

# Parking and Traffic Enforcement Service

## Frequently Asked Questions

### General

- **What gives you the right to issue a penalty to my car?**  
The legislation/s that allows the council to penalise vehicles for being in breach of the restrictions are noted on the top of all documents and statutory notices.
- **Why was this penalty charge notice (PCN) issued to my car?**  
The reason is included on the PCN, along with the contravention code. (See full FAQ document for a list of contravention codes) DONE
- **Are the CEOs (Civil Enforcement Officers) on commission?**  
No, the council does not operate a bonus or commission system. The officers receive an annual salary and their main duty is to issue penalty charge notices (PCNs) without discretion to vehicles in breach of parking restrictions in place.
- **Does this affect my credit rating?**  
No, PCNs do not affect your credit rating.
- **What happens to the money that I am paying to the Council?**  
It goes back into the borough and is used on council services. Further information is available from the following link:

<http://www.newham.gov.uk/Services/FinancialManagementAccountancyAndPensions/AboutUs/AnnualFinancialReports.htm>.

- **Why do I have to pay for these charges when I buy my permit, tax, insurance etc?**  
The restrictions are put in place to benefit residents, businesses and visitors to the borough, by easing congestion and helping the flow of traffic. Penalties are issued to vehicles who do not comply with these restrictions.
- **Do controlled hours include Sundays?**  
Yes in certain zones, but you should check signs on the roadside. For further information please go to the following link:

<http://www.newham.gov.uk/Services/ControlledParkingZones/AboutUs/CPZs.htm>

### Payments

- **What is the alternative way of making a part payment as I can't pay via the automated system and my appeal was rejected?**  
A cheque or postal order can be sent to:

London Borough of Newham  
Parking and Traffic Enforcement  
PO Box 35361  
London  
E6 6XH

## Parking and Traffic Enforcement Service Frequently Asked Questions

- **Can I pay by instalments?**  
We do not have an arrangement for payment by instalments; a full and final payment needs to be made.
- **Can I have some more time to make this payment?**  
Payment has to be made within the statutory times as indicated on the notice.
- **The system crashed after taking my card details. Has the payment gone through?**  
The automated system takes a minimum of 24 hours and a maximum of 3 days to upload on to the processing system. You are advised to call back after 3 days or check with your bank to see if transaction has been completed.
- **I've just paid my parking ticket. Can you check if it has been paid?**  
As above
- **I paid but the payment has been taken twice from my account**  
Please supply us with a copy of your bank statement, which shows that the money has been taken out twice.
- **Why can I not make a payment as soon as I receive the ticket from the officer?**  
Payment cannot be made until the handheld computer used by CEOs has been downloaded and the details have been imported onto the processing system. This process is done overnight on a daily basis.
- **Can I make payment and then appeal against the penalty?**  
Firstly, please note that once payment has been made against a case it is seen as an acceptance of liability and results in the closure of the case. Secondly, correspondence received against a case which is seen as closed will not be prioritised for a response.
- **If a case has gone to PaTAS (Parking & Traffic Appeals Service), can I still pay the discount amount that was offered in my rejection letter?**  
No, the full outstanding amount stated in the decision letter received from PaTAS must be paid.

### Challenging Penalties

- **How long do I have to appeal?**  
It depends on the type and current status of your Penalty Charge Notice (PCN):  
  
**On Street Pre Correspondence** - correspondence received after the issue of an On-Street PCN (PCN stuck to the windscreen of your vehicle or handed to the driver)
  - You have 14 days from the date of contravention to make an informal challenge at the discount amount. (Make sure that you include your name and address and the PCN number when writing). The case will be placed on hold until we respond. If

## Parking and Traffic Enforcement Service Frequently Asked Questions

we reject your challenge you will be re-offered the discount amount for 14 days from the date of that letter.

- If your challenge is not received before the 14<sup>th</sup> day, you will have a further 14 days at the full penalty amount to make an informal appeal. If we reject your challenge you will then be liable for the full PCN amount.

### **Bus Lane Pre Correspondence** - correspondence received after the issue of a Bus Lane PCN

- As above.

