Information Governance Report

Responses to Requests

Period: 01/07/2014 To 31/07/2014

Туре	Sub Enquiry ID	Date Received	Date Responded	Service	Enquiry Details	Response Details
Public	17572	22/10/2013	05/07/2014	Parking Fines	Subject: Parking Enforcement Correspondence Please provide copies of all emails related to on-street parking enforcement passing between Newham and its contracted service provider from 1 January 2012 to the present date. Individual emails may be redacted where necessary to preserve commercial confidentiality.	Parking Enforcement Response Your original request was for copies of all emails related to on-street parking enforcement passing between Newham and its contracted service provider from 1 January 2012 to the present date. Individual emails may be redacted where necessary to preserve commercial confidentiality. The Information Governance team subsequently advised you that this request in its entirety would exceed the appropriate limit for responses as set out by the Act and we requested that you refine your request in terms of the correspondence and time frame for the requested information. As a result you confirmed that you would be happy to narrow the request to all email correspondence with the contractor written by/to the Head of Parking Operations, the Enforcement Manager for Parking and Traffic Contraventions and/or the Operations Manager at Newham. If that was still too broad to be able to be achieved within the appropriate time limit, you requested the largest number of months from 1 January 2012 that fits within the statutory time frames, which you

	estimated would be around 6 months.
Refined to	
Refined to	
	As requested, we retrieved the relevant email
Just to confirm	correspondence between the Head of Parking
that I am happy to	Operations/Enforcement Manager and Mouchel, the
narrow the	Council's Parking Enforcement contractor starting from
request to all	1st January 2012 to the latest date permissible for
email	conducting the search and retrieval of information within
correspondence	the appropriate limit set by the Act.
with the contractor	
written by/to the	We recovered the requested information through a
Head of Parking	generic historic email search of all correspondence
Operations, the	between the named individual in the role of Head of
Enforcement	Parking at the time of the requested information and the
Manager for	available search option of 'Mouchel' as the sender or
Parking and	recipient of any email correspondence. Our initial search
Traffic	parameter in attempting to respond to your request was
Contraventions	for the six month period from 1st January 2012 to 1st July
and/or the	2012.
Operations	2012.
Manager at	As a result of the volume of emails generated by this
Newham. This	•
	search type and search parameters and the requirement
should involve	to manually review and retrieve the correspondence
looking at no more	relevant to your request in respect of the senders and
than a few email	recipients and in refining correspondence to that relevant
accounts. Would	to on street parking enforcement, this exercise for the six
that be sufficient?	month period alone exceeded the appropriate limit.
	However, due to our delay in responding to your original
If not please carry	request, we undertook to complete your request for that
out the request for	original six month period and exceed the appropriate limit
the largest	of officer time used in the completion of the request.
number of months	

	2012 that fits within the statutory time frames (according to your time estimates above 6 months would seem to be quite OK).	 which were not relevant to the request in that they were not directly sent or received between the former Head of Parking or the parking enforcement contractor or were not specifically in relation to on street parking. There were also numerous duplicate emails recovered but found in later chains of email correspondence. A number of emails specifically related to incidents involving individual Civil Enforcement Officers and these have been exempted under Section 40 (2) of the Act. We believe that even where names or work references may be redacted; disclosing the emails specifying an incident could potentially result in the identification of individuals involved in those events. Third party personal data is exempt from disclosure under section 40(2) of the Freedom of Information Act. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham.
		Following the completion of our email recovery and concluded on the final applicable bundle of correspondence relevant to your request, in accordance with our duties under the Act, we consulted with the relevant parties to the correspondence in relation to the disclosure of the information contained in the emails. As a result of that consultation between the relevant parties we have now reached the decision to refuse your request. Under the Freedom of Information Act we have the right to refuse a request for information held if an

	 exemption applies and we believe in this case such an exemption applies. Following extensive consultation with the Parking Enforcement team and our enforcement contractor, it has been concluded that the recovered correspondence relevant to your request contained entirely of information which had been provided by the contractor in confidence in relation to their monitoring of compliance of the enforcement contract which remains active to date. We therefore seek to rely on Section 41 (1) of the Freedom of Information Act 2000 which states: "41. (1) Information is exempt information if – (a) it was obtained by the public authority from any other person (including another public authority); and (b) The disclosure of the information to the public (otherwise than under this Act) would constitute a breach of confidence actionable by that or any other person." The information which we have exempted under section 41(1) was obtained from our enforcement contractor and has been stated that this information was provided in confidence and, in the process of consultation, it has become evident that disclosure of this information would leave the London Borough of Newham open to legal action for a breach of confidence.

Public	18378	02/01/2014	29/01/2014	Council Tax	Subject: LOBO- Lender Option	Lender Option Borrower Option Response
					Borrower Option	1. How many Lender Option Borrower Option
					Borrower Option	(LOBOs) contracts do you have on your books? 27
					1. How many	
					Lender Option	
					Borrower Option	2. When were they signed?
					(LOBOs) contracts	
					do you have on	We have taken this to mean the Contract start date.
					your books?	
					2. When were	11/04/2002
					they signed?	
					3. With which	01/07/2002
					financial	
					institutions were	01/04/2003
					they taken out?	
					4. Since each	03/10/2003
					Contract has been	
					signed, has the	25/05/2005
					lender exercised	00/00/0000
					their option and	20/03/2006
					changed the	00/04/2020
					interest rate?	06/04/2006
					5. If so, please	02/04/2000
					specify the dates of the interest rate	03/04/2006
						03/07/2006
					changes and the revised interest	03/07/2000
					rates.	06/08/2007
					6. Please provide	
					a copy of the	05/10/2007
					original, signed	00/10/2007
					onginal, signed	

		LOBO agreement.	03/12/2007
			03/03/2008
			19/12/2007
			06/11/2008
			05/08/2008
			01/09/2008
			03/12/2008
			03/12/2009
			03/12/2010
			01/09/2009
			11/01/2010
			04/01/2010
			26/02/2010
			03/01/2010
			01/02/2010
			25/01/2010

	3. With which financial institutions were they taken out?
	Bayerische Landesbank Barclays Bank Depfa Bank Dexia Bank Europaichehypothekenbank Royal Bank of Scotland Merrill Lynch Bank
	4. Since each Contract has been signed, has the lender exercised their option and changed the interest rate? No
	5. If so, please specify the dates of the interest rate changes and the revised interest rates
	N/A
	6. Please provide a copy of the original, signed LOBO agreement.
	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and has decided to refuse your request.
	Section 41 of the Freedom of Information Act 2000 states:
	"41. (1) Information is exempt information if –

 (a) it was obtained by the public authority from any other person (including another public authority), and (b) The disclosure of the information to the public
(otherwise than under this Act) would constitute a breach of confidence actionable by that or any other person.
(2) The duty to confirm or deny does not arise if, or to the extent that, the confirmation or denial that would have to be given to comply with section 1(1) (a) would (apart from this Act) constitute an actionable breach of confidence."
Description of the exemption
In order for this exemption to apply, the information must have been obtained from another person or public authority and disclosure of it would mean that London borough of Newham would be open to legal action for a breach of confidence.
London borough of Newham is relieved of the duty to 'confirm or deny' whether the information is held if doing so would result in a breach of confidence as outlined above.
Furthermore, it is our view that the information requested is also exempt from disclosure under section 43(2) of the Act. The London Borough of Newham will not disclose information which would prejudice the commercial interests of the companies concerned. Section 43 is a
qualified exemption therefore we have to consider the public interest in disclosure. We have decided that in this

						case the public interest lies in favour of not disclosing the requested information.
Public	19268	25/03/2014	03/07/2014	Housing Options	Subject: Homeless	Homeless House Response
				Centre	Housing	1) How many homeless families are housed outside of the borough as of 1st March 2014?
					1) How many	
					homeless families	As at 1st March 2014, 1901 Families were housed outside
					are housed	the Borough.
					outside of the	
					borough as of 1st	i. How many are Single parents?
					March 2014?	ii. How many Single parents have 1 child?
					How many of	iii How many Single parents have 2 children?
					these families are:	Iv How many Single parents have more than 2 children?
					i. How many are	Our detabase system is not act up to provide reports in
					Single parents?	Our database system is not set up to provide reports in
					ii. How many Single parents	this way.
					have 1 child?	To provide this information an officer would have to
					iii. How many	manually interrogate every homelessness record to
					Single parents	establish the breakdown between individuals, lone
					have 2 children?	parents and two parent households, which would be
					iv. How many	resource intensive and exceed the appropriate limit under
					Single parents	FOI for this request.
					have more than 2	
					children?	Under the Freedom of Information Act the Council has a
					b. How many two	right to refuse a request for information held if the cost of
					parent families?	complying with a request exceeds the appropriate limit.
					i. How many two	The appropriate limit for local authorities is £450 or 2.5
					parent families	days or 18 hours. We believe in this case such an
					have 1 child?	exemption applies and has decided to refuse your request

	 ii. How many two parent families have 2 children? iii. How many two parent families have more than 2 children? c. How many are individuals? i. How many Male? ii. How many Kop present families have 1 child? ii. How many two parent families have 2 children? ii. How many two parent families have 1 child? ii. How many two parent families have 2 children? iii. How many two parent families have 2 children? iii. How many two parent families have 2 children? iii. How many two parent families have 2 children? iii. How many two parent families have 2 children? iii. How many two parent families have more than 2 children? iii. How many two parent families have more than 2 c. How many are individuals? i. How many families have more than 2 c. How many are individuals? i. How many female? Please see response above. 2) Is the council using one or more outside agency to assist in provisioning of housing for homeless, if so how many and identify. Yes. The Council have used 1,093 individual outside agencies for the provision of housing for the relief of homeless. Of the 1,093 there are:-
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						401 Estate Agents 692 Private Landlords
Public	19603	30/04/2014	14/07/2014	Parking Design	Subject: Penalty Charge Notices	Subject: Penalty Charge Notices Response
				C C		(1) The number of PCNs issued:
					1.The number of	12/13 - 118,866
					PCNs issued	13/14 - 221,171
					2.The number of	
					PCNs cancelled at	(2) The number of PCNs cancelled at the first informal
					the first informal	appeal.
					appeal.	12/13 - 14,105
					3. The number of	13/14 - 17,125
					PCNs cancelled	
					after the formal	(3) The number of PCNs cancelled after the formal
					appeal.	appeal:
					4.The number of	12/13 - 1667
					PCNs cancelled	13/14 – 2191
					after a hearing	
					before a parking	(4) The number of PCNs cancelled after a hearing before
					adjudicator or in	a parking adjudicator :
					the case of Fixed	12/13 - 626
					Penalties a	13/14 - 976
					magistrates court	
					5. PCNs cancelled	(5) PCNs cancelled after the appeals went to the parking
					after the appeals	adjudicator but before a hearing:
					went to the	12/13 - 401
					parking	13/14 - 631
					adjudicator but	
					before a hearing.	For each stage:
					6.For each stage:	

	7. The number of	(6) The number of PCNs cancelled where the PCN was
	PCNs cancelled	issued to a person with a residents' permit.
	where the PCN	
	was issued to a	ICT have advised we do not hold this information.
	person with a	
	residents' permit.	(7) The number of PCNs cancelled where the PCN was
	8. The number of	issued to a person with a disabled badge:
	PCNs cancelled	12/13 - 138
	where the PCN	
		13/14 - 77
	was issued to a	
	person with a	(8) The number of PCNs cancelled where the PCN was
	disabled badge.	issued to a person who is an employee.
	9. The number of	
	PCNs cancelled	We do not hold this information.
	where the PCN	
	was issued to a	(9) The number of PCNs cancelled where the PCN was
	person who is an	issued to a council contractor with a residents' permit.
	employee.	
	10. The number of	We do not hold this information.
	PCNs cancelled	
	where the PCN	(10) The number of PCNs cancelled where the PCN was
	was issued to a	issued to a person not in the above category.
	council contractor	
	with a residents'	We do not hold this information.
	permit.	
	11. The number of	(11) (a) Does the council allow and consider letters of
	PCNs cancelled	support from the managers of employees who have
	where the PCN	received a parking fine?
	was issued to a	
	person not in the	All PCNs are dealt with by designated officers who follow
	above category.	the policy and procedures in place and the statutory
	12.(a) Does the	provisions and guidance within the relevant legislation. All
	12.(0) 0003 110	

	I		
		council allow and	relevant evidence and documentation submitted with a
		consider letters of	representation against a PCN will be considered.
		support from the	
		managers of	(12) (b) Does the council have any current serving
		employees who	employees under active investigation for submitting a
		have received a	false parking fine appeal?
		parking fine	
		13. (b) Does the	There are no current employees under active
		council have any	investigation.
		current serving	
		employees under	(13) (c) Does the council allow the managers of its car
		active	parking department or parking enforcement department
		investigation for	and/or the department or team which investigates the
		submitting a false	misuse of disabled to submit letters of support on behalf
		parking fine	of council employees who have received a parking fine.
		appeal?	
		14.(c) Does the	Same response as in Q12 above.
		council allow the	
		managers of its	All documents relating to details below can be found on
		car parking	the link.
		department or	
		parking	Policy, procedures, - available online
		enforcement	
		department and/or	http://www.newham.gov.uk/Pages/Category/Parking.aspx
		the department or	
		team which	(ii) Decision-making,
		investigates the	https://mgov.newham.gov.uk/ieListMeetings.aspx?Commi
		misuse of disabled	tteeld=294
		to submit letters of	
		support on behalf	(iii) Reports, - annual reports available online
		of council	http://www.newham.gov.uk/Pages/Category/Parking.aspx
		employees who	
L [i		

					have received a parking fine.	(iv) Minutes of meetings. https://mgov.newham.gov.uk/ieListMeetings.aspx?Commi tteeId=294
Media	19691	02/05/2014	05/07/2014	Housing Options Centre	Subject: Emergency Accommodation for households in B&B Hostels or Hotels	Emergency Accommodation for households in B&B Hostels or Hotels Response 1. In the 2013 calendar year how much has your authority paid for emergency temporary accommodation for households in B+B hostels or hotels?
					1. In the 2013 calendar year how much has your authority paid for emergency temporary	We do not hold service expenditure information by calendar year as it is recorded by financial year. The following information relates to the 2013/2014 financial year.
					accommodation for households in B+B hostels or hotels? 2. What was the	A total of £640,695.13 was paid for the use of B&B hotels to provide emergency temporary accommodation during the 2013/2014 financial year. There was no expenditure on hostels in this period.
					most amount of money you spent providing one night's accommodation to one	2. What was the most amount of money you spent providing one night's accommodation to one family/household during the 2013 calendar year? What was the name and address of the establishment where the family/household were put up and how many rooms did the fee pay for?
					family/household during the 2013 calendar year?	The highest amount paid for one night's accommodation for one family during 2013 was £205.00 for two rooms.

What was the	
name and address	We believe that disclosing the hotels which are used by
of the	the Council in the emergency housing of homeless people
establishment	could potentially result in the identification of individuals
where the	placed at that address. We would apply Section 40, as
family/household	disclosure of addresses of properties used to house
were put up and	homeless applicants could result in the identification of
how many rooms	individuals. Third party personal data is exempt from
did the fee pay	disclosure under section 40(2) of the Freedom of
for?	Information Act. Disclosure would therefore contravene
3. In any one	the first data protection principle, which requires that
month of the last	personal data shall be processed fairly and lawfully by the
calendar year	London Borough of Newham.
what was the most	
money you spent	Section 40 of the Freedom of Information Act 2000
providing	provides an absolute exemption where disclosure of
accommodation	personal data about individuals would contravene any of
for one family at	the data protection principles set out in the Data
any one single	Protection Act. Therefore there is no requirement to
hotel? Please	consider the public interest test in disclosure.
state	
(i) the name and	3. In any one month of the last calendar year what
address of the	was the most money you spent providing
hotel, (ii) the	accommodation for one family at any one single
amount of money	hotel? Please state
that was spent to	
provide the	(i) the name and address of the hotel.
family/household	We have everyted this information under Costiers 40 of
accommodation	We have exempted this information under Section 40 of
there, (iii) how	the Freedom of Information Act. Please see our response to Question 2 above.
many rooms and	
how many nights	

			accommodation this sum of money purchased? 4. Please provide me with a table showing (a) the cost to the authority of providing temporary emergency accommodation and (b) the number of households needing temporary emergency accommodation taken from 2010 to the closest convenient date.	 (ii) the amount of money that was spent to provide the family/household accommodation The highest monthly amount for the provision of emergency accommodation for one family was £1,953.00. (iii) how many rooms and how many nights accommodation this sum of money purchased? This related to one 6 person family room for a period of 31 nights. This equated to £63 per night in accordance with the council's contracted fixed price base. 4. Please provide me with a table showing (a) the cost to the authority of providing temporary emergency accommodation taken from 2010 to the closest convenient date. Please see the table below which provides the requested information in relation to the annual costs of the provision of emergency accommodation and the number of households placed in the year and in fact the end of year accruals in 2011/12 distorted the position. The Council also moved to an Approved Suppliers List in 2011/12 with a fixed price base and the change in the way that the accommodation was acquired has led to improved value for money in the subsequent years.
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						Househ olds	499	451	497	534
						Cost	£1,578,4 37.30	£960,35 8.30	£835,51 0.03	£640,69 5.13
Public 1	19701	06/05/2014	30/07/2014	Housing Options Centre	Subject: Council housing and homelessness I seek access to documents detailing the following information about council housing and homelessness: 1. The number of people on the council's housing waiting list at present. 2. The number of people who have applied for council accommodation for the calendar years of 2014,	 The num waiting lis A) There an housing wa The num accommod 2012, 2011 break dow bedroom, properties 	busing and ber of peo t at present re currently iting list. ber of peo dation for t (or financi three bedro see figures fo	homelessi ple on the t. 18,394 resi ple who ha he calenda al year if a umber of or bom, four b	ness Respo council's h dents on the ave applied r years of 2 ppropriate) ne bedroom bedroom, fi e financial y f yet.	onse nousing e councils for council 2014, 2013,). Please

201	3, 2012, 2011	applied for			
	inancial year if	1 Bedroom	9557	8,741	12,086
	ropriate).	2	7659	7025	8652
Plea	ase break	Bedrooms			
dow	n by the	3	5427	5211	5571
num	nber of one	Bedrooms			
	room, two	<3	1996	1312	2323
	room, three	Bedrooms			
	room, four				
	room, five	3. The council	s criteria for pr	rioritizing cound	cil housing
	room	waiting list app	lications can b	be found at:	
	perties.				
		http://www.nev		Pages/ServiceC	Child/Housing-
	ritizing council	allocations.asp	<u>)X</u>		
			<i>,</i> ,		
		4. The number			
		waiting list w 2012, 2011.	no are declare	ed nomeless i	11 2014, 2013,
	ple on the	2012, 2011.			
	·	A) Councils ho	usina waitina l	list who declare	ed homeless
wait			oplications Red		
are		2014 Not yet			
	neless in 2014,	2013 2693	j		
	3, 2012, 2011.	2012 3578			
		2011 4556			
	neless people				
give		5. Total numb	er of homeles	ss people give	en
		accommodati			
		2011, broken	down by gene	der, age and e	ethnic
	4, 2013, 2012,	background.			
	1, broken	.			
dow	n by gender,	See table belo	w for breakdov	wn of Age, Ger	nder and

		age and ethnic background.	Ethnicity.			
		6.The council's	Age	2011/12	2012/13	2013/14
		annual budget	20-30	28	19	20
		allocated to tackle	30-40	30	34	44
		homelessness in	40-50	26	23	31
		years 2014, 2013,	50-60	13	11	16
		2012, 2011.	60 and	10	2	7
		7.The council's	over			
		criteria for	Gender	2011/12	2012/13	2013/14
		someone to be declared	Female	73	56	83
		homeless.	Male	34	33	35
		8.The council's	Ethnicity	2011/12	2012/13	2013/14
		most recent	Asian	33	17	38
		headcount of	British			
		street sleepers.	Black	35	32	44
		9.The number of	British		47	4.4
		council run hostels	White	14	17	14
		for homeless	British	25	23	22
		people in the	European & Other	25	23	22
		borough.	a Other			
	10.Total annual spending on building new council housing accommodation in the last three years.	6. The council homelessness A) The council homelessness 2014, £12,385 2013, £9,936,0 2012, £8,226,0 2011, £8,256,0	s in years of I's annual buc in the followi 5,000 000 000	2014, 2013, 2 Iget allocated t	012, 2011.	

7. The council's criteria for someone to be declared homeless.
A) The Criteria used for assessing statutory homeless applications is based on the Housing Act of 1996 part 7. This is the standard criteria used within England by local authorities. We assess under the five areas as detailed by the act which include.
 Eligibility Homelessness Priority Need Intentionality Local Connections
Further information can be found on the Newham website also on the above link.
8. The council's most recent headcount of street sleepers.
A) 22 street sleepers were counted.
9. The number of council run hostels for homeless people in the borough.
A) There are no council run hostels in the Borough.
10. Total annual spending on building new council housing accommodation in the last three years.2011- 12£666,6422012- 13£992,587

						2013- 14 £976,208
Public	19721	08/05/2014	05/07/2014	Communica tions/Press office/public ity	Subject: Use of Newham Council photography by third parties I request the following information re the use of digital or film photographs taken by Newham Council official or freelance photographers where copyright or licences are owned by Newham Council (for example, photographs used in the Newham Mag, on the council's website or in publicity materials). Since 2008, how many photographs have been sold or licensed by Newham Council	Use of Newham Council photography by third parties Response Since 2008, the Newham Labour Party has purchased eleven photographs from Newham Council. The images, which were all purchased in 2010 in digital format, cost a total of £32.97. Three images were purchased in March 2010 at a fee of £9.00. A further eight images were purchased in April 2010 at a fee of £23.97. Please find attached the redacted invoices and associated payments. We have redacted the names of individuals and personal financial information under Section 40 (2) of the Act, in respect of third party personal data. What is the nature of licences in each of these cases? Are they for single use? Has a continuing licence for usage been given or copyright sold outright? The member of staff who negotiated these arrangements in 2010 are no longer employed at Newham Council. We cannot find any record of what, if any, licence arrangement was agreed at that time.

					to Newham Labour Party? What is the total paid by Newham Labour Party to Newham Council during this period? Please itemise the payments, with receipts and invoices. What is the nature of licences in each of these cases? Are they for single use? Has a continuing licence for usage been given or copyright sold outright?	
Public	19756	12/05/2014	31/07/2014	Legal Services	Subject: Newham Parks Constabulary Would you kindly send me a copy of the Investigation Report into the Newham Parks	 Newham Parks Constabulary Response Please accept our apologies for the delay in responding to you whilst we searched for every available option to source the relevant document, especially given the document itself is some eight years old. Due to the lapse of time, we have been unable to locate a copy of the requested Appendix 2 to the primary report. We have however located a copy of the report itself.

