

CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation Themes and Actions Member Lead Date** Lead Strategy - Pillar 1: Our measures of success will be the Establish a new Outcomes Framework for Newham with Ref001 the new focus on Towards a Better Newham and our new Dec 20 Cllr Terence Paul health, happiness and wellbeing of our lessica Crowe residents 1: Our measures of success will be the Continue current work on council-wide Outcome Ref003 health, happiness and wellbeing of our Measures linked to the Corporate Plan, aligning this with Dec-20 Cllr Terence Paul Jessica Crowe residents the Pillar 1 objective Use the qualitative community research planned for 1: Our measures of success will be the autumn 2020 as an opportunity to test – and then finalise Ref004 Dec-20 health, happiness and wellbeing of our Cllr Terence Paul Jessica Crowe definitions of happiness, prosperity and health for residents Newham citizens Continue work taking place under the Social Integration Strategy to understand wellbeing evidence being 1: Our measures of success will be the collected by private and civil society sector partners. Ref005 health, happiness and wellbeing of our Dec-20 Cllr Terence Paul lessica Crowe Review scope to develop a borough-wide evidence residents partnership to share, collate, and disseminate information Collate and review existing information and evidence 1: Our measures of success will be the from across the council to establish 'what we already Ref006 Cllr Terence Paul health, happiness and wellbeing of our know' regarding the happiness, health and wellbeing of Dec-20 Jessica Crowe residents Newham residents, and where the key gaps in knowledge 1. Our measures of success will be the Build on the early work of the 50 steps strategy to Ref007 Cllr Terence Paul health, happiness and wellbeing of our develop a clear health outcomes framework to measure Dec-20 Jessica Crowe residents the success of our strategy and new approach Explore the potential for research partnerships with 1: Our measures of success will be the leading universities building on established relationships Ref008 health, happiness and wellbeing of our Dec-20 Jessica Crowe Cllr Terence Paul such as those with UCL (Institute for Global Prosperity) esidents and Bath. Build early relationships with the What Works Centre for 1: Our measures of success will be the wellbeing to provide specialist expertise on wellbeing Ref009 health, happiness and wellbeing of our Jessica Crowe Cllr Terence Paul Dec-20 measurement approaches. Explore potential to work with residents the GLA and LOTI to 'pilot' these approaches for London. Establish revised 'architecture' for evidence collection -1: Our measures of success will be the covering the technical approaches and processes to Ref010 health, happiness and wellbeing of our collect and collate information on the happiness, Dec-20 Jessica Crowe Cllr Terence Paul prosperity and health of Newham residents – balancing residents 'top down' and 'bottom up' information sources In doing so, work to embed a Citizen 1: Our measures of success will be the Science/ethnographical approach within the change and Ref011 health, happiness and wellbeing of our Dec-20 Jessica Crowe Cllr Terence Paul insight team, which ensures research is embedded in residents local communities from the outset.



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CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation** Themes and Actions **Member Lead Date** Lead Strategy - Pillar 3: The Council will take action so that all esidents are supported and enabled to Undertake research to understand the scale and nature Ref113 Mar-21 Dave Hughes Mayor Rokhsana Fiaz access work and other opportunities in the of the borough's gig economy new economy 3: The Council will take action so that all Establish Healthy Workplace Accreditation as part of the residents are supported and enabled to Ref114 Jun-21 Dave Hughes Mayor Rokhsana Fiaz access work and other opportunities in the Business Pledge 3: The Council will take action so that all Use Kickstart as the basis of forming new types of service delivery specifically focussed upon the needs of young residents are supported and enabled to Ref115 Mar-21 Mayor Rokhsana Fiaz Dave Hughes access work and other opportunities in the people and particularly those from non-white British new economy ethnic groups Supporting underlying health conditions and health promotion. Ensure all our residents who have underlying 4: The Council will assist our residents to be healthy, happy and safe so they are nealth conditions are well supported through proactive Ref116 Colin Ansell Ongoing Mayor Rokhsana Fiaz supported during times of recession and are management and that we reach out with effective and able to thrive in the new economy culturally appropriate models of help to support our residents around prevention 4: The Council will assist our residents to be Locally effective test, track and trace: Ensure the test. healthy, happy and safe so they are Ref117 Ongoing Mayor Rokhsana Fiaz track and trace works effectively for Newham's Colin Ansell supported during times of recession and are population able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Maintain and enhance the family nurse partnership for Geeta Subramaniam-Apr 21 Ref118 Mayor Rokhsana Fiaz supported during times of recession and are Mooney able to thrive in the new economy 4. The Council will assist our residents to be healthy, happy and safe so they are Develop and implement a new strategic approach to Ref119 May 21 Jessica Crowe Cllr Charlene Maclean supported during times of recession and are working with the VCS able to thrive in the new economy As part of our approach to Community Wealth Building. implement the Well Newham programme, with a focus 4: The Council will assist our residents to be healthy, happy and safe so they are ensuring that we support our residents to be healthy, Ref120 Mar 21 Colin Ansell Cllr Zulfigar Ali supported during times of recession and are both mentally and physically able to thrive in the new economy enabling residents to access local services in a coordinated way developing an active network of health champions. 4: The Council will assist our residents to be healthy, happy and safe so they are Develop 2022-2025 Homelessness and Roughsleeping Cllr Shaban Ref121 Mar-22 Dave Hughes Mohammed supported during times of recession and are Strategy able to thrive in the new economy 4: The Council will assist our residents to be Support residents of all ages to navigate the mental and healthy, happy and safe so they are Ongoing Ref122 physical health complexities around covid-19 - as well as Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are safeguarding implications in multi-generational homes 4: The Council will assist our residents to be healthy, happy and safe so they are Ref123 Reduce health inequalities among BAME populations Ongoing Colin Ansell Cllr Zulfigar Ali supported during times of recession and are able to thrive in the new economy