### **On Street/Bus Lane representations** - correspondence received after the issue of an On Street Notice to Owner/Bus Lane Enforcement Notice

- You have 28 days from the date of printing to make a representation, which holds the case at the full penalty amount until a response is sent.

### **CCTV representations** - correspondence received after the issue of a CCTV PCN

- You have 21 days from the date of notice to make a representation, which holds the case at the discount amount until a response is sent.
- If your representation is not received within the discount period, a reminder is sent and you would have a further 7 days at the full penalty amount to make a representation. This totals 28 days from the date of the notice.

### **MTI representations** - correspondence received after the issue of a MTI PCN

- You have 14 days from the date of notice to make a representation, which holds the case at the discount amount until a response is sent.
- If your representation is not received within the discount period, a reminder is sent and you would have a further 14 days at the full penalty amount to make a Representation. This totals 28 days from the date of the notice.

After we have considered your representation we will write to you with our decision. If we accept your representation we will cancel the PCN. If we do not accept them you will have a further 28 days to either pay the charge or appeal against our decision.

### **An Appeal** - an application to the Parking and Traffic Appeals Service (PaTAS) to contest a decision made in a Notice of Rejection (NoR).

- You have 28 days from the date of the NoR to lodge an appeal, which holds the case at the full penalty amount until an independent adjudicator makes a decision. Their decision will then be binding on both sides.

## Parking and Traffic Enforcement Service Frequently Asked Questions

- **How can I challenge the PCN?**

All challenges/representations have to be made in writing and be sent via post to:

London Borough of Newham  
Parking & Traffic Enforcement  
PO BOX 35361  
London  
E6 6XH

or via fax to:

020 8430 1433.

- **Can I make representation online or via e-mail?**

No, as there is no interface between our current software and the email system.

- **When should I receive a reply to my appeal?**

A response will be sent within 56 calendar days.

### Removed vehicles

- **I think my car has been removed, can you confirm it please?**

Please call TRACE on 020 7747 4747 (24hrs) if you suspect your vehicle has been removed. They will be able to confirm where your vehicle is being stored and at what times you can collect it.

- **I have confirmed that my car was removed and issued a PCN, how do I make an appeal?**

When you have collected your vehicle from the pound and paid the charge, they will issue you with a release form on which a representation can be made within 28 days. If the council finds in your favour then the PCN will be cancelled and you be issued a full refund.

Further information can be found at:

<http://www.newham.gov.uk/Services/VehicleRemovals/>

### Camera Enforced PCNs

- **Why have I received this camera PCN three to four months later than the date it happened?**

There may have been a delay in obtaining the details of the registered keeper from the DVLA or if there has been a transfer of liability from a previous keeper.

- **Why have I been issued with a bus lane PCN when my vehicle has a hackney carriage licence?**

The licence may not have been visible to the camera operator. You can make a challenge to the PCN in writing.

## Parking and Traffic Enforcement Service Frequently Asked Questions

- **My vehicle has more than 10 seats and is classified as a bus.**  
In this case you should make representation and supply copy of the vehicle registration document.
- **You have sent me the bus lane PCN after 28 days; therefore, it is not valid.**  
You may make a challenge to the PCN in writing.
- **When did you begin enforcing the pedestrianised zones in High Street North?**  
The enforcement of the pedestrian zones in High St North commenced in September 2004 as a result of the London Local Authorities Act 2003. We started issuing PCNs for moving traffic infringements such as going through a no entry sign etc.
- **I had a valid disabled badge on display when driving through the pedestrian zones in HSN and still received a PCN.**  
You can make representation and supply copy of your disability badge that was displayed in the vehicle at the time the contravention occurred, to the PO Box address on page 4.
- **I did not see the moving traffic infringement restriction signs on High Street North.**  
The signs are clearly displayed at the start of each zone (junction of Thorpe Rd, Skeffington Rd, Caulfield Rd and Pilgrim's Way). Not seeing the signs is not grounds for representation.
- **The yellow box junction on Wellington Road with the junction of Barking Road does not meet with the Signs and Directions Act and is thus illegal.**  
Our Highways department have written confirmation from DfT (Department for Transport) that the box junction is approved and can be enforced.
- **It was an emergency. I had to take my pregnant wife to Newham University Hospital; therefore, I made a prohibited left turn into Glen Road from Belgrave Road.**  
Please make representation and enclose any evidence that you may have to substantiate your claim and send to the PO Box address on page 4.
- **I was carrying out emergency works for the council, therefore, had to use a restricted route.**  
As above.
- **Can I have a list of all CCTV cameras in the Borough?**  
This will be available shortly.
- **I would like a list of all the bus lanes in the borough.**  
This will be available shortly.
- **I did not know the bus lane was enforceable on Saturdays.**

## Parking and Traffic Enforcement Service Frequently Asked Questions

The restricted hours and days of the week are specified on the sign boards.

