

Information Governance Report

Responses to Requests

Period: 01 August 2010 to 31 August 2010

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
Public	7264	07/07/10	04/08/2010	Planning Policy and UDP	<p>Subject: Growing spaces</p> <p>1) What land for allotments or growing spaces, both private and public, have you requested in the last 5 years?</p> <p>2) From the land requested in the last 5 years, what land has not been put into use for your residents to grow on?</p> <p>3) How many planning applications do you currently have which could be used to make a Section 106 requirement for land to grow on?</p> <p>4) What targets are in place to increase the use of Section 106 to provide more land for your residents to grow on?</p> <p>5) What is currently being done in your borough to provide alternative land for residents to grow on?</p>	<p>Summary:</p> <p>1) Assuming this question is referring to new land made available by the Council for growing spaces in addition to existing allotment sites, please see the response to question 5 below.</p> <p>2) Please see the response to question 5 below for projects involving informal food growing projects – i.e. that do not take place on statutory allotment sites.</p> <p>3) Currently officers are not aware of any submitted planning applications which offer scope to secure land for food growing. Discussions are understood to be taking place regarding a possible improvement / enlargement of one site, but a planning application has yet to be submitted.</p> <p>You should note that there is no statutory planning policy in place in either the adopted London Plan or Newham Unitary Development Plan which requires land for growing to be created as a consequence of development. Government planning guidance (in ODPM Circular 1/2005) requires Section 106 planning</p>

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						<p>obligations to be fairly and reasonably related to a particular development.</p> <p>Current Planning Policies</p> <p>London Plan Policy 3D.8 'Realising the value of open space and green infrastructure' - notes that policies in Development Plan Documents (DPDs) should treat the open space network as an integrated system that provides a "green infrastructure" containing many uses and performing a wide range of functions, including for health, sport and recreation, children's play, regeneration, the economy, culture, biodiversity and the environment.</p> <p>Policy 3D.12 'Open space strategies' - requires local authorities to prepare an open space strategy to protect, create and enhance all types of open space in their area, including positive management of open space where appropriate to prevent or remedy degradation or enhance the beneficial use of it for the community.</p> <p>Policy 3D.11 'Open space provision in DPDs' - requires local authorities' development plan policies to:</p> <ul style="list-style-type: none"> - identify and support Regional and Metropolitan Park opportunities; - identify broad areas of public open space deficiency and priorities for addressing them on the basis of audits carried out as part of an open space strategy, and using the open space hierarchy set out in Table 3D.1 as a starting point; - ensure that future open space needs are considered in planning policies for Opportunity Areas and other areas of growth and change in their area;

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						<p>- encourage functional and physical linkages within the network of open spaces and to the wider public realm, improve accessibility for all throughout the network and create new links based on local and strategic need; and</p> <p>- identify, promote and protect Green Corridors and Green Chains and include appropriate designations and policies for the protection of local open spaces that are of value, or have the potential to be of value, to local communities.</p> <p>As indicated above, there is no specific reference to allotments or local food growing in the current London Plan. However, this could be one of the varied functions of open space covered by the policies, and would be dealt with in Newham's Local Development Framework being prepared now. A public consultation will take place during the Autumn.</p> <p>The present Newham plan policy on allotments - UDP policy OS13 - seeks to protect existing allotment sites and utilise poor quality open space and vacant and derelict sites for use as allotments.</p> <p>The draft London Plan has a specific policy for local food growing (Policy 7.22 - Land for Food). It will require local authorities to protect existing allotments and identify other potential spaces that could be used for community gardening, to help compensate for the lack of statutory allotments, particularly in Inner London. The draft replacement London Plan is going through its public examination this Summer.</p> <p>4) What targets are in place to increase the use of Section</p>

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						<p>106 to provide more land for your residents to grow on? Answer: There are no current targets in place, but we are aware of policy developments to encourage such schemes (see above), and the Open Space Strategy being developed will consider how the borough's resource of open space and vacant land can be best used for the community including land for growing food.</p> <p>5) What is currently being done in your borough to provide alternative land for residents to grow on? Answer: Improving existing allotments and maximising opportunities for local food growing are wider corporate and LDF objectives which will contribute to improved social cohesion, improved health and wellbeing and would be supported in policy terms, although the overall strategy for allotments would be determined by Culture through an Open Space Strategy which will be prepared this year and subject to public consultation. Lengthy allotment waiting lists are being addressed primarily through the letting of 'half-plots'.</p> <p>There are a number of growing projects underway in the borough, managed by the Council, Schools, Community Centres and local groups. Please find attached for information a summary of Newham's schemes (taken from the GLA's Capital Growth project website). To date successful food growing spaces have been developed by the Council in Bakers Row (formerly derelict open space), Valetta Grove (a disused ball court on housing land) and at the Memorial Recreation Ground. Please note that this does not cover schools growing space as we do not hold the records for schools.</p>

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Organisation	7278	07/07/10	04/08/2010	CYPS - Schools Traded Services	<p>Subject: Education</p> <p>1) The name and contact details (including email) of the director of Education and learning</p> <p>2) The name and contact details (including email) of the director for the schools curriculum (Sciences)</p>	<p>Summary:</p> <p>1) The council does not employ a Director of Education. There is a post of Executive Director, Children and Young People but this is currently vacant.</p> <p>2) The Council's lead officer for the schools' curriculum is Ms. Anne Seeley, Head of Learning Transformation, e-mail: Anne.Seeley@newham.gov.uk, phone number: 020 3373 4706.</p>
Public	7280	07/07/10	04/08/2010	DP - CYPS Social care	<p>Subject: Children's Social Care Complaints Promotional Materials</p> <p>I am conducting a piece of research into how local authorities inform children who receive a social care service (or their parents acting on their behalf) of their rights to make a complaint under the Children Act 1989 Representations Procedure (England) Regulations 2006. I am particularly interested in the promotional material you use to undertake this task (e.g. complaints leaflets, posters, contact cards etc).</p> <p>Therefore, under the Freedom of Information Act 2000, I am requesting hard copies of any promotional material used to promote your children's social care complaints procedure, as described above. I can appreciate you only have a duty to send me a web-link to</p>	<p>Summary:</p> <p>Please find enclosed a hard copy of the promotional material used to promote the children's social care complaints procedure.</p>

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					electronic leaflets/forms that might be located on your website but would ask that you send me hard copies in the post instead.	
Business	7281	07/07/10	04/08/2010	Environment Health	<p>Subject: Use of selective licensing powers</p> <p>1) How many selective licences for private sector landlords have you issued and how many of these have been due to: a). low housing demand b). persistent anti-social behaviour</p> <p>2) How many prosecutions have been issued against landlords who: a). have not taken out a licence and b). do not meet their responsibilities under selective licensing powers</p> <p>3) What evidence base did you use for deciding that selective licensing is necessary within your local authority?</p> <p>4) What measurements are you using to assess the success of the scheme?</p>	<p>Summary:</p> <p>1) An application for use of the selective licensing powers was approved by the Secretary on State in November 2009 and it became operational on the 1st March 2010. Our application was based on the Anti Social Behaviour (ASB) strand of the required criteria. The following information should answer the questions you have raised. At the end of June we had issued 22 selective licenses and are processing a further 72 applications. As stated earlier these are in relation to ASB in the designated area and not low housing demand.</p> <p>2) To date there have been no prosecutions for failing to licence or for failing comply with licence conditions. The scheme is only 4 months old and the enforcement strand of the licensing is yet to begin in line with our phased approach to delivering the project.</p> <p>3) The evidence base for choosing to use selective licensing involved thorough investigations of our existing databases and knowledge capture mechanisms. This included all reporting of ASB, environmental crime, crime and disorder statistics and wider housing complaints including empty properties and illegal evictions. We also mapped data from other sources including police information on various crimes and reported incidents. All of this data was collated, weighted and then mapped across the borough and</p>

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						<p>overlaid on housing type and tenure. This allowed us to visualise any relationship between the private rented sector and ASB. It also helped identify hotspots where there was a relationship of significant ASB compared to the Newham average.</p> <p>An option appraisal for selective licensing was completed and we believe that selective licensing was the most appropriate approach to securing a cultural change in the private rented sector due to the restrictive scope of mandatory licensing in Housing Act 2004, particularly given the high proportion of two-storey housing stock and converted buildings found in the designated area. Also, additional licensing of houses in multiple occupations is not appropriate as there is currently no clear distinct link between ASB and houses in multiple occupations. Our research suggested that the problem is linked to all tenures in the area, and particularly self-contained single family dwellings. We also believed that Special Interim Management Orders (SIMOs) are not suitable in this instance as the problems identified in the area were not associated to single specific properties but were spread across the housing stock.</p> <p>4) To measure the success of the scheme we developed a wide array of performance indicators that each of the partners in the project report on quarterly. These indicators include reductions in ASB, reductions in environmental crime, increased numbers of licensed landlords and also enforcement actions against those who breach conditions of the scheme. We also completed a perception survey of the area and consulted</p>

