## **Green Street Community Neighbourhood Citizens Assembly**

27<sup>th</sup> September, 10:00-13:00



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### Welcome!

- Please seat yourself at a table
- Please do introduce yourself to the other people at your table and find out where in Newham they either live or work, and (if you like) what interests they have
- Help yourself to refreshments if you want them





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### Introduction

- The purpose of the assembly:
- To set priorities for the Community Neighbourhood Plan.
- To give local people a chance to shape how the local budgets are spent.
- A space in which you can create working groups for any local projects you might want to start yourselves



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### Housekeeping

- Info on toilets, fire exits etc
- Break time •
- Accessibility: facilities available (creche, room team support, wheelchair access etc)



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### Assembly Schedule

Round 1- What do you appreciate about your local area?

Round 2 - What changes would you like to see in your Community Neighbourhood?

Round 3- What priorities should be addressed in the Community Neighbourhood?

- Break -

Round 4- Voting on priorities

Round 5- Move tables and discuss priority you're most interested in

Volunteering for working group

Conclusion

Refreshments



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### Guidelines for the Assembly

- Listen to each other ٠
- Be respectful ٠
- You don't have to agree ٠
- Be careful not to dominate ٠
- Don't worry if you don't have loads of ideas ٠
- Share what comes to mind ٠
- Make sure responses get entered into the laptops by table hosts ٠
- Enjoy being part of shaping your Community Neighbourhood ٠



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### Cycle of Assemblies





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Volunteers for Working Group









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## Survey Data

Question	Newham	Green Street
People from different backgrounds get along well together (Definitely / tend to agree)	88%	Lower
Sense of belonging in the neighbourhood(Very / fairly strongly)	89%	
% of residents who are satisfied with the area (very / fairly satisfied)	88%	
% of residents concerned about litter / dirt in the streets in their local area (chosen as top 3 local concern)	43%	
% of residents concerned about crime/ Asb in their local area (chosen as top 3 local concern)	39%	Lower
% of population concerned with young people hanging around (a very / fairly big problem)	62%	Higher
Fear of Crime (very / fairly worried)	52%	Higher
% people who feel unsafe after dark (Fairly / very unsafe)	26%	Higher
People who feel they can influence local decision-making (strongly agree / agree)	34%	
For residents making ASB complaints to Newham Council - % satisfied with the handling of ASB complaints	42%	Higher





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### What do you appreciate about Green Street **Community Neighbourhood?**



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hamaraga old school buildings pharmacies translatition aroups green street library strong celebrate all religions gethe service for older people mosaic near post office everything on doorstep supermarkets shops support for elders colourful festival green street market old boleyn ground elders independant spelling bee sports games



parking	Pavements	de an
Illegal Blue badges	Improve parking - very difficult for residents	Be
Cost of bulk waste collections	Flytipping is a massive issue	
		sup



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emolition of queens market nd improve it

etter, more accessible, neaper parking

ack of choice for permarkets (strong consensus)



Too much noise in evening	Drug dealing	СС
More street cleaning ASB issues on street	The 330 bus route to be extended to Whipps Cross Hospital if possible for elderly residents	Ho Pot ho bad d when
	parking permits needs to match parking restrictions eg; 10 hour permit 10.5 parking restrictions –	



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### CTV in parks to detect ASB

ousing shortage

noles on Green Street outside the market, drainage, and so at risk of getting splashed n traffic is going pass







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### Cleaner streets

#### Safety and policing: Drugs and Gas cannisters, street drinking

Visitor permits need to be available for a week or 2 weekly



More facillities during the day	Men shouting as they come
for the homeless	out of restaurants

Rubbish on roads

flytipping

Difficult to report ASB online not everyone has access to computer/smartphone and not IT literate

More police patroling



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Lack of social Housing available - for residents strong consensus

Street begging are intimidating

More policing and visibility



A lot of stabbing in the alleyways	You Ste
Flytipping everywhere St Stephens Road all side Roads off it – Strong consensus – bulky waste charge has made no change	Mo
Cleaning	Ka pa arc
	alleyways Flytipping everywhere St Stephens Road all side Roads off it - Strong consensus - bulky waste charge has made no change



