

People at the Heart of Everything We Do





MIXED RETAIL USE Following the COVID-19 rules for retailers



Essential retailers

- 50% or more of the stock of a business must be 'essential items' to be deemed an essential retailer
- Essential items include food, hardware and building materials
- Mixed retailers such as pound shops are not necessarily an essential retailer – they would have to change their stock so that 50% are essential items
- If businesses decide to stock food, they must register with Food Safety as a food business



Non-essential retailers

- Non-essential retailers can operate as a 'click and collect' service
- Customers can pre-order and collect but they cannot enter the premises
- Business can also close altogether and/or offer an online and delivery service only

For further guidance please email: trading.standards@newham.gov.uk