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						<p>with all persons having an interest in the area before the licensing designation was approved.</p> <p>We will be completing a further 2 perception surveys over the 2 year operational phase of the project to measure changes in perceptions and compare the data. This should enable us to measure success as improved positive perceptions of the neighbourhood area. As the scheme is still in its early stages the project is yet to be fully evaluated and its success measured.</p>
Public	7265	09/07/10	04/08/2010	Information Governance [IS External Requests]	<p>Subject: Landlord details</p> <p>I rented a property in Newham last year.</p> <p>I urgently need to find out the name, and if possible address, of the landlord, as we lost our receipt and need to give proof of rent to another borough council for a benefit claim.</p> <p>He should be the person registered to pay council tax in Manor Park.</p>	<p>Summary:</p> <p>We are unable to provide the personal details relating to your landlord and details of the person residing at the address provided under Section 40 (2) of the Freedom of Information Act as it relates to personal data of the individuals.</p> <p>Disclosure of name and addresses of living individuals that may be affected by the disclosure would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the Council. We do not believe individuals currently living at the address provided would expect their personal address to be made available in the public domain without their consent.</p> <p>Section 40 (2) provides an exemption for information which is the personal data of any third party, where</p>

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						disclosure would contravene any of the data protection principles contained in the Data Protection Act 1998.
Public	5782	25/11/09	05/08/2010	ALMO	<p>Subject: Decent Homes Standard</p> <p>1) How many private leaseholders of residential properties in council buildings are there in your borough?</p> <p>2) In the last tax year, how many of those leaseholders were charged for work to bring their properties up to Decent Homes Standard?</p> <p>3) In the last tax year, what was the total amount those leaseholders were charged to bring their homes up to Decent Homes Standard?</p> <p>4) How many properties inhabited by council tenants are there in your borough?</p> <p>5) In the last tax year, how much did the council spend bringing council tenants' properties up to Decent Homes Standard?</p>	<p>Summary:</p> <p>1) Currently there are 5,354 private leasehold residential properties.</p> <p>2) None.</p> <p>3) This cannot be quantified as we have not billed any invoices to any leaseholder for Decent Homes work.</p> <p>4) There are 16739 inhabited properties.</p> <p>5) We do not differentiate between essential works and Decent Homes criteria works. The Total capital expenditure by Newham Homes for year 2008/9 was £86,712,000 of which £70,113,000 was ALMO funding for Decent Homes works.</p>
Public	7257	08/07/10	05/08/2010	Information Governance (DP, FOI, EIR & RM)	<p>Subject: Empty commercial properties</p> <p>1) addresses and rateable values of empty Commercial properties with a current rateable value greater than £50,000 that are within Newham Borough Council area; and</p>	<p>Summary:</p> <p>1) Addresses and rateable values of empty Commercial properties with a current rateable value greater than £50,000 that are within Newham Borough Council area.</p>

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					<p>2) the names and addresses of the owners of those properties referred to in (1)</p>	<p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 31(1)(a) exemption applies and have decided to refuse your request for information.</p> <p>The Council holds information regarding empty Commercial properties on either its Business Rates or Council Tax database. The only means by which such data can be accessed would be by processing the data held with reference to identifying which properties receive a relevant empty property exemption from either Council Tax or Business Rates.</p> <p>It is our view that Section 31(1)(a) of the Freedom of Information Act 2000 applies to this request. This section provides that information is exempt from disclosure if such disclosure would prejudice the “prevention or detection of crime”. Putting the addresses of empty properties (residential or commercial) within the London Borough of Newham into the public domain would in our view compromise the security of the buildings concerned and would prejudice the objectives of preventing criminal behaviour. We consider there is a significant risk that releasing details of empty properties might lead to burglary, arson or squatting. Within the Borough there have been occasions when fires have been set in empty properties. In relation to domestic and commercial empty properties, there is also known use of such empty properties to facilitate criminality.</p> <p>Similar concerns have also been expressed by the Metropolitan Police. These concerns indicate that release</p>

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						<p>of the information sought would, in the police's view, increase the potential for the properties to be targeted by squatters, by criminals or terrorists. We have consulted our local police and they have confirmed the increase in the number of incidents of crimes carried out on empty properties, and their view is that disclosing this information would prejudice the prevention of crime.</p> <p>Section 31 is a qualified exemption to which the public interest test must be applied. We believe that there is no public interest consideration that would weigh in favour of disclosure. There is however in our view clear public interest considerations that weigh in favour of not disclosing the information, as non disclosure of the information would assist in the prevention and detection of crime. In considering whether the public interest weighs in favour of disclosure or non-disclosure. In this instance, we have decided that it is not in the public interest to release the requested information.</p> <p>2) the names and addresses of the owners of those properties referred to in (1)</p> <p>Under the Freedom of Information Act (FOIA) we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 40 (2) exemption applies and has decided to refuse your request for information.</p> <p>Disclosure of the names and addresses of owners of commercial properties would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London</p>

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						<p>Borough of Newham. We do not believe that the owners of commercial properties would expect their name and address to be made available in the public domain without their consent.</p> <p>Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p>
Public	7333	08/07/10	05/08/2010	Legal Services	<p>Subject: Allegations of tree root nuisance</p> <p>From 2003/04, 2004/05, 2005/06, 2006/07, 2007/08, 2008/09 and 2009/10</p> <p>1) For the years mentioned how many claims have been notified for allegations of tree root nuisance.</p> <p>2) The number of claims abandoned or statute barred?</p> <p>3) Total value of claims intimated.</p> <p>4) The amount of in-house and external legal costs and experts' fees spent dealing with allegations of tree root nuisance.</p> <p>5) Number of payments settled.</p>	<p>Summary:</p> <p>1) For the years mentioned how many claims have been notified for allegations of tree root nuisance.</p> <p>Answer: Please find below the information requested split up by financial year: 2003/04: 23 2004/05: 23 2005/06: 14 2006/07: 9 2007/08: 9 2008/09: 3 2009/10: 1</p> <p>2) The number of claims abandoned or statute barred?</p> <p>Answer: Please find below the information requested split up by financial year:</p>

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					<p>6) Number of claims still outstanding.</p> <p>7) Total amount being claimed by Third parties and/or reserves held.</p> <p>8) Percentage of special damages reserve relating to underpinning.</p> <p>9) Special damages - the amount spent on third party legal costs and disbursements.</p> <p>10) Special damages -</p> <p>11) Total value of submitted claims.</p> <p>12) Total payments made for special damages.</p> <p>13) Percentage of special damages relating to underpinning.</p> <p>14) Total payment made for general damages.</p> <p>15) Third parties' legal costs.</p> <p>16) The amount of in-house and external legal costs and fees.</p> <p>17) The number of claims submitted by solicitors for allegations of tree root nuisance.</p> <p>18) Number of claims submitted by and negotiated with third parties' Adjusters.</p>	<p>2003/04:1 2004/05: 8 2005/06: 5 2006/07: 5 2007/08: 6 2008/09: 0 2009/10: 0</p> <p>3) Total value of claims intimated.</p> <p>Answer: Does this mean original value of claims? Please clarify.</p> <p>4) The amount of in-house and external legal costs and experts' fees spent dealing with allegations of tree root nuisance.</p> <p>Answer: We cannot break down individual costs.</p> <p>5) Number of payments settled.</p> <p>Answer: Please find below the information requested split up by financial year:</p> <p>2003/04:20 2004/05: 13 2005/06: 9 2006/07: 3 2007/08: 1 2008/09: 3 2009/10: 0</p>

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					<p>19) Number of claims presented by Adjusters and subsequently passed to solicitors.</p> <p>20) Average period in weeks between Adjusters submitting claims and solicitors being instructed.</p> <p>21) Annual premium to insure against this risk or contribution to self-insurance fund.</p> <p>22) Policy excess applicable.</p>	<p>6) Number of claims still outstanding.</p> <p>Answer: Please find below the information requested split up by financial year:</p> <p>2003/04: 1 2004/05: 2 2005/06: 0 2006/07: 1 2007/08: 2 2008/09: 0 2009/10: 1</p> <p>7) Total amount being claimed by Third parties and/or reserves held.</p> <p>Answer: Have put total claim as some open claims have had some part payments or costs. These totals relate to OPEN claims only:</p> <p>2003/04: £150K 2004/05: £56K 2005/06: £0K 2006/07: £11K 2007/08: £18K 2008/09: £0K 2009/10: £6K</p> <p>8) % of special damages reserve relating to underpinning.</p> <p>Answer: We cannot break down individual costs.</p>

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						<p>9) Special damages - the amount spent on third party legal costs and disbursements.</p> <p>Answer: We cannot break down individual costs</p> <p>10) Special damages –</p> <p>Answer: What does the special damages this relates to?</p> <p>11) Total value of submitted claims.</p> <p>Answer: Does this mean all claims? Or just special damages claims? Does it mean value of claim when originally submitted, or total value of claim as of today? We need clarification on this request.</p> <p>12) Total payments made for special damages.</p> <p>Answer: We cannot break down individual costs.</p> <p>13) Percentage of special damages relating to underpinning.</p> <p>Answer: We cannot break down individual costs.</p> <p>14) Total payment made for general damages.</p> <p>Answer: We cannot break down individual costs.</p> <p>15) Third parties' legal costs.</p> <p>Answer: We cannot break down individual costs.</p>

