



Customer Satisfaction Survey Professional Consultant Services

Please fill in this form by marking an X on the box that corresponds to the level of performance you think is most appropriate to each question

	Excellent	Good	Satisfactory	Unsatisfactory	Poor	Not applicable
[d] Were you adequately consulted about any major changes and cost implications?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
[e] Did the scheme officer respond promptly to your queries and concerns?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
[f] Were you satisfied with the level of service?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

4.0 Design Services Overall Performance

[a] How would you rate Design Services overall performance in the execution of the service?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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5.0 Comments

Name Position

Organisation/Premise

Signature Date