

FINAL Minutes

SSAG Meeting held on Tuesday 2 August 2022 @ 11am
Via Teams video conferencing

Attendees:	Sheila Roberts (SRO)	LBN – Licensing and Regulatory Services - Chair
	Edward King	LBN – Licensing and Regulatory Services
	Leah Pratten	LBN – Licensing and Regulatory Services
	[REDACTED]	LBN – Licensing and Regulatory Services – minutes
	Jim Jordan	LBN – Highways and Traffic Management
	Peter Ng	LBN – Highways and Traffic Management
	Sara-Ellen Williams	LLDC
	Peter Tudor	LLDC
	John Walker	LLDC
	Richard Arnold	London Fire Brigade
	Jason Eglash	London Stadium185
	Peter Swordy	London Stadium185
	Darren Raczowski	London Stadium185
	Anna Jankowski	London Stadium185
	Bode Akanbi	London Stadium185
	Alan Skewis	London Stadium185
	Gary Ashe	London Underground
	Laura Barrett	London Ambulance Service
	Jamie Smith	London Ambulance Service
	Martin Wiggs	London Ambulance Service
	Rob Glozier	Metropolitan Police Service
	Malcolm Gillespie	Metropolitan Police Service
	James Lerpiniere	Metropolitan Police Service
	Martin McGowan	MTR Elizabeth Line
	Matt Atkinson	St John Ambulance
	Stuart Phillips	South Eastern Rail
	Rebecca Southcombe	South Eastern Rail
	Ben Illingworth	West Ham United FC
	Nicola Keye	West Ham United FC
	Darryl Morgan	West Ham United FC
	Philippa Cartwright	West Ham United FC
	Chris Mitchell	Unibail-Rodamco-Westfield

AGENDA ITEMS		Actions
1. Introductions and apologies Introductions made and apologies received from Umar Ali, DLR; Simon Lupini, Aniara; Michael Perridge, IQL; John Sandlin, SIA; Graham Gilmore, LS185 and Chris Betts, URW.		
2. Minutes Minutes from the last meeting held on 31 May 2022 approved.		
3. Upcoming fixtures 7 Aug 22 WH vs Manchester City KO: 4.30pm 21 Aug 22 WH vs Brighton & Hove KO: 2pm 31 Aug 22 WH vs Tottenham KO: 7.45pm 11 Sept 22 WH vs Newcastle KO: 2pm 1 Oct 22 WH vs Wolverhampton KO: 5.30pm		

<p>Partners were reminded of the planned industrial action on 18, 19 and 20 August.</p> <p>Upcoming UECL fixtures on 18 and 25 August yet to be confirmed. MPS shared their risk matrix categorisation for upcoming fixtures. There will be police planning meetings prior to each game.</p> <p>LLDC shared their schedule of events taking place at the same time as the upcoming fixtures:</p> <ul style="list-style-type: none"> • 7 August – ABBA Voyage matinee and evening show • 18 August – ABBA Voyage evening show • 21 August – ABBA Voyage matinee and evening show • 11 September – ABBA Voyage matinee and evening show & Peacephobia • 1 October – ABBA Voyage matinee and evening show 	
<p>4. SGSA Update</p> <p>SGSA guidance has been issued specifically in relation to pyros. West Ham United Football Club announced that they will incorporate it.</p> <p>Government have issued a Monkey Pox guidance and EK will share the link for partners to implement procedures.</p>	EK
<p>5. Persistent standing and seat migration resolution for 2022-2023 season</p> <p>WHUFC confirmed that the whole of the right hand side of block 217 has been skimmed off and will remain that way forming part of the seating manifest. Those additional seats will now shape part of the home segregation. There are no plans at present to install rail seats in those areas.</p> <p>First two rows of block 216 have been netted over with fans being relocated. Further action will be taken for those standing in block 216 and remaining seats in 217, this will be closely monitored.</p> <p>The Code of Conduct will be issued as part of the match day pre comms. Banning protocol procedure discussed in detail and LBN reminded the club that this needs to be robust. WHUFC will continue working with LS185 to identify hot spot areas. .</p> <p>WHUFC will communicate with ambulant and wheelchair users welcoming their feedback. The club will continue to work with the Local Authority and LS185 on other vulnerable areas to eradicate persistent standing. Letter to be shared with LBN.</p> <p>The new West stand will be a huge factor in the prevention of seat migration. There are no current plans to put safe seating at the moment. Persistent standing will continually be monitored.</p>	WHUFC
<p>6. Fan behaviour and code of conduct</p> <p>The Supporters Charter detailing sanction policies, procedures and appeals process will be published on the West Ham United FC website for the new season.</p> <p>Premier League are reviewing banning order protocols and the possibility of having these orders published on all football club websites. WHUFC will fully support the Premier Leagues decision.</p>	WHUFC
<p>7. Ingress and egress operation update</p> <p>A position has been reached between LS185 and URW in relation to Round House Lane crossing. CSAS staff will be deployed with signage during egress and will form part of the BAU egress route.</p>	

<p>8. Digital ticketing strategy update</p> <p>One of the policies on the Supporters Charter is that everyone attending a fixture must have a fully charged mobile phone. Digital tickets are fully loaded and encrypted technology. Tap and go system which will speed up ingress.</p> <p>A seasonal pass will be offered to accessible and the over 65's supporters. Discussions continued reviewing monitoring, blocking and tracking of digital tickets.</p> <p>WHUFC will continue to work with LBN to improve ticket touting. The club are now fully digital and covid ready for the new season.</p>	
<p>9. Update on capacity increase</p> <p>All consultees have signed off the capacity increase. There is a minor Physical (P) Factor issue that needs to be signed off by Building Control for part the new West stand before the Safety Certificate can be issued for the 62,500 capacity. This is currently being worked on.</p> <p>Planning Authority needs formal sign off on LS185 EMP. TFL to email their formal acceptance by close of play today.</p>	GA
<p>10. Issues raised by fan groups</p> <p>No issues noted.</p>	
<p>11. Any other football related business</p> <p><u>Traffic calming measures on the North South Highway</u> A separate meeting will be held between LLDC, LAS, SJA, WHFC & LS185 facilitated by LBN to review and discuss in detail the traffic calming measures in place around the stadium. It was noted that LLDC had consulted with partners ahead of installation. No objections or responses were received.</p> <p><u>ABBA Arena</u> There have been discussions between ABBA Arena and LBN in relation to the raised crossing on Pudding Mill Lane. Members discussed the issues with illegal parking in Barbers Road in the evacuation zone. RVP to be resolved, LBN to enforce the Newham footway. Chair to write to the DLR raising these concerns.</p>	AT EK
<p>15. Date of next Football SAG</p> <p>Tuesday 6 September @ the London Stadium.</p>	