- **Can I have more images?**

Yes, but photos will only be sent to a registered keeper's address that is on our system.

- **Can I have a copy of the CCTV footage?**

This will be supplied as evidence if an appeal is made to PaTAS.

- **The photograph you have sent with the PCN is not my vehicle.**

Please make representation and enclose any evidence (vehicle registration document, photos etc) that you may have to substantiate your claim and send this to the PO Box address on page 4.

- **If I am waiting to view the video evidence does this put the case on hold at the discount amount?**

Waiting to view the evidence does not put the case on hold; this is stated on the PCN.

### On Street Representation

- **I never received the original notice; can I still pay the discount charge?**

If the PCN was handed to the driver or attached to the windscreen and we have photo evidence showing the PCN on the vehicle then this is not likely.

- **Is there picture evidence of the alleged contravention?**

You can speak to an officer on the enquiries line who can confirm this for you.

- **Why did I get this reminder which says you wrote to me? ...this is the first I have heard of this penalty!**

If so then please write in if you wish to challenge the issue of the penalty or the amount.

- **Why have you taken so long to send this penalty charge notice to me?**

Please refer to the notice, which advises you what to do.

- **I have received a duplicate PCN.**

If so then please write in if you wish to challenge the issue of the penalty.

- **I didn't get out of the car, why was the ticket issued?**

The vehicle does not have to have been left unattended for a penalty to be issued.

- **I didn't park, I stopped for a minute. Shouldn't the penalty be cancelled?**

Please note that if the vehicle has pulled up to the kerb and is stationary, then is it seen to be parked, regardless of what is going on within the vehicle.

- **There were ten other vehicles parked in exactly the same way as mine, why is mine the only one that's been penalised?**

## Parking and Traffic Enforcement Service Frequently Asked Questions

The CEO's pocketbook could give more insight as to why your vehicle was penalised, especially if a photograph of the contravention has been taken. The best option in this situation is to write in so that the case can be investigated.

- **The street was narrow. I had to park that way. I left enough space for vehicles and pedestrians, so why did I get a ticket?**

The CEOs will issue penalties to those vehicles seen to be parked in breach of the restrictions in place, regardless of the motorists' intention. Unfortunately, they are not in a position to try and work out why a person might have parked in such a manner. If you believe that a penalty has been issued unfairly and you can supply evidence to support your claim, please submit it in writing.

- **I needed to use the toilet, will my penalty be cancelled?**

Unless you can provide evidence of a medical emergency/condition that would provide sufficient mitigating circumstances, it is highly unlikely.

- **Can I have a copy of the CEO's pocketbook notes under the Freedom of Information Act 2000?**

Pocket book entries can be sent to the registered keeper, which is verified after the Notice to Owner is sent out, so this request does not need to be made under the Freedom of Information Act 2000.

- **The pay and display machine was out of order; in this case would I still get a ticket?**

The sign on the pay & display machine advises motorist to use the next available machine.

- **Why is the 1st charge £100 not £50?**

The reason why this is at £100 is because the discount has expired and a Notice to Owner (NTO) has been served; £50 is payable within 14 days from the date of the contravention as the PCN is issued to the vehicle.

### **Non-Liability**

- **The vehicle was stolen.**

Supply evidence such as a police crime reference or cad number together with the telephone number of the police station where you reported this matter. Information needs to be in writing and sent as an appeal to the PO Box address on page 4.

- **My friend was driving the vehicle and has now gone back to his home country.**

Under the legislation the registered keeper of the vehicle is liable to pay any outstanding penalties.

- **Actually I didn't lend it out, he took it without permission.**

In this case, proof that the vehicle was taken without permission would need to be supplied, such as a crime reference number.

