

**WE ARE NEWHAM.**



# Changes to the roads in West Ham Park. Answers to your questions



**Easy read booklet**

**February 2025**



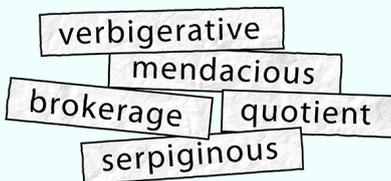
This is an Easy Read version of some information. It has words and pictures.



You might want help to read this booklet. You can ask someone to help you.

# words

Some words are **black and bold**. This means we think they are difficult words.



**Black and bold** words are thicker and darker. We explain what they mean in a box like this.



Some words are **bright blue**. These are links to websites or email addresses. You can click on these links on a computer.

# Who we are and what this booklet is about



We are **Newham Council, London**. We want to make it safer and easier for people to walk, cycle and **wheel** in West Ham Park.

**Wheel** means to use a wheelchair or mobility aids like a walker.



In November 2024 we started a **Low Traffic Neighbourhood** in West Ham Park. We call it the **LTN**, for short. This is an **experiment**.



A **Low Traffic Neighbourhood** is an area where lots of people live but not many **vehicles** are allowed to drive.

**Vehicles** includes cars, lorries, vans and motorbikes.



An **experiment** is a test to see if something works.



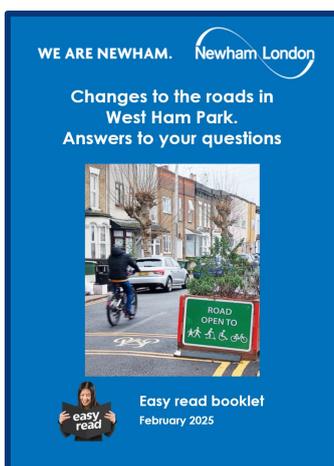
In the experiment we will

- talk to people who live in the area to find out what they think.
- collect information about the vehicles that drive in the area.



We will use all this information to

- understand changes to walking, cycling and vehicles in the area.
- decide if the LTN will carry on.



This booklet tells you

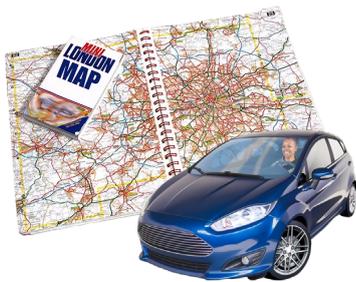
1. Answers to the questions people asked us the most.
2. About the people who gave us information so far, and how they gave it.
3. How to tell us what you think.

# Answers to the questions people asked us the most

## Question 1

### Why is there an LTN?

Before the LTN



- half of vehicles in the area were **through traffic**. Local people did not like this.
- lots of people were hurt in accidents because the roads and paths were not safe.



**Through traffic** is vehicles that drive through an area but do not start or end their journey in that area.

LTNs make the local area better because less vehicles drive through. This means

- the area is safer.
- there is less noise
- the air is cleaner.
- it's easier for people to walk, cycle and wheel in the area.





## Question 2

### What is the LTN experiment?

The experiment will help us check if the LTN is working.

We will check

- the amount and types of vehicles in the area.
- if the air is cleaner.
- what local people think.
- ideas from local people to make the LTN better.



The experiment started on 25 November 2024 and it will last between 6 and 12 months.

During this time we want you to tell us what you think and we will tell you what we find out.



At the end we will use all the information to decide if the LTN will carry on.



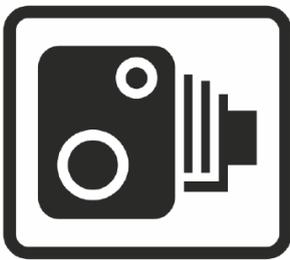
### Question 3

#### How do LTNs work?

LTNs use **modal filters** to stop cars driving through the area.



**Modal filters** are barriers and signs that stop vehicles from going into an area.



There are cameras near the modal filters to make sure everyone follows the rules.



