

## **Newham Resident Ticket Draw**

### **Terms and Conditions**

#### **1 Who is running the Ticket Draw**

This Ticket Draw is run by the London Borough of Newham of Town Hall, Barking Road, East Ham, London, E6 2RP (**LBN**).

#### **2 How the Ticket Draw works**

2.1 Each person who meets the Eligibility Criteria (an **Applicant**) must register their interest for in order to receive ballot notifications for prize draws. The prizes will be tickets to events at the London Stadium, Queen Elizabeth Olympic Park, London, E20 2ST.

2.2 At the time of registration each Applicant must indicate which categories of events (for example [football, athletics and/or concerts]) they wish to receive ballot notifications for.

2.3 Each ballot will take place as follows (being a **Ticket Draw**):

2.3.1 Applicants will be notified by e-mail that a ballot is due to take place, indicating the closing date and time for such ballot;

2.3.2 if they wish to enter, an Applicant must submit their details to the ballot by submitting an online form;

2.3.3 after the closing date and time a winner will be chosen by random draw;

2.3.4 each prize will include tickets to the relevant event, one to be used by the Applicant;

2.3.5 the winners will be notified by email or phone (using the detail provided upon registration) within 48 hours of the closing date of the competition;

2.3.6 the winners' notification will include details of how and when to collect the tickets or whether the tickets will be sent by post to your registered address.

2.4 By registering your details with us Applicants are deemed to have accepted and agreed to be bound by these terms and conditions. LBN may refuse entry or refuse to award tickets to any person who is in breach of these terms and conditions.

2.5 Entries in to the ballot which are not received by the closing date and time for each ballot will not be included.

2.6 If the winner does not claim the tickets by attending the collection location or does not respond within 24 hours of being notified, LBN will withdraw the offer of tickets and re-allocate the tickets without further notice.

2.7 If an applicant cannot attend, they should email [ticket.offer@newham.gov.uk](mailto:ticket.offer@newham.gov.uk) so their ticket(s) can be re-allocated. This will not give the winner an automatic right to tickets for a different time or date, nor to entry in to any future ballot.

2.8 LBN accepts no responsibility for entries in to the ballot which are not accepted (whether at all or before the closing date and time) due a technical failure, fault or interruption, loss of connectivity or server failure.

2.9 You are entering a ballot. Tickets are not guaranteed.

2.10 Results of the ballot are final and not open to dispute. No correspondence will be entered into in this regard.

### 3 **Eligibility Criteria**

3.1 In order to be eligible for the Ticket Draw, an Applicant must comply with the following eligibility criteria (the **Eligibility Criteria**). Each Applicant:

3.1.1 must be a current resident of the London Borough of Newham (both at the time of entry and the time of using the tickets);

3.1.2 must be over 18 years old; and

3.1.3 in the case of a Ticket Draw to win tickets to a professional football match, must not be the subject of a current Banning Order under the Football Spectators Act 1989 (as amended) or has been convicted of ticket touting offences under the Criminal Justice and Public Order 1994 (as amended).

3.2 By registering your details for the Ticket Draw, you are confirming that you are eligible to enter the Ticket Draw. LBN may require you to provide evidence that you meet the eligibility criteria.

3.3 Proof of home address and photographic ID must be shown on collection of the tickets. One of the following is accepted as proof of address; a council tax bill, household bill or bank statement each of which must be dated within the last 3 months. One of the following is accepted as photographic ID; photo driver's licence or passport.

3.4 The Ticket Draw is open to Newham Council employees who meet the Eligibility Criteria.

3.5 Only one entry per household per ballot is permitted.

3.6 The information which you submit will be cross-checked against existing data held by LBN and also data provided by third parties in order to verify that you meet the Eligibility Criteria. The data provided will also be checked to ensure applicants are not the subject of a current Banning Order under the Football Spectators Act 1989 (as amended) or has been convicted of ticket touting offences under the Criminal Justice and Public Order 1994 (as amended).

3.7 For a period of one calendar month following the closing date for any ballot, an Applicant may send a stamped addressed envelope to 1000 Dockside Road, London, E16 2QU requesting details of the ballot, including whether such Applicant met the Eligibility Criteria.

### 4 **Ticket/prize conditions**

4.1 The prize tickets for the winner are free, non-exchangeable, non-transferable and no cash alternative will be offered.

- 4.2 The prize tickets are supplied to LBN by third parties. LBN reserves the right to substitute the tickets advertised in a particular ballot with an alternative of similar value if LBN can no longer supply the advertised tickets due to circumstances beyond its reasonable control.
- 4.3 By accepting prize tickets, the winner agrees to be bound by the relevant third party ticket terms and conditions. [This includes, in the case of tickets for West Ham United FC tickets, the West Ham United FC Ground Regulations, which can be found on its website.]
- 4.4 In the case of West Ham United FC tickets, the tickets are located in the parts of the stadium reserved for supporters of West Ham United FC.
- 4.5 The winner is responsible for covering the cost of their own subsistence including spending money and travel costs.

## 5 **Your Data**

- 5.1 All data captured will be used in accordance with [Newham Council Data Protection Statement](#).
- 5.2 As referred to above, the data you provide to LBN upon registration will be used to confirm you meet the Eligibility Criteria by checking such data against that which is already held by LBN and data about you which is held by third parties.
- 5.3 The data you provide will be kept by LBN and not passed onto any third parties.
- 5.4 The data you provide will be processed on our behalf by MailChimp.
- 5.5 By entering any Ticket Draw and win, you consent to your name being provided to third parties for auditing purposes.

## 6 **General terms**

- 6.1 LBN reserves the right to amend or withdraw this offer at any time, including where it suspects fraudulent behaviour.
- 6.2 These terms and conditions will be governed by English law and Applicants submit to the exclusive jurisdiction of the English courts.