

E16News

Latest regeneration news for Canning Town and Custom House residents | Dec 2011 |



Cllr Conor McAuley visits new marketing suite



Left to right: Residents visit Fife Road development, E16 meets the Shipman centre, St Luke's children prepare their garden for winter

Inside View



I recently paid a visit to the new marketing suite at the Fife Road development. Former residents and prospective buyers can visit the suite for further information about what the new homes will look like. There is a two bedroom show

apartment for them to walk around to give them a feel of the place. These homes are now for sale and Countryside Properties who are creating this development also have a shared equity scheme making many of the properties affordable.

A group of residents affected by the regeneration also paid a visit to the suite to have a look at what their new homes might look like. Feedback from the visit was positive and it was great for them to see how much the area was already developing.

I've been hearing some excellent feedback about the Shipman Centre which is now the main hub for youngsters living in Canning Town and Custom House. The centre provides a wide range of activities for kids aged between 11 and 19 and the young people who make use of the facilities really seem to be enjoying themselves there. Not only are they making new friends and having fun, but many of them are also learning new skills such as cooking and introducing their own initiatives such as a fundraising committee. I look forward to hearing more about this great scheme in the future.

I am delighted with the success of a new scheme which was introduced earlier this year to make use of some of the empty properties in Canning Town. TANDO Property Services Limited has been refurbishing, letting and managing some of the properties on a temporary basis. This has helped improve the feel of the area for residents who are still living there.

Finally I would like to wish you all a merry christmas and a happy new year.

Councillor Conor McAuley

Executive Member for Regeneration and Strategic Planning

CONTENTS

Programme update

Launch of affordable home scheme in Canning Town	03
Coming home to Canning Town	04
Improving highways in Canning Town	
Re-housing update	05
New scheme to make use of empty properties a success	
Visit our website	

Community news

Newham residents meet potential employers at event	06
Contractor helps schoolchildren prepare their garden for winter	
Residents charter	07
E16 meets... The Shipman Centre	08
Workplace	09
You said, we did	10

News

Cash is no longer king	12
Changes to key fobs for Canning Town and Custom House residents	
Eastlea unveils £12.5million transformation	14
Spaces for youngsters to join stage school	
Grow your own in Custom House	15
What's on	16

Contacts

Canning Town and Custom House

Regeneration programme

The Place, 2 Silvertown Way E16 1ED
020 3373 1443

Newham housing team

020 8430 2000

Pinnacle

Nelson Street Studios, Nelson Street E16 1DS
020 7540 9880

First new homes in Canning Town

An award winning development which includes a large number of affordable homes has now launched in Canning Town.

East City Point will be located on Fife Road and is being developed by countryside properties. This first stage will provide 102 homes for private sale and 37 affordable homes.

Prices at this new development start at £132,000 for a one bedroom apartment and can be purchased through Countryside Properties' shared equity scheme. This means deposits start at £6,600. Potential customers will also be given help on saving for their deposit.

A two bedroom show apartment is available for prospective buyers to view, demonstrating what the homes will look like inside. The new homes will be virtually ready for residents to move in to. All the appliances in the kitchens will be included, ceramic tiles will be installed where required and carpet will be fitted throughout.

The development has already received a Royal Institute of British Architects housing design award for excellence in public housing design and layout.

Mayor of Newham, Sir Robin Wales said: "This development represents a crucial part of the borough's physical and social regeneration as we approach the London 2012 Olympic and Paralympic Games. At the heart of it is a new primary school which, coupled with a range of affordable homes, will be a huge enhancement to the local community."



From left to right, Helen Fisher, programme director for Canning Town, Guy Lambert, corporate communications Manager at Countryside Properties and Cllr Conor McAuley

"We want our residents to have the same opportunities and aspirations as people living elsewhere in the capital. This project will provide a living environment of which they can be proud.

"London is moving east and there is huge potential here for investment, growth and greater prosperity. Canning Town is where London's future essential economic growth can truly thrive."

Ian Hepworth, sales director of Countryside Properties said: "We are excited about launching our first homes for sale at East City Point. These are highly affordable new homes that through shared equity are available at an unbelievable price. The development has great connections to Canary Wharf, the City and Central London bringing them all within easy reach. This is a great time to buy and fully benefit from all the investment that is changing the face of Canning Town."

For further information about the development please call 020 7473 1198, email eastcitypoint@cpplc.com or visit www.eastcitypoint.com



Coming Home to Canning Town

Tenants, who have been temporarily moved, have had a glimpse of what their new homes may look like.

