## Information Governance Report Responses to Requests

## Period: 01.12.2014 to 31.12.2014

Sub Enquiry ID	Date Responded	Enquiry Details	Response Details
	Responded 20/01/2014	Subject: Spending on different Public Health concerns I'm writing to request statistics for the following: The separate annual spend on each of these public health areas: Sexual Health, Drug misuse - adults, Alcohol misuse, Smoking, Obesity, Physical activity. I am requesting the spend for each of the public health concerns in the spending year 2012/13, and also for the coming year 2013/14. Where the spend is spread across multiple brackets through schemes or initiatives which will, for example, focus on obesity and physical activity, please apportion the correct amount of funding that has gone to each sector's outcomes. Where this is not possible, please spread the cost evenly over each appropriate category.	Summary:         I am requesting the spend for each of the public health concerns in the spending year 2012/13, and also for the coming year 2013/14.         Where the spend is spread across multiple brackets through schemes or initiatives which will, for example, focus on obesity and physical activity, please apportion the correct amount of funding that has gone to each sector's outcomes. Where this is not possible, please spread the cost evenly over each appropriate category.         The separate annual spend on each of these public health areas:         2012/13 Public health spend – Actual spend         Drug misuse adults – £3,103,300         Alcohol misuse (adults) – £816,000         Substance misuse (adults) this is a mixture of drug and alcohol spend which is not possible to disaggregate - £1,223,500         2012/13 Other Public Health Commitments         Sexual Health £1,452,600         Smoking Cessation £598,900         Obesity       £80,000
			Physical activity £216,000

			2013/14 Public Health spend – Forecasted spend
			Drug misuse adults – £3,198,000 Alcohol misuse (adults) – £1,153,800 Substance misuse (adults) - £5,427 2013 /14 Other Public Health Commitments Sexual Health £6.7m Smoking Cessation £5,427 Physical Activity/Obesity £7,607
20930	07/11/2014	Subject: Newlyn Plc	Summary:
		<ol> <li>A copy of your contract with Newlyn Plc</li> <li>A copy of charges agreed with Newham and Newlyn for PCN enforcement.</li> <li>All documents relating to the process Newham and Newlyn follow regarding warrants of execution</li> <li>Your complaints process for bailiffs</li> <li>The number of complaints about Newlyn plc and any communications sent to Newham about not using Newlyn Plc for parking enforcement</li> <li>Copies of all Newlyn Plc CEA certificates and badge numbers and confirmation they are on the CEA register.</li> <li>Any other documentation associated with Newlyn Plc</li> </ol>	<ol> <li>A copy of your contract with Newlyn Plc Please find attached the contract specification agreed at the original tender for Enforcement Agencies.</li> <li>A copy of charges agreed with Newham and Newlyn for PCN enforcement. The fees are set out in The Taking Control of Goods (Fees) Regulations 2014 (SI 1/2014) For your reference please see the relevant web link below. <u>http://www.legislation.gov.uk/uksi/2014/1/contents/made?view=plain</u></li> <li>All documents relating to the process Newham and Newlyn follow regarding warrants of execution. The process referred to is detailed in the Contract attached in our response to Question 1. The Council contractor is expected to conform to the specification in the contract.</li> <li>Your complaints process for bailiffs The Council do not administer a complaints process specifically in relation to bailiffs. All bailiffs, including Newlyn Plc, will have their own internal complaints process.</li> <li>Where a complainant still remains dissatisfied after raising it directly with the contractor, they can make a representation to the Council, who may where appropriate investigate the issue through the Corporate complaints process.</li> </ol>

It should also be noted that complaints in respect of private certified bailiffs may be submitted to Civil Enforcement Association. Newlyn Plc is a member of this organisation and therefore a complaint may be submitted if the complainant has first exhausted the options of complaining directly to the bailiffs themselves. http://www.civea.co.uk/complaints.htm
Complaints regarding fees should be challenged, in the County Court as detailed in the regulations.
<ul> <li>5. The number of complaints about Newlyn plc and any communications sent to Newham about not using Newlyn Plc for parking enforcement.</li> <li>Our complaints systems are unable to retrieve or report upon the number of complaints which specifically refer to or include comments in relation to Newlyn plc. In order to retrieve this information it would be necessary to compile the numbers of parking enforcement related complaints, currently dealt with at Stages 1, 2 and 3 and Ombudsman and to manually review each of the original complaints and subsequent correspondence with complaint, it is specified that Newlyn Plc has been identified as being the cause for complaint or indeed a supplementary complaint alongside other issues. This manual retrieval of information from our records would exceed the appropriate limit.</li> </ul>
Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.
12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
We did approach you on 3rd October 2014 to request you to refine the scope of your request in respect of both time frame and content of information. You advised that you would be willing to accept a time frame in respect of complaints from the start of the

			bailiff's contract to the present. As you are aware the contract commenced in 2011 and therefore your request still exceeds the appropriate limit set out by the Act as stated in Section 12. You additionally confirmed you wished to view any correspondence between the LGO
			or other parking organisation in respect of the use of Newlyn Plc for parking enforcement. Again the unrefined scope of this further clarification of the information sought does not permit up to complete this request within the appropriate limit. In respect of a three year time frame, for unspecified correspondence either between external organisations or internals teams/services does not enable us to complete a search for this undefined correspondence within the appropriate limit as set out by the Act, as detailed above.
			<ul><li>6. Copies of all Newlyn Plc CEA certificates and badge numbers and confirmation they are on the CEA register.</li><li>We do not hold this information. The Council do not retain a list of badge numbers or copies of the Enforcement Agents Certification.</li></ul>
			7. Any other documentation associated with Newlyn Plc You further specified in your correspondence of 3rd October that you required details of all the complaints providing the name and CEA registration number of the relevant bailiffs. Our response detailed under Question 5 would also apply to this request.
20955	02/12/2014	Subject: HMO Register	Internal Review Summary:
		I would like to request a copy of the master "HMO Register" please. What I am looking for specifically, is the document which contains the names and addresses of license holders and managers of HMOs within Newham borough.	In your request for a review, you have stated that the information sent to you does not comply with Section 232 of the Housing Act 2004 and Sections 11, 12 and 13 of the UK Statutory Instrument No. 373 of 2006. You have quoted that under Section 232 of the Housing Act 2004, a local housing authority (LHA) has a duty to establish and maintain a register of licenses granted under Parts 2 and 3 of the Act which are in force (i.e. licensed HMOs in mandatory/additional licensing schemes and all properties licensed in selective licensing schemes) and Temporary Exemption Notices (TENs) and Management Orders (MOs) which are in force."

			Under Freedom of Information legislation, if information is already available in the public domain, it is acceptable to signpost a requester to this information. As a result, a link was sent to you which would allow you to search the database for the information you required. Therefore the response you received was correct under Freedom of Information legislation. However, you have now clarified that you require the comprehensive register which should comply with Section 232 of the Housing Act 2004. As you are aware, the Act provides that the authority must ensure that the contents of the register are available at the authority head office for inspection by members of the public at all reasonable times and if requested by a person to do so and subject to payment of such reasonable fee (if any) as the authority may determine, a local housing authority must supply the person with a copy (certified to be true) of the register or of an extract from it. I therefore do not intend to release a copy of this document under Freedom of Information legislation and direct you to Lisa Watts, HMO Licensing Officer, who can be contacted by telephone on 020 3373 2881 or by Email at Lisa.Watts@newham.gov.uk who will be able to advise you when and where the document can be inspected. Alternatively, should you still require a hard copy of the complete register, Ms Watts will be able to arrange for a copy to be sent to you. You should note that there are approximately 34,000 properties licensed records on the borough wide Register, with around over 3,000 Houses in Multiple Occupation, each containing a number of pages regarding the licence details. The Council therefore considers that it is reasonable to charge £1 per register entry and therefore to obtain a paper copy of the entries relating to HMOs costing over £3,000. You would need to make payment and provide your address before the Register is despatched.
			This information is searchable on the Council's website: https://pa.newham.gov.uk/online-
			applications//search.do?action=simple&searchType=LicencingApplication
21215	19/12/2014	Subject : Care Homes	Summary:

		<ul> <li>Can you please tell me if in the last three years you have:</li> <li>1: used the services of this Greenacres (a care home provider)</li> <li>2: If so how much was spent over the last three financial years.</li> </ul>	<ol> <li>The Authority has used the services of Greenacre Care Service in Brentwood in the last three years.</li> <li>The total amount spent with this provider between 1st April 2011 and 12th November 2014 was £721,699.</li> </ol>
21306	17/12/2014	<ul> <li>Subject: Child Sexual Exploitation</li> <li>1. How many cases involving child sexual exploitation have you considered so far this year? The umbrella term 'child sexual exploitation' is being used by us to cover sexual assault, rape, trafficking and grooming of children under the age of 16.</li> <li>2. How many children and young people involved in CSE have gone missing from local authority run care homes in the last year?</li> </ul>	<ul> <li>Summary:</li> <li>1. How many cases involving child sexual exploitation have you considered so far this year? The umbrella term 'child sexual exploitation' is being used by us to cover sexual assault, rape, trafficking and grooming of children under the age of 16.</li> <li>Response - The local authority collects this information through the Multi Agency Sexual Exploitation Meeting (MASE) which was set up in March 2014, in line with the Pan London Child Sexual Exploitation (CSE) Operating Protocol. MASE is a multi agency forum including the police and children's social care. It reviews cases of children who may be at risk of, or victims of, CSE to ensure robust plans are in place. Although a total of 35 children were referred to MASE between March and September, this does not mean that all are victims.</li> <li>How many children and young people involved in CSE have gone missing from local authority run care homes in the last year?</li> <li>Response – The London Borough of Newham does not operate its own care homes.</li> </ul>
21347	15/12/2014	Subject: Agreement with Woodlands Property ManagementRe: 150 Hainault Road, Romford, Essex, RM5 3APRequest for copy of agreement with Woodlands Property Management concerning the above address	Summary: Following an extensive review by the service in respect of the placement made to the above address, we have been unable to locate a written agreement made between Newham and Woodlands in respect of the responsibilities for the property in 2013. The service have noted there is no enduring contract held with Woodlands for these type of placements made through the Children's and Young People service and this

			placement was completed as a spot purchase resource.
21357	11/12/2014	Subject: Domiciliary care services	Summary:
		<ul> <li>Subject: Domininary care services</li> <li>I would like to make a request for Information under the Freedom of Information Act 2000</li> <li>1. Can you kindly provide information to me either Newham Council maintains any Approved Provider List / Preferred Supplier List in order to supply domiciliary care services to the clients in their own home</li> <li>2. If so which home care agencies are on your approved social care list for the following two client groups (a) adults and (b) children and young peoples</li> <li>3. What are the averages contracted rates per hour for each of the agencies on the provider list?</li> </ul>	<ol> <li>Can you kindly provide information to me either Newham Council maintains any Approved Provider List / Preferred Supplier List in order to supply domiciliary care services to the clients in their own home There is an approved list for Adults social care.</li> <li>In Disabled Children's services we have a Dynamic Purchasing System which providers can join at any time, unlike a Framework Agreement or Approved Provider List. Providers can apply and must be approved by procurement in the first instance to ensure they comply with health and safety, financial checks, insurances. Providers then go through to the second stage of the pre-qualifying criteria which covers service delivery, quality and safeguarding. Once approved providers can then respond to service requests through an e-auction.</li> <li>If so which home care agencies are on your approved social care list for the following two client groups</li> </ol>
		<ul> <li>4. When is the adult social care provider list up for renewal?</li> <li>5. Are there any on going block contracts in place for adult social care, if so <ul> <li>(a) who are these with</li> <li>(b) how many hours for each contract</li> <li>(c) cost per hour for each block contract</li> <li>(d) when are these block contracts up for renewal?</li> <li>6. How many adults have individual budgets within Newham Borough; of these how many have</li> <li>(a) dementia</li> <li>(b) mental health</li> <li>(c) learning disability</li> </ul> </li> </ul>	(a) adults see below Unique Personnel First Choice London Care Carewatch (E London) Mears Care Seaware (UK) Three Cs Care Management Group Allied Healthcare Goldsmith Personnel Care Central Spencer & Arlington Taylor Gordon Plan Care Genesis Housing Advance Housing & Support

	(b) Children and Young People
	Please see our response to Question 1.
	3. What are the average contracted rates per hour for each of the agencies on the provider list?
	Adults - The average rate across this contract is £11.62 per hour CYPS - The rates for Personal Care/Outreach services is between £9.50-£14.00 per hour
	4. When is the adult social care provider list up for renewal?
	The current contract expires on the 31st July 2015 (but the contract has provision for a further 1 year extension)
	5. Are there any on going block contracts in place for adult social care, if so (a) who are these with
	<ul> <li>•NHS 5 block beds - approximately £100k pa</li> <li>•Genesis for the provision of Step Down provision £40k</li> </ul>
	<ul><li>(b) how many hours for each contract Not applicable</li><li>(c) cost per hour for each block contract Not applicable</li><li>(d) when are these block contracts up for renewal?</li><li>These contracts are currently under review</li></ul>
	<ul> <li>6. How many adults have individual budgets within Newham Borough; of these how many have</li> <li>(a) dementia</li> <li>(b) mental health</li> <li>(c) learning disability</li> </ul>
	We currently have 974 customers who have individual budgets of which :

			Mental Health (aged 18 -64)160Learning Disability (aged 18 -64)217Other597Please note that customers with dementia are contained within the 'other' category but we are unable to report on the exact figure due to our current system configuration. In order to extrapolate the information we would need to individually review each record. This information would take more than 2.5 days to compile.Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours.12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
21402	03/12/2014	Subject: Inward investment of promotional activity	Summary:
		<ul> <li>I am conducting research into promotional activities undertaken by local authorities relating to inward investment. For my research, could the following information be provided?</li> <li>1. Your local authority's budget for promotional activities (publications, website, events, etc.)?</li> <li>2. Relating to the above, how much of this budget is targeted towards the international market?</li> <li>3. What is the value of the new business generated though these promotional activities?</li> </ul>	<ol> <li>We do not categorise our budget by promotional activity relating to inward investment. The full communications budget for the financial year is available on the Council website: <u>http://www.newham.gov.uk/Pages/Services/Council-budgets.aspx</u></li> <li>See above</li> <li>We do not hold information relating to the value of business generated by our promotional activities.</li> </ol>
21397	11/12/2014	Subject: Supplier of Frameworks - Adults and CYPS	Summary:
		Please can you provide me with the start and end dates for	Please can you provide me with the start and end dates for supplier frameworks that

