	--	--	--	--

					(d) or (e) then please provide a brief summary of the level of support provided by your authority.	
Media	7934	05/10/2010	02/11/2010	Environmental Health	<p>Subject: Renewable energy generation facilities</p> <p>1. Does the authority own (or have operated on its behalf) any renewable energy generation facilities? If so:</p> <p>2. How many facilities in total does it own (or have operated on its behalf) and what is the total installed capacity (sometimes known as peak capacity) of all these facilities in KW?</p> <p>3. What is the total ANNUAL income to the council (or to contractors on its behalf) from Feed-in-Tariffs from these facilities?</p> <p>4. For EACH facility please give: a) the type (e.g. solar PV/wind turbine/biomass plant etc) b) the location and a description of the site (e.g. on former farmland in Anytown, fitted to school roof in Beetown etc)</p> <p>5. Does the authority have plans to own or operate renewable</p>	<p>Summary:</p> <p>1. The Council does not have any large scale renewable schemes. The Council is not in an area suitable for wind schemes and biomass is not significant due to air quality/site restriction considerations. It does have numerous solar panel installations, but the total KW output would be only several hundred KW, therefore it is not a major financial source.</p> <p>We have no FIT schemes at present although a large number are planned.</p> <p>2. There are 4 CHP schemes between 50 and 100 KW each and large scale CHP and district schemes are also a future possibility. Details can be found on the Newham website at: http://www.newham.gov.uk/applications/search/search.aspx?SearchTerm=renewable%20schemes</p> <p>3. We do not have any FIT tariffs as yet.</p> <p>4. Newham is a wholly developed urban Council in Greater London and there is very limited open space available. We only have solar panels fitted to domestic roofs, schools etc. These are standard solar thermal panels for hot water and solar voltaic schemes. The numbers are small, about 50 sites, including domestic. The output is averaging 2-3 KW per scheme.</p> <p>5. The Council is investigating options for solar power</p>

					energy generation facilities? If so, what does the council estimate it will earn ANNUALLY from feed-in-tariffs from these planned facilities?	but has not arrived at any decision. Biomass is difficult to install because of local air quality and space limitations.
Public	7935	05/10/2010	02/11/2010	Parking Fines	<p>Subject: Total number of fines given by CCTV</p> <p>I have 2 queries as per Traffic Management Act 2004 "Operational guidance to Local authorities" guide:-</p> <p>1. In response to my 1st question "I would like to know total number of fines given by CCTV at 02j (Canning Town Station) in last 12 months", Newham council replied with the figure of 8404 from 12th August 2000 - 12th August 2010. I would like to ask as per above act chapter 5 "Consultation & Communication with Public".</p> <p>If there was any consultation done to make a standing or waiting point here so as to enable general public to pick up friends/relatives from Canning Town station (which is one of the Major hubs in East London). Due to nature of Tube lines and weather calamities in winter with Snow, tubes often get delayed so waiting time of 3 minutes cannot be measured</p>	<p>Summary:</p> <p>1. No statutory consultation was undertaken in respect of this location within the last 12 months.</p> <p>Regarding the "unused" bus stop, we understand that this stop is provided so that if Canning Town bus station is closed, buses have an alternative stop to use in Silvertown Way.</p> <p>2. The point made is correct.</p> <p>Warrants cannot be enforced at a different address to the Notice To Owner, Charge Certificate, and Order for Recovery.</p> <p>London Borough of Newham has instructed bailiffs to inform us of address.</p> <p>London Borough of Newham checks the registered keeper's details with the DVLA.</p>

				<p>appropriately.</p> <p>Also, this point refers to an "unused" Bus stop, was this Bus stop used anytime in last 12 months? If not then why it is marked as bus stop and under what conditions it can be operation considering probability of its use and waiting for general public to pick up friends/family. Please advise if no consultation was done and what is the procedure for same if not relevant.</p> <p>2. In response to answer of my 2nd question i.e. "2) Procedures followed by Newham Council when reminder & charge certificate is issued." I would like to refer Paragraph 10.70 of this act which refers as:-</p> <p>"10.70 Authorities should instruct their bailiffs to liaise with them before taking this action. If the name or address on the county court order Warrant was incorrect the name or address on the Notice to Owner and the Charge Certificate may also have been incorrect, and neither have been served on the motorist. If the NtO and/or the Charge Certificate were never served the Warrant of Execution should not</p>	
--	--	--	--	--	--

					<p>be served. An NtO (or Charge Certificate) should be served to the name or the address established by the bailiff."</p> <p>Please advise, in the whole process of issuing fines up to Notice to owner, at what stages address of owner of vehicle is verified as some owners may change their address due to which their is a possibility of missing letters/PCN. Is owner's address verified with any other details such as any credit reference agencies if no response is received at any point making it suspicious?</p>	
Public	7945	06/10/2010	02/11/2010	Parking Fines	<p>Subject: Penalty Charge Notices</p> <p>1. How many Parking Tickets (Penalty Charge Notices) were issued within the Borough in the twelve months up to 1st October 2010?</p> <p>2. Of these how many were successfully contested and on what grounds?</p> <p>3. Of those that were paid: a). How many paid the discounted rate? b). How many paid the full rate?</p>	<p>Summary:</p> <p>1. 214,719</p> <p>2. This information is unavailable. However, of the 214,719 PCNs issued, 18,473 (8.6%) have been cancelled.</p> <p>3. a). 76,018 b). 27,901 c). 3,755 d). 2,995</p> <p>4. Highways, Transport and Parking</p> <p>5. a). Mouchel Ltd, Equita Ltd, Whyte & Co, Marston Group and Newlyn plc</p>

					<p>c). How many paid the full rate plus a surcharge? d). How many paid only after court action?</p> <p>4. Which department receives the money?</p> <p>5. Is any part of the collection/enforcement process contracted out to third parties? If so; a). What is the company name of that third party? b). What part do they play in the collection/ enforcement process? c). What are the financial arrangement of this contract? i.e. Do they receive a percentage</p>	<p>b). Mouchel Ltd - on/off street enforcement; mobile and static camera/CCTV enforcement; removals; pound management; car park management; IT provision; and document management.</p> <p>Equita Ltd, Whyte & Co, Marston Group and Newlyn plc - enforcing warrants</p> <p>c). No, Mouchel Ltd are paid in accordance with the contract terms, which consists of fixed management charges and variable deployed hours (i.e. they are paid for each hour they enforce).</p> <p>Please note, the Council does not pay for its parking and traffic enforcement bailiff services.</p>
Business	7856	01/10/2010	03/11/2010	Planning Application & Enforcement	<p>Subject: Industrial Land Study</p> <p>I have been looking on your website for a document entitled 'Newham Industrial Land Study', written by 'Atkins' and commissioned by the LBN in November 2005. It doesn't appear to show up in searches on the Council website and in Google searches I can only find references to the document but not the actual document itself. I realize this is about to be replaced by a new employment land study to be released shortly but please could you send me a copy of the</p>	<p>Summary:</p> <p>As requested, please find enclosed 'Newham Industrial Land Study'. Kindly note that the document has never been published and is in draft form, you are free to use the information for your personal use only. Any other type of re-use, for example, publishing the information or issuing copies to the public will require permission of the copyright owner.</p> <p>We are in the process of collating more up to date and relevant data; we will be publishing the Employment Land Study in November 2010. We believe that it will be in the interest of the public to release the correct information. Therefore, the information about the 'Employment Land Study' is exempt under section 22(1) (a) of the Freedom of Information Act 2000. Premature</p>

					aforementioned document?	release of the information in advance of the due date for publication is not in the public interest because the information is subject to approval before publication.
Public	7917	02/10/2010	03/11/2010	Highway Records	<p>Subject: Cumberland Road</p> <p>The street in question is Cumberland Road, Newham. I believe that all pathways in the area are subject to periodical inspections. I require access to the following documents relating to that street:</p> <ol style="list-style-type: none"> 1. Details of the frequency of inspection in the relevant area and whether these inspections are walked or driven. 2. Documents relating to the periodical inspections of the pavement between 1st November 2006 and 31st November 2007 inclusive, to include any problems or defects identified. 3. Details of any accidents on or complaints of the relevant highway for the same period. 	<p>Summary:</p> <ol style="list-style-type: none"> 1. Frequency of inspection is scheduled as 6 monthly on foot. 2. Please find attached the information requested. Please note, that we have provided only the information you requested and we have redacted third party data under section 40 of the Freedom of Information Act 2000. 3. The accident records have been checked and there were no accidents within Cumberland Road within the period requested.
Public	7957	06/10/2010	03/11/2010	Public Health, Safety & Licensing	<p>Subject: Licensing</p> <p>I would like to request information relating to your authority's licensing service.</p>	<p>Summary:</p> <p>Please find attached information about complaints received under the Licensing Act 2003.</p>

					<p>Could you please send me all the complaints you have received since 01/04/2009 under Licensing Act 2003. I would like to have the Name and Address of each premises and the nature of the complaint.</p>	<p>We are unable to disclose information about the premises concerned and the addresses as we consider this information to be commercially sensitive information and will be exempt from disclosure under section 43(2) of the Freedom of Information Act 2000.</p> <p>43 Commercial interests (2) Information is exempt information if its disclosure under this Act would, or would be likely to prejudice the commercial interests of any person (including the public authority holding it).</p> <p>Newham Council would not disclose information which would prejudice the commercial interest of the businesses concerned. Section 43 is a qualified exemption therefore we have to consider the public interest in disclosure. We have decided that in this case the public interest lies in favour of not disclosing the requested information.</p>
Public	7950	07/10/2010	04/11/2010	Planning Policy and UDP	<p>Subject: Planning applications for telecommunications equipment/ masts made since 1985</p> <p>Under the Freedom of Information Act 2000 I would like to request information relating to records of planning applications for telecommunications equipment/ masts made since 1985 in the area administered by your authority.</p> <p>I would like to know the following information relating to</p>	<p>Summary:</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 21 of the Freedom of Information 2000 exemption applies and have decided to refuse your request for information.</p> <p>Section 21 of the Act contains an exemption for information which is reasonably accessible to the applicant by other means. Section 21 is an absolute exemption, and as such there is no public interest test to apply.</p> <p>The information requested is available on our website at: http://www.newham.gov.uk/applications/search/search.a</p>

					<p>each planning application and for this purpose I have attached an Excel spreadsheet for the following fields:</p> <p>Application Reference No. - Standard Reference Given By your Authority Name/ Organisation Of Applicant - (Not Representative Of Applicant) Current Decision/ Status - (Lookup for Codes used would be useful) Date Of Decision - Date of decision (Day, month, year) Easting (X Coordinate) - Standard 6 digit OS Coordinate Northing (Y Coordinate) - Same as above (different axis though) Application Proposal - This field can hold notes relating to the application but more useful would be a description field if one is available. Address - Full address listed for site of application Postcode - Postcode of application site (if available)</p> <p>If the information requested can be returned in the provided spreadsheet I would be most grateful.</p>	<p>spx? SearchTerm=planning%20applications</p> <p>If you require general advice please contact our duty officer on 020 3373 8300 Monday to Friday from 9am – 1pm.</p>
Public	7955	07/10/2010	04/11/2010	Parking Fines	Subject: Breakdown of recorded contraventions caught	Summary:

					<p>by mobile CCTV vehicles</p> <p>I would be obliged if you could provide the following information for the period 1st April 2009 to 31st March 2010:</p> <ol style="list-style-type: none"> 1. The number of contraventions recorded by mobile CCTV units employed by, or on behalf of, the Council, broken down into/grouped by the contravention recorded 2. The number of fixed penalty notices issued for each contravention recorded, broken down/grouped by contravention. 3. A breakdown of these notices showing how many were paid, unpaid, and those where appeals were lodged, with a breakdown of the outcome of the latter (i.e. numbers where the appeal was upheld, dismissed and, where appropriate, still to be decided). 	<p>1. The information requested is not available as recorded contraventions are not logged into the system. Your request would require the Council to watch every single tape during the period in question in order to provide the information requested.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the 'appropriate limit'.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse this aspect of your request. Therefore, please advise whether you wish to narrow your request so that the information you feel is essential can be supplied within the Freedom of Information and Data Protection (Appropriate Fees Limit) Regulations 2004.</p> <p>2. Parking & Traffic Enforcement do not issue Fixed Penalty Notices.</p> <p>3. Not applicable.</p>
Organisation	7956	08/10/2010	04/11/2010	Housing Standards	<p>Subject: Houses in Multiple Occupation</p> <p>Request for documentation</p>	<p>Summary:</p> <p>Please see attached requested information.</p>

					<p>relating to the registration of the above property as an HMO in the 1990s. I would like to obtain copies of documents relating to the properties registration.</p> <p>It is understood these may be on your electronic system of scanned documents or in paper file archives.</p> <p>Please can you advise the quickest way I can access these records and confirm cost?</p>	
Public	7695	06/09/2010	05/11/2010	Health & Safety (Internal Only)	<p>Subject: Category A blocks</p> <p>What do Council staffs know about recent fire inspections and precautions in Category A blocks not owned by the Council?</p>	<p>Summary:</p> <p>We have no knowledge of what these so-called 'Category A blocks'. We are not aware of any recent inspections of this sort.</p> <p>If you wish to provide additional information to assist us in locating and retrieving the information, we will be happy to hear from you.</p>
Media	7847	28/09/2010	05/11/2010	CYPS - Schools Traded Services	<p>Subject: Permanent exclusions</p> <p>1. In the 2009/2010 academic year how many pupils who were given a permanent exclusion from their secondary school were reinstated after having the permanent exclusion overturned by the independent appeal panel?</p>	<p>Summary:</p> <p>1. Two pupils.</p> <p>2. Please find attached a redacted copy of a permanent exclusion.</p>

