

Minutes of Newham Co-Production Forum (A) held on 24th May 2021

Summary of Action Points

Page No.	Action point	Assigned To	Deadline
<u>3</u>	FB to email NH's Action plan to Forum members- Regarding digital exclusion	FB	26/07/21
<u>3</u>	YN raised that the phone lines are not accessible. TAF asked YN to email herself the specifics of the issue and the number YN was calling which will be passed onto DL	TAF+YN	26/07/21
<u>5</u>	SA asked for an apology from housing colleagues regarding the Thames Water charges issue and in particular how it was communicated to residents by the Council with little apparent thought or concern for their wellbeing. Councillor Ali stated he will contact housing colleagues for a response.	Councillor Ali	26/07/21
<u>6</u>	ZM asked what will be done for Carers Week. LHS added this is a corporate event. LHS will ask Jennifer about the event and will provide a response.	LHS	26/07/21

Minutes of Forum on 24th May 2021

<u>Agenda Number and Item</u>	<u>Action By:</u>
<p><u>Item 1: Welcomes, Apologies and Introduction</u></p> <p>All were welcomed to the meeting by Councillor Ali and introductions were given. Apologies were also received.</p>	
<p><u>Item 2: Covid-19 Update</u></p> <p>Councillor Ali informed all that the new variant, The Indian Variant, is causing an impact in this country and there are a few cases in Newham, as it is spreading faster than other variants. Studies have shown that the vaccinations are effective in tackling the Indian variant.</p> <p>The vaccination take up in Newham is improving with more residents getting vaccinated. The positive cases have remained steady however since the 17th May there is a slight increase due to a flexibility in the restrictions which was expected. The positivity rate is 0.3% and 39% of our population have been provided with the first dose. This figure covers 92% of care homes, 83% 80+, 82% 72-79 years, 32% under the age of 70.</p> <p><u>Questions:</u></p> <ul style="list-style-type: none"> SA asked what has influenced individuals to take the vaccine. Councillor Ali stated that this change is due to the community health champions, voluntary and faith sectors. The news has also impacted this as more people see the changes and become influenced to get vaccinated. Misconceptions were also addressed and clarified. Finally what has also helped is the amount of vaccinations ordered. The government ordered 4 times more vaccinations than the size of the population. 	
<p><u>Item 3: Minutes of the last meeting on 22nd March 2021</u></p> <p>SA announced that some Forum members we are no longer checking through the minutes and this will be checked through at the reps pre-meeting. Any changes to be made should be pointed out prior to the meeting.</p> <p>Minutes of the meeting were an accurate record of the meeting held on the 24th March.</p>	

<p><u>Action Points:</u></p> <p>NH has provided a detailed action plan for Carers. Councillor Ali asked for this to be distributed to the wider Forum.</p> <p>Action point 2 regarding phone lines- carried forward as no progress has been made.</p> <p>Regarding repairs - a list has been circulated to all members.</p>	<p>FB</p> <p>TAF+YN</p>
<p><u>Item 4: Special Education Needs and Disabilities, Education Support during Covid-19 Pandemic Lockdown</u></p> <p>(Please view PowerPoint presentation)</p> <p>Main responses during lockdown:</p> <ul style="list-style-type: none"> • Educational Psychology Service -Wellbeing offer and critical incident offer to settings, telephone line for parents • Support for parents joint working with Parent Carer Forum - by issues raised by parents. Co-Production Frequently Asked Questions • Co-Production of communications. Local Offer event 19th April attended by 100 + parents- importance of information access as lockdown eases • Presentation to Link Governors on SEND included impact of Covid-19 and particularly on supporting transitions (March and May 21) • Specialist Education Support Service work with schools to clarify blended learning offer to SEND Children & Young People and sharing best practice • Catch up project March 2020 all High Needs Funded /EHVP? children and young people to understand risks and priorities during first lockdown and action plan including signposting service e.g. food banks and prescriptions pick up <p><u>Questions:</u></p> <ul style="list-style-type: none"> • Councillor Ali asked what efforts are being made for the design of the service being developed in consultation with the Co-Production Forum and any other education group. Also what could the Forum bring to you to help to improve the service? <p>RM stated that there are existing forums that we are working with to design and improve services.</p> <p>RM added that they can join the forums including the Co-Production Forum to review the work.</p>	