		Have you had any complaints to address nuisance/	
		I understand that you provide an array of public services to address varieties of nuisance/s and public health issues.	The Council have no records of complaints regarding 'electronic harassment' neither does the team have any policy or guidelines concerning the same.
21428	02/12/2014	Subject: Electronic harassment	Summary:
			We do not have a framework in place – spot purchases are made.
			d) Mental Health
			End: 31st March 2016
			London Model Contract (Fostering and residential placements) Start: 1st April 2014
			End: 7th July 2015
			(Fostering placements) Start: 8th July 2014
			Independent Fostering Association Framework
			c) Children Social Care (All Services)
			Contractual arrangements are in place for all Newham based homes. The contracts are measured quarterly and a full contract review is undertaken on an annual basis.
			b) Adult Residential Care
			Adults Social Care may legally extend the contract for a further year.
			years. Leave was given to extend the contract for a further year and at this time the contract is due to terminate on the 31st July 2015.
		c)Children Social Care (All Services) d)Mental Health	Independent Living Support Service (ILSS) The ILSS (Domiciliary Care) contract commenced on the 01 August 2012 for two
		a)Adult Domiciliary Care b)Adult Residential Care	a) Adult Domiciliary Care
		supplier frameworks that service the following categories:-	service the following categories:-

		harassment such as "Electronic harassment"? Are you aware of this kind of harassment in an official capacity? Do you have any policy or guideline in place to address such complaints.	
21491	11/12/2014	Subject : Pet Boarding I would like to obtain details of all the licensed pet boarding establishments within the borough, their addresses and contact details, web sites, email etc. Could I obtain this information online?	Summary:         There are no licensed pet boarding establishments located in the London Borough of Newham.         Further information on animal welfare service in the borough can be located on the web link below         http://www.newham.gov.uk/Pages/Services/Animal-welfare.aspx
21493	11/12/2014	<ul> <li>Subject: Direct Payments</li> <li>Please can you provide me with the following details <ul> <li>a) How many "Direct Payment Users" are currently registered across the Social Care categories?</li> <li>b) What is the yearly budget for "Direct Payment Users" across the Social Care categories?</li> <li>c) What are your working estimations of how many "Self Funders" are in your Council area and what is their average budget?</li> <li>d) What facilities do you have in place or plan to have in place to manage the "Self Funder" market?</li> </ul> </li> </ul>	Summary:         1. How many "Direct Payment Users" are currently registered across the Social Care categories?         Please see below table outlining the number of Direct Payment customers across Social Care categories         2014/15         Older people       350         Physical Disability       243         Learning Disability       217         Mental Health       160         Other       4         Total       974         2. What is the yearly budget for "Direct Payment Users" across the Social Care categories?

			<ul> <li>We currently spend around £12.1m on Direct Payment customers each year.</li> <li>3. What are your working estimations of how many "Self Funders" are in your Council area and what is their average budget?</li> <li>We are currently undertaking this work as part of our planning for the implementation of the Care Act and therefore this information is not currently available.</li> <li>4. What facilities do you have in place or plan to have in place to manage the "Self Funder" market?</li> <li>We are currently reviewing our commissioning intention for self-funders as part of our planning for the implementation of the Care Act and therefore this information is not currently available.</li> </ul>
21487	11/12/2014	<ul> <li>Subject : Direct Payments</li> <li>1. What changes if any are likely to happen in regards to direct payments/personal budget under the new Care Act 2014?</li> <li>2. Are adult services users who are eligible for financial support towards the cost of their care and support allocated the same hourly rate or does this differ between individuals? And how much is the hourly rate and is there a difference between hourly rate for direct payments and personal budget payments if so what are they?</li> <li>3. Do the local authority organise activity days/events for service providers of adult social care to promote their business and to gain an understanding of what the LA is looking for? If so when and where are these held? who organises these events and their contact details?</li> <li>4. Are there any local forums we can join in partnership with the local authority as an adult social care service provider?</li> </ul>	<ul> <li>Summary:</li> <li>1. What changes if any are likely to happen in regards to direct payments/personal budget under the new Care Act 2014?</li> <li>We are currently working through the implications of the Care Act on our processes and are unable to give specific details at this time.</li> <li>2. Are adult services users who are eligible for financial support towards the cost of their care and support allocated the same hourly rate or does this differ between individuals? And how much is the hourly rate and is there a difference between hourly rate for direct payments and personal budget payments if so what are they?</li> <li>We use the same hourly rate of £11.62 per hour for the calculation of indicative budget for all customers across all categories.</li> <li>3. Do the local authority organise activity days/events for service providers of adult social care to promote their business and to gain an understanding of what the LA is looking for? If so when and where are these held? Who organises these events and their contact details?</li> </ul>

			<ul> <li>Newham Adult Social Care may from time to time organise such events, but also engages with providers on a regular ad hoc basis, in order to discuss business requirements. Please contact the commissioning team via the following email address commissioning.assistant@newham.gov.uk</li> <li>4. Are there any local forums we can join in partnership with the Local authority as an adult social care service provider?</li> <li>The Adult Social Care department hold a regular forum to engage with their providers, and potential new providers.</li> </ul>
21499	11/12/2014	<ul> <li>Subject : Stratford Statistics</li> <li>Having spoken to Newham council, I am informed that you might be able to provide the information for Stratford listed below. I am looking at the possibility of establishing a business in Stratford and this information would be very helpful in terms of assisting in building my business plan:-</li> <li>Number of houses/residences</li> <li>Local population</li> <li>Future development plans</li> </ul>	Summary:A wealth of information on demographics and population statistics for the borough is already publically available and located on the Newham website. Please see the relevant web link below http://www.newham.info/Detailed headings under the Data Views and Profiles tabs provide population breakdowns. This further allows for self selection of wards and particular statistical headings to retrieve the data which you may require.In respect of future development, there are extensive plans in respect of the Stratford Master plan. Numerous documentation in respect of the regeneration of Stratford can be located on the Newham website on the link below.http://www.newham.gov.uk/Pages/SearchResults.aspx?k=stratford+masterplan
21496	11/12/2014	Subject: LAC Please accept this request under the FOIA for details of suicide or self-harm of children in residential children's homes. My questions are: Between January 1, 2014, and today (4 Nov, 2014) for the	<ul> <li>Summary:</li> <li>1. None.</li> <li>2-4. We are unable to extrapolate the level of detail you have requested in a reporting format, in respect of the number of incidents of self harm which have been reported in relation to children placed in residential care. Any such reports would be recorded and</li> </ul>

21501	11/12/2014	<ul> <li>children, ignoring multiple incidents by one child).</li> <li>4. If you breakdown the number of self-harm incidents in any way, e.g. by the category of self-harm (drug abuse, suicide attempt, cutting, eating disorders, etc.) please provide that breakdown.</li> <li>Please note, I only require the total numbers for all children in all of your owned or commissioned children's homes located anywhere in the UK. I do not seek any breakdown by type of children's home or location of children's homes.</li> <li>Subject : Fostering Allowances</li> <li>I would like to know the current level of fees, including maintenance and reward payments for fostering a child in the age group of 11-15 years old.</li> </ul>	<ul> <li>calendar year. Such manual retrieval of information would exceed the appropriate limit.</li> <li>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</li> <li>12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</li> <li>Summary:</li> <li>Please see the table below and supplementary information in respect of fostering allowances for 11-15 year olds.</li> </ul>
			held within the individual case file of the child to whom the incident related and would not be recorded under any available general heading of 'self harm' or related term on our computerised systems. It is not possible to contain this level of detail in our reporting computer systems nor is there an available search facility from which a report may be drawn. In order to retrieve this information it would be necessary for an officer to manually interrogate each individual file and determine those children in residential care and go on to determine as to whether any reports have been received which would be assessed as being self harm. Each case file varies in both complexity and volume of documentation. A thorough reading and review of each file would be required to definitively identify as to whether any such reports had been received in the current calendar year. Such manual retrieval of information would exceed the appropriate

		<ul> <li>Weekly Allowance £255.15</li> <li>Broken down as;</li> <li>Food &amp; household = £185.15</li> <li>Savings = £15</li> <li>Clothing/toiletries &amp; pocket money = £30</li> <li>Transport, Education &amp; Activities = £25</li> <li>Festival Allowances</li> <li>At festival time (usually in December unless requested otherwise) an extra week's child's allowance will be paid. Again this additional payment is so presents can be purchased and the additional expenses which occur during the festival are covered.</li> <li>Reward Payments</li> <li>In addition to the child's allowance, all task centred, long term and respite foster carers receive a Reward Element and this payment is based on competency and is paid per child each week. This reflects the fact that these carers regularly receive different children into their home and are required to take on additional tasks around contact, rehabilitation to parents or moving on to a permanent placement.</li> <li>There are two levels of payment depending on the competency and experience of the carer and these are paid for each child placed, irrespective of the child's age. Level One is paid to all new carers. Once a carer has completed the required training and achieved the standard required by the Children's Workforce Development Council (TSD standards portfolio), their supervising social worker will recommend to the fostering panel for their carer to be placed on Level Two.</li> </ul>
		Level 1 Carer Level 2 Carer Children aged 11 – 18 years £377.55 per week and per child £407.55 per week and per child
21513 17/12/20	014 Subject : Community Safety Strategy	Summary:

		<ul> <li>I would like to request the following:</li> <li>1) The most recent available Strategic Assessment(either as attachment or online url if available)</li> <li>2) The most recent available Partnership Plan (either as attachment or online url if available)</li> <li>3) A structure chart of the community safety team within the local authority (if there is no structure chart, then a list of positions/roles within community safety will suffice)</li> </ul>	<ol> <li>The 2013-14 Strategic Assessment is still in draft form awaiting final revisions and will be made public early next year.</li> <li>We therefore consider that Section 22 of Freedom of Information Act (FOIA) applies. Section 22 may be applied if there is an intention to publish the requested information at some future date. This ensures that the Freedom of Information Act does not force public authorities into the premature publication of information whilst its accuracy is still being confirmed. We take the view that premature release of the information in advance of its formal approval is not in the public interest because the information is subject to verification before publication.</li> <li>As above.</li> <li>There are two community safety related posts: Community Safety Delivery Manager and Community Safety Delivery Officer</li> </ol>
21515	11/12/2014	<ul> <li>Subject: ICT Contracts</li> <li>I am writing to request information under the Freedom of Information Act 2000. I am outlining my query as specifically as possible.</li> <li>I would like to request information concerning any IT server, storage and maintenance support contracts (including any care packs) which you may hold, and request details of the following components of these contracts:</li> <li>•Existing supplier - if there are various suppliers please split up into individual contracts</li> <li>•Hardware/vendors brand</li> <li>•Contract description</li> <li>•Total value of the contract - please state if you have provided an annual figure</li> <li>•Duration of the contract - please provide me with a particular month as well as the year and details of whether there are any extension periods or break clauses within the</li> </ul>	<ul> <li>Summary:</li> <li>I would like to request information concerning any IT server, storage and maintenance support contracts (including any care packs) which you may hold, and request details of the following components of these contracts:</li> <li>Existing supplier - if there are various suppliers please split up into individual contracts:</li> <li>Servers and storage devices Maintenance support - Hewlett Packard Ltd Prevision of Desktop, laptop, server and storage hardware - XMA ltd</li> <li>Hardware/vendors brand HP Rack mount DL &amp; Blade (BL) range of servers and EVA4400 &amp; EVA8400 San storage devices supported HP Rack mount DL range are the preferred purchases</li> </ul>

		contracts •Expiry date of the contract - please provide me with a particular month as well as the year •Contract review date - please provide me with a particular month as well as the year. •Internal contact responsible for reviewing and renewing contracts - please provide me with their full name, job title, direct contact number and direct email address.	<ul> <li>Contract description Provision of personal computer hardware and core server hardware - Hewlett Packard Ltd RCD/ICT/7445/DM – Minor ICT equipment Purchases – XMA LTD</li> <li>Total value of the contract - please state if you have provided an annual figure Hewlett Packard LTD - £54,055.73 PA XMA LTD – up to £100,000 PA</li> <li>Duration of the contract - please provide me with a particular month as well as the year and details of whether there are any extension periods or break clauses within the contracts</li> <li>1 year – Maintenance (Hewlett Packard LTD) contract renewal is October 2015</li> <li>1 Year – Minor Equipment Purchase (XMA LTD) Contract renewal is April 2015</li> <li>Expiry date of the contract - please provide me with a particular month as well as the year Maintenance (Hewlett Packard LTD) contract renewal is October 2015</li> <li>Expiry date of the contract - please provide me with a particular month as well as the year</li> <li>Maintenance (Hewlett Packard LTD) contract renewal is April 2015</li> <li>Contract review date - please provide me with a particular month as well as the year. Contract review date - please provide me with a particular month as well as the year.</li> <li>Contract review is every 6 months during the life of the tendered contract</li> <li>Internal contact responsible for reviewing and renewing contracts - please provide me with their full name, job title, direct contact number and direct email address. John Friend, Assistant Director and Head of ICT Operations Tel : 020 8430 2000 john.friend@onesource.co.uk</li> </ul>
21516	06/01/2015	Subject : Stray Dogs - Animal Welfare	Summary:
		How much was the budget that covers everything in dealing with stray dogs, for the year 2014, if your financial year runs from January to December or 2013/2014 if it runs April to March?	1-4. We do not hold a breakdown or budget of the work specifically in dealing with stray dogs, carried out by the Animal Welfare service. The total budget includes funding for all activities of the service including dangerous dogs and other animals. Specific budget and expenditure of dealing with stray dogs is not separated under a