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						<p>16) The amount of in-house and external legal costs and fees.</p> <p>Answer: We cannot break down individual costs.</p> <p>17) The number of claims submitted by solicitors for allegations of tree root nuisance.</p> <p>2003/04: 4 2004/05: 1 2005/06: 1 2006/07: 1 2007/08: 1 2008/09: 0 2009/10: 0</p> <p>18) Number of claims submitted by and negotiated with third parties' Adjusters.</p> <p>Answer: This is not easily obtained as it would involve going into each individual claim on our claims recording system. To obtain this information would take it more than 2.5 days to locate and retrieve the requested data.</p> <p>19) Number of claims presented by Adjusters and subsequently passed to solicitors.</p> <p>Answer: This is not easily obtained as it would involve going into each individual claim on our claims recording system To obtain this information would take it more than 2.5 days to locate and retrieve the requested data.</p> <p>20) Average period in weeks between Adjusters submitting claims and solicitors being instructed.</p>

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						<p>Answer: We cannot obtain this information from our claims system.</p> <p>21) Annual premium to insure against this risk or contribution to self-insurance fund.</p> <p>Answer: As part of the general contribution, we do not break down for individual claim causes.</p> <p>22) Policy excess applicable.</p> <p>Answer: £50K until December 05 then £100K.</p>
Public	7131	15/06/10	06/08/2010	Cabinet Support Team	<p>Subject: Maud Road discussed at Cabinet meeting on 17 December 2009</p> <p>Please could you tell me the address of the property in Maud Road discussed form Compulsory Purchase at the Cabinet meeting of 17.12.09?</p>	<p>Stage 1 - Internal Review</p> <p>We have reviewed our decision and we can confirm that the address of the property in Maud Road discussed at the Cabinet meeting on 17 December 2009 is as follows: 48 MAUD ROAD, PLAISTOW</p> <p>Summary:</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 40(2) exemption applies and has decided to refuse your request for information.</p> <p>Disclosure of people's addresses under the Freedom of Information Act (FOIA) would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the Council. We</p>

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						<p>do not believe that persons living at the property in Maud Road would expect their house number to be made available in the public domain without their consent. Disclosure of specific addresses could enable members of the public to ascertain, through publicly held records, the owners' name.</p> <p>Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p>
Media	7212	05/07/10	06/08/2010	Legal Services	<p>Subject: Discrimination cases and payouts</p> <p>1) The numbers of discrimination cases taken against your council by staff or ex-staff between June 1 2008 and June 1 2010.</p> <p>2) For each case, please name the nature of the discrimination alleged (race, gender, sexuality, disability, age, faith) and the outcome of the case - settled before tribunal, lost / won at tribunal by your council etc.</p> <p>3) Please also provide me with the number of cases in which financial payments were made to claimants as well as the total aggregated amount of money paid to claimants.</p> <p>4) In addition, please could you indicate the number of cases in which the council paid</p>	<p>Summary:</p> <p>1) There were 48 claims in the Employment Tribunal commenced between 01.06.08 to 01.06.10.</p> <p>2) Not all of these claims have concluded and some continue to progress through the Tribunal process. The numbers of cases in the different categories of discrimination are:</p> <ul style="list-style-type: none"> • sex discrimination - 22, of which 17 are Equal Pay Act claims • race discrimination - 15 • disability - 9 • religion - 1 • sexual orientation - 3 <p>The total categories exceed the number of claims because some claimants made claims for more than 1</p>

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					<p>toward the claimants' legal costs, and the total aggregated amount involved?</p> <p>5) Finally, please provide me with the largest single financial settlement paid out by your council, whether it included paying the claimant's legal costs and what this sum was too. Please include cases where a non-disclosure clause has been signed to protect the identity of the individual concerned.</p>	<p>category.</p> <p>Of the cases above which have concluded, 4 cases were struck out or dismissed by the Tribunal, 2 were successful at the Tribunal hearing and 2 were settled without liability.</p> <p>3) Of the 2 cases which were lost and following remedies hearings or agreement at the Tribunal, the total payments made to the claimants are £43,000. Of the cases which were settled without liability a total of £7,600 was paid in settlement of claims.</p> <p>4) The Council has not been ordered to pay the costs of the claimants in these matters.</p> <p>5) Our records reveal the largest single financial settlement was £23,932 and it was in full and final settlement. We do not have a record of whether the sum included legal costs as the file was archived a number of years ago.</p>
Public	7270	09/07/10	06/08/2010	ICT	<p>Subject: ICT</p> <p>1) Your green ICT policy and/or strategy.</p> <p>2) Council data for the following for the latest complete year:</p> <ul style="list-style-type: none"> • The total number of PCs • The number of energy efficient PCs • The number of thin client PCs • The number of physical servers • The number of virtual servers 	<p>Summary:</p> <p>1) This is contained in the document the London Borough of Newham Carbon Management Programme, please see below link:</p> <p>http://www.newham.gov.uk/NR/rdonlyres/AF1186A-B-375C-417F-9A69-B8652CD70274/0/CarbonManagementPlanNewham.pdf</p>

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					<ul style="list-style-type: none"> • The number of users • The number of local printers • The number of central printers • The number of printed pages • The number of homeworkers • The hours of videoconferencing <p>3) Responses to the attached factual questions on Green ICT approaches in your Council.</p> <p>We would be grateful if you could please complete the attached questionnaire.</p>	<p>2)</p> <ul style="list-style-type: none"> • The total number of PCs = 4170 • The number of energy efficient PCs = 2798 • The number of thin client PCs = 10(on evaluation) • The number of physical servers = 229 • The number of virtual servers = 102 • The number of users = 4500 • The number of local printers = 553 • The number of central printers = 82 • The number of printed pages = 14,299,140 • The number of homeworkers = 150 • The hours of videoconferencing. = not measured <p>3) See attached completed questionnaire.</p>
Business	7256	09/07/10	06/08/2010	Environment Health	<p>Subject: Osborne Road</p> <p>Our Metering Operatives have been out to the premises and say that the premises are Derelict, but they may be getting demolished under local development programme</p> <p>If this is the case have the properties been removed from the valuation list, and have the properties been deleted the address in question.</p>	<p>Summary:</p> <p>We have not received any notices for demolition of the property at Osborne Road. As far as we are aware at this time, the building is not due for demolition.</p>

