

FINAL Minutes

SSAG Meeting held on Monday 15 July 2019 @ 10am
at the London Stadium, E20 - Press Conference Room

Attendees:	Sheila Roberts (SRO)	LBN – Enforcement & Safety – Chair
	John Newcombe	LBN – Enforcement & Safety
	[REDACTED]	LBN – Enforcement & Safety - minutes
	Leah Pratten	LBN – Enforcement & Safety
	Clive Treacher	LBN – Highways & Traffic Management
	Peter Kingham	BTP
	Mark Camley	LLDC
	Sara-Ellen Williams	LLDC
	Peter Tudor	LLDC
	Alan Skewis	E20
	Rob Sydney	London Ambulance Service
	Andy Sheldon	Metropolitan Police Service
	Graham Gilmore	LS185
	Peter Swordy	LS185
	Darren Raczkowski	LS185
	Jason Eglash	LS185
	Anna Jankowski	LS185
	Phil Harris	Expedient Security
	Charlotte Hutton	JLL
	Emma Foster	JLL
	Lou Elliston	SGSA
	Gary Ashe	TFL
	Matthew Atkinson	St John Ambulance
	Stuart Phillips	South Eastern
	Steve Butcher	South Eastern
	Peter Smith	West Ham United
	Ben Illingworth	West Ham United
	Philippa Cartwright	West Ham United
	Chris Betts	Westfield
	Chris Mitchell	Westfield
	Craig Geary	Westfield

1. Introductions and Apologies

Sheila Roberts (SRO) in Chair, welcomed the group, introductions made and meeting opened.

Apologies received from: Tony Tolley, LLDC; Danny Hawkins, Network Rail, John Sandlin, SIA; Martin Knight, LFB; Derek Worsfold, BTP

2. Minutes from the last meeting held on 7th May 2019 checked, minor amendments made and approved for accuracy.

Actions Update from Previous Minutes	Ref
<p>Persistent Standing E20 verified that there are barriers in the front of the upper tiers and there has been no review of any engineering solution similar to Spurs. Members continued discussion and confirmed that they will take it into consideration.</p> <p><u>15 July 19 – Update</u> <i>It was noted that E20 will be giving a demonstration to the certifying authority of new barriers they would like to trial.</i></p>	<p>Minutes 7 May 19</p> <p>Open</p>
<p>Table Top Exercise LS185 will be delivering the table top with Peter Smith (WHU) on the 20th May 2019. Table top will focus on stadium and egress. In September they will deliver a more police focussed table top. Table top to cover partner issues that affect them.</p>	

<p><u>15 July 19 – Update</u> Table top delivered successfully. MPS to take the lead on the September exercise. AS to follow-up.</p>	<p>MPS</p>
<p>AGENDA ITEMS</p>	<p>Actions</p>
<p>3. Events Update – Strategic Actions and Learnings</p> <p><u>West Ham v Athletic Bilbao – Saturday 3 August 2019</u> Ticket sales shared with WHU/LS185 planning for capacity crowd. Game resourced based on Categorisation. Partners discussed and reviewed any potential issues that may arise.</p> <p><u>West Ham v Man City – Saturday 10 August 2019</u> No issues expected at this fixture.</p> <p><u>West Ham v Norwich City – Saturday 31 August 2019</u> No intelligence received to date.</p> <p><u>West Ham v Man United – Sunday 22 September 2019</u> No issues expected.</p> <p>SRO informed the group that there will not be a home game on Boxing Day due to challenging transport issues.</p> <p>LLDC shared details of events taking place on the park during football fixtures, with Ride London on the 3 August and Wrestling on the 31 August.</p>	
<p>4. Changes to Safety Arrangements</p> <p>It was noted that PH (Expedient) is still the current Safety Officer. PH will be working closely with Jason Eglash during this transition period until he takes over the role.</p> <p>There is no other fundamental change in terms of the Operations manual.</p>	
<p>5. Persistent Standing</p> <p>PH advised the group that the Risk Assessment is still being evaluated in line with the new guidance and LS185 continue to work with the club to ensure fans are seated during the games. The first draft is due in two weeks time and will be shared with SGSA and LBN. Final to be in place for the start of the season.</p> <p>The SGSA recommended LS185 work in collaboration with WHU to put some pressure on the away teams to ensure tickets are sold to non risk fans to mitigate persistent standing in the away zones. Partners discussed potential solutions and measures that can be put in place for away fans. SRO (LBN) reminded members that there is always a risk of a zero capacity to the upper tiers for away fans should this persist.</p> <p>JE (LS185) added that there will also be proactive planning put in place along with the relevant control measures to mitigate standing in the home areas.</p> <p>WHU stated that as part of the RA the club will be speaking to the other teams to work on a solution going forward. Baroness Brady has got the London Charter together and it has been decided collectively with the London Clubs that they will be sending their own stewards to away games to work under the stewardship of the Safety Officer of that club. It was noted that this will be raised with the spectators fan group.</p>	<p>LS185</p> <p>LS185</p>
<p>6. Segregation</p> <p>Revised segregation plan shared with partners. The new family area will have trained family stewards and junior tickets will not be able to be upgraded within that zone. The SGSA fully support a well managed family area.</p>	

