

APPENDIX 4a
REVIEW OF PERFORMANCE INDICATORS 2021/22 - CORPORATE KEY PERFORMANCE INDICATORS

PI Ref	PI Description	Corporate/Service	Directorate	Towards a Better Newham - Recovery and Reorientation Strategy - PILLAR	CMT LEAD
A06	Percentage of people with Direct Payments Snapshot	Corporate	Adults & Health	Pillar 4	Colin Ansell
A09	Permanent admissions to residential and nursing care homes (Adults 18-64) (number of new admissions) - Possible removal Cumulative	Corporate	Adults & Health	Pillar 4	Colin Ansell
A10	Permanent admissions to residential and nursing care homes (adults 65+) (number of admissions) Cumulative	Corporate	Adults & Health	Pillar 4	Colin Ansell
A13	% of all people reviewed or reassessed (Cumulative)	Corporate	Adults & Health	Pillar 4	Colin Ansell
A18	Percentage of safeguarding enquiries where the desired outcomes of the person at risk were fully or partially achieved Cumulative	Corporate	Adults & Health	Pillar 4	Colin Ansell
New	% of acute patients discharged on D2A and assessed within 6 weeks	Corporate	Adults & Health	Pillar 4	Colin Ansell
New	EXPLORE NEW ROUGH SLEEPERS MEASURE - NUMBERS ON STREET COUNTS (BI-MONTHLY)	Corporate	Adults & Health	Pillar 1: and Pillar 4:	Colin Ansell
New	% of people reviewed or reassessed during the year, based on people that have been accessing long term support for more than 12 months (snapshot)	Corporate	Adults & Health	Pillar 4	Colin Ansell
CYP28	EYFS (Early Years Foundation Stage) - Good Level of Development. Children achieving a good level of development are those achieving at least the expected level within the following areas of learning: communication and language; physical development; and personal, social and emotional development; literacy; and mathematics. Numerator: number of children achieving a good level of development Denominator: number of children eligible for assessment in EYFSP at the end of reception	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP31	Key stage 2: Percentage of pupils achieving the expected standard in all of reading, writing and mathematics Numerator: number of children achieving the expected standard in all of reading, writing and mathematics at the end of key stage 2 Denominator: number of children eligible for assessment at the end of key stage 2	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge

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CYP34	Key stage 4 (GCSE): Progress 8	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP45	SEN: % of Education, Health and Care Plans(EHCPs) issued within 20 weeks from initial request Numerator: number of EHCP plans issued per month/term/year Denominator: number of EHC plans completed within 20 weekd from initial application per month/term/year	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP48	Persistent absence primary; Cumulative indicator. Numerator = number of pupils absent from 10% or more of their own individual sessions (one session = half a school day) Denominator = number of pupils aged 5-15 attending Newham maintained schools	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP49	Persistent absence secondary Cumulative indicator. There has been a definition change for this measure. Numerator = number of pupils absent from 10% or more of their own individual sessions (one session = half a school day) Denominator = number of pupils aged 5-15 attending Newham maintained schools	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP06	Percentage of single assessments for children's social care carried out within 45 working days of referral. Numerator Single Assessments completed in 45 working days in the month (Completed = authorised by a manager on AzeusCare). Counted from point of action. Denominator Number of Single Assessments completed in the month.	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP12	Child protection plans lasting 24 months or more Numerator = number of children subject of a CPP continuously for 24 months or longer as of the snapshot date Denominator = number of children subject of a CPP as of the snapshot date	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge

