



Newham London

# Sheltered housing

Sheltered housing is accommodation for people over 60 who may need some support whilst retaining their independence. Residents in sheltered housing remain completely responsible for running their own household, paying bills and managing their own affairs.

**Sheltered housing is not a residential care or a nursing home where older people are looked after.**

Sheltered housing offers the benefits of a warden/sheltered manager and 24 hour cover from a central alarm system when needed or in the event of an emergency. It also offers the opportunity to meet with people of a similar age and join in social events and other activities if you want to.

[www.newham.gov.uk](http://www.newham.gov.uk)

## How to apply

Fill out a Choice Homes registration form which you can pick up from your nearest local service centre. Please tick the box to indicate you want sheltered housing.

## What happens next?

Your application is registered and you will then be invited to have an interview with the council's Older Persons' Officer to see if we are able to meet your needs. You will be sent a letter with your registration details, including your bidding number. Properties are advertised every Friday and you can bid for up to two properties that you like right up until midnight the following Monday.

## How to bid

You can bid by using any of the following methods:

- visit [www.ellchoicehomes.org.uk](http://www.ellchoicehomes.org.uk) and bid online via a computer
- touch screen kiosks at local service centres

- multilingual hotline - 0845 650 4125 (local rates apply)
- by text if you have a mobile phone - 0778 148 6526.

You will need:

- your registration number
- your date of birth
- the property reference number/s which is next to the property advertised.

When bidding closes all bids received for each property are ranked according to the bidder's application date order and their suitability for the scheme.

Remember, if you want to feel more secure in your home and live next to people of a similar age group and wish to remain active, sheltered housing may be just right for you.

For more information on sheltered housing please write to:

### The Older Persons' Officer

Bridge House  
320 High Street  
Stratford  
E15 1EP

or telephone: 020 3373 2938

Monday - Friday  
9:00am - 5:00pm

19601

### For free translation phone

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