		<ul> <li>How much will the budget be for 2015? (or 2014/2015)</li> <li>If you do not have these figures:-</li> <li>What was the cost of dealing with stray dogs in the years 2012 and 2013 or 2012/2013 and 2013/2014? (see above re financial years)</li> <li>If it is on a, for example, five year contract, how much was the cost of the last one?</li> <li>Do you sanction the act of your dog warden/s (or any person</li> </ul>	<ul> <li>separate heading.</li> <li>Further information in respect of the budget for the Animal Welfare service is already publicly available and can be located within the annual Budget Books, on the Newham website.</li> <li>For your reference, please see the relevant web link below.</li> <li>http://www.newham.gov.uk/Pages/Services/Council-budgets.aspx</li> <li>5. Newham's Animal Welfare service does not collect unwanted dogs from owner's homes. We will give advice to owners on where to rehome dogs.</li> </ul>
		contracted to deal with stray dogs) to collect unwanted dogs from the owners property (hand overs) as opposed to when they are actually in the act of straying?	
21514	11/12/2014	Subject: ICT Contracts	Summary:
		I would like to request information under the Freedom of Information Act. The information that I require relates to a specific external/3rd party hosting contract which may include:	Please see the attached spreadsheet with the requested information. Contract 1 Contract 2 Contract 3
		1. Software as a Service (SaaS)	Type of External Hosting Contract ApplicationApplicationApplicationSupplier NameProactis Proactis Adecco/BeelineApplication
		2. E-commerce hosting	Annual Average Spend £21,300 £45,979 The spend on an annual basis via the software is for agency workers and not the software itself as it is supplied for use by
		3. Exchange Hosting	the contract.
		4. Web Hosting	Contract Duration 3 years 3 years plus 2 years option to extend Three year period under the M Star Framework
		5. VOIP Hosting	Contract Expiry DateThe contract expired on 18/03/2010, and is currently on ayearly support renewal20/01/2015The contract end date is March 2015 withthe option to extend for 1 year
		6. Contact	Contract Review Date Review undertaken and moving to a new system in April 2015 called capital Esourcing via a framework agreement awarded by a tri-borough

		<ul> <li>7. Unified communications</li> <li>Please can you see the attached file and fill the information into the space provided (Contract1-8). If none of the contract above applies to the organisation please can you state the reasons why? If however the services I have request is hosted internally please can you state this within the response as well as providing me information on the annual average spend and the internal contact for that particular type of hosting.</li> <li>Regards</li> <li>Graham Peach</li> </ul>	partnershipMoving to a Corporate Oracle system in April 201501/01/2015Contract DescriptionSourcing, Tenders and Contracts ManagementTheProvision and Implementation of a Procure-to-Pay Solutioncontract for supply ofagency workersInternal ContactJo Gabriel - Contracts & Systems ManagerTel: 020 8430 2000Dionne Flock - Exchequer Manager - Tel: 020 8430 2000Rashid Patel - Head of Shared Services - Tel: 0208 430 2000e-mail:jo.gabriel@oneSource.co.ukDionne.fluck@oneSource.co.ukrashid.patel@oneSource.co.uk
21508	02/12/2014	Subject : School Places	Summary:
		<ul> <li>Under the Freedom of Information Act 2000, I request Newham to provide me with the following information.</li> <li>1) How many additional primary school places are needed in Newham by the September of the following years; 2015; 2016; 2017; 2018, 2019?</li> <li>2) How many additional secondary school places are needed in Newham by the September of the following years; 2015; 2016; 2017; 2018, 2019?</li> <li>3) How many primary schools in Newham are a) at capacity b) over capacity c) have 10% or less spare capacity d) there in total?</li> <li>4) How many secondary schools in Newham are a) at capacity b) over capacity c) have 10% or less spare capacity d) there in total?</li> </ul>	<ul> <li>1.The total number of additional primary school places required to ensure sufficient places available are:</li> <li>2015 = 1,609</li> <li>2016 = 1,969</li> <li>2017 = 1,316</li> <li>2018 = 869</li> <li>2019 = no figures as present</li> <li>2.The total number of additional secondary school places required to ensure sufficient places available are</li> <li>2015 = 760</li> <li>2016 = 1,098</li> <li>2017 = 426</li> <li>2018 = 1,038</li> <li>2019 = 982</li> <li>3.</li> <li>a. None exactly at capacity at last available census</li> <li>b. None</li> </ul>

		Please give the figures for 1) and 2) cumulatively (as a running total from 2015-2019)	c. 62 d. 66
			4. a. None b. None c. 15 d. 18
21533	02/12/2014	Subject: Foster Carer allowance	Summary:
		1. The weekly allowance you currently pay to your foster carers. If you have a range of allowances, please specify the different rates for different placement types.	<ol> <li>Please see the attached.</li> <li>As above.</li> </ol>
		2. Any additional payments FCs receive e.g. holidays, religious festivals, birthdays, retention payments, long service bonuses and any other payments.	3. Nil
		3. Any retainer payments for carers who have no current foster placement.	
21543	17/12/2014	Subject: War Pension payments	Summary
		Please treat this email as a Freedom of Information request. 1.When means testing to determine how much an individual	1. When means testing to determine how much an individual has to pay towards their social care costs;
		has to pay towards their social care costs; (a)How much of an individual's War Pension payments does the council currently routinely disregard?	<ul><li>(a) How much of an individual's War Pension payments does the council currently routinely disregard?</li><li>Newham's Adults Social Care service currently disregards £10.00 of an individual's</li></ul>
		(b)Since 2008, has the council ever fully disregarded an individual's War Pension payments?	War Pension payments.
		(c)Since 2008, has the council changed the amount it routinely disregards from an individual's War Pension	(b) Since 2008, has the council ever fully disregarded an individual's War Pension payments?
		payments?	Since 2008 Newham's Adults Social Care service has never fully disregarded an

(d)If the answer to c) is yes, please outline the change(s)	individual's War Pension payments.
made including the date(s) when the change in policy was	individual 5 War I elision payments.
implemented	(c) Since 2008, has the council changed the amount it routinely disregards from an individual's War Pension payments?
2. When means testing to determine entitlement to Council	Since 2008 Newham's Adults Social Care service has not changed the amount it
Tax support (or Council Tax Benefit when applicable);	routinely disregards from an individual's War Pension payments.
(a) How much of an individual's War Pension	
payments does the council currently routinely disregard?	(d) If the answer to c) is yes, please outline the change(s) made including the date(s)
(b) Since 2008, has the council ever fully disregarded	when the change in policy was implemented. Not applicable.
an individual's War Pension payments?	when the change in poney was implemented. Not applicable.
(c)Since 2008, has the council changed the amount it	2. When means testing to determine entitlement to Council Tax support (or Council
routinely disregards from an individual's War Pension	Tax Benefit when applicable);
payments?	Tax benefit when appreaded),
(d) If the answer to c) is yes, please outline the	(a)How much of an individual's War Pension payments does the council currently
change(s) made including date(s) when the change in policy	routinely disregard?
was implemented	100% of the payment is disregarded. It should be noted aspects of our scheme are
was implemented	determined by the Government's Council Tax Reduction Schemes (Prescribed
3.When means testing to determine entitlement to Council	Requirements) Regulations. These, we believe, prevent us from amending the national
Tax support (or Council Tax Benefit when applicable);	$\pounds 10$ disregard for military compensation payments if the recipient is a pensioner. We
(a) How much of an individual's Armed Forces	have overcome this restriction by 'topping up' the Council Tax Support Scheme award
Compensation Scheme Guaranteed Income Payment (AFCS	with a discretionary award made outside of the scheme. The total reduction will
GIPs) does the council currently routinely disregard?	consequently reflect an entitlement based on a full disregard of military compensation
(b)Since 2008, has the council ever fully disregarded an	payments.
individual's AFCS GIP?	payments.
(c)Since 2008, has the council changed the amount it	(b)Since 2008, has the council ever fully disregarded an individual's War Pension
routinely disregards from an individual's AFCS GIP?	payments?
(d)If the answer to c) is yes, please outline the change(s)	Yes – in respect of Council Tax support.
made including date(s) when change in policy was	
implemented	(c)Since 2008, has the council changed the amount it routinely disregards from an
mplemented	individual's War Pension payments?
4. Does the council plan to alter its current disregard	No.
policies for AFCS GIP and War Pension recipients, when	
means testing for social care or Council Tax Support, within	(d)If the answer to c) is yes, please outline the change(s) made including date(s) when
the next financial year? If yes, please outline the proposed	the change in policy was implemented. Not applicable.
changes.	and enange in poncy was impremented. Not applicable.
chunges.	3. When means testing to determine entitlement to Council Tax support (or Council Tax
	5. Then means using to determine enduencint to coulen Tax support (of coulen Tax

			Benefit when applicable);
			a) How much of an individual's Armed Forces Compensation Scheme Guaranteed Income Payment (AFCS GIPs) does the council currently routinely disregard?
			100% of the payment is disregarded. It should be noted aspects of our scheme are determined by the Government's Council Tax Reduction Schemes (Prescribed Requirements) Regulations. These, we believe, prevent us from amending the national £10 disregard for military compensation payments if the recipient is a pensioner. We have overcome this restriction by 'topping up' the Council Tax Support Scheme award with a discretionary award made outside of the scheme. The total reduction will consequently reflect an entitlement based on a full disregard of military compensation payments.
			(b)Since 2008, has the council ever fully disregarded an individual's AFCS GIP? Yes – in respect of Council Tax support.
			(c)Since 2008, has the council changed the amount it routinely disregards from an individual's AFCS GIP? No
			(d)If the answer to c) is yes, please outline the change(s) made including date(s) when change in policy was implemented. Not applicable.
			4. Does the council plan to alter its current disregard policies for AFCS GIP and War Pension recipients, when means testing for social care or Council Tax Support, within the next financial year? If yes, please outline the proposed changes.
			We have no plans to amend our current disregard policies for means testing Council Tax Support or for contributions towards social care costs, for AFCS GIP and War Pension recipients.
21542	02/12/2014	Subject: Compulsory Purchase Orders	Summary:
		Can you please provide me with the number of Compulsory Purchase Orders issued in Newham since 1994?	The number of Compulsory Purchase Orders issued in Newham since 1994 is approximately 107.

21545	11/12/2014	Subject: Empty Properties	Summary
		Please could you provide me with the following information under the freedom of information act 2000:- (a) the addresses and rateable values of all empty properties that are within Newham Borough Council area; and (b) if possible, the owners of those properties referred to in (a)	<ul> <li>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse the information you requested.</li> <li>The borough is currently undergoing extensive regeneration and ongoing development, which means that there are higher levels of empty properties. Empty properties, both residential and commercial are more likely to be and have been subject to illegal occupation (squatting) and have been broken into and any saleable materials such as cooper and other fittings removed. Also premises that are the subject of squatting have resulted in an increase in anti-social behaviour and noise issues, which have a significant impact on local residents and adjoining properties.</li> <li>We therefore consider that disclosure of the exact location of empty properties is likely to lead to an increase in the levels of crime and disorder. It is our view that Section 31(1) (a) of the Freedom of Information Act 2000 applies to this request. This section provides that information is exempt from disclosure if such disclosure would prejudice the "prevention or detection of crime". To provide addresses of empty properties would in our view compromise the security of the buildings concerned and could enable criminal behaviour.</li> <li>By disclosing the addresses of vacant properties, the Council exposes neighbourhoods to the anti-social behaviour/criminal activities associated with such issues. Our Safety and Enforcement Team and the Police are currently doing all they can to deal with these problems and the Council is not minded to add to this problem by disclosing the details of known empty properties into the public domain.</li> <li>It may be useful to note that if you independently identify any empty properties in the borough for which you would wish to retrieve the ownership details of the landlord, this information is already publically available from the Land Registry.</li> <li>For your ref</li></ul>

21563	02/12/2014	Subject: Works on Public Highway - 28 Pitchford Street	Summary:
		1. Details of all works carried out on the public highway outside of 28 Pitchford Street, London, E15 4RX from	1. Please see attached as requested.
		January 2010 – January 2013.	2. Thames Water Utilities Limited is the works promoter.
		2. Who retains ownership of the fire hydrant located outside of 28 Pitchford Street, London, E15 4RX?	3. Fire hydrants are the responsibility of the London Fire Brigades, which Thames Water maintains on their behalf.
		3. Details of any complaints you received in relation to the fire hydrant.	
21568	17/12/2014	Subject: IT disposal company	Summary
		Which IT disposal company does the organisation currently use to dispose of redundant IT equipment?	Which IT disposal company does the organisation currently use to dispose of redundant IT equipment? Ecosystems I.T. Ltd (Note: The majority of assets are leased and returned to the
		How do you advertise upcoming contracts?	supplier, only legacy assets are disposed of using this company.)
		How long is the IT disposal contract for and when does it expire?	How do you advertise upcoming contracts? We do not advertise contracts as the quantities are small and the disposal is on a needs basis.
		Who is the best contact to speak to responsible for IT	
		disposal and WEEE recycling in the organisation?	How long is the IT disposal contract for and when does it expire? There is no contract in place.
		What is important to the organisation when choosing an IT	
		disposal supplier?	Who is the best contact to speak to responsible for IT disposal and WEEE recycling in the organisation?
		What type of security accreditations does the organisation take into consideration when choosing an IT disposal	Gary Sussex, Service Manager, 020 8430 2000 Gary.sussex@newham.gov.uk
		supplier?	What is important to the organisation when choosing an IT disposal supplier? Safety and Security
		How often does the organisation dispose of redundant IT	
		equipment?	What type of security accreditations does the organisation take into consideration when choosing an IT disposal supplier?
		How many sites does the organisation require collections	Duty of Care, WEEE Directive, RoHS and Data Protection Legislation.

