



**YOUR GUIDE TO**

# Canning Town and Custom House Neighbourhood Groups

Neighbourhood group meetings started in June 2006 and have since gone from strength to strength. They give us the chance to see what issues really affect local people's quality of life and help us to target our resources more effectively.

The dates of the meetings are publicised through leaflets and posters. Come along and help make a difference to your neighbourhood.

Helen Fisher  
Project Director  
Canning Town and Custom House Regeneration Project

## There are four neighbourhood groups in the regeneration area:

- Keir Hardie
- Fife Road
- Canning Town Centre
- Freemasons Road



*"It's great having meetings with local people who care about the issues in the local area. The neighbourhood meetings make residents feel like we're being listened to."*

Vera Cohen

### Who can come to the meetings?

If you live or work in any of the four neighbourhood group areas, you are welcome to come to your local meeting.

We understand that attending meetings may not be everyone's cup of tea, but these are different: they are small groups and informal gatherings of people who care about their area.

And we are always open to suggestions about how we can improve the way the meetings are organised.

### What are the meetings for?

The meetings give you the chance to influence the way services are provided by the council and police. You can meet representatives and raise any issues that directly impact on your quality of life. We will then update individuals in the interim and at the following meetings.

Further opportunities take place between meetings for those of you looking to get more involved. So far, these activities have included visiting a residents' group in Plaistow, a tour of other regeneration schemes in the borough as well as organised walkabouts themed around crime, anti-social behaviour and the environment.

### How often are the meetings?

Meetings take place every ten weeks in each of the four neighbourhood group areas.

## Keir Hardie Neighbourhood Group

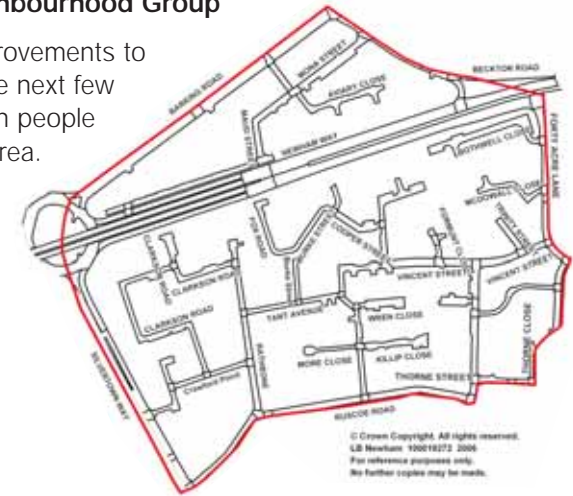
Keir Hardie Park is at the heart of this neighbourhood group and includes the homes and businesses surrounding it.

This group has had a major input into the plans for improvements to the park.



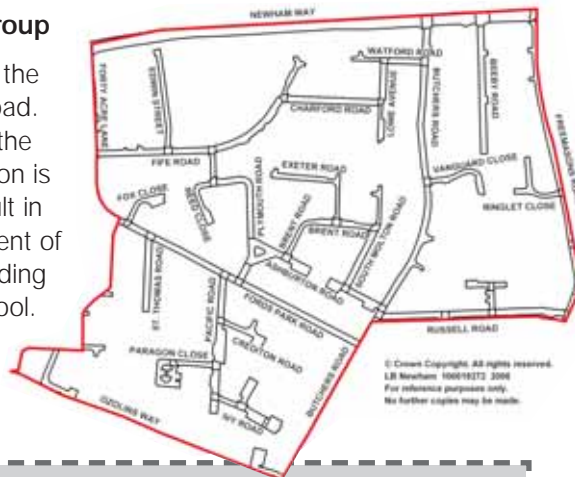
## Canning Town Centre Neighbourhood Group

There will be massive improvements to the town centre area in the next few years, which will impact on people living and working in the area. This group also unites people from north and south of the A13.



## Fife Road Neighbourhood Group

This area is centred around the shopping parade on Fife Road. This is also the area where the first phase of the regeneration is taking place, which will result in new homes, the refurbishment of Ferrier Point and a new building for Keir Hardie Primary School.