			Constabulary undertaken in 2006. I would specifically like Appendix 2 and any other appendices.	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request. We believe that disclosing the report in relation to the organisation and management of the former Newham Parks Constabulary could potentially result in the identification of individuals involved with the service at that time. We believe that even if the report were to be heavily redacted, it may still be possible to identify individuals through the events detailed or through inference. Third party personal data is exempt from disclosure under section 40(2) of the Freedom of Information Act. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and lawfully by the London Borough of Newham. Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure. In addition to this we believe Section 36 applies, which provides for exemption where disclosure would be prejudicial to the effective conduct of public affairs. Section 36 relates to information that, if disclosed, could adversely affect the delivery of public services and
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	exempts information where disclosure would be likely to inhibit the free and frank provision of advice and exchange of views for the purpose of deliberation and prejudice the conduct of public affairs. The report was researched and drafted with a view to identifying areas of concern and improvement and sought to explore options available to the authority to improve these services, for the benefit of our residents. Those who participated in the investigation process did so with the understanding that the information shared and obtained would be used purely for internal purposes connected to the Council in assessing future options and areas for improvement. Those contributing within the course of the investigations
	and in the subsequent evaluation of its findings would feel less able to do so frankly and less inclined to explore a whole range of options if they felt their views would be later released into the public domain. As such, disclosure would prejudice the effective conduct of public affairs and
	inhibit the free and frank exchange of views within local government.
	We have considered the Public Interest test in determining as to the disclosure of this information. We reviewed the need in promoting accountability and transparency by public authorities for decisions taken by
	them and acknowledged by placing an obligation on authorities and officials to provide reasoned explanations for decisions made is likely to improve the quality of decisions and administration. However we also
	considered the need for local government officers and senior managers to be able to take action regarding the effective and efficient operations of services within the

						Council, including making candid assessments. In particular, the need to allow safe space to undertake such activities without feeling that there will be public disclosure of their work in progress. Also, such disclosure could undermine the local authorities' abilities to conduct internal assessments of its services in future. The Council's Proper Officer has deemed that it would not be appropriate to release the information requested in full under the provisions of Section 36, as it is more in the public interest to withhold the information as release would be likely to prejudice the effective conduct of public affairs, inhibit free and frank provision of advice and exchange of views within local government.
Public	19755	12/05/2014	03/07/2014	DP Libraries	Subject: Library Services for the Visually Impaired 1.How many visually impaired people live in the London Borough of Newham? 2. Have RNIB Talking Book Library subscriptions paid on their behalf by the Borough directly to the	 Library Services for the Visually Impaired Response 1) How many visually impaired people live in the London Borough of Newham have RNIB talking Book Library subscriptions paid on their behalf by the Borough directly to the RNIB? According to our records there are 13. 2) Receive an element in their individual budget predicated on a qualifying assessed need for access to the RNIB Talking Book Library, which is intended for spending on a subscription to that Library by the individual concerned? All 13 customers received this service prior to the

DNUDA	
RNIB?	introduction of their individual budgets.
3. Receive an	
element in their	3) Whilst the Borough does not itself pay for visually
Individual Budget	impaired people who make new requests for RNIB
predicated on a	Library Subscriptions, a number of such people
qualifying	receive a component in their individual Budget which
assessed need for	is predicated on them purchasing either this
access to the	subscription or an alternative source of accessible
RNIB Talking	literature and information. May I enquire as to what
Book Library,	questions where raised with the Council's IEDA
which is intended	Service regarding the statistical information in
for spending on a	question 2.
subscription to	······
that Library by the	According to our records IEDA support customers with
individual	these requests but this is not part of the customer's
concerned?	individual budget.
4. How many	
books recorded	1) What is the Berough's purchasing policy with
	4) What is the Borough's purchasing policy with
using the DAISY	regards to maintaining a stock of books and
format are	periodicals accessible to visually impaired people,
available for loan	including but not only those recorded in the DAISY
to visually	format?
impaired residents	
of the Borough via	We do not purchase books in DAISY format. We buy
Newham's Library	Audio CD books that are published, and have standing
Services?	orders to buy copies of titles from the suppliers. Audio
5. Of these books,	tapes are no longer purchased, as suppliers are reducing
how many are	the number of titles they produce, or stopping altogether.
fiction and how	
many are non-	5) DAISY is the only format in which accessible
fiction titles?	literature is now produced in the UK, how do Library
6. What is the	Services suggest visually impaired residents of the

	Borough's purchasing policy with regards to maintaining a stock of books and periodicals accessible to visually impaired people, including but not only those recorded in the DAISY format?	 Borough gain access to it in light of the Council's decision to withdraw funding for subscriptions to the RNIB library service from its newest visually impaired residents? IEDA, as previously advised, supports the cost for individual customers requiring this type of service. This currently is approximately £50 per customer, who will have access to the RNIB Library services available to them. In addition, IEDA offers a range of signposting services to all its customers and adhoc enquiries. 6) How many books recorded using the DAISY format are available for loan to visually impaired residents of the Borough via Newham's Library Services and hold books in DAISY format. 7) Of these books, how many are fiction and how many are non-fiction titles? Can you please provide precise information from your catalogue as to the numbers of accessible fiction and non-fiction titles available through the service and the format(s) in which these can be borrowed from the library? Books can be obtained through the following medium: Talking Books Spoken Word CDs Spoken Word Cassettes Large Print books
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The Local Authority complies with the Spoken Word Policy whereby a range of fiction and non-fiction is provided in all libraries. Collections are a mixture of abridged and unabridged titles. Spoken word CD's have been introduced into all libraries and in time this format will replace cassettes. As well as providing alternative listening for leisure, spoken word material provides an important service for disadvantaged members of the community, particularly those who find reading difficult as a result of age, disability or learning difficulties. The Local Authority have:- 204 Digital Talking Books 276 Spoken Word CDs 2592 Spoken Word CDs 596 Spoken Word CDs 596 Spoken Word Cassettes We have Large Print books (Fiction and Non Fiction) in every branch, and have audio E-books (Fiction and Non Fiction) on our Overdrive service which can be accessed via http://llc.lib.overdrive.com/16BA3780-5C82-4591- <u>8FB8-</u> 61962D1E7592/10/50/en/SearchResults.htm?SearchID=1

						 community languages. How any fiction and non-fiction titles are available in minority ethnic community languages through the Borough's Library Services? We have more than 14,000 books in other community languages. We also have 327 audio E-books (Fiction and Non Fiction) which are available in languages other than English. 9) In which formats have these been recorded? Please see response to question 7 above. 9) In which languages, other than English is accessible material available through the Borough's Library Services (which periodicals are available in accessible formats through the Library Services?) Please see response to question 7 and 8 above.
Public	19775	14/05/2014	24/07/2014	Adult Services (FOI)	Subject: Troubled Families Programme •Is Domestic Violence a local criteria for inclusion of families in the Troubled Families	 Troubled Families Programme Response 1. Is Domestic Violence a local criteria for inclusion of families in the Troubled Families Programme? Domestic Violence is one of the local criteria which determines vulnerability. 2. Has any assessment been made of the incidence of domestic violence within families

F F	rogramme? involved with the Troubled Families P	rogramme?
	las any	
	ssessment been The Local Authority have not carried out	any domestic
	ade of the violence assessments with families invol	
	cidence of Troubled Families Programme.	
	omestic violence	
	ithin families 3. What percentage of families in	the Troubled
	volved with the Families do you estimate have incider	
Г Г Г Г Г Г Г Г Г Г Г Г Г Г Г Г Г Г Г	roubled Families violence?	
	rogramme?	
	Vhat percentage Please see response to question 2 above	e.
	families in the	
Т Т	roubled Families 4. What estimates have been mad	de of incidence
	o you estimate of wider violence within families invol	ved with the
h	ave incidence of Troubled Families Programme?	
	omestic	
v v	olence? Please see response to question 2 above	e.
•	Vhat estimates	
	ave been made 5. Is there a named, dedicated wo	
	incidence of family involved with the Troubled Fam	nilies
	ider violence Programme?	
	ithin families	
	volved with the The Troubled Families programme is une	
	roubled Families of Dianne Smith Director of of Children 8	& Young Persons
	rogramme? Service.	
	s there a named,	
	edicated worker Our Families First programme is commit	
	r each family productive working relationships with fan	
	volved with the implement strategies to manage and sup	•
	roubled Families enhance resilience. These strategies inc	0 0
	rogramme? dedicated worker as a Family Coach who	ere appropriate.
	łow many	

	families within the Troubled Families Programme does each dedicated, named key worker have? •Does the local authority use a contract-based approach between the key worker and the family? •Does the council monitor the number of families re-entering the Troubled Families Programme? •How many of the "turned around families" who exited the Troubled Families Programme	 6. How many families within the Troubled Families Programme does each dedicated, named key worker have? Family Coaches manage a portfolio of between 8-10 families. Family Coaches can be supported by a range of agencies that would reflect the family's needs identified in the family support plan. Family Coaches and social workers play a central role with the family in that they co-ordinate the involvement of services whilst at the same time having at least two contacts a week with the family, usually in the family home. They also coordinate team around the family meetings for the family and services supporting the family. Agencies supporting the work can include Job centre plus, housing, schools, gangs services, Child Adolescent Mental Health Services (these are located in the service to provide direct and indirect work with families), domestic violence service. In addition the coaches/social workers work jointly with Children's Social Care and Youth Offending Service , supporting statutory Child in Need, Child Protection plans and youth court orders.
	currently match the criteria of eligibility for the Troubled Families Programme? And if there are any, have they re- entered the	 7. Does the local authority use a contract-based approach between the key worker and the family? As Families First is not a statutory service the Family Coaches obtain written consent from each family and then create action plans and commitments which are agreed and reviewed; there is no formal contract in which the

programme?	family is entered.
 To whom does 	
the council report	8. Does the council monitor the number of
the number of	families re-entering the Troubled Families
families re-	Programme?
entering the	
Troubled Families	Families First has ongoing in-house performance and
Programme to?	data analysis and a number of systems are in place to
•Are members	monitor issues including re-entry in to the programme.
made aware of	, , , , , , , , , , , , , , , , , , ,
statistics on re-	9. How many of the "turned around families" who
entry to the	exited the Troubled Families Programme currently
Troubled Families	match the criteria of eligibility for the Troubled
Programme?	Families Programme? And if there are any, have they
•Please provide	re-entered the programme?
any data or	re-entered the programme:
reports regarding	Families First went live in July 2013; although there are
re-entry to the	systems in place that monitor criterion upon entry, exit
Troubled Families	and re-entry to the programme, none of these figures are
	available until after phase one is complete.
Programme?	avaliable until alter phase one is complete.
•What savings,	10 To whom does the course! report the number
across all	10. To whom does the council report the number
services, do you	of families re-entering the Troubled Families
anticipate	Programme to?
resulting from a	
family successfully	At present there are both local and national evaluations
exiting the	being undertaken.
Troubled Families	
Programme? In	11. Are members made aware of statistics on re-
which budget	entry to the Troubled Families Programme?
would savings	-
accrue? How will	The local evaluation will go to the Mayor, Cabinet and

					such savings be accounted for?	 relevant Members. 12. Please provide any data or reports regarding re-entry to the Troubled Families Programme? Please see response to question 9. 13. What savings, across all services, do you anticipate resulting from a family successfully exiting the Troubled Families Programme? In which budget would savings accrue? How will such savings be accounted for? We will be using the new national Cost Calculator to estimate the savings that will accrue in Newham as a result of our investment in Families First. This information is not yet available.
Media	19812	19/05/2014	07/07/2014	LEISURE CENTRES	Subject: ActiveNewham (Partnership) I am wanting confirmation on whether Newham council works in partnership or outsources the management of any other council services in the	 ActiveNewham (Partnership) Response Following further clarification on the scope of this request, you confirmed in your email of 13th June 2014 that you are only interested in the large scale operations. Please see below a non-exhaustive list of the larger operations formerly within the Council which have been outsourced or involve partnership working. One Source Partnership working with London Borough of Havering to bring together a number of back office services to make

borough?	efficiency savings. Services brought together have included HR, Legal and ICT. http://onesource.co.uk/onesource-background/ Newham Partnership Working NPW provides a number of services previously provided by the council to schools. It is a mutual organisation formed by Newham schools providing a legal entity to run and commission the following services to schools: Education – ICT – Schools – HR - Governor Services - School support services http://www.npw.so/ Specific areas of Housing Management are managed under Private Finance Initiatives (PFIs) Swan Housing PFI - approximately 1,300 homes in the Forest Gate area http://www.newham.com/page/property/red_on_white/710 .26,0,0.html
	Pinnacle PFI – approximately 1,250 homes in the Canning Town area <u>http://www.pinnacle-psg.com/case-studies/canning-town-pfi.htm</u>
	There are also two Tenant Management Organisations (TMOs) in the borough, one located in Canning Town (CTR TMO) and the other located in Stratford (Carpenters TMO)
	Should you require any additional detail in relation to

						further services which have been sourced externally, these can be found on the London Contracts Register, which provides details of a number of services contracted out by several London boroughs, including Newham. For your reference, please see the relevant link below <u>www.londoncontractsregister.co.uk</u>
Public	19827	20/05/2014	03/07/2014	CCTV	Subject: Parking Design/TMO	Parking Design/TMO Response
						1. When did the road layout change?
					Please provide	
					following	The Traffic Order for the original scheme, where the road
					information	layout was changed, became operational on 15th May 1994.
					1. When did the	
					road layout	2. Local residents and business were consulted, if
					changed? 2. Local residents	yes how long did the consultation period lasted?
					and business	As the scheme was implemented in 1994 these records
					were consulted, if	are no longer available (records of this type are usually
					yes how long did	stored for approximately 6 years). However the statutory
					the consultation	consultation period would have been for a minimum of 3
					period lasted? 3. When the	weeks and it is remembered that extensive informal public
					pedestrian signs	consultation was undertaken for this scheme, particularly with local residents and businesses as well as other road
					were put up and	USERS.
					does this meet the	
					regulations?	3. When the pedestrian signs were put up and does
					Certainly the grey	this meet the regulations? Certainly the grey
					background in	background in darker evening it's hard to read.
					darker evening it's	

bard to road	The original signs would have been put up when the				
hard to read.	The original signs would have been put up when the				
4. How many	scheme became enforceable i.e. approximately May				
tickets have been	1994. Records indicate that the current signs meet the				
issued since the	regulations - evidence can be found that authorisation				
change, broken	was sought from the Department for Transport (DfT) for				
down by using	these (as they are slightly non standard) in June 2005				
evidence from the	following a query.				
traffic wardens					
and CCTV	4. How many tickets have been issued since the				
operators? (I	change, broken down by using evidence from the				
suspect 99% of	traffic wardens and CCTV operators? (I suspect 99%				
these would be	of these would be CCIV).				
CCIV)	,				
5. How many	High Street North PCNs issued period (01/08/2009 -				
drivers were	27/05/2014)				
issued with	High Street North - Zone A 5967				
multiple tickets for	High Street North - Zone B 3729				
entering into Zone	High Street North - Zone C 17289				
A, Zone B and					
Zone C. Br6ken					
down by months	5. How many drivers were issued with multiple tickets				
and drivers	for entering into Zone A, Zone B and Zone C. Broken				
residence area	down by months and drivers residence area (e.g./				
(e.g./ Newham I	Newham I Barking etc)				
Barking etc)	Diagona and attend anno data at				
6. How many	Please see attached spreadsheet.				
crimes were					
reported using the	6. How many crimes were reported using the CCIV				
CCIV since the	since the change of this roads layout.				
change of this					
roads layout.	The road layout was changed in May 1994, the council				
7. How many	does not hold records regarding crimes reported using				
				8. CCIV signs clearly visible in every zone, and copy of the relevant traffic order and proof that the camera in use is an approved device?	 Cam 7008 = 6 reported incidents 7. How many complaints has the council received from the motorist regarding the change of this particular roads layout? These records are no longer available (records of this type are usually stored for approximately 6 years). 8. CCIV signs clearly visible in every zone, and copy of the relevant traffic order and proof that the camera in use is an approved device? Approved VCA device certificates attached.
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19905	27/05/2014	09/07/2014	CYPS - Schools Traded Services	Subject: Name of Schools serving Halal meat to pupils "Please provide details of schools in your authority	Schools serving Halal meat to pupils Response Please see table below for schools that serve halal meat to pupils, when each school began to serve it and the number of pupils in each school. Printed menus are issued to every family twice per school year (when the menus are changed) and these include a
	19905	19905 27/05/2014	19905 27/05/2014 09/07/2014	Schools Traded	19905 27/05/2014 09/07/2014 CYPS - Schools Traded Services Subject: Name of Schools serving Halal meat to pupils

Halal meat to			
pupils – and	School	Jan 14	Halal since
please also		funded	
provide details of		nos	
whether parents of	Langdon School		03.09.11
pupils in those	- Primary		
respective schools	Ronald		31.07.06
have been	Openshaw		
informed of this	Nursery		
fact"	St Stephen's		22.09.06
Please also	Children Centre		
provide a breakdown of the	Kay Rowe		31.07.06
name of school,	Nursery		04.07.00
how long it has	Sheringham		31.07.06
served Halal	Nursery School		04.00.00
meat, and number	Rebecca Cheetham		04.09.06
of pupils in each	Nursery		
school.	Eleanor Smith		31.07.06
	School		51.07.00
	Grange Primary	205	31.07.06
	School	200	01.07.00
	William Davies	207	31.07.06
	Primary		
	John F Kennedy		20.09.06
	School		
	St James C of E	349	17.11.08
	Junior		
	Odessa Infants	264	17.11.08
	School		
	Roman Road	306	31.07.06
	Primary		

	 1		1		
		Woodgrange	270	31.07.06	
		Infants School			
		Earlham Primary	333	07.09.06	
		School			
		Godwin Junior	333	13.09.06	
		Gainsborough	338	31.07.06	
		Primary			
		Keir Hardie	344	06.09.06	
		St Stephen's	420	11.09.06	
		Primary School			
		Sheringham	608	31.07.06	
		Primary School			
		Hallsville	405	04.09.06	
		Manor Primary	373	13.09.06	
		Scott Wilkie	357	31.07.06	
		Primary School			
		West Ham	308	31.07.06	
		Church Primary			
		Ravenscroft	440	31.07.06	
		Primary School		01101100	
		Altmore Infant	386	31.07.06	
		School		01101100	
		Sir John Heron	433	12.09.06	
		Ranelagh	464	31.07.06	
		Primary School	101	01.07.00	
		Ellen Wilkinson	413	06.09.06	
		Carpenters	436	31.07.06	
		Kensington	444	31.07.06	
		U U		51.07.00	
		Primary School	398	31.07.06	
		Maryland	398	31.07.00	
		Primary School			

Calverton	361	31.07.06
Primary		
Selwyn Primary	399	08.01.07
Tollgate Primary	392	08.09.06
School		
Lathom Junior	473	11.09.06
School		
Gallions	537	06.01.06
Park Primary	501	15.12.06
School		
Winsor Primary	526	31.07.06
School		
Dersingham	598	31.07.06
Infant School		
Cleves Primary	393	31.07.06
School		
North Beckton	458	31.07.06
Salisbury	478	31.07.06
Primary		
Rosetta JMI	517	04.09.06
New City	551	04.09.06
Primary		
Colegrave	591	31.07.06
Primary School		
Curwen Primary	620	31.07.06
School		
Rokeby School	792	06.09.06
Shaftesbury	593	31.07.06
Primary		
Star Primary	606	31.07.06
Upton Cross	549	05.09.06

 r		1				-
			Primary School			
			Portway Primary	657	31.07.06	
			School			
			Hartley Primary	678	04.09.06	1
			School	0.0	0.00000	
			Monega Primary	648	31.07.06	-
			School	040	51.07.00	
				770	24.07.00	-
			Avenue Primary	772	31.07.06	
			School			-
			Cumberland	1,452	01.09.10	
			School			_
			Eastlea	885	29.09.06	
			Community			
			School			
			Brampton	807	31.07.06	1
			Primary School			
			Vicarage	824	05.09.06	1
			Primary School			
			Sarah Bonnell	1,179	15.01.07	-
			Central Park	800	29.11.06	-
			Primary School	000	23.11.00	
				004	00.00.00	-
			Southern Road	624	06.09.06	
			Primary			-
			Elmhurst	827	31.07.06	
			Primary School			_
			Essex Primary	810	31.01.06	
			Lister	1,261	31.07.06	
			Community			
			School			
			Little Ilford	1,318	31.07.06	1
			Nelson Primary	815	31.07.06	1
			School		01.07.00	
			301001			

						Plashet School Sandringham Primary Langdon School	1,348 841	31.07.06 12.09.06 06.09.06	
Public	19896	27/05/2014	03/07/2014	Council Tax	Subject: Composition of Council Tax Summons costs In 1997/98, Summons costs made up 0% (£0) of the total £33 charged to Council Tax payers in obtaining a Liability Order through the Magistrates Court. In 1998/99, Summons costs made up 0% (£0) of the total £40.75 charged to Council Tax payers in obtaining a Liability Order.	Composition of C Response Prior to 2003, Lond Council Tax Court Magistrates' Court London councils. T £40.75. 1st April 2003, all L Council Tax Court 14th January 2004 Stratford Court that would increase to £ date London council liability orders obta number of summor 1st April 2005, the Majesty's Court Se Council Tax Court London councils we summonses issued	don Boroug fees with t Associatic The last an London co Fees with , Newham t joint sum 275 from 1 cils paid th ined on th nses applie Magistrate rvice and fees change d.	gh of Croydon ne the Inner and Ou ons on behalf of a nount set in 1998 uncils negotiated the Magistrates' council agreed mons/liability ord st April 2004. P e courts for the n e hearing date a ed for at the com es' courts becam the structure for ged. This meant ed for the numbe	egotiated Iter London all the 3/99 was 4 their own Courts. with der costs rior to that number of and not the aplaint stage. Ite part of Her charging that the er of

	In 2004/05, Summons costs	with Newham Council to increase the costs to £95 to reflect the costs of administration. At the same time the
	made up 0% (£0) of the total £75 charged to	weighting was split: summons costs £20 and liability order costs £75.
	Council Tax payers in obtaining a	There is no record held for the change in composition of charges for council tax summons and liability for the years 2006 to February 2010.
	Liability Order. In 2005/06 the ratio of the costs changed with 21%	On 12th February 2010, Stratford Magistrates' Court agreed with the Council to change the costs to $\pounds65$ for a summons and $\pounds30$ for a liability order. The changes made
	of the total costs £95 being made up of the	were to reflect the cost for each stage of the Council Tax Summonses process.
	Summons costs (£20). In 2010/11 the ratio of the costs	In 2012/13 costs were not increased to £115 but were increased to £105 for the liability order costs. The key officer decision dated 17th April 2012 can be found at:
	changed with 68% of the total costs £95 being made	https://mgov.newham.gov.uk/ieListDocuments.aspx?Cld= 839&Mld=9458&Ver=4"
	up of the Summons costs (£65). In 2012/13 the	
	ratio of the costs changed with 35% of the total costs	
	£115 being made up of the Summons costs	

(0.10)
(£40).
Q. Please supply,
separately and in
relation to each
review of the
summons and
liability order costs
charged to
individual
householders in
respect of council
tax covering the
above period;
all information you
hold to justify the
changes, for
example the
reason for any
change in
composition of
charges, and/or
increases with
calculations in
support of the
changes.
Included in this
information would
be cabinet
documents or
similar that would
have been
necessary to

					propose the changes and subsequently agree and implement them.	
Public	19925	28/05/2014	11/07/2014	Newham Homes	Subject: Asbestos Survey I would like to know where exactly in the property is the asbestos located? What types of asbestos was identified following the survey? What protocol is in place to manage the risk in the property? When you intend on removing the asbestos from the property? Would you provide a copy of the survey report to include all information and not just a	Asbestos Survey Response Following an asbestos survey carried out a few years ago. I would like to know exactly where the asbestos is located in the property? Please see attached report there were no record of asbestos within your property. The data is based on a visual inspection by Savills as part of the stock condition work undertaken for Newham homes in 2007. The asbestos management regulations relate to communal areas of a building. Management surveys are undertaken of communal areas as we are legally obliged to manage the asbestos. If works are planned to the building, more detailed refurbishment surveys are undertaken of the entire building. In this case the asbestos register for your property shows no surveys have ever been undertaken. What types of asbestos was identified following the survey? With the exception of the above reports no recent survey has been carried out. A Section 125 Notice, issued on 10 January 2012, mentions asbestos is present to the communal areas, provides a projected cost for its removal

		summary?	 and the proportion that would be the leaseholders contribution. This information would have come from the attached reports which note asbestos soffits. Currently the soffits are encapsulated (protected with layers of paint) which is an acceptable method of protection for managing asbestos. What protocol is in place to manage the risk in the property? The Council's corporate asbestos policy is to manage asbestos rather than remove it. This is done by risk based cyclical inspections. In the case of your property the level of risk is low and a further inspection is planned for the beginning of 2015. Please note the policy refers to non domestic properties. The communal areas are non domestic as members of the public can access. When you intend on removing the asbestos from the property? Asbestos flues will be replaced as and when tenants boilers are replaced. Leaseholders are responsible for their own boilers. This risk would be noted in any survey undertaken by a tenant or leaseholder prior to purchase. Would you provide a copy of the survey report to include all information and not just a summary? Survey reports have been attached.
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Public	19911	28/05/2014	02/07/2014	Mayoral Suppoprt Team	Subject: Polish electors in 33 London boroughs for May 22nd 2014 local elections 1/ the number of Polish citizens who eventually registered to participate in the European elections 2/ the proportion of Polish citizens who eventually voted	Polish electors in 33 London boroughs for May 22nd 2014 local elections Response The data requested is not held or recorded by the Local Authority. We can provide the number of people who voted but unfortunately not their nationality.
Public	19933	29/05/2014	01/07/2014	Housing Benefit Service	Subject: C/Tax & H/B Claims How many 1) council tax benefit claims and 2) Housing Benefit claims have been made from self employed people in the years: i/2010/11	C/Tax & H/B Claims Response Council Tax Claims Year Self Employed Successful Claims % Self Employed 2011/12 555 6,412 8.66 2012/13 422 5,399 7.82 2010/11 – as a result of our IT system conversion, information is not available

					ii/2011/12 iii/2012/13 iv/2013/2014 and what % does this represent of all claims for these benefits in each of the years.	2013/14 – Council Tax Benefit was abolished on 31st March 2013 and therefore not applicable for 2014/15.Housing BenefitYear Self Employed Successful Claims % Self Employed 2011/12 1,061 8,621 12.31 2012/13 822 7,611 10.80 2013/14 718 7,195 9.982010/11 – as a result of our IT system conversion, information is not available
Public	19929	29/05/2014	11/06/2014	Members - Other	Subject: Council meetings - Cllr Firoza Nekiwala How many council meetings Ms Firoza Nekiwala councillor for East Ham North has attended since her election in 2010- please can you break this information down by each year since her election. I'm interested to	Council meetings - Cllr Firoza Nekiwala Response 1. Councillors' attendance at Council meetings, including that of Councillor Nekiwala, are recorded in the minutes of meetings which are published and available at: https://mgov.newham.gov.uk/mgListCommittees.a spx?bcr=1 2. Councillors' declaration of interests, including that of Councillor Nekiwala are published and available at: https://mgov.newham.gov.uk/mgMemberIndex.asp x?bcr=1 Following the recent elections, new Declaration of Interest forms are currently being uploaded and should be

					understand the specific interests declared by Councillor Nekiwala. I'm particularly keen to understand too if Councillor Nekiwala is a resident of the ward she represents.	 available soon. Councillors also declare any interests, in line with the Council's Code of Conduct, at meetings as necessary. These are recorded in the published minutes and published under each councillor. These can also be found at: <u>https://mgov.newham.gov.uk/mgMemberIndex.asp</u> <u>x?bcr=1</u> Councillor Nekiwala is a resident in the ward she represents.
Public	19949	02/06/2014	09/07/2014	CYPS - Schools Traded Services	Subject: Weapons in Schools Please provide me with a record of all pupils at schools run by your local authority who have been disciplined for bringing weapons on to school premises in each of the previous five school years 2008/9, 2009/10, 2010/11, 2011/12	 Weapons in Schools Response Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act. 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Public	19960	03/06/2014	01/07/2014	Adult	and 2012/13. First, please tell me how many pupils were disciplined in EACH of the five school years I've listed for a) primary schools and b) secondary schools. And secondly, please tell me for each case, the age and sex of the offending pupil, the weapon brought onto school premises, a brief description of any incident that occurred, and how the child was disciplined, e.g. expelled, suspended for a week etc.	Adulte - Court Appearance Pesponse
PUDIIC	19900	03/06/2014	01/07/2014	Adult Services (FOI)	Subject: Adults - Court Appearance	Adults - Court Appearance Response Please provide details of any provisions in place by or available upon request from relevant persons within

Please provide details of any provisions in ple by or available upon request fru- relevant person within your loca authority to: 1. Assist your professionals to deal with actual potential stress arising from cou- appearances or behalf of the loc authority. 2. assist professionals su as social worke operate proficiently and professionally in court 3. assist social workers t operate in line with their statute duties in public family law matter	 potential stress arising from court appearances on behalf of the local authority. The requirements for adult social care staff to attend court are minimal. However, we anticipate that court attendance is likely to increase due to the recent ruling at the Supreme Court relating to Mental Capacity and court skills training is currently being commissioned to support staff in undergoing court processes. Where Court of Protection proceedings are initiated, attendance would generally be the social care practitioner and appropriate line management. Staff receive coaching and on-going line management support to enable them to be sufficiently prepared for the court process. Individual supervision and support is routinely offered to minimise the potential for stress and to support the employees to manage stress. The external Employee Assistance Programme is also available for staff. Assist professionals such as social workers operate proficiently and professionally in court.
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						effectively. 3. Assist social workers to operate in line with their statutory duties in public family law matters. Legal training, coaching, supervision and line management support is provided to assist social workers to effectively discharge their statutory duties.
Public	19976	03/06/2014	01/07/2014	ICT	Subject: Contract Updates - 3 & 4 Contract 3 11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why? 12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this	 Contract Updates - 3 & 4 Response 1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why? The current suppliers are Daisy PLC. 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers. 18 Aug 2014, SIP contract until 17 Oct 2016. 3. Fixed Line- Contract Duration- the number of years the contract is for each supplier. The contract for each supplier is 5 years. 4. Type of Lines- Please can you split the type of lines

is a rolling	per each supplier?
contract please	
provide me with	PSN, Analogue, SIP SIP and Analogue.
the rolling date of	i on, Analogue, on on and Analogue.
the contract. If	5. Number of Lines- Please can you split the number
there is more than	of lines per each supplier?
	of lines per each supplier?
one supplier	CID trunka DCN Linea Analogue Linea 2 CID Trunka and
please split the	SIP trunks, PSN Lines, Analogue Lines 3 SIP Trunks and
renewal dates up	Approximately 600 Analogue DEL lines.
into however	
many suppliers	Contract 2
13. Fixed	0 Minutes / and line Descrider Oversider a second (First
Broadband Annual	6. Minutes/Landline Provider- Supplier's name (Fixed
Average Spend-	Voice not Mobiles) if there is not information available
Annual average	please can you provide further insight into why?
spend. An	
estimate or	The supplier's name is Daisy PLC
average is	
acceptable.	7. Minutes/Landline Contract Renewal Date- please
14. VOIP/PBX	provide day, month and year (month and year is also
Installation Date of	acceptable). If this is a rolling contract please provide
the organisation's	me with the rolling date of the contract.
primary telephone	
system: - please	The rolling date of contract is18 Aug 2014.
provide day,	
month and year	8. Minutes Landline Monthly Spend- Monthly average
(month and year is	spend. An estimate or average is acceptable.
also acceptable).	
Contract 4	Approximately £15K per month (includes monthly line
15. WAN	rental, call cost and any services on the line e.g.
Provider- please	broadband).
provide me with	

the main	9. Minute's Landlines Contract Duration:
supplier(s) if there	
is not information	The number of years the contract is with the supplier. 5
available please	years
can you provide	,
further insight into	10. Number of Extensions- Please state the number of
why?	telephone extensions the organisation currently has.
16. WAN Contract	An estimate or average is acceptable.
Renewal Date-	
please provide	Approximately 5000
day, month and	
year (month and	Contract 3
year is also	
acceptable). If this	11. Fixed Broadband Provider- Supplier's name if
is a rolling	there is not information available please can you
contract please	provide further insight into why?
provide me with	
the rolling date of	Daisy PLC, BT(further information not available as these
the contract. If	are mainly legacy connections and were contracted on an
there is more than	individual service area basis)
one supplier	
please split the	12. Fixed Broadband Renewal Date- please provide
renewal dates up	day, month and year (month and year is also
into however	acceptable). If this is a rolling contract please provide
many suppliers	me with the rolling date of the contract. If there is
17. WAN Annual	more than one supplier please split the renewal dates
Average Spend-	up into however many suppliers
Annual average	
spend. An	17 Oct 2016 Daisy
estimate or	
average is	13. Fixed Broadband Annual Average Spend- Annual
acceptable.	average spend. An estimate or average is acceptable.