					<p>2. For each overturning of a permanent exclusion within this period please provide me with a summary or redacted copy of (i) the grounds of appeal which were successful and (ii) the statement from the school stating why the child should be excluded for a specimen month.</p> <p>Note. I have left the month open so that you can select a specimen month which may make it easier to locate these documents. Also I understand the provision of S.40 but I am asking you to provide me with information redacted or summarised so that it falls outside the exemption. Please note I do NOT want the name, sex, age or school where the child is a pupil.</p>	
Media	7959	07/10/2010	05/11/2010	ARTS & ENTERTAINMENTS	<p>Subject: Grants provided by the Council</p> <p>Please can you provide the details of every grant the Council have received to help deprivation or hardship in the borough over the last three years? For each grant, the response must include:</p> <ul style="list-style-type: none"> • The name of the grant • The date • The total the grant was for 	<p>Summary:</p> <p>In order for us to locate and analyse the information requested it will take more than 2.5 working days. The Council receives grants from a range of sources and in varying amounts. Your request would require the Council to access individual grant agreements to gather the information as it is not hold in this format.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the 'appropriate limit'.</p>

				<ul style="list-style-type: none"> • Which organisation the grant was awarded by • The stated purpose of the grant at the point of award • How much money from each grant remains unspent? 	<p>12 Exemption where cost of compliance exceeds appropriate limit</p> <p>(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p> <p>The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse this aspect of your request.</p> <p>Therefore, please advise whether you wish to narrow your request so that the information you feel is essential can be supplied within the Freedom of Information and Data Protection (Appropriate Fees Limit) Regulations 2004.</p> <p>In addition, under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 21 exemption applies and have decided to refuse your request for information.</p> <p>Section 21 of the Act contains an exemption for information which is reasonably accessible to the applicant by other means. Section 21 is an absolute exemption, and as such there is no public interest test to apply.</p> <p>Information on grants to local authorities by central government is published by the Department for Communities and Local Government, which can be found online at: http://www.communities.gov.uk/localgovernment/localgovernmentfinance/</p> <p>The London Borough of Newham's website also</p>
--	--	--	--	---	--

						contains information on how funding is allocated – this can be found within the ‘Budget Book’ via the following address: http://www.newham.gov.uk/YourCouncil/FinancialManagementAccountancyAndPensions/BudgetBook.htm
Public	7928	07/10/2010	05/11/2010	Communications	<p>Subject: Cost of Council Magazine and Mayor's Show</p> <p>1. The full cost, including any associated expenses whatsoever, in the last full tax year of producing the council magazine delivered to residents.</p> <p>2. The cost, including any associated expenses whatsoever, in the last full tax year of producing the council magazine given to staff.</p> <p>3. The full cost, including policing, ambulances, planning, publicity and all associated expenses, of the Mayor's Show in the summer 2010.</p> <p>4. The full cost, including policing, ambulances, planning, publicity and all associated expenses, of the Newham Show in the last year before it was rebranded as the Mayor's Show.</p> <p>5. The full cost, including staffing hours, web hosting, and any</p>	<p>Summary:</p> <p>1. The net cost to the Council for 2009/10 was £455,685.08.</p> <p>2. £20,946 for 2009/10</p> <p>3. £362,250 for 2010</p> <p>4. £158,478 for 2004</p> <p>5. £10,250</p> <p>6. £2,650</p> <p>7. A total of £18,708,492 was spent on fit out works in Newham Dockside.</p> <p>8. There are five units of the light fittings pictured, which are located in the Reception and Business Centre area. The Manufacturer is Escape Zone. The total cost of the five units was £9268.95 = £1853.79 each.</p>

					<p>design costs, of setting up the Mayor's personal website.</p> <p>6. The full cost, including staffing hours, web hosting, and any design costs, of running the mayor's personal website in the last tax year.</p> <p>7. The cost of all refurbishment work that led to the council workplace winning this prize. http://www.bco.org.uk/news/detail.cfm?rid=138</p> <p>8. The individual cost of the light fittings pictured in this image, the manufacturer of said fittings, and the total number in the building.</p>	
Public	8005	08/10/2010	05/11/2010	Community Participation Unit	<p>Subject: Voluntary Sector Funding</p> <p>1. Will the repatriated monies be spent on the provision of local advice and support?</p> <p>2. Will you be undertaking an impact assessment to identify both the equalities and economic implications for local communities that will be caused by the removal of this funding stream?</p>	<p>Summary:</p> <p>As you have stated above, London Councils are consulting on the grants programme and are considering changes in the grant programme with a ring fencing of a range of services delivered on a London wide basis, and for boroughs to look at sub regional services and locally borough based services and decide whether they could be better commissioned locally.</p> <p>At this stage no decision has been made by London Councils, which will be responsible for conducting an Equalities Impact Assessment on any proposed changes.</p> <p>Decisions about the total funding available to the Council will be made against Council priorities as set out</p>

						<p>in Newham's Community Strategy and the Council's Corporate Plan. This enables us to ensure that all funding decisions are made according to priorities for residents.</p> <p>If you require any further information on Newham Council's funding to the third Sector please refer to: www.newham.gov.uk/YourCommunity/CouncilFunding/FundingOpportunities.htm</p>
Public	7690	06/09/2010	08/11/2010	Health & Safety (Internal Only)	<p>Subject: Cautionary contact procedure</p> <p>Please supply the following information.</p> <ol style="list-style-type: none"> 1. Any and all information regarding the Council's "Cautionary Contacts Procedure" to include both the process for initiating this procedure and full details of any review or appeal processes in respect to this procedure. 2. The Names and or positions of any staff member involved in the process of decision making to add my name to the cautionary contacts register. 3. The number of people currently on this registers. 4. A full breakdown of the reasons provided and or offences committed by the people on the 	<p>Stage 1 Appeal:</p> <p>This review relates to your previous request, received on 5th September 2010, for information regarding the Council's "Cautionary Contacts Procedure". Please note, it is standard procedure to write to individuals whose names have been added to the register (using the letter templates included with the response previously provided) to allow the individuals to ask us to review the decision. As stated previously, we wrote to 33 people advising them of their right to challenge the registration.</p> <p>Summary:</p> <p>Please supply the following information.</p> <ol style="list-style-type: none"> 1. The documents supplied are: <ul style="list-style-type: none"> • Cautionary Contacts Policy and Procedure • Initial Incident letter template • Review letter template 2. As previously advised we are unable to release this information under the Data Protection Act 1998 as it relates to personal data. Personal data can only be released in line with the Data Protection principles with at least one of the conditions

				<p>register.</p> <p>5. How many of the people currently on this register were informed of the allegations which caused their addition to the register?</p> <p>6. How many of the people informed of the allegation were subsequently offered the opportunity to refute the allegation?</p> <p>7. How many people on the register were contacted by the council to provide evidence against the allegations or offences made before being added to the register?</p> <p>8. How many people on the register were informed of the name of the person making the complaint against them?</p> <p>9. How many people on the register were given access to the evidence used by the council to prove the allegation?</p> <p>10. How many times has a person placed on the register has subsequently issued legal proceedings against the council for their actions in this matter and</p>	<p>in Schedule 2 being satisfied. In this instance we consider that none of them are.</p> <p>3. 60 (as of 15/09/2010).</p> <p>4. The following is a break down by incident type. Please note that the total is higher than the number of records as there may be more than one incident and/or more than one relevant to a single incident related to one person).</p> <table border="0"> <thead> <tr> <th style="text-align: left;">Incident Type</th> <th style="text-align: right;">Number</th> </tr> </thead> <tbody> <tr> <td>Physical Injury</td> <td style="text-align: right;">6</td> </tr> <tr> <td>Threat with weapon/animal</td> <td style="text-align: right;">10</td> </tr> <tr> <td>Verbal Threat of violence</td> <td style="text-align: right;">42</td> </tr> <tr> <td>Sexual Harassment</td> <td style="text-align: right;">3</td> </tr> <tr> <td>Racial Harassment</td> <td style="text-align: right;">9</td> </tr> <tr> <td>Attempted Injury</td> <td style="text-align: right;">7</td> </tr> <tr> <td>Arson</td> <td style="text-align: right;">1</td> </tr> <tr> <td>Property Damage</td> <td style="text-align: right;">3</td> </tr> <tr> <td>Dangerous Premises/substance</td> <td style="text-align: right;">3</td> </tr> <tr> <td>Total</td> <td style="text-align: right;">84</td> </tr> </tbody> </table> <p>5. 33 people are recorded as having been informed.</p> <p>6. The 33 people would have been informed using the template letter which includes the offer to review the decision.</p> <p>7. Not known as this data is not held in a central location.</p> <p>8. Not known as this data is not held in a central location.</p> <p>9. Not known as this data is not held in a central location.</p> <p>10. None.</p>	Incident Type	Number	Physical Injury	6	Threat with weapon/animal	10	Verbal Threat of violence	42	Sexual Harassment	3	Racial Harassment	9	Attempted Injury	7	Arson	1	Property Damage	3	Dangerous Premises/substance	3	Total	84
Incident Type	Number																										
Physical Injury	6																										
Threat with weapon/animal	10																										
Verbal Threat of violence	42																										
Sexual Harassment	3																										
Racial Harassment	9																										
Attempted Injury	7																										
Arson	1																										
Property Damage	3																										
Dangerous Premises/substance	3																										
Total	84																										

					what were the results of any such occurrence?	
Public	8015	12/10/2010	08/11/2010	Home Ownership & Leasehold Services	<p>Subject: Right to buy scheme</p> <p>Please can I have the addresses of all the properties sold under the right to buy scheme sold by the Council for the year 1990-1993.</p>	<p>Summary:</p> <p>We do not hold any information for the years 1990 to 1993. Please note that the oldest records we hold is from 1995 onwards.</p>
Public	8025	12/10/2010	08/11/2010	Housing Partnerships	<p>Subject: Council Houses</p> <p>Details of all Council houses that have been bought within the Borough since 2000. Please include the address of each of the properties and the postcode.</p>	<p>Summary:</p> <p>The information requested is contained in the attached document.</p> <p>We have withheld the address of each of the properties and the postcode, as releasing this information would indirectly identify the owners. This would contravene Section 40 (2) of the Freedom of Information Act. We also believe it would be unfair to disclose the information without the consent of the property owners affected by the disclosure, as required by the Data Protection Act 1998.</p>
Political	8179	05/11/2010	08/11/2010	Information Governance [IS External Requests]	<p>Enquiry: Request for email address</p> <p>Under the Freedom of Information Act, please provide me with:</p> <p>The direct e-mail address of which to submit Freedom of Information Requests</p>	<p>Summary:</p> <p>See email address below:</p> <p>information.governance@newham.gov.uk</p> <p>You may also find useful details of the website for the London Borough of Newham's Freedom of Information section:</p> <p>http://www.newham.gov.uk/freedomofinformation/</p>

				<p>I understand that under the Act, I should be entitled to a response within 20 working days of your receipt of this email.</p> <p>Some parts of this request may be easier to answer than others. Should this prove to be the case, I would ask that you release available data as soon as possible - rather than hold up the entire request.</p> <p>I would prefer to receive this information electronically. If the decision is made to withhold some of this data using exemptions within the Act, please inform me of that fact and cite the exemptions used.</p> <p>If you need any clarification then please contact me at the number below or via email. Under your section 16 duty to provide advice and assistance I would expect you to contact me if you find this request unmanageable in any way.</p> <p>I would be grateful if you could confirm that you have received this request, and I look forward to hearing from you in the near future.</p>	
--	--	--	--	---	--

Public	8012	12/10/2010	09/11/2010	Parking Fines	<p>Subject: Street Enforcement</p> <p>1. Firstly, I would like to know which, if any, process in the enforcement of on and off -street parking restrictions are outsourced. Specifically I would like to know:</p> <p>a). Whether the following processes are managed in-house or outsourced e.g.</p> <ul style="list-style-type: none"> • On street enforcement • Off street enforcement • Notice Processing • Debt collection • Debt recovery e.g. via bailiffs • Printing & Fulfilment • Technology Provision • Other with description <p>b). The number of Full Time Equivalent employed on the process whether directly or via your outsource provider</p> <p>c). The number of Heads employed on the process whether directly or via your outsource provider</p> <p>d). If the process is outsourced</p> <ul style="list-style-type: none"> • Who the process is 	<p>Summary:</p> <p>1. Mouchel Ltd</p> <p>a). Outsourced</p> <p>b). On/off street enforcement (full-time staff – 68) CCTV enforcement (full-time staff – 33) Technology provision (full-time staff – unknown) Document management (full-time staff – unknown)</p> <p>c). None.</p> <p>d). Contract duration 10 years. The contract will expire on the July 2019. Valued at approx: £40 m. The outsource provider duties: - enforcement of on-street parking - enforcement via CCTV camera of bus lane, moving traffic and parking contraventions - provide and support parking and traffic hardware and software - scanning and indexing all incoming correspondence and processing/banking postal payments</p> <p>Marston Group Ltd, Whyte & Co, Equita Ltd and Newlyn plc</p> <p>a). Outsourced</p> <p>b). Debt collection and recovery (full-time staff – unknown)</p> <p>c). Unknown.</p> <p>d).The contract will expire on the August 2011. Contract</p>
--------	------	------------	------------	---------------	--	---

