

FINAL Minutes

SSAG Meeting held on Tuesday 31 May 2022 @ 11am
Via Teams video conferencing

Attendees:	Sheila Roberts (SRO)	LBN – Licensing and Regulatory Services - Chair
	Edward King	LBN – Licensing and Regulatory Services
	Leah Pratten	LBN – Licensing and Regulatory Services
	[REDACTED]	LBN – Licensing and Regulatory Services – minutes
	Charlotte Hutton	International Quarter London
	Sara-Ellen Williams	LLDC
	Peter Tudor	LLDC
	Pip Thomas	LLDC
	John Walker	LLDC
	Jason Eglash	London Stadium185
	Peter Swordy	London Stadium185
	Darren Raczowski	London Stadium185
	Anna Jankowski	London Stadium185
	Andy Fraser	London Stadium185
	Alan Skewis	London Stadium185
	Chris Kendall	London Fire Bridge
	Andy Sheldon	Metropolitan Police Service
	Malcolm Gillespie	Metropolitan Police Service
	Toni Whipps	Network Rail
	Lou Elliston	Sports Ground Safety Authority
	Matt Atkinson	St John Ambulance
	Stuart Phillips	South Eastern
	Imteyaz Kurrimboccus	TFL Buses
	Ben Illingworth	West Ham United FC
	Nicola Keye	West Ham United FC
	Darryl Morgan	West Ham United FC
	Jake Heath	West Ham United FC
	Adrian Howles	Unibail-Rodamco-Westfield

AGENDA ITEMS	Actions
1. Introductions and apologies Introductions made and apologies received from Chris Mitchell, URW; Richard Arnold, LFB; Gary Ashe, TFL and Nigel Mould, LBN.	
2. Minutes Minutes from the last meeting held on 5 April 2022 approved.	
3. Strategic learnings and actions Thur 7 Apr West Ham v Olympique Lyonnaise KO: 8pm Sun 17 Apr West Ham v Burnley KO: 2.15pm Sun 28 Apr West Ham v Eintracht Frankfurt KO: 8pm Sun 1 May West Ham v Arsenal KO: 4.30pm Sun 15 May West Ham v Manchester City KO: 3pm Summary of the last five fixtures shared with partners, covering bans, arrests, ejections and medical stats. The two European fixtures were a challenge, and there are post match investigations are underway.	

<p>4. End of Season report</p> <p><u>LS185</u> The season has been a success with challenges noted from the two European fixtures. Clarity is required from the CPS as to the meaning of a pitch incursion in terms of safety. Dialogue will be opened with the CPS. There are ongoing discussions with West Ham United FC on safeguarding in this regard.</p> <p>The Chair requested that the Club discuss the reporting and publishing of flares and pyros with broadcasters requesting them not to give credence and coverage to these.</p> <p><u>MPS</u> 27 1st team fixtures policed at the stadium this season. Summary of season offences shared with partners and police acknowledged the challenging year which saw an increase in crime and disorder as well as deterioration in fan behaviour within the stadium.</p> <p><u>West Ham United FC</u> The club thanked all the SAG members for a fantastic season and their cooperation.</p> <p><u>South Eastern</u> Damage was caused to one of the trains by away fans for one of the Europa fixtures. South Eastern announced that they will need to review requests for whole train usage to escort Away fans.</p> <p><u>Network Rail</u> BTP were instrumental in managing the fans off the train and platforms.</p> <p><u>SGSA</u> It was noted that the SGSA will be attending a Board meeting at the beginning of July for a collective view on persistent standing in the upper tiers.</p> <p><u>LBN</u> The Chair acknowledged the difficult and testing year with all the recent challenges and thanked partners for working together to resolve and ensure safe events were held at the London Stadium.</p>	<p>WHUFC</p>
<p>5. Persistent standing, impact on fans with accessibility issues including seat migration</p> <p>Action has been taken to prevent progressive collapse in block 217 with the area being skimmed off and the first two rows of block 216 netted over with fans being relocated. Significant number of seats have also been covered by the seg line.</p> <p>The club will continue to work with the Local Authority and LS185 on other vulnerable areas to eradicate persistent standing.</p> <p>The Club acknowledged that part of UEFA's licence they have to provide ambulant disabled seating and will work on formulating plans to stop those located in front of ambulant seated/wheelchair bays from standing. Letters will be sent out to these fans reminding them to remain seated or face being removed or relocated. WHUFC will also communicate with ambulant and wheelchair users welcoming their feedback.</p> <p>LS185 announced that they are in discussions with the SGSA and have no current plans to install additional rails in the upper tiers. The SGSA confirmed that there is a lower safety risk in the lower north and south, further work needs to be carried out to remedy standing in these zones.</p> <p>A report is expected to be published next month in respect of the results of the safer seating pilot.</p>	<p>WHUFC</p> <p>LS185</p>

<p>6. WHUFC Banning protocol update</p> <p>LA has requested a report identifying the location and seat number for each ban to establish the hotspots as part of the General Safety Certificate. WHUFC will review their end of season bans setting out the location/block and seat numbers and will be shared with LS185 by Friday 10 June to support their application for the GSC.</p> <p>Sanction policies, procedures and appeal process will be published on the West Ham United FC website for the new season.</p>	<p>WHUFC</p> <p>WHUFC</p>
<p>7. Coach parking solution for 2022 – 2023 season</p> <p>WHUFC and LS185 shared their proposed coach parking plan for the new season following three successful trials.</p> <p>LLDC requested a formal plan and drawing of the final blue badge and coach parking location to be shared with SAG members.</p>	<p>LS185</p>
<p>8. Update in ticket sales</p> <p>Tickets are currently being sold for 60k capacity with deposits taken pending licence being issued.</p>	
<p>9. Ingress and Egress operation update</p> <p>A risk assessment has been produced and LS185 have redeployed staff to manage the vehicles exiting the Westfield car park and pedestrian crossing at Round House Lane. URW thanked LS185 for their efforts in managing the traffic and pedestrian crossing pending consultation.</p> <p>AF (LS185) will formally write to LBN Highways expressing the need to extend the pedestrian barriers to safely manage pedestrian movement in the area as a more permanent solution to the Round House Lane crossing.</p>	<p>LS185</p>
<p>10. 2022 – 2023 Season Capacity uplift</p> <p>Blue light services and the SGSA have been formally written to as part of the consultation for the capacity uplift.</p> <p>It was announced that the full seating manifest showing the uplift will need to be assessed by the SGSA and LBN. LBN to share the manifest with the SGSA.</p>	<p>LS185 LBN</p>
<p>11. Issues raised by fan groups</p> <p>Latest set of minutes to be uploaded and published on the LBN website by the 1st June 2022.</p>	<p>AT</p>
<p>12. Any other football related business</p> <p>Police and SAG members expressed their gratitude for the excellent work carried out by the CCTV Supervisor.</p> <p>UEFA staff and managers were complementary of the standard of management and safety protocols in place at the London Stadium.</p>	

13. Date of next Football SAG Tuesday 2 August 2022 @ the London Stadium.	
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