*"As chair of Newham Welfare Trust and a representative of the Asian community in Canning Town and Custom House, I would like to say that the neighbourhood meetings are an ideal way of engaging with under-represented groups of people."*

Lucky Miah



*"I attend the Freemasons Road Neighbourhood Group meeting for three reasons*

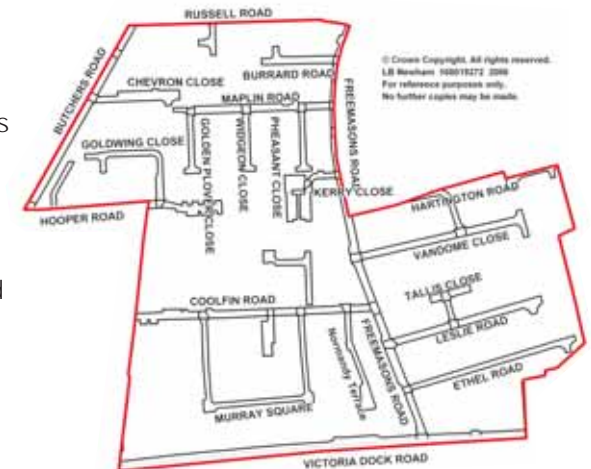
- 1. They inform me on how all the local council and police services are working to improve my neighbourhood*
- 2. I have a chance to put my ideas, views and concerns across directly to the service providers*
- 3. I meet other people from my neighbourhood, share views and have formed new friendships.*

*I used to moan about my neighbourhood. Now I can act on my moans!"*

Sara Watson

## Freemasons Road Neighbourhood Group

This group links residents and businesses in Canning Town and Custom House. The area has a parade of shops which is well used by residents.



## Examples of what we have achieved

### You said ...

you were concerned about street lighting and its effect on people's safety on the streets at night.

### We did ...

a lighting improvement project where the brightness of existing lighting was increased in locations recommended by residents.

### You said ...

there were concerns about the state of the area next to the demolition site near Lowe Avenue and the litter that was getting tangled with overgrown shrubs.

### We did ...

we alerted the council's cleansing team for that area and the area was cleared within a week.

### You said ...

there were incidents of anti-social behaviour in Keir Hardie Park, by the changing room building.

### We did ...

we informed Newham Parks Service, who made the changing rooms secure by installing new locks and an alarm system. Newham Parks Constabulary also increased their patrols in the park.



*"Neighbourhood group meetings are a good way to air our views directly to the council and an interesting way of finding out what concerns other people have in the area."*

Mr and Mrs Barclay

## You're never too young to get involved

There are opportunities to meet with other people your own age to discuss issues that affect you, including concerns you have in your neighbourhood. We are also keen that you have your say about the sports facilities in the area and other local improvements. This could involve trips to other areas that have undergone regeneration.

### Royal Docks Community School

We started working with a group of students from Royal Docks Community School. The group is taking part in walkabouts in the regeneration area to identify what they like and dislike.



They are accompanied by representatives from the Safer Neighbourhoods Police Team and Newham Council. Follow up meetings give the young people the chance to find out what action has been taken. This has included issues such as the removal of a disused telephone booth in Freemasons Road, which was an eyesore.

Groups are also starting in other schools in the area.



## Useful contacts

Safer Neighbourhoods Police Teams work with the local community and the council to reduce crime and anti-social behaviour.

**Canning Town North 020 8721 2038**

**Canning Town South 020 8721 2840**

**Custom House 020 8721 2039**

In an emergency dial 999

To report incidents of anti-social behaviour such as vandalism, fly tipping or graffiti, contact **Newham Council's Anti-Social Behaviour Hotline 0800 731 3300**

To report issues relating to street cleansing, recycling or refuse collection contact **Newham Council on 020 8430 2000**

For more information about neighbourhood groups and young people's activities and how to get involved, telephone the **Canning Town and Custom House Regeneration Project on 020 8430 5450**.

<b>Monday - Friday 9.00am - 5.00pm</b>		<b>RPNG/12/07</b>
<b>For free translation phone</b> للتزجمة المجانية الرجاء الاتصال هاتفياً. 欲索取免費譯本，請致電。 <b>Pour une traduction gratuite, téléphonez</b> मुफ्त अनुवाद के लिए फोन कीजिए സൗജന്യമായ തർജ്ജമയ്ക്കായി ബന്ധപ്പെടുക Turjubaan lacag la'aan ah ka soo wac telefoonka. <b>Para uma tradução grátis, telefone.</b> বিনামূল্যে অনুবাদের জন্য টেলিফোন করুন મફત ભાષાંતર માટે ફોન કરો. मुफ्त अनुवाद लਈ बहन वरें مفت ترجمے کے لیے ٹیلیفون کیجئے۔ <b>Za besplatne prevode pozovite</b>	<b>Para obtener una traducción telefónica gratuita llame al:</b> Перевод – бесплатно. Звоните. <b>Për një përkthim falas telefononi.</b> இலவச தொழில்நுட்பவியல் தொடர்புகள் Για δωρεάν μετάφραση, τηλεφωνήστε. Ücretsiz çeviri için telefon edin. Điện thoại để được thông dịch miễn phí. بۆ وەرگیران (نەرچو مەکرەن) بە خۆرای، تەلهفون بکە. <b>Del nemokamo vertimo skambinkinte</b>	<b>For large print or braille phone</b> <b>020 8430 6291</b> © Newham Language Shop