A group of residents affected by the regeneration were invited to visit the new show flat in their former neighbourhood. They were able to find out more about the new homes and talk to representatives of Affinity Sutton who will be their landlord if they decide to move into the new scheme.

Samir Barot, one of the residents who used to live in the Fife Road area said: "I moved out of the area in August 2005 and have kept an interest in how the scheme has developed. I cannot wait to move back to Canning Town and into my new home."

As part of the Residents Charter, tenants who have been moved from Canning Town as a result of regeneration, have the right to return when new homes become available as part



Prospective tenants of the new Fife Road scheme, pictured with Scott Riches and Cecile Duerinckx of the regeneration programme and Councillor Alan Taylor

of Newham Council's commitments to them.

Some residents will move into the new properties next year when the first phase of the scheme, is completed.

Improving highways in Canning Town

Works to replace Canning Town roundabout are now gathering pace.

Changes to the roundabout at Silvertown Way are well advanced and will include a new crossing. Within the middle of the roundabout new road lanes are being laid which will replace most of the existing carriageway. Together with the closure of the eastern slip roads on and off the A13, this will create more space under the flyover and a new route for pedestrians and cyclists. The new signal controlled junction will replace the roundabout in the new year (see diagram).

Landscaping works to public space under the A13 will include planting and a new pedestrian area. This work will be undertaken once the junction is in place and should be completed



The new junction layout which will replace the roundabout

next April.

Rathbone Street will become the new slip road off the A13 in the new year. A toucan crossing will be created at the top of the street towards the A13 allowing pedestrians and cyclists to safely cross.

Re-housing update

More than 75 per cent of residents living in Trinity Street, McDowall Close and 2-60, 29-81 Formunt Close have now been successfully rehoused.

Newham Council is currently looking at which Area 2 properties will be decanted next and when.

Solon, the independent residents' advisor, is available to give free advice to all residents within the Canning Town and Custom House regeneration area. Contact details can be found on the back of this newsletter.



For further information about the re-housing process please contact Yvonne Weekes, Scott Riches or James Harry on 020 3373 1443.



New scheme to make use of empty properties a success

A scheme to let empty void properties in the regeneration area on a temporary basis has been a success.

TANDO Property Services Limited was appointed in June to refurbish, let and manage an initial 175 empty properties and 85 per cent of these have since been let out.

Newham Council will not have re-housing obligations to these tenants when the contract ends. The majority have been let to people on the council housing waiting list with the remainder let privately by TANDO.

For further details on the scheme please contact Diana Botey on 020 3373 0511.



Visit our website

We have recently updated and improved our website so you can find out more about the regeneration programme. By visiting the Canning Town and Custom House pages at www.newham.gov.uk you can find out about individual developments, the masterplan for the area, how you can get involved and much more.

For further information go to www.newham.gov.uk/ctch



Newham residents meet potential employers at event

A contractor carrying out work at Rathbone Market held an open day providing information to residents about employment opportunities.

John Sisk & Son, who organised the event, was joined by other subcontractors involved in the project. Representatives were available to discuss the next phase and explain what roles were available within carpentry, plumbing, plastering, construction and project management.

Newham Council's recruitment centre Workplace was also present along with local universities and colleges.

Ward councillor for Canning Town North Paul Schafer said: "It's encouraging to see so many people on the day and especially to see our local businesses getting involved in the community. Newham is looking forward to an important

and exciting year in 2012 with the Olympics and it's great to see our residents embracing the increasing opportunities to contribute to the regeneration of the area."

The Rathbone Market scheme is one of six projects being delivered by the English Cities Fund working in partnership with Newham Council. As part of its contract John Sisk & Son is committed to employing at least 25 per cent of its entire workforce from Newham.

Anthony Greene, senior site manager, said: "The day was a great success and we were really pleased with the turnout. We have been doing a lot of local community work while based in Canning Town, primarily with children, so we are pleased to be able to do something for local adults seeking work."

For further information about John Sisk & Son go to www.johnsiskandson.com

For further information about Workplace call 020 8430 4331.

Contractor helps schoolchildren prepare their garden for winter

Pupils from St Luke's Primary School have been working with John Sisk & Son to make sure their garden is ready for winter.

The contractor, spent a day at the school, along with Churchman Landscape Architects and Munnely Support Services, helping children learn new skills. The children prepared their eco-garden by selecting suitable plants for winter and also painted the school fence.

