

# WE ARE HEALTHY.



# WE ARE NEWHAM.



## Does your home feel cold?

### Signs of fuel poverty in your home

- Your home feels cold, damp or draughty
- Wearing lots of clothes indoors
- Staying in bed to keep warm
- Respiratory problems such as asthma or a persistent cough
- Feeling that energy bills are too high or in fuel debt
- High energy bills or in fuel debt

**Keep warm this winter by getting help and advice on your gas and electricity bills**

Contact Our Newham Money for urgent assistance **020 8430 2041**

Or see overleaf for more fuel poverty support services

**[www.newham.gov.uk/winter](http://www.newham.gov.uk/winter)**

## GET ADVICE NOW

<b>Our Newham Money</b>	Energy vouchers are provided to applicants with prepayment meters without electricity/ gas or is in risk of having their fuel supply cut. Tel: 020 8430 2041
<b>SHINE</b>	An energy advice service for Londoners. They have a dedicated helpline to support residents and signpost to immediate support services. For self-referrals, call 0300 555 0195 to speak to an advisor, 9am and 5pm, Mon-Fri.
<b>Groundworks (Green Doctors)</b>	Energy advisors who provide advice and support for Londoners; helping you stay warm and save money on your home energy bills. For a consultation or referral visit <a href="https://groundwork.secure.force.com/enquiry">groundwork.secure.force.com/enquiry</a>
<b>Government's Simple Energy Advice</b>	For information on how to reduce your bills and make your home more energy efficient, go to the Government's Simple Energy Advice website <a href="https://www.simpleenergyadvice.org.uk">www.simpleenergyadvice.org.uk</a> or call the helpline on 0800 444 202.

## FUEL POVERTY SUPPORT SCHEMES

<b>Keep Warm Keep Well Scheme (ECO)</b>	Newham Council is working with E.ON and J&J Crump on its Keep Warm Keep Well scheme to help eligible residents benefit from a range of energy-saving measures in their homes. Call J&J Crump and Son on 0800 783 3127 or visit <a href="https://www.jjcrump.com">www.jjcrump.com</a>
<b>Green Homes Grant Scheme</b>	Those living in the coldest and least efficient properties may be eligible for up to £10,000 of grant funding to cover the installation of efficiency measures. Visit <a href="https://www.newham.gov.uk/public-health-safety/energy/7">www.newham.gov.uk/public-health-safety/energy/7</a>
<b>Winter Fuel Payments</b>	Residents can get between £100 and £300 tax-free to help pay your heating bills if you were born on or before 5 July 1953. Find out more about the <a href="https://www.gov.uk/winter-fuel-payment">www.gov.uk/winter-fuel-payment</a>
<b>Cold Weather Payments</b>	Some Residents can get a Cold Weather Payment if you're getting certain benefits when your local temperature is either recorded as, or forecast to be, an average of zero degrees Celsius or below over seven consecutive days. Find out more about the <a href="https://www.gov.uk/cold-weather-payment">www.gov.uk/cold-weather-payment</a>
<b>Warm Home Discount Scheme</b>	Residents could get £140 off your electricity bill for winter 2021 to 2022 under the Warm Home Discount Scheme. Find out more about the <a href="https://www.gov.uk/the-warm-home-discount-scheme">www.gov.uk/the-warm-home-discount-scheme</a>
<b>Priority service register</b>	The Priority Services Register is a free support service to help people in vulnerable situations. Energy suppliers and network operators offer it. Each keeps their own register. Please contact your energy supplier or network operator to get on it.