

FINAL Minutes
SSAG Meeting held on Tuesday 4 February 2020 @ 11am
at the London Stadium, E20 - Press Conference Room

Attendees:	Sheila Roberts (SRO)	LBN – Enforcement & Safety – Chair
	John Newcombe	LBN – Enforcement & Safety
	[REDACTED]	LBN – Enforcement & Safety - minutes
	Leah Pratten	LBN – Enforcement & Safety
	Jim Jordan	LBN – Highways & Traffic Management
	Pete Ng	LBN – Highways & Traffic Management
	Derek Worsfold	BTP
	Tony Tolley	LLDC
	Peter Tudor	LLDC
	Alan Skewis	E20
	Jason Eglash	LS185
	Anna Jankowski	LS185
	Darren Raczkowski	LS185
	Graham Harris	LS185
	Carl Honeysett	JLL
	Andy Sheldon	MPS
	Doug Rushworth	MPS
	Lou Elliston	SGSA
	Danny Hawkins	Network Rail
	Megan Lewington	St John Ambulance
	Stuart Phillips	South Eastern
	Imteyaz Kurrimboccus	TFL Buses
	Ben Illingworth	West Ham United
	Philippa Cartwright	West Ham United
	Chris Mitchell	Westfield
	Chris Betts	Westfield

1. Introductions and Apologies

Sheila Roberts (SRO) in Chair, welcomed the group, introductions made and meeting opened.

Apologies received from: Gary Ashe, TFL; Graham Gilmore, LS185; Mark Camley, LLDC; Martin Knight, LFB; Peter Swordy, LS185; Steve Ford, LAS.

2. Minutes from the last meeting held on 3 December 2019 agreed.

Actions Update from Previous Minutes	Ref
<p>HVM Installation LLDC have plans to install the HVM system. Peter Tudor to follow up with TT.</p> <p><i>1 October 2019 - update</i> LLDC (MC) confirmed that the HVM the plan is still in draft form and are consulting with LS185. No sign off date yet identified.</p> <p><i>3 December 2019 – update</i> LLDC currently reviewing the business case and will have a more substantial update at the next SAG.</p>	LLDC OPEN
<p>Persistent Standing E20 verified that there are barriers in the front of the upper tiers and there has been no review of any engineering solution similar to Spurs. Members continued discussion and confirmed that they will take it into consideration.</p> <p><i>15 July 19</i> It was noted that E20 will be giving a demonstration to the certifying authority of new barriers they would like to trial.</p>	Minutes 7 May 19

<p><u>1 October 19 - update</u> First draft of the plan was due in August, LS185 to submit.</p> <p><u>3 December 2019 – update</u> LS185 confirmed that they circulated the current contingency plan document. LBN to comment.</p>	<p>Open</p>
<p><u>Ingress/Egress Update</u> PS (LS185) informed the group that they need to carry out a review of the crowd modelling for egress with Movement Strategies on the F10 bridge before they can rewrite the plan. Detailed review is ongoing with Partners. Work needs to be done on a more tactical dilution of the plan for staff on the ground to implement.</p> <p><u>3 December 2019 – update</u> Movement Strategies engaged to assist with review, once assessed will be shared with partners.</p> <p><u>4 February 2020 – update</u> CCTV Strategic manager was concerned about sharing images due to data protection. TT will share their Sharing Protocol for LBN to review for legality. There is a TAG meeting scheduled for the end of February to discuss in detail road closures, timings of these closures, potential stewards at bus station as well as proactive comms.</p> <p>LBN acknowledged that participation on Gold Calls is quite high, however, it has been pointed out by the police that the time conflicts with the Referee Briefing which has to be attended by the match day commander. LS185 were asked to review the timings to avoid the clash.</p>	<p>Minutes 1 Oct 19</p> <p>LLDC</p> <p>LS185</p>
<p><u>E20 update</u> A new seating manifest from West Ham Football Club to be submitted to LBN.</p> <p><u>4 February 2020 – update</u> Changes to the seating in the north south seating system has been agreed in principal and requires a building regulations application to more forward.</p>	<p>LS185</p>
<p>AGENDA ITEMS</p>	<p>Actions</p>
<p>3. Events Update – Strategic Actions and Learnings</p> <p>LS185 shared their event strategic actions and learnings for the last seven matches that were played after the last SAG meeting; noted as follows:</p> <p><u>West Ham v Arsenal</u> Event summary shared; minor issue with a risk group which was dealt with successfully by the police and LS185. An activation on F10 bridge is under review. Early egress due to the score. LS185 managed Stratford International passage for the first time.</p> <p><u>West Ham v Leicester City</u> No significant concerns noted at this fixture.</p> <p><u>West Ham v Bournemouth</u> No away allocation taken up on the upper tier, stewards situated in those areas to prevent migration. There were no major disorder incidents reported at this game. Egress was BAU</p> <p><u>West Ham v Everton</u> Anti-social behaviour noted and dealt with. There was an organised protest and no issues experienced. Pitch incursion by a minor handled safely. LBN would like a copy of the risk assessment for the safe-guarding team to review.</p>	<p>LS185</p> <p>LS185</p>