## Parking and Traffic Enforcement Service Frequently Asked Questions

- **The vehicle was on hire.**  
If you are a hire company you need to provide a signed copy of the hire agreement so that liability can be changed to the hirer. For bus lane PCNs, in accordance with legislation, we can only transfer liability to the hirer if the hire agreement is longer than a six month period.
- **I have been forwarded this notice from a hire company.**  
We would have received correspondence in the form of a signed hire agreement and this is why the notice has been sent to you.
- **I no longer own this vehicle.**  
We would need you to supply a copy of a sales receipt/invoice detailing the date when the vehicle was sold, with the full name and address of the person/company it was sold to; these details need to be provided in writing to the PO Box address on page 4.
- **I've sold the vehicle, so contact DVLA for the new keeper, as I don't have the details.**  
Unfortunately, you would have to contact the DVLA for a letter of confirmation that you are no longer the keeper; once you have received this letter, a copy can then be provided to us via the PO Box address on page 4.
- **The person you're writing to is in prison.**  
Please supply a letter from HMS Prison Service in confirmation so that the PCN/s can be cancelled.
- **Why am I receiving notices at my address for someone that never lived/no longer lives there?**  
Registered keeper details are obtained from DVLA. If the person does not live there, you need to contact DVLA and notify them. DVLA should update their records and send a letter of confirmation. This should then be copied and sent in with your representation to London Borough of Newham, Parking & Traffic Enforcement, PO BOX 35361, London E6 6XH. DVLA contact telephone number is: 0870 2400 0010.
- **Someone is fraudulently using my registration number.**  
Supply evidence such as a police crime reference or cad number together with the telephone number of the police station where this matter has been reported. Information needs to be put in writing and sent as a representation to the PO Box address above.

### No further representation can be made

#### ***Charge Certificate Correspondence***

- **This is the first letter that I have received.**  
All correspondence is sent by normal first class post and unless the documents are returned we believe they have been received.
- **I did not receive the PCN/NTO/Enforcement Notice/ NTO Reminder.**

## Parking and Traffic Enforcement Service Frequently Asked Questions

Same as above.

- **I have written to you in the past but have not had any response.**  
You need to speak to an officer on the enquiries line.
- **Why is the fine £180?**  
Because a Charge Certificate has been issued, the outstanding amount increases.
- **I have received a Charge Certificate asking me to pay £300.**  
You need to speak to an officer on the enquiries line.
- **I was abroad and have just returned.**  
You need to speak to an officer on the enquiries line.

### ***Order for Recovery***

- **This is the first notice that I have received.**  
You need to speak to an officer on the enquiries line.
- **How do I make a statutory declaration/witness statement?**  
Follow instructions on the statutory declaration/witness statement. The form needs to be completed and returned to Northampton County Court.
- **Do I still need my declaration signed by an officer of the court?**  
If you are completing a statutory declaration then it needs to be signed by a court officer or commissioner of oaths, however, a witness statement does not.
- **What is a witness statement?**  
A witness statement is similar to the statutory declaration i.e. replaces the statutory declaration for PCNs starting with 'XN' issued on /after 31<sup>st</sup> March 2008 when the Traffic Management Act 2004 was introduced.

### ***Bailiffs***

- **I have never received any correspondence for this PCN.**  
You need to speak to the bailiff.
- **Why has the case been handed over to bailiffs?**  
Because the PCN has not been paid.
- **I have filed an out of time statutory declaration/N244**  
You need to speak to the bailiff.
- **Why has my vehicle been clamped?**  
You need to speak to the bailiff who clamped your vehicle.

## Parking and Traffic Enforcement Service Frequently Asked Questions

- **I have paid for this PCN and you have passed the case to a bailiff.**  
You need to speak to an officer on the enquiries line.
- **I wish to claim compensation for my vehicle being clamped incorrectly.**  
You need to write to the Customer Liaison Officer, London Borough of Newham, Parking & Traffic Enforcement, PO BOX 35361, London E6 6XH.
- **I moved address and just received a visit from the bailiff regarding a vehicle I sold.**  
You need to speak to an officer on the enquiries line.

