

# Service Booklet

2026/27

OPPORTUNITY  
NEWHAM  
– GIVING  
EVERYONE THE  
OPPORTUNITY TO  
SUCCEED

PEOPLE POWERED  
NEWHAM –  
EMPOWERING  
PEOPLE TO  
SHAPE THEIR  
NEIGHBOURHOODS

GROWING  
NEWHAM –  
A THRIVING  
BOROUGH WE'RE  
PROUD TO CALL  
HOME



# Foster with Newham Council

Change a child's life



## Benefits include:

- Up to £866.53 per week
- 24-hour support
- 100% Council Tax discount

**Call:** 0808 175 3989

**Email:** [fosteringrecruitment@newham.gov.uk](mailto:fosteringrecruitment@newham.gov.uk)

**Visit:** [www.fosterwithyourcouncil.uk/newham](http://www.fosterwithyourcouncil.uk/newham)

Newham Council's Fostering Service is rated 'Outstanding' by Ofsted



## Let's recycle together

You can now recycle more in your weekly collection!

You can now recycle your empty cartons of juice or milk and empty aluminium tubes of tomato puree or cream in your orange-lidded recycling bin from April 2026.

A reminder to keep your recycling clean, dry and loose in your recycling bins and squash items as much as possible to save space.



For more on what you can recycle locally, visit [www.newham.gov.uk/recyclingwaste](http://www.newham.gov.uk/recyclingwaste)

### Food waste recycling collections are coming in 2026/27

We are introducing a new weekly food waste recycling collection. It's all part of a three-phased approach. 10% of Newham households started their food waste collection service in November 2025 and in the first two months recycled over 118 tonnes of food waste. The food waste was turned into renewable energy and fertiliser. By doing your part you will also help to



cut carbon emissions, save money and tackle the climate emergency.

The remaining phases will be delivered to street-level households and flats, including flats above shops by Spring 2027.

For more information, visit [www.newham.gov.uk/recyclingphases](http://www.newham.gov.uk/recyclingphases)

### Composting

Composting at home is easy, and will give you free, good-quality compost. An online training course is available on our website to get you started along with the offer of a subsidised home compost bin. If you live in a block of flats, are part of a community group or school and would like to compost together, we are also able to support you to start your own composting scheme.

For more information and the online training, visit [www.newham.gov.uk/compostingathome](http://www.newham.gov.uk/compostingathome)

## Let's tackle fly-tipping together

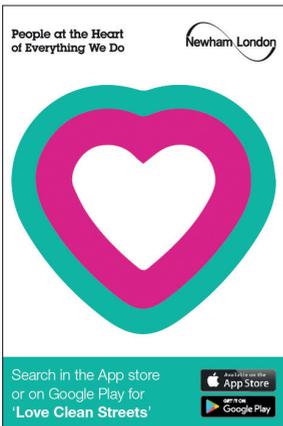
Fly-tipping is the illegal dumping of rubbish and makes our streets less attractive.

Dumping rubbish is a criminal offence and you can be issued a fine and/or be prosecuted. This includes putting rubbish next to a public litter bin, on the pavement, next to a tree or at the top of a street.

Help us to keep Newham clean and tidy by disposing of waste correctly.

### Report fly-tipping and fly-tippers

You can report fly-tipping online via our website or the Love Clean Streets app. You don't have to give your details, but if you use your My Newham account or the app, you will be able to track our progress.



You can also use the app to report a fly-tipper when you see someone dumping rubbish illegally. Provide as much information as possible to help us with our investigation.

**For more information, visit** [www.newham.gov.uk/flytippingreporting](http://www.newham.gov.uk/flytippingreporting)

### Bulky Waste Collections

Give your unwanted large household item a second life by donating or selling it, if it is still useable. If your item is at the end of its life, you can book a bulky waste collection with us for furniture, fridges, TVs and more. We will collect up to six items in any one booking.

As a responsible landlord, you can use the convenient landlords bulky waste service to clear your property between tenants.

**For more information or to make a booking, visit** [www.newham.gov.uk/bulkyhouseholdwastecollections](http://www.newham.gov.uk/bulkyhouseholdwastecollections)

### Reuse and Recycle Centre Jenkins Lane

The Reuse and Recycle Centre on Jenkins Lane, also known as The Tip, takes a range of materials for reuse and recycling. It is available for Newham residents to use for FREE. DIY waste will require you to make a booking before visiting.