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Public	7273	12/07/10	09/08/2010	Contact Centre	<p>Subject: Recording of conversation</p> <p>I would like the recording of my conversation made on the 06.04.2010 to the hotline.</p>	<p>Summary:</p> <p>Unfortunately we are not currently recording calls in the contact centre. We do hope to have this functionality in the near future. This has not been implemented at this time.</p>
Public	7294	12/07/10	09/08/2010	Legal Services	<p>Subject: Commercial disputes</p> <p>1) What is your position within your organisation?</p> <p>2) Where a commercial dispute arises (between your organisation and a third party supplier) who (title only) is responsible for deciding the matter should either proceed through to litigation or through the ADR process</p> <p>3) Is the commercial dispute automatically referred to your in-house legal team or is it dealt with the directorate concerned?</p> <p>4) In your professional opinion, in what circumstances would you consider mediation as a viable alternative to litigation? Please can you provide a list of reasons?</p> <p>5) How many commercial legal disputes has your Legal Department handled over previous 12 months?</p>	<p>Summary:</p> <p>1) Divisional Director Legal and Democratic Services.</p> <p>2) Decided by the client on legal advice.</p> <p>3) Mostly in-house.</p> <p>4) This is not information we hold it will depend on a case by case basis</p> <p>Topic 2 – The extent to which disputes are resolved</p> <p>5) Less than 12</p> <p>6) The majority are settled through negotiation very few proceed to litigation or trial those that do would be in the public domain.</p> <p>7) Majority probably 90%</p> <p>Topic 3 – Awareness of ADR</p> <p>8) No</p> <p>9) Yes</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>6) How many commercial claims (under Pre-Action Protocol - commencement of court proceedings) were referred to mediation or settled through negotiation over the last 12 months?</p> <p>7) How many commercial claims resulted in settlement at mediation stage (prior to the commencement of Court proceedings)?</p> <p>8) Are you aware of the ADR Pledge for Central and Local Government? If so, do you have procedures in place to ensure compliance with the pledge?</p> <p>9) Do you see ADR as a viable alternative to court proceedings in commercial disputes?</p> <p>10) Do you include ADR clauses in all your commercial contracts? If so, how often are the clauses reviewed?</p> <p>11) On a scale of 1 to 10 (where 10 is most important) how important do you see mediation in reducing costs to the tax payer?</p> <p>12) Do you outsource your legal services function?</p> <p>13) If so, do you use providers who are set up with an alternative business structure?</p> <p>14) If you do not outsource your legal function, are you in the processing of considering it</p>	<p>10) Yes and annually</p> <p>11) 8</p> <p>Topic 4 – Awareness of Alternative Business Structures</p> <p>12) Some</p> <p>13) I do not understand what is meant by the question, please clarify.</p> <p>14) Not applicable.</p> <p>15) I do not understand this question – do you mean in terms of contract awarded? In which case most of our tenders are evaluated using MEAT methodology</p> <p>16) No see answer above we use a mixed approach</p> <p>Topic 5 – Strategic Policy</p> <p>17) Case by case</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>15) What factors do you take into consideration when assessing value for money?</p> <p>16) Do you outsource the end to end management function of resolving a commercial dispute?</p> <p>17) Do you have in place a 'Settlement Strategy' for commercial disputes or do you decide on a case by case basis whether the dispute is subjected to alternative dispute resolution or litigation?</p>	
Business	7296	12/07/10	09/08/2010	Human Resources	<p>Subject: Human Resources</p> <p>I would like to request an organisation chart of the ICT dept and organisation charts for ICT functions in all other directorates.</p>	<p>Summary:</p> <p>Please see attached ICT organisation chart, kindly note that the ICT in Newham is centralised.</p>
Public	7282	13/07/10	09/08/2010	Payments	<p>Subject: Cheques issued/received</p> <p>1) How many cheques were issued in total (including both to individuals and to organisations) by your Local Authority between the dates of the 1st April 2009 and the 31st March 2010?</p>	<p>Summary:</p> <p>1) Total number of creditors cheques issued in 2009/10 is 15,685.</p> <p>2) The total amount of cheques received between 1/04/09 and 31/03/10 was 87,699.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					2) How many cheques were received in total (including both from individuals and from organisations) by your Local Authority between the dates of the 1st April 2009 and the 31st March 2010?	
Business	7274	13/07/10	09/08/2010	Adult Services (FOI)	<p>Subject: Home Care</p> <p>1) I would like to request further information regarding the system that the in house Home Care Department has in place to monitor the delivery of care services to service users within their own home.</p> <p>2) I understand that traditionally a method of recording service delivery was by means of paper documents that were signed by the service user to confirm service had been delivered. Please can you confirm if this is still the case within this Local Authority or if there is an electronic system that has or will be introduced to replace this paper system?</p> <p>3) I would be grateful if you could also confirm the name of the electronic system that is or will be implemented.</p>	<p>Summary:</p> <p>1) Traditionally the method of recording service delivery was by means of paper documents that were signed by the service user to confirm the time of visits by the carer. This logs the time started and the time finished.</p> <p>2) The Council implemented an electronic care recording system, under the Safer Care Safer Working Project but decommissioned it in December 2009 as it was not able to meet all the requirements of the specification as outlined in the tender. Since then the Council has reverted to the paper system until such time that a new system that will deliver the required outcomes and meet expected requirements has been identified.</p> <p>3) The supplier of the electronic system was Jontek, and the programme was called Aegis.</p>
Public	7276	12/07/10	10/08/2010	Children and Young People Service	<p>Subject Special Educational Needs</p> <p>1) I would like to request the documents or guidance that are used when applications for</p>	<p>Summary:</p> <p>1) At present when considering request for statutory assessment we are guided by the SEN Code of Practice</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>statutory assessment of special educational needs under the 1966 Education Act are being assessed by the council for provision of support for a) primary and b) secondary school children.</p> <p>If there are different sets of guidance, I would like those relating to autism or asperger syndrome.</p> <p>2) If you are going to cite S12 of the Act, I would like you to provide, in line with ICO best-practice guidance:</p> <p>a) calculations as to how you arrived at the cost limits b) a list of relevant files held c) advice on how to narrow the request so as not to breach the cost limits for a future request</p>	<p>November 2001 published by the DFES, available on line at:</p> <p>http://www.direct.gov.uk/en/Parents/Schoolslearninganddevelopment/SpecialEducationalNeeds/DG_4000690</p> <p>2) We do have specific sets of guidance relating to autism or asperger syndrome. This information is not held by Newham Council.</p>
Public	7327	13/07/10	10/08/2010	Housing Benefit Service	<p>Subject: Local London Housing Allowance (LHA) rates</p> <p>1) The local LHA rates as at January 2010</p> <p>2) The Valuations Office Agency estimate you were recently sent of the local LHA rates based on the lower 30th percentile</p> <p>3) The impact on households who are living in the private rented sector as described in the table below. It should not include households</p>	<p>Summary:</p> <p>1) The local LHA rates as at January 2010</p> <p>2) The Valuations Office Agency estimate you were recently sent of the local LHA rates based on the lower 30th percentile</p> <p>3) The impact on households who are living in the private rented sector as described in the table below. It should not include households living in temporary accommodation (HALs PSLs etc) or those living in</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					living in temporary accommodation (HALs PSLs etc) or those living in social housing as secure or assured tenants.	social housing as secure or assured tenants.
Public	7275	13/07/10	10/08/2010	Cemetery / Mortuary	<p>Subject: West Ham Jewish Cemetery</p> <p>I would like all documentation that Newham Council has on West Ham Jewish Cemetery. This includes:</p> <ol style="list-style-type: none"> 1) Correspondence between Council personnel (between themselves and with other Government agencies, including police) about West Ham Jewish Cemetery; 2) Any reports or studies that mention West Ham Jewish Cemetery; 3) Any documents of a historical nature about the cemetery that may be in the Council's possession. 	<p>Summary:</p> <p>West Ham Cemetery, Cemetery Road, Forest Gate London E7, is owned by the London Borough of Newham. The West Ham Jewish Cemetery, Buckingham Road, London E15 is not owned by Newham Council. Therefore, we do not have any records that relate to West Ham Jewish Cemetery.</p>
Public	7104	16/06/10	11/08/2010	Adult Services (FOI)	<p>Subject: Amberley Lodge</p> <p>Would you please supply me with the following information?</p> <p>Since June 2006 has Newham Council entered into any contractual agreements with Amberley Lodge Care Home Limited Company No. 05881117?</p>	<p>Summary:</p> <p>We do not have a record of any contract with Amberley Lodge Care Home Limited. Therefore, the requested information is not held by Newham Council.</p>

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Public	7313	14/07/10	11/08/2010	Members Allowances, expenses and claims	<p>Subject: Mayors pay rise</p> <p>Please explain why the Mayor has been awarded a 4% pay rise?</p>	<p>Summary:</p> <p>Under the Local Authorities (Members Allowances) (England) Regulations 2003, Councils must, each year, agree and advertise the amount of Allowances fixed for the next year. Before making or amending a scheme for Members' allowances, Councils must have regard to the recommendations made by an independent remuneration panel. The Council has previously agreed to use the London Councils Remuneration Panel as its Independent Panel.</p> <p>The Independent Panel published its latest report in May 2010 with recommendations about Member Allowance schemes generally. Their latest report has also brought up-to-date (as at April 2010) the levels of allowances within each allowance band. The Council reviewed the Newham scheme in the light of those recommendations and compared them with the Newham scheme agreed in February 2010.</p> <p>The Council does not have to follow the recommendations but have generally done so in the past. The Independent Panel looked at the remuneration levels for elected Mayors and concluded that this post was significantly different to that of the Council Leader with Cabinet model and that it was a full time job with an importance which should be reflected in the salary level. They therefore proposed that a Band Five Directly Elected Mayor should receive a remuneration package of</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						<p>25% higher than that recommended for a Council Leader. This equated to a salary set at £81,029. Over the years the disparity between the level of allowance agreed by the Council and the higher level recommended by the Independent Panel was due to different pay adjustments being applied since the last remuneration panel report in 2006 and therefore the Mayor has been receiving a slightly lower figure over the past four years than that recommended. The full Council therefore adopted the proposal and the Mayor's Allowance was adjusted to equate to the level recommended by the London Council's Independent Remuneration Panel recommendations.</p> <p>The increase, which equates to 2.77%, has been applied since May 2010. However, whilst the Mayor recognised that it was right that the level of allowance should be in line with that of the recommendations of the Independent Panel, during this time of austerity, it would not be appropriate to take the full increase. He has therefore decided to donate the difference to the Mayor of Newham Trust Fund, which is a local charity which aims to provide assistance to deprived residents of Newham.</p>
Public Bodies	7120	16/06/10	12/08/2010	Financial Services	<p>Subject: Money allocated to Voluntary, Community and Faith Sectors</p> <p>1) How much money was allocated and received directly by LBN to the Voluntary, Community and Faith Sectors, based and/or providing services in Newham in the Financial</p>	<p>Summary:</p> <p>Please find attached information requested for 2008/09 and 2009/10. We are unable to provide the requested data for 2010/11 as this information is not yet available. This information should be available by the end of December 2010; you may wish to submit another request</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>years 2008 – 2009 and 2009 – 2010 and the first 6 months of 2010 - 2011.</p> <p>2) Please include the information for both Grants and contracts.</p> <p>3) Please list the amount per organisation and the purpose of the grant and or contract and if necessary the period covered by the Grant or Contract.</p>	to obtain the requested data for 2010/11.
Public	7328	15/07/10	12/08/2010	Finance	<p>Subject: SOLACE Enterprises Ltd</p> <p>1) Does your authority use the services of SOLACE Enterprises Ltd, and, if so, how much has been spent on these services in the past five years?</p> <p>2) And on whom or what?</p>	<p>Summary:</p> <p>1) Answer: Yes.</p> <p>2005 – £180.00 2006 - £3,210.22 2007 - £35,404.86 2008 - £344,510.56 2009 - £568,081.67 2010 – £12, 602.35</p> <p>2) The council can access 2007/8, 2008/9-10 data. The spend data for 2005 (£180.00) 2006 (£3210.22) cannot be accessed as the data is archived and would take longer than 2.5 days of searching to retrieve it. For the year 2007/2008 all the spend was for HR related consultancy except for £1,624.79 which was for training related activity. For 2008/9-10 £517,001.85 was for HR consultancy and training related activity, £360,810.08 was for Children's and Education related consultancy and</p>