To help the children further, the Rosetta Art Centre also ran a painting workshop where children decorated plates and ceramic plant pots for the garden.



St Lukes children prepare their garden for winter

St Luke's head teacher Theresa Aanonson said: "The workshops were a huge success and the children loved the fun and interactive activities. It's great John Sisk & Son and their partners could give the children a chance to participate in the regeneration of our area by teaching them how to improve and take care of their surroundings."

Updated charter gets green light

An updated charter for residents affected by the regeneration programme has been approved by the Mayor and Cabinet outlining the council's key commitments.

The charter has recently been reviewed with input from resident focus groups who identified what was important to them. This included the right for residents to stay in the area and the right to return after the programme is redeveloped.

Following this, the council will now provide an annual report updating residents on progress of the regeneration scheme. The charter will also be clearer on how it works and easier to understand.

A new section on community involvement sets out how residents can be involved throughout the regeneration process. It explains the council's approach to working with the tenants, leaseholders and freeholders whose homes will need to be demolished for various schemes to proceed as well as the involvement of the wider community who are also affected.

All affected residents were sent a copy of the proposed new charter and given the opportunity to comment. Most people wanted to know when they would have to move out of their home. The programme is happening on a phased basis so further details including proposed timescales will be included in the first annual report. This will be produced early 2012.

For further information or to view the new charter go to www.newham.gov.uk/ctch or call 020 3373 1443.

Commitments to tenants

- If you are a council tenant who has to be rehoused as a result of the regeneration you will have the right to stay in, or return to, Canning Town and Custom House
- You will have the right to be rehoused in a council property and remain a council tenant
- You will have the right to be rehoused in a property with the same number of bedrooms
- You will be granted priority bidding status under the Choice Based Lettings scheme
- You will be entitled to a home loss payment which is currently £4,700 and a disturbance payment
- The council will pay your removal costs and other reasonable costs connected with moving.

Commitments to freeholders and leaseholders

- If you are a homeowner and the council has to acquire your home the council will pay the market value for your home plus 10% if you are resident and 7.5% if you do not live in the property
- The council will also pay for your removal costs and cover your disturbance expenses
- The council will also cover any reasonable legal and surveying fees when you buy a new home
- You will have a right of first refusal to buy a new property in the regeneration area.

All residents (tenants, leaseholders and freeholders) will have access to independent advice.

E16 Meets...

The Shipman Centre is the key centre for young people in Canning Town and Custom House. It is located on Prince Regent Lane and is aimed at youngsters aged between 11 and 19.

Activities on offer range from outdoor sports such as football, cooking classes and computer games. Facilities include a number of computers for the kids who go there to use a pool table and a Playstation 3. Trips are also organised and recently some of the kids went to Thorpe Park taking part in their Fright Night.

A group of youngsters who go to the centre on a regular basis have formed a fundraising committee to look at what activities those who attend the centre would like to see and what they'd like to change. Here three members of the committee talk to E16 about what the Shipman Centre is like and why it's a great place for young people in Canning Town and Custom House.

Calum Brown (14) said: "There's always lots going on at the Shipman Centre. On Mondays we play football which helps with team building. On a Thursday night we have a homework club and we all help each other out if there's anything we're struggling with.

"It's a place to make new friends. Everyone fits in here – no-one feels out of place and the staff are great."

Tommy Ling (12) helps to run a cooking club at the Shipman Centre. Anyone who wants to have a hot dinner can pay a pound towards ingredients and Tommy along with some of his friends will cook a delicious meal such as a tuna pasta bake or Spaghetti Bolognese. He said: "This is all part of the healthy eating scheme we have here and it also helps to raise money for the centre to put towards future activities. I also run



Charlie Smith, Calum Brown and Tommy Ling at the Shipman Centre

a tuck shop selling sweets and crisps and any money raised goes back into the centre.

"We want more people to get involved with the cooking group and have started to put together our own menus. The most people I've ever cooked for is 30 so it would be good to get more people helping out."

Charlie Smith (14) said: "Most of the activities at the Shipman Centre we come up with ourselves and we're going to start looking at applying for grants. I like coming to the centre because it gives you somewhere to go at night and meet your friends. You don't have to hang around on the street. It's a place where you can have fun.

"It's like a family here. Whenever someone new joins, we get to know them. Everyone has a laugh."

