We want more organisations to formally sign up to the Newham Compact by discussing it with their Board of Directors, management committees and trustees and by appointing their own compact champions.

When organisations sign up to the Newham Compact, they can utilise a valuable resource that will provide the organisation with guidance and assistance. Listed below are just a few examples of how and when the Newham Compact could be used.

SITUATION ONE
Statutory sector staff would like to engage the local community effectively in developing a range of health services from one location.

How the Newham Compact can help
The statutory sector staff can utilise the Newham Compact’s consultation code of practice, a voluntary sector umbrella partner who can help.

SITUATION TWO
A chief executive consistently receives her grant cheque late.

How the Newham Compact can help
The chief executive is able to enhance her request for speedy payment by referring her funding provider to the Newham Compact’s funding and procurement code of practice.

SITUATION THREE
Statutory sector staff would like to engage the local community effectively in developing a range of health services from one location.

How the Newham Compact can help
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Why should your organisation sign up?
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Sarah Ruiz
Newham Voluntary Sector Consortium
Burford Business Centre
11 Burford Road
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Email: sarah@nvsc.org.uk
Telephone: 020 8519 9500

Further information about the Newham Compact, including a comprehensive brochure, can be obtained online at www.newham.gov.uk

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CCDB/06/12

Improving relationships, decision making, services and outcomes.

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What is the Newham Compact?
The Newham Compact is a written agreement between four of Newham's key statutory sector organisations and Newham’s voluntary, community and faith sectors (VCFS). The agreement sets out how we can improve the way we work together to provide services and opportunities that better meet the needs and aspirations of Newham residents.

The statutory sector organisations that have signed up to the Newham Compact are:
- Newham Council
- Newham Primary Care Trust
- Newham University Hospital Trust
- Metropolitan Police Service, Newham

After extensive consultation, the Newham Compact was agreed on behalf of the VCFS by:
- Newham Volunteer Network Centre
- Newham Voluntary Sector Consortium
- Newham African Caribbean Resource Centre
- The Renewal Programme
- Newham University Hospital Trust
- Newham Primary Care Trust
- Newham Voluntary Sector Consortium
- Newham Volunteer Network Centre

The agreement begins with the Newham Compact vision, a clear statement of the mutual benefit and added value of working together. This is followed by a set of principles to guide and improve the way we work together, including how we will resolve any conflicts.

The agreement contains a range of practical commitments, known as codes of practice, that provide detailed guidance on how we can work together in the areas of funding and procurement, consultation, community groups, volunteering and communication. The agreement concludes with a plan of action to take forward the implementation of the Newham Compact.

The compact is based on best practice across the country as well as local consultation and follows on from the 1998 agreement to a compact that will enable the voluntary, community and faith sectors in Newham, many of whom receive little or no funding nationally, to develop more effective partnerships.

What does the Newham Compact say?

**Shared vision**
The Newham Compact begins with our shared vision: "To measurably strengthen partnership working between the statutory, voluntary, community and faith sectors in Newham, through an agreement that promotes mutual respect, trust and benefit, facilitates collective decision making and responsibility and which endorses transparency and accountability, resulting in improved services and outcomes for local people and supporting the achievement of the 2010 vision."

**Shared principles**
Our vision statement is followed by a set of shared principles that summarise how we will work together. These principles emphasise how we will respect and value each other's differing but complementary roles in providing services and how we are jointly committed to a relationship of openness, honesty, accountability, equality and continuous improvement.

**Codes of practice**
The codes of practice provide practical guidance on how we are to work together. They contain clear commitments from both the statutory organisations and VCFS that will enable the Newham Compact to be an agreement that truly delivers improvement.

The codes of practice are expected to be 'living' documents, which means that they can be continuously improved and new ones developed as necessary. The Newham Compact currently includes seven codes of practice and a summary of each is set out below:

**Consultation**
Guidance on how statutory organisations will effectively consult with the VCFS organisations on key policies, strategies and service developments and how the VCFS will effectively engage the communities that they represent in forming their responses.

**Funding and procurement**
Basic standards aiming to ensure that funding and contracting processes are fair and consistent, thereby helping local organisations to effectively apply for or tender to deliver high-quality services that have realistic budgets. The code of practice also seeks to establish monitoring arrangements that are linked to the amount of grant or contract value and recognises the need for VCFS to set up robust systems that will ensure that public money is spent wisely.

**Community groups**
Specifically recognises the diversity of organisations that deliver services in Newham, many of whom receive little or no funding to provide services to distinct communities. This code of practice also seeks to ensure that community groups, including faith groups, are able to inform and influence decisions making and have access to funding and services. The code emphasises the role of umbrella voluntary organisations in supporting new, small and emerging community groups.

**Volunteering**
Highlights the importance of volunteering to society and the individual by setting out the roles and responsibilities of all Newham Compact partners in developing robust and clear volunteer policies and procedures. The code also seeks to ensure the effective engagement of volunteers in decision making.