18. Interna	
Contact: p	•
can you s	
there full of	
details inc	•
contact nu	
and email	and job month and year (month and year is also acceptable).
title.	
IMPORTA	NT January 2014, latest upgrade to Call Manager, version 9.
If there is	more
than one s	supplier Contract 4
for some of	of the
types of c	ontracts 15. WAN Provider- please provide me with the main
informatio	n please supplier(s) if there is not information available please
can you s	
of the con	
each supr	blier that The Council has its own dark fibre. A small number of
provide th	
service/su	, ,
For exam	
Lines BT,	
Media Bu	
EXAMPLE	
Supplier	rolling date of the contract. If there is more than one
	enewal supplier please split the renewal dates up into
	ontract however many suppliers?
Duration	where of The renewal date is 17 Oct 2010
	Imber of The renewal date is 17 Oct 2016.
Lines	
VMB 01	/06/2013 17. WAN Annual Average Spend- Annual average
	100 spend. An estimate or average is acceptable.
BT 01	/09/2013

r		
	3 600	£107K per annum.
	If there is more	
	than one contract	18. Internal Contact: please can you send me there
	please can you	full contact details including contact number and
	send me the main	email and job title.
	contracts?	
	If your	Mr Keith Rixon, Networks Manager, 0203 3373 0790,
	organisation has a	keith.rixon@onesource.co.uk
	managed services	
	contract which	If your organisation has a managed services contract
	includes all or two	which includes all or two out of three of the services
	out of three of the	stated above please state which of these is included
	services stated	with the contract. It would also be for me to if there
	above please	are any other service support areas that are included
	state which of	within these contracts.
	these is included	
	with the contract.	Not applicable
	It would also be	
	for me to if there	
	are any other	
	service support	
	areas that are	
	included within	
	these contracts.	
	Managed Service	
	Contract	
	Number of	
	Extensions	
	Type of Lines	
	Number of Lines	
	Minutes Landline	
	Monthly Average	
	monthly / Wordge	1

					Spend Fixed Broadband Average Annual Spend WAN Average Annual Spend Internal Contact: please can you send me there full contact details including contact number and email and job title. If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.	
Media	19961	03/06/2014	01/07/2014	Adult Services (FOI)	Subject: Home and Residential care costs	Home and Residential care costs Response 1. For each of the financial years 2011/12, 2012/13, 2013/14, please provide the following information for

	1.For each of the financial years 2011/12, 2012/13, 2013/14, please provide the following information for all Adult Social Care: a)The fees you	all Adult Social Care: Q1 - All the responses to Q1 and Q2 are for home care procured by the local authority. Figures do not include home care procured by service users who procure home care by means of individual budgets. See table below.			
	have paid per		2011/12	2012/13	2013/14
	hour for home care b)The total number of hours of home care provided, and the number of people receiving it c)The average number of hours of home care provided per person per week receiving such care	Average hourly fee for home care	£11.70	£11.70	£11.62
		Total number of hours provided	865,582	853,333	752,354
		Numbers in receipt of home care	1,432	1,413	n/a
		Average hours per person per week	11.59	11.58	n/a
	d)The total sum spent on providing	d) Total expenditure	£10,108 million	£9,983 m	£8,742 m
home care 2.Please state what fees per hour you have decided to pay for home				u have decided are) in 2014/15:	

					Indiana China ant C	Samulaa uubiab
		care (all adult			iving Support S	
		social care) in				erent rate. The
		2014/15	average rate	per hour for 2	013/14 was £1	1.62.
		3.For each of the				
		financial years	Q3. For each	of the finance	cial years 2011	I/12, 2012/13,
		2011/12, 2012/13,	2013/14 plea	se provide th	ne following in	formation for
		2013/14 please	all Adult Soc		•	
		provide the				
		following	a)The minimu	ım. maximum	and average ra	ate vou have
		information for all	,	•	er person per w	
		Adult Social Care:				
		a)The minimum,	b)The minimu	ım maximum	and average ra	ate vou have
		maximum and			with nursing ca	
		average rate you	per week		with hursing ce	iic, pei peison
		u	per week			
		have paid for	a)The minimu		and overege re	to you have
		residential care,	c)The minimum, maximum and average rate you have paid for residential care with dementia care, per person			2
		per person per		ential care wit	n dementia car	e, per person
		week	per week			
		b)The minimum,				
		maximum and	,	•	and average ra	2
		average rate you			h nursing and o	dementia care,
		have paid for a	per person pe	er week		
		residential home				
		with nursing care,	All figures bel	low are stated	I net of contribu	itions from
		per person per	health author	ities.		
		week				
		c)The minimum,		2011/12	2012/13	2013/14
		maximum and	a) Residentia	l Care		
		average rate you	Minimum	£370.06	£328.76	£377.70
		have paid for		£2,362.64	£3,516.95	£5,584.74
		residential care	Average	£763.20	£738.40	£728.21
		with dementia	/ Wordge	~100.20	2100.40	~120.21
		with dementia				

care, per person	b) Nursing Care
per week	Minimum £399.64 £382.67 £450.00
d)The minimum,	Maximum £1,876.54 £2,219.30 £2,257.79
maximum and	Average £523.26 £539.12 £533.53
average rate you	7. Voluge 2020.20 2000.12 2000.00
have paid for	c) Dementia
residential care	Minimum £368.01 £344.29 n/a
with nursing and	Maximum £651.38 £880.09 n/a
dementia care,	Average £496.50 £494.84 n/a
	Average 1490.30 1494.04 11/a
per person per week	d) Nursing Care with Domentic
4. For each of the	d) Nursing Care with Dementia Minimum £366.30 £308.64 n/a
financial years	
2011/12, 2012/13, 2012/14, what	Average £513.94 £550.73 n/a
2013/14, what	O4 For each of the financial vegers 2011/12 2012/12
was the council's	Q4. For each of the financial years 2011/12, 2012/13,
needs eligibility	2013/14, what was the council's needs eligibility
threshold? (E.g.:	threshold? (E.g.: Critical / Substantial/ Moderate /
Critical /	Low)
Substantial/	2011/12 2012/13 2013/14
Moderate / Low)	FACS Criteria Substantial Substantial Substantial
5. For each of the	
financial years	Q5.For each of the financial years 2011/12, 2012/13,
2011/12, 2012/13,	2013/14, how many people in residential care has
2013/14, how	your council fully or partly funded at some point?
many people in	
residential care	2011/12 2012/13 2013/14
has your council	Adult residential and nursing 949 892 921
fully or partly	
funded at some	
point?	

Organisati on	19979	03/06/2014	01/07/2014	Human Resources	Subject: Staff earning minimum wage The number of staff currently employed within your local authority – excluding schools staff – who are earning the minimum wage, the number earning £8.80 p/h (the living wage), and the number earning between these two figures	 Staff earning minimum wage Response The Council is committed to paying all it's employees at least the London Living Wage, therefore the questions regarding the number of employees paid the minimum wage (and the difference with those paid the London Living Wage) will not apply. As of 6th June 2014 a total of 909 employees are paid on the London Living Wage at a rate of £8.80 an hour. This does not include schools based staff as requested.
Business	19982	04/06/2014	02/07/2014	Procuremen t Team	Subject : Procurement I would be most grateful if you would provide me, details in respect of the following framework agreements: •suppliers who applied for	Procurement Response 1) Suppliers who applied for inclusion on each framework below and were successful & not successful at the PQQ & ITT stages. Follow the link below for information on the Newham website. http://ted.europa.eu/udl?uri=TED:NOTICE:19263-2014:TEXT:EN:HTML&src=0 Registered interest

					inclusion on each framework below and were successful & not successful at the PQQ & ITT stages.* •Contract values of each framework (& any sub lots), year to date •Start date & duration of framework •Is there an extension clause in the framework(s)/cont ract(s) and, if so, the duration of the extension? •Has a decision been made yet on whether the framework(s)/cont ract(s) are being either extended or renewed?	 2) Contract values of each framework (& any sub lots), year to date. Total value approx. £60,000.00 PA Lot 1 - approx. £60,000.00 PA Lot 2 - approx. £60,000.00 PA Lot 3 - approx. £60,000.00 PA Lot 4 - approx. £60,000.00 PA Lot 5 - approx. £60,000.00 PA Lot 6 - approx. £60,000.00 PA Lot 7 - approx. £60,000.00 PA Lot 8 - approx. £60,000.00 PA Lot 9 - approx. £60,000.00 PA Lot 10 - approx. £60,000.00 PA There an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension? There are none extension clause in the framework. 5) Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed? Yearly renewed, currently in the programme to be released to the market late July.
Public	19980	04/06/2014	03/07/2014	Finance	Subject:	Fraud reports Response

Freedom of Information request - Fraud reports List the number of occasions a member of the public has reported to you that they believed	 Could you please list the number of occasions a member of the public has reported to you that they believed a person (or persons) has been falsely claiming benefits or lying about their living circumstances to authorities between April 1, 2012 and April 1, 2014? This information is not held centrally. An officer would have to go into each individual referral file to source and collate the information requested. This manual retrieval
a person (or persons) has been falsely claiming benefits or lying about their living circumstances to authorities between April 1, 2012 and April 1, 2014?	 would be resource intensive and exceed the time limit under FOI for this request. Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act.
Could you please separate the data by tax year (so April 1, 2012 to April 1, 2013 and April 1, 2013 to April 1, 2014). Could you specify what type of fraud the caller/person reporting the case	 Section 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. 2. Could you please separate the data by tax year (so April 1, 2012 to April 1, 2013 and April 1, 2013 to April 1, 2014).

	an acted had	1
	spected had	
	en committed Please see response to questi	on 1 above.
	e. living with a	
	rtner but not 3. Could you specify what ty	
	orming caller/person reporting the c	ase suspected had been
a	thorities, sub- committed (i.e. living with a	partner but not informing
	ting, lying about authorities, sub-letting, lying	
	cumstances, council tax fraud etc).	
	uncil tax fraud	
e	c). Please see response to questi	on 1.
	ould you also	
e	plain what the 4. Could you also explain wh	hat the outcome of each
	tcome of each investigation was (i.e. Wheth	her the person was
l l l l l l	vestigation was prosecuted for fraud, caution	
	e. Whether the stopped or there was no furt	
	rson was	
	osecuted for Please see response above.	
	ud, cautioned,	
	d their benefits 5. Where people's benefits w	vere stopped could you
	opped or there detail how much money was	
	as no further (where possible).	
	tion).	
	here people's Please see response to questi	on 1
	nefits were	
	opped could you 6. And finally could you deta	il how much the council
	tail how much has identified in benefit over	
		payments over each of
	that action	ofit overneyment for the last
	here possible). The total overall figure for bene	ent overpayment for the last
	Ind finally could two financial years is:-	
	u detail how	
l n	uch the council 2012/13 - £7,018,914	

					has identified in benefits overpayments over each of the two financial years.	2013/14 - £6,383,622
Public	19988	04/06/2014	03/07/2014	CYPS - Schools Traded Services	Subject: Free School Meals system 1. What computer system do you use to process Free School Meals? 2. How many recipients of Free School Meals do you have? (numbers, not names) 3. How many staff are solely employed in processing Free School Meals? (numbers, not names) 4. If no staff are solely employed in processing Free	 Free School Meals Response 1. What computer system do you use to process Free School Meals? CACI's Impulse Benefits Module (with embedded ECS and many local enhancements.) 2. How many recipients of Free School Meals do you have? (numbers, not names) 9500 3. How many staff are solely employed in processing Free School Meals? (numbers, not names) None 4. If no staff are solely employed in processing Free School Meals, how many staff are part employed in this role? 0.5 fte 5. How is the authority managing the process to

					School Meals, how many staff are part employed in this role? 5. How is the authority managing the process to maximise the pupil premium for under 7's that will automatically be entitled to a free school meal from September?	automatically be September? Free School Meals maintained infant, launched in Newh pilot, Newham was Following the succ this programme of Priorities. So in N	pil premium for under 7's that will entitled to a free school meal from s (FSM) for all children in Newham junior and primary schools was am in 2009 as a Government two year s one of the two pilot boroughs. cess of the pilot we have been funding urselves as part of the Mayor's ewham we have not had to develop a ly to deal with the universal Eat for Free
Public	19997	05/06/2014	03/07/2014	Property Valuation	Subject: Council Owned Vacant Land Please provide an up-to-date list of vacant land (with or without buildings on it) owned by Newham Council. For each item please include address, size of lot (if available), length of time	Council Owned V Year February 2014 2013 2012 2011	Vacant Land ResponseNumber of vacant commercial properties48The lists of vacant properties change as properties are vacated and occupied. We do not have backdated schedules.As aboveAs above

					vacant and designated planning use.	
Public	20000	05/06/2014	09/07/2014	Environmen t Health	Subject: Outline of Role- Operation of Community Hubs I have looked online but the information about the hub is out of date reflecting the pre election details. I could not find the councils briefing document either on line that outlined the formal role of the Community Hubs, their composition, membership board, remit, grants process and its funding stream/annual budget.	Outline of Role-Operation of Community Hubs Response The status of what was known previously as Community Hubs is under review as part of the new cabinet portfolio of building communities. As such there is no up to date current and accurate information to provide. Further information will be published in due course.

					I would appreciate if this information could be emailed me as is should fall into part of the Open Government agenda promoted by DCLG so I can make a more informed decision about if I want to become involved with the FG CH.	
Public	20001	05/06/2014	29/07/2014	Public Health, Safety & Licensing	Subject: HMO Enforcement For each financial year from 2008-9 up to and including 2013-14, how many landlords of non- licensable homes of multiple occupation were prosecuted by this council for breaches of the regulations that govern houses of	HMO Enforcement ResponsePlease see the annual totals listed below which represent private housing prosecutions taken mostly under Part 2 and 3 of Housing Act 2004 for failing to license and breaches of the HMO management Regulations.2008/09-4 2009/102008/09-4 2009/102010/11-20 2011/122011/12-57 2012/13-81 2013/14-197More than 95% of the prosecutions taken result in a conviction.

					multiple occupation; and of these how many prosecuted successfully? I would be grateful of you could provide figures for each of the years separately rather than a single total for all five	Unfortunately from our computerised systems we are unable to differentiate between whether the prosecutions have been taken out against smaller or large HMOs. Whilst we are unable to confirm this recorded information, it is considered from experience that the majority of cases where action is taken is in respect of smaller HMOs. Similarly our systems are unable to provide any additional qualitative data breakdown on the total annual numbers detailed above.
Voluntary Sector	19992	05/06/2014	08/07/2014	CYPS - Schools Traded Services	Subject: Emergency Accommodation 1. What types of accommodation does your local authority own/commission in an emergency to accommodate young people aged under 16? Please list. 2. In the financial year 2013/14, how many young people aged under 16 were	 Emergency Accommodation Response 1. What types of accommodation does your local authority own/commission in an emergency to accommodate young people aged under 16? Please list. Newham recruits and maintains in-house foster care provision which can be used in emergencies. Newham also commissions a range of private/voluntary sector foster care and residential provision, which can also be used in emergencies. 2. In the financial year 2013/14, how many young people aged under 16 were placed in accommodation in an emergency as a result of going missing? A. How many were housed in each type of accommodation?

	placed in accommodation in an emergency as a result of going missing? A. How many were housed in each type of accommodation? B. How many were not already Looked After? 3. In the financial year 2013/14, what was the total number of bed nights used for young people under 16 accommodated in an emergency after going missing? If you are unable to give figures for the 2013/14 year, please supply them for 2012/13 instead. Please state which year you have used.	 B. How many were not already Looked After? 3. In the financial year 2013/14, what was the total number of bed nights used for young people under 16 accommodated in an emergency after going missing? For questions 2 and 3, our computerised systems are not designed for specifically breaking down and reporting this information where young people were placed in emergency accommodation. In order to manually retrieve this information an officer would have to interrogate each of the background files individually. The files vary in volume and content of related correspondence and it may be that this detail is not specifically recorded on the file. Therefore even after this manual retrieval the manually compiled data may not be considered accurate. Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act. 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request
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20002	05/06/2014	01/07/2014	۸ ماریاد	-	
			Adult Services (FOI)	Subject: Independent Living Fund 1. Will the monies transferred from the closure of the ILF to your local authority be ring fenced to existing ILF recipients in your area? 2. What plans are being made, or have been made to co-produce with ILF recipients in your area the transfer process?	 Independent Living Fund Response 1. Will the monies transferred from the closure of the ILF to your local authority be ring fenced to existing ILF recipients in your area? The money from the ILF will not be ring-fenced to Adult Social Care when it is transferred to Local Authorities. Individual ILF recipients on-going needs are currently being determined through the schedule of planned joint reviews with the ILF transfer team. 2. What plans are being made, or have been made to co-produce with ILF recipients in your area the transfer process? ILF recipients have been engaged via a workshop to gain their input into the transfer process. Individual users needs are being addressed via the schedule of joint reviews with the ILF
19984	06/06/2014	09/07/2014	Legal Services	Subject CPOsI would be gratefulif you couldprovide thefollowing.1. Confirmation as	Compulsory Purchase Orders Response Due to the limited reporting functionality of our system, to provide the information, would involve an officer spending substantial amount of time gathering the information requested. Locating and retrieving further data will involve going through manual records which will exceed the appropriate
	19984	19984 06/06/2014	19984 06/06/2014 09/07/2014	······································	1998406/06/201409/07/2014Legal ServicesSubject CPOs I would be grateful if you could provide the following.

					Authority has made a resolution to make COPs, and how many, for any purpose in the last six years. 2. If so, can you provide a brief description of each, including the name of CPO, the aims of the scheme, the number of interests to be acquired, the date that resolution obtained, the date the CPO was made (if appropriate), the date confirmation was obtained/is to be sought (if appropriate) and the date the scheme is due to start/finish (if appropriate).	limit. Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act. 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
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				tions/Press office/public ity	in the Borough 1) A list of all filming which has taken place in the borough from 01/05/2013 – present day, including a breakdown of a) The name of the film company b) The name of the production c) The location of the filming d) The duration of the shoot.	Please see the attached spreadsheet which details the filming recorded by the Council as having taken place in the borough between 1st May 2013 to the date of your request, 6th June 2014.
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Media	20011	09/06/2014	07/07/2014	Parking Fines	Subject: Annual Parking Enforcement Figures Under the Freedom of Information Act please can you tell me how many parking fines/ PCNs have been issued between	Annual Parking Enforcement Figures ResponseThe requested information for the years 2011-2012 and 2012-2013 is already publically available in the Annual Report published on the Newham website. Please see the relevant web page below http://www.newham.gov.uk/Pages/Category/Parking.aspx The Council is currently in the process of finalising the Annual Report for Parking Enforcement for the financial year 2013/14. We therefore consider that Section 22 of Freedom of Information Act (FOIA) applies. Section 22

					April 2013 to April 2014? How many were paid? How many were cancelled or written off? How many remain unpaid? How much income was generated? How much expenditure? Please can you repeat this for the financial years 2012-2013 and 2011-2012.	may be applied if there is an intention to publish the requested information at some future date. This ensures that the Freedom of Information Act does not force public authorities into the premature publication of information whilst its accuracy is still being confirmed. We take the view that premature release of the information in advance of its formal approval is not in the public interest because the information is subject to verification before publication. The Annual Report for Parking and Traffic Enforcement for the financial year 2013/14 will be published on the web link provided above later in the year. It may be useful to note that additional information in relation to Parking Enforcement statistics is collated and available on the London Councils website. Please see the relevant web link below. <u>http://www.londoncouncils.gov.uk/policylobbying/transport</u> /parkinginlondon/parkinginformation.htm
Media	20025	09/06/2014	07/07/2014	Human Resources	Subject: Breaches of Data Protection Act I request details of breaches of the Data Protection Act in your local authority; specifically I am	 Breaches of Data Protection Act Response 1. The number of council personnel that have been convicted for breaches of the Data Protection Act. We do not retain records of employees with criminal convictions for breaches of the Data Protection Act. 2. The number of council personnel that have had their employment terminated for breaches of the Data

asking for:	Protection Act.
1. The number of	
council personnel	Records are kept on our Human Resources system of
that have been	employees who have been subject to the Council's
convicted for	conduct or capability procedures; however, we do not
breaches of the	have a sub category which specifies a breach of the Data
Data Protection	Protection Act. Therefore, it is not possible to identify a
Act.	dismissal as being related to a breach of the Data
2. The number of	Protection Act.
	Protection Act.
council personnel	le ander to nothing the information you have no montalit
that have had their	In order to retrieve the information you have requested it
employment	would be would be necessary to identify all cases over the
terminated for	requested three year period where conduct or capability
breaches of the	procedures have progressed to dismissal and then the
Data Protection	retrieve individual employee files. It would then be
Act.	necessary to manually review and interrogate the
3. The number of	information contained to determine as to whether the
council personnel	employee was associated with a breach of the Data
that have been	Protection Act at any point in the proceedings. This
disciplined	manual exercise would exceed the appropriate limit.
internally but have	
not been	Under the Freedom of Information Act the Council has a
prosecuted for	right to refuse a request for information held if the cost of
breaches of the	complying with a request exceeds the appropriate limit.
Data Protection	The appropriate limit for local authorities is £450 or 2.5
Act.	days or 18 hours. We believe in this case such an
4. The number	exemption applies and has decided to refuse your request
council personnel	for information under section 12(1) of the Act.
that have resigned	
during disciplinary	12 Exemption where cost of compliance exceeds
procedures.	appropriate limit
5. The number of	(1) Section 1(1) does not oblige a public authority to
	(1) Occurrent (1) does not onlige a public autionity to