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation** Themes and Actions **Member Lead Date** Strategy - Pillar 4: The Council will assist our residents to be Firmly establish Well Newham to address wider social. healthy, happy and safe so they are Cllr Zulfigar Ali Ref124 economic, and environmental determinants of health and Mar-21 Colin Ansell supported during times of recession and are deliver social prescribing able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are mprove wellbeing through access to affordable healthy Ref125 Cllr Zulfigar Ali Ongoing Colin Ansell supported during times of recession and are food and opportunities for physical activity able to thrive in the new economy 4: The Council will assist our residents to be It is anticipated that Newham residents will be engaged healthy, happy and safe so they are Ref126 and encouraged to co-deliver the 50 steps where Ongoing Colin Ansell Cllr Zulfigar Ali supported during times of recession and are able to thrive in the new economy 4: The Council will assist our residents to be Build on the capability and abilities of our residents and healthy, happy and safe so they are Ref127 Ongoing Colin Ansell Cllr Zulfigar Ali communities to manage their condition better supported during times of recession and are able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Build on family, local community and voluntary support Ref128 Ongoing Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are networks able to thrive in the new economy 4: The Council will assist our residents to be Explore short term interventions and new service offers healthy, happy and safe so they are Ref129 that can be implemented to reduce the need for ongoing Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are able to thrive in the new economy 4: The Council will assist our residents to be Revising our current pathways, team structures and healthy, happy and safe so they are interface between the NHS and the VCS to maximise the Ref130 Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are learning from COVID 19 and review ways of working to able to thrive in the new economy ensure best practice is followed 4: The Council will assist our residents to be healthy, happy and safe so they are Revising our approach to preventative services and Ref131 Jun-21 Cllr Zulfigar Ali Colin Ansell supported during times of recession and are enablement able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Involving service users as part of co-producing new Ref132 Ongoing Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are services. Support Newham's most vulnerable residents with a long 4: The Council will assist our residents to be healthy, happy and safe so they are term solution to Rough Sleeping with appropriate Ref133 Dec-20 Colin Ansell Cllr Zulfigar Ali supported during times of recession and are services in place, bedded on a principle of care and able to thrive in the new economy



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation** Themes and Actions **Member Lead Date** Lead Strategy - Pillar 4: The Council will assist our residents to be healthy, happy and safe so they are Health and Social Care Space partnership between LB Cllr Zulfigar Ali Ref134 Jun-21 Colin Ansell supported during times of recession and are Newham and the NHS to create primary care hubs able to thrive in the new economy 4: The Council will assist our residents to be CYP Internal Working Group initiatives on young people's healthy, happy and safe so they are Ref135 Cllr Zulfigar Ali Ongoing Colin Ansell supported during times of recession and are mental and physical health (detailed in Pillar 2) able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Changemakers Grants for grassroots organisations to Ref136 Mar-21 Colin Ansell Cllr Zulfigar Ali supported during times of recession and are help deliver 50 steps able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Newham Young Health Champions (50 Steps #8, link to Ref137 Dec-20 Colin Ansell Cllr Zulfigar Ali supported during times of recession and are Pillar 2) able to thrive in the new economy 4: The Council will assist our residents to be London Healthy Workplace awards/accreditation (50 healthy, happy and safe so they are Ref138 Jun-21 Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are Steps #15. link to Pillar 3) able to thrive in the new economy 4: The Council will assist our residents to be Healthy Catering Commitment with public sectorhealthy, happy and safe so they are Ref139 Jun-21 Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are controlled sites (50 Steps #25) able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Ref140 Jun-21 Colin Ansell Cllr Zulfiqar Ali Sustainable Food City (50 Steps #26) supported during times of recession and are able to thrive in the new economy 4: The Council will assist our residents to be Link to Engine Rooms project in Royal Docks, using healthy, happy and safe so they are Ref141 Cllr Zulfigar Ali council assets in North Woolwich and Beckon for food Colin Ansell supported during times of recession and are growing schemes able to thrive in the new economy 4: The Council will assist our residents to be healthy, happy and safe so they are Ref142 Well Newham social prescribing Jun-21 Colin Ansell Cllr Zulfiqar Ali supported during times of recession and are 4: The Council will assist our residents to be Parks & public realm improvements (links to Pillar 5) to healthy, happy and safe so they are create safe and well-equipped spaces for physical activity Ref143 Ongoing Colin Ansell Cllr Zulfigar Ali supported during times of recession and are e.g. outdoor gyms, protected cycle lanes, water-based able to thrive in the new economy activities on the Lea and Docks



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW)					
	Planning lines			Governance lines	
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead
Ref144	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	Sustainable travel plans with council, major employers, and schools to encourage active travel to work and improve air quality (50 Steps #30, links to Pillar 6)	Ongoing	Colin Ansell	Cllr Zulfiqar Ali
Ref145	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	Develop a new model of integrated care for mental health, as part of the transformation of community mental health services across East London, which will improve access to mental health support, by providing care closer to home via multi-disciplinary teams.	Mar-21	Colin Ansell	Cllr Zulfiqar Ali
Ref146	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	New models of care and support ensuring that principles of London Living Wage are embedded	Ongoing	Colin Ansell	Cllr Zulfiqar Ali
Ref147	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	COVID-19 Outbreak Management Activity and Delivery	Jul 21	Colin Ansell	Cllr Zulfiqar Ali
Ref148	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	Develop and deliver the 'Future Newham' Programme, including a review of how we work in the new reality, make best use of our resources, and unlock our assets (inc. implementation of the community space review)	May 22	Jessica Crowe	Cllr Terence Paul
Ref149	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	Develop and implement a new Domestic Violence Strategy for Newham	Mar 22	Jamie Blake	Cllr James Beckles
Ref150	4: The Council will assist our residents to be healthy, happy and safe so they are supported during times of recession and are able to thrive in the new economy	Taking action across the Newham Health & Wellbeing Partnership to tackle the disproportionate impact of Covid-19 on Black and Minority ethnic communities	Ongoing	Colin Ansell	Mayor Rokhsana Fiaz
Ref153	5: Every resident will live in an accessible and inclusive neighbourhood which will provide all of their social, civic and economic essentials	Work with partners and the community to tackle weapon- based crimes and violence, including knife and gun crime, use of corrosive substances, and other violent offences.	Mar 22	Jamie Blake	Cllr James Beckles
Ref154	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Continue a targeted programme of test purchases of age restricted goods and services, such as the sale of knives, acids, cigarettes and alcohol, to ensure that young people are not exposed to harm from such products.	Mar 22	Jamie Blake	Cllr James Beckles
Ref155	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Work to tackle anti-social behaviour, nuisance, rowdy or inconsiderate behaviour - including street drinking, drugs, vandalism and environmental damage - both in housing settings and in the wider community.	Mar 22	Jamie Blake	Clir James Beckles
Ref156	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Community Safety Strategy	Mar-21	Jamie Blake	Cllr James Asser
Ref157	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Hate Crime Strategy	Mar-21	Jamie Blake	Cllr James Asser