<p>Members discussed in detail the lower and upper tier segregation plans and seating configurations.</p> <p>SRO (LBN) confirmed that partners approve the plan however, should any issues arise then WHU must intervene. Ticket holders should be make aware that their tickets are subject to review.</p>	
<p>7. Drop off point trial</p> <p>Due to the limited parking the club have developed a trial plan for 50 cars for their Club London members who have limited mobility to be dropped off between 12-2pm outside bridge 3 (for 3pm matches). WHU shared their monitoring and control strategy of the 50 vehicles. The club would like to start the trial with immediate effect and run for 6 matches with a plan to implement it as a permanent solution, subject to take up and review, with a potential to increase the numbers as they go forward.</p> <p>Trial plan has yet to be integrated into the TMP. PS (WHU) added that this is purely a drop off zone geared mostly to those with mobility issues, elderly and Club London members who struggle to walk the distance from the travel hub to the stadium.</p> <p>It was noted that the current shuttle service has increased to 18 shuttles and it's at capacity without much room for growth due to congestion.</p>	
<p>8. Ingress and Egress Update</p> <p>CM (WSC) confirmed that they are working through the plan with LS185 and the strategy is to replicate last seasons design. There is still work and discussions to be had around station passage as to whether it will be licensed for this season. Once resolved and signed a copy of the license agreement will be shared with LBN (excluding any financials) marked commercial confidential.</p> <p>WSC advised the group that C3 is crucial and needs clarity pending agreement of the operational licence.</p>	<p>LS185</p>
<p>9. Update on conditions relating to capacity uplift to 60k</p> <p>SRO (LBN) is satisfied that progress has been made.</p>	
<p>10. Control Room Update</p> <p>Control room refurbishment will be ready for football with other enhancements including cameras currently on target. Telephone system all updated and fixed.</p> <p>LBN confirmed that the renovated control room is an improvement with more designated areas which works better for the police as they are closer to the safety officer.</p> <p>LS185 ran through the changes and additions to the control room which has made it a more efficient space.</p>	
<p>11. MPS policing strategy</p> <p>MPS have had a meeting with WHU and LS185 to review and discuss upcoming fixture categorisation. It was noted there will still be police reps in the control room.</p> <p>Policing strategy shared for the season ahead.</p>	
<p>9. Any other Safety related business</p> <p><u>Fire Doors</u> LBN shared their concerns in relation to the damaged fire doors. LS185 confirmed that there is an order for replacement doors which will be mag locked and tied into the system. There is a 6/7 week lead time which they are trying to accelerate for September.</p>	

<p><u>LBN Street Cameras</u> CT raised an issue with 4 of the LBN cameras that work on Wi-Fi having lost connection during events. JN to speak to CCTV manager Mark Handyside to review issue. Westfield cameras can be accessed to assist officers on the ground.</p> <p><u>HVM Installation</u> LLDC have plans to install the HVM system. Peter Tudor to follow up with TT.</p> <p><u>Medical Plan</u> SJA requested a meeting with LS185 to review the medical plan in detail. LS185 will arrange the review with medical ops and bring the final plan to SAG .</p> <p><u>PAVA</u> Faulty breaker has now been repaired and working.</p> <p><u>South Eastern Train Capacity</u> South Eastern expressed their concerns in relation to capacity on their trains with night games being more problematic. Proposed solution would be to hold fans further up on the board walk. WSC added that this could have some impact on SIS and station passage. South Eastern would like to liaise/link with WHU and LS185 to put out messaging on twitter and in the booklets for all upcoming engineering works.</p> <p><u>Montfichet</u> WSC requested an update on the permanent fencing resolution on Montfichet Road. E20 advised the group that they have no immediate plans in place for a permanent solution as they are still reviewing the longer term plan for the road all dependant on Stratford Station, MSG and planning of the whole area. SRO added that LBN could invite MSG to a pre-licence application meeting and invite partners to share any concerns directly.</p>	<p>JN</p> <p>PT</p> <p>LS185</p> <p>JN</p>
<p>10. Date of next Football SAG</p> <p>Tuesday 1 October 2019</p>	