Public	20013	09/06/2014	04/07/2014	Complaints	instances where a breach has not led to any disciplinary action.	 comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. 3. The number of council personnel that have been disciplined internally but have not been prosecuted for breaches of the Data Protection Act. Please see our response to Question 2. It is not possible from our computerised systems to identify employees who have been managed under our conduct (disciplinary) procedure, for a breach of the Data Protection Act. 4. The number council personnel that have resigned during disciplinary procedures. We do not separately identify on our HR system if an employee resigns during conduct proceedings. Our records only identify the reason for leaving as 'resignation'. It is therefore not possible to identify how many employees have resigned during the course of conduct proceedings or for any other reason. 5. The number of instances where a breach has not led to any disciplinary action. Our Human Resources records only identify where conduct proceedings have taken place, albeit not the specific reason for the disciplinary action. Empty Properties Response
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and	Properties	
Member Enquiries	I would information regarding vacant and distressed properties in Newham. I would like the information to contain the number of vacant and distressed properties, the locations and the landlords/owners of the properties	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse the information you requested. The borough is currently undergoing extensive regeneration and ongoing development, which means that there are higher levels of empty properties. Empty properties, both residential and commercial are more likely to be and have been subject to illegal occupation (squatting) and have been broken into and any saleable materials such as cooper and other fittings removed. Also premises that are the subject of squatting have resulted in an increase in anti-social behaviour and noise issues, which have a significant impact on local residents and adjoining properties.
		We therefore consider that disclosure of the exact location of empty properties is likely to lead to an increase in the levels of crime and disorder. It is our view that Section 31(1)(a) of the Freedom of Information Act 2000 applies to this request. This section provides that information is exempt from disclosure if such disclosure would prejudice the "prevention or detection of crime". To provide addresses of empty properties would in our view compromise the security of the buildings concerned and could enable criminal behaviour. By disclosing the addresses of vacant properties, the Council exposes neighbourhoods to the anti-social

						 behaviour/criminal activities associated with such issues. Our Safety and Enforcement Team and the Police are currently doing all they can to deal with these problems and the Council is not minded to add to this problem by disclosing the details of known empty properties into the public domain. It may be useful to note that if you independently identify any empty properties in the borough for which you would wish to retrieve the ownership details of the landlord, this information is already publically available from the Land Registry. For your reference please see the relevant contact details below http://www.landregistry.gov.uk/public/property-ownership
Public	20021	09/06/2014	16/07/2014	Parking Design	Subject Parking Design	Parking Design Response Reason for the dropped kerb
					A request under	Reason for the dropped kerb
					the Freedom of Information Act	This dropped kerb is not for the purposes of enabling pedestrians to cross the road, but is for the purpose of
					2000 for the date	enabling refuse collectors to take the bins from the nearby
					and reason for	flats into the road to off load them into the refuse vehicle.
					which the dropped kerb was	Confirmation that dropped the kerb is current and
					approved;	valid - Yes.
					the department which approved it	The date when the dropped kerb was approved, the
					and details	Department which approved it and the details of the

					the process by which approval was given; and confirmation that the reason for which dropped kerb was approved is still current and valid.	approval process are all not known as these records are no longer available (records of this type are usually stored for approximately 6 years).
Public	20024	09/06/2014	15/07/2014	CYPS - Schools Traded Services	Subject: Free School Meals 1. For each primary school under the LEA's authority, please provide a figure for the average number of pupils who have school dinners. These figures should relate to the most recent term in the 2013/14 academic year which you have records for. Please break this down by (a) reception pupils; (b) year 1 pupils;	Free School Meals ResponseFor each primary school under the LEA's authority, please provide a figure for the average number of pupils who have school dinners. These figures should relate to the most recent term in the 2013/14 academic year which you have records for. Please break this down by (a) reception pupils; (b) year 1 pupils; (c) year 2 pupils.Newham can provide the average number of pupils having a school meal during the Spring Term 2014 see attached spreadsheet. We don't collate actual meal take up by year groups.Spring term 2014Average daily meals Newham Primary SchoolsALTMORE303 AVENUEAVENUE703 BRAMPTON JUNIOR 670 BRITANNIABRAMPTON JUNIOR 670 BRITANNIA334

(c) year 2 pupils.	CALVERTON	307
2. For each	CARPENTERS	400
primary school,	CENTRAL PARK	667
how many pupils	CLEVES	351
will there be in	COLEGRAVE	454
September 2014	CURWEN	517
in total for: (a)	DERSINGHAM	503
reception; (b) year	DREW	354
1; (c) year 2. This	EARLHAM	297
should include	ELLEN WILKINSON	358
pupils who have	ELMHURST	630
been offered	ESSEX	730
places and pupils	GAINSBOROUGH	329
who are expected	GALLIONS	457
to resume their	GODWIN	296
places.	GRANGE	174
3. For each	HALLSVILLE	379
primary school,	HARTLEY	573
please state how	KEIR HARDIE	319
many of the above	KENSINGTON	402
pupils have so far	LANGDON	232
registered for	LATHOM	416
Pupil Premium,	MANOR	344
entitling them to	MARYLAND	360
free school meals	MONEGA	523
who will be in: (a)	NELSON	664
reception; (b) year	NEW CITY	433
1; (c) year 2.	NORTH BECKTON	382
4. How many	ODESSA	205
primary schools	PARK	445
will have to (or	PUPIL REFERAL	9
have already)	PORTWAY	633

		001
make	RANELAGH	384
changes/refurbish	RAVENSCROFT	371
ments to the	ROMAN ROAD	253
school kitchen in	ROSETTA	446
preparation for	SALISBURY	437
implementing the	SANDRINGHAM	689
free school meals	SCOTT WILKIE	300
plan? For each	SELWYN	341
school, please	SHAFTESBURY	468
give: (a)	SHERINGHAM	570
description of the	SIR JOHN HERON	408
changes; (b) the	SOUTHERN ROAD	599
cost; (c) which	STAR	565
budget is funding	TOLLGATE	378
it; (d) whether it	UPTON CROSS	452
has been	VICARAGE	785
completed.	WILLIAM DAVIES	175
5.(a) How many	WINSOR	418
primary schools	WOODGRANGE	240
plan to employ	ST ANTHONYS	383
extra members of	ST EDWARDS	394
kitchen staff to	ST FRANCIS	391
facilitate the free	ST HELENS	388
school meals plan	ST JAMES	306
in September?	ST JOACHIMS	205
(b) How many	ST LUKES	201
extra staff will be	ST MICHAELS	192
taken on, in total?	ST STEPHENS	400
(c) What will be	ST WINEFRIDES	280
the total annual	WEST HAM CHURC	H 278
cost of this, if		
known?	2. For each primary	v school, how many pupils will

there be in September 2014 in total for (a) reception; (b) year 1; (c) year 2. This should include pupils who have been offered places and pupils who are expected to resume their places.
a) Reception - 5022 b) Year 1 - 4945 c) Year 2 - 5166
3. For each primary school, please state how many of the above pupils have so far registered for Pupil Premium, entitling them to free school meals that will be in (a) reception; (b) year 1; (c) year 2.
Families do not actually register for Pupil Premium, data extracted at the census relating to LAC's, FSM and children of service personnel and this determines who is eligible for Pupil Premium. The Council do not have access to Pupil premium data this is sent by the DfE direct to schools.
4. How many primary schools will have to (or have already) make changes/refurbishments to the school kitchen in preparation for implementing the free school meals plan? For each school, please give: (a) description of the changes; (b) the cost; (c) which budget is funding it; (d) whether it has been completed.
The situation in Newham is somewhat different due to the fact that, as a local Mayoral initiative, the authority has already been providing free school meals to Primary

						Schools since 2009. In addition, Newham has been undertaking an extensive programme of expanding almost half of our Primary Schools to meet the demand for additional pupil places, which in many instances includes works to upgrade kitchen / dining facilities (including at least 2 schools with completely new kitchen/dining hall buildings). Therefore it isn't possible to provide an estimate at this stage for any building works necessary to deliver the Government initiative 5 (a) How many primary schools plan to employ extra members of kitchen staff to facilitate the free school meals plan in September? (b) How many extra staff will be taken on, in total? (c) What will be the total annual cost of this, if known?
Organisati on	20015	09/06/2014	18/07/2014	Disabled People & Young People Service	Subject: CYP with Visual Impairment Freedom of Information request concerning local authority education provision for children and young people with	Not applicable in Newham reason as above.CYP with Visual Impairment ResponseQ1. How is the VI service managed in your LA?Within the local authority sensory serviceQ2. How is the VI service funded in your LA?Centrally funded by the LA for specialist support for all pupils with VI.Q3. Since April 2013 have any changes been made to the way hat the VI services is funded and/or

	vision impairment.	organised.
		No
		Q4. Please give the number of children and young people with vision impairment on the VI service caseload:-
		Total aged $0 - 4 = 27$ Total aged $5 - 16 = 94$
		Q5. What is the total number of children and young people who use (or in the case of EYFS children, are expected to use Braille as their sole or main literacy medium?
		2
		 Q6. What criteria does the VI service use to determine eligibility for support? a) NatSIP Eligibility Criteria for Scoring Support Levels 2012 – No b) An earlier version of the NatSIP/SERSEN Eligibility Criteria: No c) Modified NatSIP/SERSEN criteria: No d) Banding System: Yes e) Locally developed criteria: Yes f) Other arrangement (please give details) N/A g) The (Wales) Visual Impairment Pathway: No
		Q7. Since 1 April 2013 has the VI service reduced or withdrawn support for any groups of children or

 young people with vision impairment? a) Children in the early years age group: No b) Children or young people without statements: No c) Children/YP whose sight difficulty is below a certain threshold: No d) Children/YP with complex needs: No e) Young people in FE/post – 16 settings: Yes f) Any other grounds: N/A Q8(a). Which (if any) of the following qualifications are held by the person with responsibility for strategic management of the VI service? Qualified teacher of the Deaf (TOD) (i.e. holds the mandatory qualifications. Q8(b). Please give the numbers of teachers employed directly by the VI service
Numbers of teachersNumber of full time equivalent (FTE)
QTVI with 2 1.4 mandatory qualification (MQ)(VI)
In training for 1 1 MQ (VI) Qualified 0 0

	teachers without MQ (VI who will begin training within 2 years Qualified teachers without MQ(VI) not in, or due to begin training within 2	0 0	
	years QTMSI with MQ (MSI) QTVI vacancies currently advertised QTVI vacancies – advertised but	0 0 0 0 1 1	
	(TAs) in your LA v	he numbers of teac vho are providing s ment (this includes f)	upport to pupils
	based/peripatetic Number of TAs = 4 Number of full time	uited directly by VI s equivalent (FTE) = 3 details of any other	3

	directly by the Q8(b) or Q9)	e VI service (not	already included in
	Type of post	Number of people	Number of full time equivalent (FTE)
	Resource technicians (f production of accessible materials)		1
	ICT support technicians	1	1
	Dedicated ea years staff	rly 0	0
	Mobility/rehal ation officer	pilit 1	1
	Mobility/habit n officer for children	atio 1	1
	Admin/secret	aria 1	1
	Other (please give details)	e 1 family officer	1
	Q11. Since 1 frozen any sta		e VI service lost or had
	Type of Post		Posts lost through redundancy (No. of posts)

Managers 0
QTVIs 0
Teaching assistants 4*
Resource technicians 0
ICT support technicians 0
Dedicated early years staff 1*
Mobility/rehabilitation/habilitation 0
officer
Admin secretarial 0
Other (please give details) 0
 *Posts above relate entirely to the changing population: Reduction in Braille users and increase in capacity of Complex Needs Early Years team. Q12. Are there any proposals for future changes to the way that the VI service is funded and or organised: No
Q13(a). Are there any proposals to reduce or withdraw VI service support for particular groups of children or young people in the future? No.
Q13(b). Are there any proposals to increase VI service support for particular groups of children or young people in the future? No
Q14(a). Are there any proposals to reduce any VI service staff posts in the future? No
Q14(b). Are there any proposals to increase any VI service staff posts in the future? No.

						Q15. Are any changes planned in response to the Children and Families Act 2014 and or the new SEN Code of Practice, in relation to the support of children and young people with vision impairment in your LA? No.
Business	20046	11/06/2014	09/07/2014	Housing Standards	Subject: Social Housing Stock (Housing/RTB) Does the council have their own social housing stock? If not, who	Subject: Social Housing Stock (Housing/RTB)Does the council have their own social housing stock? If not, who are the main social landlords in your district?LBN retains its own housing stock of about 17,300 rented dwellings. The council is the freeholder of a further 5.700
					are the main social landlords in your district? If you have delegated the housing stock,	dwellings which have been sold leasehold under the right to buy. Therefore Newham owns 23,000 residential dwellings. Note Newham owns 600 properties not inside the borough boundary. There are nearly 40 Housing associations operating in the
					could you apply the below questions to the period that you	borough which own approx. 19,000 dwellings but this also includes some home ownership products. Rented dwellings is about 17,300. A schedule is attached.
					had social housing stock? What was the stock of your social housing? How many tenants	If you have delegated the housing stock, could you apply the below questions to the period that you had social housing stock?Newham Housing Stock2007-082008-09 2010-112009-102010-112011-12

	have exercised	Local authority17,757 17,848 17,697 17,690 18,592
	their RTB?	RSL 13,865 15,738 12,604 14,832* 11,500
	What has been	Total 31,622 33,586 30,301 32,522 30,092
	the annual	
	revenue	How many tenants have exercised their RTB?
	generated by	2010/11 Completions 14
	RTB?	2011/12 Completions 14
	How many new	2012/13 Completions 56
	social homes have	2013/14 Completions 138
	been added to the	
	social housing	What has been the annual revenue generated by
	stock	RTB?
	a)Through	Annual revenue generated by the RTB can be found on
	building	the link below.
	b)Through	https://www.gov.uk/government/statistical-data-sets/live-
	acquisition of	tables-on-social-housing-sales#right-to-buy-sales
	existing properties	
	What was the	How many new social homes have been added to the
	annual level of	social housing stock
	investment into	a) Through building
	new social	, , ,
	housing?	Many social housing and affordable units are part of wider
	What was the	schemes being developed as part of the private sector
	population of your	through what are called s106 agreements. Since the 2008
	district?	recession construction by private housing developers has
	How many people	fallen dramatically and this affected the delivery of
	applied for a	social/affordable housing. There have been massive cuts
	council house?	in government subsidy to social/affordable housing since
	How many people	2010. Councils across the country have not been able to
	have successfully	deliver on their affordable housing targets/plans.
	been allocated a	
	council house?	b) Through acquisition of existing properties
		by mough acquisition of chisting properties

					How many tenants had the bedroom tax applied to them? (since it was instigated) This would be helpful if you have it. What was the average wage per family within your boundaries? What was the average house price in your boundaries?	All years nil except 2011/12 - 4 2012/13 - 24 2013/14 - 20 What was the annual level of investment into new social housing? 2011-12 - £666,642 2012-13 - £992,587 2013-14 - £976,208 What was the population of your district? This information is published on the Newham website, please follow the link below. http://www.newham.info/ How many people applied for a council house? How many people have successfully been allocated a council house? 2011/12 790 residents were allocated a council property 2010/11 727 residents were allocated a council property 2009/10 715 residents were allocated a council property 2009/10 715 residents were allocated a council property 2008/09 751 residents were allocated a council property 2007/08 761 residents were allocated a council property 2007/08 761 residents were allocated a council property 2007/08 761 residents were allocated a council property How many tenants had the bedroom tax applied to them? (Since it was instigated) A total of 1835 households have been assessed as being affected by the 'bedroom tax' in Newham.
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						 What was the average wage per family within your boundaries? This information can be found under Latest Research and Consultation, it says NHPS Wave 7 findings. http://www.newham.info/ What was the average house price in your boundaries? Newham average house prices can be found on the link below. http://www.newham.info/dataviews/
Voluntary Sector	20044	11/06/2014	01/07/2014	Road Safety	Subject: Charity Street Fundraising (Licensing)	Charity Street Fundraising (Licensing) Response 1. Does your Council have any limitations on chugging - specific days, areas, etc?
					1. Does your council have any limitations on chugging - specific	No. The Local Authority does not regulate this activity. Chuggers are generally located at the main transport hubs.
					days, areas, etc? 2. Which local streets or roads	2. Which local streets or roads are most used by chuggers?
					are most used by chuggers?	This information is not recorded by the Local Authority.
					4. Have you had any problems with chuggers and, if	4. Have you had any problems with chuggers and, if so, what?
					so, what?	None have been reported to us.

					 5. Have you had any complaints from the public about chuggers and, if so, what? 6. Have you seen anything in the local press or had any dealings with the local press regarding chugging (please specify)? 7. Do you know if your council has debated the question of chugging and if so, what was the outcome? 8 Can you name any other towns where chugging has been a problem or banned?" 	 5. Have you had any complaints from the public about chuggers and, if so, what ? None have been reported. 6. Have you seen anything in the local press or had any dealings with the local press regarding chugging (please specify)? No 7. Do you know if your council has debated the question of chugging and if so, what was the outcome? No. There has been no debate about chugging. 8. Can you name any other towns where chugging has been a problem or banned?" This information is not recorded by the Local Authority.
Public	20047	11/06/2014	09/07/2014	Legal Services	Subject: Spend on External Legal Services	Spend on External Legal Services Response Our computerised Finance system does not specifically record the nature of the expenditure relevant to each vendor reference, in this case specifically in relation to the

		know the amount of money the council spent on the services of external law firms and barristers over the last five years (years ending March 31). If this is not possible within the restrictions of the Freedom of Information Act, three years of data will suffice. If this is not possible, two years of data are acceptable.	payment of services rendered by external legal service providers. There is not a specific vendor reference or cost code which we can accurately confirm is used across the Council specifically in relation to payment for legal services. It is likely that services may record external legal services expenditure under any number of separate cost codes which our systems are unable to accurately reconcile or report electronically as to whether these payments relate to the requested totals. Therefore it is not possible to compile a report on the level of detail of information you have requested in relation to the payments directly attributable to the provision of legal services, sourced externally, across all Council services. In order to retrieve this information an officer would be required to manually interrogate each of the individual payments potentially made under a number of different service codes and possible vendor references and review the individual purchase orders and sort through the paper invoices or authorising notifications for payment, either in hard copy or through scanned correspondence on an alternative computer system to confirm these were specifically paid in relation to external legal services. A reconciliation of payments as recorded on the Finance system and manual review of invoices or payment orders between two systems and paper hard copies, would be required to retrieve, confirm and manually compile an accurate list confirming the total requested payments made to external legal service providers. This manual retrieval exercise would greatly exceed the appropriate limit.
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						Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act. 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
Public	20051	11/06/2014	09/07/2014	Council Tax	Subject: Council Tax & Sundry Debts 1. Please provide the monetary value of debt outstanding for Council Tax and Sundry Debts. Please also provide the bad debt provision for these financial years, along with the number of	Council Tax & Sundry Debts Response1. Please provide the monetary value of debt outstanding for Council Tax and Sundry Debts. Please also provide the bad debt provision for these financial years, along with the number of accounts this is represented by?Please ensure the answer is by financial year and by type of debt2) Alternatively, if this is not available, please provide the level of debt and the number of accounts, by the number of months outstanding.DaysNo of InvoicesValue of Debt Outstanding

a a a surata this is	0.00 4	100	CO 010 000 FF
accounts this is		492	£2,213,208.55
represented by?		648	£896,177.53
For example the		947	£3,371,739.73
following table		379	£257,580.36
could be used		2259	£1,306,708.17
2005/6	366+ 1	164	£3,857,162.53
	6889		£11,902,576.87
2006/7	Debts include	all debts raise	d on the sundry debt system,
			nercial rent, social care etc.
			e which are subject to a
2007/8	payment arrar		
2001/0	paymentana	igenieni, er ieg	garaction
	3) What comr	nuter system	is used for processing
2008/9	3) What computer system is used for processing Council Tax and Sundry Debts?		
2000/9			ebis:
	The Council u	cos the AIMS	system for the collection of
2009/10		ses the Alivis	system for the conection of
2009/10	Sundry Debt		
			un frant fan anu Caunail
			up front for any Council
004044			dicate which ones (if all,
2010/11	just state all)		
Please ensure the			
answer is by			
financial year and			
by type of debt			
2.Alternatively, if			
this is not			
available, please			
available, please			

					provide the level of debt and the number of accounts, by the number of months outstanding 3. What computer system is used for processing Council Tax and Sundry Debts? 4. Do you obtain payment up front for any Council services? If yes, please indicate which ones (if all, just state all)	
Media	20052	11/06/2014	09/07/2014	Complaints and Member Enquiries	Subject: What supplier used log & manage FOI requests What service (name of supplier) do you use to log and manage FOI requests? How much is the contract? When is the	 What supplier used log & manage FOI requests Response The logging and management of Freedom of Information requests is completed by our in house centralised Information Governance team. The system used to log and manage FOI requests is a stand alone in-house constructed live computerised system.

					contract due for renewal?	
Public	20064	12/06/2014	01/07/2014	ICT	Subject: External/3rd Party Hosting	External/3rd Party Hosting Response 1. Type of External Hosting Contract. The types
					For each external/3rd hosting contract	of hosting could include SaaS or Application, Ecommerce, Exchange, Web, VOIP, Contact Centre and Unified Communications.
					can you please provide the	VOIP
					following:-	2. Supplier Name: Who is the contracted supplier for this external hosting?
					1. Type of External Hosting	Contract 1 - Proactis
					Contract. The types of hosting could include	Contract 2 - Proactis Contract 3 - Adecco/Beeline
					SaaS or Application, Ecommerce, Exchange, Web, VOIP, Contact Centre and	3. Average Spend: The annual spend for this contract and please provide the average spend over the past 3 years for each provider. If this is a new contract please provide me with the estimated annual average spend.
					Unified Communications. 2. Supplier Name: Who is the contracted	The spend on an annual basis via the software is for agency workers and not the software itself as it is supplied to use by the contract – spend is on average £19m per annum.
					supplier for this external hosting?	4. Contract Duration. Please state the duration of the contract including any extensions.

3. Average Spend:	
The annual spend	Contract 1 – Proactis 3 years
for this contract	Contract 2 – Proactis 3 years plus 2 years option to
and please	extend
provide the	Contract 3 - Adecco/Beeline three years
average spend	
over the past 3	
years for each	5. Contract Expiry Date: When does this contract
provider. If this is	expire? DD/MM/YY
a new contract	
please provide me	Contract 1 – Proactis. The contract expired on
with the estimated	18/03/2010, and is currently on a yearly support renewal.
annual average	
spend.	Contract 2 – Proactis, contract end date is 20/01/2015
4. Contract	
Duration, Please	Contract 3 - Adecco/Beeline. The contract end date is
state the duration	March 2015 with the option to extend for 1 year.
of the contract	
including any	6. Contract Review Date: When will the contract be
extensions.	reviewed? DD/MM/YY
5. Contract Expiry	
Date: When does	Contract 1 – Proactis. Review being undertaken at the
this contract	moment
expire?	
	Contract 2 – Proactis. 1st July 2014 (to review extension
6. Contract	of contract).
Review Date:	
When will the	Contract 3 - Adecco/Beeline. 1st January 2015
contract be	
reviewed?	7. Contract Description: Please provide me with
DD/MM/YY	information of the services provided under this
7. Contract	contract.

Description:	
Please provide me Contract 1 – Proactis . Sourcing, Tenders and Cont	tracts
with information of Management	
the services	
provided under Contract 2 – Proactis. The Provision and Implement	ation
this contract. of a Procure-to-Pay Solution	allon
8. Internal	
Contract. Can Contract 3 - Adecco/Beeline. Contract for the supply	(of
	/ 01
you please agency workers	
provide me with	let
the contract 8. Internal Contract. Can you please provide me	
details of the the contract details of the person responsible fo	
person contract include their full name, actual job title a	ina
responsible for direct contact number and email address.	
this contract	
include their full Deborah Hindson	
name, actual job Director of Finance	
title and direct E: Deborah.hindson@newham.gov.uk	
contact number T: 020 8430 2000	
and email	
address.	
If any of the	
information above	
is not available	
can you please	
provide me with	
notes into the	
reason(s)why.	
Also if the contract	
is due to expire	
please provide me	
with the likely	

					outcome of the expiring contract. If this is a new contract or a new supplier please can you provide me with a short list of suppliers that bid on this service/support contract?	
Voluntary Sector	20065	12/06/2014	10/07/2014	Housing Standards	Subject: Carpenters Estate Please provide a copy of the most recent stock condition survey carried out on the Carpenters Estate.	Carpenters Estate Response The stock condition survey for Carpenters Estate is set out in the attached spreadsheet.
Public	20068	13/06/2014	09/07/2014	Local Service Centre	Subject: Blue Badges I would like to know the following: Does your	Blue Badges Response Obesity is not a criteria for Blue Badge therefore we do not have data to evidence how many people were issued with a Blue Badge because of mobility issues directly relating to obesity. There are two types of assessment: 1: Blue Badge without further Assessment. e.g. someone

					authority give out blue disabled parking badges to people who list obesity as a medical condition? This means they would be too overweight to walk and therefore need a permit. If so, I would like to know how many have been issued and when.	 who is in receipt of Disability Living Allowance higher rate mobility component will meet the automatic criteria and be issued with a Blue Badge without further assessment. 2: Blue Badge with Further Assessment. e.g. Someone who does not meet the automatic criteria but has medical evidence to support the fact that they have mobility issues. They will undergo a "desk based" assessment and be observed walking for a set distance. They may assessment by an independent Occupational Therapist if they appeal after refusal following the "desk based" assessment. The OT will assess them walking for a period of time climbing stairs and discuss what a day in their life is like. So someone who is obese may be issued with Blue Badge but only if they meet one of the set criteria on mobility.
Public	20075	14/06/2014	10/07/2014	Buildings and Facilities Manageme nt	Subject: Plumbing backflow prevention devices Please will you advise, for all buildings you own or manage, how many RPZ valves do you look after or own. If you	Plumbing backflow prevention devices Response Within the FM portfolio there are 4 buildings with RPZ valves installed, for which we have a maintenance contract for these included with the boiler maintenance and gas soundness testing, this was based on a lump sum for the three pieces of work. However there are likely to be a number of these valves installed in education buildings and other buildings that are not managed by FM.

					have RPZ valves, how much do you pay to have each serviced? RPZ valves are plumbing backflow prevention devices found in commercial buildings and used to protect mains (wholesome drinking water) against contamination.	
Public	20076	14/06/2014	03/07/2014	Communica tions/Press office/public ity	Subject: Social Media I would like to make the following request under the Freedom of Information Act 2000 1. What is your council policy on the use of social media?	 Social Media Response 1. What is your council policy on the use of social media? The Council's Facebook Policy guidelines are attached. 2. Do you provide guidance for employees regarding the use of social media outside of work? No 3. What is this guidance? N/A 4. How many conduct issues did you have in 2011, 2012 and 2013 relating to the use of social media?

