Queens Market, Green Street

Background

This document outlines the scope and contents of the Council's Good Growth Fund bid submission to the Greater London Authority (GLA). It includes the main details of the bid relating to the project aims, the proposed project elements and the Good Growth Core outcomes and outputs that would be delivered if the Council was to receive capital grant funding totalling £2 million.

If grant funding is awarded to Queens Market, the Council and the GLA will be required to enter into a grant agreement. If the Council agrees to the terms of the agreement, then this will be subject to Cabinet approval. A report to Cabinet will be presented in May or June 2020 for consideration.

The outcome of the application process is expected in late March. The Council will make an announcement on its Green Street webpage following receipt of confirmation from the GLA.

Project Issues, Aims, Elements and Core Outcomes

This section outlines the key issues, the aims, the project elements and the core outcomes and outputs of the Good Growth Fund programme for Queens Market for each of the four principle themes relating to the bid. A fifth theme, Air Quality, was also included in the submission though the capital grant funding for this is from a separate GLA fund.

The workshops that were held in January 2020 with Green Street residents, traders, businesses and other interest groups helped to shape the final bid to the Good Growth Fund. See the separate report outlining the findings from this community engagement exercise.

The scope, projects and outcomes of the proposed programme is subject to the amount of capital grant funding received and discussions between the Council and the GLA in relation to the terms of any grant funding agreement. Further engagement with residents, traders, businesses and interest groups will take place during 2020 to further define the final scope and programme for each theme.

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Theme: Queens Market – to improve the look, feel and function of the market

Alongside this investment, the Council will be assessing the long- term opportunities for the site which will include a new covered market with improved trader facilities, additional housing, neighbourhood and health centres, affordable workspace and retail.

- 1) existing traders and retailers
- 2) new traders and retailers
- 3) local residents and the wider catchment of the market; and,
- 4) businesses on the high street

Issu	ies:	Aims	Proposed Project Elements	Outcome and Outputs
1.	There has been a lack of investment in the indoor market building over the last 15 years. The Council wants to increase the number of	 To improve the appearance and function of the existing market building and facilities To increase the level of footfall and spend to the 	Design development and implementation of the top three priority ideas/interventions identified through the engagement workshops with traders, businesses and the local community. See community engagement report.	Good Growth Core Measures: 1. Commercial space being created/improved 2. Increase in footfall 3. Increase in visitor satisfaction 4. New jobs being created and
	traders and footfall to the market and promote it as a destination to support the wider town centre.	market 3. To provide better infrastructure for the traders	2. Explore the opportunities around the development and implementation of 4th to 6th priority ideas that came out from the community workshops. See	existing jobs being safeguarded5. Number of people who participate in a project6. Sense of belonging to an area
3.	The local community has expressed a view that there is a lack of variety currently available.	4. To maintain the number of pitches and core purpose of the market5. To encourage the take up	community engagement report. 3. Work with the existing traders to understand the types of new capital infrastructure that would help support	Other Outputs: 1. Physical design that encourages
4.	The existing infrastructure does not support a	of vacant pitches	their business/trading and operation	people from different

diversification of the offer,	especially from those with	4. Develop and implement a management	backgrounds to meet and to
coupled with no usable	protected characteristics	and maintenance plan for the market to	interact
space for community	6. To create and provide a	help address and rectify some long	2. Products/projects/services
activities/events.	flexible community space	standing issues relating to the market	developed through co-design
	to be used for informal	building and its ancillary uses (i.e. car park)	3. Signage / gateway features
	activities on non-market	5. Explore the opportunities for a new	provided or improved (e.g. new
	days/hours of operation	flexible community space to be used on	way finding features)
		non-market day/hours of operation	4. Start-ups/SMEs/Artists
		6. Programming of community events and	benefitting from low cost space
		activities to support the market and drive	5. Perceptions of safety during night
		footfall and spend	and day
		7. Curation of a new market offer on either a	
		Monday or Wednesday with a focus	
		around supporting the creative industries.	
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Theme: Public Realm – improvement to the public spaces and public realm surrounding the market

- 1) existing & new traders and retailers
- 2) local residents & wider catchment
- 3) existing & new businesses
- 4) Creative Newham partners