**Governance**
Sets out how we will seek to ensure that we can develop effective leadership for all statutory and VCFS organisations and for the compact itself based on best practice developed nationally.

How will it work in practice?
The final part of the Newham Compact document sets out how we will ensure that the agreement truly shapes the way in which we work together.

This includes:
- Establishing a compact implementation group to drive forward and monitor the delivery of the Newham Compact.
- Agreeing to an annual action plan with measurable commitments.
- Holding an annual public meeting to assist in the evaluation, review and development of the Newham Compact, its codes of practice and its annual action plan.
- Appointing a compact champions in organisations in the statutory and VCFS to provide support and guidance on implementation of the compact.
- Agreeing a staged process to resolve and learn from disagreements.
- Building support for the Newham Compact by encouraging other organisations within the statutory organisations and VCFS to formally sign up to the agreement.
What is the Newham Compact?
The Newham Compact is a written agreement between four of Newham’s key statutory sector organisations and Newham’s voluntary, community and faith sectors (VCFS). The agreement sets out how we can improve the way we work together, including how we will resolve any conflicts.

The agreement contains a range of practical commitments, known as codes of practice, that provide detailed guidance on how we can work together in the areas of funding and procurement, consultation, community groups, volunteering and communication. The agreement concludes with a plan of action to take forward the implementation of the Newham Compact.

The compact is based on best practice from across the country as well as local consultation and follows on from the 1998 agreement to a National Compact. The Newham Compact begins with our shared vision: “We will work together to ensure that the agreement truly shapes the way in which we work together. We will respect and value each other’s differing but complementary roles in providing services and have access to funding and services. The code of practice also seeks to ensure that community groups, including faith groups, are linked to the amount of grant or contract value and recognises the need for VCFS to set up robust systems that will ensure that public money is spent wisely.

Community groups specifically recognises the diversity of organisations that deliver services in Newham, many of whom receive little or no funding to support their work. This code of practice also seeks to ensure that community groups, including faith groups, are able to inform and influence decisions making and have access to funding and services. The code emphasises the role of umbrella voluntary organisations in supporting new, small and emerging community groups.

Volunteering: highlights the importance of volunteering to society and the individual by committing all Newham Compact partners to developing policies and procedures. The code also seeks to ensure the effective engagement of volunteers in decision making.

The Newham Compact begins with our shared vision: “To measurably strengthen partnership working between the statutory, voluntary, community and faith sectors in Newham, through an agreement that promotes mutual respect, trust and benefit, facilitates collective decision making and responsibility and which endorses transparency and accountability, resulting in improved services and outcomes for local people and supporting the achievement of the 2010 vision.”

What does the Newham Compact say?

**Codes of practice**

The codes of practice provide practical guidance on how we are to work together. They contain clear commitments by both the statutory organisations and VCFS that will enable the Newham Compact to be an agreement that truly delivers improvement. The codes of practice are expected to be ‘living’ documents, which means that they can be continuously improved and new ones developed as necessary. The Newham Compact currently includes seven codes of practice and a summary of each is set out below.

- **Consultation:** guidance on how statutory organisations will effectively consult with the VCFS organisations on key policies, strategies and service developments and how the VCFS will effectively engage the communities that they represent in forming their responses.
- **Funding and procurement:** basic standards aiming to ensure that funding and contracting processes are fair and consistent, thereby helping local organisations to effectively apply for and tender to deliver high-quality services that have realistic budgets. This code of practice also seeks to establish monitoring arrangements that are linked to the amount of grant or contract value and recognises the need for VCFS to set up robust systems that will ensure that public money is spent wisely.
- **Volunteering:** seeks to ensure regular, consistent and open two-way communication that positively reflects the shared principles of the compact and encourages and builds mutual respect and trust between all partners.
- **Equalities and human rights:** commits compact signatories to working together as individuals and partners to tackle discrimination and disadvantage and to positively promote and celebrate the diversity of Newham.
- **Governance:** sets out how we will seek to ensure that we can develop effective leadership for all statutory and VCFS organisations and for the compact itself based on best practice developed nationally.

**How will it work in practice?**

The final part of the Newham Compact document sets out how we will ensure that the agreement truly shapes the way in which we work together. This includes:
- Establishing a compact implementation group to drive forward and monitor the delivery of the Newham Compact.
- Agreeing to an annual action plan with measurable commitments.
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- Agreeing a staged process to resolve and learn from disagreements.
- Building support for the Newham Compact by encouraging other organisations within the statutory organisations and VCFS to formally sign up to the agreement.

The Newham Compact currently includes seven codes of practice and a summary of each is set out below.

**Codes of practice**

1. **Consultation**

   - Guidance on how statutory organisations will effectively consult with the VCFS organisations on key policies, strategies and service developments and how the VCFS will effectively engage the communities that they represent in forming their responses.

