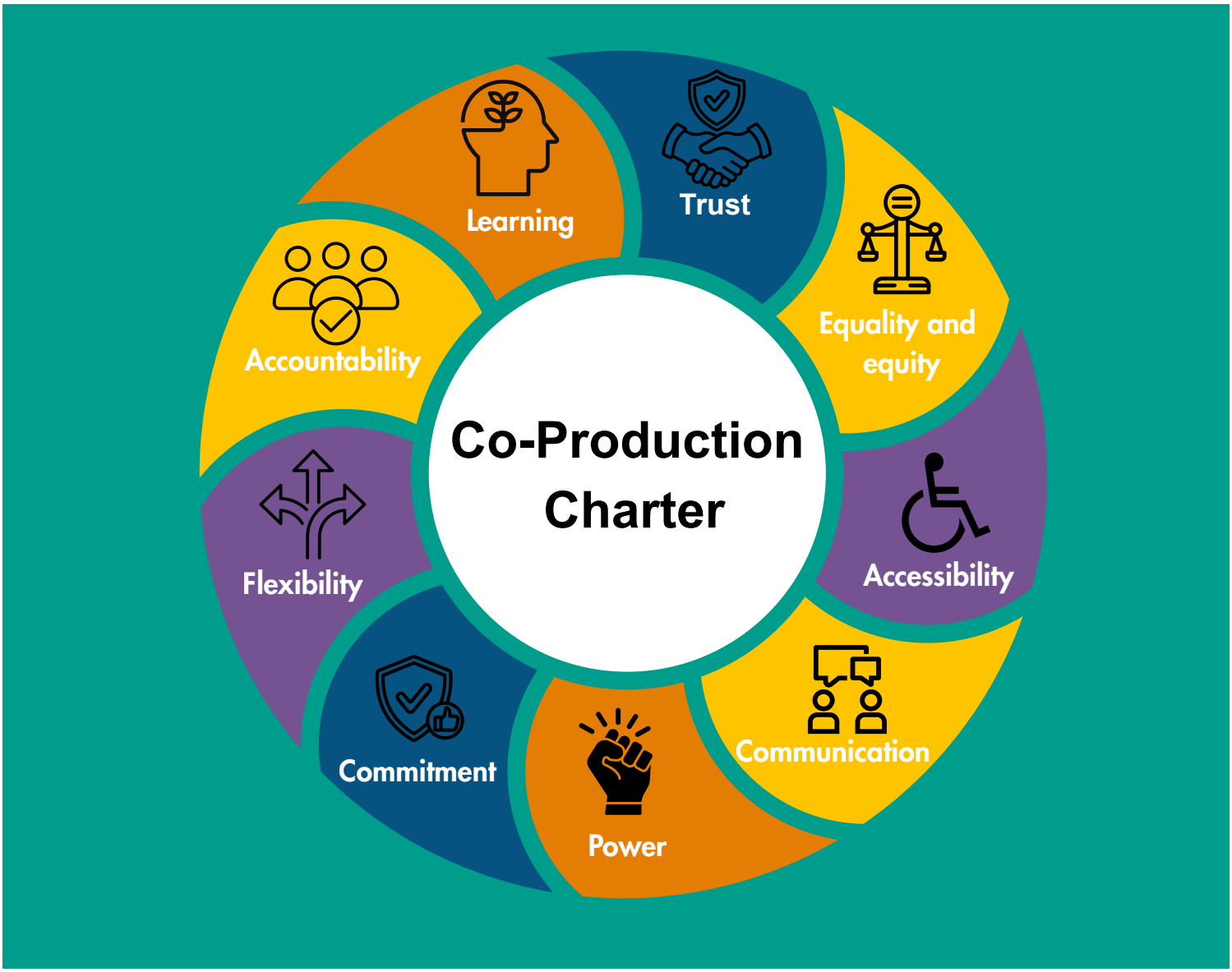
Newham London

Adults and Health Co-Production Charter

Our Shared Values and Commitments



2026

Co-production Charter:
Our Shared Values

What is Co-production?

Co-production means working together to shape and improve the support and services we all use.

Our Shared Values

- **Trust**: We believe that change will happen and we respect each other.
- **Equality and equity:** Everyone is included.
- **Accessibility:** Everyone can take part in ways that work for them including easy read and BSL.
- **Communication:** We speak clearly and in different ways.
- **Power**: Everyone's voice matters. Decisions are made together including senior leaders and partner organisations.
- **Commitment**: We keep going, even when it's hard.
- **Flexibility**: We adapt when things change.
- **Accountability**: We said, we did, and here's what we're going to do next. We need to see what has changed as a result and be responsible for actions.
- **Learning**: We share learning and build on our co-production practice.

Co-Production Tree

The Co-Production Tree was made during a special workshop as part of Co-production Week when people worked together to decide the important values for co-production in Newham.

These values, our strengths and how we want to grow are shown as the roots, trunk, branches and leaves of the tree.

As part of a session to mark International Day of People with Disabilities, we checked this against the old charter from 2023 and added new ideas and feedback from the community to make this 'refreshed' charter for 2026.



Co-production Charter:
Our Commitments

Our Commitments in Practice

1. Communication and Accessibility

- Use different ways to communicate so everyone can join in.
- Provide information in plain English, BSL, using pictures and visuals and other languages.
- Do not use jargon and make sure events are accessible to all.

2. Accountability and Transparency with visible senior leadership

- Report what we've done and what we plan to do next.
- Be open and honest in all our activities.
- Share learning and feedback from our work in a timely way.

3. Diversity, Equity and Inclusion

- Reach out to all community groups and residents, including the Deaf Community.
- Make sure everyone, from all diverse backgrounds and disabilities, can get involved. We will actively search for seldom heard/ easy to ignore voices

4. Shared Power and Practice

- Work together from the very start of any work.
- Recognise and value everyone's contribution.
- Make sure our group reflects the equality and diversity of our community.

5. Ongoing Commitment

- Keep reviewing and improving how we work together.
- Respond to issues and feedback in a timely way.
- Celebrate our successes and keep learning as we go.

For more information email:
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Endorsed by:

The Co-Production Forum

Domestic and Sexual Abuse Forum + Making Every Adult Matter (MEAM)

newham.gov.uk

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