### Permits

- **My permit is due to expire; will I be sent one automatically?**  
No, you have to make an application again and all the necessary documents need to be provided to renew all permits.
- **I own a house but I'm currently renting it out. Can I get a resident permit?**  
Residents' permits are only issued to residents of the household despite whatever interest you may have in the property.
- **What documents do I need to bring in for a resident's parking permit?**  
Two proofs of address and the vehicle registration document are required. Proofs of address need to be from the following list; current Newham Council Tax Bill, recent (within the last three months), bank/building society statement, utility bill (electricity, gas, telephone), or a UK driving licence. Please visit <http://www.newham.gov.uk/Services/ParkingPermits/> for further information and to download an application form.
- **Where can I get a permit from?**  
Please check the following link on the internet for details of the Local Service Centres (LSCs) where you can obtain permits from;  
<http://www.newham.gov.uk/Services/LocalServiceCentres/>
- **What are the opening hours for the LSCs?**  
Please check the following link on the internet for further details of LSCs;  
<http://www.newham.gov.uk/Services/LocalServiceCentres/>
- **Can I make an application for a permit by post? How long will it take for my permit to get to me?**  
Yes, applications can be made by post and normally permits are processed within a week.
- **I would like some bays to be suspended, what do I need to do?**  
You should make a request by fax on 020 8430 1433 or email ([parking.enquiries@newham.gov.uk](mailto:parking.enquiries@newham.gov.uk)) stating the location where the suspension is required, the dates and the reason for the suspension. A response will be sent by the parking processing team. Further information such as charges can be found via the following link:

## Parking and Traffic Enforcement Service Frequently Asked Questions

<http://www.newham.gov.uk/Services/ControlledParkingZones/AboutUs/SuspensionsandDispensations.htm>

- **How do I get a parking dispensation?**

You should make a request by fax on 020 8430 1433 or email ([parking.enquiries@newham.gov.uk](mailto:parking.enquiries@newham.gov.uk)) stating the location where the dispensation is required, the dates/times, the reason for the request and details of the vehicles that will be used. A response will be sent by the parking processing team.

- **I no longer require my permit, how do I get a refund?**

You must return your permit to the PO Box address on page 4 with a covering letter explaining that the permit is no longer needed and a refund is required. The name and address of whom and where the refund is to be sent must be included.

- **I have changed my vehicle, how do I exchange my permit?**

Return the current permit and make a new application for the replacement vehicle. There is a charge of £5.00 (no charge for 1<sup>st</sup> vehicle) to replace the current permit if it has not expired.

- **I am hiring a vehicle, can I get a permit?**

Permits are issued to courtesy cars for the duration of two weeks at a charge of £5.00. If the vehicle is on long term lease then the lease agreement will need to be supplied in place of the vehicle registration document and in this case a resident's permit will be issued.

- **I have moved address. Can I use my existing permit?**

No, the current permit needs to be returned and a new application is to be made under the new address for a charge of £5 (no charge for the 1<sup>st</sup> vehicle).

- **What proof do I need to apply for visitor permits?**

Proof of address, such as this year's Newham Council Tax Bill, recent (within the last three months) bank/building society statement, utility bill (electricity, gas, landline telephone) or a UK driving licence.

- **I am going on holiday. Can I renew my permit beforehand?**

Permits can be renewed up to 4 weeks before the expiry date.

- **I have borrowed a car. Can I purchase a resident permit?**

No, the vehicle registration document must be registered to you at your home address.

- **Do you have visitors' cards that last longer than 6 hours?**

We currently have the option of a TXP (Temporary Extraordinary Permit) for the minimum of 1 day to a maximum of 6 weeks.

- **I have a foreign vehicle that will take a while for me to transfer to my Newham address. What are my options?**

## Parking and Traffic Enforcement Service Frequently Asked Questions

You may purchase a permit for six months.