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CYP19	Stability of placements of looked after children: length of placements. Snapshot indicator - the percentage of looked after children under 16 who had been looked after continuously for at least 2.5 years in the reporting period (denominator) who were living in the same placement for at least 2 years, or are placed for adoption and their adoptive placement together with their previous placement together last for at least 2 years (numerator)	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP20	Care leavers in suitable accommodation (reported 1 month in arrears) Numerator = Number of Young people in suitable accommodation Denominator = Number of young people whose birthday falls in month *Number of young people we have been 'in touch' with*	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP21	Care leavers in employment, education or training (reported 1 month in arrears) Numerator = Number of young people who are EET Denominator = Number of young people whose birthday falls in month *Number of young people we have been 'in touch' with*	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP15	% of children adopted (adoptions of children looked after) and/or Special Guardianship Order as a proportion of LAC 6mths+. Cumulative Numerator = number of looked after children adopted or becoming subject of a Special Guardianship Order during the year Denominator = number of children looked after at month end who had been looked after for six months or more on that day (excludes unaccompanied asylum-seeking cyp)	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
CYP50	Youth reoffending - Proportion of offenders who Reoffend. Cumulative Indicator (Ordinarily Reported one year after offence and ordinarily one quarter in arrears, Cumulative).	Corporate	Children & Young People (DCS)	Pillar 4	Tim Aldridge
CYP52	First time entrants (FTE) to Youth Justice System, rate per 1,000 of 10 -17 population. (Ordinarily Reported one quarter in arrears, Rolling 12-months).	Corporate	Children & Young People (DCS)	Pillar 4	Tim Aldridge
NEW	Persistent absence special schools: Cumulative indicator. There has been a definition change for this measure. Numerator = number of pupils absent from 10% or more of their own individual sessions (one session = half a school day) Denominator = number of pupils aged 5-15 attending Newham special schools	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge

NEW	Disproportionality - Ratio between the proportion of offenders who are Black or Minority Ethnic and the proportion of 10-17yr population that are Black or Minority Ethnic. (More than 1.00 is disproportionate) (Ordinarily Reported one quarter in arrears).	Corporate	Children & Young People (DCS)	Pillar 4	Tim Aldridge
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NEW	Persistent absence alternative provision centres Cumulative indicator. There has been a definition change for this measure. Numerator = number of pupils absent from 10% or more of their own individual sessions (one session = half a school day) Denominator = number of pupils aged 5-15 attending Newham special schools	Corporate	Children & Young People (DCS)	Pillar 2	Tim Aldridge
ENV18	Percentage of Household Waste sent for Reuse, Recycling, or Composting. (Reported one quarter in arrears)	Corporate	Environment and Sustainable Transport	Pillar 5	Jamie Blake
ENV24	Resident satisfaction with parks and open spaces	Corporate	Environment and Sustainable Transport	Pillar 5	Jamie Blake
ENV23	Modal shift against Mayor of London transport targets (% shift of travel modes to public transport, cycling and walking)	Corporate	Environment and Sustainable Transport	Pillar 6	Jamie Blake
ENF01	Crime levels per head of population (Police) - Total Notifiable offences (TNOs) Cumulative Indicator	Corporate	Environment and Sustainable Transport	Pillar 4	Jamie Blake
NEW	Number of people killed or seriously injured in road traffic accidents on LBN (by mode and cluster sites)	Corporate	Environment and Sustainable Transport	Pillar 6	Jamie Blake
NEW	Percentage reduction in NO2 and PM10 and PM2.5 outside Healthy School Streets areas.	Corporate	Inclusive Economy & Housing	Pillar 1, Pillar 4	Jamie Blake
NEW	The number of trees planted every year	Corporate	Environment and Sustainable Transport	Pillar 1, Pillar 5	Jamie Blake
NEW	Number of parks with green flag status	Corporate	Environment and Sustainable Transport	Pillar 1, Pillar 5	Jamie Blake
H03	Homelessness - Numbers in temporary accommodation	Corporate	Inclusive Economy & Housing	Pillar 7	Dave Hughes
RP03	Processing of planning applications - minor and other - proportion determined in time	Corporate	Inclusive Economy & Housing	Pillar 7	Dave Hughes
RP07	Number of genuinely affordable homes started under Affordable Homes for Newham Programme (Cumulative PI)	Corporate	Inclusive Economy & Housing	Pillar 7	Dave Hughes
LE04	Residents securing a job through Our Newham Work (Cumulative indicator)	Corporate	Inclusive Economy & Housing	Pillar 3	Dave Hughes