The Shipman Centre opens every week day evening from 6.30pm. It is open to all young people aged between 11-19 living in Newham. For further information call 020 7476 1189.



High flying with Workplace

Anthony Angol (27) from Canning Town is a community relations executive at London City Airport. He started working at the airport via their Take Off Into Work (TOIW) scheme which he found out about after visiting Workplace, Canning Town. He soon started work as a terminal service agent.

In just over a year, he has been promoted to his new role, which among other things involves supporting other local people to find work at the airport.

TOIW is a bespoke training course that meets the needs of employers and in most cases, leads to employment. The scheme is delivered in partnership with Workplace and East London Business Alliance (ELBA).



He said: "Anyone from the area that's unemployed and wants to change their life should consider applying for TOIW."

"We're looking for people who are enthusiastic. You need to be hard-working, want to make a change and improve yourself as a person."

If you are aged over 17 and want to find out more, visit Workplace offices in Canning Town. You must be an unemployed Newham resident to be eligible to apply for TOIW.

Once in a lifetime opportunity to work on the 2012 Olympic and Paralympic Games

workplace

Creating a better future

Recruitment for 1000s of games-time jobs is happening between now and February 2012 to ensure that the 2012 Olympic and Paralympic Games are the best the world has ever seen. Act now to apply for jobs in the following areas:

- > Retail
- > Catering
- > Cleaning
- > Security
- > Stewarding
- > Administrative

The majority of the roles are short term (2 - 9 weeks) but there are some longer-term positions available to start immediately. Whether you are a student, parent or looking to enhance your CV, this is a unique opportunity to be a part of the greatest show on earth!

Workplace is co-ordinating games-time applications from all Newham residents. You can register on the link below and a member of our dedicated games-time team will be in touch.

www.newhamworkplace.co.uk/2012Jobs.htm

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You said, we did

As a resident living in Canning Town and Custom House, neighbourhood meetings are the perfect place for you to come and speak to representatives from Newham Council about issues of concern. At these meetings you can get updates about what's going on in the area and help on any issues you might have.

Information about the dates of neighbourhood meetings can be found on the back page of E16 and notice boards in the area.

Below were some of the key issues concerning residents at the last round of neighbourhood meetings:

You said...

There has been concern about anti social behaviour in the Freemasons Road area. Street drinkers are a common sight and residents and shopkeepers report a general concern for their safety, particularly at night.

We did...

The local Safer Neighbourhoods Police Team, Pinnacle and Newham Council are setting up regular meetings with shop keepers to discuss these issues in more detail. The plan is to set up a 'shop watch', similar to a neighbourhood watch where shop keepers will be invited to discuss the issues they witness and encouraged to report them. This will assist the police and council in gaining community intelligence which is vital to solving these problems.

You said...

There have been complaints regarding buses using Star Lane as a short cut for some services particularly late at night. The buses have set off car alarms and woken residents up.

We did...

Every now and then there are legitimate diversions which requires buses to adjust their route to include Star Lane. However it seems as though many more buses than necessary are using this route. This was raised with Stagecoach London and was taken seriously by the customer services manager who agreed to pass it to the garage managers. Use of this route will now lead to a disciplinary offence for drivers if there is no diversion in place. Residents should report any future buses using this route on 020 7055 9600.

You said...

There have been rumours the works carried out by Crossrail on Victoria Dock Road have been delayed and it will be another two years before they finish.

We did...

On contacting Crossrail we were told there is no truth to this rumour. It is correct there has been a delay. According to a recent information sheet which has been made available to residents the road will reopen in March 2012. For further information please contact the Crossrail 24 hour public helpdesk on 0345 602 3813.



You said...

Street drinking continues to be a problem in Ashburton Woods on Freemasons Road. This is deterring residents from using the site.

We did...

The parks service visited this area in October with local councillors. It has been decided the benches in Ashburton Woods will be removed and stored with a view to replacing them if the problem goes away. The vegetation is now being cut back to improve people's sight lines when entering the site. Custom House Safer Neighbourhoods Police team will also monitor the area and use their powers to confiscate alcohol and where possible issue fines to anti social drinkers.

You said...

Residents requested a 'green gym' be installed in Star Park for parents to use while their children are in the playground.

We did...

Despite extensive consultation regarding the ongoing improvements being made in Star Park, the idea of installing a green gym was unfortunately never suggested. However, if there is evidence of enough support for this with residents then they would be willing to seek the necessary funding for such a project. Residents can demonstrate support by contacting local councillors and ensuring the request gets passed to the council's parks service.