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						training and the remainder was for consultancy fees for environment and regeneration related work.
Business	7086	15/06/10	13/08/2010	Information Governance (DP, FOI, EIR & RM)	<p>Subject: EDRM system</p> <p>1) Does your organisation use an EDRM system? If so which system(s) do you use (e.g. SharePoint, Northgate Information@Work, Idox etc)</p> <p>2) Which departments do you use the system in and which do you plan to use the system in the future?</p> <p>3) Approximately how many records/documents does your organisation hold in paper format that you would eventually like to be available electronically? A rough estimate of thousands /tens of thousands / hundreds of thousands / more will be fine.</p> <p>4) Please supply the name, e-mail address and phone number of the best placed person in your organisation to discuss EDRM related issues with (EDRM systems will make no unsolicited telephone calls).</p>	<p>Summary:</p> <p>1) The Council uses a Document Management System. The Council uses Northgate, ICLipse for case management and SharePoint for other information.</p> <p>2) The systems are used corporately and are implemented in most services e.g. Council Tax and Benefits; Finance; Legal; Planning; Environment; Social Care; Parking and Customer Services.</p> <p>3) Most documents are now held electronically. The Council recently carried out an exercise in digitising most manual documents. If manual documents are held, they are held off-site with our contractor. We approximate that the number is above 30 thousand. These documents are digitised by our contractor if recalled. Manual records, unless required for legal reason, will be destroyed when their retention date has lapsed.</p> <p>4) Ian Gibbs, Head of Information Governance, ian.gibbs@newham.gov.uk; 02033732645.</p>
Public	7357	19/07/10	13/08/2010	Human	Subject: Personal injury	Summary:

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
				Resources	<p>1) What was the sum total that the council paid out in claims for compensation following personal injury in the following years:</p> <p>a) 2007-08 b) 2008-09 c) 2009-10? (N.B. This covers payouts in these years, even if the incidents happened in previous years.)</p> <p>2) How many individual claims did the total comprise in each year?</p> <p>3) How much did the council pay in legal fees for both successful and unsuccessful defences in each year?</p> <p>4) How many claims were unsuccessful (i.e. the council did not pay out) in each year?</p> <p>5) For 2009-10, for all payouts over £2,000, please list the individual sums paid out and what the claim was for (e.g. 'falling off a ladder in a school - £4,000' or 'tripping up during sports day - £2,450').</p> <p>6) How many officers are responsible for dealing wholly or mostly with personal injury claims? What was their total salary in 2009-10?</p>	<p>1) What was the sum total that the council paid out in claims for compensation following personal injury in the following years:</p> <p>a) 2007-08 b) 2008-09 c) 2009-10</p> <p>(N.B. This covers payouts in these years, even if the incidents happened in previous years.)</p> <p>Answer: The total sum that the Council paid out in claims for compensation for the following years are as follows: a). 2007/08: £849,148.09 b). 2008/09: £825,221.37 c). 2009/10: £383,678.92</p> <p>2) The number of individual claims that the total comprise in each year are as follows: a). 2007/08:174 b). 2008/09:157 c). 2009/10:127</p> <p>3) It is impossible to break down individual amounts from overall total on claims.</p> <p>4) The number of unsuccessful claims are as follows: a) 2007/08:108 b) 2008/09:103 c) 2009/10: 87</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						5) 4,743.00 Fell from Cable Run in Park 7,075.00 - Fell onto exposed bench support in park 17,500.00 - Fell down open sewer 12,364.46 - Ceiling fell on claimant 12,524.80 - Trip on pavement 10,299.75 - Trip on pavement 15,697.19 - Trip over missing drain cover 18,960.00 - Trip on pavement 10,833.40 - Tripped in school 16,412.78 - Trip over Pothole 9,996.93 - Trip on broken kerb 6,597.00 - Hit open window 24,058.01 - Trip over Pothole 10,700.00 - Trip on pavement 3,391.17 - Manhole cover collapsed 6,500.00 - Trip on pavement 7,034.00 - Trip on pavement 8,423.00 - Trip on pavement 9,500.00 - Trip on pavement 6,750.00 - Trip on road 13,606.80 - Trip on road 9,919.50 - Trip over defective drain cover 7,000.00 - Trip on pavement 3,217.44 - Trip on pavement 4,250.00 - Trip over Pothole 4,589.28 - Trip over Pothole 11,009.15 - Trip on pavement 7,500.00 - Trip on pavement 2,680.00 - Trip over broken drain 9,960.30 - Trip on pavement 13,312.35 - Trip on road 6,000.00 - Trip over missing drain cover

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						<p>7,560.00 - Trip over Pothole 4,122.00 - Trip on pavement 17,016.00 - Trip on pavement 9,005.00 - Trip over Pothole 5,375.00 - Trip on pavement 6,898.70 - Trip on pavement 7,000.00 - Ceiling fell on claimant 6,550.00 - Trip on defective ramp</p> <p>6) No one person is responsible exclusively for Personal Injury claims.</p>
Public	7360	20/07/10	13/08/2010	Libraries	<p>Subject: Information about Anglo-American culture</p> <p>I want to provide an insight in the different ethnic groups in London.</p> <p>I would like to ask you if it is possible for you to send me any official/public statistics/maps/information material which could be useful for me regarding this topic, e.g. percentages of people with different cultural background, something about the history of Newham regarding immigration, etc.</p>	<p>Summary:</p> <p>You can find sources of information relating to your request by visiting Newham's libraries or looking on our website - www.newham.gov.uk - where you can also find the location of our libraries. Information on the population of Newham can be found at</p> <p>http://www.newham.info/research/censusdata.htm</p> <p>The Greater London Assembly also publishes statistical packs regarding each borough and information on how to obtain these is available at:</p> <p>http://www.london.gov.uk/who-runs-london/mayor/publications/society/facts-and-figures/borough-stat-pack-2009</p> <p>In addition a quick search for 'Newham and history' on google will take you to:</p>

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						<p>http://www.newhamstory.com/image/tid/1248 which has a wide range of information sources.</p> <p>You can also contact the Council's Archives and Local Studies Library and arrange an appointment to view the collections at the Local Studies Library which include:</p> <p>Local Newspapers Council Archives Historical Local Maps Census Records Electoral Registers Parish Registers Local Developments</p> <p>at the following contact details:</p> <p>The contact details are: richard.durack@newham.gov.uk Stratford Library 3 The Grove London E15 1EL</p> <p>Telephone: 020 8430 6881</p> <p>Please telephone for an appointment.</p>
Public	7362	20/07/10	13/08/2010	Information Governance (DP, FOI, EIR)	Subject: Personal data of neighbour In view of Freedom of Information and Data	Summary: Under the Freedom of Information Act (FOIA) we have

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
				& RM)	Protection Act 1986, I request the details of my neighbour's complaints (current and previous complaints) and track movement of premises to be forwarded to me on the Right for Information.	<p>the right to refuse a request for information held if an exemption applies. We believe in this case Section 40 (2) exemption applies and we have decided to refuse your request for information.</p> <p>We cannot provide the details of your neighbour under Section 40 (2) of the Freedom of Information Act as it relates to personal data of the individuals. Disclosure of the details requested about your neighbour would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the Council. We do not believe people currently living at the address provided would expect their personal details to be made available in the public domain without their consent.</p> <p>Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p>
Business	7369	20/07/10	16/08/2010	Parking Design	<p>Subject: Controlled Parking Zone</p> <p>1) How many people asked for an extension of the zone?</p> <p>2) How many people (including petitions) objected to the extension of the zone?</p> <p>3) Is my objection to the extension recorded?</p>	<p>Summary:</p> <p>1) The total number of people who asked for an extension of the East Ham CPZ was 201.</p> <p>2) The total number of people who objected to the scheme (including petitions) was 290 (160 Consultation, 130 Petitions).</p> <p>3) Yes, your objection to the extension has been recorded</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						by Newham Council.
Voluntary Sector	7436	18/07/10	17/08/2010	Animal Welfare	<p>Subject: Zoo licences</p> <p>Please provide the following information:</p> <p>1) Complete and /or amend the information requested on the enclosed sheet.</p> <p>2) For each premises with a ZOO licence, include a copy of the most recent annual zoo stocklist (where possible, a 7 column list in accordance with section 9.5 of the standards of Modern Zoo Practice).</p> <p>3) For each premises with a ZOO licence, include a copy of the most recent full/formal/renewal or periodical inspection report.</p>	<p>Summary:</p> <p>1) Our response is 'nil return' as Plashet Zoo is no longer active.</p> <p>2) Our response is 'nil return' because we don't have any premises with a Zoo licence in Newham.</p> <p>3) Our response is 'nil return' because we don't have any premises with a Zoo licence in Newham.</p>
Voluntary Sector	7351	19/07/10	17/08/2010	CYPS - Schools Traded Services	<p>Subject: Money spent</p> <p>Please indicate how much your Local Authority allocated to the following schemes/initiatives in the financial year 08/09:</p> <ul style="list-style-type: none"> • Youth Offending Teams, • Safer Schools Partnerships, • Behaviour and Education Support Teams (sometimes called Behaviour Support Teams), • Behaviour Improvement Programmes, 	<p>Summary:</p> <p>The money allocated by the London Borough of Newham in the financial year 2008/09 are as follows:</p> <p>Youth Offending Teams the budget was £2,443,700.</p> <p>We do not put a budget into the Safer Schools Partnership.</p> <p>Behaviour Support Service the budget was £530,921.</p>