		from? On average how much equipment is collected on a normal collection? What type of documentation does the organisation require back for auditing purposes? Do you receive a financial return from your current IT disposal partner? Do you require onsite data destruction services? How many IT users do you have in your estate? Do you have any current or upcoming projects that'll result in redundant IT equipment?	How often does the organisation dispose of redundant IT equipment? Once per year. How many sites does the organisation require collections from? One. On average how much equipment is collected on a normal collection? Monitors – 20, PCs – 2, Laptops – 5, Servers – 4, Printers - 26 What type of documentation does the organisation require back for auditing purposes? Certificates and equipment details Do you receive a financial return from your current IT disposal partner? No Do you require onsite data destruction services? No How many IT users do you have in your estate? 4000 Do you have any current or upcoming projects that'll result in redundant IT equipment? No
21569	17/12/2014	Subject: Derelict land I am submitting a Freedom of Information request regarding the exact location and size of Council owned land and property that is either derelict or unused - this should include land that has buildings on as well as land that is just unused / not managed and classified as derelict or waste land.	SummaryUnder the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse the information you requested.The borough is currently undergoing extensive regeneration and ongoing development, which means that there are higher levels of empty properties and land. Empty properties, both residential and commercial are more likely to be and have been subject to illegal occupation (squatting) and have been broken into and any saleable materials such as cooper and other fittings removed. Also premises that are the subject of squatting have resulted in an increase in anti-social behaviour and noise issues, which have a significant impact on local residents and adjoining properties.We therefore consider that disclosure of the exact location of empty properties is likely to lead to an increase in the levels of crime and disorder. It is our view that Section

			<ul> <li>31(1) (a) of the Freedom of Information Act 2000 applies to this request. This section provides that information is exempt from disclosure if such disclosure would prejudice the "prevention or detection of crime". To provide addresses of empty properties would in our view compromise the security of the buildings concerned and could enable criminal behaviour.</li> <li>By disclosing the addresses of vacant properties and land, the Council exposes neighbourhoods to the anti-social behaviour/criminal activities associated with such issues. Our Safety and Enforcement Team and the Police are currently doing all they can to deal with these problems and the Council is not minded to add to this problem by disclosing the details of known empty properties into the public domain.</li> </ul>
21565	11/12/2014	Subject: Empty Commercial Offices and Properties	Summary
		Could you please send me a list of all the empty commercial offices and properties that have been empty for longer than 6 months, along with the names and contact details of the owners, how long the properties have been empty type of property condition of property	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse the information you requested. The borough is currently undergoing extensive regeneration and ongoing development, which means that there are higher levels of empty properties. Empty properties, both residential and commercial are more likely to be and have been subject to illegal occupation (squatting) and have been broken into and any saleable materials such as cooper and other fittings removed. Also premises that are the subject of squatting have resulted in an increase in anti-social behaviour and noise issues, which have a significant impact on local residents and adjoining properties.
			to lead to an increase in the levels of crime and disorder. It is our view that Section 31(1) (a) of the Freedom of Information Act 2000 applies to this request. This section provides that information is exempt from disclosure if such disclosure would prejudice the "prevention or detection of crime". To provide addresses of empty properties would in our view compromise the security of the buildings concerned and could enable criminal behaviour.
			By disclosing the addresses of vacant properties, the Council exposes neighbourhoods to the anti-social behaviour/criminal activities associated with such issues. Our Safety

			<ul> <li>and Enforcement Team and the Police are currently doing all they can to deal with these problems and the Council is not minded to add to this problem by disclosing the details of known empty properties into the public domain.</li> <li>It may be useful to note that if you independently identify any empty properties in the borough for which you would wish to retrieve the ownership details of the landlord, this information is already publically available from the Land Registry.</li> <li>For your reference please see the relevant contact details below <a href="http://www.landregistry.gov.uk/public/property-ownership">http://www.landregistry.gov.uk/public/property-ownership</a></li> </ul>
21574	22/12/2014	Subject: Employed staff - Health	Summary:
		<ul> <li>Please could you provide me with details of the number of officers directly employed by your local authority, Full Time Equivalents, or who are contracted (internally or externally) to undertake work in the following areas:</li> <li>a) Healthy diet/reducing obesity</li> <li>b) Reducing drinking (excluding licensing officers)</li> <li>c) Reducing smoking</li> </ul>	<ul><li>Please could you provide me with details of the number of officers directly employed by your local authority, Full Time Equivalents, or who are contracted (internally or externally) to undertake work in the following areas:</li><li>a) Healthy diet/reducing obesity</li><li>We have two full time equivalents officers directly employed by the London Borough of Newham. Newham Council does contract some external providers to work on Healthy diet/reducing obesity issues.</li></ul>
		<ul><li>Please could you provide me information about the cost of providing these services either directly or indirectly through external partners? Ideally I would like this broken down into the three areas:</li><li>a) Healthy diet/reducing obesity</li><li>b) Reducing drinking (excluding licensing officers)</li><li>c) Reducing smoking</li></ul>	b) Reducing drinking (excluding licensing officers) The local authority commissions an integrated drug and alcohol service. The integrated drug and alcohol service has 39 whole time equivalent staff. While it does provide a range of interventions that may reduce drinking this is not the sole focus of the service and would be an element of the work of the majority of the staff (excluding administrators). The substance misuse and domestic and sexual violence commissioning team comprises 8 whole time equivalent staff. No one member of the team works solely on reducing drinking.
		Please could you provide me details of any schemes that have been effective (greater than the national average/trend) in cutting the following: a) Obesity	c) Reducing smoking We have two full time equivalent officers directly employed by London Borough of Newham. Newham Council does also contract some external providers to work on reducing smoking issues.

21573	23/01/2015	b) Drinking c) Smoking Finally please could you also provide with details about any estimates on the scale of the 'illicit' trade (non-legal) in your area for each of the following: Alcohol Tobacco	<ul> <li>Please could you provide me information about the cost of providing these services either directly or indirectly through external partners? Ideally I would like this broken down into the three areas: <ul> <li>a) Healthy diet/reducing obesity</li> <li>The budget for providing services for Healthy diet/reducing obesity is £180,000.</li> </ul> </li> <li>b) Reducing drinking (excluding licensing officers) <ul> <li>The budget of the substance misuse commissioning team is £364,300 (this budget is for the whole service).</li> <li>c) Reducing smoking</li> <li>The budget for the stop smoking services is £743,400.</li> </ul> </li> <li>Please could you provide me details of any schemes that have been effective (greater than the national average/trend) in cutting the following: <ul> <li>a) Obesity</li> <li>We do not have any knowledge of any schemes that have been effective (greater than the national average/trend) in cutting obesity.</li> <li>b) Drinking</li> <li>There is no national trend data available in this regard.</li> <li>c) Smoking</li> <li>We do not have any knowledge of any schemes that have been effective (greater than the national average/trend) in cutting obesity.</li> </ul> </li> <li>b) Drinking</li> <li>There is no national trend data available in this regard.</li> <li>c) Smoking</li> <li>We do not have any knowledge of any schemes that have been effective (greater than the national average/trend) in cutting smoking.</li> </ul>
		1. Please list the accommodation-based adult care centres that the council provided in April 2009. These should include day care centres, respite care centres, non-respite short term residential care centres, residential care centres	<ol> <li>Please list the accommodation-based adult care centres that the council provided in April 2009. These should include day care centres, respite care centres, non-respite short term residential care centres, residential care centres and nursing care centres - any adult care centre/home provided by the council, in effect.</li> </ol>

<ul> <li>and nursing care centres - any adult care centre/home provided by the council, in effect.</li> <li>2. Please state which of the centres listed in response to question 1 are still provided by the council as of November 2014. For each centre that is no longer provided by the council, please state whether it was shut, or transferred to a different provider, and during which month and year this took place.</li> <li>In questions 1 and 2, "provided" by the council means that the council funds and owns the centre - this includes where ownership was/is via a separate company that is wholly or majority owned by the council.</li> <li>3. For each of the centres listed in response to question 2 as having shut down or transferred since April 2009, please provide the business case (or similar document) for the closure, plus the report on the response to the public/user consultation exercise.</li> <li>4. The number of people provided by the council with "personal budgets" for adult care services each financial year from 2009/10 to 2013/14 inclusive, and any forecast full-year figure for 2014/15.</li> <li>5. The amount of money spent by the council on "personal budgets" for adult care services each financial year from 2009/10 to 2013/14 inclusive in the tot of the full.</li> </ul>	<ol> <li>Rawalpindi Older People's Residential Care Home</li> <li>Greengate Lodge Older People's Residential Care Home</li> <li>Greenhill Centre Day Centre for Adults with Physical Disabilities – This venue is non residential</li> <li>Resource Centre Day Care for Older People – This venue is non residential</li> <li>Samuel Boyce Day Centre for Older People with Dementia – This venue is non residential</li> <li>Learning Disabilities Day Opportunities - This venue is non residential</li> <li>Learning Disabilities Day Opportunities - This venue is non residential</li> <li>Please state which of the centres listed in response to question 1 are still provided by the council as of November 2014. For each centre that is no longer provided by the council, please state whether it was shut, or transferred to a different provider, and during which month and year this took place.</li> <li>Closed August 2011 - approval for closures was given at Cabinet on 18th November 2010.</li> <li>Closed October 2011, approval for closures was given at Cabinet on 27th May 2011.</li> <li>Still provided by the council.</li> </ol>
"personal budgets" for adult care services each financial year from 2009/10 to 2013/14 inclusive, and any forecast full-year figure for 2014/15.	In questions 1 and 2, "provided" by the council means that the council funds and owns the centre - this includes where ownership was/is via a separate company that is wholly
	3. For each of the centres listed in response to question 2 as having shut down or transferred since April 2009, please provide the business case (or similar document) for the closure, plus the report on the response to the public/user consultation exercise. Please see the web link below to the agendas and documents associated with the meetings of Cabinet detailed in our response to Question 2. https://mgov.newham.gov.uk/ieListDocuments.aspx?CId=294&MId=7400&Ver=4 https://mgov.newham.gov.uk/ieListDocuments.aspx?CId=294&MId=7871&Ver=4
	The attached reports give detailed considerations for the recommendations for closures

	<ul> <li>which included:</li> <li>The services are expensive and do not represent value for money</li> <li>The services are expensive and for time services explicitly a lower three services are in New York and Services are in New York are in New York and Services are in New York are in New York and Services are in New York are in</li></ul>
	<ul><li>There are viable, more cost-effective services available elsewhere in Newham</li><li>Demand for these services has dropped considerably over the last 18 months</li></ul>
	as less people are choosing residential care and traditional day centres
	The proposals support Newham in achieving objectives in line with national and local policy: - to ensure choice for local people and for resources to be allocated primarily
	through personal budgets
	- to develop a model of provision that is high quality, responsive, competitive and accountable
	- to maximise value for money of provision that is fit for purpose
	- to decommission services not delivering high quality, evidenced outcomes
	4. The number of people provided by the council with "personal budgets" for adult care services each financial year from 2009/10 to 2013/14 inclusive, and any forecast full-year figure for 2014/15.
	2009/10 560 2010/11 798
	2011/12 931
	2012/13 961 2013/14 994
	2013/14 994
	5. The amount of money spent by the council on "personal budgets" for adult care services each financial year from 2009/10 to 2013/14 inclusive, and any budgeted full-year figure for 2014/15.
	2009/10 £6,424,000
	2010/11 £9,622,000 2011/12 £11,376,000
	2011/12 £11,576,000 2012/13 £11,721,000
	2013/14 £12,494,000

21636	12/12/2014	Subject : Property Ownership	Summary:
		I am writing to request for the following information under the Freedom Of Information Act 2000:- There is a vacant property - 112 Capel Road E7 0JS (vacant since 2011) and I'd like to contact the owners to see if they are willing to sell the property. I'd be very grateful if could you let me know the name and address of the property holder	The requested information as to the ownership of the property, it is already publicly available through the Land Registry. For your reference, please see the relevant contact details below; <u>https://www.gov.uk/search-property-information-land-registry</u>
21637	15/12/2014	Subject : ASB Complaints	Summary:
		44 Gloucester Road, E12 6JU How many complaints have been made to Newham Council about 44 Gloucester Road (including ASB) in the last 10 years? Please provide any statistics or details regarding this address.	<ul> <li>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request.</li> <li>The submission of complaints is completed confidentially and the information and content of the complaint are provided solely for the purpose of notifying the Council of a potential cause for concern. Disclosure of this information would be an actionable breach of confidence should the release of this information go on to result in actions, to the detriment of the complainant.</li> <li>Section 41 of the Freedom of Information Act 2000 states: "41. (1) Information is exempt information if – <ul> <li>(a) it was obtained by the public authority from any other person (including another public authority), and (b) the disclosure of the information to the public (otherwise than under this Act) would constitute a breach of confidence actionable by that or any other person.</li> <li>(2) The duty to confirm or deny does not arise if, or to the extent that, the confirmation or denial that would have to be given to comply with section 1(1) (a) would (apart from this Act) constitute an actionable breach of confidence."</li> </ul> </li> </ul>

			of the named properties is exempt under the above section and will not be disclosed. Furthermore, we would also apply Section 40, as disclosure of the names, details and content of the complaints could result in the identification of individuals. Third party personal data is exempt from disclosure under section 40(2) of the Freedom of Information Act. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham. Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data
			protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure.
21638	15/12/2014	Subject : Elections Staffing	Summary:
		I would like to request some information under the Freedom of Information (FoI) Act regarding next year's General Election. Council workers are usually asked to volunteer to run polling stations, count and oversee ballots for elections. Can you please tell me: :: How many individuals in total you expect to have working on election activities on General Election day - May 7, 2015? :: Of these, how many existing council staff will be needed for election activities on General Election day. :: Will these existing council workers will be given additional payment on top of their current salary for volunteering to working on election activities? :: If so, how much will each existing council worker be paid? Please give remuneration details for each different job, for example returning officer or poll clerk :: The number of hours each existing council worker will be	The Returning Officer is responsible for the staffing arrangements of polling stations. We can confirm that existing council workers do receive additional payment for working on election activities. The remaining detail of information you have requested is held by the Returning Officer. The Returning Officer is not subject to FOI legislation however you may request this information directly and they may be able to assist you further. Please see the relevant contact details below. Mr Paul Libreri Head of Registration and Electoral Services East Ham Town Hall 324 Barking Road London E6 2RP

		expected to work for each job. :: Please also state the payment and working hours for each job for non-council staff that is hired specifically for duties on election day.	
21635	15/12/2014	Subject : Tender references	Summary:
		Copies of references we received on our behalf for the tender we submitted named - LCSG Provision of Cleaning Materials and Janitorial Support	<ul> <li>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request.</li> <li>The request and submission of references in respect of tender submissions is completed confidentially and the information and content of the request and reference given are provided solely for the purpose of informing the Council confidentially of the opinion of the contact reference. Disclosure of this information would be an actionable breach of confidence should the release of this information go on to result in actions, to the detriment of the individual or company providing the reference.</li> <li>Section 41 of the Freedom of Information Act 2000 states: "41. (1) Information is exempt information if – <ul> <li>(a) it was obtained by the public authority from any other person (including another public authority), and (b) the disclosure of the information to the public (otherwise than under this Act) would constitute a breach of confidence actionable by that or any other person.</li> <li>(2) The duty to confirm or deny does not arise if, or to the extent that, the confirmation or denial that would have to be given to comply with section 1(1) (a) would (apart from this Act) constitute an actionable breach of confidence."</li> </ul></li></ul>
			Therefore we find that disclosure of the content of any references received in the procurement process is exempt under the above section and should not be disclosed.
21646	15/12/2014	Subject : Housing Computer Systems	Summary:
		I am writing to make a request for information regarding the	1. Keystone from Civica