People must pay a **fine** if they drive into the LTN when they are not allowed.



A **fine** is an amount of money you must pay if you do something wrong.



## Question 4

### Can I drive my car to my house and not pay a fine?

You can get to your house by car and not pay a fine. You might have to drive a different way.



Contact us if you need help to understand which roads you can use.



## Question 5

### Who can go through modal filters?

- people who walk, cycle and wheel.
- police cars, fire engines, ambulances.
- bin lorries.
- vehicles for people who are have an **exemption** like people who have a **blue badge**.



An **exemption** means you will still be able to drive through the area like you did before.

A **blue badge** lets disabled people park in more places than other people.



## Question 6

### How do I get an exemption if I have a blue badge?

If you have a blue badge, you can get an exemption

- for your vehicle.
- or
- for someone else's vehicle if they support you and their vehicle is **registered** in Newham.

A registration form titled "Register" with three rows of horizontal lines for text. Each row has a small icon to its left: a blue car, a red car, and a green van.

**Registered** means on an official list.



To ask for an exemption point the camera on your mobile phone or tablet at this QR code. It will take you to our website.



Then fill in our form and wait for our answer.



## Question 7

**Why do some people have to pay a fine if they drive through modal filters?**

We hope fines will stop people driving through modal filters.



Modal filters are better than gates or bollards for police cars, fire engines, ambulances.

## Question 8

**How will the LTN change vehicles on the main roads around it?**

We know the LTN will change the way vehicles move around the area.



We think people will get used to the changes quickly and there will not be any extra vehicles on main roads around the LTN by the end of the experiment.



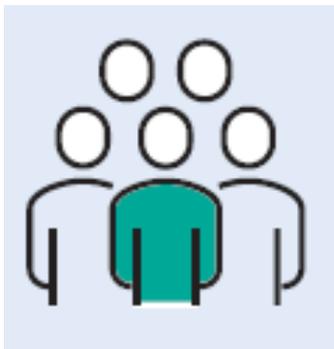
LTNs in other areas have not had a bad effect on main roads around them.

# Who we talked to so far



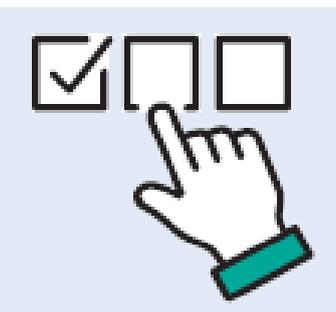
We have talked to people in West Ham Park about the LTN since 2023, including

- people.
- businesses.
- local groups who help people in the area.



We have

- sent information to 6608 people and businesses.
- visited 2343 homes.
- had 1182 replies to our survey.
- spoke to 200 businesses.





- spoke to 87 people at 18 different **events**.



- asked 71 people our survey questions in the street.



- had information from 77 people who used the QR codes we put on lamp posts.



- spoke to 90 people at **workshops**.



**Events** are when people agree to meet and talk about something.

A **workshop** is a meeting where everyone talks about the plan.

# What we have done so far



At the **start of 2023** we started to think about this plan and talk to the people who could make it happen.

In **Spring 2023** we sent a postcard to everyone who lives in West Ham Park and visited some people to ask what they thought.

In **Summer 2023** we sent out Leaflet 1 which showed what everyone thought of the plan. We also had a workshop about the plan.

In **Autumn 2023** we spoke to the people who live on Wyatt Road. We also had an event at Stratford Academy where people could ask us questions.



At the **start of 2024** we sent out Leaflet 2 which explained our plans for the LTN. We also had more workshops and events.

In **Spring 2024** we were told we could start the plan and we sent out Leaflet 3 to explain this.

