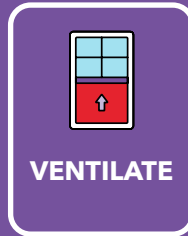
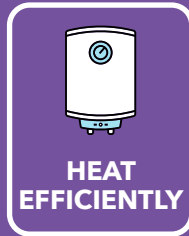
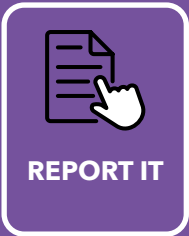


Do You Have Mould And Condensation In Your Home?

Steps you can take to stay damp and mould free



Does your home have water stains on the ceiling?

Are there black specks on the side of your windows and walls?

Cold homes increase the risk of damp.

Report damp and mould concerns as soon as possible so that action is taken.

Where to get help

- If you live in privately rented accommodation please talk to your landlord. If there is no response get in contact with: ENVPrivate.SectorHousing@newham.gov.uk to request a **FREE** home visit
- If you live in council housing, get **FREE** advice and support from Newham Council's Damp and Mould Taskforce: dampandmouldtaskforce@newham.gov.uk
- Keep your home free from mould and condensation this winter by getting advice and support, visit: www.newham.gov.uk/housing-homes-homelessness/damp-condensation-mould

Tips to help reduce damp, mould and condensation

REPORT IT

If you rent, it is your landlord's responsibility to provide a safe, healthy home and fix repairs that might be causing damp. Report any issues to your landlord and if there is no response, contact our housing team at: ENVPrivate.SectorHousing@newham.gov.uk



De-humidifiers' reduce humidity and condensation on cold surfaces, which means you can run the heating less and save money in the long-term.

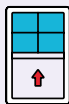
LOW MOISTURE

Always cook with pan lids on preventing steam from escaping – it'll be cheaper as you use less energy to cook.



HEAT EFFICIENTLY

On cold days keep the temperature to 18°C in bedrooms and 18-21°C in the living room, lowering the temperature at night and when you are out. If you rent and there are heaters that don't work or there's no thermostat or other controls then report it to your landlord. Contact the Council if there is no response.



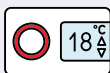
HANG WASHING OUTSIDE

During winter months dry clothes in the bathroom with door closed and window slightly open or extractor fan on.



VENTILATE

Use an extractor fan if possible. They only cost pennies to run every month and can make a big difference.



CLEAN

Wipe down mould growth using an approved mouldicide or fungicidal wash.



Mayor of London and Local Authority Schemes

Various grants are available for low income owners or those privately renting their home. They cover free heating, insulation and ventilation improvements.

Visit www.newham.gov.uk/energy for details of the range of grants available.