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ouths congregating St ephens, Shaftesbury,

ore Police presence

atherine Rd narrow and arking issues and speeding ound schools and mosques, need to limit



Drainage is 90% bad	rubbish, fly tipping needs to be improved mattresses, HMO waste, rubbish in car parks attracting rats, shop waste is being dumped at the back of shops	Re are issu
Walk in surgery for GP practices	20mph speed limits needed	Ga
recycle bins need to be collected weekly again	flytipping – there is a long time for collection – of you dump it its quicker – people use the love Newham app to get bulky waste collected but dump themselves and then report	Ov



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#### ecruit police officers from this ea so they understand the ues

angs

vercrowding in rented operties



One late night GP per night	Enforcement on parking and speeding	Pr
Overflowing bins attracting fox and rats	Boxed bays rather than line parking	A I be
Drugs is a big problem and it is affecting the young people and community	More secondary schools and Grammar Schools	Go ca



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ostitution

#### bed for bulky waste should identified as one item

ates on Shaftesbury Road r park need replacing



street cleaners not reporting overflow bins and say "reporting is not their duty"	Bulky waste collection charge does not seem to be value for money - strong consensus	bus eld
Prostitution is not being monitored and it is now in the open. This is a family constituted area. The mayor must pay attention to it. So embarrassing to see it openly	more community police	Fly sto
High parking charges market	Dropped kerbs	bus
		she



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us stops too far apart for the derly in green street

y tripping - charge should be opped and minimise number people in rented homes.

us stop in green street too r apart - carrying heavy shopping



More police	All sides streets are not well lit, CCTV camera would be more effective in reducing flytipping – South Esk Road	m
Uneven pavements throughout Green St	Pavements require attention especially between Redcliffe Rd and Florence Road, St Stephen's Road, outside Tesco, Katherine Road,	la re
The flytipping has got worse since the charging of bulky waste collections	Gangs and drugs (Strong consensus) Police is failing to control it	vi
		co di



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#### ore community police

ndlord responsibility for cycling and litter related sues. LA should be more gilant

ne charging of bulky waste ollection has not made any fference



Prisoner in my own home due to being in a wheelchair and the pavements not being smooth and accessible. I have fallen out of my chair 3 or 4 times on Dorsett Road. When trying to cross by the drop kerb the roads are often flooded and I have fallen	Market enforce trading standards	) No re
laughing gas cannisters are problematic	Less academies	Uris
	. visable police	Su
youth centres more of		yc dr



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oise nuisance from sidential and businesses

oton Park Community Centre due to be closed down

pport for families whose oungsters are into gangs and ugs (Strong Consensus)



Wants to speak to the Mayor	Alcohol, drugs and stolen propertyissues around sunday fleamarket	Pr co
A lot of drug dealing in schools	police on the stree	Lack parki perm parki
SNT working times, not around in evenings	Metal cannister	Mone impro
		whee



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#### ostitution (Strong onsensus)

of residential parking as Businesses are ing in residential streets through business nits- which then has an impact on resident ing Kitchner Road, Stanely Road and ga Road

oved pavement maintenance around the particularly Dorset Road - problems for elchair users -strongly agree



Bird mess	Gangs and drugs has always existed so it is not new. It is a shame that it has grown to uncontrollable level (Strong Consensus)	Litter to pur maga how it
Traffic congestion on Green street - could you make Katherine Rd one way	things for older people	Gr
	problem parking for residents	
more support for people to use the internet	near green street on Sundays	be str



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ring: educate residents especially children ut litter in bins. Newham to advertise in azine how much it is costing and compare it could be better used

reen St east and west tree imming

eginning: intimidating more reet wardens and support.



Pavements need attention urgently, as they are not accessible	le se
More greening of the	Ai de &
neighbournood	×
Too many betting shops: don't allow new ones and close some down	re w
	urgently, as they are not accessible More greening of the neighbourhood Too many betting shops: don't allow new ones and close



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ss internet forms and online rvices

nti social behaviour needs ealing with - shouting, drink drugs

cycling bins should be eekly



more support for older people Cars going through red lights	Reduce young people grouping together after school - would like the police to manage that	Parki - to e did n parki desig each
on Plashet Road (Strong Consensus) - Very dangerous for pedestrians	urinating & spitting in the street	Re
Lack of things for teenagers to do. Tennis at West Ham Park is chargeable, should be free	more services for young people	

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ing consultation – to increase the time zone extend by half hr –St Stephens 2 years ago – not hear anything back would prefer 10–4pm

king permits: not enough parking spaces. gnated cars spaces and too many permits in h house.