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	Planning lines				Governance lines	
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead	
Ref158	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Review the Resident Engagement and Participation service (Community Neighbourhood Offer) and delivery model	Apr 22	Jessica Crowe	Cllr Charlene Maclean	
Ref159	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	50 Steps: Developing high quality inclusive services, ensuring equity and reducing variation	Ongoing	Colin Ansell	Cllr Zulfiqar Ali	
Ref160	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	50 Steps: Supporting a Newham of communities where people are better connected and supported	Ongoing	Colin Ansell	Cllr Zulfiqar Ali	
Ref161	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Shape Newham Launch	Nov 20	Dave Hughes	Mayor Rokhsana Fiaz	
Ref162	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Queens Market Good Growth Community Engagement	Sep 20	Dave Hughes	Mayor Rokhsana Fiaz	
Ref163	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Green Street Town Centre Strategy Community Engagement	Oct 20	Dave Hughes	Mayor Rokhsana Fiaz	
Ref164	5: The Council will create accessible and	Cabinet: Approval of Grant Agreement for Good Growth Fund and match-funding	To be confirmed	Dave Hughes	Mayor Rokhsana Fiaz	
Ref165	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Queens Market Capacity and Viability Study	Oct 20	Dave Hughes	Mayor Rokhsana Fiaz	
Ref166	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Publishing of the findings from the Queens Market Good Growth Community Engagement exercise	To be confirmed	Dave Hughes	Mayor Rokhsana Fiaz	
Ref167	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Develop Town Centre strategies for Green Street, Forest Gate and Little Ilford/Manor Park and a masterplan for Stratford.	Mar 21	Dave Hughes	Mayor Rokhsana Fiaz	
Ref168	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Develop and implement a new Markets Strategy for Newham	To be confirmed	Dave Hughes	Mayor Rokhsana Fiaz	
Ref171	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Housing Strategy Approved and Launched	Apr 21	Dave Hughes	Cllr Shaban Mohammed	



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Recovery and Reorientation** Themes and Actions **Member Lead Date** Strategy - Pillar 7: The Council will deliver genuinely high-Cllr Shaban Ref172 Review and implement the Housing Allocation Policy Apr 21 Dave Hughes quality and affordable homes for Newham Mohammed Promote excellent urban design that promotes high 7: The Council will deliver genuinely high-To be Cllr Shahan Ref175 quality buildings and public spaces that we can be proud Dave Hughes quality and affordable homes for Newham confirmed Mohammed 7: The Council will deliver genuinely high-Make the planning process more transparent and To be Cllr Shaban Ref176 Dave Hughes quality and affordable homes for Newham confirmed Mohammed encourage greater resident input into it. Provide a community-based housing management 7: The Council will deliver genuinely high-Cllr Shaban Ref177 ervice, including regular housing liaison meetings held bi- Apr 21 Dave Hughes Mohammed quality and affordable homes for Newham monthly in local areas. Implement investment of £1m per year from annual Cllr Shaban 7: The Council will deliver genuinely highcapital programme (until 2022) for council tenants and Jan 21 Ref178 Dave Hughes quality and affordable homes for Newham leaseholders to develop improvements to their estates (ongoing) Mohammed and neighbourhoods. 7: The Council will deliver genuinely high-Cllr Shaban Establish Resident Steering Groups, including co-design Ref180 Mar 21 Dave Hughes quality and affordable homes for Newham activities in key estate regeneration projects. Mohammed 7: The Council will deliver genuinely high-Develop and implement the planned maintenance Cllr Shaban Ref181 Mar 24 Dave Hughes quality and affordable homes for Newham programme based on the three-year rolling programme Mohammed Cllr Shaban 7: The Council will deliver genuinely high-Produce a Residents' Charter for council tenants and Ref182 Mar 21 Dave Hughes Mohammed quality and affordable homes for Newham leaseholders. 7: The Council will deliver genuinely high-Cllr Shaban Ref183 Complete a Stock Condition Survey of council homes. Sep 21 Dave Hughes quality and affordable homes for Newham Mohammed Restructure the Private Sector Housing team to focus 7: The Council will deliver genuinely high-Cllr Shaban Ref184 resources on auditing properties for compliance with Dave Hughes quality and affordable homes for Newham Mohammed ncrease capacity for enforcement activity against 7: The Council will deliver genuinely highlandlords not operating property in accordance with their Cllr Shaban Ref185 Mar 22 Dave Hughes Mohammed quality and affordable homes for Newham licence conditions, and secure the renewal of the council's Private Sector Licensing Scheme. Establish a new Empty Properties team to bring empty 7: The Council will deliver genuinely high-Cllr Shaban properties back into use wherever possible, including Ref186 Dec 20 Dave Hughes quality and affordable homes for Newham taking over the management of such properties using Mohammed 7: The Council will deliver genuinely high-Cllr Shaban Ref187 Fire Door Replacement in Council Housing Blocks Ongoing Dave Hughes quality and affordable homes for Newham Mohammed Cllr Shaban 7: The Council will deliver genuinely high-Ref188 Lift Refurbishment Programme Apr 22 Dave Hughes quality and affordable homes for Newham Mohammed Cllr Shaban 7: The Council will deliver genuinely high-Ref190 Affordable Housing Pre-Constructions Services Sep 19 Dave Hughes quality and affordable homes for Newham Mohammed