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					<p>•Pupil Referral Units/Short Stay Schools.</p> <p>If there are no figures available for the aforementioned year, could you please supply figures for the most recent year available?</p>	<p>New Directions Pupil Referral Units the budget was £2,716,836.</p> <p>Tunmarsh Pupil Referral Units the budget was £1,911,131.</p> <p>The Improvement Programme no longer exists.</p>
Voluntary Sector	7366	20/07/10	17/08/2010	Learning and Schools Service - (Non Schools)	<p>Subject: Exclusion Appeals Panels</p> <p>Detail the exact spending your Local Authority allocated to the administration of exclusion appeals panels.</p>	<p>Summary:</p> <p>The London Borough of Newham does not have any budget earmarked for the administration of exclusion appeals panels.</p>
Public	7373	21/07/10	17/08/2010	Cleansing Waste and Recycling Service	<p>Subject: Compulsory recycling scheme</p> <p>1) Has the council introduced a compulsory recycling scheme for residents?</p> <p>2) If so, when was it introduced? (If a pilot scheme has been run, what are the dates for the pilot scheme?)</p> <p>3) If there is a compulsory recycling scheme (or pilot scheme):</p> <ul style="list-style-type: none"> - How much has been spent on the scheme? - How many warnings have been sent to residents as a result? - How many prosecutions have there been, and what were the outcomes? 	<p>Summary:</p> <p>1) The London Borough of Newham has not introduced a compulsory recycling scheme for residents.</p> <p>2) Not applicable.</p> <p>3) Not applicable.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
Public	7376	22/07/10	17/08/2010	Corporate Income and Debt Recovery	<p>Subject: Debt Collection</p> <p>1) Please provide details of the Debt Collection Companies that Newham council use to enforce the non-payment of traffic/parking offences, council tax etc.</p> <p>2) Please provide details of the contracts awarded to each Debt Collection Company and include the following information:</p> <p>a) How much each contract is worth in total?</p> <p>b) Where were the contracts offered for tender i.e. which publications were they advertised in?</p> <p>c) If the contracts are worth over £100,000 the date they were advertised in the OJEU?</p> <p>d) How many companies bid for each contract?</p> <p>e) Do any staff within Newham Council have any interest in any of the DCC's of a personal or business nature i.e. directorships, partnerships business links etc?</p>	<p>Summary:</p> <p>1) The Council use the following Collection agents:</p> <p>Newlyns PLc Equita Ltd Rundle & Co Ltd Marston Group Whyte & Company Rossendales Ross & Roberts Phillips</p> <p>The contracts commenced on 01 June 2008, and are due to expire on 30 June 2011.</p> <p>2) Please provide details of the contracts awarded to each Debt Collection Company and include the following information:</p> <p>a). How much each contract is worth in total?</p> <p>Answer: There is no fixed cost to the contract. Statutory Fees are charged by the Collection Agents, and collected from the debtors. However, the contract was estimated to be worth in the region of £1,000,000.</p> <p>b). Where were the contracts offered for tender i.e. which publications were they advertised in?</p> <p>Answer: The contract was advertised in the OJEU (Official Journal of the European Community) on 02</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						<p>November 2007.</p> <p>c). If the contracts are worth over £100,000 the date they were advertised in the OJEU?</p> <p>Answer: Please see response above.</p> <p>d) How many companies bid for each contract?</p> <p>Answer: 18 Companies were shortlisted.</p> <p>e) Do any staff within Newham Council have any interest in any of the DCC's of a personal or business nature i.e. directorships, partnerships business links etc?</p> <p>Answer: As far as the Council is aware no officers have any links of the nature you have set out.</p>
Organisation	7374	21/07/10	18/08/2010	Parking Fines	<p>Subject: Traffic penalty charge</p> <p>1) Please advise the number of moving traffic penalty charge notices issued in the period 1st April 2009 to 31st March 2010 that alleged contravention of a prohibited turn by stating the wording: "Failing to comply with a sign indicating a prohibited turn" (Possibly noted additionally as a contravention Code 50).</p> <p>2) The total value of penalties paid to the council during this period in response to such</p>	<p>Summary:</p> <p>1) The number of moving traffic penalty charge notices was 3,411 (this covers the period 01/04/2009 to 31/10/2009 after which the wording was changed).</p> <p>2) This information is not available.</p> <p>3) Under the instruction of London Councils, the contravention description was changed to "Performing a prohibited turn" on 01/11/2009.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>PCNs.</p> <p>3) The date when the council changed this form of words on PCNs alleging contravention of a prohibited turn, the reason for the change, and the revised PCN text now in use for this contravention.</p>	
Public	7377	22/07/10	18/08/2010	Environmental Health	<p>Subject: Section 35 notices</p> <p>Please can you send me information of all Section 35 notices served by Newham Council under the Local Government (Miscellaneous Provisions) Act 1976 since the acts inception to the present day.</p>	<p>Summary:</p> <p>London Borough of Newham does not hold records of the Section 35 notices served since 1976. The Council only hold records from 1998 and we can confirm that we served a total of 2,724 Section 35 Local Government (Miscellaneous Provisions) Act 1976 notices.</p>
Business	7379	23/07/10	18/08/2010	Environmental Health	<p>Subject: Nuplex Resins Limited</p> <p>1) Confirmation that the site has been operational over the last 6 years and if not, the date on which the site ceased operation.</p> <p>2) The current site licence (or if the site has ceased operation, the last site licence)</p> <p>3) A printout of the database of complaints from local residents concerning odour nuisance from the Nuplex factory</p> <p>4) Any enforcement notices issued by the Council in relation to the site</p>	<p>Summary:</p> <p>1) An Environment Agency permit has been in force on this site for the last six years although not always under the name Akzo Nobel.</p> <p>2) The current site licence will be held by the Environment Agency as the regulator for this site. If you wish, you can have a copy of all the documents held by the Council on the site (principally copies of Environment Agency documents). These will need to be sent by CD as the attachment is too large to go on an e-mail. Please contact me if you want me to send you a CD with this information.</p> <p>3) You have not specified a date range for the odour</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>5) Any attendance notes, memos, reports (or similar) relating to monitoring/site inspections/visits to the site in relation to odour nuisance since 22nd July 2004.</p>	<p>complaints. I have therefore limited my search to odour complaints received and logged by Newham Council since 2004. We have received 24 odour related complaints which we believe to be attributable to the site since 2004. Paper printouts of the complaints can be provided on request.</p> <p>4) As the Council is not the regulator for the site, no enforcement notices have been served.</p> <p>5) As the Council is not the regulator for the site, no inspections have been made</p> <p>We confirm that, as far as the Council is concerned, Nuplex Resins, took over the process from Akzo Nobel. The owner of the process changed, not the process itself. Again, I would like to remind you that the premises are regulated by the Environment Agency and they should hold definitive records on the regulated process.</p>
Business	7381	23/07/10	18/08/2010	Environmental Health	<p>Subject: Tate & Lyle</p> <p>1) Confirmation that the site has been operational over the last 6 years.</p> <p>2) The current site license.</p> <p>3) A printout of the database of complaints from local residents concerning odour and nuisance.</p> <p>4) Any enforcement notices issued by the Council concerning Tate and Lyle.</p>	<p>Summary:</p> <p>2) Site has been operational for over six years.</p> <p>2) Site licence will be available from the Environment Agency as the regulator.</p> <p>3) None noted. The Environment Agency may hold the requested information.</p> <p>4) The Council is not the regulating authority.</p> <p>5) The Council is not the regulating authority.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					5) Any attendance notes, reports or similar relating to the monitoring of the site or inspections/visit to the site in relation to odour nuisance since 22 July 2004.	
Media	7350	19/07/10	19/08/2010	Adult Services (FOI)	<p>Subject: Reablement services</p> <p>1) What reablement services does the council offer within adult social care?</p> <p>2) What the respective charges for each type of service are?</p> <p>3) Is the provision of reablement care 'time limited'?</p> <p>4) If so, what is the limit?</p>	<p>Summary:</p> <p>1) London Borough of Newham provides an in house Enablement Service which went live in February 2010 based on a deselection model (i.e. includes individuals that are at the palliative care stage of terminal illness and require end of life care; have dementia, confusion or who have significant processing difficulties or memory problems, making engagement with an enablement programme impossible; or who have conditions that require long term specialist support, which is commissioned elsewhere).</p> <p>The initial start up is based on a selective model which includes a very wide range of service users from the simple cases (requiring help to increase their confidence or to improve areas of their daily living skills; or those who may need "preventative" work to reduce risks associated with deterioration in their condition and / or to reduce the possibility of hospital admissions) to the more complex cases (for example those who have recently acquired a significant impairment; who have experienced deterioration in their condition; those recently diagnosed or early stage Multiple Sclerosis or Parkinson's disease, who have had a Cerebral Vascular Accident, Traumatic Brain Injury, Acquired Brain Injury and/or other neurological conditions and who may have some</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						<p>processing difficulties or cognitive impairment but who have potential for improvement in function).</p> <p>2) London Borough of Newham do not charge for any home care services at present and the Enablement Service is provided with no charge to the service user.</p> <p>3) Enablement is provided up to 6 weeks and depending on circumstances of achieving independence with additional enablement, we will continue up to 8 weeks.</p> <p>4) The time limit is between 6 to 8 weeks.</p>