### esidents should not cross the ad through traffic



more community police patrolling after school to avoid the crime	Too many unregistered landlords	м
Bins for all rented properties	Pot holes are really bad	
Monitor traffic going through red lights	St Stephens the Road resurfacing - poor qaulity	



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#### lore community provisions

ore opportunities for local eople to traing and improve inguage skills



Multi zone parking across the borough like Tower Hamlets	
Managing parking and speeding better	
Flytipping obstructing the	
	borough like Tower Hamlets Managing parking and speeding better

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leaning the vomit and bitting near the station - real otspot for drug addicts and creet drinkers

reet Bins - near the station eed to be maintained as the ppearance is quite bad and rotty

Local amenities: more choice of supermarket



Recycling - could be collected weekly	the bin men leave the bins in the front of the house what do the elderly do	St cc we m
flytipping	Limited parking permits, check blue badges,	vi
Bulky waste should be collected quicker as we are paying for the service	More access to a Walk in GP services	Bu

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reet cleaning, refuse ollection, and front garden aste collection should be ore often

sable policing

uilding control and planning ecisions



More Policing - to deal with Anti social behaviour drug taking prostitution etc

Street Cleaners could be better utilised - strong consensus

Policing and ASB: police presence especially after school and evenings, more community officers - they are well positioned to understand locality, parents/children to be more responsible for children

Improve cleansing, litter situation and flytipping. Educate local community and especially new residents More recycling (Strong consensus)

Bring back West Ham Football club

White van and lorries late night parking no enforcement



Uneven pavements and footways - could be better or improved

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Street Cleaners - could be better - the rota could be more frequent and the bottom of the streets

reduce the cost of bulky waste collection



have community centres	Street cleaning	M
Remove the bulky waste charge	Tackling drug dealing	yc yc
Bulk free	Make Green Street one way	re

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### ore Grammar Schools

outh clubs more provision for oung people

educe the amount of fried nicken shops



More advertising of local community groups so that we know what is available	Gangs and drugs (Strong consensus) Why is nothing being done. This is such a big problem? If something is being done, tell the community. Young people are buying drugs and gangs hang around and they should be going home or to youth centres.	Co to de
Street cleaning flytipping	Fly tipping - get rid of the collection charge or only for certain items - better communication around agreed collections,	Imp
Bus stops in green street	More CCTV cameras required to deal with dog fouling and other issues	pa

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#### ouncil Tax -should be raised support more service elivery

#### nprove neighbourhood watch s the council and Police annot do everything

### partnership with other boroughs to reduce flytipping



Free or a way to purchase parking permits for community centre. Longer or variable times

Abuse of Council Tax - people are not paying what they should

Improve council website to report e.g. you can only report an overgrown tree which is outside your property but not otherwise Better dialogue with estate agents to enforce tenancies and avoid flytipping

police on the stret in uniforms

more money in our pensions

Community skips to reduce flytipping ?

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Street cleaning

Too many HMO's illegal extensions - needs to be monitored



Youth: more youth centres and youth workers, children get bored too easy. Too many closures. Continue with more sports and athletic opportunities. Youth service and parents and schools to have more dialogue.	Begging - Reduce this	Hore
		af
Cat rid of batting abone	Cheaper stall rates for the markets traders	_
Get rid of betting shops	markets traders	Та
		sti
Business rates to high, Council	Utility companies - gas etc	
should be reducing rates to encourage new businesses	should notify more in advance to residents	Po
		pc sti

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ousing affordable social ents for local to be able to fford.

