

## Newham Take Home & Settle Service

Age UK East London is funded by the London Borough of Newham and Northeast London Clinical Commissioning Group (NEL CCG) to provide **Take Home & Settle Service** for residents of Newham 18+ recently discharged from hospital or at risk of admission. The service provides both practical and emotional support and is free for patients. Priority is given to those who live alone or have little to no family/friends to support.

Below provides a list of services we can provide while delivering this service

Inclusion	Exclusion
Up to 4 weeks support for a patient – weekly	Major cleaning and/or de-cluttering
Site visit photos in preparation for discharge – Access Visit	Ironing
Welfare check – one off / social support	Personal care
Wellbeing Check / Social Support – more regular up to 4 weeks	Hospital transfers
Food shopping	Removal of belonging for referral to care homes
Changing & washing of bed sheet	Attend hospital appointments
Creating of micro-environment	Removal of furniture (client must organise any rubbish collection via council)
Moving of furniture to make space	
Accepting medical equipment for property	
Light cleaning of main living area	
Identification of trip hazards with minor corrections	
Emergency feeding of animals	
Collection of toiletries /carry bag for onward referral from hospital (to interim/rehab)	