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation** Themes and Actions **Member Lead Date** Strategy - Pillar 7: The Council will deliver genuinely high-Pre Construction Services Opportunties for Newham's Cllr Shaban Ref191 Sep 19 Dave Hughes quality and affordable homes for Newham Affordable Home Program Mohammed 7: The Council will deliver genuinely high-Cllr Shahan Ref192 Canning Town East Delivery and Viablity Jun 20 Dave Hughes quality and affordable homes for Newham Mohammed Cllr Shaban 7: The Council will deliver genuinely high-Ref193 Canning Town East Design and Planning Jun 20 Dave Hughes Mohammed quality and affordable homes for Newham 7: The Council will deliver genuinely high-Affordable Homes for Newham (AHfN) Wave 1 -(Idmiston Cllr Shaban Oct 20 Ref194 Dave Hughes quality and affordable homes for Newham Road & Bramall Close) Mohammed Cllr Shaban 7: The Council will deliver genuinely high-Affordable Homes for Newham (AHfN) Wave 1 - Forest Ref195 Apr 21 Dave Hughes quality and affordable homes for Newham View Road Mohammed 7: The Council will deliver genuinely high-Affordable Homes for Newham Wave 1 Package 3 - Anne Cllr Shaban Ref196 Dave Hughes Jan 21 quality and affordable homes for Newham Street & David Street Mohammed 7: The Council will deliver genuinely high-To be Cllr Shaban Ref197 Adult Learning Review Dave Hughes quality and affordable homes for Newham confirmed Mohammed 5: The Council will create accessible and Continue to work collaboratively across the council to Mayor Rokhsana Fiaz inclusive neighbourhoods which will provide deliver the High Streets Reopening Programme, (and all Cabinet Ref198 Dec-20 Dave Hughes residents all of their social, civic and remaining responsive and agile to potential future Members – crossfluctuations in lockdown regulations cutting) 5: The Council will create accessible and Mavor Rokhsana Fiaz Progress delivery of the Green Street Good Growth Fund inclusive neighbourhoods which will provide (and all Cabinet Ref199 programme (working with the GLA to scope opportunities Dec-20 Dave Hughes residents all of their social, civic and Members – crossfor additional funding) economic essentials cutting) 5: The Council will create accessible and Mavor Rokhsana Fiaz Continue delivery of the Shape Newham project, actively inclusive neighbourhoods which will provide (and all Cabinet Ref200 Ongoing Dave Hughes delivering public space and arts enhancements across 8 residents all of their social, civic and Members – crosstown centres in partnership with the community economic essentials cutting) 5: The Council will create accessible and Mayor Rokhsana Fiaz (and all Cabinet inclusive neighbourhoods which will provide Progress with delivery of the Active Spaces Pilot in Ref201 Dec-20 Dave Hughes residents all of their social, civic and Stratford Members – crosseconomic essentials cutting) Finalise the overarching Newham High Streets Town 5: The Council will create accessible and Mayor Rokhsana Fiaz Centre Strategy phase 1. This will set out a clear process inclusive neighbourhoods which will provide (and all Cabinet Ref202 to understand the needs and potential of each of the Mar-21 Dave Hughes residents all of their social, civic and Members – cross-Borough's town centres in two phases, and to co-design economic essentials cutting) aspirations for future action. As a critical first step in delivering the Strategy, continue 5: The Council will create accessible and to develop a clear evidence base and Action Plan for each Mayor Rokhsana Fiaz inclusive neighbourhoods which will provide of the Borough's high streets and town centres, (and all Cahinet Ref203 Mar-21 Dave Hughes esidents all of their social, civic and comprising 1). evidence on social and economic Members – crossconomic essentials infrastructure, and 2). community inputs on local needs cutting) and opportunities



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation** Themes and Actions **Member Lead Date** Lead Strategy - Pillar 5: The Council will create accessible and rogression and completion of the Stratford Masterplan, Mayor Rokhsana Fiaz inclusive neighbourhoods which will provide resulting in a clear list of future actions and priorities, and (and all Cabinet Ref204 Dec-20 Dave Hughes residents all of their social, civic and detailed consideration of the different funding and economic essentials cutting) resourcing options 5: The Council will create accessible and Completion of scoping work on the future economic Mayor Rokhsana Fiaz inclusive neighbourhoods which will provide evolution of Beckton and North Woolwich, placing focus (and all Cabinet Ref205 Dec-20 Dave Hughes residents all of their social, civic and on the role of local high streets and town centre within Members – crosseconomic essentials cutting) Continued joint-working with the NHS and health partners through the 50-steps strategy to ensure that ou 5: The Council will create accessible and Mayor Rokhsana Fiaz ocal neighbourhoods are designed and developed with inclusive neighbourhoods which will provide Dave Hughes and Colin (and all Cabinet Ref206 nealth outcomes at their heart, and that promote an Dec-20 Members – crossesidents all of their social, civic and Ansell active and social lifestyle for all of our residents, and to conomic essentials cutting) deliver our ambitions to create a healthier food environment in Newham Ensuring alignment of wider area master planning and regeneration work across the Borough (e.g. such as master planning work in Custom House and Carpenters, 5: The Council will create accessible and Mayor Rokhsana Fiaz delivery work in LLDC and Royal Docks, development inclusive neighbourhoods which will provide (and all Cabinet Ref207 Dec-20 capacity work in Green Street, and movement and open Dave Hughes residents all of their social, civic and Members – crossspace projects such as Leaway) with the objectives of cutting) Pillar 5, considering how wider activity can support the long term vitality and wellbeing of local high streets and 5: The Council will create accessible and Mavor Rokhsana Fiaz inclusive neighbourhoods which will provide Initial research to enhance the supply of flexible and (and all Cabinet Ref208 Dec-20 Dave Hughes residents all of their social, civic and Members – crossaffordable workspace across Newham's high streets. economic essentials cutting) 5: The Council will create accessible and Mavor Rokhsana Fiaz inclusive neighbourhoods which will provide Progress with high Streets Strategy Phase 2, refining the (and all Cabinet Ref209 Mar-21 Dave Hughes residents all of their social, civic and Members – crossapproach to build in key messages from Phase 1 economic essentials cutting) As part of the above, work to establish a clear definition 5: The Council will create accessible and Mayor Rokhsana Fiaz of what 'High Streets for All' (a focus for the GLA's pan-(and all Cabinet inclusive neighbourhoods which will provide Ref210 London Recovery approach, and which draws on the 15 Dave Hughes residents all of their social, civic and Members – cross-Minute Neighbourhood concept), means within the conomic essentials cutting) Newham context. In tandem with the above, work with planning officers to 5: The Council will create accessible and Mayor Rokhsana Fiaz explore the potential impacts arising from recent and inclusive neighbourhoods which will provide (and all Cabinet Ref211 proposed changes to planning rules (e.g. use classes, Mar-21 Dave Hughes residents all of their social, civic and Members – crosspermitted development and wider deregulation) on high economic essentials cutting) streets 5: The Council will create accessible and Mayor Rokhsana Fiaz Collaborative work between the Town Centres and Area inclusive neighbourhoods which will provide Regen and Inclusive Economy teams to explore the need (and all Cabinet Ref212 Dave Hughes residents all of their social, civic and for ongoing business support across the Borough's high Members – crossconomic essentials cutting)



