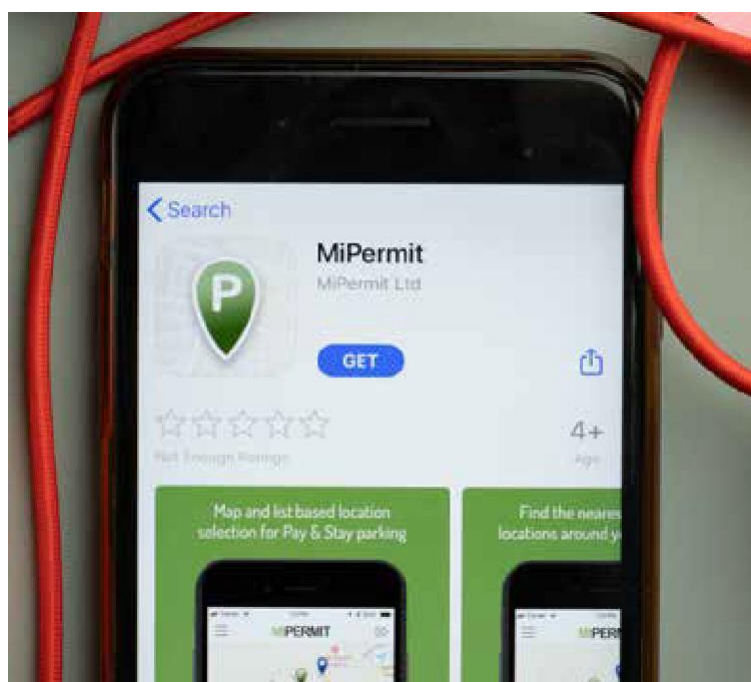


ANNUAL PARKING REPORT 2024/25



WE ARE NEWHAM.

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PARKING SERVICES

The primary aims of the parking service are to ensure safety, accessibility and efficiency of the road network as well as providing the residents, visitors and those who work within this borough, with a healthier and safer environment within which to live, work and travel.

Newham is also responsible for the statutory enforcement of illegal parking, moving traffic contraventions and bus lane contraventions. The efficient enforcement of these contraventions is essential to ensure that Newham continues to deliver a level of parking provision and safer driving for the convenience and safety of our residents and to support business within Newham. The requirement to maintain and enforce parking controls is not only a statutory duty but also necessary so that the Parking Service can continue to support the Council in sustaining a safe and efficient traffic flow across Newham, whilst ensuring safe and fair parking for all stakeholders.

Our objective remains, through effective enforcement, the promotion of compliance to achieve legal parking and to reduce instances of moving traffic and bus lane contraventions.

The primary enforcement tools used by Newham are the deployment of on-street CEOs and CCTV. CEOs are on-street and face-to-face presence intended, through the perceived threat of enforcement, to create compliance and in turn reduce illegal parking so as to benefit those who choose to park legally. CEO enforcement relates to but not limited to, the following:

- on-street parking places
- car parks
- yellow lines
- bus stops
- taxi ranks
- commercial vehicles
- loading restrictions
- suspended parking bays
- footways and verges
- double parking
- obstruction of lowered kerbs
- school keep clear restrictions
- disabled parking bays
- Pedestrian crossings and zigzag markings.

This annual report outlines the activities carried out by the London Borough of Newham in the last financial year (2024/25). with a comparison of how we have performed in previous years.

This report contains data and information that continues to demonstrate that as a parking service, we are striving to provide a high-quality, transparent, unbiased and value-for-money service to our residents and other stakeholders.

PARKING PERMITS

MiPermit continues to be the delivery system for all digital permits and this system continues to offer all Newham residents and businesses 24/7 control of their own parking permit account.

Emission based charging costs are applied to residents, business, charity business and industrial permits. Any emissions-based charging and/or additional permit costs will be calculated automatically in MiPermit Newham.