	<ul> <li>computer software used within the council. This will assist some upcoming research into Asset Management Software's and Suppliers. My request is detailed below.</li> <li>1. Which Asset Management Software is used within the council, in regards to your housing stock?</li> <li>2. Which Housing Management Software is used within the Council?</li> <li>3. If the above are on a contractual basis, when is the software up for renewal?</li> </ul>	<ul><li>2. Isys from Northgate</li><li>3. These are out of contract but support and maintenance are renewed on a yearly basis</li></ul>
21647 15/12/20	014       Subject : Business Rates Credits         A list of unpresented (i.e. uncashed) cheques and unsuccessful BACS transfers pertaining to Business Rates refunds (NNDR), where they haven't subsequently been refunded successfully. For the avoidance of doubt, this would include a) all cheques which have been issued and haven't yet expired, and b) expired refunds which have been written back on to the ratepayer's NNDR account         Please provide the following details:         From the Cash / Treasury Department:         Name of company (ratepayer)         Ratepayer's address, including postcode         NNDR account number         Refund amount (value)         Refund method (BACS, cheque)         Date refund first issued         And, if a linking of data from the NNDR system permits:         Address the NNDR account relates to (site address)         VOA property reference number	<ul> <li>Summary:</li> <li>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request.</li> <li>We consider that the information requested in respect of the names and addresses of the rate payers and businesses of these properties which are in credit would be exempt under Section 31 of the Freedom of Information Act 2000.</li> <li>This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently.</li> <li>It has been concluded that disclosure of this information is not in the public interest as the disclosure of these details may lead to criminal activities such as fraud.</li> </ul>

21645	15/12/2014	Subject : Noise Complaints	Summary:
		Would it be possible to find out if there had been any other noise complaints, concerning one of my neighbours?	The information requested relates to the personal data of those living at the address. As such, the information is exempt under section 40(2) of the Freedom of Information Act 2000. Personal data, including information about them such as complaints made against their name/ address, are protected under the Data Protection Act 1998. Therefore, releasing it under the Freedom of Information Act, and essentially to everyone, would contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham.
			Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure.
21640	15/12/2014	Subject : Business Rate Accounts	Summary:
		<ul> <li>Please can you provide me with the following under the Freedom of Information Act 2000:</li> <li>a) List of all Commercial properties and their addresses within your Billing Authority</li> <li>b)The names of the Rate Payers</li> <li>c) Billing Authority Reference</li> <li>d) Rateable value</li> <li>e) The date the rate payer first became liable</li> </ul>	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request. We consider that the information requested in respect of the names and addresses of the rate payers and businesses of these properties which are in credit would be exempt under Section 31 of the Freedom of Information Act 2000.
		c) The date the fate payer first became hable	This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently.
			It has been concluded that disclosure of this information is not in the public interest as the disclosure of these details may lead to criminal activities such as fraud.

21649	16/12/2014	Subject : Street Lighting Policy	Summary:
		I would like to request the following information under	1) No. The Council does not switch off lights during night time hours.
		Freedom of Information rules:	2) N/A
			3) N/A
		1) Do you have a policy of part-night lighting (switching off	4) N/A
		street lighting for a period of time during hours of darkness)?	5) N/A 6) N/A
		2) If so, can you please tell me the coverage of the policy as	7) N/A
		a percentage of the total streetlights owned and operated by	8) N/A
		the council?	
		3) When was the policy brought in?	
		4) Between which hours are the affected streetlights turned off?	
		5) How much did the policy cost to implement?	
		6) What are the annual savings of the policy, in monetary	
		terms and, if available, in environmental terms (eg. carbon	
		emissions)?	
		7) Who was consulted on the policy before it was introduced?	
		8) Why was it brought in?	
21652	16/12/2014	Subject : Prevent Funding	Summary:
		Under the Freedom of Information Act, please provide :	1. The total amount of funding allocated by the local authority, via the Preventing Violence Extremism (PVE) funding stream in each of the financial years 2011-12,
		• The total amount of funding allocated by the council, via	2012-13, 2013-14 and (up to November 1) during the calendar year 2014.
		the Preventing Violence Extremism (PVE) funding stream in	
		each of the financial years 2011-12, 2012-13, 2013-14 and (up to November 1) during the calendar year 2014.	The information is held by the London Borough of Newham, however, information about how much funding is provided to specific areas is exempt from disclosure by
		(up to revenuer 1) during the calendar year 2014.	virtue of section $24(1)$ and $31(1)(a)$ (national security and law enforcement
		• A list, by name, of the individual community groups and	respectively), of the Freedom of Information Act. Whilst releasing the information
		projects which have received funding from the council via	could contribute to promoting accountability and transparency by the local authority,
		the Preventing Violence Extremism (PVE) funding stream	we believe that this factor is outweighed, significantly, by the likelihood and severity
and the amounts allocated in each case during the calendar	of any harm that the disclosure could cause to the public. Therefore, in our assessment,		
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year 2014 and during the financial year 2013-2014.	we believe that the balance of public interest favours maintaining the exemption and withholding the information for the purpose of safeguarding national security and to unprejudiced the prevention or detection of crime.		
	2. A list, by name, of the individual community groups and projects which have received funding from the council via the Preventing Violence Extremism (PVE) funding stream and the amounts allocated in each case during the calendar year 2014 and during the financial year 2013-2014.		
	Information about individual community groups and projects who are in receipt of Prevent funding including how much they receive is exempt from disclosure by virtue of sections 38(1) (b) health and safety, 24(1) and 31(1)(a) (national security and law enforcement respectively), of the Freedom of Information Act.		
	Application of exemptions in more detail:		
	Section 24(1) (National security) Considerations in favour of disclosing the information The Prevent programme is high profile and there is a public interest in understanding how it is operated. It is in the public interest to be assured that the funding is achieving the objectives of the programme, and that the money is spent appropriately. Disclosure of some of the information requested could assist the public to understand, in greater depth, how HM Government is responding to a range of factors that can draw people into terrorism and how this can be counteracted.		
	Considerations in favour of withholding the information However, there are strong arguments for withholding: releasing the requested information would reveal details about organisations and individuals who are, or have been, engaged in the delivery and support of activities to prevent terrorism. Safeguarding national security is of paramount importance, Prevent work is targeted against those forms of terrorism that pose the greatest risk to our national security. Disclosure of this information is not in the public interest, and will undermine efforts to protect national security.		
	Section 31(1) (a) (Law Enforcement)		

			Considerations in favour of disclosing the information Disclosure would raise public awareness of the activities government undertakes to prevent terrorism and assist law enforcement in the UK; it could assist in the public understanding of how the available resources are used to counter potential threats to UK citizens. Disclosure of this type of information demonstrates openness and accountability in how resources are used in combating crime. Considerations in favour of withholding the information Disclosing this information could prejudice law enforcement by deterring legitimate activities to prevent terrorism and thereby jeopardising the Government's efforts to prevent terrorism and terrorist crime. Section 38(1) (b) (Health and Safety) Considerations in favour of disclosing the information Disclosure would provide detailed information about organisations and individuals who are, or have been, engaged in the delivery and support of a range of activities to prevent terrorism. The public awareness of where the Prevent money was directed would be raised, and could provide assurance that the funding was reaching the right organisations. Considerations in favour of withholding the information
			However, disclosure of this information could allow information about organisations and individuals who are, or have been engaged in the delivery and support of a range of activities to prevent terrorism to be determined; this could undermine the objectives of the Programme and could put individuals at risk of injury or harm from those who support terrorism and seek to damage the United Kingdom's interests and harm individuals within its communities. Prevent aims to protect individuals who are vulnerable to recruitment, or who have already been recruited by extremists. Identifying where this targeted work is ongoing will allow counter action to be taken against those who are working with those individuals, and to target vulnerable individuals.
21658	17/12/2014	Subject: Substance Mis-use	Summary:
		I would like to submit a Freedom of Information request. I would like a list of the names, addresses and telephone	There are currently no NHS drug misuse treatment services in the borough as all clinical services, including prescribing, are provided by CRI (www.cri.org.uk) There

		numbers of: • Drug misuse treatment services commissioned by the council • NHS drug misuse treatment services within the council region Please also provide the name of a clinical lead at each service if you have this information.	<ul> <li>is joint work between CRI and some GP surgeries in the borough to manage the prescription of some service users.</li> <li>The London Borough of Newham commissions one organisation to provide substance misuse services across the borough, including treatment for drug misuse. This is provided by CRI. The clinical coordinator for CRI in this area is Bongani Madaka (Email: Bongani.madaka@cri.org.uk)</li> <li>The addresses for the Newham CRI services are:</li> <li>327 Stratford High Street LONDON E15 2TF</li> <li>and</li> <li>Capital House 134-138 Romford Rd Stratford London E15 4LD</li> <li>The main contact number for the service is 0800 652 3879 (for both sites.)</li> </ul>
21656	18/12/2014	Subject: Licensing Enforcement How much money has been spent in the last 3 years by the council taking landlords and agents to court for HMO or licencing issues?	Summary:         We do not hold the requested information specifically in respect of costs associated with a particular stage of the enforcement process.         The global costs associated with enforcing Newham's Borough Wide Licensing scheme are complex as they involve a wide range of enforcement partners, including the Metropolitan Police and other council departments.
21657	17/12/2014	Subject : Highways Records	Summary:

		<ul> <li>Could you please provide the following information under Freedom of Information Regulations?</li> <li>1. Could you please provide copies of your datasets that provide information on the road adoption status of the highways within your area of authority?</li> <li>2. If you are not able to provide copies of the datasets, could you please explain the reason why?</li> <li>3. If you are not able to provide copies of the datasets, could you please advise how we can make arrangements to come and view the information at your offices? Please advise the format the information will be presented in.</li> <li>4. If you are able to provide datasets, could you please advise the procedures you would like us to follow to gain copies on a monthly basis (under the assumption that this will show any changes you have made)?</li> <li>5. Could you please advise whether you have any other datasets available in relation to highways e.g. improvements, TROs, Rights of Way?</li> </ul>	<ul> <li>Please find the attached spread sheet of the Council's Street Register.</li> <li>This register is the Council's record of the status of the roads in the borough.</li> <li>The Council Highway records include details of Public Right of Ways, TROs and details of alterations to the Highway as they occur.</li> <li>This information can be provided on a specific location basis. There is an admin charge of £50.00 plus VAT for the provision of these details. Contact should be made with the Highways Team on 0208 430 2000.</li> </ul>
21662	09/01/2015	<ul> <li>Subject: Career Support-Training <ul> <li>I would like to request the following information under the FOI act –</li> <li>Has the authority paid for any (CV Writing Services)</li> <li>Has the authority paid for any (Covering Letter Writing Service)</li> <li>Has the authority paid for any (Outplacement / redundancy support for council staff)</li> <li>Has the authority paid for any (Out of work or unemployed to get back into work)</li> <li>How has your authority help / paid for these people to (Upskill or attend 3rd party courses)</li> <li>3rd party CV writers for Universal Job Match or for the Job broking service</li> </ul> </li> </ul>	<ol> <li>Summary:         <ol> <li>As far as we are aware, no CV writing courses have been commissioned for Council employees. However, Workplace commissions CV writing support for Newham residents and Personal Advisers provide one to one support for CV writing to help support people into work.</li> <li>No. However Workplace staff provide some support to residents they work with to write letters of this type.</li> <li>To an extent. Where an employee's position has been identified for redundancy they do have an opportunity to access the redeployment register and as such have priority access to any recruiting vacancies, including secondments or other similar type of temporary opportunities.</li> <li>The Authority funds "Workplace" which is a job brokerage service for supporting</li> </ol> </li> </ol>

			<ul> <li>local residents into work. This service has supported over 20,000 people into work since opening in 2007. The majority of these residents will be unemployed and 50% will have been out of work for at least a year before gaining work.</li> <li>5. The Authority supports local residents, who have lived in the Borough for at least 12 months, via funding its employment one stop shop. This includes job brokerage advice, housing benefit advice, money and debt advice, Information and Advice and Guidance on employment and training provision. This includes up skilling those in work.</li> <li>6. Residents are welcome to use their CV's to apply for jobs via Workplace, directly with an employer or with any third party online portal or organisation (e.g. the DWPs Universal Job Match or Job Broking Service).</li> </ul>
21659	17/12/2014	Subject : Air Quality	Summary:
		Information on air quality in Newham and does it meet the requirements of the European parliament.	This information is available on the Council's website: http://www.newham.gov.uk/Pages/Services/air-quality.aspx
21709	19/12/2014	Subject: Planning appeals	Summary:
		1. On how many occasions have you refused planning permission for housing developments in the past two years that have resulted in planning appeals?	Section 21 of the Act contains an exemption for information which is reasonably accessible by other means. The full details of the planning applications you have requested are already publically available.
		2. How many of these appeals have you lost?	This information may be independently retrieved through the Council's Public Access website. The relevant web link is
		3. What were the dates of the appeal hearings, the site and size of each proposed development, and the name of the developer?	https://pa.newham.gov.uk/online- applications/search.do;jsessionid=64387469AD16B67A3CA3D5F13DDC706A?action =simple&searchType=Application
		<ul><li>4. What costs, if any, were awarded against the council in each case?</li><li>And also if possible,</li></ul>	For your ease of reference, please see the relevant information below in respect of retrieving this information.

