

# Improving Support for LGBTQ+ Residents in Newham

Sebastian Buser (he/they) - Project Facilitator (IMPACT)

- 12-month project with IMPACT and Newham Council
- Exploring how Adult Social Care can better support LGBTQ+ residents
- Working with residents and staff to understand real experiences
- Goal: improve care, visibility and inclusion for LGBTQ+ people in Newham



# Understanding Experiences Through Resident Stories

## I'm interested in hearing about:

- LGBTQ+ experiences of adult social care in Newham
- What works well and what could be improved
- Observations from family, friends or supporters of LGBTQ+ residents.

# How to get Involved

- Short 1-to-1 conversations to share your experiences
- Work together to create an anonymised output (e.g. a resident persona or short story)
- In person or online – whatever works best for you

## Who can get involved:

- LGBTQ+ residents in Newham
- Family, friends, or supporters of LGBTQ+ residents

**Contact:** Sebastian - [s.j.buser@bham.ac.uk](mailto:s.j.buser@bham.ac.uk)