					<p>outsourced to;</p> <ul style="list-style-type: none"> • What the outsource provider does; • The value of the contract <p>Including the annual value of the contract;</p> <ul style="list-style-type: none"> • The duration of the contract; and • The expiry date of the contract. <p>2. Secondly, I would like to know what technology is used in the enforcement of parking restrictions. This will include the methods by which violations of the restrictions are recorded (i.e. hand held terminals, written tickets, CCTV image) and any back office parking restriction enforcement related systems.</p> <p>If this request is too broad or further clarification is required, please email me to discuss the matter.</p>	<p>duration – 3 years.</p> <p>The outsource provider duties:</p> <ul style="list-style-type: none"> - warrant enforcement and collection <p>Please note that the following processes are managed in-house:</p> <ul style="list-style-type: none"> - notice processing - printing - infrastructure <p>2. The following technology is used in the parking and traffic enforcement process:</p> <p>Handheld computers (Honeywell Dolphin 9900) running ICPS (Mouchel Ltd).</p> <p>Mobile printers (Seiko DPU-S445).</p> <p>Digital cameras (Samsung S760).</p> <p>Handwritten penalty charge notices (if handheld computer fails).</p> <p>Fixed CCTV cameras recording to video.</p> <p>SMART cars equipped with video recorders.</p> <p>Vehicles equipped with mini DV camcorders.</p> <p>The following parking and traffic enforcement related systems are used in the back office:</p> <p>ICPS (Mouchel Ltd) – notice processing (new).</p> <p>Cinergic (WPS UK Ltd) – notice processing (old).</p> <p>ParkMap (Buchanan Computing) – map-based inventory of parking and traffic restrictions.</p>
Public	7930	05/10/2010	10/11/2010	Public Health, Safety & Licensing	<p>Subject: New license applications in relation to new businesses opening for the Olympics</p> <p>I write to you to request</p>	<p>Summary:</p> <p>We are not aware what new licence applications are likely to be received in relation to new businesses opening for the Olympics at this stage.</p>

					<p>information on the number of new license applications you expect to receive in relation to the creation of new businesses opening for the Olympics</p> <p>1. The particular licenses I request information on are as follows:</p> <p>Pubs and night-clubs Off licences and shops selling alcohol Restaurants serving alcohol Businesses selling hot food and drinks between 2300 hours and 0500 hours Hotels, guest houses and other places that sell alcohol Sauna and massage parlours</p> <p>2. If you do not have a projected number for new licenses, is there anyone else who would hold this information?</p>	
Media	7832	23/09/2010	11/11/2010	Environmental Health	<p>Subject: Complaints to Trading Standards</p> <p>1. I would like to know how many complaints have been made to Trading Standards about delivery charges not being refunded under the Distance Selling Regulations.</p> <p>2. Can you tell me also please for each of these complaints what</p>	<p>Summary:</p> <p>1. Seven complaints have been received by this service in relation to this enquiry.</p> <p>2. In relation to all of these complaints, Trading Standards fully advised the consumer in relation to their civil rights (breach of contract). Trading Standards also fully investigated any criminal breaches under The Distance Selling Regulations. Due to insufficient evidence no further criminal action was taken. All traders</p>

				<p>action has been taken?</p> <p>3. Can you please provide as much detail as possible about the complaints, such as the retailer?</p> <p>4. If, you are unable to provide the name of the company the complaint was made against, please provide category descriptions for the product and the type of company i.e. online clothing retailer/shopping channel/home wear retailer etc.</p>	<p>involved were fully advised so that they can amend the terms and conditions to ensure compliance with the law.</p> <p>3/4. Category description:</p> <p>The first, relates to a shipping company complaint. The complaint was a dispute in relation to a move abroad that was booked online. The consumer was quoted 4-5 weeks transit time for the shipment however; the final delivery took 15 weeks.</p> <p>The second concerns a mobile phone company. The consumer received a cash back mobile offer from a company when he booked online and according to his contract with them, after six months he was told he would be qualified to redeem his money back (£146). He did not receive the cash back.</p> <p>The third, fourth, fifth and sixth were in relation to a retail store. Trading Standards have been informed by the French authorities that the trader was operating a website that has potentially breached the Distance Selling Regulations. All four were camera complaints. The seventh was about item clothing from a on-line company. On the 09/05/10 the consumer paid £25. The item was not to his satisfaction and he arranged to return the item but the company refused.</p>
Media	7919	29/09/2010	11/11/2010	<p>Service and Performance Improvement Service</p> <p>Subject: Sexual assault allegations</p> <p>1. Please tell me how many allegations of sexual assault were recorded by your schools in: (a) 2009 (b) so far in 2010, in the</p>	<p>Summary:</p> <p>1. Three allegations of sexual assault were recorded in 2009 and one in 2010.</p> <p>2. Breakdown by year group at time of allegation is as follows:</p>

				<p>following school age groups.</p> <p>2. Please provide an overall total and a breakdown by age group: (i) Reception year, (ii) Year One, (iii) Year Two, (iv) Year Three, (v) Year Four, (vi) Year Five, (vii) Year Six.</p> <p>3. In each case, please provide a brief description of each incident - specifically did it concern an allegation by one child against another, a staff member against a child or a child against a staff member?</p> <p>4. If possible, indicate whether there was police action, and the result of any police investigation.</p>	<p>Reception - None Year One - 1 Year Two - 1 Year Three - 2 Year Four - None Year Five - None Year Six - None</p> <p>3. All allegations involved abuse by adults towards children.</p> <p>4. In two cases, there was no police action. In the other two there was a police investigation but they led to no further action being taken.</p>
Organisation	8048	18/10/2010	11/11/2010	<p>CYPS - Schools Traded Services</p> <p>Subject: School Expenditure</p> <p>I am interested in the amounts paid by each school to third parties in relation to temporary staffing cover. My hope is to receive an electronic breakdown of amounts paid through the department's purchase ledger by school.</p> <p>The information I require for each</p>	<p>Summary:</p> <p>Newham Council does not hold the requested information. You may wish to contact the schools directly to obtain the requested information. Please see below link for contact details of all schools in Newham: http://www.newham.gov.uk/EducationAndLearning/Schools/SchoolsDirectory/default.htm</p>

					<p>school is: School Name; Supplier name and total amount paid.</p> <p>I would like the information to cover the year 2009/10. I will accept 2008/9 figures if this is not possible.</p>	
Media	7672	02/09/2010	12/11/2010	Food safety	<p>Subject: Food and drink premises at West Ham's Upton Park ground</p> <p>Please provide me with details of all Environmental Health inspections carried out at food and drink premises at West Ham's Upton Park ground in the past five years.</p> <p>This should include the date and nature of these inspections (surprise or otherwise) and their findings.</p>	<p>Summary:</p> <p>Please find attached two Environmental Health inspections carried out at food and drink premises at West Ham's Upton Park ground in the past five years.</p> <p>We have withheld names of members of staff under Section 40 (2) of the Freedom of Information Act as it relates to personal data of the individuals concerned. The persons who may be affected by the disclosure would not reasonably expect that their personal data to be disclosed in the public domain without their consent.</p> <p>Disclosure of the names of members of staff will contravene the first Data Protection principle which requires that personal data shall be processed fairly and lawfully by the Council. Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p>
Media	7739	13/09/2010	12/11/2010	Food safety	<p>Subject: Food safety inspections</p> <p>For each of these questions, I'm referring to the following venues -</p>	<p>Summary:</p> <p>Upton Park, West Ham Football Club.</p>

				<p>please provide details for each venue.</p> <p>- Upton Park, West Ham Football Club</p> <p>1. The number of occasions over the last 5 years when the council has completed food safety inspections at each of the venue(s).</p> <p>2. The number of occasions over the last 5 years when the food safety standards at each of the venue(s) has been below sufficient standard, or has failed on any of the following criteria (or similar):</p> <ul style="list-style-type: none"> • Temperature: Letting hot or cold foods reach temperatures at which dangerous bacteria can grow, or not cooking hot foods to a temperature sufficient to kill bacteria. • Cross-contamination: Exposing cooked foods to raw foods, such as using a cutting board to chop chicken and then using that same board to cut ready-to-eat tomatoes. • Hygiene: Employees not washing their hands or changing their gloves after touching their face, using the restroom, or handling something that might make hands dirty. • Equipment: Kitchens lacking hot 	<p>1. Please find attached two Environmental Health inspections carried out at food and drink premises at West Ham's Upton Park ground in the past five years.</p> <p>We have withheld names of members of staff under Section 40 (2) of the Freedom of Information Act as it relates to personal data of the individuals concerned. The persons who may be affected by the disclosure would not reasonably expect that their personal data to be disclosed in the public domain without their consent.</p> <p>Disclosure of the names of members of staff will contravene the first Data Protection principle which requires that personal data shall be process fairly and lawfully by the Council. Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p> <p>2. Please see attached documents.</p> <p>3. We have not prosecuted the premises.</p> <p>4. Please see attached documents.</p> <p>5. We do not hold this information.</p> <p>6. We do not hold this information.</p> <p>7. We do not hold this information.</p>
--	--	--	--	---	--

				<p>or cold water for hand washing or dish cleaning; refrigerators not keeping cold foods cool enough; and holding units, such as heat lamps, that don't keep cooked food hot enough.</p> <ul style="list-style-type: none"> • Rodent or insect contamination: Evidence that rats, mice, cockroaches, flies or other pests have been contaminating work surfaces or food. <p>3. The number of occasions the council has sought to prosecute penalises or closes down a food outlet or food preparation area, over the last 5 years, at each of the venue(s).</p> <p>4. The full details of each occasion when a food safety inspection has led to further action by the owner, i.e.: a prosecution, a caution or an advisory note etc over the last 5 years.</p> <p>5. The number of individual toilets at each of the venue(s) when last recorded by the Council.</p> <p>6. The number of occasions over the last 5 years when the quality of cleanliness, in toilets or otherwise, at each of the venue(s) has been investigated by the</p>	
--	--	--	--	---	--

					<p>Council.</p> <p>7. The full details of each occasion when the quality of cleanliness, in toilets or otherwise, at each of the venue(s) has led to a caution, penalty or prosecution issued from the Council.</p>	
Solicitors	7760	13/09/2010	12/11/2010	Finance	<p>Subject: Asset Recovery Incentivisation Scheme</p> <p>1. Do you participate in the Asset Recovery Incentivisation Scheme (ARIS)</p> <p>2. What are the terms of the ARIS scheme (Please provide any document setting out the terms)</p> <p>3. How much have you received under the ARIS scheme since you joined it? (Please set out the amounts per annum)</p> <p>4. What was your ARIS funding spent upon? (Please itemise each individual expenditure)</p> <p>5. How much was spent, per annum, upon the following (please see attached).</p>	<p>Summary:</p> <p>1. Yes.</p> <p>2. Please see enclosed document.</p> <p>3. None at the moment.</p> <p>4. Not applicable.</p> <p>5. Not applicable.</p>
Public	7798	13/09/2010	12/11/2010	Parking	Subject: CPZ	Summary:

				<p>Design</p> <p>Please provide the following:</p> <ol style="list-style-type: none"> 1. Full details of the responses for the full survey and how they were collated 2. Details of the responses for Park Avenue specifically and how they were collated 3. Details of your projected income for the scheme and exactly how it is intended this will be spent 4. Details of the cost of the Mayors Show and Under the Stars and any other ways you can currently think of that money is inappropriately spent whilst the borough is falling apart! 	<p>Answer 1 to 3:</p> <p>We will provide a brief outline of the consultation process undertaken by the Council, for the Market Street Controlled Parking Zone area.</p> <p>During March 2009, as an initial consultation, leaflets were delivered to all households (and businesses) within the consultation area inviting all residents to attend a local community drop-in consultation meeting. This was to gauge local opinion on the need to introduce parking controls into the Market Street area. This process was undertaken due to the fact that local Councillors had received requests for protection from non-resident parking. From the findings of the initial consultation the Council agreed to proceed with a detailed consultation and the development of an initial design for the CPZ.</p> <p>During September 2009 a total of 2,183 information packs, containing information leaflets, scheme proposals, an invitation to a second series of drop-in meetings, questionnaires and freepost envelopes were delivered (one to each household and business inside the proposed CPZ area). Information notices (detailing the times and location of the drop-in meetings) were erected on each street. All the impacted streets were also listed on the notices. Further invitation notices were also published in the local press. These were placed in the Newham Recorder and the Stratford Express prior to the meetings.</p> <p>The drop-in meetings were held at East Ham Town Hall on 17th and 19th September 2009. In total 58 people attended the meetings (38 on Thursday 17 September and 20 on Saturday 19 September).</p>
--	--	--	--	---	---

					<p>A total of 456 (or 20% of the total delivered) completed questionnaires were returned as part of the consultation. Of these 427 (or 19% of the total delivered) were from addresses within the consultation area; 12 were from outside the area; 10 had no, or an unclear, address; and 7 were duplicate returns. The responses were analysed on a road by road basis to see where the intensity of parking problems were. The responses are shown in the attached table.</p> <p>Overall the responses (55%) supported the introduction of controlled parking. Councillors agreed to include some roads to the east of the area, which did oppose the scheme, within the scheme because of concerns that vehicles would be displaced into these roads.</p> <p>As you will be aware, the first resident permit issued to each household will be issued free of charge; any household with two vehicles will currently pay £30 for the second vehicle and £50 for any subsequent vehicle. The vast majority of households only have one vehicle; therefore the Council will re-coupe a limited amount of revenue from the parking permits. No Pay & Display parking will be used in the Market Street CPZ, all non-permit holders parking will be provided as free time restricted bays, to deter commuters from parking in the streets. Any income derived from the scheme will be put toward the scheme administration.</p> <p>Answer 4:</p> <p><u>Mayor's Newham Show</u> 2008 - £406,397.08 2009 - £339,873.00 2010 - £362,250.00</p>
--	--	--	--	--	---