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW)						
	Planning lines				Governance lines	
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead	
Ref213	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	The funding and resource requirements resulting from the High Street Strategy and Masterplan work will be significant and a detailed resourcing plan is therefore required to support Pillar 5 delivery. This will need to consider both conventional and more innovative models and approaches.	Mar-21	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref214	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Internal governance: the need for a cross officer working group / board to align high streets, regen, inclusive economy, and planning work across the Borough.	Dec-20	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref215	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Officer capacity: the need for additional / new officer resource to enable delivery of capital project and the development of those projects, and to provide capacity for wider strategy focused activities (e.g. external partnerships, resource planning and bid writing). This should explore where existing officer capacity across different teams can support high street delivery activity (e.g. business, employment and skills support activities)	Dec-20	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref216	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Funding and resources: it should explore different options through which capital projects could be funded: including core council resource, funding from key strategic partners such as GLA and TfL, and funding from local partners and institutions. It should also consider more innovative / new options: such as use and sale of council assets to provide resource to reinvest CIL, future HIF, Business Rates, and capital receipts from development. It should also consider opportunities to capture private sector	Dec-20	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref217	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Scope and potentially pilot Community Improvement District initiatives as proposed in the recent Kruger Report[1].	Mar-21	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref218	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Participative Places: local and targeted activities to encourage participation and strengthening of social and community networks across the Borough's high streets.	Ongoing	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref219	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Active Spaces (focus on flexible and affordable workspace) activities to establish a network of spaces ('engine rooms') across the Borough's high streets where people from all background can come together to work, socialise, receive support and test new ideas.	Dec-21	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	
Ref220	5: The Council will create accessible and inclusive neighbourhoods which will provide residents all of their social, civic and economic essentials	Accessible Streets: targeted improvements to street scene, environment and infrastructure to make them more accessible and welcoming to people from all backgrounds, and with a focus on active modes of moving around. This should focus both on the immediate high street environments, alongside wider neighbourhood links and connections (e.g. projects such as Leaway).	Dec-21	Dave Hughes	Mayor Rokhsana Fiaz (and all Cabinet Members – cross- cutting)	



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COR	CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW)					
	Pla	Governance lines				
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead	
Ref303	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Secure London Living Wage Accreditation for the council.	Mar 21	Dave Hughes	Mayor Rokhsana Fiaz	
Ref305	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Existing projects with committed funding/resourcing:	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref306	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Develop a Resident Involvement Strategy	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref307	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Continue to hold tenants and leaseholders' forums	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref308	7: The Council will deliver genuinely high- quality and affordable homes for Newham	£3.5m to projects determined by local priorities	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref309	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Establish Housing Hubs	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref310	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Design, develop and implement a Private Renters Rights Service	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref311	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Develop further coproduction for plans in Carpenters Estate and Custom House	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref312	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Affordable House Building programme	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref314	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Develop and implement a new Temporary Accommodation Strategy for Newham	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref315	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Review Local Plan in line with Towards a Better Newham and new reality	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref316	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Full Stock Condition survey considered	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref317	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Enforce on minimum standards of energy efficiency	Dec-21	Dave Hughes	Cllr Shaban Mohammed	
Ref319	7: The Council will deliver genuinely high- quality and affordable homes for Newham	Develop and implement a Housing strategy for vulnerable adults	Dec-21	Dave Hughes and Colin Ansell	Cllr Shaban Mohammed	