ackle Prostitution (Very rong consensus)

avements, road surfaces and otholes especially side treets or Katherine Rd



Drug dealing should be tackled as a priority as it is affecting the community as a whole (Strong consensus)	Language provision for the community young and old	lm co
Clean public toilets	Well done for Newham for reinstating Black History Month, more importantly to encoporate throughout the year and systems	Fr
Stop the massage stickers, and prostitution	The highway signs or legal notices should be taken down immediately -can remain for much longer unnecessarily	lm th



#### nprove social housing (Strong onsensus)

ee bulky waste

#### nprove the facilities within ne local Community centres



monitor flytipping- Newham has become a dumping ground but this can be changed, include residents in operations through neighbourhood watch	Environment: Littering, recycling, fly tipping. rental properties (sub let) are causing the overflow perhaps? Abolish charge for waste as it's part of Council Charge. Takes up to 8 weeks and thus people not using it.	Dr
Residents do not have anywhere to meet - about local issues	Pavement maintenance around the trees roots coming up through the pavements	Dr
more parking spaces	people misusing blue badges	Or

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rug dealing near primary chools needs to be stopped

rug dealing near primary chools need to be stopped

rganised representation - of ouncil blocks



20 miles per hour should be introduced everywhere Katherine Road, Plashet Road require a zebra crossing as it is very dangerous

Improve communication between Council departments. Street cleaners need to able to communicate to flytipping department and not reliant on reports from residents

#### Dropped kurbs on pavements

Review one way street system around the area of Upton Park Rd, Ferndale Oakdale and Boleyn

people misusing disabled parking spaces more enforcement

More support for elders - to go online - need more staff to support in the library so that elderly residents feel more supported

improve street cleansing

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#### Enforce closing times of restaurants

#### Better pavements as these cause life threatning injuries


## What are the priorities that need to be addressed in this Community Neighbourhood?

Parking: Look at charging higher for 2nd car permit, abuse of blue badge, pot holes: crossing at Pragel street Haldane Road	Improve social housing (Strong consensus)	Ho
Monitor private landlords (Strong consensus)	Amenities: More super markets	Dr
Housing issues (Strong consensus)	Get speed camera or crime camera on Katherine Road	Sh

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ow about a tram scheme?

rug issues & begging on the gh street need resolving

naftesbury car perk barrier eeded



## What are the priorities that need to be addressed in this Community Neighbourhood?

dumping and flytipping

Ashleigh house bays blind spots





## Break 15 minutes



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### Hearing from the tables

- A roving microphone will be passed around
- Brief summaries from a few people of what your table discussed





## Voting to choose top 3 priorities

ASB(prostitute, stickers, gangs, drugs)

priority σ Not



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# **Essential priority**



## What ideas do you have to address this issue (by yourselves and with the council)?

P2: more money to meet priorities and partnership working

What is happening to Upton Park Community Centre, please advise residents

Parking- Reduce the speed limit to 20mph through Newham as people really speed. Car race along Green Street and over the speed bumps Bus rout 330 - extended to Whipps X hospital instead of Wanstead Park, would benefit elderly residents. 2 hour parking restriction -10am to 12pm and 2-4pm which will prevent people from parking the whole day and it will enable residents to visit each other, shop

Educate residents in the borough - where the hotspots council should target those areas

Street cleaners & bin collectors could report back issues where there are problems - use existing resources



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P2: Shaftsbury road car park – ASB/prostitution/drugs. The barriers needs to come back up immediately

### Parking- Zebra crossing on Katherine Road



## What ideas do you have to address this issue (by yourselves and with the council)?

P2: Outreach workers to meet core needs of the issues that we face

Youth are being ignored and they need a space to express themselves.

introduce a system where once a month on a designated day residents can put outside their homes anything that they don't want - residents can either take it or it will be collected by council bin collectors

Provision for young people, more youth services and centres for young people to use so they are not wrecking havoc

Parking- CCTV around Shrewsbury road. The new traffic light system is not working and also put up speed limit screens which makes people aware that they are speeding

Parking- Educate people that hooting is rude and it is illegal

Divide into streets - give the residents some responsibility -volunteering to take photos found it difficult to find information - but knows now - telephone numbers to be provided and promoted to residents

The Dial a ride service is terrible, the telephone customer service and charges are expensive for elderly people

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### PS: Use more police cadets to ease pressure from officers