		5. For each hearing/development listed in 3, an indication of whether the proposed development was in a rural environment.	<ul> <li>Click on the 'planning applications' link (this will open the search facility for public access)</li> <li>You should enter the relevant time frame of the search and select the appeals options.</li> <li>Once you have selected your search criteria, click search at the bottom of the page - this will produce a list of applications, which include the application number, address, and a description of the proposal. Further information on each application is available through selecting the documents tab to view the application, decision notice and any supporting documentation where held.</li> <li>Further information in respect of appeals which have progressed to the Planning Inspectorate can be located on the PI Planning portal. Please see the relevant web link below <a href="http://www.planningportal.gov.uk/planning/planninginspectorate">http://www.planningportal.gov.uk/planning/planninginspectorate</a></li> </ul>
21705	19/12/2014	Subject: London City Airport Section 106 agreement	Summary:
		Under FOI, Can I please have a full list of outstanding, unfulfilled or incomplete issues outstanding on The London City Airport Section 106 agreement 2009 that allowed flight expansion to 120,000 flights?	The information being sought is readily available in the public domain within London City Airport's Annual Performance Report on the web links detailed below. The 2013 Annual Performance Report (APR) detailing London City Airport's performance with the existing s106 was submitted to the Council on 23rd June 2014 and is published in full, including appendices and is available to the public on the Airport's website. Please see the relevant link below http://londoncityairport.com/aboutandcorporate/page/ourenvironment This is also on the London City Airport Consultative Committee's website http://lcacc.org/environment/index.html#APR
			Airport formally submitted the Review of Aircraft Categorisation for the Council's consideration. <u>https://pa.newham.gov.uk/online-applicationS/applicationDetails.do?activeTab=documents&amp;keyVal=NFPHXRJY5F400</u>

21706	19/12/2014	Subject: List of breaches, breaks and non-compliance by London City Airport Under FOI, Can I please have a full list of breaches, breaks and non-compliance by London City Airport in comparison to its Section 106 agreement 2009 that allowed flight expansion to 120,000 flights?	Summary:The information being sought is readily available in the public domain within LondonCity Airport's Annual Performance Report on the web links detailed below.The 2013 Annual Performance Report (APR) detailing London City Airport'sperformance with the existing s106 was submitted to the Council on 23rd June 2014and is published in full, including appendices and is available to the public on theAirport's website. Please see the relevant link belowhttp://londoncityairport.com/aboutandcorporate/page/ourenvironmentThis is also onthe London City Airport Consultative Committee's websitehttp://lcacc.org/environment/index.html#APRSubsequent to the Annual Performance Report, on 10th October 2014 London CityAirport formally submitted the Review of Aircraft Categorisation for the Council'sconsideration. https://pa.newham.gov.uk/online-applicationS/applicationDetails.do?activeTab=documents&keyVal=NFPHXRJY5F400
21704	19/12/2014	<ul> <li>Subject: Direct Labour</li> <li>1. Do you employ a direct labour organisation for building maintenance ("Hard FM")</li> <li>2. Do you have a direct labour organisation that maintains the authority's buildings outside of social housing?</li> <li>3. Do you have a direct labour organisation that maintains highways within the local authority?</li> <li>4. Do you have a direct labour organisation that maintains parks and grounds within the local authority?</li> </ul>	<ul> <li>Summary:</li> <li>1. Do you employ a direct labour organisation for building maintenance ("Hard FM") No.</li> <li>2. Do you have a direct labour organisation that maintains the authority's buildings outside of social housing? No.</li> <li>3. Do you have a direct labour organisation that maintains highways within the local authority?</li> <li>The Council is trialling an in-house arrangement for delivering highway responsive maintenance. This commenced on 1st October 2014 and is anticipated that the trial will last for two years.</li> <li>4. Do you have a direct labour organisation that maintains parks and grounds within the local authority? No.</li> </ul>

21715	22/12/2014	Subject: Non Domestic Business Rates	Summary:
		<ul> <li>We are writing to request a schedule in Microsoft Excel format, of all National Non-Domestic Rate accounts in your billing authority area that still have a credit balance shown on them from any time from 1 April 1990 to date.</li> <li>The reason for the credit might be, but will not be limited to: closed account, alteration to the rating list, void relief awarded, section 44a relief awarded, certification, and transfers between accounts or interest.</li> <li>We do not expect you to supply details for sole traders or private individuals, partnerships or limited liability partnerships. We require details of limited companies, unlimited companies, public limited companies, government departments, and local authorities.</li> <li>Please supply the name of the ratepayer, the billing authority reference number, account number, the address of the hereditament, the amount of the credit balance and the rate year(s) to which it applies. Please confirm the date the schedule was generated.</li> </ul>	<ul> <li>Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request.</li> <li>We consider that the information requested in respect of the names and addresses of the rate payers and businesses of these properties which are in credit would be exempt under Section 31 of the Freedom of Information Act 2000.</li> <li>This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently.</li> <li>It has been concluded that disclosure of this information is not in the public interest as the disclosure of these details may lead to criminal activities such as fraud.</li> </ul>
21718	18/12/2014	Subject: Prices paid for homecare services We ask the authority to provide the prices paid by the authority to independent and voluntary sector homecare providers for the provision of regulated social care services delivered to people aged 65 years or above in their own home, over a 'reference period' of Monday 8th to Sunday 14th September 2014, inclusive. Figures requested in items 'a' to 'c', below, should be expressed in pounds and pence	<ul> <li>Summary:</li> <li>During the period of Monday 8th to Sunday 14th September 2014, inclusive:</li> <li>a. The lowest rate for a home care supplier is £10.67</li> <li>b. The highest rate for a home care supplier is £17.31</li> <li>c. The average rate per home care supplier is £11.62</li> </ul>
		<ul><li>per hour, as follows:</li><li>a. The lowest rate per hour paid to any individual provider;</li></ul>	d. The total volume of home care hours provided was 13,311 hours

		<ul><li>b. The highest rate per hour paid to any individual provider;</li><li>c. The average ("arithmetic mean") price per hour paid to all providers for all hours of homecare services purchased;</li><li>d. The total hours of care purchased from all providers during the reference period.</li></ul>	
21720	19/12/2014	Subject: Modular/ Classroom Buildings	Summary:
		<ol> <li>How do you procure Modular classroom buildings</li> <li>How do you vet modular building suppliers</li> </ol>	I would appreciate if you could please supply the following information to me as detailed below: 1. How do you procure Modular classroom buildings?
		<ul> <li>3. Council contacts email/phone details</li> <li>4. If by your own framework, could you please tell me:</li> <li>a. The titles and content of the relevant modular building frameworks</li> <li>b. Who is on the current frameworks</li> </ul>	Tenders for the supply of Modular classrooms are completed through Constructionline. For your reference, please see the relevant web page below <u>http://www.constructionline.co.uk/static/</u> <u>http://www.newham.gov.uk/Pages/Services/Procurement-how-we-buy.aspx</u>
		c. The start and end dates of any modular building framework agreements currently in place d The name and contact email of person responsible for the frameworks.	<ul><li>2. How do you vet modular building suppliers</li><li>This is completed through Constructionline.</li></ul>
			3. Council contacts email/phone details
			The contact within the Council is Mike Webb, Capital Programmes Manager. Contact telephone : 0208 430 2000 Email : Mike.Webb@oneSource.co.uk
			<ul> <li>4. If by your own framework, could you please tell me:</li> <li>a. The titles and content of the relevant modular building frameworks</li> <li>b. Who is on the current frameworks</li> <li>c. The start and end dates of any modular building framework agreements currently in place</li> <li>d The name and contact email of person responsible for the</li> </ul>

			frameworks.
			Not applicable – please see our response to Question 1.
21713	22/12/2014	Subject: Pest Control Services	Summary:
		<ol> <li>How many staff are employed in pest control by the council or through contractors? If possible, please provide the corresponding figure for financial year 2009/10.</li> <li>What is the average time between a pest being reported and the case being closed? If possible, please provide the corresponding figure for financial year 2009/10.</li> <li>How much was spent on pest control by your local authority in the last full financial year (2013/14) and in each financial year since and including 2009/10?</li> <li>Finally, how many reports of pests did the pest control service receive in the last full financial year (2013/14) and in each financial year since and including 2009/10?</li> </ol>	<ul> <li>How many staff are employed in pest control by the council or through contractors? If possible, please provide the corresponding figure for financial year 2009/10.</li> <li>As of 18th December 2014 there were a total of 9 officers working in the pest control service.</li> <li>Due to team restructuring and service reorganisation we are unable to provide an accurate comparative figure for 2009/10.</li> <li>What is the average time between a pest being reported and the case being closed? If possible, please provide the corresponding figure for financial year 2009/10.</li> <li>Our systems are unable to extrapolate the level of detail you have requested in a reporting format, in respect of the time taken between the report of pests and the case being closed.</li> <li>Whilst this information may be recorded our systems are unable to compile this information through an automated report from which an average may be determined.</li> <li>In order to retrieve this information it would be necessary for an officer to manually interrogate each case file and determine the reporting and closure date of each case individually. Such manual retrieval of information from individual reports, in excess of 4,000 each year, would exceed the appropriate limit set out by the Act.</li> <li>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</li> </ul>
			12 Exemption where cost of compliance exceeds appropriate limit

			<ul> <li>(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</li> <li>How much was spent on pest control by your local authority in the last full financial year (2013/14) and in each financial year since and including 2009/10?</li> <li>The annual budgets for the Pest Control service are already publicly available through the Budget Books published on the Newham website.</li> <li>For your ease of reference, please see the relevant web link below http://www.newham.gov.uk/Pages/Services/Council-budgets.aspx</li> <li>Finally, how many reports of pests did the pest control service receive in the last full financial year (2013/14) and in each financial year since and including 2009/10?</li> <li>Please see below the number of reports of pests received by the pest control service in each of the last five full financial years.</li> <li>Our systems are unable to differentiate between initial reports submitted to the team and follow up visits made to premises.</li> </ul>
21716	05/01/2015	Subject: LBN Christmas Cards	Summary:
		Under the Freedom of Information Act I wish to submit the following requests for information.	1.Does the leader of the council and or mayor send out official, (provided by the local authority) Christmas cards to following groups:
		1. Does the leader of the council and or mayor send out official, (provided by the local authority) Christmas cards to	<ul><li>a) residents?</li><li>b) council staff?</li></ul>
		following groups:	c) voluntary groups, LEA teachers, charities and members of the council?
		a) residents?	Answer: Yes
		<ul><li>b) council staff?</li><li>c) voluntary groups, LEA teachers, charities and members of the council?</li></ul>	2. If the answer is yes to any or all of the groups above, please could you provide me details of the message on the card, i.e. "season's greetings"?

	2. If the answer is yes to any or all of the groups above, please could you provide me details of the message on the card, i.e. "seasons greetings"?	Answer: "Merry Christmas. Wishing you a Merry Christmas and a Happy New Year"
21714 22/12/2014	<ul> <li>need the approval of a Local Planning Authority in relation to relation to certain matters, e.g. flooding, highways and contamination.</li> <li>I am looking for the following information: Subject: Conversion of offices to residential accommodation</li> <li>I am writing in regard to the conversion of offices (Use Class B1(a)) to residential accommodation (Use Class C3) under permitted development rights promulgated in May 2013, as a result of which express planning permission is no longer needed for such conversions.</li> <li>Some authorities applied for exemptions to these rights but few were awarded.</li> <li>I understand that those wishing to convert such properties still</li> <li>1. How many applications have you received for the conversion of office space into residential accommodation since May 2013 ancillary to the exercising of the permitted development right?</li> <li>2. How many applications have been approved for the conversion of office space into residential accommodation since May 2013 ancillary to the exercising of the permitted development right?</li> <li>3. What is the total loss of both (a) units and (b) square foot of such office space to date?</li> </ul>	<ul> <li>Summary: <ol> <li>How many applications have you received for the conversion of office space into residential accommodation since May 2013 ancillary to the exercising of the permitted development right?</li> <li>A total of 31 applications have been received including consents, refusals, withdrawn/invalid applications and those still pending. Please note this figure includes re-applications for the same sites.</li> <li>How many applications have been approved for the conversion of office space into residential accommodation since May 2013 ancillary to the exercising of the permitted development right?</li> <li>A total of nine applications have been approved through the prior approval process (under the planning authority - either not required or planning authority required and given.)</li> <li>Please note this figure includes re-applications for the same sites.</li> <li>What is the total loss of both (a) units and (b) square foot of such office space to date?</li> <li>We do not currently hold this compiled information. It is scheduled to be reported upon in the authority's Strategic Monitoring Bulletins for 2015, which will be publicly available in 2015.</li> <li>What is the gain of such residential units to date?</li> <li>Through the prior approval process, a total of 55 units have been approved from the applications received.</li> </ol></li></ul>

		4. What is the gain of such residential units to date?	council tax gained) and what is that figure? No
		<ul> <li>5. Have you calculated the net loss or gain of revenue (i.e. loss of business rates versus council tax gained) and what is that figure?</li> <li>6. Subject to Section 12 constraints, please would you make a statement on your authority's views on the permitted development rights introduced in May 2013 and the impact on your residents and local economy?</li> </ul>	<ul><li>6. Subject to Section 12 constraints, please would you make a statement on your authority's views on the permitted development rights introduced in May 2013 and the impact on your residents and local economy?</li><li>Please find attached our statement made to the DCLG in response to the introduction of these permitted development rights which includes the full details of the authority's views on the potential impact of these new rights.</li></ul>
21717	23/01/2015	Subject: Landlord Licensing	Summary:
		I would like to request the following information about the landlord licensing in Newham since it's inception in 2010:	RESPONDED TO DIRECTLY BY THE SERVICE THROUGH NORMAL COURSE OF BUSINESS - SERVICE REQUEST
		1. How many searches/raids taken place on suspected rouge landlords and properties?	
		2. How much costs to date the scheme has incurred?	
		3. How much revenue has been generated to date with scheme?	
		4. How many prosecutions and breakdown down of convictions has there been?	
		Furthermore I would like the following general information:	
		5. How many landlords are there in Newham?	
		6. How many total households are there in Newham?	
		7. How many people are renting accommodation in Newham?	