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Planning lines				Governance lines		
Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Removal of cladding from low risk council owned building	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Implement a Housing innovation sprint (alongside SHMA)	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Scaling of air rights demonstrator project	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Roll out temporary and modular housing development on appropriate sites in the borough, using council to mitigate risk and support the benefit from larger scale delivery		Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Develop and implement a Local small builders' strategy	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Support vulnerable adults into modular housing	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Test and scale new approaches to housing pathways for care leavers	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
7: The Council will deliver genuinely high- quality and affordable homes for Newham	Rough Sleepers Assessment Hub launched	Dec-21	Dave Hughes	Cllr Shaban Mohammed		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Work with residents and businesses to increase safeguarding measures against exploitation and abuse, including violence against women and girls, child sexual exploitation, criminal exploitation and modern slavery, hate crime, extremism and radicalisation.	Sep 21	Jamie Blake	Cllr James Beckles		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Develop formal Commissioning Intentions and Pre- Procurement Plan for Rough Sleeping services.	Dec 20	Colin Ansell	Cllr Zulfiqar Ali		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Review the services that we currently provide in the community to Care Act eligible residents and develop a new community offer.	Mar 22	Colin Ansell	Cllr Zulfiqar Ali		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Design and develop a new Property Strategy for Newham	Feb 20	Conrad Hall	Cllr Terence Paul		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Delivery of the Royal Docks Development Programme	May 21	Dave Hughes	Mayor Rokhsana Fiaz		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Transform Newham into a beacon of Community Wealth Building where we use our purchasing power to keep wealth in our local economy so the benefits are shared more equally among our residents. Put a programme in place.	Ongoing	Dave Hughes	Mayor Rokhsana Fiaz		
8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Optimise the value capture through Section 106 Agreements and CIL	To be confirmed	Dave Hughes	Mayor Rokhsana Fiaz		
	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar 7: The Council will deliver genuinely high-quality and affordable homes for Newham 7: The Council will deliver genuinely high-quality and affordable homes for Newham 7: The Council will deliver genuinely high-quality and affordable homes for Newham 7: The Council will deliver genuinely high-quality and affordable homes for Newham 7: The Council will deliver genuinely high-quality and affordable homes for Newham 7: The Council will deliver genuinely high-quality and affordable homes for Newham 7: The Council will deliver genuinely high-quality and affordable homes for Newham 8: The Council will deliver genuinely high-quality and affordable homes for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Towards a Better Newham - 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CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW)						
	Planning lines				Governance lines	
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead	
Ref339	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Work closely with our partners to ensure that planned leisure and entertainment developments within the Queen Elizabeth Olympic Park and the Royal Docks Enterprise Zone are safe and well managed.	Mar 21	Dave Hughes	Mayor Rokhsana Fiaz	
Ref340	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Implement the Newham Inclusive Economy Strategy and ensure activity is delivered through the lens of Community Wealth Building.	Mar 21	Dave Hughes	Mayor Rokhsana Fiaz	
Ref342	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Refresh the S106 "local benefit" clauses and apply to all major planning applications.	Sep 20	Dave Hughes	Mayor Rokhsana Fiaz	
Ref343	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Ensure social value requirements/criteria linked to our corporate priorities are routinely included in our tenders, and capture and report the resulting benefits.	Sep 20	Dave Hughes	Mayor Rokhsana Fiaz	
Ref345	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	ANCHOR Scope proposals for new partnership working to support Community Wealth Building.	Mar 21	Dave Hughes	Mayor Rokhsana Fiaz	
Ref346	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Work with partners to jointly map total supplier spend by category/sector against the local supply base in Newham to identify key areas of opportunity to switch provision to local suppliers.	Ongoing	Dave Hughes	Mayor Rokhsana Fiaz	
Ref347	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	In conjunction with partners, work with key providers to develop local supply chains. This to include sector specific events which local firms can attend to meet larger providers from across the borough.	Ongoing	Dave Hughes	Mayor Rokhsana Fiaz	
Ref348	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Implement the first phase of the social value model for managing the council's community centre estate, including those spaces which are leased to the VCS.	Mar 21	Dave Hughes	Mayor Rokhsana Fiaz	
Ref350	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	End Mears Contract	Jun 21	Dave Hughes	Cllr Shaban Mohammed	
Ref351	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Estate Regeneration - Greater involvement of residents and residents' groups over Custom House Regeneration - Terminate the proposed Carpenters Estate Joint Venture scheme and consult directly with residents about producing a resident-led Masterplan for its future.	To be confirmed	Dave Hughes	Cllr Shaban Mohammed	
Ref352	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Overall supply and affordable housing - Build 1000 new Council owned homes to be let at social rent levels by 2022 - Ensure that at least 50 percent of Council and private homes that are built in Newham over the next 4 years are let at social rents and are owned by the Council Red Door Ventures: 50% at social rents on long term tenancies; review the other 50%	Mar 22	Dave Hughes	Cllr Shaban Mohammed	
Ref354	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	Introduce rent controls in the private rented sector	To be confirmed	Dave Hughes	Clir Shaban Mohammed	
Ref355	8: The Council will only welcome investment that secures a fair deal and a fair economy for Newham	End Right to Buy - RtB is part of our tenancy agrements by law -	Ongoing	Dave Hughes	Cllr Shaban Mohammed	



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT Proposed** Ref **Recovery and Reorientation Themes and Actions Member Lead Date** Strategy - Pillar 8: The Council will only welcome investment Cllr Shaban Ref361 that secures a fair deal and a fair economy eview the outcomes of the Rough Sleeping Task Force. Jul 20 Dave Hughes Mohammed for Newham 3: The Council will only welcome investment Implement the Homelessness and Rough Sleeping Cllr Shahan Ref363 that secures a fair deal and a fair economy Mar 22 Dave Hughes Strategy Action Plan 2019-2021. Mohammed for Newham 8: The Council will only welcome investment Cllr Shaban Ref364 that secures a fair deal and a fair economy Refresh HRA Business Plan Jan-21 Dave Hughes Mohammed 8: The Council will only welcome investment Ref365 that secures a fair deal and a fair economy Develop and launch exemplar business pledges Dec-21 Dave Hughes Mayor Rokhsana Fiaz for Newham 8: The Council will only welcome investment Ref366 Mobilise Good Growth Fund Dec-21 Dave Hughes Mayor Rokhsana Fiaz that secures a fair deal and a fair economy for Newham 8: The Council will only welcome investment Liaise with all major developers in the borough to identify Ref367 that secures a fair deal and a fair economy existing and additional commitments which support the Dave Hughes Mayor Rokhsana Fiaz recovery and reorientation plan 8: The Council will only welcome investment Review council's contracting arrangements, building in Ref368 that secures a fair deal and a fair economy Dec-21 Dave Hughes Mayor Rokhsana Fiaz clauses to support local engagement 8: The Council will only welcome investment Promote London Living Wage accreditation for the Ref369 that secures a fair deal and a fair economy Dec-21 Dave Hughes Mayor Rokhsana Fiaz business community for Newham 8: The Council will only welcome investment Ref370 Dec-21 that secures a fair deal and a fair economy Establish CWB Champions accreditation Dave Hughes Mayor Rokhsana Fiaz for Newham 8: The Council will only welcome investment Use the local plan review to review and revise economic Ref371 that secures a fair deal and a fair economy Dec-21 Dave Hughes Mavor Rokhsana Fiaz policies, optimising the pursuit of community wealth for Newham building and recovery plan objectives Democracy Commission: Develop an implementation plan Ref375 Dec 20 Cross-cutting: Vision and Ethos for the Democracy Commission recommendations and Jessica Crowe Mayor Rokhsana Fiaz overall programme Democracy Commission: Delivery of the implementation Ref376 Cross-cutting: Vision and Ethos plan and the ongoing engagement/co-production May 22 Jessica Crowe Mayor Rokhsana Fiaz programme Delivery of the Community Wealth Building Strategy and Ref377 Mayor Rokhsana Fiaz Cross-cutting: Vision and Ethos an 22 Dave Hughes Foundation: Organisational Delivery Ref379 We Are Newham - Launch Nov 20 Jessica Crowe Mavor Rokhsana Fiaz Programmes