<ul style="list-style-type: none"> • SP stated that when working with SEND children the whole family must be considered. SP also added that a holistic needs assessment must be conducted for all children. 	
<p>Item 5: SEND Respite and Safeguarding</p> <p>As presenters arrived late this item was not addressed but will be addressed in the next meeting.</p>	
<p>Item 6: Social Prescribing (Please view PowerPoint presentation) https://youtu.be/O9azfXNcqD8- explains what social prescribing is.</p> <p>LC explained the essence of social prescribing and what the NHS are doing regarding social prescribing. NS added that social prescribers are located in GP practises. Also individuals who are:</p> <ul style="list-style-type: none"> • Community connectors- 6 in Newham • Care navigators- 8 in Newham • Care co-ordinators • Personal care practitioners • Community Neighbourhoods link connectors – 6 in Newham • Social prescribers- 24 in Newham <p>NS stated that NS chairs a forum with all the different care practitioners across Newham so they can access the forum which is bi-monthly, different services are also invited to present. Referrals would have to go via GP.</p> <p>Questions:</p> <ul style="list-style-type: none"> • JI asked if social prescribers can join attend the Newham Parent Forum for a coffee morning to explain the service to the group. • ZM asked if the social prescribers are trained? If so what is the training? LC responded that social prescribers are not nurses but are trained in supporting and understanding people's needs. • Councillor Ali asked how many other social prescribers are there and how do they all link together and learn together. LC stated that social prescribers are employed by the GP Federation or the borough care networks. In other boroughs they are employed by a third party. 	

<ul style="list-style-type: none"> SA asked why this is the case as some individuals would like to speak to a professional. LC responded that the skill set, being trained and rewarded is part of the process. 	
<p><u>Item 7: HealTogether presentation with Q&A</u> (Please view PowerPoint presentation)</p> <p>AH provided an insight into HealTogether CIC which provides mental health services for the Somali community. HealTogether is a non-profit organisation that wants to improve access to mental health care for the Somali community and is based in Newham. The purpose is to bring understand and support but to also address stigmatisation. Mentoring and support is also provided to young people.</p> <p><u>Questions:</u></p> <ul style="list-style-type: none"> JLT- Asked if the group is only for the Somali community AH confirmed and stated there are other groups available. In the future HealTogether could spread their service. ZM asked if there was a booklet available which includes all groups in Newham. TAF replied there is a directory booklet available. <p>A vote was conducted for HealTogether to be a member of the Co-Production forum. As more votes were in favour for HealTogether to be a member of the Co-Production Forum they were welcomed as a member of the Forum.</p>	
<p><u>Item 8: Renaming the Action Log</u></p> <p>LHS stated that the name of Action Log is still causing some confusion for members and put forward the idea of returning back to Service Issues. TAF stated that it was a decision for the group. The idea was to look at these issues in a positive manner. We should go for the majority view. TAF suggested we should have a vote at the next meeting.</p> <p>All responses to actions were addressed.</p>	

<p><u>Questions:</u></p> <ul style="list-style-type: none"> SA raised a query regarding the Thames Water issue. SA stated that there should be an officer who can come to the Forum and apologies for the inconvenience caused. TAF apologised on behalf of the housing team Councillor Ali stated that he will contact housing regarding this issue. 	<p><u>Councillor Ali</u></p>
<p><u>Item 9: Any Other Business</u></p> <ul style="list-style-type: none"> LHS announced that TJ has informed the team that housing would like to put forward LB, Head of Resident Involvement and Participation to be a representative for this Forum. <p>SA added that for Mental Health Awareness Week, it was an excellent event allowing great networking. There was a total of 274 attendees throughout the week. SA thanked all who supported. A report will be composed to highlight the success of the event.</p> <ul style="list-style-type: none"> ZM asked what Co-Production will be doing for Carers Week LHS added that this is a corporate event but will confirm with JK and provide a response. <p>FH presented the domestic abuse presentation which was requested on the action log. Please see presentation. The presentation included:</p> <ul style="list-style-type: none"> What Newham conducted during the Covid-19 pandemic such as increasing multi-agency partnership working to address domestic abuse Partnership domestic abuse data was presented. What the current domestic abuse service provision is in Newham Additional domestic abuse services in Newham 	<p><u>LHS</u></p>
<p><u>Item 10: Forward Plan and Date and time of next meeting.</u></p> <p>The next Co-Production Rep's pre meeting will be confirmed via email The next Co-Production Forum will be held on Monday 26th July from 10:30am-12:30pm and will be held via zoom.</p>	

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