### What ideas do you have to address this issue (by yourselves and with the council)?

P2: shops open till 2am and encourages loitering and drug dealing. Neighbourhood policing only available till 5pm and is limited

Focus on redeveloping and improving services at Council run community centres

Cleaning - 5 residents from each street liaise with the Council and councillors to feedback and street cleansing issues

Working through schools children can educate their parents, taking care prizes to be awarded

Bulky waste charge - Jenkins lane - once only to deliver items - from house renovation this is not good as it creates a culture of flytipping and dumping

Parking-Improve pot holes as it is a health and safety issue, St Stephens road is an example. When works are being carried out on roads and pavements, these should be left even Tree roots should be shaved to ground level to avoid trips, falls



P2: Support for parents with children in gangs. More social services involvement in a way which supports parents.

Residents should be allowed to visit Jenkins lane only once - every two weeks - they had to stretch it out

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### Parking-Litter thrown out of cars



## What ideas do you have to address this issue (by yourselves and with the council)?

Education on waste including fly tipping, dog waste, babies nappies dropped in street, encourage scrap collections	Drugs – residents should be given crime cameras and liaise more with police. Residents should report crimes to the Police	The Bu all resi flytippi
P2: Gangs that congregate and take drugs in and near Katherine Road - Durban Court also near Stratford School	Parking- Uneven pavements Dorset Road, Park Road Resurface the roads to make these even e.g. Marlborough Road and Jackson Road. these roads have never been resurfaced. Give reasons why these are not being	Counci pressu the sur the ho
Instead of the £20 charge on every collection – allow each household 2 collections free a year any further collections would be charged	Extended out of hours GP services	P2: Beg enforc organi

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Bulky waste Collection should be free - not esidents do not have a car so they dump oping on the corners

ncil should be in contact with Gp's to put ssure on them to extend the opening hours of surgery to minimise people needing to go to hospital.

Beggars are intimidating: increase prcement look into how beginning is run...is it anised crime?



## What ideas do you have to address this issue (by yourselves and with the council)?

Parking - Put a cap on 3rd and 4th car to make parking more efficient A meeting focussed on this environmental theme for Green Street with local stakeholders, officers and residents to focus on the issue – should be held

Parking- Parking restrictions between 10-4 not all week Parking on the pavements slabs get damaged - this costs money in terms of maintenance

Stop the bulky waste removal charge as it may eliminate flytipping

Provide more access or classes for people wanting to or needing to improve their English

Review one way system which would help manage the traffic better Mentimeter

All HMO's should be registered - clamp down on landlords to make them responsible for waste from their properties

P2: Communication with Council/Mayor is not effective. Residents want a timely response for their issues about when something will get done.



### What ideas do you have to address this issue (by yourselves and with the council)?

People should be able to visit elderly frequently without a charge

Car free days should be held each cluster of Roads to promote cleaner air

Bike hangers should be made available like leyton

To continue with Community clean up days - with residents in particular streets - should be held

The Council should communicate to residents what is happening at the Upton Centre

Residents putting rubbish in other residents bins - should introduce more recycling collections



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P2: Drugs and drug dealing

Parking- Make residents aware how many parking permits they can have

Shelters for Homeless improvements needed



## What ideas do you have to address this issue (by yourselves and with the council)?

Parking- What is available for residents over visitor parking

Monitor quality of road repairs

P2: better enforcement for residents who fly tip, planning and renovation needs to be licensed and controlled more effectively

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## Volunteering for the Working Group

- This is an opportunity to serve your local area and shape the Community Neighbourhood Plan
- Volunteers represent the Assembly and the community, not just a personal or group agenda.
- We'd love volunteers from all backgrounds
- The Working Group will meet regularly after each Citizens Assembly to create the Community Neighbourhood Plan.
- It is a commitment (but a rewarding one!)
- If you'd like to volunteer for the draw to be chosen for the Working Group, let your table host know.



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## Volunteering for the Working Group

The Working Group will consist of 12-18 people:

- 6 9 volunteers from the locality
- 3 councillors •
- 3 council officers and local stakeholders. •
- If you volunteer it doesn't necessarily mean you will be chosen this time around.
- At the end of the evening session, names will be drawn from a hat of volunteers so that each ward is equally represented.