Business					 2. Do you provide guidance for employees regarding the use of social media outside of work? What is this guidance? 3. How many conduct issues did you have in 2011, 2012 and 2013 relating to the use of social media? 4. How many of these cases resulted in the employees dismissal? How many received written warnings? 	This figure would be very low. In order to confirm this information an officer would have to manually interrogate every conduct case to ascertain whether this was a deciding factor for dismissal, which would be resource intensive and exceed the time limit under FOIA for this request. Under the Freedom of Information Act the Council has a right to refuse a request for information held if the cost of complying with a request exceeds the appropriate limit. The appropriate limit for local authorities is £450 or 2.5 days or 18 hours. We believe in this case such an exemption applies and has decided to refuse your request for information under section 12(1) of the Act. 12 Exemption where cost of compliance exceeds appropriate limit (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. 5. How many of these cases resulted in the employees dismissal? How many received written warnings? Please see the response to question 4 above.
	20079	15/06/2014	01/07/2014	Payroll	Subject: HR	HR Resources Response

Resou	rces
l would know p	1) The name of the most senior HR contact (e.g.like toDirector of HR, Director of Workforce etc) and also
	he name of
the mos HR con	st senior Caroline Nugent, Director of HR&OD and Geoff Connell, bitact (e.g. Director of ICT r of HR,
	r of 2) The name of your Human Resources software rce etc) (e.g. iTrent, Resourcelink) so the most
	T contact iTrent Director,
Chief Ir officer e	oformation3)Is this software for Human Resources, Payroll,etc)Pensions processing (please list your usage)
2) T your Hu Resour	
softwar iTrent,	e (e.g. 4) The approximate number of current and historical staff (Full-time or FTE) held within the
Resour	
softwar Human	e for Current staff is13,000 (headcount), including school based employees and 7,500 pensioners.
Resour Payroll,	, Pensions Since the staff management system was introduced in
process (please	sing 2002, we have accumulated the records of 36,000 employees (headcount), including school based
usage)	employees and staff leavers.
approxi	

					number of current and historical staff (Full-time or FTE) held within the system 4) Is the application hosted internally or remotely at the software vendors site	at the software vendors site. The software is hosted internally
Organisati on	20158	15/06/2014	15/07/2014	Public Health, Safety & Licensing	Subject: HMO Licences Dear Newham Borough Council, Please can you provide me with the following information under the Freedom Of Information Act :- (a) addresses of all Registered Residential HMO properties that are within your councils area; and (b) the maximum number of	 HMO Licences Response The information requested is already publically available and can be independently sourced from the Local Authority's electronic online Property Licensing Register. For your reference, please see the relevant web link below. https://pa.newham.gov.uk/online-applications/search.do?action=simple&searchType=LicencingApplication This register includes the addresses and postcodes for all HMO licensed properties in the borough. You may search by address of individual properties, or in your case by entering postcodes in the borough in the search options. For ease of reference you should select Licenses and the 'Advanced' search option and select the category as 'Houses in Multiple Occupation'. You will then have the

					occupants that each property referred to in (a) is licensed to hold (b) the last actual registered number of occupants that each property referred to in (a) holds (c) the date each of the properties in (a) was first registered as HMO (d) the names of the owners/licence holders of those properties referred to in (a) All the above in a word or excel format please	option to select the relevant wards or areas on the next search box criteria. The recovery of these entries will enable you to compile the information you require. Should you require any further information please see the web link below. www.newham.gov.uk/propertylicensing
Public	20081	16/06/2014	08/07/2014	DP Libraries	Subject: Library Services The information I require relates to public library services and dates from the	Library Services Response There have been no formal challenges or complaints against items held over the period 2008-2013.

years 2008 to
2013.
How many
challenges or
complaints against
items held
(including books,
DVDs, CDs,
newspapers,
magazines and
any other media)
on the basis of
content or
inappropriateness
were received
over the period
2008-2013?
2008-2013?
To what particular
items/titles did
each complaint
relate?
והומנה י
What was the
reason given for
each complaint?
What action did
What action did
the library take in
response to the
complaint?

Public

					three years of data will suffice (from 2011/12). If this is not possible, please supply two years of data (2012/13 and 2013/14). If the year end (March 31) makes responding to this request difficult, please base the response on the council's annual report/financial accounts.	
Public	20069	17/06/2014	09/07/2014	ICT	Subject: Bring your Own Devise Policy I would like to know the following under the Freedom of Information Act. • Please provide me with a breakdown of the	Bring your Own Devise Policy Year 2012 2013 2014 Number of Devices 14 29 20 If possible please provide a summary of the make/brands of the devices GT-I8190 by samsung 1 GT-I8190 by samsung 1 GT-I8190N by Samsung 2 GT-I9100P by Samsung 1 GT-I9300 by Samsung 1

					number of devices on your network under your BYOD (Bring Your Own Device) scheme. • Please break this data down by year, over the last three years to date June to June of each year 2014, 2013, 2012 • If possible please provide a summary of the make/brands of the devices An example of how the response may look is below. This information should be easy to obtain from your IT team. Thanks Kash Karib	GT-I9505 by Samsung GT-P3110 by Samsung HTC One by HTC 2 iPad 1 iPad 2 3 iPad Air 1 iPad Mini 2 iPad, 3rd gen 3 iPad, 4th gen 3 iPhone 4 5 iPhone 4 5 iPhone 5 7 iPhone 5 7 iPhone 5 5 Lumia 520 by NOKIA 6 Nexus 7 by asus 2 SM-G900F by Samsung SM-N9005 by Samsung XT1032 by Motorola 1 Total 63	3 1 2
Media	20070	17/06/2014	01/07/2014	Street	Subject: Grass	Grass Verges Response	

Cleansing	Verges	
	I would like to	1) How often the council cuts grass verges, and how much this costs.
	make the following request for information under the Freedom of	The indicative frequency for cutting grass verges is 16-18 cuts per year. The total cost for this operation in 2013/14 was £105,650.
	Information Act.	The council's contract specifies that grass verges are to
	Please can you tell me:	be maintained within the height range of 25mm-60mm between March to November and 60mm - 80mm between December to February.
	1) How often the council cuts grass verges, and how much this costs.	2) Has the council, in the last five years, reduced or increased the number of times it cuts its grass verges.
	2) Has the council, in the last five	There have been no changes to the grass cutting specification in the last 5 years.
	years, reduced or increased the number of times it cuts its grass	3) If there has been a change, please explain why. If the change has been to save money, please state how much has been saved.
	verges.	N/A
	3) If there has been a change,	
	please explain why. If the change	
	has been to save money, please state how much	

					has been saved. If you have any questions relating to this request, please contact me on either of the numbers below.	
Voluntary Sector	20095	17/06/2014	14/07/2014	Adult Services (FOI)	Subject: Home Care Support On your webpage (http://adultsocialc are.newham.gov.u k/Pages/someone -to-help.aspx) you list the providers below. Please could you provide me with as much info as you have on the hourly rates for home care support – i.e. what a customer would be required to pay. I appreciate that rates can vary according to level	Home Care Support Response Customers will be required to pay the rates set by individual Homecare agencies and this varies between providers. However for directly commissioned services the council paid on average £11.62 per hour during the last financial year.

of care & support	
provided, so just	
the minimum or	
typical range for	
each provider	
would suffice	
would suffice	
Standard support:	
Advance Housing	
& Support	
Allied Healthcare	
Care Central	
Care Management	
Group	
Carewatch (E	
London)	
First Choice	
Genesis Housing	
Goldsmith	
Personnel	
London Care	
Mears Care	
Sevacare (UK)	
Spencer &	
Arlington	
Taylor Gordon	
Three Cs	
Unique Personnel	
Enhanced Needs:	
Advance Housing	
& Support	

					(specialist provision only) Carewatch (E London) Goldsmith Mears Care Sevacare (UK) Three Cs (specialist provision only) Unique Personnel Domestic: Allied Healthcare Genesis Housing	
Public	20100	17/06/2014	09/07/2014	Members interests, gifts and hospitality	Subject: Gifts & Hospitality Under the Freedom of Information Act I seek a copy of your register of gifts and hospitality. Specifically I would like to obtain a complete record of all the gifts and hospitality offered to, or	Gifts & Hospitalities Response Please see attached a copy of the register and the contents for the past two years.

accepted by, your employee's.	
employee's.	
Please provide a	
copy of the	
register or its	
contents for the	
past	
two years. I	
request this be	
sent via post only	
as this email	
cannot accept	
incoming email.	
The usual format	
for these registers	
is in a table	
with the following	
field categories:	
Date of	
gift/hospitality	
offered,	
Date accepted	
Recipient's name	
Donor's name	
(individual and/or	
company)	
• Type of	
gift/hospitality	
• Value	

Organisati on	20092	18/06/2014	14/07/2014	Human Resources	Subject: Employees Is the LB Newham committed to paying its direct employees LLW? Do you currently or are there plans to introduce a contractual obligation upon contractors within the borough to pay its employees LLW? If there is no intention to put contractual obligation on contractors will (or does) your procurement processes promote LLW by enhanced quality scores for those companies committing to this?	 Employees Response 1. Is the LB Newham committed to paying its direct employees LLW? Yes. Newham Council pays all directly employed staff at least the London Living Wage. 2. Do you currently or are there plans to introduce a contractual obligation upon contractors within the borough to pay its employees LLW? Newham Council is currently reviewing the possibility of introducing contractual obligations for current and future contractors to pay their employees the London Living Wage. 3. If there is no intention to put contractual obligation on contractors will (or does) your procurement processes promote LLW by enhanced quality scores for those companies committing to this? Not applicable.
Public	20093	18/06/2014	08/07/2014	Street	Subject:	Fly tipping Response

				Scene Enforcemen t	Flytipping (1) What action is Newham taking to combat flytipping (2) How many incidents of fly tipping in Newham last year resulted in a successful prosecution.	Newham's enforcement approach to littering and flytipping saw 6,860 fixed penalty notices to businesses and individuals in 2013/14. This resulted in 422 prosecutions in the magistrates' court.
Public	20101	18/06/2014	14/07/2014	Building Control	Subject: Development Plan Documents (DPDs) As you will be aware, all councils must maintain Development Plan Documents (DPDs), which set out the planning conditions for the town. I would like to know: 1. What is your town's overall DPD? Please give name and an	 Development Plan Documents (DPDs) Response Please see the link to our website below which includes a number of planning policy documents which have been adopted in the London Borough of Newham. <u>http://www.newham.gov.uk/Pages/ServiceChild/Planningpolicy-documents.aspx</u> Newham's Local Plan includes a number of separate documents – which details the borough's development up to 2027. The Core Strategy, in the link provided below, includes reference to food growing under the Core Strategy heading of Green Infrastructure. <u>http://www.newham.gov.uk/Pages/Services/Localplan.aspx</u>

				 online link so I can access it (preferably in pdf format). 2. Does your DPD contain a specific commitment to food growing, as part of new developments and/or redevelopments? 3. If your current DPD does not contain such a commitment, do you intend to introduce one in your next DPD? 	
20108	20/06/2014	14/07/2014	Human Resources	Subject: Pay Enhancements This FOI relate to the period 2006 to June 2012, regarding weekend pay enhancements for	Pay Enhancement Response Newham Council applies the National Joint Council (NJC) for Local Government Services National Agreement on Pay and Conditions of Service (Green Book) in relation to working arrangements, including the pay enhancements for working on a Saturday or a Sunday.
	20108	20108 20/06/2014	20108 20/06/2014 14/07/2014		2010820/06/201414/07/2014Human ResourcesSubject: Pay Enhancements This FOI relate to the period 2006 to June 2012, regarding weekend pay

г — т			
		staff, that the	of pay only for staff paid at SCP 28 or above instead of
		green book	the prescribed enhancement. However, the Council
		covered (not	chooses to apply the Green Book provisions for weekend
		school staff)	working, as described below, consistently to all staff and
		staff on the spinal	has done so since 2006.
		point 38, whose	
		contracted days to	In relation to weekend working, the Green Book states
		work were	that:
		Monday to Friday,	
		were also required	"(b) Saturday and Sunday Working
		to work	Employees who are required to work on Saturday and/or
		weekends as part	Sunday as part of their normal working week are entitled
		of their working	to an enhancement.
		week. Were there	Saturday - Time and a half
		locally agreed	Sunday - Time and a half - basic pay above point 11
		policies? were	Or Double time - basic pay at or below point 11"
		they part of a	
		London wide	
		agreement	
		between local	
		authorities?Please	
		state if	
		Newham is a	
		member of the	
		London	
		agreement?if so	
		since when?	
		Please confirm if	
		weekend pay	
		enhancements for	
		staff on the spinal	
		point 38 (as asked	
L			

					above not school staff, but those covered by the green book) covering the period of 2006 to June 2012, that were required to work weekends as part of their normal working week was agreed with any other boroughs as part of the London agreement. If so please state all the other London Boroughs all the London boroughs that were in the agreement.	
Public	20111	20/06/2014	08/07/2014	Private Sector & Adaptations	Subject: Registered Residential HMO Properties Please can you provide me with	Registered Residential HMO Properties Response The information requested is already publically available and can be independently sourced from the Local Authority's electronic online Property Licensing Register. For your reference, please see the relevant web link below.

					a) addresses of all Registered Residential HMO properties that are within Newham Borough Council area; and (b) the names of the owners of those properties referred to in (a)	https://pa.newham.gov.uk/online- applications/search.do?action=simple&searchType=Licen cingApplicationThis register includes the addresses and postcodes for all HMO licensed properties in the borough. You may search by address of individual properties, or by entering wards or the relevant postcode in the search options.For ease of reference you should select Licenses and the 'Advanced' search option and select the category as 'Houses in Multiple Occupation'. You will then have the option to select the relevant wards or areas on the next search box criteria. The recovery of these entries will enable you to compile the information you require.Should you require any further information please see the web link below. www.newham.gov.uk/propertylicensing
Public	20119	20/06/2014	31/07/2014	Vulnerable Young	Subject: Notice of Possession	Notice of Possession Orders Response
				People	Orders	1. What action has been taken against individuals that were identified as being involved in the 2011 riots?
					The following	-
					questions concern	Working with the Metropolitan Police images of a number
					the emergency	individuals suspected of involvement in the 2011 riots were published in a special addition of the Newham
					protection of children in two	Magazine.
					specific	Magazino.
					circumstances	The cases of individuals involved in offences linked to the

		which Parliament	riots in 2011 were reviewed. Individuals were sent
		saw as being	warning letters.
		closely related	
		with the duty to	One individual was evicted following the service of Notice
		accommodate	Seeking Possession Order for another matter.
		arising in section	
		21 Children Act	2. There was speculation that authorities would look
		1989. Please note	to evict individuals, and the families of individuals,
		that the accuracy	involved in the 2011 riots. Did your authority serve
		of responses will	any Notice to Seek Possession orders to rioters?
		depend upon	
		information	Newham did not serve any Notice to Seek Possession
		sharing systems	orders to rioters.
		that transcend	
		youth offending	2a. If so, how many were successful?
		services, child	
		protection and	Refer to the above answer.
		out-of-hours	
		services.	2b. Of those that didn't end up with eviction, what was
		30111003.	the reason for not fully pursuing the NOSP?
		For the last 12	the readen for hot range paroung the reder .
		month period for	We worked with partner agencies on follow up. On
		which you can	occasions, eviction was not thought to be the appropriate
		ascertain	action to address the offending behaviour.
		information:	
		information.	3. Did those identified as being involved in the 2011
		1. a. How many	riots face any other loss to benefits?
		requests(referrals)	nois face any other loss to benefits?
		have been	No individuals identified faced any loss of council
		received by the	managed benefits.
		police to	2. If an unbick key of the many with drawn 2.
		accommodate	3a. If so, which benefits were withdrawn?

	children in police protection whom the local authorit has been requested to receive under section 46(3)(f) Children Act 1989? b. On how many occasions did a local authority social worker attend the police station to undertake an assessment? c. How many of those children were already looked after by th local authority or another local authority? d. What percentage of those children, broken down by age and gender, were i. Left in police or another form of place of	 4. What proportion of those identified as being involved in the 2011 riots lived in social housing? This information is not held by the council. The council does not hold information of all those identified as being involved in the 2011 riots so could not provide information on the proportion who lived in social housing.
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safety; ii. Placed
with foster
parents; iii. Placed
in a residential
establishment; iv.
placed with family
or friends; v.
placed in secure
accommodation?
2. a. How many
requests
(referrals) were
received from the
police concerning
juveniles (those
aged below 17)
who had been
detained by the
police pursuant to
section 38 Police
and Criminal
Evidence Act?
Please break this
down by gender
and age if
possible.
b. What
percentage of
requests were
specifically for
secure

accommodation? Where this was requested which units were contacted? c. On how many occasions did a social worker or member of the youth offending team attend the police station to undertake an	
requested which units were contacted? c. On how many occasions did a social worker or member of the youth offending team attend the police station to	
units were contacted? c. On how many occasions did a social worker or member of the youth offending team attend the police station to	
c. On how many occasions did a social worker or member of the youth offending team attend the police station to	
c. On how many occasions did a social worker or member of the youth offending team attend the police station to	
occasions did a social worker or member of the youth offending team attend the police station to	
occasions did a social worker or member of the youth offending team attend the police station to	
member of the youth offending team attend the police station to	
youth offending team attend the police station to	
team attend the police station to	
team attend the police station to	
assessment?	
d. How many	
children were	
already looked	
after by the LA or	
another LA?	
e. What	
percentage of	
juveniles were: i.	
Left in police cells,	
ii.	
Moved to	
residential	
accommodation;	
moved to a foster	
placement; iv.	
Otherwise placed.	
f. Making a	
distinction	

Public	20120	20/06/2014	14/07/2014	Finance	Subject: Council	Council Tax Response
Public	20120	20/06/2014	14/07/2014	Finance	those transferred to LA accommodation and those left in police cells, what were the outcomes on the juveniles concerned at first court appearance? 3. For the last three years how many juveniles (not 17 year olds) have had their liberty restricted by virtue of a remand with a security requirement/ remand to custody/ remand to youth detention on first court appearance after charge?	Council Tax Response
					according to age and between	

	Тах	
	Tax I wish to request the following information. 1. Newham budget requirement figure used in calculating council tax for years 2009/10 and 2010/11. 2. Total grant, formula grant, council tax freeze grant, council tax support grant, received by Newham for years 2009/10, 2010/11,2011/12, 2012/13, 2014/15.	Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case Section 21 exemption applies and have decided to refuse your request for information. Section 21 of the Act contains an exemption for information which is reasonably accessible by other means. The full details can be found in relation to Council funding and budget requirements is already publically available in the published annual Statement of Accounts and Council Budget Books, both of which are publically available on the Newham website. For your reference, please see the relevant web link below <u>http://www.newham.gov.uk/Pages/Services/Annual- accounts.aspx</u>
	2010/11,2011/12,	
		Should you not have internet access in your home this information is reasonably accessible to you through the internet available in Newham's libraries. it may be useful to note that the use of computers and internet access is available free of charge in Newham's libraries.

						For your reference we have also included a copy of the public notice of inspection of the current draft Statement of Accounts for the 2013-2014 Financial year.
Public	20121	20/06/2014	22/07/2014	Newham Homes	Subject: Mt Marys Court	Mt Marys Court Response
					Please supply the actual cost/expense that incurred to the LBN in order to	Please supply the actual cost/expenses that incurred to the LBN in order to maintain directly associated with St Marys Court (Annual Service Charge) for the last three years. Building insurance
					maintain directly associated with Mt	NHS Concierge Door Entry Systems Ground Maintenance
					Marys Court (annual Service Charge) for the	Lifts and Lightning LH Service Team
					last three years.	Minor Repairs Neighbourhood Service Team
l					Building insurance NHS concierge Door Entry	Car Park Barriers Water Tanks
					Systems Ground Maintenance Lifts and Lightning LH Service Team	The council is currently in the process of compiling the (actuals) invoices for 2013/14, so can only provide estimated charges at the moment. Below are the charges for the last 3 years.
					Minor Repairs Neighbourhood Service Team Car Park Barriers	Services Category Actual 2010/11 Actual 2011/12 Actual 2012/13 Total Cost £ Building 11,380.8 11,086 11,592 34,058.8
					Water Tanks	Insurance 6 6

I am interested in	Concierge Service	41,331	41,170	49,059.9 2	131,560. 92
any information held by you regarding my	Door Entry Systems	0	1,203.36	1,506.96	2,710.32
request. I understand that	Ground Maintena nce	966.46	1,572.74	1,627.94	4,167.14
under the Act, I do not have specific	Lifts & Lighting	2,061.72	3,008.86	3,388.82	8,459.40
particular files or documents and that it is your department	Leasehol d Managem ent	6,955.20	6,955.20	7,728	21,638.4 0
responsibility to provide the	Minor Repairs	20,746	8,360.50	7,776.30	29,882.8 0
information, I require. If you need further	Neighbou rhood Services	2,760	2,760	3,422.40	8,942.40
clarification, please contact me	Car Park Barriers	2,851.08	1,705.55	3,379.16	7,935.46
by post or telephone. I will	Water Tanks	5,260.01	4,891.64	1,513.86	11,665.5 1
like to receive the information in hard copy. If my request is denied in the whole or part, I ask that you cite one of the Freedoms of information ACT exemptions for					

					each piece of information you refuse to release. I would also expect you to release all non- exempt material. I reserve the right to appeal your decision to withhold any information or to charge excessive fees.	
Public	20157	20/06/2014	11/07/2014	Complaints and Member Enquiries	Subject: Public Health Funerals I write to ask: All intestate estates which are being passed or have been passed to the Treasury Solicitors Department Bona Vacantia Division in the last three months. In your response please include the following:	Public Health Funerals ResponseUnder Section 21 of the Act London Borough of Newham is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available from the Treasury Solicitor's Department Bona Vacantia Division website at www.bonavacantia.gov.ukThe council usually refer estates with a net value of over £500 to the Treasury Solicitor's Department. The department would then publish limited information about those valued at over £5,000, unless a claimant comes forward during the period before publication.In addition to this, the information you requested with regard to the date of birth and last known address are on

	 Their last known address When they died Value of the estate Name of the person who has died Who referred the case to the council 	the death certificate. This information is accessible from the General Register Office at <u>www.gro.gov.uk</u> Further we rely on Section 31 of the Freedom of Information Act. This exemption applies where disclosure would be likely to prejudice a range of investigations and conduct, including the prevention and detection of crime. Releasing information under FOIA is equivalent to publishing it "to the world at large" and so our decision must be based on the likely effect of anyone having access to the requested information. The vast majority of the estates in question contain residential property, which, due to the circumstances of the estate, is likely to be empty, and in many cases will contain assets. Releasing information that identifies, either directly or indirectly, the whereabouts of such properties (and assets) before they have been secured leads to a real and significant risk of theft and fraud. It may also alert unlawful occupiers to the location of empty properties in the borough. This could also interfere with the statutory function to collect bona vacantia (ownerless goods) vested in the Crown and would provide an opportunity for criminal acts to be committed.
		 With regards to section 31 above (qualified exemption), a 'public interest test' is required to determine if the exemption is applicable. In applying this test we have considered the following factors: Factors in favour of disclosure: the general public interest in the promotion of transparency, accountability, public understanding and involvement in the democratic

						 process; the benefits to potential beneficiaries of unclaimed estates of genealogists tracing them down earlier; the resulting likely effect of fewer empty properties in the borough and the commercial benefits to lawyers and genealogists in tracing beneficiaries. Factors against disclosure: disclosure would increase the risk of fraud and theft towards vulnerable estates, and potentially towards individuals; such fraud and theft would diminish the value of estates, estates that potentially have beneficiaries; releasing information which may lead to the identification of empty properties increases the likelihood of unlawful occupation in the borough Whilst there are arguments on each side, we consider that, in the circumstances of the case, the public interest favours withholding this information
Public	20109	20/06/2014	08/07/2014	CYPS - Safeguardin g Assessment	Subject: Child Protection Figures 1. For each year since 2008/9, the number of section 17 arrangements that were agreed in regard to children aged under 11 years	Child Protection Figures Response1. For each year since 2008/9, the number of section 17 arrangements that were agreed in regard to children aged under 11 years.Section 17 arrangements - children aged under 11 years 2008/091,149 2009/102009/101,122 2010/112011/121,289 2012/132012/131,402

	ar each 0040/44 4 574
	or each 2013/14 1,574
	nce 2008/9,
the nu	mber of 2. For each year since 2008/9, the number of
section	
arrang	ements that children aged 11 years and over.
were a	greed in
regard	to children Section 17 arrangements
aged 1	1 years and - children aged 11 years and over
over	2008/09 820
3. F	or each 2009/10 686
vear si	nce 2008/9, 2010/11 941
	mber of 2011/12 993
section	47 child 2012/13 984
protect	ion plans 2013/14 963
that we	
underta	aken in 3. For each year since 2008/9, the number of
regard	to children section 47 child protection plans that were
	nder 11 undertaken in regard to children aged under 11 years
vears	
	or each Section 47 child protection plans
	nce 2008/9, - children aged under 11 years
	mber of 2008/09 214
section	47 child 2009/10 293
	ion plans 2010/11 287
that we	
	aken in 2012/13 241
	to children 2013/14 228
	1 years and
over	4. For each year since 2008/9, the number of
	or each section 47 child protection plans that were
	nce 2008/9, undertaken in regard to children aged 11 years and
	mber of over.

section 31 care orders that were granted in regard to children aged 2008/09 57	
granted in regard - children aged 11 years and over to children aged 2008/09 57	
to children aged 2008/09 57	
under 11 years 2009/10 100	
6. For each 2010/11 68	
year since 2008/9, 2011/12 78	
the number of 2012/13 72	
section 31 care 2013/14 68	
orders that were	
granted in regard 5. For each year since 2008/9, the number of	of
to children aged section 31 care orders that were granted in re	
11 years and over children aged under 11 years.	C
7. For each	
year since 2008/9, Section 31 care orders	
the number of - children aged under 11 years	
section 20 2008/09 14	
arrangements that 2009/10 19	
were agreed in 2010/11 11	
regard to children 2011/12 15	
aged under 11 2012/13 22	
years 2013/14 14	
8. For each	
year since 2008/9, 6. For each year since 2008/9, the number of	of
the number of section 31 care orders that were granted in re	
section 20 children aged 11 years and over.	J
arrangements that	
were agreed in Section 31 care orders	
regard to children - children aged 11 years and over	
aged 11 years and 2008/09 12	
over 2009/10 13	
9. Does the 2010/11 9	

