

How the council decides where you will be offered accommodation

The Council allocates accommodation categorised as A, B or C zones. All households will be placed in accommodation in Zone A if sufficient suitable properties are available and if affordable to them. If no suitable properties are available in Zone A, households will be placed in suitable properties in Zone B. If there are no suitable properties in Zone B, they will be placed in suitable properties in Zone C.

Zone Criteria

Zone A1

Located in the London Borough of Newham



- Families with children due to take GCSEs, AS, A Levels or BTEC exams (or equivalent) in the next six months
- Households with one child (or more) who has an Education Health and Care (EHC) plan in Newham
- Households with one child (or more) subject of a Child Protection Plan; or families who are currently helped by Children and Young People Services, where a transfer to another area would significantly impact on their welfare
- Households where one person (or more) has a severe and enduring physical or mental health condition requiring intensive and specialist medical treatment and this treatment is only available in Newham

- Households with one or more persons in receipt of a significant care package administered by the Council, and/or the NHS, which cannot be transferred to another area
- Households where one person (or more) has a severe and enduring mental health problem and is/ are receiving psychiatric treatment and aftercare provided by mental health services and have an established support network
- Households who have a longstanding arrangement to provide care and support to another family member in Newham

Zone A2

Located outside Newham but within 30 minutes' travelling time by public transport from the nearest boundary of Newham



• Households with children in key stages 4 and 5 but not due to sit GCSEs, AS, A Levels or BTEC exams (or equivalent) in the next six months

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Zone B

Located outside Newham but within 60 minutes' travelling time by public transport from the nearest boundary of Newham

- Households with children in key stages 1, 2 and 3
- Households where one person or more is/are in permanent and settled employment where they have been continuously employed for a period of six months and for 16 hours or more per week. Women who are on maternity leave from employment and meet the above criteria are also included
- Households interested in moving out of Newham





- Households where risk of gender-based or gang and drug-related violence makes a move outside London preferable
- Households interested in moving out of London
- Households not meeting the criteria for Zones A1, A2 and B