**For more information, visit** [www.newham.gov.uk/jenkinslanecentre](http://www.newham.gov.uk/jenkinslanecentre)

## Other services

### Garden Waste Collection

There is now a garden waste subscription service along with a pay per use collection for your garden waste. Collections run from 1st March 2026 until 31st October 2026 and reopens for free Christmas Tree collections during the festive season each year.

**For more information, visit**

[www.newham.gov.uk/greengardenwaste](http://www.newham.gov.uk/greengardenwaste)



### Commercial Waste

If you are operating a business, you can request to have us provide your commercial waste and recycling services, including food waste. We can collect most waste your business produces and dispose of it safely and locally - diverting it away from landfill.

**For more information, visit**

[www.newham.gov.uk/commercialwasterecycling](http://www.newham.gov.uk/commercialwasterecycling)

### Free Bookable Clothing Collections from TR Aid

We have partnered with second-hand fashion charity, TR Aid, to offer residents a FREE and convenient way to donate clothing using TR Aid's home collection service.

In 2025, we managed to make over 1,500 collections which diverted 32.8 tonnes of clothing from being thrown away - the same weight as five African elephants!

**For more information and to book a collection, visit** [www.newham.gov.uk/traidhomecollections](http://www.newham.gov.uk/traidhomecollections)



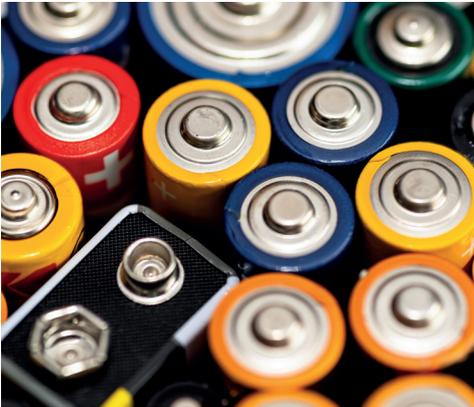
## Waste reduction

### Batteries

The batteries that are found in many electronic devices can become damaged and cause fires when not disposed of correctly. Never put batteries or any electricals in your household waste or recycling bins as it puts our crew's safety at risk. Only recycle them using a proper battery recycling service or Waste Electrical and Electronic Equipment (WEEE) collection bins.

All large battery retailers are obliged to take back used household batteries for recycling.

**For more information, visit:**  
[www.takecharge.org.uk](http://www.takecharge.org.uk)



### Community Litter Picking

Over 1,000 Newham residents volunteered at over 65 litter picking community events last year.

You can carry out a litter pick on your own, with your family, or join with people from your community.

**For more information on planning and booking your litter pick, visit**  
[www.newham.gov.uk/litterpicks](http://www.newham.gov.uk/litterpicks)



### Newham Real Nappy Scheme

Reusable nappies, also known as 'real nappies' are an excellent alternative to single-use disposable nappies with many benefits for parents, babies and our environment.

Newham offers a FREE reusable nappy trial pack to residents.

**For more information and to order your pack, visit** [www.eastlondonwaste.gov.uk/reusablenappies](http://www.eastlondonwaste.gov.uk/reusablenappies)

### Repair Cafés

Join us for our free Repair Cafés, where our experts will help you repair your broken household items including small electrical appliances, digital devices, clothing and bicycles.

**For more information, visit**  
[www.eastlondonwaste.gov.uk/Events/Events](http://www.eastlondonwaste.gov.uk/Events/Events)



# Save time and hassle when you

# pay your Council Tax by direct debit



Direct debit payments are quick and easy to set up and help you pay your bill over 12 months. Payments are protected by the Direct Debit Guarantee and you can choose to pay on the **1st, 8th, 15th, 22nd** or **28th** of each month.

**It's a simple, safe and speedy way to make a payment.**

To set up a direct debit now visit  
[www.newham.gov.uk/counciltax](http://www.newham.gov.uk/counciltax)



# Did you know you could get

# your next bill by email?

Fill in the form at [www.newham.gov.uk/ebilling](http://www.newham.gov.uk/ebilling). You'll need both your Council Tax account reference number and your Council Tax PIN number, both of which appear on your current bill.

## **It's quicker to receive your bill by email.**

You can also fill in forms to:

- tell us you're moving
- tell us about a change in your circumstances
- apply for a Council Tax reduction

If you need to show us any documents, you'll be able to upload these online too.

Visit [www.newham.gov.uk/counciltax](http://www.newham.gov.uk/counciltax) to find out more.