Cash is no longer king

As part of our initiative to deliver improved services with a reduced budget, the council is moving towards less expensive collection methods. Based on this, we are proposing to remove all council cash offices by the end of the year.

If you usually pay by cash, the council is providing guidance and support on alternative ways to pay. These include telephone and internet banking by debit or credit card or standing order. Free internet access is available in all Newham's libraries. Customers who use Allpay cards will still be able to make cash payments for rent and council tax at any post office or retail outlet that displays the PayPoint symbol.



Easy to use self-serve kiosks which make payment transactions easier and quicker have been installed in the newly refurbished Canning

Town Library, with Manor Park, North Woolwich, Green Street and The Gate Library next in Line for the new technology later this year.

Visit www.newham.gov.uk/cashless or your customer service centre for more information.



Changes to key fobs for Canning Town and Custom House residents

Canning Town and Custom House residents who require a new door key or fob need to contact the tenancy audit team on 020 8430 2000. They will then arrange an appointment for you to visit Bridge House, 320 High Street, Stratford, to receive a new one. You will require proof of residency and identification before a replacement can be issued.



In many cases a charge will apply. This can be done over the phone via debit or credit card or with an Allpay card which you can collect from Bridge House. We aim to centralise the issuing of keys and fobs for all residents and leaseholders by early 2012.

Grow your own in Custom House

A community gardening scheme has recently been launched in Custom House where residents can grow their own food.

The William Paton Community Garden was opened in September and is located on the site where William Paton House once was, between Vandome Close and Leslie Road.

The site is owned by Newham Council but is likely to be available for use for up to five years for the benefit of the local community before it becomes part of the regeneration programme in the area. Residents have been fully involved in the decisions relating to the scheme and a project steering group has been set up made up of residents.

If residents are interested in grabbing a plot to grow fruit and vegetables or would like somewhere pleasant to spend a sunny day, they



From left to right Uttam Pondicherry, Tom Buchanan, Cllr Pat Holland, Jean McQuaid

can join the Friends of William Paton Group. All friends will have access to the site and a say in how the project progresses. At present there is a limited number of food growing plots but more will be added according to demand.

For more information you can contact Sam Clark via email at sam.clark@newham.gov.uk or by phone on 020 3373 3538.

Creative ways to recycle

Primary school pupils have created their own art using recycled materials depicting Canning Town and Custom House as part of a competition.

The children from St Luke's Primary School worked alongside John Sisk and Son and the Newham Council on their entries. They were asked by the construction company to use their artistic skills to present drawings, paintings, or even sculptures showing their favourite areas in and around the school.

Sarah Braithwaite from Newham Council's regeneration team said: "It was great to see how the children see their local area and express their creativity. The competition showed the children are really aware of how important it is to look after their world for the future."

Some of the winning entries included a sculpture based on a family of foxes who regularly visit



St Lukes's pupils show off their art along with Sarah Braithwaite and Chris Harrison

the school's eco garden and a scarecrow which doubled as storage space for tools.

Chris Harrison, senior contracts manager at John Sisk and Son said: "We are really pleased to be able to work with and support the children from St Luke's Primary School. There were some fantastic examples of the children's artwork on display and Sisk look forward to working with the children and the school in developing and encouraging this talent during the next year."

Eastlea unveils £12.5 million transformation

Eastlea Community School has recently completed a £12.5 million scheme transforming the environment for the students who go there.

The major changes at the school include an enterprise café, outdoor amphitheatre and a tricycle trail.

A special event unveiling the new features was held in September with 2012 Paralympic hopeful Anne Wafula, chief executive of Newham New Deal Partnership, Jessica Wanamaker and BBC London News reporter Alice Bhandhukravi on hand to open each area.

The new sensory trike trail was funded by a £50,000 People's Millions Big Lottery grant and



The Eastlea Trike Trail is launched

it aims to encourage young people with physical disabilities to exercise and play.

Another new feature is the Eastlea Glass House which is a London Thames Gateway Corporation funded hospitality and catering suite. The venue houses the school's student dining area and can also be hired out as a wedding and conference venue.

Chinye Jibunoh the school's principal said, "The new

facilities have changed the image of Eastlea forever. The new campus, along with the most improved exam results in Newham, makes Eastlea one of the main schools of choice for local parents."