						<u>Under the Stars</u> 2008 - £327,913.23 2009 - £331,252.51 2010 - £362,439.70
Solicitors	7855	28/09/2010	12/11/2010	ALMO	Subject: Policy in respect of Assignment/Succession We are attempting to check London Borough of Newham's policy in respect of Assignment/Succession. We have been unable to locate this on the website. Can you please forward a copy of this to us?	Summary: The information requested is contained in the attached document.
Organisation	8050	19/10/2010	12/11/2010	ICT	Subject: ICT Contracts 1. Please can you send me a list of IT related contracts that are currently tendered by your Borough Council that have a total lifetime value of £10 million or more and that expire within the next three years? 2. Please can you also inform me of any IT related framework agreements you currently have set up that have a total value exceeding £10m?	Summary: 1. We have no contracts over £10 million that expire in the next three years. 2. We have no framework agreements exceeding a total value of £10m.
Media	8051	19/10/2010	12/11/2010	CYPS -	Subject: National Child	Summary:

				<p>Schools Traded Services</p> <p>Measurement in Schools</p> <p>I am writing to request information held by you as a Local Education Authority under the Freedom of Information Act 2000.</p> <p>I would like the following details recorded within your LEA as part of the National Child Measurement Programme:</p> <p><u>For the academic year 2007/08</u></p> <ul style="list-style-type: none"> - The highest and lowest BMI recorded for a boy in Reception - The highest and lowest BMI recorded for a girl in Reception - The highest and lowest BMI recorded for a boy in Year 6 - The highest and lowest BMI recorded for a girl in Year 6. <p><u>For the academic year 2008/09</u></p> <ul style="list-style-type: none"> - The highest and lowest BMI recorded for a boy in Reception - The highest and lowest BMI recorded for a girl in Reception - The highest and lowest BMI 	<p>Newham Council does not hold the information requested.</p> <p>However, this information is routinely collected and published by the NHS Information Centre (IC). The NHS IC holds the NCMP database and is England's central, authoritative source of health and social care information. It collects analyses and presents national data and statistical information in health and social care and provides such information on request and through publication on its website (www.ic.nhs.uk).</p>
--	--	--	--	--	---

					<p>recorded for a boy in Year 6</p> <ul style="list-style-type: none"> - The highest and lowest BMI recorded for a girl in Year 6. For the academic year 09/10 - The highest and lowest BMI recorded for a boy in Reception - The highest and lowest BMI recorded for a girl in Reception - The highest and lowest BMI recorded for a boy in Year 6 - The highest and lowest BMI recorded for a girl in Year 6. <p>For your guidance, I am not seeking to find any information narrowing down which school the pupil was in. I can therefore see no way in which this data should identify the child concerned, and so do not feel it would be classed as exempt 'personal data' under the terms of the act.</p>	
Public Bodies	8059	20/10/2010	12/11/2010	Customer Services	<p>Subject: Customer Services</p> <ol style="list-style-type: none"> 1. How you deal with customer/resident queries that come through the corporate email address? 2. Do you send acknowledgment of the resident/customer query, if 	<p>Summary:</p> <p>1. Emails are handled by providing a direct response for those which we are able to handle without the assistance of another department in the Council. For those that do require additional assistance the email is forwarded to the appropriate department with a request for that department to respond directly to the customer with Customer Services on copy.</p>

					<p>so, within how many days?</p> <p>3. How long does it take you to respond to the customer/resident query?</p> <p>4. Do you hold queries in a database?</p>	<p>Our goal is to respond to or redirect all emails within 48 hours. For redirected emails the standard response time is 10 business days.</p> <p>2. All queries to which we are able to respond directly will receive a response within 48 hours. Emails that must be redirected will all receive an acknowledgement stating that the email is being forwarded and the name of the relevant department. The acknowledgment will also outline the 10 business day expected response time.</p> <p>3. Our goal is to respond to or redirect all emails within 48 hours. For redirected emails the standard response time from the relevant department is 10 business days.</p> <p>4. All enquiries are logged into our Customer Relationship Management system for future reference and documentation purposes.</p>
Public	8065	21/10/2010	12/11/2010	Housing Regeneration Projects	<p>Subject: Housing</p> <p>I have come across a really useful document entitled 'Joint strategic needs assessment, chapter 10' written in 2010. In the document it states that it has obtained its information about housing from Newham's Strategic Housing Market Assessment, 2010 and also Newham household survey, 2009'.</p> <p>I have tried to search for these documents and have had no luck trying to find them. I would be</p>	<p>Summary:</p> <p>The document you refer to is a piece of research that was commissioned by Newham Council and has been the subject of stakeholder engagement and published updates. The document is available on the Newham Council website at:</p> <p>http://www.newham.gov.uk/Planning/LocalDevelopmentFramework/LDFevidencebase.htm</p> <p>Please note that the Newham household survey 2009 is incorporated within the Strategic Housing Market Assessment 2010.</p>

					ever so grateful if you could send me a link of where I could find them.	
Public	7220	01/07/2010	15/11/2010	Parking Fines	<p>Subject: CCTV</p> <p>I would like to request the month and year that the sign ' Loading only, Max stay 1 hour no return within 1 hour' was put up in The Grove, Stratford, E15, CCTV camera number 419.</p> <p>I have an outstanding despite regarding a Penalty Notice (PCN).</p>	<p>Stage 2 Response:</p> <p>We acknowledge your dissatisfaction with the Stage 1 internal review response, however in this instance we can see no grounds for upholding your appeal. As stated previously, we do not hold the information requested on the month and year that the sign 'Loading only, Max stay 1 hour no return within 1 hour' sign was put up in the Grove, Stratford, London E15. However, we can confirm that the sign 'Loading only, Max stay 1 hour no return within 1 hour' has been visible since the traffic order came into effect on 02 November 2009.</p> <p>We understand that you paid for the Penalty Charge Notice (PCN) and have therefore exhausted your right to challenge this matter any further.</p> <p>Stage 1 Internal Review:</p> <p>Due to the move from Nelson Street to Building 1000 Newham Dockside the old files containing the requested information were destroyed.</p> <p>Summary:</p> <p>The traffic order relating to this loading bay came into force on 02 November 2009.</p>
Public	8121	04/08/2010	15/11/2010	Adult Services	Subject: Old People's Care Home	Summary:

				(FOI)	I am looking for the name of an old peoples care home that used to be in Upton lane area. I am not sure if it is still there and if you still keep the records. The year I am looking for is 1975ish to 1985	The names of the old people's care homes in this area were Harcourt House and Park View. We can confirm that both homes were shut a long time ago but we have no records of the dates or the exact address of these old people's care homes.
Public	7611	24/08/2010	15/11/2010	Highway Maintenance	<p>Subject: non compliance with Section 74</p> <p>How many incidents of non-compliance with section 74 have occurred in the last 3 financial years? Please provide a breakdown by year.</p> <p>For each year, please provide a breakdown of each of these incidents by company, and in each case specify the outcome (i.e. what happened when non-compliance occurred - were they fined or was any other action taken?).</p> <p>Where a fine was imposed, please give details of the amount charged by the council, and the amount paid by the company.</p>	<p>Internal Review:</p> <p>Following a review of the request and previous response we have found sufficient grounds to uphold your appeal and have attached the requested information.</p> <p>Summary:</p> <p>2008/09 - Total of 28 days overstay - Overstay charges of £3,100 levied. 2009/10 - Total of 8 days overstay - Overstay charges of £1,500 levied. 2010/11 - Total of 288 days overstay - Overstay charges of £200,500 levied.</p> <p>We are unable to disclose information about the companies involved as we consider this information to be commercially sensitive information and will be exempt from disclosure under section 43(2) of the Freedom of Information Act 2000.</p> <p>43 Commercial interests (2)Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it).</p> <p>Newham Council have a very good working relationship</p>

						with the companies and would not disclose information which would prejudice the commercial interest of the companies concerned. Section 43 is a qualified exemption therefore we have to consider the public interest in disclosure. We have decided that in this case the public interest lies in favour of not disclosing the requested information.
Public Bodies	8046	18/10/2010	15/11/2010	Cleansing Waste and Recycling Service	<p>Subject: Council's Bin Policy</p> <p>To outline my query as clearly as possible, I am requesting:</p> <ol style="list-style-type: none"> 1. The total amount of money collected from fines in the financial years 2008-09 and 2009-10 relating to bins and incidents involving bins. These figures should be broken down by the reasons for the fines. If this is not possible then please continue to provide figures for: the total amount collected from fines; a list of the reasons for which it is possible to be fined; and how much the fine is for each of the reasons listed. 2. The maximum number of bins that the Council provides for a household, broken down by intended use. 3. The average number of bins that the Council provides for a household, broken down by 	<p>Summary:</p> <ol style="list-style-type: none"> 1. The London Borough of Newham has not collected any fines in the financial years 2008/09 and 2009/10 relating to bins and incidents involving bins. At present the London Borough of Newham has not utilised Sec 47, Environmental Protection Act 1990 (Failure to comply with a waste receptacle notice). 2. Newham Council has just introduced a one bin policy for all households for domestic waste. 3. The average number of bins is one per household.

					intended use.	
Public	8013	11/10/2010	17/11/2010	Customer Services	<p>Subject: Customer Self Help Facilities</p> <p>1. Does your council office have the following self help facilities for customers to access council services?</p> <p>a). Free Phones (Yes/No) b). Information Kiosks (Yes/No) c) Self Help PC's (Yes/No)</p> <p>2. If you have information kiosks/self help PC's where have you located these e.g. In Customer Service Areas, Libraries, Sports Centres, Bus Stops etc?</p> <p>3. Why did you choose these locations for the kiosks/PC's?</p> <p>4. How many enquiries do you get via the Free-phones and Kiosk/PC's each month and what are the top 5 enquiries? Please can you supply last 6 months data if possible March 2010 to August 2010?</p> <p>5. Which of the following services and transactions are customers able to complete on-line using the PC's or kiosks</p>	<p>Summary:</p> <p>1. a). Free Phones: Yes b).Information Kiosks: Yes c). Self Help PC's: Yes</p> <p>2. Self help kiosks are located within all eight of our Local Service Centres. At present the kiosks can only be used for bidding for properties as part of the Choice Based Letting scheme and also for checking rent, council tax and other payment balances.</p> <p>We are currently in the process of developing state of the art self help kiosks which will be more interactive and will enable our visitors to do a lot more for themselves.</p> <p>3. These locations were chosen as all our local service centres are strategically located within the main areas of the borough and are therefore easily accessible for the residents of Newham.</p> <p>4. March – 2,986 April – 2,587 May – 2,258 June – 2,570 July – 2,520 August – 2,755</p> <p>Due to the volume of enquiries received we do not record each enquiry.</p> <p>5. No, as stated above the self help kiosks we currently have located within our local service centres will be developed to carry out many of the functions mentioned above. These services are however available via the</p>

				<p>using web forms? (not using email)</p> <p>a. Report a Housing Repair b. Pay Council Tax, Planning Fees, Parking Fees, Rents, etc. c. Set up direct debits to pay for council services e.g. C Tax, Rent d. Join the Electoral Register e. Apply for help from Social Services f. Apply for Council Housing g. Apply for a Blue Badge h. Apply for Freedom Pass i. Apply for Housing Benefit j. Report non collection of rubbish or recycling.</p> <p>6. Who responds to the enquiries? Are they done by a Customer Service Centre or sent to individual service units for reply?</p> <p>7. Can customers access their private email boxes using the Councils Self Help PC's (e.g. hotmail, AOL etc) or has the council blocked access to these external websites?</p> <p>8. How do you encourage customers to use the self help facilities?</p> <p>9). How do you measure customer satisfaction of these services?</p>	<p>Council website.</p> <p>6. Customer Service Centre.</p> <p>7. No.</p> <p>8. We have officers on hand to talk visitors through how to use the self help kiosks.</p> <p>9. We currently do not measure customer satisfaction of our self help facilities however as we develop them further we will begin to do so.</p> <p>10. We do not currently measure performance of these self help services due to the current limitations however as they develop we will look into this.</p>
--	--	--	--	---	--

					10. What are your performance measures for these services?	
Organisation	8052	20/10/2010	17/11/2010	CYPS - Schools Traded Services	<p>Subject: Allegations against staff members in schools</p> <p>This is a Freedom of Information Request relating to the allegations against those working with children and young people. I would like the number of referrals after an allegation by employment sector and primary abuse category for each academic year (1st September through to 31st August) since 2000, or the earliest available date if after 2000. This is likely to be held by your Local Authority Designated Officer (LADO), in a form similar to the one submitted to the DCSF for their fifth report of session 2008-09 "Allegations Against School Staff", I have attached a file for an example.</p>	<p>Summary:</p> <p>Gathering the information in the specified format since 2000 will be resource intensive as the data will have to be extracted from different recording systems.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours work. We believe in this case such an exemption applies and have decided to refuse your request for information under section 12(1) of the Act.</p> <p>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</p> <p>We will be able to provide the information for 2009/10, please confirm if you wish to receive this data and we will compile this for you.</p>
Public Bodies	8098	20/10/2010	17/11/2010	Adult Services (FOI)	<p>Subject Braille and adult teaching/training</p> <p>RNIB is currently looking into the provision of Braille teaching/training within local</p>	<p>Summary:</p> <p>1. No.</p> <p>2. Not applicable.</p>