Issues:	Aims	Proposed Project Elements	Outcome and Outputs
Under investment in the public realm and space surrounding the market	To improve the look, feel and function of the public space adjacent to the	Design development and implementation of the top three priority ideas/interventions identified through the	Good Growth Core Measures: 1. Number of people who participate in a project
2. Lack of large public spaces in the town centre	market 2. To provide more	engagement workshops with traders, businesses and the local community. See	 Increase in footfall Increase in visitor satisfaction
3. Public space not actively used by residents and attracts high level of antisocial behaviour	opportunities to encourage greater use of the public space by people of all ages (i.e. rest/relax	community engagement report.2. Explore the opportunities around the development and implementation of the 4th to 6th priority ideas that came out	4. The amount of public realm being created or improved5. Sense of belonging to an area
4. Ensuring the right balance and types of activation to	and play spaces) 3. To animate and make the	from the community workshops. See community engagement report.	Other Outputs:
protect amenity but encourage greater use of public space	public spaces more attractive through public art	3. To provide more points of interest for the spaces through cultural programming of the spaces and public art commissioning	 Physical design that encourages social interaction Products/projects/services
5. Severance and a lack of legibility connecting the public spaces and market	4. To improve the legibility and wayfinding to and from the market	4. Removal of existing on-street toilets and to be replaced with new facilities within the market	developed through co-design3. Shopfronts/ building frontages improved
6. Poor lighting and natural surveillance	5. To help to improve air quality and increase the		4. Number of cultural events taking place

amount of greening in the	5. Perceptions of safety during night
town centre	and day
6. To support the Council's	
ambition to increase the	
level of sustainable and	
active travel	

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Theme: Affordable Workspace - Utilising underused car parking space for truly affordable workspace for Newham residents and businesses

- 1) residents and businesses based in the borough
- 2) Creative Newham partners
- 3) Further and higher education organisations based in Newham
- 4) Creative Industries in London

Issues:	Aims	Proposed Project Elements	Outcome and Outputs
1. There is a lack of	1. To provide truly affordable	1. To secure a delivery partner to develop,	Good Growth Core Measures:
affordable workspace in	workspace provision which	implement and operate the workspace	1. Commercial space being
Newham and in particul	is currently lacking in	provision on behalf of the Council	created/improved
Green Street.	Green Street	2. To include the top three priority ideas for	2. New jobs being created and
2. There are a number of	2. To establish Green Street	the programming and use of the	existing jobs being safeguarded
Newham residents and	as an affordable	affordable workspace identified through	3. Number of people who
businesses that have	workspace hub for the	the engagement workshops with traders,	participate in a project
expressed concerns	creative industries	businesses and the local community into	4. Number of businesses receiving
regarding the affordabili	ty 3. To target and prioritise	the tender specification. See community	support
of workspace (especially	Newham based residents	engagement report.	5. Number of people progressing
co-working space) that is	and businesses working	3. The delivery partner that is contracted to	into work
accessible in the boroug	n. within the creative	develop, implement and operate the	6. Sense of belonging to an area
3. Owing to the increase in	industries, especially	affordable workspace provision should	
land values and	under-represented sectors	explore the feasibility of the 4th to 6th	Other Outputs:
developments that have	to support prosperity and	priority ideas that came out from the	
come forward, this	community wealth	community workshops. See community	1. Products/projects/services
contributes to market	building	engagement report.	developed through co-design
value increases which in	4. To link the workspace	4. Creation and provision of new meanwhile	
turn is pricing out	offer so it supports the	affordable workspace, using vacant retail	

creatives, especially small	market and community	spaces and underutilised first floor car	2. Creation/safeguarding of space
SME's or startup	arts space	park;	for shared community and
businesses.	5. To secure an experienced	5. Programme the use of the affordable	business activities
	workspace provider to	workspace with existing partners such as	3. Affordable workspace created or
	develop, implement and	Fashion District, Creative Newham and	safeguarded
	operate the new	Newham College and University of East	4. No. of partners working together
	workspace provision	London	to support delivery
	6. To use any income from		5. Start-ups/SMEs/Artists
	affordable workspace to		benefitting from low cost space
	support local community		6. Community infrastructure
	wealth building initiatives		created (by type)

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Theme: Creative Wellbeing Space - Utilising the vacant retail units underneath the Hamara Ghar to provide a creative and cultural space for the Green Street community

- 1) local residents and the wider catchment of the market
- 2) existing traders and retailers; and,
- 3) new traders and retailers

