

1. Why should I display the official NHS QR code poster?

The NHS and the government strongly encourage you to generate and display the official QR code posters if you have premises regularly visited by the public. The QR code system will improve the accuracy and speed of contact tracing.

When you display a QR code, people will be able to check in to your venue on their NHS Test and Trace app. If people who test positive for coronavirus (COVID-19) tell contact tracers that they've been to your venue, Public Health England can send a notification to app users who were at your venue at the same time.

The notification will not mention the name of your venue, just that the app user may have been near to someone who has coronavirus.

2. Do I have to display the official NHS QR code poster?

Participation with the NHS Test and Trace app is entirely voluntary. However, the NHS and the government strongly encourage you to generate and display the official QR code posters if you have premises regularly visited by the public.

The QR code system will improve the accuracy and speed of contact tracing.

3. How do I get a QR code poster for my venue?

You can create your QR code poster by going to gov.uk/create-coronavirus-qr-poster where you will fill out an easy-to-use self-service web form where you will need to provide:

- The address details for your venues
- Your email address
- An email address / contact phone number for each of your locations (e.g. details of a manager in each location)

Posters will be emailed to you, so you can print them yourself. Make sure to display them prominently next to each entrance.

If your location is made up of different rooms or spaces, you may wish to print separate codes for the separate areas. This will allow contact tracing to be more precise. To do this, you will need to complete a separate webform for each location. For example, “Alma Tavern bar area” and “Alma Tavern dining room”.

4. What will you do with the data I provide to get a QR code?

The information you give to generate your official QR code posters will only be used for purposes relating to contact tracing and the management of QR codes during the coronavirus (COVID-19) pandemic response.

The information will not be shared with other government agencies, except where the agency is directly involved in the coronavirus public health response.

The name and address of your venue will be printed on the QR code poster. Your email address will be used so that you can receive the poster.

The email address and phone number you provide as contact details for each venue will be used by the government's contact tracing service if they need to contact you. For example, if someone has visited your venue and later tested positive for coronavirus.

5. How many QR code posters do I need?

If your location is made up of different rooms or spaces, you may wish to print separate QR code posters for these separate areas. This will allow contact tracing to be more precise.

To do this, you will need to complete a separate web form for each location. For example, "Alma Tavern bar area" and "Alma Tavern dining room". However, if you only need one QR code poster at your venue, then only complete one web form.

All the posters you need will be emailed to you, so you can print them yourself. Make sure to display them prominently next to every entrance.

To create your QR code poster, go to gov.uk/create-coronavirus-qr-poster and complete the self-service web form.

6. Will customers know if someone with coronavirus has been to my venue?

Notifications to NHS Test and Trace app users will not mention the name of your venue, just that the app user has recently been to a venue where they may have come into contact with coronavirus (COVID-19).

1. When and why do I need to check into a venue?

If you enter a venue (for example, a shop, restaurant, religious centre or sports stadium) that has an official NHS Test and Trace QR code poster at the entrance, you should scan it with your app.

If other people were at the same venue at the same time as you, and later test positive for coronavirus (COVID-19), you may get an alert to let you know.

2. How do I check in to a venue?

To check in to a venue:

1. Open the NHS Test and Trace app
2. Select 'Venue Check In'
3. Hold your phone up to the QR code on the poster.

When the app registers the code, you will see a tick and the name of the venue. [Read more about what the official posters look like here.](#)

3. How does the app know when I've left a venue?

The app registers what time you enter a venue but does not register what time you leave.

If people with coronavirus (COVID-19) were at the venue at a similar time as you, a human contact tracer from the Contact Tracing and Advisory Service (CTAS), or the Joint Biosecurity Centre (JBC), will look into the case. They'll evaluate the risk level based on the type of venue and the details of the case. This will help them decide who may be at risk.

4. Which posters do I scan?

The NHS Test and Trace app is designed to work with the official NHS QR codes only. The app will not recognise other QR codes.

Official QR code posters:

- display the NHS Test and Trace logo
- include the text 'Scan this QR code with your NHS Test and Trace app to check-in' above the QR code
- do not display any website URLs or direct you to a website when scanned

5. What about locations without an official NHS QR code poster?

All businesses and organisations are encouraged to display the official QR code posters. However, participation with the NHS Test and Trace app is entirely voluntary.

If there is no poster on display, you should still register your contact details with the venue so that they can get in touch with you if they need to.

6. If I don't want to check into a venue with the app, am I still allowed to enter?

You should still be allowed to enter the venue.

Downloading and using the NHS Test and Trace app is voluntary. We do not expect any venue to stop you entering because you have not used the check in feature.



**PRINT YOUR
QR poster now**

1. Go to gov.uk/create-coronavirus-qr-poster
2. Generate a poster for your venue
3. Display the poster in a prominent area

**If you require help with printing,
please contact your local library.**