1. Introductions and Apologies
Sheila Roberts (SRO) welcomed the group, introductions made and the meeting opened.

2. Minutes from the last meeting held on 9th January 2018 @ 11am at the London Stadium, E20 - Press Conference Room

<table>
<thead>
<tr>
<th>Ref</th>
<th>Ongoing Actions from Previous minutes</th>
<th>Owner</th>
<th>Due Date</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Minutes from the bespoke Egress Meeting on 7th December</strong> – not finalised yet. LBN to circulate them.</td>
<td>LBN</td>
<td></td>
<td>Outstanding</td>
</tr>
<tr>
<td></td>
<td>Action for London buses – LBN to chase up separately.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Minutes from meeting on 1st November 2017</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Accuracy:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Action 6 Table top for Egress – should be LS185 with assistance from Tony Tolley. Table Top for the Stadium should be an action for LS185 only (not Tony Tolley)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Actions</td>
<td>PTudor</td>
<td></td>
<td>Open</td>
</tr>
<tr>
<td></td>
<td>Street naming - foot bridges</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Is a work in progress</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Briefing note and guide
not finalised as final Egress plan hasn’t been agreed as of yet. | JN | Open
--- | --- | ---

### Issue re dispersal
To be part of Table Top exercise tomorrow 10th January 2018. | WF | Open
--- | --- | ---

### Initial date for stitch to be opened
has been circulated by Gilbert |  |  |
--- | --- | ---

### Platform 13 Trial update
Papers were shared. | Complete | Open
--- | --- | ---

### Still the aspiration to trial it, by the end of the season | Complete | Open
--- | --- | ---

### SR to be invited to a fan forum
BI finalising dates on the forum. | BI | Open
--- | --- | ---

### Stewards reporting crimes and getting statements in soon after an incident
Ongoing, can be removed as an action. |  |  |
--- | --- | ---

### M7 site for Westfield
Correction on minutes. Should read Cherry Park will not be starting until April. |  |  |
--- | --- | ---

### First Aid prevision for egress
St John Ambulance in negotiations with LS185. In the process of revising the plan. | SJA/LS185 | ASAP | Open
--- | --- | --- | ---

### World athletics debrief minutes.
SR sent reminder to Gemma from LS185 and she will send them to SR | Gemma | ASAP | Open
--- | --- | --- | ---

### 23rd December 2017
One incident of note. To discuss later in the meeting. |  |  |
--- | --- | ---

### Trial of the new egress plan
We’re here today to discuss when that’ll start | LS185 | Open
--- | --- | ---

### Table top – tomorrow, 10th January. Table top for Stadium 22nd February. Provisional date has been sent out.
Typo. The table top ‘must’ focus around. Not ‘much’. |  |  |
--- | --- | ---

### AGENDA ITEMS

#### 3. North South Highway – Lifetime is June 2019

Members discussed and debated in depth concerns regarding the impact the north south highway will have on egress routes for all events at the London Stadium. Changes involved would be the moving of the stitch which will be renamed H14 Passage, changes to the northern ticket hall and losing the northern walking route. It was noted that this route is heavily used on egress to avoid the queues, LLDC suggested signage be put up on the hoarding to make it easier.

West Ham and LS185 shared their views relating to the need to ensure fans are given advanced notice of any route changes and to be very precise and detailed to avoid confusion on arrival.

SR suggested that there be a strategic group for all communications related issues, going forward. | WHU |  |
--- | --- | ---

4. Events update – Strategic Actions and Learnings – LS185

David Sadler recapped

9th December 2017 WHU V Chelsea
45,500 attendants with one fan sent to hospital. No arrests noted, however there was a heavy anti drugs operation in place which worked well. The SGSA acknowledged that the anti drugs operation was an extremely possible step as there is drug misuse now in stadiums.

The Anti touting operation, with West Ham, is underway and has severely disrupted the touting operation.

13th Dec WHU V Arsenal
42,300 in attendance. 6 medical, 12 ejections and 2 arrests. The 2 arrested have both been charged and also banned from the club. It was noted that all ejections are automatically suspended until meetings are had with West Ham Football Club.