Details on how to set up a MiPermit account and to apply for a range of permits can be found at the following Newham websites and by then following the associated links:

<https://www.newham.gov.uk/homepage/287/parking-permits>

<https://www.newham.gov.uk/parking-permits>

The following permits are available through MiPermit Newham:

- Residents
- Disabled
- Visitor
- Free parking allocation
- Business
- Industrial
- Charity business
- Healthy School Streets Access
- Browning Road Bridge Access
- Trade
- Courtesy
- Carer



BLUE BADGE & DISABLED RESIDENT PARKING

Full information on blue badge parking and disabled resident parking and carer permits can be found on the following web pages & associated links

- [Apply for a Disabled Resident parking bay – Apply for a Disabled Resident parking bay and a Disabled Resident parking permit – Newham Council](#)
- [Parking with a Blue Badge – Blue Badges – Newham Council](#)
- [Apply for or renew a Blue Badge – Blue Badges – Newham Council](#)
- [Residential Carer parking permits – Apply for Carer and Care Home parking permits – Newham Council](#)

Newham remains a fully committed participant in the Blue Badge Scheme and this commitment is demonstrated by its policy of allowing any vehicle displaying a valid Blue Badge to park for free in any resident's bay or shared use bay in any of its residents' parking zones. Please note that a shared-use bay is a location where you are required to display a permit but also have the ability to pay for parking by phone.

In addition to the blue badge scheme Newham has its own disabled residents parking permit initiative which is restricted to qualifying residents, and which allows parking in all disabled residents bays within the parking zone for which the permit has been issued

Whilst Newham fully recognises the Blue Badge scheme, it also needs to prioritise the parking for its own disabled residents and as such Blue Badge are only valid in Blue Badge bays, resident bays and shared-use bays. They are not valid in disabled residents' bays as and as mentioned above, these are quite rightly prioritised for Newham residents over blue badge holders who may not live within Newham.

Who can apply for a disabled resident parking bay?

To apply for a new disabled resident parking bay, you must:

- Have a valid Blue Badge
- Live in Newham
- Receive the higher rate of the mobility component of Disability Living Allowance or the enhanced rate of the mobility component of Personal Independence Payment, or the higher rate of Attendance Allowance
- Not have off-road parking, such as a garage or driveway

- Have a car registered with the DVLA to your address.
- You do not need to be able to drive yourself to qualify.

Carer Permits

In addition to the ability of Newham residents to apply for a disabled residents permit Newham also provides qualifying residents with the opportunity to purchase a carer permit which is made available as a solution to meeting the parking needs of any carer(s) who visit the qualifying resident on a regular basis.



1. SERVICE PERFORMANCE

1.1 Penalty charge issue statistics*

Table 1.1.1 – Valid penalty charge issue comparison

Year	Higher level parking	Lower level parking	Bus lane	Moving Traffic	Total issued
2021/22	114,821	21,078	12,733	173,985	322,617
2022/23	155,735	19,704	11,468	130,645	317,552
2023/24	245,654	27,043	10,123	156,311	439,131
2024/25	239,269	28,048	8,579	162,937	438,833

*Higher-level parking penalty charges apply to more serious parking contraventions, while lower-level charges apply to less serious contraventions.

1.2 Recovery Performance*

Table 1.2.1 – Recovery rate comparison

Year	Bus lane	Moving traffic	On/off street	Overall
2021/22	58.3%	73.2 %	60.6%	67.2%
2022/23	60.3%	64.9%	59.5%	61.8%
2023/24	62.30%	64.17%	60.16%	61.76%
2024/25	53.9%	56.8%	60.7%	59.2%

*Recovery performance is based on the number of penalty charge notices (PCNs) issued in the financial year and the number of those that were paid.

1.3 Appeals to the Environment and Traffic Appeals service (ETA)

The environment and traffic appeals service is an independent body, coordinated by London Councils. Recipients of PCNs can appeal to this body for free if the local authority has rejected their formal challenge against the PCN being issued.

The following tables show the number of appeals allowed against the total number of appeals completed. “Appeals allowed” indicates that the adjudicator **upheld** the appeal and the penalty charge was cancelled.

Table 1.3.1 – On/off street parking appeal statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2021/22	1,291	678	53%
2022/23	911	430	47%
2023/24	1103	546	49.5%
2024/25	1363	692	50.8%

Table 1.3.2 – Bus lane statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2021/22	149	90	60%
2022/23	53	35	66%
2023/24	33	24	72.7%
2024/25	41	28	68.2%

Table 1.3.3 – Moving traffic statistics comparison

Year	Total appeals completed	Appeals allowed	% of appeals allowed
2021/22	2,805	1,275	45%
2022/23	861	325	38%
2023/24	968	370	38%
2024/25	914	413	45%

ETA statistical data will only differentiate between parking, bus lanes and moving traffic, it will not provide data by contravention type i.e. school zigzags, yellow box junctions and banned turns etc.

