

FINAL Minutes
SSAG Meeting held on Tuesday 1 October 2019 @ 11am
at the London Stadium, E20 - Press Conference Room

Attendees:	Sheila Roberts (SRO)	LBN – Enforcement & Safety – Chair
	John Newcombe	LBN – Enforcement & Safety
	[REDACTED]	LBN – Enforcement & Safety - minutes
	Leah Pratten	LBN – Enforcement & Safety
	Clive Treacher	LBN – Highways & Traffic Management
	Asha Leal	LBN – Emergency Planning & Resilience
	Peter Kingham	BTP
	Mark Camley	LLDC
	Peter Tudor	LLDC
	Alan Skewis	E20
	Steve Ford	London Ambulance Service
	Martin Knight	London Fire Brigade
	Mark O'Brien	London Fire Brigade
	Andy Sheldon	Metropolitan Police Service
	Peter Swordy	LS185
	Darren Raczowski	LS185
	Jason Eglash	LS185
	Anna Jankowski	LS185
	Charlotte Hutton	JLL
	Lou Elliston	SGSA
	Matthew Atkinson	St John Ambulance
	Megan Lewington	St John Ambulance
	Stuart Phillips	South Eastern
	Ben Illingworth	West Ham United
	Philippa Cartwright	West Ham United\
	Chris Betts	Westfield
	Chris Mitchell	Westfield

1. Introductions and Apologies

Sheila Roberts (SRO) in Chair, welcomed the group, introductions made and meeting opened.

Apologies received from: Danny Hawkins, Network Rail; Gary Ashe, TFL; Gilbert Yule, Lendlease; Derek Worsfold, BTP

2. Minutes from the last meeting held on 15 July 2019 agreed.

Actions Update from Previous Minutes		Ref
<p>Drop off point</p> <p>Was a success and WHU would like it to continue going forward. LS185 confirmed that the plan has already been integrated into the TMP.</p>		Minutes 15 July 19 CLOSED
<p>Ingress and Egress Update</p> <p>CM (WSC) confirmed that they are working through the plan with LS185 and the strategy is to replicate last season's design. There is still work and discussions to be had around station passage as to whether it will be licensed for this season. Once resolved and signed a copy of the licence agreement will be shared with LBN (excluding any financials) marked 'commercially confidential'.</p> <p><u>1 October 2019 - update</u></p> <p>WSC are extending the licence till the 23 November 2019. There is ongoing work/discussions with LS185 on the Stratford International Plan, once finalised a new licence will be in place after the 23 November 2019. Copy, excluding financials, of the new licence to be shared with LBN.</p>		MC (LLDC)

<p>Medical Plan SJA requested a meeting with LS185 to review the medical plan in detail. LS185 will arrange the review with medical ops and bring the final plan to SAG.</p> <p><u>1 October 2019 - update</u> PS met with medical partners, some policies still need to be worked through with final signed off plan to be shared with LBN. LS185 to share highlights at the next SAG meeting.</p>	LS185
<p>LBN Street Cameras CT raised an issue with 4 of the LBN cameras that work on Wi-Fi having lost connection during events. JN to speak to CCTV manager Mark Handyside to review issue. Westfield cameras can be accessed to assist officers on the ground.</p> <p><u>Update 1 October 2019</u> There is now an additional LBN camera on Westfield Avenue and a direct feed into the main control room.</p>	CLOSED
<p>HVM Installation LLDC have plans to install the HVM system. Peter Tudor to follow up with TT.</p> <p><u>1 October 2019 - update</u> LLDC (MC) confirmed that the HVM plan is still in draft form and are consulting with LS185. No sign off date yet identified.</p>	LLDC OPEN
<p>Persistent Standing E20 verified that there are barriers in the front of the upper tiers and there has been no review of any engineering solution similar to Spurs. Members continued discussion and confirmed that they will take it into consideration.</p> <p><u>15 July 19</u> It was noted that E20 will be giving a demonstration to the certifying authority of new barriers they would like to trial.</p> <p><u>1 October 19 - update</u> First draft of the plan was due in August, LS185 to submit.</p>	<p>Minutes 7 May 19</p> <p>Open</p>
AGENDA ITEMS	Actions
<p>3. Testing & Exercising for Borough's Resilience Plan</p> <p>One of LBN's responsibilities is to co-ordinate the multi-agency borough resilience forum which is a platform for partners to work together to improve multi agency planning and emergency response arrangements.</p> <p>Partners discussed in detail the potential of scoping a more comprehensive table top covering planning, contingencies and emergency evacuation. LS185 reminded members that there is an Area Resilience Forum and partners are invited to attend.</p> <p>SRO concluded that a working group needs to be arranged and AL (LBN) to facilitate. WHU to be included.</p>	AL
<p>4. Events Update – Strategic Actions and Learnings</p> <p><u>West Ham v Athletic Bilbao – Saturday 3 August 2019</u> Pre-season tournament which was well attended. No major issues noted, two political messages on flags were confiscated. Some issues with away fans noted.</p>	