<p><u>West Ham v West Bromwich (FA cup 4th Round)</u> Assault on staff and two attempted pitch incursions dealt with successfully.</p> <p><u>West Ham v Liverpool</u> No arrests or major incidents reported. There was a road traffic accident on Westfield Avenue, AS (MPS) to follow up. MPS rang a ticket tout operation during this fixture.</p> <p><u>West Ham v Brighton</u> Two arrests for homophobic behaviour and chanting. There was a spontaneous protest held at this event and dispersed quite quickly.</p> <p>LS185 shared their full medical statistics, banning orders and ejections covering the above fixtures. It was noted that the Stadium is focusing on continual improvement, safety, security and service, anti-terrorism, searching, persistent standing, pitch incursions, alcohol, protests and fan satisfaction.</p> <p>LBN acknowledge the improvements in fire safety and housekeeping at the London Stadium.</p>	<p>MPS</p>
<p>4. Upcoming Fixtures</p> <p>Discussions continued reviewing all upcoming fixtures against Southampton, Wolves and Chelsea. There is a planned protest for the Southampton game and partners will be meeting to discuss arrangements for this.</p> <p>LLDC shared a list of events being held on the park during the upcoming fixtures with Run Hackney being held on 17 May.</p>	
<p>5. Ingress/Egress Update</p> <p>Partner meeting between LS185 and Westfield to review the security overview plan was a success. Some adjustments were made around timings to the internal escalators which alleviated the congestion in the northern ticket hall. LBN to share actions of the meeting with GA (TFL) who had raised some concerns.</p> <p>There has been no further progress on platform 13 to be noted.</p>	<p>SR</p>
<p>6. Persistent Standing</p> <p>All the grounds have received letters from the SGSA suggesting that they submit an application for a licence and the deadline is 28 February 2020.</p> <p>LE (SGSA) informed partners that the government is committed to reducing the risk from persistent standing to all stadiums. SGSA have to evaluate venues before next season. Ahead of this review, LS185 need to share with the SGSA what additional measures are being taken to ensure safety. It was noted that both home and away sections need the same approach with the upper tiers being a priority.</p> <p>SR (LBN) suggested that the persistent standing and the West Ham banning order protocols need to be dovetailed together to action consequences effectively.</p> <p>BI (WHU) added that they will continue to work closely with LS185 to identify seat migration and persistent standing.</p> <p>LBN recommended that the resolution to the persistent standing needs to be either an engineering solution or a management solution, the alternative may have an impact on the Safety Certificate capacity.</p> <p>JE (LS185) shared their protocol and strategy to manage persistent standing. LS185 will need to carry out more work on seat migration which needs to be shared with the Club. Detailed discussions continued reviewing alternatives to maintain safety.</p> <p>The SGSA reminded partners that the government policy may change, however, the immediate risk is due to the upper tiers at the London Stadium. SGSA are looking at writing guidance to assist. The plan is to meet with LS185 to review plans and understand timings of implementation.</p>	<p>LS185</p> <p>LS185/WHU</p> <p>LS185</p> <p>SGSA</p>

<p>JE (LS185) to share the CCTV footage of progressive collapse with LBN.</p>	<p>LS185</p>
<p>7. HVM Installation update</p> <p>LLDC advised partners that the business case for HVM is still pending approval. Initial program could take up to 8 months to install. LBN Highways team to work closely with LLDC at time of installation. TT (LLDC) to share the plan in confidence only.</p> <p>LS185 are currently reviewing various barriers to ascertain effectiveness and speed of installation and removal.</p>	<p>LLDC</p>
<p>8. E20 Update</p> <p>There is an updated design for both north and south stands which will enhance capacity closer to the pitch. Void treatment solution is more robust and extends to block 217 area, designs to be shared with partners.</p> <p>Segregation barriers are being reviewed, there are ongoing safety tests being carried out by LBN to ensure suitability of materials ahead of making building control and licensing applications for those areas.</p>	<p>E20</p>
<p>9. Any other safety related business</p> <p><u>Table Top as part of the Safety Certificate conditions</u> SR (LBN) reminded LS185 that as a condition of their safety certificate they have to arrange a table top or similar exercise every season with partners. LBN will try to arrange a separate table top around crowded places and will cover E20. Annual audit is due in March and LP will make arrangements to carry this out.</p> <p><u>Supporters Group</u> SR reported back from a supporters organisation meeting held in December. These included stewards being heavy handed from last season, reluctance to report incidents directly to the police, lack of communication to the crowds during stop and holds and shortage of signage advertising use of body cams.</p> <p><u>Carpenters Estate</u> WHU met with Carpenters Estate residents to look at potentially trialling urinals on Carpenters to assist with prevention of anti-social behaviour. It was noted that Carpenters residents are not happy with WHU fans cutting through the estate to get to the small pedestrian bridge. LBN informed partners that all regulatory avenues have been exercised but have noted residents comments.</p> <p><u>QEOP Construction works</u> TT (LLDC) informed partners that QEOP is constantly changing and will do so for the next five/six years. There is planned construction works which will take up the blue bridge route with immediate effect. CTMG meetings will cover all works in detail. In summary, there will be works on Thornton Street and will extend along to in-between Thornton Bridge and Bridge 5 at the stadium. It was recommended a meeting be held between LLDC, LBN and LS185. Loop Road will be running a single lane for the next four months and diversions will be in place.</p> <p><u>BTP</u> Shared potential crossovers of Tottenham and Arsenal fans at Stratford where fixtures share the same kick-off as West Ham home games.</p> <p><u>Marshgate and Pudding Mill Lane</u> PN (LBN) advised members of ongoing discussion about works on Marshgate Lane and Pudding Mill Lane that may affect various coach routes in and out of the stadium. Final drawings are yet to be finalised and will be shared. LS185 added that they have a contingency route for the coaches.</p> <p><u>LS185 – Match Day reports</u> LP (LBN) thanked LS185 for their prompt response in relation to any issues that are raised on the match day inspection reports.</p>	<p>LS185 LP LLDC PN</p>

10. Date of next Football SAG

Tuesday 16 June 2020.