Public	7437	26/07/10	19/08/2010	Communication s/Press office/publicity	<p>Subject: The Christian People's Alliance</p> <p>On Monday, April 26th, 2010 former Councillor Alan Craig posted an entry on his blog regarding a letter received by his party, the Christian People's Alliance, from solicitors representing the Mayor.</p> <p>The letter referred to an election leaflet published by the CPA and stated "It will be understood by those reading (the leaflet) that the Mayor has put his own interests above those of disabled drivers and (it) makes derogatory comments on the Mayor's motives and values. (It) will undoubtedly cause serious and ongoing damage to the Mayor's reputation, feelings and chances of re-election."</p>	<p>Summary:</p> <p>1) No.</p> <p>2) The Council does not hold this information.</p> <p>3) The Council does not hold this information.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<ol style="list-style-type: none"> 1) Were the Mayor's solicitors paid for their work in this matter by the London Borough of Newham? 2) Who were they? 3) What was the cost? 	
Public	7385	24/07/10	20/08/2010	Members Allowances, expenses and claims	<p>Subject: Councillors</p> <p>Provide the names of all Members/Councillors that have either part-time or full time paid employment.</p> <p>Show alongside each Members/Councillors name if the employment is part time or full time.</p>	<p>Summary:</p> <p>All councillors are required to complete a Declaration of Interest form which includes a section on employment. Legislation requires that Councillors show every employment or business carried out by them, including any activity that generates income. It does not include unearned income (from property or investments) but should include unpaid work. They are also required to give the name of their employer. However, they do not need to declare whether they are part time or full time.</p> <p>In line with information published on the Council's Publication Scheme, you can access this information on the Council's internet site at: http://mgov.newham.gov.uk/mgMemberIndex.aspx?bcr=1</p> <p>Please click on "Register of Interests" on the individual Councillors pages."</p>
Media	7217	05/07/10	23/08/2010	Human Resources	<p>Subject: Black and minority ethnic people employed by Newham</p> <p>1) I would like to be informed of the numbers</p>	<p>Summary:</p> <p>1) The Council does not categorise its staff in the way you have listed. The Council would have to check every</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>of Black and minority ethnic people currently employed by Newham council as directors of departments within the council, as key policy makers and advisers to the Chief Executive of the council, as senior managers and managers within each council department, as council officers and as Chief Executive of the council.</p> <p>For the purposes of this enquiry Black and minority ethnic people refers to mixed race, Asian or Asian British, Black or Black British, Chinese or other ethnic group.</p> <p>2) Please provide a breakdown of people employed in the positions I've referred to from each of these classifications.</p>	<p>job description to pull out those with reference to key policy makers or advisors and that would take more than 2.5 days of searching. However, in so far as it impossible to categorise them in terms of responsibility as you have requested the information is as below.</p> <p>The Council monitors by reference to earnings and in particular by the top 5% of earners (as do most other Authorities). These staff will include policy makers and advisors as well as those with managerial responsibility. 663 staff make up the top 5% of the Councils earners. There are 7 staff that make up the top tier of managers in the Council and are members of Newham Executive Board.</p> <p>There are 23 other staff that make up the second tier of management and are members of Senior Managers Board.</p> <p>The remaining will be at tier three or below in the organisation.</p> <p>2) 663 staff make up the top 5% of earners for the London Borough of Newham and 15.74% of those are BME.</p> <p>Top tier manager (Executive Board) x 7 white/ British</p> <p>Senior Managers board (2nd tier) x 23 white/British</p>
Business	7303	14/07/10	24/08/2010	Finance	<p>Subject: Historic overpayment or unprocessed credits</p> <p>Details of credit account balances owed to</p>	<p>Summary:</p> <p>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>other parties as a result of an historic overpayment or unprocessed credits where there has been no activity on the account within the last 180 days from the date of this letter.</p> <p>The information should be simple to assemble by running a dedicated aged creditors report showing credit balances.</p> <p>Please include the following where possible:</p> <ul style="list-style-type: none"> - Name of Supplier/Party -Correspondence address of the supplier - The amount net of VAT - the amount gross of VAT - Last date of activity i.e. debit or credit <p>To clarify we are not interested in credits held on Business Rate or Council Tax accounts.</p>	<p>applies. We believe in this case such an exemption applies and has decided to refuse your request.</p> <p>Section 41 of the Freedom of Information Act 2000 states:</p> <p>41(1) Information is exempt information if</p> <p>(a) it was obtained by the public authority from any other person (including another public authority), and</p>
Public	7390	27/07/10	24/08/2010	Finance	<p>Subject: Council Suppliers</p> <p>1) How many suppliers does your council receive invoices from over the course of a year?</p> <p>2) What percentage of your council's suppliers submits their invoices electronically for automatic loading onto your ledger (i.e. by EDI)? (This means only invoices that are never handled by a person or rekeyed in any way.)</p>	<p>Summary:</p> <p>1) 7,888 Suppliers</p> <p>2) 0.25%</p> <p>3) 168,777 invoices</p> <p>4) 1%</p> <p>5) £346,735,495.00</p> <p>6) It is not possible to say as the invoices are sent to the</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>3) How many invoices in total does your council receive and process from suppliers per annum?</p> <p>4) What percentage of these invoices is automatically loaded onto your ledger without the need for rekeying (i.e. received via EDI)?</p> <p>5) What is the value of all invoices processed for payment each year?</p> <p>6) What percentage of invoices are cleared for payment without query?</p> <p>7) How many hours does staff at your council spend processing invoices each month (this includes time spent opening, rekeying, resolving queries and approving invoices for payment)?</p>	<p>relevant services for authorisation</p> <p>7) It is not possible to provide this information as per response to the previous question</p>
Public	6390	16/03/10	25/08/2010	Payroll	<p>Subject: Persons working for schools who was paid over £100,000 (gross)</p> <p>1) The names and job titles of any person working for schools which come under your Local Education Authority (either as a staff member, a freelancer, a contractor), who was paid over £100,000 (gross) in the financial years 2009/10 and 2008/9 and the details of how much they were paid. I appreciate that 2009/10 isn't over yet but as most of the people listed above are on fixed salaries can you please tell me who is on over 100 grand</p>	<p>Summary:</p> <p>The information is held as the data processor for the School. Schools are subject to the Freedom of Information Act 2000 and the Freedom of Information 1998. Please contact them for the information requested. A list of schools can be obtained from Newham Council's website.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>for this year?</p> <p>2) If anyone left in the middle of a financial year but would have earned £100,000 or more had they stayed on, can you tell us about them as well, please?</p> <p>3) Can you tell us who signed off on these £100,000+ incomes (e.g. was it a select committee, the Head of HR, the boss (and if it was the boss who was on over £100,000 a year who agreed on his or her salary).</p> <p>4) Can you please give us the details of any bonuses, pension contributions, over-time extras, 'golden handshakes', 'golden farewells' and redundancy payments that the people you mention above received in the financial years 2008/9 and 2009/10?</p>	
Public	7424	28/07/10	25/08/2010	Parking Fines	<p>Subject: Parking Contravention Notices</p> <p>1) The number of Parking Contravention Notices (PCNs) issued in Belgrave Rd and Glen Road, E13 over the last 12 months to date.</p> <p>2) Out of the total number of PCNs issued over the last 12 months in the above locations, how many were done through the use of the mobile CCTV.</p>	<p>Summary:</p> <p>1) The number of Parking Contravention Notices issued between 04/08/2009 - 03/08/2010 is as follows:</p> <p>Belgrave Road - 1945 Glen Road - 392</p> <p>2) 1,729</p>
Public	7064	10/06/10	26/08/2010	DP- Repairs	<p>Subject: Security at Rawlinson Point</p>	<p>Stage 1 Response:</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>I would be grateful for information relating to the provision of security at Rawlinson Point at the above address.</p> <p>1) All residents have been decanted as part of the housing regeneration scheme, apart from two women in one flat. Until recently security guards were present on the block to protect both the women and the building. These have now been withdrawn.</p> <p>2) I would be grateful for all emails, minutes of meetings, correspondence with the agency providing security, etc, from 1st January 2010 to date, relating to any and all decisions about the provision of security (i.e. to provide, increase, decrease and/or terminate security) at Rawlinson Point.</p>	<p>1) Rawlinson point has been handed over to John F Hunt - Demolition Contractor to be demolished.</p> <p>2) We conducted a further search of our records and can confirm that we do not hold any other correspondence or minutes of meetings about Rawlinson Point.</p> <p>Summary:</p> <p>1) The security cover for Rawlinson point is still ongoing and has not been terminated. Once the remaining residents have moved out, the block will be secured and handed over to the Councils regeneration team for management and demolition.</p> <p>2) We have spoken to the Security Contractors and they only have the attached e-mails, they do not hold any minutes of meetings.</p>