21735	14/01/2015	Subject: Refuge Accommodation	Summary:
		Under the Freedom of Information Act 2000, I request that you provide me with the following information:	1. The number of local authority-commissioned refuge places in your local authority area in each of the following financial years: 2009/10, 2010/11, 2011/12, 2012/13, 2013/14.
		1. The number of local authority-commissioned refuge places in your local authority area in each of the following financial years: 2009/10, 2010/11, 2011/12, 2012/13, 2013/14.	The number of local authority commissioned refuge spaces in Newham is set out in the grid below.
		2. The total number of refuge accommodation places available at any one time (whether commissioned by the local authority or funded from elsewhere) in your local authority, in each of the following financial years: 2009/10, 2010/11, 2011/12, 2012/13, 2013/14.	Year         Number of spaces           2009/10         25           2010/11         25           2011/12         25           2012/13         25           2013/14         25
			2. The total number of refuge accommodation places available at any one time (whether commissioned by the local authority or funded from elsewhere) in your local authority, in each of the following financial years: 2009/10, 2010/11, 2011/12, 2012/13, 2013/14.
			The total number of refuges accommodation spaces available at any one time (whether commissioned by the local authority or funded from elsewhere) in the local authority, Newham, is set out in the grid below.
			Year         Number of spaces           2009/10         25           2010/11         25           2011/12         25           2012/13         25           2013/14         25
21712	18/12/2014	Subject: Business Rates	Summary:

		<ul> <li>This is a request for Business Rate information , to be dealt with under the Freedom of Information Act 2000.</li> <li>Please provide the ratepayers name(s) in respect of the property listed below;</li> <li>Address: UNIT 6 THAMESIDE IND ESTATE, FACTORY ROAD, LONDON</li> <li>Postcode: E16 2HB</li> <li>Period Start: 01/04/2005</li> <li>Period End: 31/07/2010</li> <li>Property Reference: 00000420327101</li> </ul>	Please see below the parties recorded as liable for the payment of Business rates for the requested property during the requested time frame. 01.04.05 - 16.07.05 - no liable person billed. 17.07.05 - 31.07.10 - Crisis UK
21736	22/12/2014	<ul> <li>Subject: Highway Inspection - Bradfield Road</li> <li>I would be grateful if you would provide the following information in relation to Bradfield Road.</li> <li>1. Dates of all safety inspections undertaken on the carriageway in the two years preceding November 2014.</li> <li>2. Details of all carriageway defects identified during safety inspections in the two years preceding November 2014.</li> <li>3. The intended frequency of carriageway safety inspections.</li> <li>4. Details of all complaints and/or enquiries relating to the carriageway, received in the two years preceding November 2014.</li> <li>5. The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes.</li> <li>6. Whether or not the Newham Council has formally adopted all or part of the standards contained within the national code of practice for highways maintenance</li> </ul>	<ul> <li>Summary:</li> <li>1. Dates of all safety inspections undertaken on the carriageway in the two years preceding November 2014.</li> <li>2. Details of all carriageway defects identified during safety inspections in the two years preceding November 2014.</li> <li>1-2. Please find attached a report showing all details and dates of all safety inspections carried out on the carriageway for the location of Bradfield Road. This report is for the two years preceding November 2014.</li> <li>3. The intended frequency of carriageway safety inspections.</li> <li>Our records show that this location is inspected annually as part of our Highway Safety Inspection Regime.</li> <li>4. Details of all complaints and/or enquiries relating to the carriageway, received in the two years preceding November 2014.</li> <li>Please find attached a report showing the details of the complaints and enquiries relating to the carriageway, received directly by the Highways team in the two years preceding November 2014.</li> </ul>

		management.	<ul> <li>5. The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes.</li> <li>6. Whether or not the Newham Council has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management.</li> <li>5-6. The Council approved a schedule of inspection and repair action at the Cabinet meeting of 20th October 2011.</li> <li>Please see the relevant web link for the minutes of this meeting.</li> <li>https://mgov.newham.gov.uk/ieListDocuments.aspx?CId=294&amp;MId=8146&amp;Ver=4</li> <li>It may be useful to note Bradfield and Knights Road are on the current scheme list for the 2014/15 financial year, in relation to planned works.</li> </ul>
21737	22/12/2014	Subject: Dust complaintI am writing to request information under the Freedom of Information Act for any dust complaints which have been received from the local community surrounding the recycling facility located at Unit 11a, South Crescent, Canning Town, London, E16 4TL.I am specifically looking for any dust complaints which have been received in the since December 2013 (when the planning permission for the recycling facility was granted) and have subsequently been substantiated by Newham's Environmental Control team. If any dust complaints have been received, can you please detail the location and nature of these complaints? Whilst I appreciate that the exact location may be confidential under the terms of the Freedom of Information act, if you are able to provide information on the general area (i.e. to the east / south / west of the facility)	Summary: The Council has received eight complaints regarding dust in the area and relating to activity at Unit 11a Cody Road. The complaints have related to dust leaving the site and the sources are from waste wood building materials and soils, when they are moved, handled or tipped outside the shed on site. The complaints have not been substantiated by the Council and were passed to the Environment Agency as they regulate the site.

		that would be very helpful.	
21741	20/12/2014	Subject: Business Rates	Summary:
		Please consider this request regarding Business Rates Accounts in line with the 'Freedom of Information Act 2000'.	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request.
		In line with the Freedom of Information Act 2000, could you please provide the information below for every open/live account within your charging authority?	We consider that the information requested in respect of the names and addresses of the rate payers and businesses of these properties which are in credit would be exempt under Section 31 of the Freedom of Information Act 2000.
		<ul> <li>Current account holder/ratepayer</li> <li>Account number</li> <li>Property reference number</li> <li>Account start date</li> <li>Address and postal code</li> <li>Correspondence or billing address</li> </ul>	This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently.
		<ul> <li>Correspondence of bining address</li> <li>Rateable value (RV)</li> <li>An indicator as to whether the property is occupied or empty</li> <li>Including detail of any applied exemptions where applicable</li> <li>Details of any relief applied to the account including type and amount, and start date of relief</li> <li>This may include (but is not limited to) charitable relief, discretionary reliefs, small business rates, reoccupation relief, enterprise zone relief, etc.</li> </ul>	It has been concluded that disclosure of this information is not in the public interest as the disclosure of these details may lead to criminal activities such as fraud.
21739	24/12/2014	Subject: Contact details for Senior Management TeamPlease could you send me the updated contact details for your Senior Management Team - Chief Executive/MD, Directors, Assistant Directors and Heads of Service?	Summary: Please see attached.

		Name / Job Title / e-mail	
21740	20/12/2014	Subject: Theatre and Art Centres	Summary:
		Could you please tell me how many theatres and arts centres are in your area? Could you please also email me their names?	<ul> <li>There are 2 Theatres in Newham:</li> <li>Brick Lane Music Hall, North Woolwich</li> <li>Theatre Royal East Stratford</li> <li>There are 2 Arts Centres in Newham:</li> <li>Stratford Circus, Stratford</li> <li>Rosetta Arts Centre, Stratford</li> <li>In addition, a number of schools have performance arts spaces that are used by schools.</li> </ul>
21742	20/12/2014	<ul> <li>Subject: Beer Breweries</li> <li>Could you please supply me with information on: <ol> <li>How many beer breweries there are in your area?</li> <li>The names and addresses of those breweries.</li> <li>What are the conditions that have to be met for a person to get permission to start a brewery?</li> <li>Statistics of how many registered breweries there have been in your area year by year since 2005.</li> </ol> </li> </ul>	<ul> <li>Summary:</li> <li>1.One</li> <li>2. Tap East <ul> <li>7 International Square</li> <li>Westfield Stratford City</li> <li>Montfichet Road</li> <li>London</li> <li>E20 1EE</li> </ul> </li> <li>3. License and licensing conditions are considered by HMRC, not the Council.</li> <li>4. Whilst there is no separate category in our system for food premises descriptors to check back to 2005, to our knowledge this is the only one.</li> </ul>
21743	23/12/2014	Subject: Public Toilets         How may public toilets do you have in the local authority area, either under direct control of the council or contracted	Summary: (a) 10

		out, (a) right now and (b) in May 2010.	(b) 11
21745	29/12/2014	Subject: Dangerous Wild Animal Licenses	Summary:
		1. How many DWAA (Dangerous Wild Animal Act)	1. None.
		licenses are currently issued in your area?	2. As above.
		2. For what species where the licences obtained and how many of each species?	
21746	29/12/2014	Subject: Council Properties in Canning Town and	Summary:
		Custom House	Please see list below:
		I would like to know the number of council properties (by	
		which I mean council homes at council rents; this does not	Site Number of properties
		include housing association properties) that existed in the	Adamson Road 20
		Canning Town and Custom House area in 2002-2003. I have	Aviary Close 7
		attached a document listing the streets I am interested in. I	Beckton Road 20
		would be grateful if you could provide the information per	Boreham Avenue 13
		street.	Bothwell Close 16
			Burrard Road 28
			Butchers Road 145
			Charford Road 27
			Chedworth Close 22
			Clarkson Road 201
			Coolfin Road 22
			Edwin Street 4
			Ethel Road 46
			Exeter Road 0
			Fife Road 194
			Formunt Close 66
			Forty Acre Lane139Fox Road44
			Freemasons Road18Garvary Road45
			Gaivary Koau 45

			Hands Walk 36
			Hartington Road 34
			Hopper Road 0
			Kennedy Cox House 30
			Kerry Close 16
			Lawrence Street 84
			Leslie Road 38
			Lowe Avenue 24
			Mandela Road 0
			Maplin Road 6
			Mary Street 0
			Maud Street 0
			May Wynne House 12
			McDowall Close 36
			Mona Street 23
			Normandy Terrace 22
			Rathbone Market 0
			Rathbone Street 44
			Russell Road 22
			Silvertown Way 49
			Thomas North Terrace 80
			Throckmorton Road 17
			Trinity Street 28
			Vandome Close 59
			Wouldham Road 50
21747	29/12/2014	Subject: IT	Summary:
		Q1. Do you look after your own IT or is it outsourced?	Q1. Do you look after your own IT or is it outsourced?
		Q2. How much did you pay in last financial year for	A1. In-house
		software licenses?	
		Q3. How many computers users do you have?	Q2. How much did you pay in last financial year for software licenses?
		Q4. When do you need to renew the contract with Microsoft	A2. Approximately £1.0M
		for software licenses? What was the value of your last	
		contract?	Q3. How many computers users do you have?
		Q5. Do you currently measure software usage versus the	A3. Approximately 4,000

		number of licenses purchased? If so what is used for software usage metering? Q6. Do you use a software asset management tool? Q7. Please also provide details of IT Contracts Managers and any person(s) involved in IT Software procurement.	<ul> <li>Q4. When do you need to renew the contract with Microsoft for software licenses? What was the value of your last contract? A4. Contract with Microsoft renewed in April 2014 and valid to March 2017, value approximately £700K pa includes Premier Support.</li> <li>Q5. Do you currently measure software usage versus the number of licenses purchased? If so what is used for software usage metering? A5. Yes, using Microsoft SCCM</li> <li>Q6. Do you use a software asset management tool? A6. Yes, Microsoft SCSM and SCCM</li> <li>Q7. Please also provide details of IT Contracts Managers and any person(s) involved in IT Software procurement. A7. John Friend, Assistant Director and Head of ICT Operations, 020 8430 2000, john.friend@onesource.co.uk</li> </ul>
21750	29/12/2014	Subject: Licences Tattoo Studios         I am currently trying to gather a list of licensed tattoo         studios within the United Kingdom and was hoping that you         could help me with my search.         If possible, I require studio names, postcodes and the name         of the license holder/s of the tattoo studios currently listed         within your borough.	Summary:         Please find below the list of Tattooists currently licensed by London Borough of Newham:         - Tattoo Deep Black Ink, E12 6BT         - Lord Filby (Tattooing), E7 8AD         - Twisted Shell, E6 1LA         - Ink Stars, E16 4RF         -Skin Decision,