A breach on bridge 5 where West Ham fans started fighting amongst themselves was contained within 60 seconds. CCTV footage is being reviewed.

The match saw the first appearance of Mr Harris Ahmed, a YouTuber, (who records himself doing daredevil stunts such as jumping from train to train). There was a full stadium search for him after but he was not located.

23rd Dec WHU V Newcastle
46, 344 in attendance, 6 ejections and 2 arrests for possession of a controlled substance.

An unidentified foreign white van appeared inside the road closures. WHU worked well with the police team and WF tracked them through the centre on their cameras. Bridges were clear 5 minutes before kick off.

2nd Jan 2018 WHU V West Brom
39,365 in attendance. 7 ejections, 8 medical, 1 serious on the stitch (a cardiac arrest). Medical colleagues dealt with it very well and the egress team were praised by medical staff. Patient is recovering well in hospital.

Harris Ahmed (Youtuber) came to this game, he was located and caught quickly. He got a job with Delaware North, working in the stadium, however he had posted that he was at the stadium with a wrist band and not working. LS185 are confident that Delaware carry out all the necessary relevant checks for new employees and Mr Ahmed’s references did check out. He has now been banned by Delaware North from working for any of their contractors. Police were informed and he was issued a verbal banning order which will be followed up with a written letter to him.

SGSA remarked on the amount of ejections at the Chelsea game. It was explained that they were mainly adults using child tickets and between the club and LS185 they now have teams at every turnstile dealing with concession abuse. LS185 and WHU were congratulated on this.

Ticket touting operation
WHU took advice from the police and deployed a covert team, this was a joint effort between the police, WHU, LS185 and Licensing officers from LBN. This operation has been in place for the last 6 games.

WHU will continue to gather as much evidence, as well as seizing tickets and issuing bans, will share the report with the police and LS185. WHU have implemented a much stricter procedure on people being able to buy memberships and have so far confiscated over £5,000 worth of tickets.

Collecting for Charities
West ham confirmed that they have three nominated Charities at the club; Richard House Trust, Bobby Moore fund and a children’s hospice. Any new Charity enquiries are advised to speak to LS185.
### The Luton Van incident on 23rd December 17

The MPS explained that there was a van parked by John Lewis which was a vehicle of interest. It was suggested that a top exercise be arranged in case such an incident happens again. Westfield informed stakeholders that they have had suspicious vehicles before and use dogs over the vehicles. It was agreed that a top needs to be set up involving all partners and will cover communication and understanding each others decision making processes. LBN will refer this to the Borough Resilience Forum.

LBN added that it’s important that the vehicle is made to leave once the owner is tracked down. An out of hours vehicles tow away solution needs to be found.

<table>
<thead>
<tr>
<th>LBN</th>
</tr>
</thead>
</table>

### 5. Trial of New Egress Plan and Application of Contingencies

After the last SAG a working group was put together involving LBN (JN), LLDC (TT), LS185 (PH), LU (GA) and WF (AH), documentation was edited now in draft form and sealed for approval.

Following in-depth discussions it was agreed an uplift of 40 staff (one manager, 20 SIA Security, 4 supervisors and 15 stewards) to secure barrier lines in front of the NTH. Members were directed to look at the document showing the current egress and ingress routes and discussed further what was intended. Stakeholders need to work with TFL to ensure they are not putting the NTH under pressure. The stop and hold outside is critical to make sure it’s acceptable to NTH. WF staff will maintain safety at bottom of F21 steps. The three managers need to work together.

**Dispersal**

Members reviewed the photos presented showing how people would be dispersed and discussed the impact of a hard stop on WF Avenue, Forever 21 steps and business as usual for WF shoppers using F21 and other entrances and exits. Different plans and ideas were presented depended on whether it would be a WF or Stadium evacuation and it was agreed that an extra 6 SIA and a supervisor would be required. There is still work to be done and a much bigger document detailing every contingency went out on Friday 5th January which is still pending comments.