					<p>authorities in London for adults who lose their sight in later life.</p> <p>1. Does the Council provide Braille training for adults?</p> <p>2. Please provide details of any criteria operated by the Council in relation to the eligibility for Braille training.</p> <p>3. Who is responsible for the provision of Braille training within the Council e.g. is it Social Services or the Education department?</p> <p>4. Who undertakes Braille training within the Council e.g. is it rehabilitation officers, higher education colleges or outsourced to voluntary sector organisations?</p> <p>5. If the Council does not provide Braille training, please tell us the reasons for this?</p> <p>6. Does the Council provide any adult literacy or classes training?</p>	<p>3. Not applicable.</p> <p>4. Not applicable.</p> <p>5. The Language Shop provides a Braille transcription service but not any training on how to learn it. This is due to the fact that we do not have the resources to offer Braille training. Our records also show that service users have not requested Braille training from the Council so there has not been a demand for this service.</p> <p>6. Yes, please see below link for the training offered to adults: http://www.newham.gov.uk/EducationAndLearning/LongLearning/AdultcoursesinNewham.htm</p>
Media	7555	17/08/2010	18/11/2010	DIRECTOR & HEAD'S OF DIVISION	<p>Subject: Confirmed and unconfirmed spending cuts</p> <p><u>Section 1</u>: Confirmed cuts For each area of funding (grant or contract) please provide me with</p>	<p>Summary:</p> <p><u>Section 1: Confirmed cuts in Council Spending 2010/11</u></p> <p>In overall terms the Council's spending plans for 2010/11 did not result in cuts. The Council's total budget</p>

				<p>the following information:</p> <ol style="list-style-type: none"> 1. Name of funding pot. 2. Total amount to be cut from this funding pot. 3. Was an equality impact assessment conducted? Please provide evidence. 4. Was the Compact considered and applied when making decisions about the cuts? Please provide evidence. 5. Were the VCS organisations facing cuts given the opportunity to offer alternative proposals? Please provide evidence. <p><u>Section 2:</u> Unconfirmed cuts Please provide details of the cuts you anticipate being announced in due course:</p> <ol style="list-style-type: none"> 1. Name of funding pot. 2. Total amount to be cut from this funding pot. 3. Will an equality impact assessment be conducted? Please provide evidence. 4. Will the Compact be 	<p>for 2010/11 was set at £294.5m compared to £288.7m in 2009/10.</p> <p>However, the Council has always sought to achieve better value for money from its budget, and has adopted a budget savings programme (also known as Star Chamber) through which to save money that can be reinvested in other service areas, in response to the needs and desires of residents. For the past two years the Council has also held its Council Tax frozen at the 2008 level. The programme amounted to £70m of savings by 2010/11 (beginning in 2008/09). Further details of where savings were made and where they were reinvested can be found in the Council's Budget Book for 2010/11 which is available on the Web site at http://www.newham.gov.uk (then use A-Z facility selecting B for "Budget Book"). Alternatively, the direct link is: http://www.newham.gov.uk/NR/rdonlyres/22D80A87-9DB9-4409-AD5F-547DB9800B47/0/BudgetBook201011.pdf</p> <p>This also provides more information about how Council services are funded.</p> <p>However, in June 2010 the Coalition Government announced £6bn of cuts in public spending, which included over £1bn in its grant support to local government for 2010/11. Newham Council's share of this was £5.3m. The funding "pots" affected by this are shown below:</p> <ul style="list-style-type: none"> • Area Based Grant (ABG) £4.687m • Local Authority Business Growth Initiative (LABGI) £405k • Planning Development Grant £100k • Free Swims £120k
--	--	--	--	--	--

				<p>considered and applied when making decisions about the cuts? Please provide evidence.</p> <p>5. Will the VCS organisations facing cuts be given the opportunity to offer alternative proposals? Please provide evidence</p>	<p>Thus we had to undertake further (unplanned) savings in response to this grant cut. As we were already over 2 months into the financial year, the response needed to be quick.</p> <p>I am aware that some Councils simply passed the funding cut straight to the service(s) that spend the affected grants. However, Newham Council did not do this; instead, the Council immediately introduced a moratorium process for all future staff recruitment, use of overtime and agency staff, and consultants. This process applied to all services, but was in reality a gateway process through which managers had to go in order to get permission to recruit etc. Where permission was not granted, the cost saving that was generated contributed to the over spending reduction needed of £5.3m.</p> <p>So far this approach has saved some £2m. This has been relatively evenly spread across services. We have been careful to ensure that the savings do not adversely affect the delivery of essential services such as social care and street cleaning. However, we anticipate it will deliver more by the end of the year.</p> <p>The remaining savings are coming from the Council's treasury management operations together with other cost saving measures that do not adversely affect the delivery of services to residents.</p> <p><u>Section 2: Unconfirmed cuts in Council Spending 2010/11</u></p> <p>There are no remaining "unconfirmed cuts" for 2010/11.</p>
--	--	--	--	--	---

					<p>Voluntary sector grants Your reference to Voluntary Sector grants needs to be viewed in the context of the Council’s Budget and Commissioning Strategies.</p> <p>The Council’s total spends with third sector (voluntary sector) organisations increased in 2009/10 to £54.3m compared to £46m in 2008/09. The vast majority of this was through “commissioning” of organisations to deliver services on behalf of the Council, rather than through “grants”.</p> <p>As with all Council spending, decisions on future spend with third sector organisations are driven by budget considerations, together with the needs of service clients and residents. The Council does not simply “cut” spending because delivery is through a particular route e.g. third sector. So there are no specific cuts in spending through third sector organisations, but the level of services commissioned through that sector can vary, as with any other spending, as result of the budget savings programme I referred to above.</p> <p>Commissioning through the third sector is an ongoing activity, so it is not possible to say at present what the level will ultimately be in 2010/11. However, I think you will appreciate the size and trend of the spend from the information provided above?</p> <p>Following the Comprehensive Spending Review on the 20th October the Council is working through the implications to budgets, including services that are presently commissioned though the 3rd Sector. At this stage no formal decision has been made on funding, though the Council is committed to commissioning through 3rd Sector providers and over the coming</p>
--	--	--	--	--	---

						<p>months will be in discussion with the sector to determine what the strategic commissioning outcomes are going to be and what funding will be available.</p> <p>The Councils recognises the Compact and where possible aims to follow the Codes of Practice agreed within it when making any decisions on funding.</p> <p>The Council though its web pages will keep the sector updated on funding intentions and decisions. The latest information can be obtained from our website, please see below link: http://www.newham.gov.uk/YourCommunity/CouncilFunding/FundingOpportunities.htm</p> <p>Equalities Impact Assessments Where a decision is being considered in connection with a particular service, or in relation to the Council's workforce, then an EqIA needs to be considered. Staffs are trained in completion of EqIAs, and they form part of the Council's decision making process. Further information can be found on the Council's website (as given above) with A-Z "E" and then "Equalities and Diversity", or through the following direct link - http://www.newham.gov.uk/YourCouncil/CorporatePlans/EqualityImpactAssessments%28EQIAs%29.htm</p>
Public	8061	21/10/2010	18/11/2010	Human Resources	<p>Subject: Structure Charts</p> <p>Please can I have the structure charts for the London Borough of Newham?</p>	<p>Summary:</p> <p>The information requested is contained in the attached document (last updated in October 2010).</p>
Public	8047	18/10/2010	19/11/2010	Procurement	<p>Subject: Procurement</p>	<p>Summary</p>

				nt Team	I am hoping to get a list of private companies which hold contracts with Newham Council, and how much the contracts are worth, under the Freedom of Information Act. If this information is available as a file or spreadsheet then I would be grateful if it could be sent as an e-mail attachment as soon as possible.	Please find attached spreadsheet
Public	8101	22/10/2010	19/11/2010	CYPS - Corporate Parenting	<p>Subject: Complaints</p> <p>1. How much has your local authority spent on training per annum for the last 3 years?</p> <p>2. What complaints, request for information and dealing with the public training does your local authority offer for:-</p> <p>a) Managers and frontline staff who have direct contact with the public</p> <p>b) Teams who deal with complaints</p> <p>c) Health and social care practitioners</p> <p>3. How is the above training delivered i.e. it is in-house or commissioned externally?</p> <p>4. How many serious case reviews has your local authority</p>	<p>Summary:</p> <p>1. Two sessions were commissioned from the Local Government Ombudsman during 2009/10, costing £2050. Other training was delivered in-house.</p> <p>2. We spent £8,700 last year on Corporate Health and Social Care Training (partly because almost all was run in house and this does not include our "labour" costs, only refreshments, room bookings etc.). This figure is not broken down into cost for each service area. In the previous 2 years it was probably less as Health and Social Care training has been increasing over the last 3 years but was much less 3 years ago (most of what was provided then was paid for from the Learning and Development budget).</p> <p>This link is the closest we have to a "brochure" - http://newhamintranet/NR/rdonlyres/677D3F3A-63DF-4772-BA05-1407D7D0B27E/0/CorporateHealthandSafetyTrainingPlan.doc</p> <p>3. In-house.</p>

				<p>had per annum for the last 3 years?</p> <p>5. How many complaints has your local authority had per annum for the last 3 years (please provide breakdown by directorate and also identify how many adults and children statutory complaints you have had) Of these:- a) How many were upheld or partially upheld? b) How many were dealt with at stage 1, 2 and 3 of your complaints process?</p> <p>6. Do you have a policy for persistent / vexatious complainants? (If so, please can I be provided with a copy)</p> <p>7. What is the current structure of your children's and adults complaints team (if you do not have one please advise how you handle statutory complaints for each area) a) Are there any plans to change these team structures or your outsourcing arrangements within the next 3 years? (If so please detail proposed ideas)</p> <p>8. Do you undertake your own children and adults statutory complaint investigations or is this</p>	<p>4. None initiated by Newham in 2007/08 and 2008/09. There were five cases in 2009/10.</p> <p>5. The information requested is contained in the attached document.</p> <p>6. The information requested is contained in the attached document.</p> <p>7. All complaints are dealt with centrally by the Complaints and Member Enquires Team. Responses are drafted and quality checked by the officers within the team. They also conduct investigations as appropriate. There are no plans to outsource or change the current arrangements</p> <p>8. This work is carried out internally. However, Independent Persons are externally appointed in keeping with the Children Act 1989.</p> <p>9. The information requested is contained in the attached document.</p>
--	--	--	--	--	--

					<p>work commissioned externally?</p> <p>9. How many cases has the Local Government Ombudsman contacted you about per annum for the last 3 years?</p> <p>a) Please breakdown type of contact (for example investigation or enquiry) and for which directorate</p> <p>b) Please advise how many cases the Ombudsman has found against your local authority and provide a brief summary of the outcome</p>	
Public	8104	25/10/2010	22/11/2010	ICT	<p>Subject: ICT</p> <p>I am trying to establish how Local Authorities and Public bodies in general are addressing the issue of reducing carbon emissions specifically associated with their provision of internal ICT / IT services.</p> <p>1. Do you currently identify and measure the Carbon Footprint that results specifically from the use and support of ICT within the Council (this includes the energy used to power all the centralised and distributed IT equipment (PCs, laptops etc), data centre cooling / air conditioning systems etc - and the emissions produced</p>	<p>Summary:</p> <p>1. Yes.</p> <p>2. We are currently working on the figures for 2010/11. We do not have figures for previous years.</p> <p>3. This information is available in the Newham Carbon Management Plan at: http://www.newham.gov.uk/yourenvironment/sustainability/carbonmanagementplan2010-2015.htm</p> <p>4. This information is available in the Newham Carbon Management Plan under projects at: http://www.newham.gov.uk/yourenvironment/sustainability/carbonmanagementplan2010-2015.htm</p> <p>5. This information is available in the Newham Carbon Management Plan under projects at: http://www.newham.gov.uk/yourenvironment/sustainability/carbonmanagementplan2010-2015.htm</p>

				<p>by the overall ICT Support organisation – e.g. in dealing with Incidents, Changes, and undertaking day to day support activities)?</p> <p>2. If you do identify and measure the ICT related Carbon Footprint what are your latest figures (and also do you have any previous (annual figures)?</p> <p>3. Do you have a stated target for the reduction of your ICT related Carbon Footprint? If you do – what is the target?</p> <p>4. Do you have a stated target for the reduction of the overall Carbon Footprint (not ICT specific) of the Council? If you do – what is the target?</p> <p>5. Do you have a Green IT strategy and / or does Green IT / Carbon reduction aims feature in your current IT / ICT strategy? If you do – could you e-mail the relevant document(s)?</p> <p>6. Do your ICT / IT Division have visibility of ALL ICT related energy costs (e.g. does you're IT / ICT Division see the electricity bill for the Desktop computers, laptops and other IT devices used by the Council employees)?</p>	<p>http://www.newham.gov.uk/yourenvironment/sustainability/carbonmanagementplan2010-2015.htm</p> <p>6. Electricity Bills for desktops are not separate from Building electricity however, ICT do have access to bills for the back office building and server room.</p> <p>7. ICT does not pay for electricity bills for the Desktop computers, laptops and other IT devices. ICT only pay for the server room.</p> <p>8. Not applicable.</p> <p>9. This information is available in the Newham Carbon Management Plan at: http://www.newham.gov.uk/yourenvironment/sustainability/carbonmanagementplan2010-2015.htm</p> <p>10. a). Yes. b). Yes. c). Yes. d). Yes. e). On trial. f). Yes. g). Under consideration. h). Yes. i). Not applicable.</p> <p>11. High.</p>
--	--	--	--	--	---