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -**Delivery Proposed CMT** Ref **Recovery and Reorientation Themes and Actions Member Lead Date** Strategy - Pillar oundation: Organisational Delivery 8.3 Tackle Digital Exclusion. Develop and execute a Digital Feb 21 Ref382 Mayor Rokhsana Fiaz lessica Crowe Programmes Plan to reduce inequality Review Changing Together in light of COVID, Tackling Foundation: Organisational Delivery Geeta Subramaniam-Ref383 Racism, Inequality and Disproportionality Focus, and Apr 21 Mavor Rokhsana Fiaz Programmes Mooney Internal Controls Commission Focus Foundation: Organisational Delivery Revise the Council's Medium-Term Financial Strategy in Ref384 Mar 21 Conrad Hall Cllr Terence Paul Programmes light of the new financial reality post-COVID Foundation: Organisational Delivery Develop and implement a new Change and Insight Ref385 Dec 20 Jessica Crowe Cllr Terence Paul Programmes Function, Offer and Model Foundation: Organisational Delivery Establis a Capital Strategy for Newham to plan ahead for Ref386 Mar 21 Conrad Hall Cllr Terence Paul the next 10 years of capital investment and spend Programmes Foundation: Organisational Delivery Working in a political environment - training and Ref387 Cllr Terence Paul Jan 21 Jessica Crowe Programmes development offer for key tiers of the organisation oundation: Organisational Delivery Ref388 Set a balanced annual budget (2021/2022) Cllr Terence Paul Mar 21 Conrad Hall Programmes oundation: Organisational Delivery Ref389 Set a balanced annual budget (2022/2023) Conrad Hall Cllr Terence Paul Apr 22 Foundation: Organisational Delivery Identify and plan for major recommissioning and Ref390 Apr 21 Conrad Hall Cllr Terence Paul rocurement exercises over the coming two years Foundation: Organisational Delivery Empower Scrutiny so that it has an informed voice to hold Ref391 Nov 20 Cllr Terence Paul Jessica Crowe Programmes the Mayor and Council to account Review all the Council's Joint Ventures, PFI Schemes and oundation: Organisational Delivery outsourced contracts. I will end all further privatisation Ref392 Ongoing Conrad Hall Cllr Terence Paul Programmes and outsourcing of council services on day one of my new administration: Foundation: Organisational Delivery Clean up the Council's budget so that it is open and Ref393 Continuous Conrad Hall Cllr Terence Paul Programmes Resident experience strategy and programme: Implemen a new Resident Experience strategy to improve residents' experience of and interactions with the council, Foundation: Organisational Delivery Ref394 supported by improved systems and processes for Dec 20 Jessica Crowe Cllr Terence Paul Programmes Members' Enquiries, Complaints and Freedom of Information requests, ensuring online and back office processes are synchronised and tracked. Maximise the council's income from effective collection Foundation: Organisational Delivery of Council Tax, better use of commercial assets and Ref395 Mar 21 Conrad Hall Cllr Terence Paul Programmes Housing Benefit overpayments through improved processes and resource utilisation. Provide an effective approach to programme and project management, particularly in respect of our priority Foundation: Organisational Delivery Ref396 programmes and projects, to ensure successful delivery Mar 21 lessica Crowe Cllr Terence Paul for both the council and residents and alignment with ou mplement the remaining tranches of the 'Smarter Foundation: Organisational Delivery Newham'. programme to improve our ICT, rationalise our Ref397 Mar 21 Jessica Crowe Cllr Terence Paul use of buildings and estate, and provide better working Programmes