1.4 Removals

Table 1.4.1 – Removal statistics

Year	Total removals	Removals from Disabled bays	Total hours Removal Truck operational (enforcing)
2021/22	7,105	317	12,840
2022/23	8,117	332	11,916
2023/24	8,416	339	12,727
2024/25	7,005	358	12,148

* Total removals figure (7,005) is made up of 6,898 removals due to a Penalty Charge Notice (PCN) being issued and 38 removals of abandoned vehicles and vehicles used for fly tipping and 69 vehicle relocations.

Removal truck hours

The reduction in removals during 2024/25 is primarily due to a strategic shift towards prioritising high risk and high impact removals. This operational adjustment coincided with a slight change in resource deployment resulting in fewer overall removals but ensuring greater focus on compliance and safety

1.5 Cancellations

Table 1.5.1 – Cancellation rate comparison

Year	Percentage of PCNs cancelled against the number of PCNs issued (cancellation rate)
2021/22	5.41%
2022/23	10.1%
2023/24	12.8%
2024/25	16.7%

1.6 Permits

Table 1.6.1 – Residents, Business and Industrial Permits

Permit Type	1 month	12 month
Resident 1 st	79,013	33,861
Resident 2nd	33,712	6,353
Resident 3rd+	11,119	1,263
Business	5,439	1,905
Staff Business	232	777
Industrial	190	53
Business charity	289	194

Table 1.6.2 – Visitor permit sessions

Visitor Permit Type – Emission Based	Number of Permit Sessions
Visitor - 6 hour	711,853
Visitor - 12 hour	203,158
Visitor - 24 hour	20,212

Table 1.6.3 – Disabled, Carer/Care home, Trade and Access Permits

Permit Type	Duration	Number of Permits
Disabled courtesy(2wk)	2 weeks	320
Resident courtesy(2wk)	2 weeks	7,001
Disabled resident	12 months	2,060
Carer		1,932
Trade		9,152
Care Home		46
Access Permit (inc. Browning Road)		2,566

2. FINANCIAL SUMMARY

2.1 Income – 2024/25

Table 2.1.1 – On-street parking and traffic enforcement income

Item	Income (£'000)
Penalty Charge Notice (PCN)	22,119
Removals	1,660
On Street Pay by Phone charges	2,332
On Street Permits and Visitor permits	10,911
Suspensions	1,818
Other Income	439
Total Income	39,279

2.2 Expenditure – 2024/25

Table 2.2.1 – Parking and traffic enforcement expenditure

Item	Expenditure (£'000)
Employee Costs	9,489
Premises	111
Transport	166
Supplies and Services	1,001
Third Party Payments	3,027
Support Services	637
Capital Financing	0
Total Expenditure	14,431
Surplus	24,848

2.3 Application of surplus and balance – 2024/25

Table 2.3.1 – Parking and traffic enforcement application of surplus

Item	Expenditure (£'000)
Roads Maintenance and Environmental improvements	12,406
Freedom Passes	11,168
Home to School Transport	4,080
Total expenditure	27,654
Balance	0

Any surplus from on-street parking would help to contribute to projects such as People Friendly Streets, Healthy School Streets and other measures including active and sustainable travel.

2.4 Off Street Parking Income and Expenditure 2024/25

Table 2.4.1 – Off street parking income

Item	Income (£'000)
Off Street Pay and Display	1,915

Table 2.4.2 – Off street parking expenditure

Item	Expenditure (£'000)
Premises	428
Supplies and Services	58
Third Party Payments	31
Support Services	0
Capital Financing	76
Total expenditure	593
Surplus	1,322

The income and expenditure of local authorities, in connection with their on-street charging and their on-street and off-street enforcement activities, are governed by Section 55 of the Road Traffic Regulation Act 1984. The financial information provided for off-street parking is for information only, it does not form part of the Parking Account as it is not governed by Section 55.

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