				<p>7. Does your ICT / IT Division has responsibility for funding ALL ICT related energy costs (e.g. does your IT / ICT Division 'pay' the electricity bill for the Desktop computers, laptops and other IT devices used by the Council employees)?</p> <p>8. If you have outsourced your primary IT / ICT activities to a 3rd party supplier, do you have any energy efficiency / Carbon Reduction targets specific within the contract?</p> <p>9. Central Government has a stated target of ensuring that the energy consumption of Government ICT will be Carbon Neutral by 2012. Is this something you are also trying to achieve?</p> <p>10. Which of the following ICT energy saving / Carbon Reduction initiatives have you undertaken?</p> <ul style="list-style-type: none"> • Server Virtualisation • Data Centre Power / Cooling optimisation • Desktop Power Saving (automatic power off, removal of screensavers, etc) • Replacement of individual Printers, scanners etc with MFDs: • Desktop Virtualisation / Thin 	
--	--	--	--	---	--

					<p>Client implementation</p> <ul style="list-style-type: none"> • User Education initiatives (e.g. promotion of switch off, do not print, etc awareness): • Extended Lifecycle of hardware equipment • Use of Lean IT techniques to identify and eliminate waste • Other – please specify <p>11. Is Green IT and the reduction of your ICT related Carbon Footprint seen as either a high, medium or low priority for the Council.</p>	
Public	8105	25/10/2010	22/11/2010	Open Space	<p>Subject: Allotments</p> <ol style="list-style-type: none"> 1. How many allotments do you have in the borough now? 2. How much ground does these cover in acres? 3. What is your current waiting list for allotments ranging from the longest to the shortest applications? 4. How much money do you receive/make from allotments per year? 5. Please provide records for the last 5 years (if 5 years is not available, records for 3 years 	<p>Summary:</p> <p>The information requested is contained in the attached document.</p>

					please) for all of these statistics.	
Public	8106	25/10/2010	22/11/2010	Members - Other	<p>Subject: FOI Requests</p> <p>1. What percentage of requests does your organisation aim to respond to within the statutory 20 days?</p> <p>2. I would also like to request the actual percentage of requests completed within the statutory 20 days, for the years 2006, 2007, 2008, 2009 and so far for 2010.</p>	<p>Summary:</p> <p>1. 90%</p> <p>2. The actual percentage of requests completed within the statutory 20 days is as follows: 2006/07 was 80% 2007/08 was 76% 2008/09 was 80% 2009/10 was 78% April - Sept 2010 was 62%</p>
Public	8107	25/10/2010	22/11/2010	Corporate Strategies and Plans	<p>Subject: Emergency Planning Procedure/Strategy</p> <p>In the event of an emergency or disaster in the London Borough of Newham, please can you inform me of the names and locations of the centres that will be open for the public to use as used in the Council's Emergency Planning Procedure/Strategy?</p>	<p>Summary:</p> <p>The information requested is exempt from disclosure under section 24(1) of the Freedom of Information Act 2000 as disclosure of the names and exact locations of the rest centres in the public domain could make these rest centres vulnerable to secondary attack during a terrorist incident.</p> <p>24 National security (1)Information which does not fall within section 23(1) is exempt information if exemption from section 1(1)(b) is required for the purpose of safeguarding national security.</p> <p>Whilst releasing the information could contribute to promoting accountability and transparency by the local authority, we believe that this factor is outweighed, significantly, by the likelihood and severity of any harm</p>

						<p>that the disclosure could cause to the public. Therefore, in our assessment, we believe that the balance of public interest favours maintaining the exemption and withholding the information for the purpose of safeguarding national security.</p> <p>Under section 16 of the Act we have a duty to provide advice and assistance. Therefore, we attach general information regarding Rest Centres. We have also included a link to the Cabinet Office which has more information on responding to emergencies.</p>
Public	8112	25/10/2010	22/11/2010	Animal Welfare	<p>Subject: Confiscated Animals</p> <p>1. I would like to request details of all cases in which animals have been confiscated from their owners because the latter had not applied for and acquired a licence from their local authority as required under the Dangerous Wild Animals Act 1976.</p> <p>2. Please include records from the start of 2008 to the present, and provide as much detail for each incident as data protection will allow, including the type and breed of animal confiscated, and (if possible) the animal's ultimate fate.</p>	<p>Summary:</p> <p>We can confirm that since 2008 we have not had any cases where animals have been seized under the Dangerous Wild Animals Act 1976.</p>
Public Bodies	7480	06/08/2010	23/11/2010	Crime & Anti Social Behaviour	<p>Subject: Domestic Violence</p> <p><u>Housing Services</u></p>	<p>Summary:</p> <p><u>Housing Services</u></p>

				<p>1. What is the number of households in FY 2009 in Newham that had support from the Sanctuary Scheme?</p> <p>2. How many families living with domestic violence were provided with emergency accommodation in FY 2009 in Newham?</p> <p>3. How many domestic violence refuge spaces were there in Newham in FY 2009?</p> <p><u>Adult Social Care</u></p> <p>4. Do Adult Social Care consistently record the numbers of clients experiencing domestic violence?</p> <p>a. If yes, please tell us the number recorded for FY 2009.</p> <p><u>Children's Services</u></p> <p>5. How many CAFs were done by Children's Services in Newham in FY 2009?</p> <p>a. How many of these CAFs were triggered either partly or wholly as a result of domestic violence?</p> <p>b. How many of these CAFs identified domestic violence?</p>	<p>1. 43 households who had approached us for assistance due to domestic violence were assisted under the scheme. A further 51 households were assisted under the scheme for other reasons.</p> <p>2. 123</p> <p>3. We do not hold this information.</p> <p><u>Adult Social Care</u></p> <p>4. Yes</p> <p>a). 314</p> <p><u>Children's Services</u></p> <p>5. 488 CAFs were undertaken by practitioners within Newham CYPS between 1st April 2009 and 31st March 2010.</p> <p>a). We do not hold this information.</p> <p>b). We do not hold this information.</p> <p>6. Yes</p> <p>a. There are 163 recorded referrals where DV has been identified as the primary concern set out within the formal referral process. The Police will also bring to the attention of agencies, via the completion and sending of Merlin Notifications, any contact that officers have had with children and young people. 1,055 Merlins were generated in 2009/10. The current recording practice does not facilitate separating out the primary and</p>
--	--	--	--	--	--

				<p>6. Do Children's Services record all the numbers of children and/or families experiencing domestic violence?</p> <p>a. If yes, please tell us the number recorded for FY 2009 and if it is children or families?</p> <p>7. Please specify the number of nursery places allocated specifically to children experiencing domestic violence?</p> <p><u>Questions for Other Services</u></p> <p>8. Do any other services in Newham consistently record incidents/households of domestic violence?</p> <p>a. If yes, please tell us which services and if it is households or services that is recorded.</p> <p><u>General</u></p> <p>9. Is there multi-agency recording in Newham of all the domestic violence incidents/households from the range of agencies across the local authority?</p> <p>a. If yes, what is the name of the service that compiles this information?</p> <p>b. How does Newham use this information?</p>	<p>secondary concerns and therefore the extent to which these notifications included DV as an element is not immediately available.</p> <p>7. We do not ring fence nursery provision specifically for children living with domestic violence, although domestic violence would be an issue that would prompt support or action for children's care on a case by case basis.</p> <p><u>Questions for Other Services</u></p> <p>8 a. We do not hold the information requested. Please note that there are other agencies in Newham that allow victims to refer themselves. You may wish to contact the Police or Newham Voluntary Sector Consortium, for example.</p> <p><u>General</u></p> <p>9 a/ b. The Community Safety Division are not aware of any single location for the recording of this information. Newham supports the Multi-Agency Risk Assessment Conferencing process which involves services sharing information to identify those victims most at risk.</p> <p>10. Newham includes Domestic Violence in its overarching Crime & Disorder Strategic Assessment which it conducts annual.</p> <p>11. Family Justice Service</p> <p>a). London Borough of Newham.</p>
--	--	--	--	---	---

				<p>10. Has Newham carried out a domestic needs assessment in the past three years?</p> <p>11. Please could you give us the following information about domestic violence services or initiatives funded partially or wholly by Newham in FY 2009?</p> <p>a. What is the name of the service/initiative?</p> <p>b. What is the name of the organization delivering the service/initiative?</p> <p>c. What is the amount (in pounds) funded by Newham?</p> <p>d. What is the source of the funding for the service/initiative (e.g. local, national, and other)?</p> <p>e. Is the service/initiative jointly funded/commissioned?</p> <p>12. In view of the planned cuts for public services, can you tell us the amount (in pounds) to which Newham will need to cut its total budget for this fiscal year?</p> <p>13. What decisions have already been made about reductions to domestic violence services?</p> <p>a. If the reductions are to be made, what is the amount in</p>	<p>b). £832,500 total cost including staff and premises in 2009.</p> <p>c). Local funding from Newham's core revenue fund.</p> <p>d. No</p> <p>e. No</p> <p>12. Following the emergency budget in June grants to the Council from Central Government were reduced by £5.3m.</p> <p>13. Newham has agreed that it will no longer provide a dedicated Family Justice Centre and that as of early 2011 services for DV victims will be provided through an accredited Independent Domestic Violence service provided by an external organisation. The total cost of this new arrangement will be around £350,000 annually and the successful provide will be identified through the normal procurement processes.</p> <p>14. Adult training budget: £453,000 and CYPS revised training budget: £232,300. Total Budget for FY2009: £685,300</p> <p>15. The Local Safeguarding Children Board spent £547 made up of a half day DV Awareness course plus 1 day DV & CP course. However, this is a separate multi agency training programme and has a separate budget.</p> <p>16. 50 LA employees accessed these LSCB courses.</p>
--	--	--	--	---	---

					<p>pounds of the reduction to these services?</p> <p>b. Which services will be reduced?</p> <p>c. What services that had been planned for this year will be reduced or not started?</p> <p>14. What is the amount (in pounds) of the Newham's training budget for employees for FY 2009?</p> <p>15. What amount (in pounds) of Newham's training budget was spent on training specifically for domestic violence for employees in FY 2009?</p> <p>16. How many employees of the local authority have attended training specifically on domestic violence in FY 2009?</p>	
Business	8136	26/10/2010	23/11/2010	Regenerati on Projects	<p>Subject: Waterfront Development</p> <p>I am trying to gather information about successful waterfront developments, and I was wondering if you can help me. Do you have statistics on the economic impact, job creation numbers, tax revenues and tourism visits for London's Waterfront developments?</p>	<p>Summary:</p> <p>Newham Council does not hold the information requested on this issue as it is London wide.</p> <p>You may wish to contact Greater London Authority, London Development Agency and Visit London in order to obtain the information. The links are as follows:</p> <p>http://www.lda.gov.uk/</p> <p>http://www.london.gov.uk/</p>

						http://www.visitlondon.com/
Organisation	8138	26/10/2010	23/11/2010	Animal Welfare	<p>Subject: Horse Passport Data</p> <p>I am requesting the following data:</p> <ol style="list-style-type: none"> 1. The number of horse passports checked each year since 2005. 2. Of these, the number of compliant passports. 3. Of these the number of missing passports. 4. Of these the number of inaccurate passports. 5. The type of premises where compliant and non-compliant passports are mostly found <p>If annual data is not available, overall totals would still be very useful. If you do not check horse passports, or do not store data from checks this is still useful information, so if data is not available please let me know.</p>	<p>Summary:</p> <ol style="list-style-type: none"> 1. None. 2. None. 3. None. 4. None. 5. None.
Public	8140	26/10/2010	23/11/2010	Adult & Physical	<p>Subject: Personnel budgets or direct payments for disabling</p>	<p>Summary:</p>

				Disability Team	<p>budget</p> <p>How many people in numbers are being supported by either Personnel budgets or direct payments for past or current year and could these be listed by main disabling condition?</p>	<p>Please find below the total number of adults in receipt of Direct Payments/Individual Budgets from 5 April to 29 October 2010:</p> <table> <thead> <tr> <th>Service area</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Older People</td> <td>361</td> </tr> <tr> <td>Mental Health</td> <td>25</td> </tr> <tr> <td>Substance Misuse</td> <td>8</td> </tr> <tr> <td>Learning Disabilities</td> <td>191</td> </tr> <tr> <td>Physical Disabilities</td> <td>212</td> </tr> <tr> <td>Vulnerable people</td> <td>5</td> </tr> <tr> <td>Total</td> <td>802</td> </tr> </tbody> </table> <p>The current number of children and young people receiving care packages is currently around 480. Of these, 220 have Direct Payments and 17 have individual budgets based on a Resource Allocation System.</p>	Service area	Total	Older People	361	Mental Health	25	Substance Misuse	8	Learning Disabilities	191	Physical Disabilities	212	Vulnerable people	5	Total	802
Service area	Total																					
Older People	361																					
Mental Health	25																					
Substance Misuse	8																					
Learning Disabilities	191																					
Physical Disabilities	212																					
Vulnerable people	5																					
Total	802																					
Business	8124	27/10/2010	23/11/2010	Crime & Anti Social Behaviour	<p>Subject: Abbey Mills Mosque/Riverine Centre</p> <p>Do you have a record of the noise complaints history for the Abbey Mills Mosque/Riverine Centre site i.e. a record of noise complaints from local residents regarding the site? If so, please may I request a copy?</p>	<p>Summary:</p> <p>We can confirm that we have no records of any noise complaints since 2001 for the Abbey Mills Mosque/Riverine Centre site.</p>																
Public	8150	27/10/2010	24/11/2010	Animal Welfare	<p>Subject: Bite sticks</p> <p>In conjunction with my other FOI, I'm requesting:</p> <p>a). a copy of the guidance issued to all individuals who carry "bite-</p>	<p>Summary:</p> <p>We have not received any complaints regarding the use of bite sticks or their use within the last eighteen years, which is how long officers have had them for safety. In addition, our procedure guidance states " <i>officers should only use bite sticks when and as necessary with dogs.</i></p>																

					sticks" b). the number of complaints made regarding their use in the last two years.	<i>For example if a dog has to be kept at harms length" .</i> These sticks have only been used once over the last eighteen years and on the said occasion it was to hold a dog at harms length whist knocking on the owner of the dog's door whist the dog was trying to bite the officer. Bite sticks would only be used if a dog is dangerously out of control and for no other reason. Officers have to wear all health and safety equipment provided for their own safety when dealing with dogs. This is the guidance issued to all officers.
Public	7994	07/10/2010	24/11/2010	Legal Services	Subject: CCJs I m very angry and dismayed that you choose not to respond to my last email despite this I however with all the tangible facts I have retrieved my self I contacted the Northampton bulk centre who confirmed that indeed there are 5 unsatisfied CCjs against Newham council and that is their status ,if they had been contested and found in favour of the defendants such as yourselves then the status would say otherwise , so therefore having had this confirmed by the horses mouth i once again put it to you to show me otherwise . I find it reprehensible that my Council who receives council tax and expects it to be paid on time and if not the threatening letters arrive would operate in this	Summary: Request closed as the requester did has not provided sufficient information to enable the Council to ascertain where it may hold such information, how long it would take to trace it or to start any search of the records.