	2011/12 8
	2012/13 8
	2013/14 15
17 and section 47	7. For each year since 2008/9, the number of
arrangements	section 20 arrangements that were agreed in regard to
concerning	children aged under 11 years.
children aged 11	
years and over	Section 20 arrangements
(i.e. does not deal	- children aged under 11 years
with cases under	2008/09 105
the age of 11	2009/10 70
years)? If not,	2010/11 78
when did the	2011/12 80
council last	2012/13 97
operate a	2013/14 84
separate team	
focused solely on	8. For each year since 2008/9, the number of
children aged over	section 20 arrangements that were agreed in regard to
11 (or teenage	children aged 11 years and over.
children broadly)?	
	Section 20 arrangements
It is assumed that	- children aged 11 years and over
the information is	2008/09 124
held by financial	2009/10 133
year; if it is held by	2010/11 63
calendar year,	2011/12 63
please provide the	2012/13 93
requested	2013/14 135
information for	
questions 1-8 per	9. Does the council have a team focused
calendar year, for	specifically on monitoring section 17 and section 47
	concerning children aged 11 years and over (i.e. does not deal with cases under the age of 11 years)? If not, when did the council last operate a separate team focused solely on children aged over 11 (or teenage children broadly)? It is assumed that the information is held by financial year; if it is held by calendar year, please provide the requested information for questions 1-8 per

					each calendar year since the start of 2009. To clarify regarding questions 3 and 4, "undertaken" means the commencement of undertakings, not the continuation of undertakings that commenced in a previous year.	arrangements concerning children aged 11 years and over (i.e. does not deal with cases under the age of 11 years)? If not, when did the council last operate a separate team focused solely on children aged over 11 (or teenage children broadly)? No, our service works with 0-18 in respect of s.17 and s.47.
Organisati on	20160	23/06/2014	22/07/2014	DP- Homeless Persons Unit	Subject: Temporary Accommodation How many families did Newham London Borough Council place in temporary accommodation in 2011, 2012, 2013 and year to date 2014? How many families did	 Temporary Accommodation Response Please see the tables below which detail the total numbers of families housed in temporary accommodation, including breakdown by type of accommodation. Please note our records are held by financial year. The figures given include temporary accommodations provided either as an interim duty whilst investigations are carried out or in connection with the full duty to provide suitable temporary accommodation. It should be noted for the 2011/12 financial year, some families were found private rented accommodation to prevent their homeless situation. These cases were not recorded as temporary accommodation and therefore the

Newham London	figures for 2011/12 look disproportionately lower than the
Borough Council	
0	following years.
place in each of	Turne of Temperature Accommodation, 2011/2012
the following types	Type of Temporary Accommodation 2011/2012
of temporary	2012/2013 2013/2014 2014/2015*
accommodation in	B&B Self-Contained 296 494 590 159
2011, 2012, 2013	B&B Hotel 43 166 267 125
and year to date	Hostels 0 0 0 0
2014?	Refuges 0 0 0 0
Bed and	Private Sector Leased/RSL 346 216 186 60
breakfast	Directly with PRS Landlord 3 104 56 3
establishments	Accommodation within own stock 1 0 2
 Other nightly 	1
paid, privately	689 980 1101 348
managed	
accommodation:	*This figure represents the current financial year up to
shared facilities	18th July 2014
 Other nightly 	
paid, privately	
managed	
accommodation:	
Self-contained	
Hostel	
accommodation :	
hostels (including	
reception centres	
and emergency	
units)	
 Women's 	
refuges	
 Private sector 	
accommodation	

					leased by your authority or leased or managed by a Registered Provider • Directly with a private sector landlord • Accommodation within your own stock • Accommodation within Registered Provider stock • Any other types of accommodation (including Supported Lodgings)	
Organisati on	20169	24/06/2014	18/07/2014	Environmen t Health	Subject: Food Business	Food Register Response
					Register	11/00313/FOOD Unit 11, East Ham Industrial Estate,
					Please could you	1000 Newham Way, East Ham, London, Newham, E6 5JN A A Express Food Distribution Ltd
					send me an	Distribution/Warehousing Food Distributors
					electronic copy of	16/07/2014
					your register of	72440/0000/2/000 Etap Accor Hotel, North Woolwich
					food businesses.	Road, Silvertown, London, E16 2EE Accor UK Economy
					It is pooded for	Hotels Ibis Budget / Etap Hotel LCA Hotel/Pub/Guest
					It is needed for	House HSW Hotels Guest Houses Hostels 07/06/2014
					ongoing research	77630/2003/2/000 University Of East London, Water

	in the field of geography and public health at the London School of Hygiene and Tropical Medicine. I would appreciate it if you could	Lane, Stratford, London, E15 4NQ The Green Catering Catering etc Educational Estabs 13/05/2014 14/00364/FOOD Costa Coffee, Western Academic Building, 4 - 6 University Way, Beckton, London, E16 2RD Chartwells (Compass Group) Costa Catering Catering etc Local Authority estabs 13/05/2014 14/00368/FOOD Hospitality Kitchen, Eastern Academic Building, 4 - 6 University Way, Beckton, London, E16 2RD Chartwells (Compass Group)
	format - ideally an Excel file, or a flat file (i.etxt, .csv).	Cafes 13/05/2014 14/00360/FOOD 6A Leytonstone Road, Stratford, London, E15 1SE Canton Chinese Food To Take Away Takeaway Catering etc Takeaways Fast Food 13/05/2014 78117/2000/0/003 Hospitality Kitchen, Eastern Academic Building, 4 - 6 University Way, Beckton, London, E16 2RD Compass Group The Edge Catering Catering etc Educational Estabs 13/05/2014 14/00505/FOOD University Of East London, 1 Salway Place, Stratford, London, E15 1NF USS Cafe Catering Catering etc Educational Estabs 13/05/2014 14/00506/FOOD University Of East London Stratford Campus, Water Lane, Stratford, London, E15 4LZ Buzz Coffee Shop Catering Catering etc

Educational Estabs 13/05/2014 14/00366/FOOD Cafe, Western Academic Bu 4 - 6 University Way, Beckton, London, E16 2RD CHARTWELLS (Compass Group) Bagu Company Catering Catering etc Educati Estabs 13/05/2014 14/00493/FOOD 173 Plashet Grove, East Ha London, E6 1BX Mohammed Rashid Saylis Catering Catering etc Other Restaura Cateror 13/05/2014 14/00493/FOOD 15 - 17 Leytonstone Road, Stratford, London, E15 1JA Mrs Nicci Louise Ya The Rabbit Hole Restaurant/Cafe/Snack Restaurant mainly 13/05/2014 14/00493/FOOD Eastern Academic Building, University Way, Beckton, London, E16 2RD Coffee Shop Restaurant/Cafe/Snack bar 13/05/2014 14/00514/FOOD Eastern Academic Building, University Way, Beckton, London, E16 2RD Coffee Shop Restaurant/Cafe/Snack bar 13/05/2014 14/00514/FOOD Eastern Academic Building, University Way, Beckton, London, E16 2RD East Catering etc Educational Es 13/05/2014 14/00514/FOOD Eastern Academic Building, University Way, Beckton, London, E16 2RD Comp Cohering etc Educational Es	uette tional am, is Caffe rants arnold nack bar g, 4 - 6 r Cafes g, 4 - 6 Aqua stabs
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Pusiness	20167	24/06/2014	14/07/2014	Maintenance	Highway Maintenance Contract I seek information about Newham Council's highway maintenance contract with FM Conway. I would be grateful if you could please provide the total value and duration of the contract. I would be grateful if you could confirm in writing that you have received this request, and I look forward to hearing from you within the 20-working day statutory time period.	FM Conway are the Council's works contractor for a number of services and types of work with anticipated contract completion in October 2014. As with many councils there are different rates and schedules for Planned highways maintenance and Responsive or Reactive highways maintenance. In addition improvements and new schemes are delivered. The contractual arrangement commenced in 2004. Until the contractual arrangement is completed it will not be possible to determine the final value of works undertaken during the contract period.
Business	20167	24/06/2014	14/07/2014	Business Rates	Subject: Business Rate Accounts	Business Rate Accounts Response00000645300317STORE 31,MAUD STREET,E161HH01/01/2011 to presentLBN / Taken.Out.Rating

	 The business name of the parties liable for the Business Rates assessment between the dates shown in the 'liability period' column in the table below . Please omit all personal information, if the ratepayer is an individual please just note 'individual'. Whether the property was occupied or vacant during this period. 	01/04/2013 00000645300251 STORE 25,MAUD STREET,E16 1HH 01/01/2011 to presentBANTUWAY LTD 01/04/11 TO 23/10/12 Taken.Out.Rating 01/04/2013 00000645300213 STORE 21,MAUD STREET,E16 1HH 01/01/2011 to presentSOLE TRADER Taken.Out.Rating 01/04/2013 00000645300181 STORE 18,MAUD STREET,E16 1HH 01/01/2011 to presentLBN Taken.Out.Rating 01/04/2013 00000645300143 STORE 14,MAUD STREET,E16 1HH 01/01/2011 to presentSOLE TRADER Taken.Out.Rating 01/04/2013 0000064530011A STORE 11,MAUD STREET,E16 1HH 01/01/2011 to presentLBN Taken.Out.Rating 01/04/2013 00000656400332 STORE 11,MAUD STREET,E16 1HH 01/01/2011 to presentLBN Taken.Out.Rating 01/04/2013 00000656400332 STORE 33,MONA STREET,E16 1HH 01/01/2011 to presentSOLE TRADER OCCUPIED 00000656400366 STORE 36,MONA STREET,E16 1HH 01/01/2011 to presentSOLE TRADER OCCUPIED 00000645300105 STORE 10,MAUD STREET,E16 1HH 01/01/2011 to presentSOLE TRADER OCCUPIED 00000645300173 STORE 7,MAUD STREET,E16 1HH 01/01/2011 to presentBANTUWAY LTD 01/04/11 TO 23/10/12 Taken.Out.Rating 01/04/2013 00000645300073 STORE 7,MAUD STREET,E16 1HH 01/01/2011 to presentBANTUWAY LTD 01/04/11 TO 23/10/12 Taken.Out.Rating 01/04/2013 00000645300073 STORE 1 MAUD STREET,E16 1HH 01/01/2011 to presentBANTUWAY LTD 01/04/11 TO 23/10/12 Taken.Out.Rating 01/04/2013 00000645300016 STORE 1 MAUD STREET,E16
		Taken.Out.Rating 01/04/2013 00000645300016 STORE 1,MAUD STREET,E16 1HH 01/01/2011 to presentLBN

Taken Out Pating 01/01/2012
Taken.Out.Rating 01/04/2013
0000065640046A STORE 46,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
0000065640051B STORE 51,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
00000656400544 STORE 54,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
00000656400582 STORE 58,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000645300321 STORE 32,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300302 STORE 30,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
0000064530029A STORE 29,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300285 STORE 28,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
0000064530027B STORE 27,MAUD STREET,E16
1HH 01/01/2011 to present SOLETRADER
Taken.Out.Rating 01/04/13
00000645300266 STORE 26,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300247 STORE 24,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300232 STORE 23,MAUD STREET,E16
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1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300228 STORE 22,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300209 STORE 20,MAUD STREET,E16
1HH 01/01/2011 to present Sole Trader
Taken.Out.Rating
01/04/2013
00000645300196 STORE 19,MAUD STREET,E16
1HH 01/01/2011 to present LBN
Taken Out Rating 01/04/2013
00000645300177 STORE 17,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645399002 CAR PARK,MAUD STREET,E16
1HH 01/01/2011 to present LBN OCCUPIED
00000656400493 STORE 49,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
00000656400506 STORE 50,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
00000656400525 STORE 52,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
0000065640053A STORE 53,MONA STREET,E16
1HH 01/01/2011 to present AGE UK = CHARITY
OCCUPIED
00000656400559 STORE 55,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000656400563 STORE 56,MONA STREET,E16
1HH 01/01/2011 to present LBN EMPTY

00000656400578 STORE 57,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
00000656400597 STORE 59,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
0000065640060A STORE 60,MONA STREET,E16
1HH 01/01/2011 to presentLBN EMPTY
00000645300162 STORE 16,MAUD STREET,E16
1HH 01/01/2011 to present SOLE TRADER
Taken.Out.Rating 01/04/2013
00000645300158 STORE 15,MAUD STREET,E16
1HH 01/01/2011 to present SOLE TRADER
Taken.Out.Rating 01/04/2013
00000645300139 STORE 13,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300124 STORE 12,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000656400347 STORE 34,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000656400351 STORE 35,MONA STREET,E16
1HH 01/01/2011 to present CLEAN GREEN CLEANING
LTD OCCUPIED
0000065640037B STORE 37,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000656400385 STORE 38,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
0000065640039A STORE 39,MONA STREET,E16

1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000645300092 STORE 9,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300088 STORE 8,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300069 STORE 6,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
00000645300054 STORE 5,MAUD STREET,E16
1HH 01/01/2011 to presentLBN
Taken.Out.Rating 01/04/2013
0000064530004A STORE 4,MAUD STREET,E16
1HH 01/01/2011 to present LBN
Taken.Out.Rating 01/04/2013
00000645300035 STORE 3,MAUD STREET,E16
1HH 01/01/2011 to present LBN
Taken.Out.Rating 01/04/2013
0000064530002B STORE 2,MAUD STREET,E16
1HH 01/01/2011 to present LBN
Taken.Out.Rating 01/04/2013
00000656400402 STORE 40,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000656400417 STORE 41,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED
00000656401439 STORE 43,MONA STREET,E16
1HH 01/01/2011 to present SOLE TRADER
OCCUPIED

						0000065640044B STORE 44,MONA STREET,E16 1HH 01/01/2011 to presentAGENT OF CHANGE = CHARITY OCCUPIED 00000656400455 STORE 45,MONA STREET,E16 1HH 01/01/2011 to presentSOLE TRADER OCCUPIED 00000656400474 STORE 47,MONA STREET,E16 1HH 01/01/2011 to presentLBN EMPTY 00000656400489 STORE 48,MONA STREET,E16 1HH 01/01/2011 to presentLBN EMPTY 00000656400421 STORE 42,MONA STREET,E16 1HH 01/01/2011 to presentVIRTUS CONTRACTS LTD OCCUPIED
Business	20168	24/06/2014	22/07/2014	Business Rates	Subject: Business Rate Accounts Please confirm business rates payer at Upton Lane, LONDON, Upton from27/08/2012 to date.	Business Rate Accounts Response The party liable for business rates at the requested address is a private individual, rather than a company. Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request. We believe that disclosing the name of the private individual liable for the payment of business rates at this address could potentially result in the identification of individuals situated at that address. Third party personal data is exempt from disclosure under Section 40(2) of the Freedom of Information Act. Disclosure would therefore contravene the first data protection principle, which requires that personal data shall be processed fairly and

						lawfully by the London Borough of Newham. Section 40 of the Freedom of Information Act 2000 provides an absolute exemption where disclosure of personal data about individuals would contravene any of the data protection principles set out in the Data Protection Act. Therefore there is no requirement to consider the public interest test in disclosure.
Public	20161	24/06/2014	16/07/2014	Public Health, Safety & Licensing	Subject: Public Health Spending 2013/14 In your response to enquiry FOI/ E17483, dated 20/1/2014, you stated that the 2013/14 Public Health forecasted spend would be £11,070,261, across 6 areas as follows: * Drug misuse adults – £3,198,000 * Alcohol misuse (adults) – £1,153,800 * Substance	 Public Health Spending 2013/14 Response In 13/14 LBN received £23.7m in ring fenced PH grant. The spend on the specific services highlighted was as follows. Spend on alcohol and drug services combined £4.9m (not possible to separate out spend) Sexual Health total spend £7.2m Smoking Cessation services £900K Physical Activity/Obesity (specific projects) £216K. The remainder of the ring fenced PH grant was spent on public health staff within LBN (approx. £2m) and other commissioned or directly provided services from within LBN, e.g. Healthchecks, School nursing services. Other public health services for children and young people Leisure services Open green spaces Free school meals Support for vulnerable elderly Domestic violence support Help to get people into work Building public health capacity within the community through community hubs.

2. What was the total funding received by the council from central government in 2013/14 to cover its new responsibilities under the Health & Social Care Act 2012? 3. If the answer to		total funding received by the council from central government in 2013/14 to cover its new responsibilities under the Health & Social Care Act 2012?
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					question 2 is greater than the answer to question 1, what was the balance spent on?	
Public	20172	25/06/2014	14/07/2014	ICT	Subject: Mobile Phone Providers 1. Network Provider(s) - If there is more than one supplier please split the contract up including the contract value, number of users, duration, contract dates and internal contact details. 2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the	 Mobile Phone Provider Response 1. Network Provider(s) - If there is more than one supplier please split the contract up including the contract value, number of users, duration, contract dates and internal contact details. EE 2. Annual Average Spend - Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend. £320K 3. Number of Users - Number of connections for each network provider. 2508 (including data cards) 4. Duration of the contract - please state if the contract also include contract extensions for each provider.

	estimated annual 3 years
	pend.
	8. Number of 5. Call off Contract Start Dat - please provide me
	Jsers- Number of with information on when the framework commenced
	connections for and include the month and year and day if possible
	each network for each network provider.
	provider.
	I. Duration of 22/05/2014
	he contract-
	blease state if the 6. Call off Contract Expiry Date - please provide
	contract also me with information on when the framework expires
	include contract and include the month and year and day if possible
	extensions for for each network provider.
	•
	each provider.
	5. Call off 15/05/2017
	Contract Start
	Date- please7.Contract/Framework Agreement Review Date -
	provide me with please provide me with the month and year and day it
	nformation on possible of when the organisation plans to review its
	when the mobile phone contracts for each network provider.
	ramework
	commenced and 15/02/2017
	nclude the month
	and year and day 8. The person within the organisation responsible
	f possible for for this particular contract. Can you send me the full
	each network contact details Contact Name, Job Title, Contact
	brovider. Number and direct email address for each network
	6. Call off provider.
	Contract Expiry
	Date- please Geoff Connell
	provide me with Email: geoff.connell@newham.gov.uk
	nformation on Telephone: 020 8430 2000

when the framework expires and include the month and year and day if possible for each network provider. 7. Contract/Framewo rk Agreement Review Date- please provide me with the month	
and include the month and year and day if possible for each network provider. 7. Contract/Framewo rk Agreement Review Date- please provide me with the month	
month and year and day if possible for each network provider. 7. Contract/Framewo rk Agreement Review Date- please provide me with the month	
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rk Agreement Review Date- please provide me with the month	
Review Date- please provide me with the month	
Review Date- please provide me with the month	
with the month	
with the month	
and year and day	
if possible of when	
the organisation	
plans to review it	
mobile phone	
contracts for each	
network provider.	
8. The person	
within the	
organisation	
responsible for	
this particular	
contract. Can you	
send me the full	
contact details	
Contact Name,	
Job Title, Contact	
Number and direct	
email address for	

each network provider. If the has more than one supplier can you please split the contract into to so they show information for both supplier including, total contract value, users, duration, and the other dates. If the supply of mobile phones if provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the name of the name of the name of the nam	
if the has more than one supplier can you please split the contract into to so they show information for both supplier including, total contract value, users, duration, and the other dates. If the supply of mobile phones if provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider. Please can you provide mobile	
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dates. If the supply of mobile phones if provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider. Please can you provide me with the latest	users, duration,
If the supply of mobile phones if provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the name of the name of the name of the name of the name of the network provider. Please can you provide me with the latest	and the other
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name of the network provider. Please can you provide me with the latest	
Please can you provide me with the latest	
Please can you provide me with the latest	network provider.
provide me with the latest	Please can you
the latest	
	information- If the

					organisation's is currently out to tender please can you also state the approx. date of award along with the information above.	
Public	20137	25/06/2014	15/07/2014	Anti-Social Behaviour	Subject: Noise Complaints Please provide details of any complaints received by the Environmental Health department regarding any noise or disturbances relating to the property at 229 Romford Road, E17 9HL. Could the details contain the following 1.date of complaint 2. location of complainant	Noise Complaints Response I would be grateful if you could provide the following information relating to the 2013-2014 financial year: Local authority name: London Borough of Newham Local authority population: As at June 2013 the population of Newham totals 318,227. Source ONS 2013 Mid Year Estimate Number of dwellings in the borough: 107,123 Number of noise complaints received: 7,644 Number of s.80 EPA noise notices served: 83 Number of noise enforcement officers: 8. This figure includes all full/part time and agency staff. All officers have a number of duties and responsibilities, one of which is noise enforcement.

					 3. details of the complaint 4. any action taken by the Councils EH department 					
Public	20141	25/06/2014	26/07/2014	Parking Fines	Subject: PCNs How many parking tickets / penalty charge notices (PCNs) were issued to non-UK registered vehicles and drivers. Of the number of parking tickets issued to non-UK vehicles/drivers, please state how many were paid - and provide an overall revenue figure per calendar year for the said tickets. Provide figures for the number of tickets given to foreign vehicles	PCNs Response Please see the requested inf penalty charge notices issue vehicles in the table below, p 2009 2010 2011 1. No. of PCNs issued 2579 2 (a) No. of PCNs Paid 464 2 (b) Revenue for Paid PCNs £49,365 £62,98 3. No. of PCNs unpaid 2115	d to not provided 2012 397 72 \$£6,960	n-UK re d by cal 2013 1465 247 247 £25,4 £55,2	gistered endar y 2359 375 15	b

					which were not paid. The time period is between 2009 and 2013. Please break it down by calendar year.	
Public	20142	25/06/2014	22/07/2014	Highway Maintenanc e	Subject: Boroughs Roads and Condition Please provide the area in m2 of carriageway in the following categories (if area data is not available please provide lengths in km and a nominal width)	Boroughs Roads and Condition Response Strategic Roads (Principal Roads A) Condition Urban Rural Green (resurfaced in the last 2 years) 55201m2 N/A N/A Green – good condition The analysis of L.B. of Newham's network is carried out on the A roads by TfL using SCANNER data. N/A N/A Amber – some deterioration present The analysis of L.B. of Newham's network is carried out on the A roads by TfL using SCANNER data. N/A N/A N/A Red – requires maintenance The analysis of L.B. of Newham's network is carried out on the A roads by TfL using SCANNER data. N/A N/A N/A N/A Red – requires maintenance The analysis of L.B. of Newham's network is carried out on the A roads by TfL using SCANNER data. N/A N/A

Green – good condition 44640m2 N/A
Amber – some deterioration present 23760m2 N/A
Red – requires maintenance 16560m2 N/A
Level Deede (Unclose fied Deede)
Local Roads (Unclassified Roads)
Condition Urban Rural
Green (resurfaced in the last 2 years) 63729m2 N/A
Green – good condition 925920m2 N/A
Amber – some deterioration present 740160m2 N/A
Red – requires maintenance 401040m2 N/A
Please provide a summary of how this information was
formulated (the source of the data, the processing
methodology, sample size, etc.)
The carriageway resurfacing areas have been populated
using the latest condition records. The analysis of the
London Borough of Newham's network is carried out on
the A roads by Transport for London using SCANNER
data. The remaining network is analysed using UKPMS
DVI overall condition index at 100m granularity. A
CONFIRM UKPMS system is used to process and
calculate the overall condition index values to the national
standard.
Stanuaru.
A full coverage of the network is compiled using
consecutive annual surveys of a nominal 50% of the
network. The current data set is composed of the surveys
from financial years 2012/13 and 2013/14.

Please provide an evaluation of the accuracy of the data.
The data is collected to the national standard by a UKPMS accredited survey contractor. The actual data coverage of the network is 98%
If you usually classify your road network and its condition differently, please provide a summary of how you usually do this.
The Newham network is analysed using the method described above. The analysis is carried out by network hierarchy rather than by classification. The hierarchy is defined in the Code of Practice for Highway Maintenance Management; Well Maintained Highways (2005), published by the UK Roads Liaison Group.
The condition classifications are bespoke to Newham and are defined as follows: Newham Levels of Service Bandings
 DVI Condition Indices - (Analysis of 100m lengths based on "Overall Condition Index") 1. Poor > 70 no residual life, replace surface & binder courses
 Fair 50 – 70 limited life, possible thin surface application Good 30 – 50 no action required Excellent < 30 no action required
Newham do not produce analysis of the condition of the Strategic Network as this is done by Transport for

						London.
Organisati on	20174	25/06/2014	25/07/2014	Complaints and Member Enquiries	Subject: Complaints Statistics 13/14 1. What was the average number of days to complete responses to stage 1 complaints 2. What percentage of stage 1 complaints were responded to in target time 3. How many MP/CIIr enquiries did you deal with 4. What is your stock count – tenants and leaseholders?	 Complaints Statistics 13/14 Response All figures are for the municipal year 2013/14 1. What was the average number of days to complete responses to stage 1 complaints? Average number of days for Stage 1 complaints (10 day target) = 9.45 days Average number of days for Housing related one Stage complaints investigated under a pilot scheme (20 day target) = 20.17 days. Although the Council employ a three stage process, for some time the Council has adopted a one stage process for Housing related complaints with a view to moving to a one stage process across all Council services. 2. What percentage of stage 1 complaints were responded to in target time? Percentage of Stage 1 complaints (20 day target) responded to in target time = 86.88% Percentage of Pilot Stage 1 complaints (20 day target) responded to in target time = 84.70% 3. How many MP/CIIr enquiries did you deal with? In their daily dealings with the Council, Councillors generate a wide range of enquiries which are submitted

						 online, by telephone, in person and in writing. These are not all logged centrally. During 2014/14, Members of Parliament submitted 1456 written enquiries to the Council. 4. What is the number of properties managed by your Local Authority - tenants and leaseholders? As at 1st July 2014 all Newham stock in and out of the borough are as follows:- Leasehold – 6,330 Tenanted - 17,708 These figures include TMO & PFI managed stock
Organisati on	20175	25/06/2014	10/07/2014	Adult Services (FOI)	Subject: Transition to Adults 1. The number of Children within your borough with SEN who transition into Adults services in 2013-2014. 2. The number of adults with SEN	 Transition to Adults Response 1. The number of Children within your borough with SEN who transition into Adults services in 2013-2014. 30 - 19 year olds 12 - 20 year olds Total 42 YP 2. The number of adults with SEN within your Borough who transitioned into Adults services in 2013-2014 who are likely to go to live in a Residential Care facility.