2. **Funding and procurement**

   - Basic standards aiming to ensure that funding and contracting processes are fair and consistent, thereby helping local organisations to effectively apply for and tender to deliver high-quality services that have realistic budgets. This code of practice also seeks to establish monitoring arrangements that are linked to the amount of grant or contract value and recognises the need for VCFS to set up robust systems that will ensure that public money is spent wisely.

3. **Volunteering**

   - Seeks to ensure regular, consistent and open two-way communication that positively reflects the shared principles of the compact and encourages and builds mutual respect and trust between all partners.

4. **Equalities and human rights**

   - Commits compact signatories to working together as individuals and partners to tackle discrimination and disadvantage and to positively promote and celebrate the diversity of Newham.

5. **Governance**

   - Sets out how we will seek to ensure that we can develop effective leadership for all statutory and VCFS organisations and for the compact itself based on best practice developed nationally.

6. **How will it work in practice?**

   - The final part of the Newham Compact document sets out how we will ensure that the agreement truly shapes the way in which we work together.

7. **Conclusion**

   - Guidance on how statutory organisations will effectively consult with the VCFS organisations on key policies, strategies and service developments and how the VCFS will effectively engage the communities that they represent in forming their responses.

The codes of practice provide practical guidance on how we are to work together. They contain clear commitments by both the statutory organisations and VCFS that will enable the Newham Compact to be an agreement that truly delivers improvement. The codes of practice are expected to be ‘living’ documents, which means that they can be continuously improved and new ones developed as necessary. The Newham Compact currently includes seven codes of practice and a summary of each is set out below.

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The statutory sector organisations that have signed up to the Newham Compact are:

- Metropolitan Police Service, Newham
- Newham University Hospital Trust
- Newham Primary Care Trust
- Newham Voluntary Sector Consortium
- Newham African Caribbean Resource Centre
- The Renewal Programme
- National Compact.

The compact is based on best practice from the implementation of the Newham Compact. The Newham Compact was agreed on behalf of the VCFS by:

- Aston-Mansfield
- Newham Volunteer Network Centre
- Newham Volunteer Sector Consortium
- Newham Volunteer Network Centre

The agreement begins with the Newham Compact vision, a clear statement of the mutual benefit and added value of working together. This is followed by a set of principles to guide and improve the way we work together, including how we will resolve any conflicts.

The agreement contains a range of practical commitments, known as codes of practice, that provide detailed guidance on how we can work together in the areas of funding and procurement, consultation, community groups, volunteering and communication. The agreement concludes with a plan of action to take forward the implementation of the Newham Compact.

What does the Newham Compact say?

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Volunteering: highlights the importance of volunteering to society and the individual by committing all Newham Compact partners to developing robust and clear volunteer policies and procedures. The code also seeks to ensure the effective engagement of volunteers in decision making.

Communication: seeks to ensure regular, consistent and open two-way communication that positively reflects the shared principles of the compact and encourages and builds mutual respect and trust between all partners.

Equation and human rights: commits compact signatories to working together as individuals and partners to tackle discrimination and disadvantage and to positively promote and celebrate the diversity of Newham.

Governance: sets out how we will seek to ensure that we can develop effective leadership for all statutory and VCFS organisations and for the compact itself based on best practice developed nationally.

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- Appointing compact champions in organisations in the statutory and VCFS to uphold the compact’s principles and for the compact itself to be a ‘living’ code.

- Building support for the Newham Compact by encouraging other organisations within the statutory and VCFS to formally sign up to the agreement.
Why should your organisation sign up?
We want more organisations to formally sign up to the Newham Compact by discussing it with their Board of Directors, management committees and trustees and by appointing their own compact champions.

When organisations sign up to the Newham Compact, they can utilise a valuable resource that will provide the organisation with guidance and assistance. Listed below are just a few examples of how and when the Newham Compact could be used.

**SITUATION ONE**
Statutory sector staff would like to engage the local community effectively in developing a range of health services from one location. How the Newham Compact can help
The Newham Compact's consultation code of practice provides the statutory sector staff with the clear guidance they need and a voluntary sector umbrella partner who can help.

**SITUATION TWO**
A chief executive consistently receives her grant cheque late. How the Newham Compact can help
The chief executive is able to enhance her request for speedy payment by referring her funding provider to their commitments within the Newham Compact's funding and procurement code of practice.

**SITUATION THREE**
The trustees of one organisation want to constructively challenge a decision made by Newham Police but are concerned about the risk of losing funding for a crime diversion scheme. How the Newham Compact can help
The trustees are able to reassure themselves that they can challenge without risk because of the shared principles of the Newham Compact.

Further information about the Newham Compact, including a comprehensive brochure, can be obtained online at www.newham.gov.uk

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