Issues:	Aims	Proposed Project Elements	Outcome and Outputs
1. Residents of Green Street East and West and Boleyn wards have the lowest levels of arts engagement measured by Audience Finder data	 To reduce the number of vacant retail units (4100 sq.ft.) and re-purpose these for creative and cultural use To provide more 	 To secure a delivery partner to develop, implement and operate the Creative Wellbeing provision on behalf of the Council To provide a café facility that is open to the public and which promotes healthy 	Good Growth Core Measures: Commercial space being created/improved 1. Number of vacant units being bought back into use 2. Increase in footfall
2. Overwhelming proportion of households fall within the 'Kaleidoscope Creativity' category meaning they are unlikely to engage with cultural activities outside their	opportunities for residents to access creative and cultural programmes 3. To promote social and community integration and a greater understanding of arts	diet choices 3. To include the top three priority ideas for the programming and use of the Creative Wellbeing Space identified through the engagement workshops with traders, businesses and the local community into the tender specification. See community	 Increase in visitor satisfaction Number of people who participate in a project The amount of public realm being created or improved Sense of belonging to an area
wards 3. Currently a lack of regular local and easy to access, free cultural activities. This is a key factor for	 4. To support the Council's wider programmes around youth, education and community wellbeing 5. To activate underutilised 	engagement report. 4. The delivery partner that is contracted to develop, implement and operate the Creative Wellbeing Space should explore the feasibility of 4th to 6th priority ideas	Other Outputs: 1. Products/projects/services developed through co-design
engaging this group and	public space in front of the	that came out from the community	

- improving their access to a broad range of arts, culture, health and wellbeing activities
- **4.** Improving access to wellbeing services
- **5.** The provision of more facilities and services to support social prescribing referrals
- **6.** Lack of flexible, modern and affordable community space within the town centre for community meetings and events.

- Hamara Ghar through the programming of the internal and external spaces (also see public realm theme)
- **6.** To act as a Green Street anchor to support the vitality and offer of the town centre to encourage more footfall
- 7. To support Newham artists from diverse backgrounds whom are centred on socially engaged practices

- workshops. See community engagement report.
- **5.** To fit out the facility to ensure that it's flexible enough to accommodate a range of different creative disciplines i.e. gallery, performance and rehearsal space etc.
- **6.** To provide artist studio and artist inresidence programmes which support socially engaged practices and space with a particular focus on well-being
- 2. Number of people from different backgrounds who participate in project
- **3.** Shopfronts/ building frontages improved
- **4.** Creation/safeguarding of space for shared community and business activities
- **5.** Perceptions of value of area change for family
- **6.** Affordable workspace created or safeguarded
- **7.** No. of partners working together to support delivery
- **8.** Start-ups/SMEs/Artists benefitting from low cost space
- **9.** Community infrastructure created (by type)
- 10. Personal wellbeing
- **11.** Number of cultural events taking place
- **12.** Number of people accessing cultural events in new settings

Queens Market, Green Street

Theme: Air Quality - possible projects that support improvements to air quality and complement the Good Growth Fund themes above

- 1) local residents and the wider catchment of the market
- 2) existing traders and retailers; and,
- 3) new traders and retailers

Issues:	Aims	Proposed Project Elements	Outcome and Outputs
Some of the worst air quality of any London borough, especially on	 To improve air quality in the town centre To support the conversion 	Undertake a feasibility study to understand the options for installing one rapid charging (75Kw) unit for commercial	Good Growth Core Measures: 1. Commercial space being created/improved
some of the strategic road network that boarders Green Street 2. NO2 concentrations are	to more sustainable forms of commercial and private transport by traders and shoppers	vehicles and taxis 2. To undertake a feasibility study to provide two rapid charging (55Kw) units for private vehicles located in the Queens Market car	2. Number of businesses receiving support3. Number of people that participate in a project
exceeding the national Air Quality Objectives on Green Street	3. To increase the amount of electric charging infrastructure in the town	park3. To undertake a feasibility study to better understand the demand for a business to	Other Outputs:
3. PM2.5 exceed the levels recommended by the World Health	centre 4. To provide a sustainable business to business	business electric vehicle delivery service providing goods from the market to businesses across Newham	 Products/projects/services developed through co-design Reduction in pollution emissions
Organisation 4. Poor public transport network connecting the borough north to south	delivery service to support the market and Green Street retailers in reducing the level of commercial	4. Design and implementation of the three projects listed above subject to feasibility and/or demand and available grant funding.	(NOX)3. Reduction in pollution exposure (NOX)4. Electric vehicle charging points
and its network of town centres	vehicles accessing the town centre	The Council will implement any of the three Project Elements listed above if the feasibility	installed

5. High percentage of high	report concludes they can be implemented as	5. Number of businesses engaged
street businesses with	per the specification requirements (namely	with on air quality
more than two parking	power capacity) and if there is demand for a	
permits	sustainable delivery service.	
6. Traffic congestion along		
Green Street during peak		
periods		