

FINAL Minutes

SSAG Meeting held on Tuesday 6 September 2022 @ 11am
At the London Stadium, E20

Attendees:	Sheila Roberts (SRO)	LBN – Licensing and Regulatory Services - Chair
	Edward King	LBN – Licensing and Regulatory Services
		LBN – Licensing and Regulatory Services – minutes
	Richard Neville	Aniara
	Sara-Ellen Williams	LLDC
	Peter Tudor	LLDC
	John Walker	LLDC
	Richard Arnold	London Fire Brigade
	Jason Eglash	London Stadium185
	Peter Swordy	London Stadium185
	Darren Raczowski	London Stadium185
	Anna Jankowski	London Stadium185
	Andy Fraser	London Stadium185
	Alan Skewis	London Stadium185
	Gary Ashe	London Underground
	Jamie Smith	London Ambulance Service
	Rob Glozier	Metropolitan Police Service
	Malcolm Gillespie	Metropolitan Police Service
	James Lerpiniere	Metropolitan Police Service
	Lou Elliston	Sports Grounds Safety Authority
	Graham Lehr	St John Ambulance
	Stuart Phillips	South Eastern Rail
	Rebecca Southcombe	South Eastern Rail
	Gary Ashe	Transport for London
	Ben Illingworth	West Ham United FC
	Nicola Keye	West Ham United FC
	Darryl Morgan	West Ham United FC
	Philippa Cartwright	West Ham United FC
	Chris Mitchell	Unibail-Rodamco-Westfield
	Alison Stuart	Unibail-Rodamco-Westfield

MINUTES	ACTIONS UPDATE FROM PREVIOUS MINUTES	CONCLUSION
2 August 22	4. SGSA Update Government have issued a Monkey Pox guidance and EK will share the link for partners to implement procedures. COMPLETED	CLOSED
2 August 22	5. Persistent Standing and seat migration resolution for 2022-2023 WHUFC will communicate with ambulant and wheelchair users welcoming their feedback. The club will continue to work with the Local Authority and LS185 on other vulnerable areas to eradicate persistent standing. Letter to be shared with LBN.	WHUFC
2 August 22	Fan Behaviour and code of conduct The Supporters Charter detailing sanction policies, procedures and appeals process will be published on the West Ham United FC website for the new season. WHUFC to finalise the appeals process and will share the link once uploaded to the site before 1st October 2022.	WHUFC

2 August 22	<p>Update on capacity increase Planning Authority needs formal sign off on LS185 EMP. TFL to email their formal acceptance by close of play today. COMPLETED</p>	CLOSED
2 August 22	<p>Any other football related business</p> <p><u>Traffic calming measures on the North South Highway</u> A separate meeting will be held between LLDC, LAS, SJA, WHFC & LS185 facilitated by LBN to review and discuss in detail the traffic calming measures in place around the stadium. Initial meeting took place, follow up meeting to be arranged. SJA ambulance to submit a revised medical plan and LAS to submit formal comments by Friday 5 August 2022.</p> <p><u>ABBA Arena</u> There have been discussions between ABBA Arena and LBN in relation to the raised crossing on Pudding Mill Lane. Members discussed the issues with illegal parking in Barbers Road in the evacuation zone. RVP to be resolved, LBN to enforce the Newham footway. Chair to write to the DLR raising these concerns. COMPLETED</p>	<p>SJA / LAS</p> <p>CLOSED</p>