Westfield confirmed that they felt more confident with the egress and dispersal plan and would like it road tested at the desk top.

LU stated that although it would be a slighter longer egress they were happy with the proposed plan.

LLDC and E20 concurred.

MPS have no issues but will ensure the police commander is made aware.

LS185 informed members that they worked closely with WF to put together the plan. It was also acknowledged that there may be small tweaks after the trial and a number of changes still need to be made in due course.

LBN inquired, if subject to the table top and the trial, if any of the stakeholders had any further concerns with the plan as it stands? No further comments were raised. This will be going ahead on 20th Jan starting with communications plan.

**Stitch**

Is opening on 22nd January and will be in place for the first football match on Tuesday 30th January. The group reviewed the plan and agreed that the Pagodas along the stitch may need protecting. Single skinned barriers and stewards in situ at glass house gardens.

The stop and holds currently at either end can be reviewed going forward when its fully opened in March. It was stated that more stewards will be required.

LBN (SRO) confirmed that this is all subject to review, as crowd movement habits reform it will not need as intensive management as it will initially.
6. **Table top for Egress**
   This will take place on Wednesday 10th January 2018.

7. **Table top for stadium**
   Planned for Thursday 22nd February, provisional invites have been sent out.

8. **Banning Orders Update**
   Covered under Events Update.

9. **Upcoming Home Matches**

   **Tues 16th Jan WHU V Shrewsbury Town**
   BI confirmed that tickets are on sale today. Shrewsbury we were waiting for as there’s the 15% allocation. Probably 1,100. We’ve agreed they’ll have a max of 3,000. We’ll put a strict policy on how they sell seats. Thinking 1,100 but won’t be more than 3,000. May just be the bottom stand. Children for £1 and adults £10. Predict low numbers anyway.

   MPS confirmed that it’s a Category B fixture. No specific intelligence. Just because of behaviour on at the match on Sunday.

   There will be Transport issues. Will have problem getting home unless they get the coach. BI added that he does not think we should test something new on a night game in the dark.

   **Sat 20th January WHU V Bournemouth**
   There’s a netball match at same time in Copperbox

   **Tue 30th January WHU V Crystal Palace**
   Cat A match – Crystal palace have asked if they can bring some visiting stewards. They have a couple of palace fan groups that could be problematic. BI said they won’t be bringing any instruments or flares in.

   **Sat 10th Feb WHU V Watford**
   Cat A. At the early stages of last season we had it as a problematic game. But we do not now expect it to be. Boxing match in the Copperbox of 5,000 at same time. BI asked that we check who will be fighting.

   **Sat 10th March WHU V Burnley**
   Cat A game.

10. **Revised Terms of Reference**

    They’ve been around a few times. Only two comments back to so far. Terms of reference agreed by group. Closed

A.O.B

**James Egan, Head of operations LS185 discussed the Saracens Rugby Match**

Anna has been leading on the initial planning with them. We received a running order from them just before this meeting so did not have time to have it ready to bring today, but the main point is to highlight that although it’s a rugby event there are a lot of things going on that wouldn’t be with a football match. Dance groups, choirs, senior group singing from seats, children. Saracens have spoken with the school about using some of their ground. It’s a whole day of activity. They’re in on the Thursday do the set up and Friday there will be further production set up. On the day Bridges will be open from 6am. Rehearsing from 9am. Look to open bridges fully at 12am. 2 and half hour turnstiles. 2 hours of pre match entertainment. The Match kicks off at 3pm. Looking to stay open 3 hours after the event. It will be free seating, tickets not seat numbered.
SR clarified that it should be 57,000 not 60,000. Agreed mistake in the document.

**Roadworks on Celebration Avenue.**
James confirmed that there may need to do roadworks on Celebration Avenue. Wanted to start the work on the weekend of 10th February but that will not happen, so they're now looking at starting from 10th March. Roadworks to be done outside of NTH as well.

**Next SAG - planned for 6th February.**

**Other Stadium Table Top 22nd Feb**