· · · ·	
with in your	3 of our customers live in a residential care setting.
Borough who	3. The number of people living in registered adult
transitioned into	residential care with in the Borough.
Adults services in	
2013-2014 who	We do not keep detailed void lists of residential care
are likely to go to	homes due to the commissioning nature of our
live in a	placements and that many self funders approach care
Residential Care	homes directly without involvement of the local authority.
facility.	
laomty.	4. The number of these residential care placements
3. The number of	which are funded by your Local Authority.
	which are funded by your Local Authority.
people living in	During 2042/44, 205 people wave funded by the Lender
registered adult	During 2013/14, 365 people were funded by the London
residential care	Borough of Newham, please note that this figure includes
with in the	placements that began and ended during the year.
Borough.	
	5. The number of adult residential care placements
4. The number of	which are funded by NHS/CCG.
these residential	
care placements	We do not keep detailed information on the number of
which are funded	placements which are funded by the NHS/CCG. You will
by your Local	need to approach the CCG for this information.
Authority.	
	6. The number of adult residential care placements
5. The number of	funded by your Local Authority outside of the
adult residential	borough.
	borougn.
care placements	During 2012/11, 200 residential and numing same
which are funded	During 2013/14, 309 residential and nursing care
by NHS/CCG.	placements outside of the borough were funded , please
	note that this figure includes placements that began and
6. The number of	ended during the year.
adult residential	

care placements
funded by your
Local Authority
outside of the
borough.
3. The number of
people living in
registered adult
residential care
with in the
Borough.
4 The sumber of
4. The number of
these residential
care placements
which are funded
by your Local
Authority.
5. The number of
adult residential
care placements
which are funded
by NHS/CCG.
6. The number of
adult residential
care placements
funded by your
Local Authority
outside of the

					borough.	
Organisati on	20140	25/06/2014	31/07/2014	CCTV	Subject: Cross Borough CCTV Cameras 1. The number of CCTV cameras your council has operated in each calendar year from 2008 to 2014. 2. The year that your council installed its first CCTV camera(s). I further request that the number of cameras be broken down between those cameras within public buildings (e.g. offices and car parks) and those cameras located in public spaces such as town centres and public parks. I understand	 Cross Borough CCTV Cameras Response 1. We do not hold a central register of all CCTV cameras owned, managed and monitored by various service areas across the Council. There is closed circuit television provision located at various sites and buildings across the borough including those in libraries, council offices and council housing. It is these stand alone systems for which we do not hold a central register of historical numbers of CCTV cameras in operation for the six year period you have requested. We do hold information in respect of fixed town centre CCTV cameras linked to the Council's control room from April 2000. It is however not possible to give an exact annual figure of the number of cameras in operation for each year as this figure would have been variable across the twelve month period. It is estimated that for each calendar year between April 2010 and 2013 there have been between 168 and 180 fixed town centre CCTV cameras in operation. In addition to the fixed public space surveillance cameras the Council also have a further ninety wireless redeployable cameras for use in crime and anti-social behaviour hot-spots and highlighted fly tipping locations. 2. 1994.

					under the Freedom of Information Act that I am entitled to a response within twenty working days. I would be grateful if you could confirm this request in writing as soon as possible.	
Public	20173	26/06/2014	21/07/2014	Parking Fines	Subject: Cashless Parking Provider Please can you send me the full contract for the commercial agreement between your Borough and your cashless parking provider. e.g. Ringo, PaybyPhone, ParkMobile.	Cashless Parking Provider Response The London Borough of Newham does not currently have a contract with a cashless parking provider.
Public	20176	26/06/2014	24/07/2014	Complaints	Subject: School	School Agency Spend Response

and	Agency Spend	
Member Enquiries	I am looking for data for the 2013 / 14 financial year School URN School DfE Number School Name E02 Direct Supply Spend Total E26 Agency Supply Spend Total	Newham is not required to use the Consistent Financial Reporting (CFR) format, which relates to the ledger codes you refer to, on our returns. We are unfortunately unable to extract the requested information in the format you have requested from our ledger. Schools are required to report their income and expenditure and schools directly record income and expenditure, which are them summarised at CFR code level. Schools are required to make their financial statement submissions by the end of July. The requested information can be retrieved from individual schools directly. For your reference, please see the web link below which details all schools in the borough http://www.newham.gov.uk/Pages/Services/Schools- Directory.aspx It may be useful to note that annual financial information for all schools is made available on the Department for Education website. Please see the relevant web links below for your independent review. http://www.education.gov.uk/schools/performance/geo/la3 16 all.html https://www.gov.uk/government/collections/statistics-local- authority-school-finance-data Please see attached the information which is held by the local authority in respect of the annual totals of agency

						 spend for schools across the borough for the 2013/2014 financial year. The Local Authority does not hold information in relation to the relevant breakdown of agency expenditure by supplier. This level of detail would be held locally by individual schools.
Public	20177	26/06/2014	26/07/2014	Traffic Regulations	Subject: Traffic Management Order (TMO) Please provide a copy (pdf if possible) of the Newham (Waiting and Loading Restriction) (Special Parking Area) Order 1994.	Traffic Management Order (TMO) ResponsePlease find attached the requested 1994 order.It should be noted that this order is no longer in force. The current active version of the Waiting and Loading Restriction Consolidation Order is dated 2011 – Number 107.
Public	20180	26/06/2014	16/07/2014	Regeneratio n and Physical Developme nt	Subject: Olympic Park Legacy My research focuses on the Olympic Legacies and how the regeneration for the London 2012 Olympics affected local communities,	Olympic Park Legacy Response We enclose a copy of the Newham Legacy Story which provides the information required for your research.

for success on the
focusing on the
borough of
Newham.
Therefore the
following areas
are of great
interest and any
information on
them would be
greatly
appreciated:
1- How are local
residents being
ensured that they
are gaining from
the Olympics?
2- Jobs, housing,
2- JUDS, HOUSHIG,
public transport -
how are these
aspects affecting
local communities
post-2012
Games?
3 - Changing
demographics
post-Games
4 - Affordable
housing?
5- Leisure
provision?
6- Olympic
legacies for local

					communities!	
Organisati on	20229	27/06/2014	25/07/2014	Adult Services (FOI)	Subject: Use of the Court of ProtectionThe information is for a research project examining the impact of the Mental Capacity Act 2005 and the deprivation of liberty safeguards 	 Use of the Court of Protection Response 1. Who made the initial application to the Court of Protection? (e.g. The local authority, an NHS body, 'P', a family member of P, a friend of P, an IMCA, another kind of advocate, or some other person). We currently have 5 court of protection cases of which 2 were issued by the family member (mother in those cases) and the other 3 were issued by the LA on behalf of the vulnerable adult. 2. What section(s) of the Mental Capacity Act 2005 was used to make the application: s15 (seeking a declaration); s16 (seeking an order); s21A (review of a deprivation of liberty safeguards authorisation)? All 5 issued cases are for s15 seeking declaration although one of the cases also sought for an injunction to prevent the vulnerable adult being abused. 3. Did the case involve a deprivation of liberty authorised a) under Schedule A1; b) by the Court of Protection (or both for the same case) or c) no deprivation of liberty was involved. Of the 5 issued cases 3 were subject to deprivation of liberty safeguards and the other was subject to a declaration by the court of protection.

you were a party to the proceedings. For each case 1. Who made the initial application to the Court of Protection? (e.g.	 4. Is the case ongoing? (yes/no) Yes all cases are still ongoing. 5. How long, in total, has the case lasted for to date? (to the nearest year/month) Approximately all cases so far have taken around 9 months.
The local authority, an NHS body, 'P', a family member of P, a friend of P, an IMCA, another kind of advocate, or some other person)	
2. What section(s) of the Mental Capacity Act 2005 was used to make the application: s15 (seeking a declaration); s16 (seeking an order); s21A (review of a deprivation of liberty safeguards	as the financial details are unavailable at this current stage.

authorisation)?
3. Did the case
involve a
deprivation of
liberty authorised
a) under Schedule
A1; b) by the
Court of
Protection (or both
for the same case)
or c) no
deprivation of
liberty was
involved.
4. Is the case
ongoing? (yes/no)
5. How long, in
total, has the case
lasted for to date?
(to the nearest
year/month)
6. Please estimate
the overall cost to
the local authority
of this case (to
date). (If you are
able to share with
us more detail

					about the nature of those costs – e.g. expert reports, instructing counsel, staff time and travel, etc – then we would be very interested in this as it would provide useful data on the costs of Court of Protection litigation, but we recognise that this	
					information would likely take us	
					beyond the	
					resource limits of the request)	
Business	20230	27/06/2014	22/07/2014	ICT	Subject:	Customer Access Online Response
Duomood	20200	21/00/2014	22/01/2014		Customer	
					Access Online	1. The Newham website does not have allow visitors to
						ask questions that specifically relate to a page. However,
					Does the Newham	the website has a "Was this Page Useful" feature. It is
					council have any	maintained in-house.
					systems in place	2. Not applicable
					for people to ask questions online	2. Not applicable.
					that specifically	3. To propose such a system, please write to the
					relate to the page	Communications Team at Fourth Floor Westside,
					that the visitor is	Newham Dockside, 1000 Dockside Road, London, E16

					on?	2QU.
					 If there is such a system, when was the contract awarded and what is the total length of the contract? Who was the contract awarded to and what was the value of the contract? If no such system is in place, who is the best person in the council to propose this type of system to? Is there a specific process to submit a proposal for this type of solution? 	4. The process for procurement of services provided to the Council is available on the web link below <u>http://www.newham.gov.uk/Pages/Category/Tenders-and- contracts.aspx</u>
Business	20231	27/06/2014	21/07/2014	Complaints and Member Enquiries	Subject: Business Rates Credits	Business Rates Credits Response Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption

	Information Required – Accrued NNDR credit balances & write on's (i.e credits that you have been unable to trace recipients for and have therefore wrote into your accounts, leaving an outward appearance of a zero balance). We request a breakdown of credit balances accrued since your earliest records, for the amounts owing to all 'incorporated' companies within the authorities billing area, including:-	 applies. We believe in this case such an exemption applies and have decided to refuse your request. We consider that the information requested in respect of the names and addresses of the rate payers and businesses of these properties which are in credit would be exempt under Section 31 of the Freedom of Information Act 2000. This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently. It has been concluded that disclosure of this information is not in the public interest as the disclosure of these details may lead to criminal activities such as fraud.
	of each business in respect of which	

					Non Domestic Rate credit balances remain payable; - The value of overpayment in each case with remains unclaimed; - The years(s) in which the overpayment was made - The hereditament address; and - Account Number	
Public	20233	27/06/2014	24/07/2014	CYPS - Schools Traded Services	Subject: School Governor Support - NPW Please send me under the FOI act a list of all school governors in your Borough. Please break this down by: School Type of governor (e.g.	School Governor Support - NPW Response Please see attached spreadsheet

					parent, community, local authority) Please also mark who is the current chair of governors.	
Business	20215	30/06/2014	14/07/2014	Business Rates	Subject: Business Rates Please provide the ratepayer's name(s) in respect of the properties listed below: Address - Unit 7, Thames Road, London Postcode - E16 2EZ Period Start - 01/04/2005 Period End - 31/03/2007 Property Reference - 870907086	Unit 7 Thames Road , London Business Rate Response Since 01.4.2000 to 10.11.2005 London City Bond Ltd was registered at the property. The property was empty from 11.11.2005 to 05.9.2007 Wilson James Ltd currently liable from 06.9.2007.
Solicitors	20214	30/06/2014	29/07/2014	Public	Subject: Health	Health and Safety Response

	Health, Safety & Licensing	and Safety Correspondence We have been provided with a copy of a letter from you (Public Protection - Health and Safety) to the New Docklands Steam Club dated 2 March 2011. This letter refers to a previous letter dated 24 January 2011 and a re-visit on 28 February 2011. We have asked the New Docklands Steam Club for a copy of your letter dated 24 January 2011 however they have advised that they no longer have a copy of the same due to it being lost in a fire.	 Please see attached the requested letter dated 24th January 2011 in respect of a visit made to the New Docklands Steam Baths. We have redacted the names of the individual's party to the correspondence under Section 40 (2) of the Freedom of Information Act, as this amounts to third party personal data. We have also redacted the full issues raised as part of the inspection which are contained in the letter which do not specifically refer to the detail you have previously specifically requested. Under the Freedom of Information Act we have the right to refuse a request for information held if an exemption applies. We believe in this case such an exemption applies and have decided to refuse your request in part in regards to providing the full letter and any related documentation containing details of the inspections of steam bath facilities made by the London Borough of Newham in January 2011. We believe the full details of the inspections to be exempt under section 30(2)(a)(iii) of the Act. The data requested relates to information obtained in the course to investigations conducted by the public authority under the Health and Safety at Work Act 1974 and associated legislation, Workplace (Health, Safety and Welfare) Regulations 1992.
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					We would therefore be grateful if you are able to provide us with a copy of that letter and all correspondence relating to the visits as quickly as possible as we believe this is relevant to this case.	We consider that these inspections undertaken by the Council to be as a part of the regulatory powers conferred on the authority to ensure compliance with the law and to determine as to whether any further enforcement action should be taken by the authority to ensure compliance with the quoted legislation. To this effect we believe it is in the public interest that the Council is able to conduct its investigations independently and in the exercise of these functions, such information relevant to those investigations should not be released into the public domain. We consider that disclosure of the information will inhibit the Council's ability to conduct its investigations in a fair, thorough and effective manner. Therefore, under the exemptions quoted above, we maintain it is in the public's interest not to release the information requested as it could adversely prejudice the conduct of any pending or future investigations and/or prosecutions of any inspections carried out if such information were routinely released into the public domain.
Public	20213	30/06/2014	18/07/2014	Procuremen t Team	Subject: Tender Submissions In a recent FOI response you	 Tender Submissions Response Please see information below for the shortlisted tenders. 1. Workplace: Recruitment and Information Management
					stated that 3 separate tenders	System: Four tenders were received.
					had only attracted a total of 7 qualifying bids.	Two met the minimum quality criteria to be considered for acceptance

	The details can be	Microdec Plc
	found here :	Iconi Software Ltd
	1. Workplace:	2. Voice Recognition System:
	Recruitment and	One Tender was received and met the criteria to be
	Information	considered for acceptance.
	Management	
	System:	Logicallis
	Four tenders were	
	received.	3. Adults & Children's Case Management System:
	Two met the	Two tenders were received and both met the criteria to be
	minimum quality	considered for acceptance
	criteria	
		Azeus UK
	2. Voice	OLM
	Recognition	
	System:	
	One Tender was	
	received and met	
	the criteria to be	
	considered for	
	acceptance.	
	3. Adults &	
	Children's Case	
	Management	
	System:	
	Two tenders were	
	received and both	
	met the criteria to	
	be considered for	
	acceptance.	

					For each of these tenders, please list the shortlisted companies	
Public	20216	30/06/2014	28/07/2014	CYPS - Corporate Parenting	Subject : Foster Care Allowances Please could you tell me your 2014- 15 weekly foster care allowance, NOT including any fee/reward element for foster carers, for: a) 0-4 year olds; b) 11-15 year olds.	Foster Care Allowances ResponsePlease see the requested information below in respect of the 2014/15 weekly foster care allowances for the stated age groups.a) 0-4 year olds-£168.71 per child per week. b) 11-15 year olds-£255.15 per child per week.
Public	20219	30/06/2014	24/07/2014	Complaints and Member Enquiries	Subject: Taxi Driver Licensing Full details of the number of taxi driver licences issued to individuals with previous criminal convictions in the	 Taxi Driver Licensing Response We do not hold this information. All taxi and private hire licensing within London is completed centrally by Transport for London. Your request should therefore be re-directed to TfL. For your reference, please see the relevant web link below
					past 7 years.	https://www.tfl.gov.uk/info-for/taxis-and-private-hire/
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					Please include:	
					- The number of licences issued to drivers with past convictions since January 1 2007 up until the date this request was received. Please provide yearly breakdowns.	
					- Full details of past convictions - including the nature of the crime committed, the years in which offences were carried out, length of sentence served etc.	
Public	20218	30/06/2014	29/07/2014	CYPS - Learning Transformat ion	Subject: Nursery Places for Two Year Olds 1. The	Nursery Places for Two Year Olds Response 1. The current rate of funding (per child per hour) the local authority currently receives from the Department for Education to fund the free entitlement scheme for two-

current rate of funding (per child per hour) the local authority currently receives from the Department for Education to fund the free entitlement scheme for two- year-oldsyear-olds. £5.282.The current rate of funding (per child per hour) the local authority currently gives to providers to fund the provision of funded two-year-old places. £5.283.If the rate given to providers is less than the rate received from the Department for Education, please confirm how the funding that is not currently passed onto providers is currently being allocated. Not applicable.2.The current rate of funding (per child per hour) the local authority currently gives to providers to fund the provision of
provision of funded two-year- old places.
3. If the rate given to providers is less than the rate received from the Department for Education, please confirm how the funding that is not

					currently passed onto providers is currently being allocated.	
Political	20210	30/06/2014	28/07/2014	Adult Services (FOI)	Subject: Disabled Facilities Grant Please provide information for the following years 2009/10 2010/11 2011/12 2012/13 2013/14 1. In your local authority, how many people applied for the Disabled Facilities Grant during each financial year? 2. How many of these did the Council assess as eligible for the Disabled Facilities	Disabled Facilities Grant Response1. The total number of referrals to the former Home Improvement Agency and now the Home Adaptations for Independent Living service in each year is: .2009-10:300 referrals 2010-11:2010-11:311 referrals 2011-12:2012-13:164 referrals 2013-14:2013-14:166 referrals2. We do not specifically record on our systems as to whether or not an application is determined to be eligible or not eligible for works. It is only recorded on our systems when works under a Disabled Facilities Grant are carried out.3. Please see below the total number of homes which received adaptations funded by Disabled Facilities Grants in each year.2009-10:241 2010-11:2011-12:186 2012-13:2012-13:137
					Grant during each	2013-14: 74

					year? 3. How many home adaptations funded by the Disabled Facilities Grant did your local authority complete during each of these years?	
Media	20211	30/06/2014	25/07/2014	CYPS - Schools Traded Services	Subject: Job Applicants - Schools The number of people with criminal records that applied for teaching positions in Newham schools during the period 1/01/2009 to 1/06/2014, broken down by year and school applied to. Please include the specific reason for the individual criminal records.	Job Applicants – Schools Response We do not hold the requested information. This information may be held locally by individual schools. For your reference please see the web link below which includes the contact details of all Newham's schools. http://www.newham.gov.uk/Pages/Services/Schools- Directory.aspx

Media	20212	30/06/2014	25/07/2014	Transport Services	Subject: Council Fleet - Employee	Council Fleet - Employee Allowances Response
				Cervices	Allowances	1. How many vehicles does the council operate?
					1. How many vehicles does the	Approximately 600
					council operate? Please provide	Please provide figures for:
					figures for: a) The number of	a) The number of cars.
					cars. b) The number of	The Council has 43 cars.
					vans under 3.5 tonnes.	b) The number of vans under 3.5 tonnes - There are 229 vans under 3.5 tonnes
					c) The number of vehicles above 3.5 tonnes.	c) The number of vehicles above 3.5 tonnes – there are 59 vehicles over 3.5 tonnes
					2. Are these vehicles leased or owned outright by	2. Are these vehicles leased or owned outright by the council?
					the council?	The majority of our vehicles are leased. The Council owns 20 vehicles.
					3. How many employees do you	3. How many employees do you reimburse for
					reimburse for using their own vehicle for work	using their own vehicle for work purposes – so-called grey fleet drivers?
					purposes – so- called grey fleet drivers?	In 2013/14 there were 349 employee's reimbursed for mileage incurred for Council business.

	 4. Do you pay a lump sum (an essential user allowance) to any of the employees who drive their own vehicle for work purposes? Yes. 5. If so: a) How much is the lump sum? The lump sum is currently £963 per year. b) How many employees qualify for it? Currently 69 employees qualify for the Essential User Allowance Lump Sum. 5. If so: a) How much is it paid? By monthly instalments. d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum mileage? d) What are the conditions for receiving it, such as annual minimum for the conditions for receiving it such as annual minis the such as annual minimum for th
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		job? Please explain how these	7. Have you recently reviewed how you reimburse employees who drive their own vehicles for work? If
		rates may differ	so, what changes have you implemented?
		according to	
		annual mileages	Yes this was reviewed in 2011 and 2013. No changes
		driven or whether	were proposed to the schemes.
		the recipient is	0 Ano year in the macross of neutroning how you
		classed as an essential user?	8. Are you in the process of reviewing how you
		essential user?	reimburse employees who drive their own vehicles for work? If so, what changes are you considering?
		7. Have you	
		recently reviewed	No. Please see our response to question 7 above.
		how you	
		reimburse	9. What was your total expenditure, including
		employees who	essential user allowances and mileage
		drive their own vehicles for work?	reimbursement, on grey fleet mileage during the last financial year (2013/14)?
		If so, what	
		changes have you	Total spend, including lump sum allowances, in 2013/14
		implemented?	was £238,339.
		8. Are you in	
		the process of	
		reviewing how you reimburse	
		employees who	
		drive their own	
		vehicles for work?	
		If so, what	
		changes are you	
		considering?	

					9. What was your total expenditure, including essential user allowances and mileage reimbursement, on grey fleet mileage during the last financial year (2013/14)?	
Public	20221	01/07/2014	29/07/2014	CYPS - Corporate Parenting	Subject: Fostering Allowances Please could you tell me your 2014- 15 weekly foster care allowance, including any fee/reward element, holidays, birthdays and Christmas for 5- 11yr olds.	Fostering Allowances Response Please see the requested 2014-15 Foster Care Allowance and additional fee elements information for the 0-10 inclusive age group. Weekly allowance : £168.71 Reward Elements Reward Level 1: £122.40 Reward Level 2: £152.40 Holidays: £168.71 x 2 = £337.42 Birthdays: £168.71 Festival (Christmas, EID, etc.): £168.71
Public	20223	01/07/2014	29/07/2014	CYPS - Support Learning	Subject: SEN Agency Spend in Schools	SEN Agency Spend in Schools Response Newham is not required to use the Consistent Financial Reporting (CFR) format, which relates to the ledger codes

	Please can you	you refer to, on our returns. We are unfortunately unable
	provide me with	to extract the requested information in the format you
	2013/14 sen and	have requested from our ledger.
	alternative	
	provision school	Schools are required to report their income and
	spend on agency	expenditure and schools directly record income and
		expenditure, which are them summarised at CFR code
	supply staff on the	
	data you have	level. Schools are required to make their financial
	available, I would	statement submissions by the end of July. The requested
	prefer to receive	information can be retrieved from individual schools
	the information in	directly.
	excel spreadsheet	For your reference, please see the web link below which
	form with	details all schools in the borough
	considerable	http://www.newham.gov.uk/Pages/Services/Schools-
	focus on 2013/14	Directory.aspx
	special school and	
	alternative	It may be useful to note that annual financial information
	provision spend	for all schools is made available on the Department for
	including E1-E31	Education website. Please see the relevant web links
	including Capital	below for your independent review.
	expenditure CE01,	
	CE04 and E26,	http://www.education.gov.uk/schools/performance/geo/la3
	broken down per	16 all.html
	secondary school.	
		https://www.gov.uk/government/collections/statistics-local-
	I would like to	authority-school-finance-data
	have the spend	
	information per	Please see attached the information which is held by the
	school broken	local authority in respect of the annual totals of agency
	down into which	spend for Alternative Provision schools in the borough for
	agency/Company	the 2013/2014 financial year.
	it was spent with	
	In was spent with	

					as well. I would also like to have notification as to whether this borough has a preferred agency supply list and if so when it is up for re tender.	The Local Authority does not hold information in relation to the relevant breakdown of agency expenditure by type of provision, such as Special Educational Needs support or by supplier. This level of detail would be held locally by individual schools. The Authority does not have a preferred agency supplier list for schools.
Organisati on	20226	01/07/2014	29/07/2014	Cemetery / Mortuary	Subject: Muslim Burial Sites 1. Provision for Muslim burial: a) Have you in the past provided specific areas in your cemeteries for the burial of Muslims? b) Do you currently provide specific areas in your cemeteries for the burial of Muslims? c) If you do provide areas for Muslim burial, are the graves in	 Muslim Burial Sites Response 1. Provision for Muslim burial: a) Have you in the past provided specific areas in your cemeteries for the burial of Muslims? West Ham Cemetery has had a Muslim Burial Section from 1991. b) Do you currently provide specific areas in your cemeteries for the burial of Muslims? West Ham Cemetery has a specific areas for Muslim burials at present. c) If you do provide areas for Muslim burial, are the graves in virgin ground or are you using either i) depth remaining in old unpurchased graves or ii) depth remaining in purchased graves where you have reclaimed the exclusive rights of burial using the powers of the Great London Council (General Powers) Act 1976?

	round or
	round or
are you	All Graves in the Muslim plot are on virgin land.
either	
	remaining c) If you do not currently provide for Muslim burial, do
in old	you have any plans to do so within the next 5 years?
unpurc	hased Not Applicable.
graves	
ii) dept	h remaining 2. For each cemetery where you have previously
in purc	hased provided or currently do provide specific areas for the
graves	where you burial of Muslims please advise:
have re	eclaimed a) Name of cemetery West Ham Cemetery
the exc	lusive
rights c	of burial b) No. of grave spaces used: i) to date and ii) in
	ne powers 2013 for the burial of adults (12 years and over) . At
of the C	
	Council
	al Powers) c) Number of grave spaces remaining for the burial
Act 197	
	u do not Currently we have 91 graves still available for Muslim
	ly provide burials.
	slim burial.
	,
	b do so 2013 for the burial of children (2 to 12 years) None
	he next 5
years?	e) Number of grave spaces remaining for the burial
	of children (2 to 12 years)
2. For e	5 1 5
	ery where
you ha	, , , ,
previou	
provide	d or None
current	ly do

provide specific	g) Number of grave spaces remaining for the burial
areas for the	of infants (O to 2 years)
burial of Muslims	Please see our response to Question 2 (e) above.
	riease see our response to Question 2 (e) above.
please advise:	Note: If you are unable to differentiate symbols of buriels
a) Name of	Note: If you are unable to differentiate numbers of burials
cemetery	in accordance with the age bands specified, please
b) No. of	advise simply numbers of adult and child burials.
grave spaces	
used: i) to date	3. Do you provide different areas specifically for
and ii) in 2013 for	different Muslim groups? If so, please specify.
the burial of adults	No, West Ham Cemetery Muslim Burial is non specific to
(12 years and	different groups.
over).	
c) Number of	4. What type of graves do you provide in the specific
grave spaces	areas for the burial of Muslims:
remaining for the	a) Standard earth grave
burial of adults (12	b) Concrete burial chamber
years and over)	c) Other - please specify
d) No. of	
grave spaces	We offer a standard earth grave only
used: i) to date	vie oner a standard cartri grave only
and ii) in 2013 for	5. Do you allow the burial of a body in a shroud only,
the burial of	
	or do you require all bodies to be buried in coffins? All bodies are to be buried in a coffin.
children (2 to 12	All bodies are to be buried in a comm.
years)	
e) Number of	6. Do you provide any type of wooden planks or board
grave spaces	for use in covering the body within the grave?
remaining for the	Yes we can offer wooden boards for grave lining within
burial of children	Muslim graves.
(2 to 12 years)	
f) No. of	7. Do you permit anyone to enter the grave to place
grave spaces	the body at the base of the grave?

used: i) to date	
and ii) in 2013	
the burial of	8. Do you permit mourners to backfill the grave after
infants (O to 2	the burial?
years)	We allow families the opportunity to backfill all graves
g) Numbe	r of within West Ham Cemetery Ground.
grave spaces	
remaining for t	ne 9. Do you permit the grave to remain mounded, or
burial of infants	
to 2 years)	the grave be maintained as a lawn grave, i.e. level
Note: If you are	
unable to	We allow all graves to be mounded and settle in their own
differentiate	time.
numbers of bu	
in accordance	
the age bands	a) Saturday?
specified, pleas	
advise simply	c) Public Holiday?
numbers of ad	
and child buria	
3. Do you prov	ide 11. How quickly are you able to accept a Muslim
different areas	
specifically for	
different Muslir	, , , , , , , , , , , , , , , , , , , ,
groups? If so,	c) Other? - please specify
please specify.	, , , ,
	booking on a standard week day.
4. What type o	0
graves do you	12. Are graves specifically for Muslims orientated to
provide in the	Mecca and, if so, how has this been determined?
specific areas	Graves are orientated to Mecca and this was achieved

	 the burial of Muslims: a) Standard earth grave b) Concrete burial chamber c) Other - please specify 5. Do you allow the burial of a body in a shroud only, or do you require all bodies to be buried in coffins? 6. Do you provide any type of wooden planks or board for use in covering the body within the grave? 7. Do you permit anyone to enter the grave to place the body at the base of the grave? 8. Do you permit 	following consultation with the Muslim Consultation Working Group when areas were initially selected for Muslim burials. 13. Approximately what proportion of Muslim burials in your cemeteries are those of non-residents of your area? We have only 1 or 2 burials per year that are from outside the borough.
	mourners to	

backfill the grave
after the burial?
9. Do you permit
the grave to
remain mounded,
or after allowing
time for settlement
do you require
that the grave be
maintained as a
lawn grave, i.e.
level with the
adjoining ground?
10. Do you permit
Muslim burials to
take place on a:
a) Saturday?
b) Sunday?
c) Public
Holiday?
11. How quickly
are you able to
accept a Muslim
burial:
a) Within 24
hours of a
telephone
booking?
b) Within 48

					hours of a telephone booking? c) Other? - please specify 12. Are graves specifically for Muslims orientated to Mecca and, if so, how has this been determined? 13. Approximately what proportion of Muslim burials in your cemeteries are those of non- residents of your area?	
Organisati on	20228	01/07/2014	30/07/2014	CYPS - Corporate Parenting	Subject : Fostering - Sibling Groups 1. Between April 2013 and March 2014, how many sibling groups* did your local authority	 Fostering - Sibling Groups Response 1) Between April 2013 and March 2014, how many sibling groups* did your local authority place in foster care? There were a total of 42 sibling groups between April 2013 to March 2014. 2) How many individual children did this involve?