AGENDA ITEMS	Actions												
<p>1. Introductions and apologies</p> <p>Introductions made and apologies received from Umar Ali, DLR; Simon Lupini, Aniara; Michael Perridge, IQL; John Sandlin, SIA; Graham Gilmore, LS185; Trevor Jenner, TFL; Matt Atkinson, SJA; and Chris Betts, URW.</p>													
<p>2. Minutes</p> <p>Minutes from the last meeting held on 2 August 2022 approved. It was announced that future Stadium SAG meetings will be rescheduled to convene quarterly.</p>													
<p>3. Strategic learnings and actions</p> <p>Report on learnings and actions for the fixtures listed below shared with the Licensing Authority who are satisfied with the content. Exceptional issues will be raised and shared at SAG for resolution.</p> <table><tr><td>7 Aug 22</td><td>WH vs Manchester City</td><td>KO: 4.30pm</td></tr><tr><td>18 Aug 22</td><td>WH vs Viborg FF</td><td>KO: 7.45pm</td></tr><tr><td>21 Aug 22</td><td>WH vs Brighton & Hove</td><td>KO: 2pm</td></tr><tr><td>31 Aug 22</td><td>WH vs Tottenham</td><td>KO: 7.45pm</td></tr></table> <p><u>West Ham United vs Tottenham Hot Spur</u></p> <p>Well-managed game with an effective policing plan. Licensing Authority observed several persistent standers in front of Block 216. The Stadium gathered evidence of this and the Licensing Authority are requesting WHUFC send warning letters to those involved as per agreed policy and stance on persistent standing within two weeks of the game. LBN to have oversight of redacted copies of these letters.</p> <p>Significant seat migration into Block 123 was noted by LBN and LS185. LS185 are investigating and reviewing CCTV to work out extent of sideways migration into Block 124. Discussions continued evaluating the blocks of concern namely 113, 117 & 123.</p> <p>LA highlighted the importance that the P Factor is not compromised in these areas.</p>	7 Aug 22	WH vs Manchester City	KO: 4.30pm	18 Aug 22	WH vs Viborg FF	KO: 7.45pm	21 Aug 22	WH vs Brighton & Hove	KO: 2pm	31 Aug 22	WH vs Tottenham	KO: 7.45pm	<p>WHUFC</p> <p>LS185</p>
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<p>WHUFC will be reviewing an additional colour coding layer solution with LS185 and will share photo-shopped tickets with LS185 for their steward briefing.</p> <p>Discussions continued reviewing seat migration, persistent standing and segregation. The SGSA added that these need to be analysed further with more robust resolutions implemented. The SGSA are scrutinising persistent standing in all stadia and will produce a risk rated register.</p> <p>WHUFC added that the Premier League are taking positive actions for a more standardised approach in relation to drugs and persistent standing.</p> <p>The Chair reminded members that LBN, as the Licensing Authority, issue the Safety Certificate and persistent standing, fan behaviour and stewarding need to be challenged for protection and safety.</p>	<p>WHUFC</p> <p>LS185</p> <p>WHUFC</p>																					
<p>4. Upcoming fixtures</p> <table><tr><td>08 Sept 22</td><td>WH vs Fotbal Club FCSB</td><td>KO: 8pm (medium)</td></tr><tr><td>11 Sept 22</td><td>WH vs Newcastle</td><td>KO: 2pm (low)</td></tr><tr><td>01 Oct 22</td><td>WH vs Wolverhampton</td><td>KO: 5.30pm (medium)</td></tr><tr><td>09 Oct 22</td><td>WH vs Fulham</td><td>KO: 2pm (low)</td></tr><tr><td>13 Oct 22</td><td>WH vs RSC Anderlecht</td><td>KO: 8pm (high)</td></tr><tr><td>24 Oct 22</td><td>WH vs Bournemouth</td><td>KO: 8pm (low)</td></tr><tr><td>27 Oct 22</td><td>WH vs Silkeborg IF</td><td>KO: 8pm (low)</td></tr></table> <p>Police planning meetings which involve key partners are robust and effective. MPS shared their risk matrix for each fixture. Any further intelligence will be shared on the gold call.</p> <p>WHUFC shared intelligence on the Fotbal Club FCSB and are working closely with London stadium in preparation, reviewing and auditing risk.</p> <p>MPS are awaiting further assessment and intelligence on the Anderlecht European fixture.</p> <p>Away colours will not be permitted in home stands and will result in ejections as it is breach of the ground regulations. LS185 are constantly reviewing turnstile operations and will continue to target perpetrators. Additional resources will be supplied by WHUFC to assist with detection.</p> <p>Ticket touting is still of concern and partners discussed actions being taken. Members were reminded that ticket touting is a criminal offence.</p> <p>LLDC shared their schedule of events taking place at the same time as the upcoming fixtures:</p> <ul style="list-style-type: none">• ABBA Voyage matinee and evening shows on all fixture days• 8 & 9 September - GDIF event in the multi storey car park• 11 September – Street Food market on Hackney Bridge• 9 October – England Netball at the Copper Box <p><u>LS185 EMP</u></p> <p>A revised draft copy of the EMP will be circulated on the 20th September. Comments to be submitted to Alan Skewis by Tuesday 13 September 2022.</p>	08 Sept 22	WH vs Fotbal Club FCSB	KO: 8pm (medium)	11 Sept 22	WH vs Newcastle	KO: 2pm (low)	01 Oct 22	WH vs Wolverhampton	KO: 5.30pm (medium)	09 Oct 22	WH vs Fulham	KO: 2pm (low)	13 Oct 22	WH vs RSC Anderlecht	KO: 8pm (high)	24 Oct 22	WH vs Bournemouth	KO: 8pm (low)	27 Oct 22	WH vs Silkeborg IF	KO: 8pm (low)	
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<p>5. Un-ticketed access to stadium</p> <p>Plans are in place to prevent un-ticketed access to the stadium and this is covered in the Safety Officer and Tactical briefings. SAG members discussed further potential solutions which included soft ticket checks, event control involvement and internal response teams at turnstile with continuous monitoring throughout. Learnings are always noted and implemented.</p>																						