<p><u>West Ham v Man City – Saturday 10 August 2019</u> No major issues arose it was noted that egress was longer than usual. Transport messaging discussed. Long term coach parking plan to be reviewed going forward.</p> <p><u>West Ham v Norwich City – Saturday 31 August 2019</u> A few drugs presentations amongst away fans and a steward assaulted at this fixture which were all dealt with effectively. No prior police intelligence noted. Non credible threat to WSC along with imprecise and delayed comms that arose discussed and resolved.</p> <p><u>West Ham v Man United – Sunday 22 September 2019</u> Highest attendance game recorded at the London Stadium. Some drugs presentations on away fans. Assault on a steward on the bridge still under investigation. Partners discussed long term audio plans for steward body cams.</p> <p>Discussions continued evaluating messaging/comms pertaining to class A drugs. It was noted that WHU and LS185 all have the zero tolerance rules on their website. MPS shared their summary on the fixtures and plans going forward in relation to assaults on stewards and class A drugs.</p> <p>JN (LBN) informed the group that a fire safety audit is currently being undertaken and a response and final summation will be discussed with Vinci when completed.</p>	<p>LBN</p>
<p>5. Upcoming Fixtures</p> <p><u>West Ham v Crystal Palace - Saturday 5 October 2019</u> No specific intelligence noted. Police resourcing shared. LS185 added that they are aware of a crane movement in the morning and are working with contractors to ensure it is in place before ingress.</p> <p><u>West Ham v Sheffield United – Saturday 26 October 2019</u> No specific intelligence received at this time. Police and LS185 shared their resourcing plan. Several away coaches are expected.</p> <p><u>West Ham v Newcastle – Saturday 2 November 2019</u> No current assessments for this fixture.</p> <p><u>West Ham v Tottenham Hotspur – Saturday 23 November 2019</u> MPS resourcing shared. It was noted that there will be no trains between Ebbsfleet and Ashford, there may also be reduced carriages from Stratford. Stuart Phillips to liaise and update the club.</p> <p><u>West Ham v Arsenal – Saturday 7 December 2019</u> No specific intelligence noted.</p> <p>LLDC shared their list of events taking place during the noted fixtures above.</p>	<p>SPhillips</p>
<p>6. Ingress/Egress Update</p> <p>PS (LS185) informed the group that they need to carry out a review of the crowd modelling for egress and movement strategy on the F10 bridge before they can rewrite the plan. Detailed review is ongoing with partners. Work needs to be done on a more tactical dilution of the plan for the ground staff to implement.</p> <p>SRO (LBN) reminded LS185 that the plan is linked to their operations manual. Discussions continued reviewing potential issues and scoping of plan.</p>	<p>LS185</p>
<p>7. Persistent Standing Plan</p> <p>Persistent standing draft plan still to be received by LBN.</p> <p>LE (SGSA) informed partners that they will be risk assessing the persistent standing on Saturday 5 October. SRO (LBN) added that there are two separate issues; home and away (lower tier and upper tier on 217).</p>	<p>LS185</p>

<p>JE (LS185) confirmed that they are working closely with the club on proactive messaging on persistent standing in certain areas. In the upper tier, the first two rows have been covered over in the away end to prevent progressive crowd collapse.</p> <p>LE (SGSA) acknowledged the challenges of persistent standing but noted that other grounds do not have the same issues as West Ham with standing in the upper tiers. Evidence needs to be shown that the club have taken all possible actions to mitigate against persist standing. The SGSA will also be carrying out a peer review of all football stadiums and share their findings. SRO (LBN) recommended that video evidence of the risk and dynamics of persistent standing be prepared by the SGSA.</p> <p>LS185 gave an outline of their persistent standing policy which included stewards walking up and down the aisles every ten minutes requesting fans to sit down, proactive planning during the game, front guarding and working with the club to take further action against persistent standers.</p> <p>WHU shared their seating plan and are working on a long term strategy.</p> <p>PS (LS185) added that support from the Premier League taking a firmer stance on persistent standing and messaging would be a more determined solution. The persistent standing policy in the operations manual needs updating.</p> <p>The SGSA reminded the club that there are technical solutions available and it may be prudent for WHU/LS185 to view options that would suit this stadium.</p> <p>SRO (LBN) requested a best practice guide be shared by the SGSA.</p>	<p>SGSA</p> <p>LS185</p> <p>WHU/ LS185</p> <p>SGSA</p>
<p>8. Application to increase capacity to 62,500</p> <p>LBN informed partners that there will be an application for a revised Safety Certificate and once submitted it will be discussed further at a SAG. LBN reminded the group that the Safety Certificate only covers the island however partners will still need to ensure plans and contingencies are in place for egress and transport.</p> <p>Discussions are ongoing with the planning authority.</p>	
<p>9. Any other safety related business</p> <p><u>Block 221 Family Plan - WHU</u> The club confirmed that they are looking to introduce the family seating in block 221 in October as discussed. Copy of the plan to be shared with LBN.</p> <p><u>SGSA – Guidance Update</u> Updated guidance on pyros and drones now available on the SGSA website.</p> <p><u>Medical Stats</u> LS185 confirmed that medical stats are now available and will be shared by email.</p> <p><u>LLDC Events update</u> Run Hackney confirmed for 17 May and Ride London now on 16 August 2020.</p> <p><u>Westfield – WHU v Norwich fixture</u> WSC raised concerns about the extra numbers using the northern route and the conflict and issues that arise on Round House Lane and at the entrance of car parks A and B. WSC have spent capital on guard railing to reduce risks to pedestrians and would like it reflected on the egress plan.</p> <p><u>Official Spectators Fan Forum</u> SRO reminded partners attending the forums that any learnings and issues taken from these meetings can be brought to the SAG.</p>	<p>WHU</p> <p>LS185</p> <p>LS185</p>
<p>10. Date of next Football SAG</p> <p>Tuesday 3 December 2019</p>	