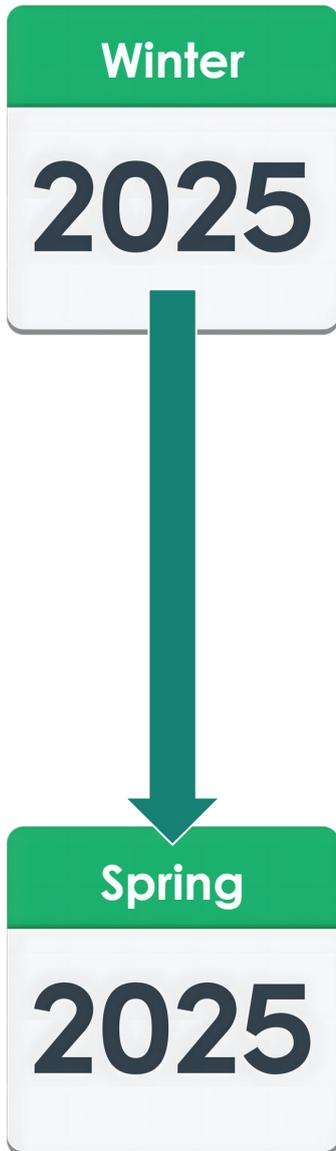
In **Summer 2024** we spoke to people about the plan at West Ham Park's 150<sup>th</sup> birthday party.

In **Autumn 2024** we

- sent out Leaflet 4 to say our experiment was starting.
- spoke to people at home.
- put signs in the streets.
- did an **online survey**.
- talked to blue badge holders.

An **online survey** collects information by asking you questions on a computer using the internet

# What we are doing now and what we will do next



In **Winter 2025** we will

- send out this leaflet which is Leaflet 5.
- talk to travel companies, the police and groups who are interested in **accessibility**.
- ask people our survey questions in the street.

**Accessibility** is when places and services are made accessible so they can be used by everyone.

In **Spring 2025** we will send out Leaflet 6 which will tell you about changes to vehicles and journeys in the area.

We will speak to people who live in the area at their homes and at events. This is the earliest we can stop our experiment.

Summer  
2025



Autumn  
2025



Spring  
2026

In **Summer 2025** we will send out Leaflet 7 which will tell you what people think. We will also ask people our survey questions in the street.

In **Autumn 2025** we will send out Leaflet 8 which will tell you up to date information about the experiment.

In **Spring 2026** it will be a year and a half since the experiment started. We must decide if the LTN will carry on or stop.

# How we decide if the LTN will carry on



At the end of the experiment we will decide if the LTN will carry on or stop.



We will think about

- what people who live in the area think.
- what other people who are affected by the LTN think.
- changes to the number of vehicles in the area.
- if the air is cleaner.



When we decide we will tell everyone and say what will happen next.



If we decide to keep the LTN and make it **permanent** we will

- put more crossings in for people who walk and wheel.
- add trees and other plants.
- make the paths better.
- write a plan to say what the **permanent** LTN will look like.

**Permanent** means it will last a long time.



For example, this photo shows a modal filter in Atherton when they did an LTN experiment.



This photo shows the same road in Atherton when the modal filter was made permanent.

# Events to help you change the way you travel



We want you to travel

- less by car.
- more by bike, bus, train or walking.



Go to our free events for help with this. You can

- get equipment.
- learn new skills.
- find out about new services.



To find out more go to the websites we list on this page and the next 2 pages, or point the camera on your mobile phone or tablet at the QR codes.



## Try a bike

Pay a small amount of money to try a bike. If you like it you can buy it.

[newham.gov.uk/transport-streets/safer-healthier-streets/4](https://newham.gov.uk/transport-streets/safer-healthier-streets/4)

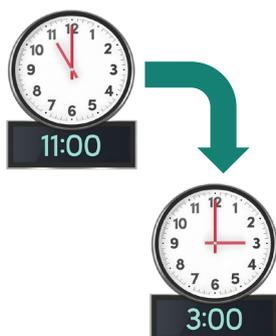
## Dr bike



Get your bike checked for free to make sure it's safe to use.

We can check it between 11am and 3pm on these dates

- Saturday 22 February 2025.
- Saturday 15 March 2025.
- Saturday 5 April 2025.
- and every second Saturday until 1 November.