- **I am named as a second driver on my mum's car, can I have a permit?**  
No, the vehicle registration document must be registered to you at your home address.
- **I am a disabled resident. I have a bay and my carer needs a permit.**  
Then you should make an application for a free Disabled Resident's Permit for the year.
- **I am a builder and I need to carry out some work on a property in a CPZ. Can I get a permit for the next couple of months?**  
You can get a trader's permit at a cost of £10 per week which will need to be renewed weekly.
- **I am a resident and I have carers that come round twice a day. Can they have a permit?**  
Yes, you may get a Carer's Permit for them at a cost of £10 per year.
- **I work as a carer in Newham. What kind of permit can I get?**  
You would be entitled to a business permit for a cost of £200.
- **I work at a school and I need a permit to park.**  
Unfortunately, we do not currently have a permit to cover your needs.
- **I change vehicles frequently due to my job. Can I get a permit that is transferable between vehicles?**  
You will need to make an application in writing outlining your circumstances and a permit may be issued, subject to approval.
- **My permit application has been refused because I live in a car free development. What does that mean and what are my options?**

Where a development is Car Free, none of the residential units in that development are able to apply for a permit to park a vehicle on the public highway. The only exception to this restriction arises when an occupant of a residential unit is the holder of a disabled person's badge.

Car Free developments are secured by Legal Agreements under Section 106 of the Town and Country Planning Act. A Section 106 Agreement with Car Free clauses stipulates that all occupiers or prospective occupiers of the dwellings in question are given notice of this constraint prior to buying or renting the said properties. Therefore, the developer should have notified you that your development was Car Free before you moved in.

Car Free clauses are included in Section 106 Agreements for developments with a residential component and that have good accessibility to public transport. Developments are considered in relation to their location within the Borough, and with regard to the Public Transport Accessibility Level (PTALS) of the site. Car Free developments fall within CPZs and consider the availability of shops and other local amenities in order to

## **Parking and Traffic Enforcement Service** **Frequently Asked Questions**

encourage walking and other sustainable modes of transport. They require such developments to provide secure cycle storage. Therefore, the development will commonly afford good or excellent access to public bus routes, overground, underground or DLR stations as well as providing cycle facilities. Some Car Free Developments include a Car Club bay or are sited near to such a facility, and the Borough is seeking to increase the number of such bays across the area which provide local residents access to a private car, at a small fee, as an alternative to owning a car.

Car Free Agreements are now widely considered as an effective measure to reduce on-street parking pressure in our local neighbourhoods, reduce congestion and to encourage more sustainable means of travel.

### **Complaints**

- **What is the complaints procedure if I am not happy about the service that I have received from the parking processing department?**  
You would need to write to the Customer Liaison Officer, London Borough of Newham, Parking & Traffic Enforcement, PO BOX 35361, London E6 6XH.
- **I would like to make a complaint about a bailiff company.**  
You would need to write to the Customer Liaison Officer, London Borough of Newham, Parking & Traffic Enforcement, PO BOX 35361, London E6 6XH.
- **I want to make a complaint about a Civil Enforcement Officer.**  
Send a letter of complaint to the Customer Liaison Officer, (London Borough of Newham, Parking & Traffic Enforcement, PO BOX 35361, London E6 6XH) who will investigate.

## Parking and Traffic Enforcement Service Frequently Asked Questions

### Higher level penalty charge parking contraventions - On street

<b>Contravention Code</b>	<b>Description</b>	<b>Explanation</b>
<b>01</b>	Parked in a restricted street during prescribed hours	Parked on a yellow line or in a street where there is a temporary waiting restriction.
<b>02</b>	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force	Parked where there is a yellow line and yellow markings on the kerb.
<b>12</b>	Parked in a residents' or shared use parking place without clearly displaying either a permit or voucher or pay and display ticket issued for that place	Where no resident or visitor permit or pay & display ticket valid for that parking place is displayed. Or where a resident or visitor permit or pay & display ticket that would have been valid for that parking place is displayed, but is expired by more than 7 days (resident permit), more than one day (visitor permit), or more than 24 hours (pay & display ticket).
<b>16</b>	Parked in a permit space without displaying a valid permit	The appropriate permit for that space must be clearly displayed on the windscreen.
<b>20</b>	Parked in a loading gap marked by a yellow line	This is a yellow line in between two parking spaces.
<b>21</b>	Parked in a suspended bay/space or part of bay/space	A suspension is marked by a yellow triangular sign, which gives details of the date/time and area suspended.
<b>23</b>	Parked in a parking place or area not designated for that class of vehicle	Only certain vehicles may park in some places.
<b>25</b>	Parked in a loading place during restricted hours without	Loading places are for loading and unloading only.