			E6 2JX
			- Alice In Tattoo Land, E15 4BZ
			-Fantas Beauty, E15 1XQ,
21707	29/12/2014	Subject: Social Work Employer Standards	Summary:
		<ul> <li>1.a) Do you publish an annual "health check" to assess the practice conditions and working environments of the social work workforce in accordance with the Standards for Social Work Employers in England (hereon referred to in this request as Employer Standards)?</li> <li>b) If yes, please attach a copy of your most recent "health check" report.</li> <li>2.a) Do you use a workload management system which sets transparent benchmarks for safe workload levels in each service area in accordance with Employer Standards? When was it introduced?</li> <li>b) What is the benchmark for safe workload levels in your authority for each service area?</li> <li>c) How many times in the last 12 months to 21 November 2014 has a social worker's caseload exceeded the relevant benchmark?</li> <li>b) Please attach any relevant documentation that illustrates your workload management system e.g. an example of forms used by social workers to evaluate complexity or level of their caseload.</li> <li>3. a) What percentage of social workers employed by your authority have received a minimum of an hour and a half of supervision in the last month as stipulated in the Employer Standards?</li> </ul>	<ol> <li>a) No, however we are planning to undertake this in early 2015.</li> <li>b) N/A - see above</li> <li>a) No, however we have identified the required staffing levels to manage different workloads e.g. initial contact and assessment, "one and done"/ more complex cases and continually monitor the complexity of casework and workload in supervision.</li> <li>b) There is no set benchmark as this is dependant on the types of cases being managed by an individual staff member and this is continually monitored via supervision.</li> <li>c) N/A - see above.</li> <li>d) N/A - as we do not have a workload management system.</li> <li>a) All Social Workers have a minimum of monthly supervision for 1.5 hours.</li> <li>b) Social Workers receive a mix of reflective and case work supervision. In addition to the 1 to 1 meetings with their supervisors there are also team based monthly practice discussions, which provide opportunities to reflect on casework.</li> <li>4.         <ul> <li>a) No</li> <li>b) N/A - see above</li> </ul> </li> </ol>

		<ul> <li>b) Do social workers in your authority receive reflective (or 'clinical') supervision in addition to case (or 'managerial') supervision? What proportion of their supervision is reflective?</li> <li>4.a) Do you publish information about average caseloads for social workers within your organisation?</li> <li>b) If yes, please provide the average caseload held by social workers within your organisation on 21 November 2014.</li> </ul>	
21748	29/12/2014	<ul> <li>Subject: Noise Nuisance complaint</li> <li>We are the Managing Agents for the apartment block at Warehouse W. We have received a number of complaints regarding one of the properties. We understand that you cannot divulge any information regarding individuals. Can we ask if you have received any complaints regarding noise nuisance and had to attend any complaints of noise/anti social behaviour at the block in general from 26/10/14 to 27/11/14.</li> <li>We have been given the following reference numbers and times, but we are only asking if you have been called out to the block at all during the dates stated.</li> <li>1) 26/10/14- Ref: ENQ 1153097</li> <li>2) 19/11/14- Ref: ENQ 1182047</li> <li>3) 21/11/14- Ref: ENQ 1184018</li> </ul>	Summary: During the period requested 26/10/14 to 27/11/14, a total of 11 complaints were received and on two occasions we carried out a visit.
21762	05/01/2015	4) 24/11/14- Ref: ENQ 1187084 Subject: Pension Scheme	Summary:

		I would like to request the following information under the Freedom of Information law. 1. How big is your borough's pension scheme? 2. How much money does your borough's pension have invested with hedge funds? 3. How does this compare to one year previous?	<ul> <li>I would like to request the following information under the Freedom of Information law.</li> <li>How big is your borough's pension scheme?</li> <li>1. As at 30 September 2014 the borough's pension scheme was £955.4million.</li> <li>How much money does your borough's pension have invested with hedge funds?</li> <li>2. As at 30 September 2014 the borough's pension had invested a total of £27,077,044 invested with hedge funds.</li> <li>How does this compare to one year previous?</li> <li>3. This compares to £22,505,662 in the previous year as at 30 September 2013.</li> </ul>
21754	24/12/2014	Subject: Small Business Rate Relief         Please provide a complete list of business addresses and their occupiers with rateable values between £2,000 and £12,000 that are NOT in receipt of small business rate relief.         Please also list their property description, actual liability (i.e. rates payable) and what         Date they are liable from, as well as the billing authority reference number for each account.	<ul> <li>Summary:</li> <li>Our computerised Business Rates system is not designed for or capable of reporting on the detail of information you have requested in relation to individual business accounts and the relief awarded. Operationally we do not require our systems to compile such reports as they are not utilised in our administration of individual accounts.</li> <li>In order to retrieve this information and confirm this, an officer would be required to manually interrogate each of our accounts individually, which are in the region of 6,500, to be able to identify and manually compile the level of detail you have requested for each account in relation to the receipt of relief. This manual retrieval would greatly exceed the appropriate limit.</li> <li>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</li> <li>12 Exemption where cost of compliance exceeds appropriate limit</li> </ul>

			<ul> <li>(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</li> <li>The general information requested in relation to business rates accounts is already accessible through the information publicly available on the Valuation Office Agency website. Please see the relevant web link below.</li> <li><u>http://www.voa.gov.uk</u></li> </ul>
21760	05/01/2015	Subject: Council spend on bus services Would you please tell me how much your council spent in pounds sterling on subsidising local bus services in the following financial years: 2009/10 (actual) 2010/11 (actual) 2011/12 (actual) 2012/13 (actual) 2013/14 (actual) 2014/15 (budgeted)	Summary:         In order to mitigate the impact of some developments in the borough, monies have been secured from developers to fund enhanced bus services in the borough.         Please see the totals below which indicate the monies transferred or due to be transferred to Transport for London by the requested financial year:         2009/10 (actual) : nil         2010/11 (actual) : nil         2011/12 (actual) : £373,691.20         2012/13 (actual) : £1,494,764.80         2013/14 (actual) : £1,494,764.80         2014/15 (budgeted) : £2,511,452.20
21769	05/01/2015	Subject: Staff in pension scheme         I would like to know please         a) What percentage of your staff is in the local government pension scheme?         b) What figure was this in 2011?         c) Has auto enrolment increased or made no change to this figure?	Summary:         I would like to know please         a) what percentage of your staff is in the local government pension scheme?         A total of 65% of staff are enrolled in the local government pension scheme.         b) what figure was this in 2011?         In 2011 57% of staff was enrolled in the local government pension scheme.

			<ul><li>c) Has auto enrolment increased or made no change to this figure?</li><li>Auto enrolment has increased the figure of staff in the local government pension scheme.</li></ul>
21767	05/01/2015	<ul> <li>Subject: Development of Westfield/ Stratford Snowdome</li> <li>I would like the latest information you have on the proposed development of the Westfield/Stratford snowdome that was touted at least a year ago now as a development on/near the Westfield shopping complex. Possibly on the site of the former Olympic media centre.</li> <li>Can you tell me, has a planning application been made, reviewed, approved/rejected?</li> <li>Is there a known timescale to the development and proposed completion/open date?</li> <li>In general what is the latest news on the development? All I can find are several snippets of info that the project is still proposed (nothing later than last year however). Initially the project was for opening 'as early as 2015'.</li> <li>Any info is greatly appreciated and will then be used to update the local and London snow sports community through web-forums. The info is not requested for any formal news-worthy output.</li> </ul>	Summary: The site in question is geographically located within the London Borough of Newham but falls within the planning functions area of the London Legacy Development Corporation (LLDC). Therefore, we do not hold this information. The requested information is publically available on the LLDC planning website. Please see the relevant web link detailed below (http://planningregister.londonlegacy.co.uk/swift/apas/run/wphappcriteria.display) When a planning application is submitted it will be made directly to the LLDC. The London Borough of Newham would be consulted on the planning application.
21826	29/12/2014	Subject: Street Status         What I require is the following details of roads and footpaths within your council's area preferably in Esri Shapefile format.	Summary: For questions 1, 2 and 3, we are unable to release this information for the following reasons.

		<ul> <li>The polyline indicating the centreline of the road.</li> <li>The ID number of the road.</li> <li>The class of road. For example A, B or C.</li> <li>The status of the road Adopted or Unadopted.</li> <li>The road name.</li> </ul>	The road centreline data is based on Ordnance Survey ITN Layer and therefore contains intellectual property belonging to Ordnance Survey which we are unable to release to you due to licence restrictions. You therefore may wish to examine the Ordinance Survey's Open Data products or Open Street Map which may provide you with most of the information you require: http://www.ordnancesurvey.co.uk/business-and-government/products/opendata- products.html Furthermore, the ID number of the road is derived from the Local Street Gazetteer and is only be used by an organisation with a statutory duty to co-ordinate street works activities or dig in the road or a legitimate need to access the data connected to the core business function of an organisation contributing data to and from the NSG. You may wish to visit the NSG website to seek permission: http://www.thensg.org.uk/iansg/link.htm?nwid=82 For questions 4 and 5, please find the attached spreadsheet of the Council's Street Register. This register is the Council's record of the status of the roads in the borough.
21829	29/12/2014	Subject: Business Rate Credits We wish to obtain the information, from the Council, relating to unclaimed Credit Balances. We are aware that all Billing Authorities hold on account sums of money that are due to be returned to ratepayers and for a variety of reasons have not been repaid and maybe considered untraceable by the Council. This maybe because Companies do not know that there is an overpayment, they may have moved premises, merges and/or changed their name or simply ceased trading. In such circumstances, the monies could be due to the creditors of that company. Beacon Brooke shall use the information requested to trace those businesses who have failed to claim such credit balances. We therefore request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all "incorporated" companies within the authorities billing area,	<ul> <li>Summary:</li> <li>Our computerised Business Rates system is not designed for or capable of reporting on the detail of information you have requested in relation to individual business accounts and the relief awarded. Operationally we do not require our systems to compile such reports as they are not utilised in our administration of individual accounts.</li> <li>In order to retrieve this information and confirm this, an officer would be required to manually interrogate each of our accounts individually, which are in the region of 6,500, to be able to identify and manually compile the level of detail you have requested for each account in relation to the receipt of relief. This manual retrieval would greatly exceed the appropriate limit.</li> <li>Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.</li> </ul>

		<ul> <li>including</li> <li>The name of each business in respect of which Non-Domestic Rate credit balances remain payable; • The value of overpayment in each case which remains unclaimed; • The year(s) in which overpayment was made; and • The hereditament address</li> </ul>	<ul> <li>12 Exemption where cost of compliance exceeds appropriate limit <ul> <li>(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.</li> <li>The general information requested in relation to business rates accounts is already accessible through the information publicly available on the Valuation Office Agency website. Please see the relevant web link below. http://www.voa.gov.uk</li> </ul> </li> </ul>
21825	29/12/2014	Subject: Social Workers	Summary:
		I am writing to request the following information under the FOI Act 2000:	Please see attached spreadsheet. ADULTS
		* The annualised gross costs for permanently employed main grade social workers (provided separately for the Children's and Adult Services teams) engaged by the local authority for the financial year 2013/14. This is requested in	Average FTE Social Worker Headcount62.97Total Costs (£)3,037,007.66
		the following format:	Component Cost £ Basic Pay 2,322,741.39
		o The total gross costs for a) the entire Children's social worker team and b) the entire Adult social worker team,	Overtime 51,989.96 Travel Time/Allowance 0.00
		coupled with the WTE social worker headcount number associated with each team figure.	(Working Time) Holiday Pay 0.00 Employer's National Insurance Payments 213,211.32
			Pension Costs 407,469.23
		* Additionally, the annualised gross costs for each team (Adults and Children's) is requested to be broken down to	Statutory Sickness Pay 11,741.07 Car Allowances 0.00
		identify each component cost:	London & Fringe Area Allowances 0.00
		Base pay (salary)	Practice Teacher Payment 8,450.00
		o Overtime pay	Recruitment and Retention6,916.68
		o Travel time / allowance	Statutory Maternity Pay 6,290.55
		o (Working Time) Holiday Pay	Fares & Car Mileage Payments7,585.73Sleep-in Allowance299.43
		<ul><li>o Employer's National Insurance payments</li><li>o Pension costs</li></ul>	Sleep-in Allowance 299.43 Miscellaneous Payments 312.30

		o Sickness pay o Car Allowances o London & Fringe Area allowances o Other costs (please specify)	CHILDRENS Average FTE Social Worker Headcount 115.09 Total Costs (£) 5,522,349.31 Component Cost £ Basic Pay 4,330,557.34 Overtime 40,262.26 Travel Time/Allowance 0.00 (Working Time) Holiday Pay 0.00 Employer's National Insurance Payments 408,970.13 Pension Costs 641,871.32 Statutory Sickness Pay 23,472.14 Car Allowances 0.00 London & Fringe Area Allowances 0.00 Practice Teacher Payment 15,587.00 Recruitment and Retention0.00 Statutory Maternity Pay 38,532.57 Fares & Car Mileage Payments 21,554.03 Sleep-in Allowance 0.00 Miscellaneous Payments 1,542.52
21827	29/12/2014	<ul> <li>Subject : Council Tax Arrears Enforcement</li> <li>Under the Freedom of Information Act, I would like to know, in cases of taxpayers with council tax arrears, how many times has the council has applied for:</li> <li>1. Charging orders</li> <li>2. Bankruptcy orders</li> <li>I would like this data broken down by tax years (1 April - 31 March) for each of the last five years (end date 31 March 2014).</li> </ul>	Summary:         CHARGING ORDERS/       BANKRUPTCIES         Apr 09 - Mar 10 9 1         Apr 10 - Mar 11 8 1         Apr 11 - Mar 12 6 4         Apr 12 - Mar 13 12 5         Apr 13 - Mar 14 24 2

		If this is not possible under the time and cost restrictions of the Freedom of Information Act, I would like this data for each of the last three years (end date 31 March 2014).	
21840	29/12/2014	Subject: Licensed Taxis	Summary:
		Could you supply me a list of Hackney Carriage Companies, so I can ensure I only use licensed companies and drivers in your borough? Also if possible their phone numbers and/or email address.	This information is not held by the Council. It is held by TfL.
21842	29/12/2014	Subject: Dangerous Wild Animals Act	Summary:
		Under the Freedom of Information Act, I would like to make the following request:	1 None 2. As above
		Please:	
		-1. Provide details of all current licences issued under the Dangerous Wild Animals Act 1976	
		-2. For each licence, list all the species and the number of individual animals covered. In each case, we will require as much information as possible to enable the species to be identified.	
		-3. Note that we do not require personal information such as names of licensees, addresses etc.	