Dublia	20251	00/07/2014	24/07/2014	Adult	place in foster care? How many individual children did this involve? 2. Between April 2013 and March 2014, how many sibling groups* were split up in foster care by your local authority? How many individual children did this involve? *Sibling groups means two or more children that are full blood relatives, half siblings or step siblings.	Total of children involved was 194. 3) Between April 2013 and March 2014, how many sibling groups* were split up in foster care by your local authority? The total number was 13 from April 2013 to March 2014. 4) How many individual children did this involve? The total number of children involved was 35.
Public	20251	02/07/2014	21/07/2014	Adult Services (FOI)	Subject: Social Care IT Tender I found a reference in a website which said that Azeus	Social Care IT Tender Response I found a reference in a website which said that Azeus are 'rumoured' to have won Newham's tender for Carefirst replacement. Has this tender been awarded, and if so, to which

					are 'rumoured' to have won Newham's tender for Carefirst replacement. Has this tender been awarded, and if so, to which company?	company? Please find attached link detailing the information you have requested. <u>https://mgov.newham.gov.uk/ieListDocuments.aspx?Cld=</u> 296&MId=9765&Ver=4
Organisati on	20257	02/07/2014	29/07/2014	Trading Standards	Subject: Trading Standards Complaints I write to request the following information from London Borough of Newham Trading Standards: 1. How many complaints have been made to you regarding homeopathic remedies or services in the past 3 years? 2. Please list	 Trading Standards Complaints Response 1. How many complaints have been made to you regarding homeopathic remedies or services in the past 3 years? Six complaints have been received by the Council. 2. Please list the traders against whom complaints have been made and the number of complaints made against each. (one complaint was made against each) a) Forest Gate Homeopathic Centre :484 Katherine Road Forest Gate London E7 8DP b) Acu Herbs :1 Station Parade High Street North East Ham London E6 3BN c) The Imperial Herb Centre : 43 Thackeray Road East Ham London E6 3BN d) Herb medic : 9 High Street North East Ham London E6 1JB e) Herbal Care 161 High Street North East Ham London E6 1JB

	the traders against f) Herb&Health Unit 4A in shops 71-73 The Mall
	whom complaints Stratford London E15 1XA
	have been made
	and the number of 3. Please provide a breakdown of the categories in
	complaints made which these complaints were made.
	against each.
	3. Please All complaints were in the Office Of Fair Trading
	provide a Category: Other Medical services.
	breakdown of the
	categories in 4. Please specify the outcomes of these complaints
	· · · · · · · · · · · · · · · · · · ·
	than one provide a copy.
	occasion? If so,
	please list these The Council does not currently have a written policy
	5 1
	than one occasion? If so, please list theseprovide a copy.The Council does not currently have a written policy

					times they have been the subject of enforcement action and the type of enforcement action that was taken. 6. Do you have a written policy that would be applicable to homeopathic treatments? If so, please provide a copy.	
Political	20252	02/07/2014	24/07/2014	Complaints and	Subject: GP Practices	GP Practices Response
				Member		Under the Freedom of Information Act we have the right
				Enquiries	Please send me:	to refuse a request for information held if an exemption
					1. Name of all	applies. We believe in this case Section 21 exemption
					GP Practices in	applies and have decided to refuse your request for
					GP Practices in your CCG 2. Number of Partners within the	applies and have decided to refuse your request for information. Section 21 of the Act contains an exemption for
					GP Practices in your CCG 2. Number of Partners within the practice	applies and have decided to refuse your request for information. Section 21 of the Act contains an exemption for information which is reasonably accessible by other
					 GP Practices in your CCG 2. Number of Partners within the practice 3. Name of 	applies and have decided to refuse your request for information. Section 21 of the Act contains an exemption for
					GP Practices in your CCG 2. Number of Partners within the practice	applies and have decided to refuse your request for information. Section 21 of the Act contains an exemption for information which is reasonably accessible by other

					4. Email address of the practice or email address of the Practice Manager	reference, please see the relevant web link below http://www.nhs.uk/Services/Trusts/GPs/DefaultView.aspx ?id=89829
Media	20254	03/07/2014	30/07/2014	CYPS - Safeguardin g Assessment	Subject: Child Suicide - Cyber- Bullying 1. Can you tell me the number of cases of child suicide within your authority since 01 January 2013 that have included allegations of cyber bullying. 2. Can you tell me the number of cases of child suicide within your authority since 01 January 2010 that have included allegations of cyber bullying. 3. Can you tell me the number of	Child Suicide - Cyber-Bullying Response Unfortunately it is not possible to draw information in a reporting format from our computer systems in respect of any number of contributory factors, such as cyber- bullying, which may have been considered in respect of a referral to Children's Services, as a result of a child suicide. It is not possible to record or draw this level of detail from our reporting computer systems nor is there an available search facility from which a report may be drawn to accurately answer the questions you have raised, either in relation to any such cases of child suicide or allegations of cyber-bullying. In order to retrieve this information it would be necessary for an officer to manually interrogate each individual file for each of the referrals or subsequent investigations which may have been initiated in the past four years to determine as to whether cyber-bullying may have been cited at any point in the history of the case, resulting in the child's suicide. Each individual file varies in both complexity and volume of documentation. A thorough reading and review of each file would be required to definitively identify as to whether this factor had been cited at any point in the history and investigation of the matter. Such manual retrieval of information would

cases of child suicide within your authority between 01 January 2010 and 01 January 2011 that haveUnder the Freedom of Information Act the Counce right to refuse a request for information held if the complying with a request exceeds the appropriate included allegations of cyber bullying.cases of child suicide within your authority between 01 January 2010 and 01 January 2011 that have allegations of cyber bullying.Under the Freedom of Information Act the Counce right to refuse a request for information held if the complying with a request exceeds the appropriate days or 18 hours. We believe in this case such at allegations of cyber bullying.	e cost of e limit. or 2.5 n
01 January 2010 and 01 January 2011 that have included allegations of cyber bullying.right to refuse a request for information held if the complying with a request exceeds the appropriate to refuse information held if the complying with a request exceeds the appropriate days or 18 hours. We believe in this case such at 	e cost of e limit. or 2.5 n
and 01 January 2011 that have included allegations of cyber bullying.	e limit. or 2.5 n
2011 that have included allegations of cyber bullying.The appropriate limit for local authorities is £450 days or 18 hours. We believe in this case such a exemption applies and has decided to refuse you for information under section 12(1) of the Act.	or 2.5 n
2011 that have included allegations of cyber bullying.The appropriate limit for local authorities is £450 days or 18 hours. We believe in this case such a exemption applies and has decided to refuse you for information under section 12(1) of the Act.	or 2.5 n
included days or 18 hours. We believe in this case such at allegations of exemption applies and has decided to refuse you cyber bullying.	n
allegations of cyber bullying. exemption applies and has decided to refuse you for information under section 12(1) of the Act.	
cyber bullying. for information under section 12(1) of the Act.	
4. Can you tell me appropriate limit	
the number of (1) Section 1(1) does not oblige a public authority	/ to
cases of child comply with a request for information if the autho	
suicide within your estimates that the cost of complying with the requ	
authority between would exceed the appropriate limit.	
01 January 2011	
and 01 January It may be useful to note that from staff recollectio	n. we are
2012 that have not aware of any referrals made to the Council re	
included child suicide as a result of cyber-bullying in the particular sector in the particular sector in the particular sector is a sector is a sector in the particular sector	
allegations of years. However, for the reasons stated above we	
cyber bullying. unable to certify this through review and retrieval	
recorded information, within the appropriate limit	
5. Can you tell me by the Act.	
the number of	
cases of child	
suicide within your	
authority between	
01 January 2012	
and 01 January	
2013 that have	
included	
allegations of	

					cyber bullying. 6. Can you tell me the number of cases of child suicide within your authority since 01 January 2014 that have included allegations of cyber bullying.	
Media	20259	03/07/2014	29/07/2014	CYPS - Schools Traded Services	Subject : School Complaints 1. The number of allegations made in the past school year (2013- 14) concerning radical islamisation of state schools. These may range from, for example, complaints about something a teacher has said during a lesson, extremist literature being available in a school's library	School complaints Response We have no records of any allegations of radicalisation being raised to the local authority over the past academic year.

					or an attempted takeover of the school by religious radicals. 2. Details of the above claims, including name of school and what each referred to. 3. Action taken in response to the allegations and the result of such action.	
Public Bodies	20281	03/07/2014	30/07/2014	CYPS - Safeguardin g Assessment	Subject: Obesity as a Child Protection Issue It would be very helpful to know how many children there are where obesity has been cited as either the main or one of several reasons for instigating child protection	Obesity as a Child Protection Issue Response Unfortunately it is not possible to draw information in a reporting format from our computer systems in respect of any number of contributory factors, such as obesity, which may have been considered at any point in care proceedings. It is not possible to contain this level of detail in our reporting computer systems nor is there an available search facility from which a report may be drawn to accurately answer the questions you have raised. In order to retrieve this information it would be necessary for an officer to manually interrogate each individual file for each of the child protection investigations, plans and care proceedings which have commenced in the past four

investigations. years to determine as to whether obesity may have been cited at any point in the history of the case. Each
Please provide the individual file varies in both complexity and volume of
following documentation. A thorough reading and review of each
information for file would be required to definitively identify as to whether
your local this factor had been cited at any point in the proceedings. authority for every Such manual retrieval of information would exceed the
year from 2010 appropriate limit.
onwards.
Under the Freedom of Information Act the Council has a
1. What is the right to refuse a request for information held if the cost of
number of cases complying with a request exceeds the appropriate limit.
where obesity has The appropriate limit for local authorities is £450 or 2.5 been cited in a days or 18 hours. We believe in this case such an
been cited in a days or 18 hours. We believe in this case such an child protection exemption applies and has decided to refuse your request
investigation? for information under section 12(1) of the Act.
2. What is the 12 Exemption where cost of compliance exceeds
number of cases appropriate limit
where obesity has (1) Section 1(1) does not oblige a public authority to
been cited in a comply with a request for information if the authority child protection estimates that the cost of complying with the request
plan? would exceed the appropriate limit.
3. How many of
the cases where
obesity has been
cited, led to Court
Proceedings?
4. How many
cases where

				obesity has been cited have led to a care order after court proceedings?	
Public 20256	03/07/2014	22/07/2014	ICT	Subject : ICT systems 1. FOI Contacts request (Name- Email Address) CIO or IT Director Infrastructure or Operations Manager ICT Strategy Manager Head of Procurement Finance Director Transformation Manager 2. FOI Systems request	ICT Systems Response CIO or IT Director Geoff Connell Email: geoff.connell@onesource.co.uk Infrastructure or Operations Manager John Friend Email: john.friend@onesource.co.uk ICT Strategy Manager n/a Head of Procurement David Pridmore Email: David.pridmore@newham.gov.uk Finance Director Deborah Hindson Email: Deborah.hindson@onesource.co.uk Transformation Manager n/a FOI Systems request Supplier Product Name Version Contract End Date Number of Licenses

		Please include -	HR system Midland Ltd iTrent 10.11.02
		Supplier-Product	16/10/2015 3500
		Name-Version-	Payroll systemMidland Ltd iTrent 10.11.02
		Contract End	16/10/2015 3500
		Date-Number of	Standard email solution Microsoft Outlook
		Licenses	2010 01/10/2014 3700
		HR system	GCSX email solution Microsoft Outlook 2010 01/10/2014 3700
		Payroll system	Primary backup solution Microsoft DPM 2010 01/10/2014 n/a
		, ,	Unified Communications solution Microsoft Lync 2010 01/10/2014 3700
		Standard email solution	Video Conferencing Solution Microsoft Lync 2010 01/10/2014 3700
			FOI Cloud and/or Hosted Solutions request Supplier
		GCSX email solution	Solution Name Contract or Pay as you go charging? End date of contract if applicable SaaS PaaS laaS
		Primary backup	Proactis NECTR Contract The
		solution	contract expired on 18/03/2010, and is currently on a
		Unified	yearly support renewal, Review being undertaken at the moment X
		Communications solution	Proacis Procure to Pay Contract 20/01/2015 X
			Adecco/Beeline Mast Contract March
		Video Conferencing	2015 X
		Solution	FOI Desktop Services request Product Name
			Version
			Desktop tools n/a n/a
		3. FOI Cloud	Desktop Operating Systems Windows 7/XP

	and/or Hosted Solutions request Supplier -Solution	Desktop Office Productivity Application Microsoft Office 2010
	Name-Contract or Pay as you go charging-End date of contract if applicable-SaaS- PaaS-IaaS 4. FOI Desktop Services request	Desktop DevicesQuantityOperating SystemNumber of PC devices3576XP and Windows 7Number of Laptops252Windows 7Number of tablets186Windows 7Number of Smartphones1093Windows MobileFOI System and Desktop Enterprise AgreementY/N?SupplierEnd or renewal dateDo you have an active Microsoft Enterprise agreement for
	Product Name Version Desktop tools	Dekstop Operating System? Y Microsoft 01/10/2014 Do you have an active Microsoft Enterprise agreement for Microsoft Office? Y Microsoft 01/10/2014
	Desktop Operating Systems	
	Desktop Office Productivity Application	
	Desktop Devices Quantity Operating System	
	Number of PC devices	

Number of Laptops	
Number of tablets	
Number of	
Smartphones	
5. FOI System and Desktop Enterprise Agreement Y/N? Supplier End	
or renewal date 6. Do you have an	
active Microsoft Enterprise	
agreement for Dekstop	
Operating System?	
7. Do you have an active Microsoft Enterprise agreement for Microsoft Office?	

Public	20258	03/07/2014	21/07/2014	CYPS - Schools	Subject: Schools ICT	Schools ICT Response
				Traded Services	Please can you provide me with the following information, available under the Freedom of Information Act 2000:	The Local Authority has not spent any of its budget on ICT maintenance in the last 5 years. Under the terms of Newham's fair funding scheme, the responsibility for paying for ICT maintenance rests with each school.
					- The amount spent by the Local Education Authority on IT maintenance in schools, in each year over the past five years	
Public	20261	04/07/2014	31/07/2014	Chief Executive and CE's Office	Subject: LGA Conference What is the cost of sending four	LGA Conference Response Please see details below of the total costs for the four representatives of the Newham Council attending the LGA Conference this year.
					representatives from Newham to the LGA Conference? Please detail the	Travel : £226.15 Accommodation : £396.00 We do not hold recorded information detailing the

					cost of travel, accommodation, meals and staff costs. Please supply any decision document which details the reason for the approval of such expenditure, and the rationale or function for the attendance of each individual. I would like to understand the perceived benefit to the residents of Newham, and how the benefit to local residents will be measured.	information you have further requested.
Business	20280	04/07/2014	31/07/2014	Food safety	Subject: Food Business Check Hao Chii Ltd 219 Barrier Point Road, London E16 2SF	Food Business Check Response The business Hao Chii Ltd 219 Barrier Point Road registered with us on 29/05/14 but has not been inspected as yet.

Media	20266	04/07/2014	30/07/2014	Adult Services (FOI)	If yes Date of last inspection? Food Legislation covered? H&S Legislation covered? Brief details of unsatisfactory outcomes Were the matters resolved by the food business operator? Have you been notified of any contraventions by any LA in the last two years? Subject : Care Funding FOI-1) In the	Care Funding Response 1) In the following years, how many of your residents have had your council place a charge over their
					Is the above food business operator registered with your LA? Has the above operator had an inspection by your LA?	

	following years,	property to meet care home costs (care or residential
	how many of your	costs)?
	residents have	
	had your council	We do not record the date on which the charge is placed
	,	5 1
	place a charge	in a reportable format and are therefore unable to supply
	over their property	these figures.
	to meet care	
	home costs (care	2) In the following years, how many of your residents
	or residential	have you issued with requests for payment, late
	costs)?	payment notices and court summons?
	- This year	
	(2014/15)	- This year to date (2014/15) 2087 invoices issued, 403
	- 2013/14	final reminders – no court summons issued
	- 2012/13	- 2013/14 - 6776 invoices issued, 1625 final reminders-
	- 2011/12	no court summons issued
	- 2010/11	- 2012/13 - 1057 invoices issued, 451final reminders- no
	- 2009/10	court summons issued
		- 2011/12 - 1859 invoices issued, 346 final reminders- no
	FOI-2) In the	court summons issued
	following years,	- 2010/11 – data not available on invoices and reminders -
	how many of your	 no court summons issued
	residents have	- 2009/10– data not available on invoices and reminders -
	you issued with	 no court summons issued
	requests for	Please note that from 2012/13 LBN introduced charging
	payment, late	for Community based services which explains the
	payment notices	increase in the number of invoices and reminders from
	and court	that year.
	summons?	
	- This year	3) In the following years, how many of your residents
	(2014/15)	have switched from self-funded payment plans to
	- 2013/14	council assisted payment plans?
	- 2012/13	- This year (2014/15)

	2011/12	0040/44
		- 2013/14
		- 2012/13
		- 2011/12
		- 2010/11
	OI-3) In the	- 2009/10
fo	ollowing years,	
	ow many of your	We are unable to respond to this request as we do not
re l	esidents have	record the data.
SI	witched from	
Second	elf-funded	4) What is/was the total income from care home
		residents your council received in the following
		years?
		- This year (2014/15) – not yet available
		- 2013/14 £4,329,000
		- 2012/13 £4, 191,000
	,	- 2011/12 £4,371,000
		- 2010/11 £4,200,000
		- 2009/10 £4,105,000
	2010/11	2000/10 21,100,000
	2009/10	
	2003/10	
	OI-4) What	
	s/was the total	
	ncome from care	
	ome residents	
	our council	
	eceived in the	
	ollowing years?	
	This year	
	2014/15)	
	2013/14	
	2012/13	

					- 2011/12 - 2010/11 - 2009/10	
Public	20263	04/07/2014	29/07/2014	Electoral Registration	Subject: Voting Records 1. I would like to know the total number of postal votes for each ward, Mayor and Councillors - London Borough of Newham, for the recent May 2014 elections. 2. I would like to know the total number of proxy votes issued for each ward, Mayor and Councillors - London Borough of Newham, for the recent May 2014 elections. 3. I would like to know how many complaints to the	Voting Records Response The Local Authority does not hold this information. The requested information is held by the Returning Officer. The Returning Officer is not subject to FOI legislation however you may request this information directly and they may be able to assist you further. Please see the relevant contact details below. Mr Paul Libreri Head of Registration and Electoral Services East Ham Town Hall 324 Barking Road London E6 2RP

					council were received about behaviour of party workers at the May 2014 elections.	
Public	20301	07/07/2014	31/07/2014	Human Resources	Subject: Management positions What is the current, (2014), gross yearly wage for each of the following senior management positions. Chief executive, Executive directors, (all three), directors of Strategic planning regeneration + Olympic legacy, Safety + enforcement and Legal, people + change. As above but for	 Management Positions Response Please see below the relevant salary bands for the requested senior management positions on the relevant dates. Job Title Salary at 1 April 2012 Salary at 1 April 2014 Chief Executive £195,000 £195,000 Executive Director x 3 £143,547 - £160,002 £143,547 - £160,002 Director of Strategic Planning, Regeneration & Olympic Legacy £93,720 - £110,568 Post does not exist Director of Safety & Enforcement £93,720 - £110,568 Director of Legal, People & Change £100,038 - £121,101 Post does not exist

					the year 2012.	
Organisati on	20298	07/07/2014	31/07/2014	Business Rates	Subject: NNDR Accounts Credit Balances or "Write On's" We would be grateful if you could supply, ideally in spreadsheet format if convenient, a list of all credit balances on NNDR accounts where the credit balance is on the current or closed account or where the credit balance is on the account for a past year where the credit has not been brought forward. If a credit balance has been Written On rather than refunded, we would also be	NNDR Accounts Credit Balances or "Write On's" Response We consider that the information requested in respect of the names and addresses of the rate payers and businesses of these properties which are in credit would be exempt under Section 31 of the Freedom of Information Act 2000. This exemption applies because the release of these details would prejudice the prevention or detection of crime. Credits can be provided to companies in a variety of ways, including directly to a company representative by cash or cheque. Due to the limited means of personal verification it is possible that credits could be claimed fraudulently. It has been concluded that disclosure of this information is not in the public interest as the disclosure of these details may lead to criminal activities such as fraud.

grateful for details
of those accounts.
If you are able to
do this, we would
like, for each
Credit Balance or
Write On:
1 - The address of
the hereditament
2 - The Account
Reference or
Property
Reference of the
hereditament.
3 - The name of
the account holder
4 - The value of
the
credit/overpaymen
t.
5 - The rate
year(s) to which
the
credit/overpaymen
t refers.
We would like this
information to date
back as far as
your records
allow. We realise
that you may not
be able to provide

					information naming individuals as opposed to corporate entities, and we understand if the ratepayers name is not given in these cases.	
Public	20358	14/07/2014	21/07/2014	Translations & Interpretatio n	Subject: Translation Services I am writing under the freedom of information act 2000. please provide the following information for the past 5 years: i) Total expenditure by the London Borough of Newham on translation services. i) total Expenditure by	Translation Services ResponsePlease provide the following information for the past 5 years:i) Total expenditure by the London Borough of Newham on translation services. Please see spreadsheet below, total spend for the last five financial years.Year Amount 2009/10 £62,833.00 2010/11 £48,113.00 2011/12 £23,341.00 2012/13 £19,320.00 2013/14 £16,584.00 Total £170,191.00ii) Total Expenditure by the London of Borough of Newham on English lessons for ESOL (English for Speakers of Other Languages) speakers outside of primary and secondary school.

					the London of Borough of Newham on English lessons for ESOL (English for Speakers of Other Languages) speakers outside of primary and secondary school. ii) amount spent on producing literature in any other language aside English and Welsh. Could information provided be divided by financial years and in an Excel Spreadsheet.	The Language Shop does not provide ESOL classes and therefore is not able to give this data. iii) Amount spent on producing literature in any other language aside English and Welsh. The Language Shop does not produce literature, if Newham departments have requested a translation for any of their literature this cost is included in the total expenditure by the London Borough of Newham for Translation services.
Public	20377	16/07/2014	16/07/2014	Human Resources	Subject: Gifts, Hospitality and Visits Please can you itemise the gifts and hospitality	Mayor's Gifts and Hospitality Response The Mayor, along with all councillors, is required to declare any gifts and hospitality. This information is published on the Council's website and, in relation to the Mayor's declarations, this can be accessed at:

	received and offered to Mayor Sir Robin Wales since 2005, I'm keen too to understand any overseas visits he has undertaken during this period and specifically the expenses he has claimed in relation to any visits. I'd be grateful if you could itemise these in each year since 2005.
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