Public	7316	15/07/10	26/08/2010	Newham Unit for 2012 Games	<p>Subject: London 2012</p> <p>1) How many sponsorship opportunities for London 2012 have there been following on from the Mayors trip to the Beijing Olympics in 2008 that arose as a result of the Mayor being at that same event.</p> <p>2) How many training bodies have been recruited to training facilities at London 2012 following on from the Mayors trip to the Beijing Olympics in 2008 that arose as a result of the Mayor being at that same event?</p>	<p>Summary:</p> <p>1) Since the Mayor's visit we have secured one agreement with General Electric and International Olympic Committee sponsor, and have undertaken a number of joint projects with others including Coca Cola and BT. Although not a formal part of the itinerary in Beijing, we also signed a partnership agreement with Adidas. Discussions are continuing with several other companies relating to sporting engagement, such as Nike.</p> <p>2) One agreement has been reached, in partnership with</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>3) What reports have been submitted to Newham Council regarding a twinning arrangement between Newham and the Chaoyang district of Beijing, following on from the Mayors trip to the Beijing Olympics in 2008 that arose as a result of the Mayor being at that same event.</p> <p>4) A copy of the Mayors itinerary, expenses and final bills for the Mayors trip to the Beijing Olympics in 2008 and how much of it was paid by LBN</p>	<p>University of East London, with an international team in respect of Training Venues. Discussions are currently continuing with LOCOG and one other Sports association about the use of other facilities as Games Time Training Venues.</p> <p>3) Newham has not twinned with the Chaoyang district of Beijing. The relationship has incurred no cost to the Council.</p> <p>4) A copy of the itinerary for the visit is attached, together with the receipts for economy class flights, visa, hotel and expenses paid for by Newham Council.</p>
Business	7438	30/07/10	27/08/2010	Information Governance (DP, FOI, EIR & RM)	<p>Subject: FOI Requests since in become law</p> <p>under FOI please give me an excel (NOT as a pdf) list of all FOI</p> <p>Requests you have had since it became law. for each FOI request,</p> <p>please list:</p> <ul style="list-style-type: none"> • date of request • date of reply • reference number/ID 	<p>Summary:</p> <p>We can confirm that we do hold the information requested, however, a large number of requests received also include personal data. We consider that the process of checking each request in order to identify and redact the personal data would exceed the 2.5 days search limit. Personal data is exempt under Section 40(1) of the Freedom of Information Act 2000. It would not be in the public interest to release such information, which is protected under the Data Protection Act 1998 and the Council would be in breach of this Act if the information was released.</p> <p>We have produced a summary of requests and responses, which includes the subject, request, response, receive/response date and an identification number. The</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<ul style="list-style-type: none"> subject/title of the request [each request on the list should <p>Include the subject/title of the request please] status [whether information was fully released, partially released or withheld]</p>	information is held in a Word or PDF format and do not indicate if it was fully released, partially released or withheld. Please let us know if you would like a copy.
Media	7408	30/07/10	27/08/2010	Head of Safeguarding Intervention	<p>Subject: Care orders</p> <p>1) In the 2009/10 financial year how many unborn children were the subject of a child protection conference or placed on a child protection register?</p> <p>2) In the 2009/10 financial year how many babies were made the subject of any type of care order where the Local Authority had full or shared parental responsibility for the baby, within its first eight weeks of life.</p>	<p>Summary:</p> <p>1) In the financial year 2009/10 there were 51 unborn children who had a pre-birth conference. Of these, five were not registered.</p> <p>Of the 51, one child had three separate conferences in the year and three children each had two separate conferences in the year.</p> <p>2) In relation to the second question, we do not currently report on this level of detail. Individual social workers and team managers would certainly monitor this information in terms of their own caseloads. To locate and retrieve the requested information would involve going through manual records which will exceed the appropriate limit.</p> <p>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the 'appropriate limit'. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
						under section 12(1) of the Act.
Public	7440	01/08/10	27/08/2010	Communications/Press office/publicity	<p>Subject: Company trading under the name of 'Reputation'</p> <p>1) Have you used the services of the Company trading under the name of 'Reputation' also know as 'Mark Fletcher' or 'Mark Fletcher-Brown' as a consultant in respect of communications or for any other reason?</p> <p>2) State the periods from, and including, 2004 onwards up to the date of the receipt of this FOI request for which 'the company' was employed.</p> <p>3) What is the total invoice value, including expenses and travel expenses (excluding VAT), paid to 'the Company'? Broken down into each year. And showing the amount of days worked during each period.</p> <p>4) Did the company quote competitively for the work? Please provide evidence of the competitive quotations. If there are none please state so.</p> <p>5) Is 'the Company' currently employed by you? If so for how many days a week? And what is the contract period?</p>	<p>Summary:</p> <p>We have not used the services of the Company trading under the name of 'Reputation', therefore we do not hold the information requested.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
Media	7092	15/06/10	31/08/2010	Newham Unit for 2012 Games	<p>Subject: Olympic Games</p> <p>1) Spending related to 2012 Olympic games by the council during the financial years 2006/7, 2007/8, 2008/9 and 2009/10 (broken down by year)</p> <p>2) Proposed annual spending related to 2012 Olympic games in the financial years 2010/11, 2011/12, 2011/13 (as far as these proposed figures exist).</p>	<p>Summary:</p> <p>1) Please see attached information on 2012 Olympic Games expenditure from 2006 to 2010.</p> <p>2) The forecast budget for 2010/11 is, 2012 Unit Costs £897,500 and Sports Academy £160,200 giving a total of £1,057,700.</p> <p>We cannot make any predictions about proposed spending for future years 2011/12 and 2012/13.</p>
Voluntary Sector	7465	02/08/10	31/08/2010	Adult & Physical Disability Team	<p>Subject: Learning Disabilities Commissioning Strategy</p> <p>I was just wondering if you would be able to help me. I'm trying to obtain a copy of your council's Learning Disabilities Commissioning Strategy, or similar documentation regarding the commissioning intentions and priorities for adults with learning disabilities, and I would be very grateful if you would be able to send me a copy.</p>	<p>Summary:</p> <p>Please see attached copies of documents as requested.</p>
Business	7482	02/08/10	31/08/2010	Adult Services (FOI)	<p>Subject: Fair Access to Care Services guidance</p> <p>1) What is your current eligibility threshold under the Fair Access to Care Services</p>	<p>Summary:</p> <p>1) In Newham we provide adult social services to people who have either 'Critical' or 'Substantial' care needs. However, if residents have 'Moderate' or 'Low' needs,</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>guidance?</p> <p>2) Have you any plans to change this eligibility band during the 2010-11 financial year and if so to what?</p> <p>3) Have you any plans to change this eligibility band during the 2011-12 financial year and if so to what?</p>	<p>they are still offered information and advice about other ways in which their needs can be met and are helped to access services that can help promote health and wellbeing.</p> <p>2) Our Fair Access to Care Services (FACS) eligibility threshold is regularly reviewed. At present there are no plans to change the eligibility criteria.</p> <p>3) Our Fair Access to Care Services (FACS) eligibility threshold is regularly reviewed. At present there are no plans to change the eligibility band.</p>
Public	7420	02/08/10	31/08/2010	Information Governance [IS External Requests]	<p>Subject: Information on who has died with no known next of kin</p> <p>My request is for information you may hold for anyone who has died intestate with no known next of kin since 1st February 2010 to date, more specifically:</p> <ol style="list-style-type: none"> 1) full Names 2) dates of birth (or age at death) 3) marital status 4) maiden surnames of married females 5) dates of death 6) last known addresses 	<p>Summary:</p> <p>We have referred two cases to Treasury Solicitors since January 2010. Please see details below as requested.</p> <p>Case One</p> <ol style="list-style-type: none"> 1) Kenneth Simpson 2) 17 January 1940 3) not known 4) Not known 5) 28-11-2009 6) Information withheld 7) Estate value of estate 5k 8) June 2010 <p>Case two</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
					<p>7) estimated value of estates</p> <p>8) date(s) when the information was passed (or information that is about to be passed) to the Treasury Solicitor or Duchy of Lancaster or Cornwall</p>	<p>1) David King 2) 30-04-1941 3) Marital status not known 4) Not known 5) 10-01-2010 6) Information withheld 7) 5-8k 8) June 2010</p> <p>We checked our Council tax records and can confirm that at the previous known addresses of the above deceased persons, there are now living individuals currently residing at the address who may be affected by the disclosure. Therefore we have not provided the information requested for question 6 under section 40(2) of the Freedom of Information Act 2000.</p> <p>Disclosure of addresses of living individuals that may be affected by the disclosure would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the Council. We do not believe people currently living at the address where the deceased persons lived, would expect their personal address to be made available in the public domain without their consent.</p> <p>Section 40 of the FOIA provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act 1998. Therefore there is no requirement to consider the public interest in disclosure.</p>

Type	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
Media	7584	23/08/10	31/08/2010	Human Resources	<p>Subject: Compensation for loss of employment</p> <p>I request details of compensation for loss of employment and any other payments, including pension top-ups, made to former chief executive Joe Duckworth following his departure from the council.</p>	<p>Summary:</p> <p>Any arrangements concerning senior officers leaving the authority and any payments in relation to this, will be published in the future as part of the Council's 2010/11 accounts.</p> <p>This matter has also been subject of coverage in the Local Government Trade Press and is therefore already in the public domain via an article in the Municipal Journal dated 22nd July 2010 in which ALACE (the Chief Executives Union) confirmed that Mr. Duckworth had not received a pay-off as reported and the Council will be paying him three months pay in lieu of notice.</p>