For further information about Eastlea Community School go to www.eastlea.newham.sch.uk/

Spaces for youngsters to join stage school



Future stars of the West End are invited to join O'Farrells Stage and Theatre School.

There are currently spaces available at the school which is based in Shirley Street. The

Dance classes in ballet, tap, jazz and street are on offer as well as drama and singing classes for boys and girls aged from two and a half years old up to 25 years old.

Different age groups meet on the following days:

- 2.5 years to 7 years – Monday 4.15pm
- 8 years upwards – Tuesday 4.30pm
- 8 years upwards – Thursday 4.15pm
- 5 years upwards – Saturday 10am.

The school also has private rehearsal and function rooms to hire from £25 per hour with a pay bar available and a licence until midnight.

For further information on the classes or to hire a room please contact Linda on 020 7511 9444.



The Sherwoods Prince Regent Lane

6 brand new 2 and 3 bedroom eco homes, available to Newham residents through the low-cost home ownership scheme MyChoiceHomeBuy. Funded by the London Borough of Newham.

**For more information or to book a viewing, get in touch today.
Call **0203 535 2555** or log on to **www.mho.co.uk****



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What's ON!

Meet your local councillors

Canning Town North - Marie Collier, Clive Furness and Paul Schafer

Cllr Collier and Cllr Schafer surgery times

Every Monday (alternating) 10am
7a Avondale Court, Avondale Road, Canning Town E16

Cllr Furness surgery times

First and third Friday of the month 6 - 7pm
Helping Hands, 42 Balaam Street E13

Canning Town South - Bryan Collier, Michael Nicholas and Alan Taylor

Cllr Collier surgery times

Second and fourth Monday of the month 10am – 12noon
Canning Town Local Service Centre, 3 Beckton Road E16

Cllr Nicholas surgery times

First and third Thursday of the month 10.30am – 12.30pm
Keir Hardie Methodist Church, 14 Plymouth Road E16

Cllr Taylor surgery times

First and third Thursday of the month 6 – 7.30pm
Trinity Community Centre, Bothwell Close E16

Custom House - Patricia Holland, Gavin Pearson and Conor McAuley

Cllr Holland

First Saturday of the month, 10 – 11am
St Joachim's Catholic School, Shipman Road
Custom House E16

Cllr Pearson

Second Saturday of the month, 10 – 11am
St Joachim's Catholic School, Shipman Road,
Custom House E16

Cllr McAuley

Third Saturday of the month, 10 – 11am
St Joachim's Catholic School, Shipman Road,
Custom House E16

Independent advice for residents

Independent advice and support is available to residents living in the Canning Town and Custom House Regeneration area.

If you have any questions about how the proposed plan will affect you contact:

Solon Community Network free of charge on:

0800 884 0800

9am - 5pm, Monday to Friday.

Email: info@yoursolon.com

or visit: www.yoursolon.com

All queries will be dealt with in confidence.

Pinnacle walkabout

Every Friday at 2pm.
Meeting point at
St. Luke's Church,
Tarling Road E16.



Drop-in surgeries

Every Wednesday between 10-11.30am at The Place, 2 Silvertown Way.

Surgeries will be attended by a Neighbourhood Services Manager who will aim to answer queries you may have relating to housing issues such as anti-social behaviour, supporting tenants and any tenancy management issues.



For more information please ring the freephone number 0800 952 9000.

Christmas closure at The Place

The Place will be closed for Christmas between Monday 26 December 2011 and Monday 2 January 2012 reopening on Tuesday 3 January.

Neighbourhood group dates

For people living and working in the Canning Town and Custom House area, your local neighbourhood meeting is the ideal place to come to speak to council officers and community police about issues concerning you.

The meetings focus on providing local information, problem solving and residents and council officers working in partnership to set up creative projects.

The details for our next round of meetings are as follows:

Freemasons Road Neighbourhood Meeting

Thursday 12 January, 2012, 6.30pm,
The Cundy Centre, Hartington Road.

Canning Town Centre Neighbourhood Meeting

Wednesday 18 January, 2012, 6.30pm,
The Hub, Star Lane.

Fife Road Neighbourhood Meeting

Tuesday 24 January, 2012, 6.30pm,
Keir Hardie Church, Fife Road.

Keir Hardie Neighbourhood Meeting

Tuesday 31 January, 2012, 6.30pm,
River Christian Centre, Vincent Street.

To find out more about the meetings including which one is closest to you, please contact Sam Clark on 020 3373 3538 or email sam.clark@newham.gov.uk.