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## Volunteer Working Group

Monday 8<sup>th</sup> & 16<sup>th</sup> October 6-8pm which will take place at Katherine Road Community Centre

## Next Citizen Assembly

Friday 5<sup>th</sup> November At Katherine Road Community Centre







## **Community Grants**

- Let's Get the Party Started! grants programme organise an event in Newham to bring the whole community together and we could support you with funding of up to £250 (can be up to £500 in exceptional circumstances)
- Go For It grants programme If you are passionate about an activity, project or interest that benefits Newham residents and gets them involved in regular activities, you can apply for funding of up to £1000 for short-term projects or up to £2,000 for activities that are likely to become sustainable.



## Local Projects

### Dorset Road Community Garden

### Hamara Ghar Social Group





### Community Food Bank







### **Community Builders**

Robina and Foiza Women's Group Hum Safar





Abdul Shakoor Newham Stroke Club Mr Juttla part of Dorset Road Community Garden



Auntie Fatima Knitting Group







## **Community Neighbourhood** projects



### **Green Street Festival**

### Market Games



**Community Clean Up** 



Get Active Get Healthy Programmeover 50s







le choose to & stay

## **Community Neighbourhoods Team Contact Details**

### Zakir Adam

Email: Zakir.Adam@newham.gov.uk Phone: 020 3373 8323

### Fathema Rahaman

Email: Fathema.Rahaman@newham.gov.uk Phone: 020 3373 0451



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## Safer Neighbourhood Team drop in sessions

Thursday 3<sup>RD</sup> October 11:00 – 12:00 East Shopping Mall.

Cupper with a copper

Friday 28th September – Green Street Library 11:00 – 12:00 .



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TACKLING **FLY-TIPPING** IN NEWHAM **A RESIDENT WORKSHOP** 

Saturday 6 October 10am to 4pm Newham Town Hall, Barking Road, East Ham

If you're passionate about making a real difference to the borough, and you want to develop and share ideas that could help to resolve Newham's issues, join us and Keep Britain Tidy for a one-day workshop.

To register your interest email Events@newham.gov.uk before Friday 28 September and we will get back to you. Visit www.newham.gov.uk/TacklingFlyTipping for more details.



## **Councillor Surgeries**

Green Street East				
Councillor Muhammad Abdhul Ali Saturdays from 11am to 1pm	Councillor Nilufa Jahan Saturdays 11am to 1pm	Councillor Ma Rahman 2nd & 3rd Frid 10am to 12pm		
Green Street Library, 337-341 Green Street, Upton Park, London E13 9AR	Green Street Library, 337-341 Green Street, Upton Park, London E13 9AR	Katherine Roa 254 Katherine 8PN		
Green Street West				
Councillor Hanif Abdulmuhit	Councillor Mumtaz Khan	Councillor M		
1st Thursday of every month (term time) 5pm	Third Thursday of the month 6pm to 8pm	Last Saturday 12:30pm		
Green Street Library 337-341 Green Street, Upton Park, E13 9AR	Green Street Library 337-341 Green Street, Upton Park, E13 9AR	Green Street L Street, Upton		
Boleyn				
Councillor Gen Kitchen	Councillor Veronica Oakeshott	Councillor Ha		
Fridays 6.30pm to 7.30pm	Fridays 6.30pm to 7.30pm	Fridays 6.30pr		
Priory Park Community Centre, 106 Parr Rd, E6 1QH.	Priory Park Community Centre, 106 Parr Rd, E6 1QH.	Priory Park Co Rd, E6 1QH.		



### Mentimeter

### Nohammed Muzibur

day of the month. m Noon

ad Community Centre e Road, Forest Gate, E7

### Aushtaq Hussain Mughal

y of every month 10:30am -

Library 337-341 Green Park, E13 9AR

### arvinder Singh Virdee

om to 7.30pm

Community Centre, 106 Parr

### Conclusion

- Words from local councillors
- What happens next
- Refreshments
- Drawing names of volunteers (evening session only)
- Feedback forms
- Thanks for your participation!