NEW	Resident satisfaction with repairs	Corporate	Inclusive Economy & Housing	Pillar 7	Dave Hughes
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NEW	Residents securing a job through Our Newham Work - 50% of jobs starts are young people 16 – 25	Corporate	Inclusive Economy & Housing	Pillar 3	Dave Hughes
NEW	Residents securing a job through Our Newham Work - 40% of jobs paid at LLW or above	Corporate	Inclusive Economy & Housing	Pillar 3	Dave Hughes
NEW	Young people into Kickstart Placements	Corporate	Inclusive Economy & Housing	Pillar 3	Dave Hughes
CH09	No. of Agency Workers	Corporate	Resources	Pillar 1	Simon Pollock
CH10	Agency Workers as a % of workforce	Corporate	Resources	Pillar 1	Simon Pollock
CH11	Spend on Agency Workers - £m	Corporate	Resources	Pillar 1	Simon Pollock
CH12	No. of new Apprenticeships starting (excluding schools & EBUs)	Corporate	Resources	Pillar 1	Simon Pollock
CH13	Apprenticeships starts as a % of workforce	Corporate	Resources	Pillar 1	Simon Pollock
New	The percentage of senior managers (graded SMRA and above) who are from Black, Asian and minority ethnic communities	Corporate	Resources	Pillar 1	Simon Pollock
New	% of appraisals completed	Corporate	Resources	Pillar 1	Simon Pollock
New	% of annual leave booked in time	Corporate	Resources	Pillar 1	Simon Pollock
C02	Use of Libraries (Attendance to Libraries)	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
CS01	Percentage of Calls Answered by Corporate Contact Centre (Customer Services).	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
CH01	Percentage of stage 1 complaints fully responded to within timescales (20 working days) Reported in arrears	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
NEW	Number of libraries New Joiners	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
NEW	Percentage of residents who have participated in cultural and community events and activities reporting a positive impact/outcome on their wellbeing as a result of participation (to include participatory forums, cultural events and activities and library-run activities events)	Corporate	People, Policy & Performance	Pillar 7	Jessica Crowe
New	Reach of council communications (by channel)	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
NEW	% of interactions with the Council delivered digitally	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
NEW	% of complaints, members enquiries, FOI's managed end to end on I-CaseWork	Corporate	People, Policy & Performance	Pillar 1	Jessica Crowe
CTB01	Percentage of Calls Answered by Council Tax & Benefits Contact Centre	Corporate	Resources	Pillar 1	Conrad Hall
CTB03	Processing times for Housing Benefits Claims (days): New Claims	Corporate	Resources	Pillar 1	Conrad Hall

CTB04	Processing times for Housing Benefits Claims (days): Change of Circumstance.	Corporate	Resources	Pillar 1	Conrad Hall
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CTB05	Overpayments - Local authority (LA) error as a percentage of fully subsidised housing benefit	Corporate	Resources	Pillar 1	Conrad Hall
CTB02	Percentage of council tax collected Cumulative indicator	Corporate	Resources	Pillar 1	Conrad Hall

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BF01	% of infants who turned 30 days in the quarter who received a face-to-face New Birth Visit (NBV) within 14 days from birth, by a Health Visitor with mother (and ideally father).	Corporate	Brighter Futures	Pillar 2	Geeta
BF04	% of children who turned 15 months in the quarter, who received a 12 month review, by the age of 15 months.	Corporate	Brighter Futures	Pillar 2	Geeta
BF06	% of children who received a 2-2½ year review during the quarter for whom the ASQ-3 is completed as part of their 2-2½ year review	Corporate	Brighter Futures	Pillar 2	Geeta
NEW	% CYP engaged in early help intervention shows sustained change over 12 months OR the following.	Corporate	Brighter Futures	Pillar 2	Geeta
NEW	% CYP engaged in early help intervention remaining below threshold – workflow currently being built into Azeus (ability to report end Q1)	Corporate	Brighter Futures	Pillar 2	Geeta
CYP01	% of early education settings rated as Good or Outstanding by Ofsted Judgements at the most recent inspection.	Corporate	Brighter Futures	Pillar 3	Geeta
CYP02	% take up of eligible 2 year olds of the 15 hour Early Education Funding offer	Corporate	Brighter Futures	Pillar 4	Geeta
NEW	Number of young people are accessing the Youth Offer – Unique users	Corporate	Brighter Futures	Pillar 5	Geeta
NEW	Number of young people report feeling safer (physically, socially, emotionally etc.) as a result of accessing the Youth Empowerment Service offer (Feel Safe)	Corporate	Brighter Futures	Pillar 6	Geeta
Y15	Number of Return Home Interviews for children who have been missing from care or home carried out in a timely way: % of RHI that took place within 3 working days of return home date	Corporate	Brighter Futures	Pillar 7	Geeta