<p>6. Coach parking update</p> <p>The new coach parking solution has been successful with full support from the police and partners.</p>	
<p>7. Stewarding</p> <p>LBN brought to the attention of members concerns expressed in relation to the appropriate qualifications held by stewards on bridges during ingress.</p> <p>The SGSA clarified that whilst the Safety Certificate does not cover bridges at present but covers Zone X, which is a consideration and stewards should have the appropriate training and experience as those on the stadium footprint.</p> <p>LS185 confirmed that all stewards at bridges are SIA badge holders which is the appropriate qualification required for the Searching role intended.</p>	
<p>8. Issues raised by fan groups</p> <p>The screen barrier and restricted view of seating behind the screen was raised by the fan group and addressed by the Chair.</p> <p>It was noted that LBN were not consulted nor expected to be in relation to its design. Capacity increase was not directly reliant on construction of the screen. SAG were concerned about missile throwing, fan behaviour and safety in this area and requested LS185 to address this. The Licensing Authority is satisfied with the engineering solution and is supported by the SAG.</p> <p>The police had no input in the construction, however, from a crime and disorder perspective the structure accomplishes the goal intended in this particular area.</p>	
<p>9. Any other football related business</p> <p>Newham Safety Advice centre will be opening at Westfield for four weeks from 9th October showcasing the MPS, LFB and LBN in conjunction with Westfield.</p> <p><u>2023 Non-Football events at London Stadium</u> Baseball – 24 & 25 June 2023 Athletics – 23 July 2023</p> <p><u>Women's Football</u> Women's football has increasingly become popular with increased numbers attending which now require police resourcing. WHUFC announced that there are no planned women's fixtures at the London Stadium this season.</p> <p><u>Banning Protocol</u> LBN requested a banning protocol meeting be arranged with WHUFC and LS185. Redacted copies of the warning letters sent to fans in Block 216 to be shared with LBN.</p>	<p>WHUFC</p>
<p>10. Date of next Football SAG</p> <p>Tuesday 6 December 2022 @ the London Stadium.</p>	