					fashion and choose to ignore my emails ,i would like the truth from yourselves with tangible evidence not a few words in the form of a dismissive email and as i said before if you cant help then pass me over to someone who kindly will.	
Public	8049	19/10/2010	24/11/2010	ALMO	<p>Subject: High Rise Buildings</p> <p>We are currently updating our operational information on fire risks in Newham. We would be grateful if you could send us up to date information on all the high rise buildings in Newham Borough. We are looking for information on all buildings above 18m in height. We are interested in the following:</p> <ul style="list-style-type: none"> • address • use of building - domestic / commercial • number of storeys • number of flats • approximate population of building day and night • if there is a 24hr warden / day warden / no warden • is there a fire fighting shaft? • is there a functioning dry/wet rising mains? • is there a functioning fire lift? • the location of nearest fire hydrant to the building 	<p>Summary:</p> <p>The information held is contained in the attached spreadsheet. Please note that we do not hold some of the information on all of the domestic buildings. Locating all of the information requested will be too resource intensive and will take more than 2.5 working days.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and have decided to refuse some of your requests for information under section 12(1) of the Act.</p>

Public	8062	21/10/2010	24/11/2010	Chief Executive and CE's Office	<p>Subject: Structure of local government and the allowances paid to members</p> <p>I am writing with a Freedom of Information request concerning the structure of local government and the allowances paid to members.</p> <p>1. After the Local Government Act of 2000 what form of local governance did your authority adopt?</p> <p>a. Mayoral government b. Cabinet c. Other – please describe</p> <p>2. What is the pattern of election to your council?</p> <p>a. How often are local elections held? b. What proportion of Councillors stand down at each election?</p> <p>3. How much do/did your Councillors receive as a basic allowance? Please give last five year's amounts:</p> <p>a. 2010-2011 b. 2009-2010 c. 2008-2009 d. 2007-2008 e. 2006-2007</p>	<p>Summary:</p> <p>1. Newham Council has a mayoral model.</p> <p>2 a). .Every four years. b) .100%</p> <p>3. This information is published on the Council's internet site as set out in the Council's Publication Scheme at: http://www.newham.gov.uk/YourCouncil/YourRepresentatives/TheMayorandCouncillorsallowances.htm</p> <p>4. This information is published on the Council's internet site as set out in the Council's Publication Scheme at: http://www.newham.gov.uk/YourCouncil/YourRepresentatives/TheMayorandCouncillorsallowances.htm</p> <p>5. The salary band for the Chief Executive officer for the years quoted below are as follows :</p> <p>2006/07 was £ 150507 - 167457 per annum, Pension 6% employee and 22.7% employer. 2007/08 was £204957 - 23501 per annum, Pension 6% employee and 22.7% employer.</p> <p>2008/09 was £209979 – 241476 per annum, Pension 7.5% employee and 22.7% employer. 2009/10 was £209979 - 241476 per annum, Pension 7.5% employee and 22.7% employer. 2010/11 is £190k - £195k, Pension 7.5% employee and 22.7% employer.</p> <p>There are no other benefits payable.</p>
--------	------	------------	------------	---------------------------------	---	---

					<p>4. How much does/did your Council leader (or Mayor if you have an elected Mayor) receive? Please give the last five year's amounts:</p> <p>a. 2010-2011 b. 2009-2010 c. 2008-2009 d. 2007-2008 e. 2006-2007</p> <p>5. How much does your Chief Executive officer (or Town Clerk or equivalent) receive as annual income? Can you please give this information for each of the last five years, stating how much was received in salary, pensions and other benefits:</p> <p>a. 2010-2011 b. 2009-2010 c. 2008-2009 d. 2007-2008 e. 2006-2007</p>	
Public	8114	25/10/2010	24/11/2010	Corporate Contracts	<p>Subject: Outsourced Council Services</p> <p>1. What proportion of all council services did you or are you planning to put out to tender or outsource in 2010-2011? Please specify this as both a total amount in financial terms and as a % of total council budget/spend.</p>	<p>Summary:</p> <p>1. In the last financial year 2009/10 Newham Council's spend (not including schools, salaries or statutory payments) totalled £588,382,042. During this financial year 2010-2011 the proposed and live contracts since April 2010 are estimated at a total of £128,855,600 This is the value on the Council's procurement plan for tenders and contracts to be let during the year 2010/2011. However whether timetabling and slippage will enable this total spend to be let during the year is as yet</p>

					<p>2. Please could you also give the figures for the year 2000-2001 in terms of the total amount of activity outsourced in financial terms and what % of total council spend this represents.</p> <p>3. In respect of the services currently outsourced, please can you state what proportion has gone to:</p> <p>a. Private, for profit, organisations</p> <p>b. Non-profit social enterprises/voluntary agencies/third sector</p> <p>c. Joint ventures with the Council and private sector bodies</p> <p>d. Other (please specify)</p> <p>4. In your council area, which company is the largest provider of formerly local government services?</p>	<p>unknown.</p> <p>If the total on the procurement plan is let that will be approximately 22% of Council influencable spend (as defined above) during 2009/10.</p> <p>2. We do not hold the information dating back to 2000/2001.</p> <p>3. We are unable to provide a breakdown for private/profit, non-profit social enterprises/voluntary agencies and third sector organisations due to the bidding companies/organisation not completing this information when registering on Newham's Electronic Contract Tendering and Resource (NECTR).</p> <p>4. During the last financial year 9.2% of Newham Council's spend (£53,945,992) mentioned in 1 above, was with Newham Homes who carry out the Council's housing repairs.</p>
Media	8146	27/10/2010	24/11/2010	ARTS & ENTERTAINMENTS	<p>Subject: England's 2018 bid</p> <p>1. Please can you supply to us all documentation produced by Price Waterhouse Coopers and supplied to Newham Council in connection with London's bid to be a candidate host city for the England 2018 bid. Please specify who supplied this material and whether this material was supplied to the Council before the</p>	<p>Summary:</p> <p>Newham Council does not hold any documentation produced by Price Waterhouse Coopers in connection with London's bid to be a candidate host city for the England 2018 bid. The document produced by Price Waterhouse Coopers was mentioned in a circular update from London Councils in October 2009.</p>

				<p>submission of London's bid to be a candidate host City for the England 2018 bid.</p> <p>2. We understand that the documentation referred to in question 1 above may have included two reports entitled "England 2018: Potential economic impact of a World Cup in England in 2018: Executive Summary", October 2009, and "England 2018: The potential economic impacts of hosting World Cup matches", September 2009.</p> <p>These two reports have been published online by Bristol City Council and are found at Appendices 4 and 5, pages 49-61, in the document entitled "5. BRISTOL 2018 / 2022 World CUP - HOST CITY BID" at the following web address: http://www.bristol.gov.uk/item/committeecontent/?ref=ua&code=ua000&year=2009&month=11&day=24&hour=19&minute=00</p> <p>Please can you confirm whether Newham Council was supplied with these two documents in connection with London's bid to be a candidate host city for the England 2018 bid? If yes, please specify who supplied this material</p>	
--	--	--	--	---	--

					and whether this material was supplied to the Council before the submission of London's bid to be a candidate host City for the England 2018 bid.	
Public	8122	27/10/2010	24/11/2010	Animal Welfare	<p>Subject: Animal Welfare</p> <p>Please provide information as to how your Animal Welfare Service can carry extendable batons? As far to my knowledge, these are illegal to carry.</p>	<p>Summary:</p> <p>We have not received any complaints regarding the use of bite sticks or their use within the last eighteen years, which is how long officers have had them for safety. In addition, our procedure guidance states "officers should only use bite sticks when and as necessary with dogs. For example if a dog has to be kept at harms length". These sticks have only been used once over the last eighteen years and on the said occasion it was to hold a dog at harms length whist knocking on the owner of the dog's door whist the dog was trying to bite the officer.</p> <p>Bite sticks would only be used if a dog is dangerously out of control and for no other reason. Officers have to wear all health and safety equipment provided for their own safety when dealing with dogs. This is the guidance issued to all officers.</p>
Public	8126	27/10/2010	24/11/2010	Community Housing - Canning Town South	<p>Subject: Scaffolding</p> <p>Several weeks ago maisonettes in Balaam Street, Plaistow, had several metres of scaffold erected for the purpose of work to be carried out. So far no work has been started on the buildings yet the scaffold remains. I would like to know why this is and why the</p>	<p>Summary:</p> <p>The reason why the works have not progressed any further was due to Connaught going into administration which means we have yet to agree the new Agreed Maximum Price (AMP). We have had to bring on board a new contractor (MULALLEY) which means the process undertaken by the previous contractor Connaught was required yet again, for example a consultation period, agreeing new terms and conditions</p>

					<p>scaffold remains at a cost to the taxpayer in such a time of economic cutbacks.</p>	<p>and agreeing protocols with the new contractor.</p> <p>Furthermore, there will be no additional/increased costs to the taxpayer or any leaseholders as this will be picked up by KPMG (Connaught's administrators).</p> <p>On a positive note we are near to finalising the AMP, once we do this we can commence works to the scaffolded blocks. The anticipated start on site date will be in January 2011 for completion of scaffolded blocks by end of March 2011.</p>
Public	6703	21/04/2010	25/11/2010	ALMO	<p>Subject: Jackson Court</p> <p>Details of all grants received for out of borough properties between 1995 and 2010 and how the funds were applied.</p> <p>Details of all grants received for Tall Block refurbishments between 1995 and 2010 and how the funds were applied</p> <p>Details of any special grants for Lift Renewals between 1995 and 2010 and how the funds were applied.</p> <p>Official start and end date of work on Jackson Court</p>	<p>Stage 1:</p> <p>In your 10th November email, you state that you are “not satisfied that proper enquiries were made”. It would be helpful if you could set out the reasons for your dissatisfaction, including why you consider that further investigation is warranted. In the meantime, we have reviewed this case and can no grounds to uphold your appeal.</p> <p>Summary:</p> <ol style="list-style-type: none"> 1. There are no special grants that have ever been received for our borough properties, lift replacement or tall block refurbishment. 2. The lift renewal and external refurbishment contract ran between November 2005 and November 2006 with a final account value of £1,064,703. 3. Jackson Court tenants received new heating systems in 2009 (no special grants received for this). <p>We did set up decent homes funding in 2005 please</p>

						confirm if you would like to receive this information and we will provide the data we hold.
Public Bodies	8110	25/10/2010	25/11/2010	Street Cleansing	<p>Subject: Council Stock of Road Salt</p> <p>I am writing to obtain information about the council's stock of road salt.</p> <p>To outline my query as clearly as possible, I am requesting:</p> <ol style="list-style-type: none"> 1. How much road salt has been ordered for this winter period (2010-11) in tonnes? How much road salt was ordered for last year's winter period (2009-10) in tonnes? Please state the provider that was used in each winter period. 2. When was the order for this winter period's (2010-11) road salt placed? 3. Has all of this winter period's (2010-11) road salt been delivered? 4. How much did the council spend on purchasing road salt on an emergency basis for the last winter period (2009-10)? Please break this figure down by supplier (if the supplier was an overseas organisation, please state the 	<p>Summary:</p> <ol style="list-style-type: none"> 1. Last year the Council had 2,000t of road salt in stock and this year just over 3,000t. The provider is Salt Union. 2. The Council ordered the salt in the summer period. 3. Yes. 4. Newham Council did not order any salt on an emergency basis during 2009/10 due to effective planning arrangements. 5. Newham Council did not supply any salt on an emergency basis.