## Parking and Traffic Enforcement Service Frequently Asked Questions

	loading.	
<b>26</b>	Vehicle parked more than 50 cm from the edge of the carriageway and not within a designated parking place	You may not 'double park'. This applies even if there is no other vehicle present.
<b>27</b>	Parked adjacent to a dropped footway	Parked in front of a dropped kerb at a junction or driveway access when other restrictions do not apply.
<b>40</b>	Parked in a designated disabled person's parking place without clearly displaying a valid disabled person's badge.	Only valid blue badge holders may park in a disabled person's space.
<b>45</b>	Parked on a taxi rank	Only a taxi may park on a taxi rank. Other vehicles may not park; even to pick up a passenger.
<b>47</b>	Stopped on a restricted bus stop/stand	You may not stop at a bus stop or stand.
<b>48</b>	Stopped in a restricted area outside a school	This is shown by yellow zig-zag markings. You may not stop there for any reason.
<b>55</b>	A commercial vehicle parked in a restricted street in contravention of the Overnight Waiting Ban	No commercial vehicle over 5 tonnes in weight may park overnight in London streets.
<b>61</b>	A heavy commercial vehicle wholly or partly parked on a footway, verge or land between two carriageways	You may not park with any part of an HGV on the pavement.
<b>62</b>	Parked with one or more wheels on any part of an urban road other than a carriageway (footway parking)	You may not park with any part of your car on the pavement.

## Parking and Traffic Enforcement Service Frequently Asked Questions

<b>99</b>	Stopped on a pedestrian crossing and/or crossing area marked by zig-zags	You must not stop on a pedestrian crossing or in the white zig-zag area.
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### Higher level penalty charge parking contraventions – Car Parks

<b>91</b>	Parked in a car park or area not designated for that class of vehicle	Only certain vehicles may park in the car park.
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### Lower level penalty charge parking contraventions - On street

<b>05</b>	Parked after the expiry of paid for time	You must move your car before the pay and display ticket expires.
<b>06</b>	Parked without clearly displaying a valid pay & display ticket	The pay and display ticket must be clearly displayed on the windscreen
<b>07</b>	Parked with payment made to extend the stay beyond initial time	You may not pay extra money into a pay and display machine to extend the time you have already purchased past the maximum time allowed at that parking place.
<b>19</b>	Parked in a residents' or shared use parking place displaying an invalid permit, an invalid voucher or an invalid pay & display ticket	Parked in a resident or shared use bay displaying an invalid permit or ticket.
<b>22</b>	Re-parked in the same parking place within one hour of leaving	You must not return to the same parking place within a specified period of leaving it.
<b>24</b>	Not parked correctly within the markings of the bay or space	All the wheels must be within the parking space.
<b>30</b>	Parked for longer than permitted	This applies in a free parking space with a restriction on the length of stay.

### Lower level penalty charge parking contraventions – Car Parks

<b>82</b>	Parked after the expiry of paid for time	You must move your car before the pay and display ticket expires.
<b>83</b>	Parked in a car park without clearly displaying a valid pay & display ticket	The pay and display ticket must be clearly displayed in the windscreen.

## Parking and Traffic Enforcement Service Frequently Asked Questions

### Moving Traffic/Bus Lane contraventions

<b>31</b>	Entering and stopping in a box junction when prohibited	Do not enter the box junction unless your exit is clear or you are turning right.
<b>32</b>	Failing to drive in the direction shown by the arrow on a blue sign	Vehicular traffic must proceed in the direction indicated by the arrow
<b>34</b>	Being in a bus lane	You may not park or drive in a bus lane.
<b>37</b>	Failing to comply with a give way to oncoming vehicles sign	Priority must be given to vehicles from the opposite direction.
<b>50</b>	Failing to comply with a sign indicating a prohibited turn	Vehicles may not turn in the direction indicated on the sign.
<b>51</b>	Failing to comply with a no entry sign	There is no entry for vehicular traffic.
<b>52</b>	Failing to comply with a sign indicating a prohibition on certain types of vehicle	The vehicle/s indicated on the sign are prohibited