COF	CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW)					
	Pla	Governance lines				
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead	
Ref398	Foundation: Organisational Delivery Programmes	Deliver a programme of work to minimise the negative impact of Brexit.	Dec 20	Jessica Crowe	Cllr Terence Paul	
Ref399	Foundation: Organisational Delivery Programmes	Ensure the delivery of £17.7m of savings required in the first year of the three-year financial strategy, 2020-23.	Mar 21	Conrad Hall	Cllr Terence Paul	
Ref400	Foundation: Organisational Delivery Programmes	Redesign and deliver the new cycle of community citizens' assemblies informed by a robust evaluation.	Jan 21	Jessica Crowe	Cllr Charlene Maclean	
Ref401	Foundation: Organisational Delivery Programmes	Co-design with key delivery partners and stakeholders a new volunteering framework for the borough.	Dec 20	Jessica Crowe	Cllr Charlene Maclean	
Ref402	Foundation: Organisational Delivery Programmes	Increase resident take up of online self-service forms, including Council Tax, benefits and rents, and deliver an improved service to customers through a proactive campaign to encourage sign-up.	Dec 20	Jessica Crowe	Cllr Terence Paul	
Ref403	Foundation: Organisational Delivery Programmes	Complete the overhaul of the council's online presence with a new MyNewham Account and integration between online and back office services and systems by implementing Microsoft CRM and working closely with all council services.	Aug 21	Jessica Crowe	Cllr Terence Paul	
Ref404	Foundation: Organisational Delivery Programmes	Report on progress in reducing inequality and promoting diversity.	Mar 21	Jessica Crowe	Cllr Terence Paul	
Ref405	Foundation: Organisational Delivery Programmes	Refresh our approach to communications to ensure we are effectively speaking up for Newham and reaching all our diverse communities through our communications, campaigning and engagement activity so they are aware of the actions we are taking on their behalf.	Mar 21	Jessica Crowe	Cllr Terence Paul	
Ref406	Foundation: Organisational Delivery Programmes	Implement an improved Assisted Digital Support offer to support residents to be more confident and self-sufficient when transacting with the council.	Dec 20	Jessica Crowe	Cllr Terence Paul	
Ref407	Foundation: Organisational Delivery Programmes	Improve the utilisation of data within Council Tax and Benefits and the wider council to develop effective customer engagement and take up opportunities for residents.	Mar 21	Jessica Crowe	Cllr Terence Paul	
Ref408	Foundation: Organisational Delivery Programmes	Achieve 95% customer satisfaction ratings through improved performance and customer care.	Mar 21	Jessica Crowe	Cllr Terence Paul	
Ref409	Foundation: Organisational Delivery Programmes	Update Financial Regulations to reflect changes in governance since 2012, update to include requirements to report to cabinet on Financial Performance Cabinet taking responsibility for oversight of risk management and internal control.	Sep 20	Conrad Hall	Cllr Terence Paul	
Ref410	Foundation: Organisational Delivery Programmes	Provide a comprehensive staff engagement and training package to cover procurement, programme management, budget forecasting and authorisation. This should include dealing with the issues of what happens if procedures are not followed	 Sep 20	Conrad Hall	Cllr Terence Paul	
Ref411	Foundation: Organisational Delivery Programmes	Establish a manager's portal on the intranet to provide a one stop shop for managers to seek current accurate guidance.	Jul 20	Conrad Hall	Cllr Terence Paul	



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW)					
	Pla	Governa	nce lines		
Ref	Towards a Better Newham - Recovery and Reorientation Strategy - Pillar	Themes and Actions	Delivery Date	Proposed CMT Lead	Proposed Member Lead
Ref412	Foundation: Organisational Delivery Programmes	Review procurement Standing orders, review to include review of lower limit for orders without quotes and extension of contract arrangements and arrangements for assessing how non price factors are considered in tender assessment	Oct 20	Conrad Hall	Cllr Terence Paul
Ref413	Foundation: Organisational Delivery Programmes	Introduce new reports for managers to cover overtime, and other additional payments.	Sep 20	Conrad Hall	Cllr Terence Paul
Ref414	Foundation: Organisational Delivery Programmes	Review the level of internal audit cover	Jul 20	Conrad Hall	Cllr Terence Paul
Ref415	Foundation: Organisational Delivery Programmes	Ensure that a tracker is presented regularly to the Audit Committee on outstanding matters of concern and that Audit reports are presented promptly to the Audit committee.	Jul 20	Conrad Hall	Cllr Terence Paul
Ref416	Foundation: Organisational Delivery Programmes	Review how central and corporate budgets are reported and managed including how scope for technical adjustments are reported prior to budget setting 2021/2	Oct 20	Conrad Hall	Cllr Terence Paul
Ref417	Foundation: Organisational Delivery Programmes	Undertake Council wide audit on authorising supplements including acting up payments, standby and call outs etc.	Sep 20	Conrad Hall	Cllr Terence Paul
Ref418	Foundation: Organisational Delivery Programmes	Review how other shared service models operate across London including governance before determining future arrangements on OneSource	Sep 20	Conrad Hall	Cllr Terence Paul
Ref419	Foundation: Organisational Delivery Programmes	Once future model for One Source is agreed, ensure that it is staffed effectively with permanent resources.	Sep 20	Conrad Hall	Cllr Terence Paul
Ref420	Foundation: Organisational Delivery Programmes	Introduce a savings monitor tracker, to enable an awareness of the impact of non-deliverability of savings to be assessed.	Oct 20	Conrad Hall	Cllr Terence Paul
Ref421	Foundation: Organisational Delivery Programmes	Review progress on implementation of the ICC action plan, if accepted, on a six-monthly cycle.	Ongoing	Conrad Hall	Cllr Terence Paul
Ref422	Foundation: Organisational Delivery Programmes	Apply the principles and values of good financial control and management as set out in the report.	Oct 20	Conrad Hall	Cllr Terence Paul
Ref423	Foundation: Organisational Delivery Programmes	Develop an annual procurement forward plan to be endorsed by Cabinet	Apr-22	Conrad Hall	Cllr Terence Paul
Ref424	Foundation: Organisational Delivery Programmes	Develop a Social Value Strategy to establish a framework for developing and delivering social value in Newham to guide and measure the impact of future procurement activity across Newham	Apr-22	Conrad Hall	Cllr Terence Paul
Ref425	Foundation: Organisational Delivery Programmes	Develop and implement a new Newham Digital and Data Strategy	Mar 21	Jessica Crowe	Cllr Terence Paul
Ref426	Foundation: Organisational Delivery Programmes	New IT Operating Model and Capabilities	Dec 20	Conrad Hall	Cllr Terence Paul
Ref427	Foundation: Organisational Delivery Programmes	Delivery of the new Oracle Fusion Solution	Oct 20	Conrad Hall	Cllr Terence Paul



CORPORATE DELIVERY PLAN REFRESH - NOV 2020 (SIMPLIFIED VIEW) Planning lines Governance lines Towards a Better Newham -Delivery **Proposed CMT Proposed** Recovery and Reorientation Ref **Themes and Actions** Member Lead Date Strategy - Pillar Foundation: Organisational Delivery Deliver the new Future Business Support Programme and Ref428 Dec 20 Cllr Terence Paul Jessica Crowe Programmes Foundation: Organisational Delivery Ref429 Implement The Social Integration Strategy Action Plan Dec 21 Jessica Crowe Cllr Charlene Maclean Programmes 8: The Council will only welcome investment Develop and implement a new approach Strategic Mayor Rokhsana Fiaz ref431 that secures a fair deal and a fair economy Mar 21 Jessica Crowe Partnerships in Newham for New<u>ham</u>