					country in which they are based).	
					5. How much road salt did the council have to supply to the Highways Agency and/or Transport for London for the last winter period (2009-10) on an emergency basis?	
Public	8164	28/10/2010	25/11/2010	ARTS & ENTERTAINMENTS	<p>Subject: Voluntary sector funding</p> <p>1. Where the local authority has reduced a voluntary sector funding stream, grant or contract for 2010/11 compared to 2009/10, as a result of or in relation to funding cuts imposed by central government, I am requesting:</p> <p>a). the name of each third sector organisation that had its funding reduced in 2010/11 compared to 2009/10; its funding level in 2009/10; its funding level in 2010/11 (including 'zero' where it received no funding); and the name of the funding stream or grant/contract under which it was funded</p> <p>b). where an entire funding stream has been reduced: the name of each funding stream; its size in 2009/10; and its reduced size in 2010/11 (including 'zero' where it was cancelled)</p>	<p>Summary:</p> <p>1. There have been no reductions in any voluntary sector funding stream, grant or contract for 2010/11 compared to 2009/10, as a result of or in relation to funding cuts imposed by central government.</p> <p>2. As yet there are no proposed or confirmed reductions in funding for third sector organisations after 2010/11 that are the result of or relate to funding cuts imposed by central government.</p> <p>The budget will be finalised in February 2011 and this will identify any impacts on commissioned services</p> <p>3. There have been no increases in funding or contracting opportunities for third sector organisations that the local authority has implemented in 2010/11 and none are yet proposed for future years.</p> <p>The Council though its web pages will keep the sector updated on funding intentions and decisions. The latest information can be obtained from our website, please see below link: http://www.newham.gov.uk/YourCommunity/CouncilFunding/FundingOpportunities.htm</p>

				<p>c). point b) above only applies where the funding stream consists solely of funding for third sector organisations; point a) applies to all funding streams</p> <p>d). where a funding cut for 2010/11 has been proposed but not yet confirmed or rejected, please provide responses for a), b) and c) using the proposed figures where applicable</p> <p>2. I am requesting details of any proposed or confirmed reductions in funding for third sector organisations after 2010/11 that are the result of or relate to funding cuts imposed by central government.</p> <p>3. I am requesting outline information relating to any increase in funding or contracting opportunities for third sector organisations that the local authority has implemented in 2010/11 or is considering for future years. Please state whether each initiative will be specifically restricted to third sector organisations, or alternatively will require third sector organisations to compete with the for-profit sector.</p> <p>4. Any confirmed or proposed</p>	<p>4. There are no plans to shorten the length of an existing funding contract with a third sector organisation. However, the Council plans to extend contracts which are due to expire on 31 March 2011.</p>
--	--	--	--	---	---

					plan to shorten the length of an existing funding contract with a third sector organisation.	
Public	8141	29/10/2010	25/11/2010	CYPS - Safeguarding Intervention	<p>Subject: Children's Services computer records of Domestic Violence/ Domestic Abuse</p> <p>1. Can you please advise if you record on Children's Services computer records all reported details of Domestic Violence / Domestic Abuse on the following SEPARATE records:</p> <p>a). the name of the child b). the names of all other children in that household c). the name of the (alleged) perpetrator d). the name of the (alleged) victim and, if not, how you track Offenders especially when they may move addresses and how children in new households are Safeguarded.</p> <p>2. If the details are only held on the child's record would you accept that this is a failing which needs to be rectified urgently and, if so, what actions you will be taking?</p>	<p>Summary:</p> <p>1.Children's Services does not hold computer records on all reported details of Domestic Violence/Domestic Abuse due to their sensitive nature, in which case the information is stored as paper records only</p> <p>All Domestic Violence/Domestic Abuse cases when initially referred should have a contact record or a referral record. Once a contact record is opened, the worker creates the child's details including siblings, mother's details, father's details and other family members.</p> <p>2. We do not consider this question as a request for information under the disclosure provisions of the Freedom of Information Act 2000.</p>

Public	8165	29/10/2010	26/11/2010	Public Health, Safety & Licensing	<p>Subject: Banned outlets for selling food/ drink</p> <p>Please detail any motions that have been passed / rejected by the council that have argued for banning shops / outlets in the council area from selling a particular foodstuff or drink. For each successful motion, please provide the date, foodstuff / drink and the reason for the proposed ban.</p>	<p>Summary:</p> <p>None.</p>
Public	8166	29/10/2010	26/11/2010	Planning Application & Enforcement	<p>Subject: Request for correspondence regarding Prince's Foundation</p> <p>Please release all correspondence between the Prince's Foundation for the Built Environment and i) the council chief executive, ii) the council's planning committee and iii) the council's head of planning (whatever that role may be called literally - but you know what I mean!) over the last four years.</p> <p>Please release the correspondence in full, subject to any data protection redactions.</p>	<p>Summary:</p> <p>We can confirm that we have not received any correspondence from the Prince's Foundation for the Built Environment.</p>

Media	8148	29/10/2010	26/11/2010	Head of Safeguarding Intervention	<p>Subject: Children taken into care for obesity</p> <p>How many children did you take into care (either interim or full) in the last financial year 09/10 where the obesity of the child was cited as a factor in the care proceedings? If so please give (a) the age of the child and (b) the BMI of the child.</p>	<p>Summary:</p> <p>None.</p>
Public	8066	22/10/2010	29/11/2010	Strategic Properties	<p>Subject: Building 1000</p> <ol style="list-style-type: none"> 1. How was the purchase of Building 1000 (now known as Newham Dockside) funded? 2. Which outside bodies, companies, organisations or individuals were involved in the funding of the purchase? 3. What are the repayment terms and interest rates for any loans obtained for the purchase of the building? 	<p>Summary:</p> <ol style="list-style-type: none"> 1. The purchase of Newham Dockside was funded from the Council's capital programme. The overall capital programme is financed from a number of sources including borrowing, grants and capital receipts. 2. None, as the financing of the capital programme is not directly linked to individual schemes. The Council borrowed in the financial year the building was purchased to fund the overall programme not the specific scheme. 3. Council borrowing is not related to individual capital schemes and therefore specific loans, repayment periods and interest rates cannot be attributed to specific capital projects. The building was purchased in 2007. New borrowing in the year, to repaid loans and contributing towards the funding of the overall capital programme - of which the purchase of Newham Dockside was only part - was approximately £160m. The average interest rate for the new borrowing was 4.3%. There were 12 loans taken out with terms of between 9 and 50 years. However, it must not be inferred that these loans are

						directly related to the funding of Newham Dockside. The money was used to fund other cross service schemes such as: adults' social care, leisure facilities, schools, housing, public realm and regeneration.
Public	8144	01/11/2010	29/11/2010	Human Resources	<p>Subject: Employees who have left LBN in past 5 years</p> <p>I would like to make a Freedom Of Information request for the following information to be provided to me:</p> <p>I would like to know the number of employees that have left LBN Council for the past 5 years. This number should include staff members who have been made redundant (compulsory/voluntary), sacked and those who have left due to other reasons e.g. new employment.</p>	<p>Summary:</p> <p>6861 employees had left London Borough of Newham in the last 5 calendar years ending 31st December 2009:</p> <p>Non Schools: 2583 Schools: 4278</p>
Public	8145	01/11/2010	29/11/2010	Parking Fines	<p>Subject: Parking</p> <p>This is a formal request for information under the Freedom of Information Act 2000.</p> <p>1. Please confirm if the council own any public car parks that are regulated by an Off Street Parking Places Order made by the council under the provisions of the Road</p>	<p>Summary:</p> <p>1. The Council has 9 car parks which are regulated in this way: Grove Crescent; Madge Gill Way; Queens Market; St. Johns Road East; St. Johns Road West; Settle Point, Shaftesbury Road; Stratford Multi-storey; and Selsdon Road.</p> <p>2. The Council deals with this in-house.</p> <p>3. The Council deals with this in-house.</p>

				<p>Traffic Regulation Act 1984.</p> <p>2. Please confirm if informal parking appeals in regard to on street parking contraventions are considered in-house by the council. If it is not the council then please confirm who considers these appeals.</p> <p>3. Please confirm if informal parking appeals in regard to off street parking contraventions are considered in-house by the council. If it is not the council then please confirm who considers these appeals.</p> <p>4. Please confirm if formal parking appeals in regard to on street parking contraventions are considered in-house by the council. If it is not the council then please confirm who considers these appeals.</p> <p>5. Please confirm if formal parking appeals in regard to off street parking contraventions are considered in-house by the council. If it is not the council then please confirm who considers these appeals.</p> <p>6. Where appeals are considered in house please confirm the</p>	<p>4. The Council deals with this in-house.</p> <p>5. The Council deals with this in-house.</p> <p>6. 17 Council employees.</p> <p>7. None, the training is delivered in-house.</p> <p>8. Not applicable, please see answer to question 7.</p> <p>9. Third party, the Council uses Mouchel Ltd's DVLA bureau service.</p> <p>10. Third party, the Council uses Mouchel Ltd's DVLA bureau service.</p> <p>11. Mouchel Ltd satisfies regulation 27(1)(a) in that the Secretary of State makes the particulars in the register available for use to the local authority for the purpose of investigating the decriminalised parking convention. Mouchel Ltd do not use the data, they simply facilitate the Council's enquiry by providing the bureau service.</p> <p>12. London Borough of Newham</p> <p>13. London Borough of Newham</p> <p>14. Hat, epaulettes, polo shirt, fleece (optional), coat (optional), trousers, scarves (optional), gloves (optional), shoes and belt (optional). The Newham Council logo appears on the polo shirt, fleece, coat and hat and reads 'Newham London'.</p>
--	--	--	--	--	--

				<p>number of council employees whose duty it is to consider parking appeals.</p> <p>7. Please confirm the number of council employees whose job it is to consider parking appeals that have attended accredited training courses on the provisions of the Traffic Management Act 2004.</p> <p>8. Where courses have been attended then please give the date of attendance, the duration of the course and indicate how many staff attended and provide the course title and the full name and address of the training providers.</p> <p>9. Please confirm in regard to on street parking contraventions whether the council themselves obtain registered keeper details direct from the DVLA or whether the council use a third party to do so. If the council use a third party then please name the third party.</p> <p>10. Please confirm in regard to off street parking contraventions whether the council themselves obtain registered keeper details direct from the DVLA or whether the council use a third party to do so. If the council use a third party then please name the third party.</p>	
--	--	--	--	--	--

					<p>11. Where a third party is named in each case above, then please provide details on how this third party satisfies regulation 27 of the Road Vehicles (Registration and Licensing) Regulations 2002.</p> <p>12. Please confirm the name of the enforcement authority for off street parking contraventions within the council's area.</p> <p>13. Please confirm the name of the enforcement authority for on street parking contraventions within the council's area.</p> <p>14. Please detail what constitutes the formal uniform worn by Civil Enforcement Officer's that issue penalty charges under the Traffic Management Act 2004 for parking contraventions that occur both on street and off street within the council's area. Where the uniform displays a council's name please confirm the full name of the council displayed. If the name is abbreviated on the uniform then please state the abbreviation used.</p>	
Public	8149	02/11/2010	30/11/2010	Grounds maintenance DSO	<p>Subject: Christmas decoration in public spaces</p> <p>I would like to make the following request under the</p>	<p>Summary:</p> <p>1. The expenditure is as follows.</p> <p>2007 - £43,858</p>

					<p>Freedom of Information Act:</p> <p>1. The amount spent by the council on Christmas decorations in public spaces between 2007 and 2009.</p> <p>2. Any documentation produced by the council during that period in order to guide the purchasers of illuminated decorations relating to energy efficiency and sustainability.</p>	<p>2008 - £45,643</p> <p>2009 - £71,936</p> <p>2. There has not been any documentation produced as we own the equipment used.</p>
Business	8129	02/11/2010	30/11/2010	Procurement Team	<p>Subject: Electrical Installation work and Installation of Fire Alarm Systems</p> <p>We are electrical contractors and fire alarm engineers</p> <p>Could you please advise the following;</p> <p>1. What system is followed for selecting tenders for Electrical Installation work and Installation of Fire Alarm Systems, between the values of £20,000 to £1,500,000 for Education/Child Services, Administration, Housing, Health & Leisure.</p> <p>2. How do we apply to be sent tenders</p>	<p>Summary:</p> <p>The method by which Newham undertakes tenders is described on the Councils web page at: http://www.newham.gov.uk/InformationForBusinesses/Sellingtothecouncil.htm</p> <p>For the type of work listed as below, depending upon the value of the work this may be undertaken either using an approved list or by tender for a project or by use of a previously tendered term contract. Tenders are all undertaken on our eTendering system NECTR (as described in the web page) and except where an approved list has been used these will be advertised on the Councils web page and NECTR system.</p> <p>The web page also shows how companies can register on NECTR to be alerted when such tenders are advertised.</p>

Public	8174	02/11/2010	30/11/2010	Information Governance [IS External Requests]	<p>Subject: Social care complaints function</p> <p>Under the Freedom of Information Act 2000, please can you provide the following information ,regarding the composition and administration of your statutory (adult and children's) social care complaints functions:</p> <p>1. Is your complaints service managed internally (within the organisation) or externally (by a third party)?</p> <p>2. If internally, how many staff members, including administrators, deliver the service?</p> <p>3. How much does it cost to deliver the service annually (breakdown by salaries, pensions, sickness pay, accommodation, overheads, recruitment, and administration)?</p> <p>4. Please supply details of any other costs that do not fall within the categories/descriptions above?</p> <p>5. How many complaints (adult and children) did you receive during the last 3 financial years,</p>	<p>Summary:</p> <p>1. Internally.</p> <p>2. One post is dedicated to dealing with social care complaints, supported by an administrator for about half of the time. In addition, there is a manager who has responsibility for complaints and other matters.</p> <p>3. The cost of the posts requested (this includes Employers NI and Employers Super) are as follows:</p> <p>PO3 = 46,132 Scale 6 = £32,020 (this is a shared post therefore 50% equates to £16,010)</p> <p>In addition, there is a manager who devotes some of his time to supporting Social Care complaints.</p> <p>4. Running costs includes employee insurance, training, and printing, IT Costs, Accommodation and other Support Service costs. This is estimated to be about £11,000.</p> <p>5. The information requested is contained in the attached document.</p>
--------	------	------------	------------	---	--	---

					(across all stages of the procedures)?	
--	--	--	--	--	--	--