Bring your bike to this address  
[West Ham Park entrance](#)  
[Ham Park Road, E7 9LE](#)



## Bike marking

We can put a mark on your bike that says you use BikeRegister. This will lower the chance of someone stealing your bike.

We can put your bike on BikeRegister for you.



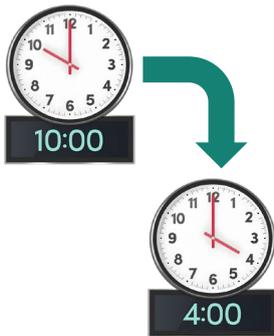
Email this address to find out more  
[liveableneighbourhoods@newham.gov.uk](mailto:liveableneighbourhoods@newham.gov.uk)



## Markets for used bikes

You can buy a bike that someone else has used, or give away a bike that you do not want anymore.

Visit us at this address  
Verona Road, London, E7 9PR



We are open 10am until 4pm  
on Tuesday 18 February.

Go to this website for more  
dates we are open  
[peddlemywheels.com/public-markets](https://peddlemywheels.com/public-markets)



## Cycle training

We will teach you to ride a bike.  
[newham.gov.uk/transport-streets/safer-healthier-streets/3](https://newham.gov.uk/transport-streets/safer-healthier-streets/3)



## Help for businesses

We can give money to  
businesses to help them buy  
bikes to use for their work.  
[zeroemissionsnetwork.com](https://zeroemissionsnetwork.com)

# How to contact us



If you have any questions you can

- send an email to this address **[LiveableNeighbourhoods@newham.gov.uk](mailto:LiveableNeighbourhoods@newham.gov.uk)**
- or call this phone number **020 8430 2000**



Go to our website to find out more **[newham.gov.uk/ltn](http://newham.gov.uk/ltn)** or point the camera on your mobile phone or tablet at this QR code to go to our website.



If you want to get updates about the Low Traffic Neighbourhood you can send us an email to **[LiveableNeighbourhoods@newham.gov.uk](mailto:LiveableNeighbourhoods@newham.gov.uk)**

# Other languages and formats



Go to our website to find the PDF, plain text, audio and sign language (BSL) versions of this booklet.

If you need this booklet in another language



- go to this website [shorturl.at/bHKT1](https://shorturl.at/bHKT1) and use the code **12077165**.



- or point the camera on your mobile phone or tablet at this QR code to go to our website and use the code **12077165**.



- or call this phone number **0203 373 4000**

# Thank you for reading this booklet



The image shows the cover of a booklet with a blue background. At the top right is the Newham London logo. The title 'West Ham Park area Low Traffic Neighbourhood' is in large white font. Below it, in smaller white font, is 'Answers to key questions we have received so far' and 'February 2025'. A photograph of a residential street with a cyclist and a green sign that says 'ROAD OPEN TO' with icons for pedestrians, a person in a wheelchair, and a bicycle is on the left. On the right, there is a paragraph of text and a bulleted list. At the bottom left is 'newham.gov.uk' and at the bottom right is 'WE ARE NEWHAM.'

Newham London

## West Ham Park area Low Traffic Neighbourhood

Answers to key questions we have received so far  
February 2025

On 25 November 2024 Newham Council started an experimental low traffic neighbourhood in the West Ham Park area. During the experimental scheme, we are collecting traffic data and engaging with residents through events and surveys to understand how the scheme affects walking, cycling and vehicle journeys; and to ultimately inform a decision as to whether to keep or remove the scheme. In this leaflet you will find:

- answers to the most common questions we have received so far
- public engagement update
- how to provide your feedback

newham.gov.uk

WE ARE NEWHAM.

Thank you to A2i for the words  
[www.a2i.co.uk](http://www.a2i.co.uk) (reference 41483)

The full version of this document is called  
**“West Ham Park area  
Low Traffic Neighbourhood  
Answers to key questions we have received so far  
February 2025”**